**Background pattern

Description automatically generatedFIMC, BHSO, and D-SNP**

**What are they?**

Fully Integrated Managed Care (FIMC), Behavioral Health Services Only (BHSO), and Dual-Eligible Special Needs Plan (D-SNP) are different types of Managed Care.

**FIMC** is a Medicaid (Apple Health) managed care plan that covers physical and behavioral health benefits for clients who are Medicaid eligible.

**BHSO** is a Medicaid (Apple Health) managed care plan that covers only Behavioral Health Services. There is no physical health benefit for these clients, however most of these clients are eligible for Medicare for their physical health benefits. These are not related to Behavioral Health Organizations (BHOs).

**D-SNP** is a Medicare Part C managed care plan that covers physical health benefits for clients that are both eligible for Medicare and Medicaid. However, just because a client is eligible for Medicare and Medicaid, ***does not*** mean they are automatically enrolled into a D-SNP. Clients must choose to enroll in a D-SNP during Medicare Open Enrollment or during a Special Enrollment Period. Clients enrolled in a D-SNP will always be enrolled in BHSO services, even if they are Fee-For-Service.

**What can they potentially cover?**

Below is chart of services the three contracts can cover. It is important to remember this is not an exhaustive list and is subject to change as contracts are amended.

|  |  |  |
| --- | --- | --- |
| **D-SNP** (Physical Health Only) [Medicare] | **FIMC** (Physical and Behavioral) [Medicaid] | **BHSO** (Behavioral Health Only) [Medicaid] |
| Durable Medical Equipment | Dental Services | Behavioral Health Personal Care |
| Hearing Aids and Evaluations | (*Intentionally blank*) | Behavioral Health Services |
| Home Health | Reproductive Services: Family planning | Early and Periodic, Screening, Diagnosis, and Treatment (EPSDT) |
| Medical Supplies | **Can cover everything listed under D-SNP and BHSO** | Inpatient Behavioral Health Hospital Services |
| Nursing Facility Services |  | Outpatient Behavioral Health Hospital Services |
| Vision Exams |  | Tobacco Cessation Services |

**Why should I pay attention to this?**

Knowing which managed care plan to request things like Behavioral Health Personal Care or Durable Medical Equipment can expedite the time it will take to transition a client out of a hospital setting.

**Where can I find more information about this?**

* Medicare D-SNP
  + [MB H21-111 Care Coordination for clients that are enrolled in Dual Special Needs Plans (D-SNP)](http://intra.altsa.dshs.wa.gov/docufind/MB/HCS/HCSMB2021/H21-111%20Care%20Coordination%20for%20clients%20that%20are%20enrolled%20in%20D-SNP.docx)
  + [Chapter 22](https://www.dshs.wa.gov/sites/default/files/ALTSA/hcs/documents/LTCManual/Chapter%2022.doc) of the Long-Term Care Manual
  + [HCA website for Dual-Eligible Special Needs Plan (D-SNP)](https://www.hca.wa.gov/health-care-services-and-supports/apple-health-medicaid-coverage/dual-eligible-special-needs-plan-d)
* Medicaid FIMC and BHSO
  + [Chapter 22](https://www.dshs.wa.gov/sites/default/files/ALTSA/hcs/documents/LTCManual/Chapter%2022.doc) of the Long-Term Care Manual
  + [HCA website for Apple Health Managed Care](https://www.hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/apple-health-managed-care)
  + [FIMC Welcome to Washington Apple Health: Managed Care (HCA 19-046)](https://www.hca.wa.gov/assets/free-or-low-cost/19-046.pdf)
  + [BHSO Welcome to Washington Apple Health: Behavioral Health Services Only (HCA 19-049)](https://www.hca.wa.gov/assets/free-or-low-cost/19-049.pdf)

**Who can I contact for coordination of these services?**

* Medicaid (FIMC and BHSO)
  + Amerigroup (AMG)
  + Community Health Plan of Washington (CHPW)
  + Coordinated Care of Washington (CCW)
  + Molina Health Care of Washington (MHW)
  + United Health Care (UHC)
  + There are multiple contact lists for different services:
    - [BHPC Contact List](http://intra.altsa.dshs.wa.gov/hcs/documents/Behavioral%20Health%20Personal%20Care%20Contact%20List.xlsx) also found in [Chapter 22](https://www.dshs.wa.gov/sites/default/files/ALTSA/hcs/documents/LTCManual/Chapter%2022.doc) of the Long-Term Care Manual or under Contractors on the [HCS/AAA Intranet](http://intra.altsa.dshs.wa.gov/hcs/).
    - [Transitions of Care Contact List](http://intra.altsa.dshs.wa.gov/hcs/documents/MCO%20Transitions%20of%20Care%20Contact%20List.xlsx) also found in [Chapter 22](https://www.dshs.wa.gov/sites/default/files/ALTSA/hcs/documents/LTCManual/Chapter%2022.doc) of the Long-Term Care Manual or under Contractors on the [HCS/AAA Intranet](http://intra.altsa.dshs.wa.gov/hcs/).
    - Health Plan contact information for clients and providers can be found on page 10 of [Chapter 22](https://www.dshs.wa.gov/sites/default/files/ALTSA/hcs/documents/LTCManual/Chapter%2022.doc)
* Medicare (D-SNP)
  + Amerigroup (AMG)
  + Community Health Plan of Washington (CHPW)
  + Coordinated Care of Washington (CCW) operating as WellCare
  + Humana operating as Arcadian Health Plan
  + Molina Health Care of Washington (MHW)
  + United Health Care (UHC) operating as Care Improvement Plus South Central Insurance Company
  + The [contact list for D-SNP Coordination](http://intra.altsa.dshs.wa.gov/hcs/documents/Medicare%20MCO%20(DSNP)%20Care%20Coordination%20Contacts.docx) can be found on the [HCS/AAA Intranet](http://intra.altsa.dshs.wa.gov/hcs/) under Contractors and [Chapter 22](https://www.dshs.wa.gov/sites/default/files/ALTSA/hcs/documents/LTCManual/Chapter%2022.doc).