

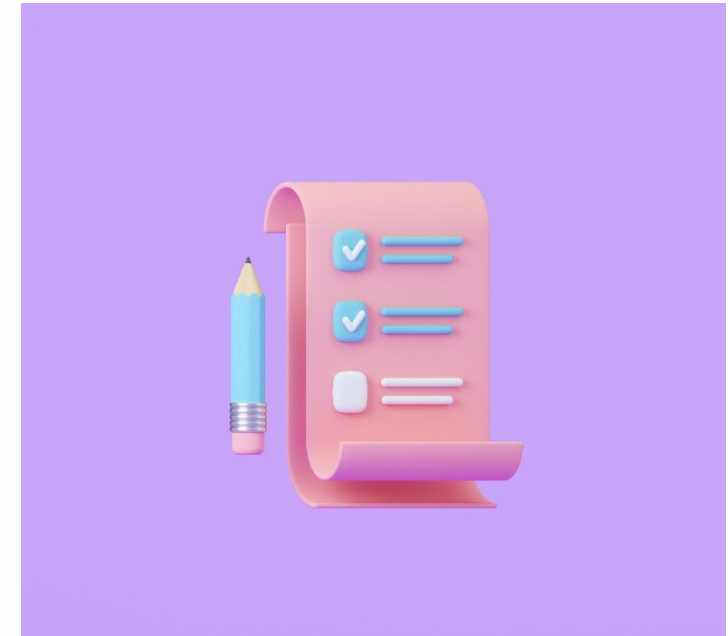
Transforming  
Lives

# RND Contractor Meeting

**March 20, 2024**

# Agenda

- Welcome
- Leslie Elder MSN, RN Breathewell Inspiration (presenter PP)
- Audit update
- Billing
- Contract Renewal Process
- Other business
- Closing comments and questions



**\*\* Please keep your microphones on mute unless asked to unmute for comments. Cameras on can interfere with your connection if you are having problems. You can use the chat box for questions or raise your hand to be called on. Be respectful of others and wait your turn to be called on. Thank you!**

# Audit Update

**Thank you all for your participation in the contract audit.**

Update for those that are waiting for results:

Our January review encountered some technical difficulty, and we are very behind on getting results out. You should expect to get an email by the end of the week or first part of next week.

Our March review is just getting started with Program Manager portion which is the initial deficiency review and 1<sup>st</sup> email.

Thank you for your patience!

# Billing, Delegation Services, and Oversight

## DSHS Contract and Medicaid Fraud Control Division

Your contract applies to MFCD regulations as your payment is from Medicaid.

Established in 1978, the Washington State Medicaid Fraud Control Division (MFCD) is responsible for both criminal and civil investigation and prosecution of healthcare provider fraud committed against the State's Medicaid program. The division also investigates and prosecutes complaints of resident abuse or neglect in nursing homes, adult family homes and assisted living. RCW 74.66 and 74.67

The program manager is not the subject matter expert so for questions not related to ND billing and clients please do not reach out to the program.

Here is the link for you if you would like more information. <https://www.atg.wa.gov/medicaid-fraud>

# Billing

➤ **There is a somewhat new billing form on the forms page for nurse delegation –**

[06-200 Nurse Delegation Billing Form](#)

- This form is not mandatory but is highly encouraged. Per contract language:

Page 13- j. “Nurse Delegation Services” (ND) means to transfer the performance of selected nursing tasks by a licensed registered nurse to a nursing assistant in specific settings as defined in Chapter 246-840 WAC and includes the following activities client assessment, teaching, supervision, collateral contacts, travel time and billing time.

Page 15 - Documentation – the current contract is under revision and should be complete by 6/30/2024. There are not any big changes, mostly some punctuation, grammar and clarity

The contractor shall:

(1) Complete and maintain copies of all Nurse Delegation clinical and billing records documenting services provided. Records shall be kept on file by the Contractor for a period of six (6) years and shall be available upon request to AL TSA for purposes of general audit and service verification.

