

Washington State Kinship Navigator Training Manual¹

March 2023









¹ This manual is a modified and updated version of the manual originally produced by TriWest in partnership with Casey Family Programs. Retrieved from https://www.dshs.wa.gov/sites/default/files/ALTSA/hcs/documents/KinshipNavigatorReplicationManual.pdf

Photo retrieved from https://www.seattletimes.com/seattle-news/when-grandma-becomes-the-parent-should-older-relatives-raising-kids-in-washington-state- get-paid-the-same-as-foster-parents/

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Chapter One: Introduction

This training manual will assist providers in implementing the kinship navigator pilot program in their area. The manual's contents were developed from observations, interviews, and discussions with project staff, focus groups, and surveys with kinship caregivers in the state of Washington. This training manual describes implementation steps offering a solid framework for developing a kinship navigator program. The appendix includes tools needed for service delivery, such as a fidelity tool, needs assessment (in English and Spanish), a satisfaction survey (in English and Spanish), and a consent form. This training manual was developed based on the current Kinship Program run by the Aging and Long-Term Support Administration (ALTSA) in Washington State. Some items including information management systems may vary from state to state.

1.1 Why we are Here: Our Kinship Caregivers

Over two million children currently reside with non-parental relatives within the United States.² These are most often grandparents but also aunts, uncles, siblings, and unrelated kin sometimes referred to as "suitable others" —who serve as short- or long-term primary caregivers for children whose parents are unable to care for them.³ Kinship care can take several forms including informal and formal kinship care. Informal kinship care is the most common form and occurs without any involvement from an outside entity.⁴ By contrast, formal kinship care takes place under the supervision of the local child welfare authority in each state.

"I trust Terry [Kinship Navigator] because she worked with me for the most time and... I feel like she's a friend, she has still called me sometimes to ask me how I feel, and she helped me with my problems that I had with the mother of the children. Yes, she does a good job"

- Kinship Navigator Program participant

² U.S. Census. (2018). 2009-2018 Current Population Survey Annual Social and Economic Supplement (CPS ASEC). Retrieved from www.census.gov.

³ ⁴Annie E. Casey Foundation. (2018). Children in kinship care in Washington. Retrieved from https://datacenter.kidscount.org/data/tables/10454-children- in-kinshipcare#detailed/2/49/false/1687,1652,1564,1491,1443,1218,1049,995/any/20158,20159

⁴ Wallace, G.W. (2016). A family right to care: Charting the legal obstacles. Grand Families. The Contemporary Journal of Research, Practice and Policy, 3(1).

Informal kinship living arrangements may take many forms such as when the birth family and kinship caregivers establish a verbal agreement or establish a more formal arrangement through the courts (sometimes with the involvement of a governmental entity). Whereas formal kinship placements involve the child welfare system and may result in guardianship, adoption, reunification, extended foster care or a youth aging out.



"... this is exactly why the kinship program is so important. We bounce ideas off of each other ... a lot of these questions we wouldn't have answered, and we'd just be stuck swimming and trying to find out things on our own"

- Kinship Navigator Pilot Project participant

Chapter Two: Kinship Navigator Program Overview

2.1 Kinship Caregiver Needs

Statewide Survey Results

The results from a statewide survey conducted in 2019-2020 provided context on the kinship caregiver experience in Washington State.

The survey asked kinship caregivers to select their top three sources of support as well as their top three challenges and unmet needs. The most common sources of support selected by kinship caregivers were their spouse or partner, relatives, and public social services (35%). When asked to describe the top three challenges they faced, the most frequent challenges selected include finances, the child's emotional needs and the child's behavior. The most frequently selected of these unmet needs included financial support, recreational and social activities for the child, and respite care.

Areas of frequent need

Focus groups were conducted with kinship caregivers, kinship navigators, and agency stakeholders between October 2018 and February 2019. The findings revealed five main *areas of frequent need*. These needs included:

- 1.Legal assistance: referrals to legal clinics, assistance printing forms, social support during court appearances, and descriptions of the various legal options for custody and the legal processes associated with each of these options
- **2.Financial assistance:** access to urgent funds, applying for Temporary Assistance for Needy Families (TANF) or child-only TANF grants, and other kinship caregiver funds
- **3. Emotional and relational supports:** access to support groups and other types of peerto-peer connections
- 4. Education and training for caregivers: parenting classes, webinars, and conferences
- 5.Respite: breaks from caregiving, access to community resources to make family outings

affordable and realistic (i.e., aquarium passes, etc.), and offering childcare during parenting classes and support groups

