



establish RCS Ouality Assurance Unit for a sustainable and systemic approach to continuous quality improvement

## State Plan Community First Choice Program

- Changes to Abuse Definitions increases protections for residents
- 🕝 Online complaint reporting for providers

Online complaint reporting for public www.dshs.wa.gov/altsa/reportadultabuse

2017

Statute requires minimum staffing of 3.4 hours per resident day

2016

Medicaid Transformation Demonstration creates new options and eligibility for Long-Term Services and Supports with a focus on unpaid family caregivers

New Long-Term Care Survey Process for increased efficiency

New Emergency Preparedness regulations for NH/ICFs

2018



## -JEE Health Home Program

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Transforming lives

2019