(2) Confirm all Nurse Delegation activities performed under the contract are documented in the client’s record and shall be located at the client’s place of residence. The RND shall retain a duplicate copy of all documented activities.

(a) Nurse Delegation activities, shall include but are not limited to:

- i. Assessment
- ii. Documentation Teaching/Training Instructions
- iii. Skin Observation Protocol
- iv. Credentials Verification, Medications
- v. Referrals
- vi. Consents, and
- vii. Assumption and Rescinding of clients/caseload

# Billing continued

Page 16-17 –

g. The Contractor shall bill DSHS for services and travel time in 15-minute increments. The Contract shall specify the number of units by use of a tracking record DSHS shall pay the Contractor for authorized services according to the ALISA fee schedule published by the Office of Rates Management. Payment shall be sent to the address designated by the Contractor. DSHS may, at its sole discretion, withhold payments claimed by the Contractor for services rendered if the Contractor fails to satisfactorily comply with any term or condition of this Contract. Published rates are not disputable.

## New Form:

**Registered Nurse (RN) Delegation Billing**

Washington State Department of Social & Health Services  
Transforming lives

Taxonomy: \_\_\_\_\_ Service Code: **H2014** 1 Unit = 15 minutes

NPI NUMBER: \_\_\_\_\_ BILLING MONTH: \_\_\_\_\_

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26
PATIENT'S NAME															DATE OF BIRTH				ICD-10 CODE							
ASSESSMENT / TRAINING																										
COLLATERAL CONTACT																										
TRAVEL TIME																										
DOCUMENTATION																										
TRAINING																										
PATIENT'S NAME															DATE OF BIRTH				ICD-10 CODE							

## Example from ProviderOne:

P-Med Vendor Claim	10/09/2023	10/09/2023	H2014
P-Med Vendor Claim	10/10/2023	10/10/2023	H2014
P-Med Vendor Claim	10/11/2023	10/11/2023	H2014
P-Med Vendor Claim	10/17/2023	10/17/2023	H2014
P-Med Vendor Claim	10/18/2023	10/18/2023	H2014
P-Med Vendor Claim	10/23/2023	10/23/2023	H2014
P-Med Vendor Claim	10/24/2023	10/24/2023	H2014
P-Med Vendor Claim	10/26/2023	10/26/2023	H2014

# Contract Renewal Process

## ALL Contracts expire June 30<sup>th</sup> 2024.



- We have sent out the initial email to start the process from [nursingcontracts@dshs.wa.gov](mailto:nursingcontracts@dshs.wa.gov). Please use this email only for questions and documents.
  - We are requesting all documents be returned no later than **APRIL 30<sup>th</sup>**.
  - **Return documents to** [nursingcontracts@dshs.wa.gov](mailto:nursingcontracts@dshs.wa.gov)
  - This will help to keep the process as simple as possible.
  - If you do not respond by April 30<sup>th</sup> it may affect your ability to bill and receive payment.
- For those of you retiring please let us know you are retiring and your final date as soon as possible. You will want to ensure there is a replacement for you and your clients and to give the Case Managers ample time to get new authorization.



AND CONGRATULATIONS! THANK YOU FOR YOUR SERVICE TO THIS COMMUNITY!

## Reporting Abuse

Any person can be a victim of abuse. Abuse takes many forms. It can be physical, financial, verbal, emotional and neglectful. Abuse can come from strangers, caregivers, family members, friends and others.



Please check out the [Informing Families webpage](#) to learn more about:

- How to report abuse.
- Warning signs of abuse.
- Reporting concerns involving vulnerable adults.
- Additional resources.

If you think you or someone you know is being abused or neglected:

- Call 1-866-END HARM (1-866-363-4276).
- Go to: <https://www.dshs.wa.gov/altsa/reportadultabuse>.
- Let your case manager know.

To report a crime, physical or sexual abuse or a life-threatening situation, call 911.