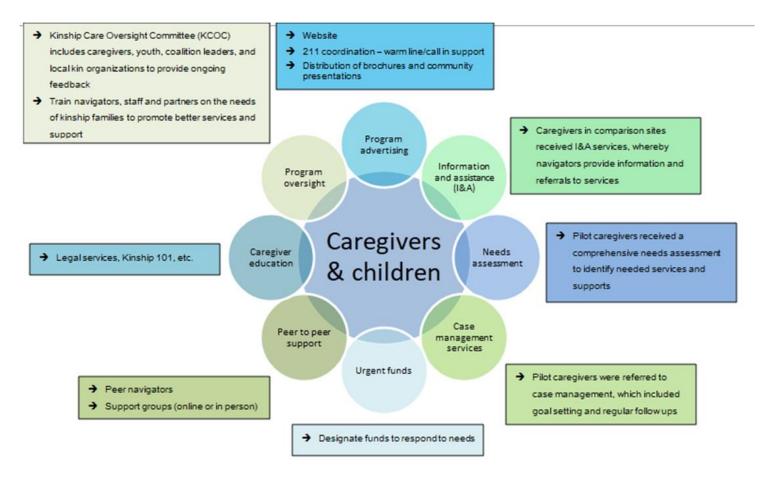
2.2 Essential Components/Program Principles and Philosophy

Researchers analyzed focus groups and interviews with caregivers, navigators, and stakeholders and distilled eight essential components to maintain and enhance the existing kinship navigator program. These essential components of the kinship navigator program included:

- 1. Program advertising
- 2. Information assistance/referral (I&A/I&R)
- 3. Needs assessment
- 4. Case management services

- 5. Urgent funds
- 6. Peer to peer support
- 7. Caregiver education
- 8. Program oversight

Enhanced Model – Essential Components



1.Program advertising

Program advertising is used by kinship navigator programs to inform and establish connections with formal and informal kinship families.

Kinship navigator programs use multiple outreach strategies including:

- Distribution of brochures,
- Websites for each service area,
- Community presentations

2. Information assistance /referral (I & A/ I & R)

Kinship navigators have knowledge of cross-sector community supports and services for kinship families. This knowledge allows the navigator to provide the kinship caregiver with information and assistance that are available to meet to the caregiver's needs. Navigators provide the information and assistance/referrals in various formats to the kinship caregivers. The navigators will follow-up on referrals provided as needed.

3. Needs assessment

Once a family is connected with the navigator program, an "evidence-informed" needs assessment tool is used to collect culturally responsive and inclusive family demographic information (for caregivers and each individual kinship child in their care) and to assess caregiver needs related to raising kinship children.

4. Case management services

For kinship families that are experiencing more complex needs, kinship navigators offer case management.

This includes:

- Coordination of access to services,
- Assessing family needs,
- Creating goals,
- Follow-up three months from intake.
 - Follow-up includes meeting with families to assess attainment of goals outlined in the needs assessment and to uncover any additional needs.

- At the three month follow-up, if the caregiver has completed their goals and the navigator and caregiver agree the caregiver no longer requires case management, the caregiver's case may be closed.
- If the caregiver needs additional support, the case remains open for an additional three months (a total of six months), at which point the navigator and caregiver follow-up again to assess progress towards goals and complete another needs assessment.

5.Urgent funds

Kinship caregivers may have an urgent financial need.

- For caregivers who are not involved in the child welfare system the state funded Kinship Caregivers Support Program (KCSP), is available in every county and provides financial assistance of up to \$1,500 a year per family.
 - The funding supports the needs of the kinship child not addressed by other state and federal programs.
 - Note the actual per family allocations differ by county. This resource may not be available in some counties for unrelated kin. Additionally, families above 200% of the poverty guidelines cannot access urgent funds. Amounts are based on estimated numbers of families served to ensure some counties do not run out of urgent needs funds too early in the fiscal year.
- Relative Support Service Funds are available to kinship families in the formal system.
 - These funds are accessed through the DCYF caseworker.
- Other funds for formal and informal kinship caregivers may exist in local communities, and kinship navigators may access these resources as well.

6.Peer to peer support

In addition to resources, kinship navigators develop or engage with groups who bring kinship families together in the community. This peer-to-peer support may include events or activities or group meetings such as support groups that occur face-to-face, through a webinar, and/or use social media (Google groups, Facebook groups, etc.).