[Adult Protective Services video](#)

<https://www.youtube.com/watch?v=Be36-L-MNMU>

[Do you know how to report abuse?](#)

<https://www.dshs.wa.gov/altsa/home-and-community-services/report-concerns-involving-vulnerable-adults>



# Additional Information:

- **Private Duty Nursing contracts are available and needed. If interested let us know. Contact [Kaila.Odell@dshs.wa.gov](mailto:Kaila.Odell@dshs.wa.gov)**
- **Skilled Nursing Contracts are needed. Please let us know and we will get you the contact person for your Area Agency on Aging office.**
- **Suicide training is required for your RN license through Department of Health. No verification required for DSHS.**
- **WABON - New 2 hours of health equity continuing education requirement. No verification required for DSHS.**
- **Multi State license – if you have one, please send us verification or let us know so we can update our records.**
- **Home Health Agency – if you have a license and wish to get the agency rate, we are requiring you send us your license for verification and taxonomy change.**
- **All contracts end June 30, 2024. The new contracting process will begin mid to late March. Please look for emails regarding contracts and respond in a timely manner to the requests.**

**Thank you!**

# WABON News -

## **New 2 hours of health equity continuing education requirement**

Washington nurses must meet health equity continuing education to renew their license. These requirements must be done during the renewal period and can't carry over.

**As of Dec. 22, 2023**, the new health equity continuing education (CE) requirement is:

- **2 hours of health equity CE every renewal period**

These hours count toward the RN & LPN required [8 hours total](#) of continuing education every renewal period.

## **Timeline to complete new health equity CE**

All **licensed RNs and LPNs** have until their **2026 renewal date** to complete 2 hours of health equity CE.

- After 2026 renewal, nurses must complete 2 hours of health equity CE every renewal period.

**Nurses applying for a new license** have until their **2nd renewal date** to complete 2 hours of health equity CE.

- After 2nd renewal, nurses must complete 2 hours of health equity CE every renewal period.

## **More information**

- [Continuing Competency Requirements](#)
- [DOH Health Equity Continuing Education](#) (includes free CE options)

# RCW, WAC and Policy **\*\* Please save this for your references**

Washington Administrative Code: [Nurse Delegation Rules WAC 246-840-910 thru 970](#)

Nurse Practice Act: [Nurse Delegation Law RCW 18.79A.260](#)

Medication Assistance Rules: [WAC 246-945](#) (formerly 246-888) there were no changes to the rule, however the Pharmacy Board changed the WAC as it is written. **\*\* [WSR 23-15-017](#)**

[ALTSA Long Term Care Manual Chapter 13](#)

[DDA Policy 6.15](#)

**Nursing:**

[RCW 18.88A.200-230](#) Delegation Nursing Assistant Rules

[WAC 246-840-010](#) Registered Nurse

[WAC 246-840-700](#) RN Standards of nursing conduct or practice. **PLEASE Review**

[WAC 246-841-400](#) Nursing Assistants

HCS: [WAC 388-71](#) Home Care Aide rules

RCS: [WAC 388-112A](#) Residential long-term care services training.

AFH: [WAC 388-76](#) Adult Family Home

ALF: [WAC 388-78A](#) Assisted Living

DDA: [WAC 388-823](#) Developmental Disabilities Administration

# Meeting Dates and Times **\*\* Please mark your calendar**

## **2024 in person and Virtual**

**May 15th 10 AM to 12 PM Spokane**

**July 17th 10 AM to 12 PM Vancouver**

**September 18th 10 AM to 12 PM Spokane**

**November 13th 10 AM to 12 PM Kennewick**



**Questions??**

# Thank you for attending

Meeting notes will be posted NEXT week to:

<https://www.dshs.wa.gov/altsa/residential-care-services/nurse-delegation-program>

For Delegation questions email:

Janet Wakefield ND Program Manager

[Janet.Wakefield@dshs.wa.gov](mailto:Janet.Wakefield@dshs.wa.gov) or  
[nursedelegation@dshs.wa.gov](mailto:nursedelegation@dshs.wa.gov)

For DDA client questions email:

[Erika.Parada@dshs.wa.gov](mailto:Erika.Parada@dshs.wa.gov)