7. Caregiver education

Training topics developed for caregivers to date include:

- *Curious about minor guardianship?* In coordination with the King County Administrative Office of the Courts and the statewide kinship care legal aid coordinator, (King County Bar Association)
- *Kinship 101* is offered by the Child Welfare Training Alliance. It targets formal kinship caregivers primarily, but any kin caregivers may participate.
- A trauma informed training. Available trainings may include National Training and Development Curriculum (NTDC) training, trauma informed training through the DCYF/Child Welfare Training Alliance partnership, and trauma training from annual kinship caregiver/navigator trainings sponsored by ALTSA.
- Training is also offered on minor guardianship for frontline workers at DCYF, DSHS and kinship navigators.

8. Program oversight

Program oversight includes the Kinship Care Oversight Committee (KCOC) which meets monthly and serves as the statewide advisory council to ensure the fidelity of the kinship navigator program, monitor the satisfaction of caregivers, and assess the continued effectiveness of the program. Another component of program oversight is training kinship navigators, see section 4.1 for more details.

2.3 Online/Print Resources for Kinship Caregivers

Online educational tools were developed for caregivers and Navigators to access at any time. Publications and other resources listed on the following table:

Title	Description and links
Beyond the Walls: A Guide to	(DSHS 22-1288x) Provides information to families
Services for Families Affected by	and social service staff on DSHS services and other
Incarceration!	agencies services to help meet the needs of
	families dealing with incarceration. English,
	Spanish. (PDF)

Consent to Health Care for the Child	(DSHS 22-1119x) This brochure explains a law
in Your Care: A Kinship Caregiver's	passed by the 2005 WA State Legislature which
Guide	spells out a relative's rights and responsibilities.
	English, Cambodian, English, Russian, Somali, Spa
~	nish, <u>Vietnamese</u> . (PDF)
Grandparents and Relatives Do you	(DSHS 22-1120x (Rev. 7-19) This 11-page pamphlet
know about the services and supports	provides a comprehensive list of various resources,
for you and the children in your care?	benefits, and support services available to relatives
	raising children. English, Cambodian, Chinese,
	Korean, Laotian, Russian, Somali, Spanish,
	Vietnamese. (PDF)
A Guide to Child Support Services	(DSHS 22-1143) describes what services the DSHS
for Relative Caregivers	Division of Child Support (DCS) can provide if you
	are taking care of a relative's child. English (PDF)
Relatives as Parents: A Resource	(DSHS 22-996x) This 75 page booklet is an
Guide for Relatives Raising Children	extensive resource guide for relative caregivers.
in Washington State	English (PDF)
Kinship Care: Relative and Suitable	(DSHS 22-1765) Outlines resources, supports and
Other Placement	tasks related to new child welfare placement.
	English (PDF)
Understanding the Dependency	(DSHS 22-1741) Describes the dependency petition,
Court Process for Caregivers	the legal parties involved, the voice of the child,
	caseworker's role, support to resolve concerns, and a
	timeline for court process.
	English, Bosnian, Russian, & Spanish (PDF)
Kinship Navigators Can Help!	(DSHS 22-1862) Helps caregivers find and connect
	with the kinship navigator in their area English
	(PDF)
Grandparents, Relatives, and others:	(DSHS 22-1867) Describes what services are
Kinship Care	available for kinship families and how to locate a
	navigator in your area. English (PDF)
Kinship Families Health Resources	(DSHS 22-1863) Describes what services are
	available for kinship families for finding. English
	(PDF)
Mental and Behavioral Health	(DSHS 22-1864) Describes what services are
Resources	available for kinship families for finding counseling
	other mental health services. <u>English (PDF)</u>
Meeting Basic Needs	(DSHS 22-1865) Describes what services are
	available for kinship families for finding cash
	supports including Child-Only Temporary
	Assistance for Needy Families and kinship
	Caregiver Support Program (KCSP). <u>English</u> (PDF)
Kinship Families Education	(DSHS 22-1866) Education resources including
Resources	childcare, and K-12 support. English (PDF)
Kinship Rack Cards	(DSHS 22-1868) An overview of services for
	kinship caregivers. How to locate a navigator in
	your area. English (PDF)
Options for Grandparents and Other	An overview of legal options in the state. English &
Nonparental Caregivers Legal Guide	Spanish (PDF)

Chapter Three: Implementation

3.1 Administrative Tasks

A. Infrastructure to Support a Kinship Navigator Program *a. Hiring & Supervising Kinship Navigators*

The Washington State kinship navigator program is unique because it is housed outside of the formal child welfare system. ALTSA oversees the statewide kinship navigator program, Kinship Caregiver Support Program (KCSP), and the Tribal kinship navigator programs. ALTSA works in partnership by contracting with the statewide Area Agencies on Aging (AAA) and Tribes to provide the kinship navigator services. Many of the AAA and Tribes provide the navigator services in house while some subcontract with community agencies to provide the navigator services.

The AAAs and Tribes or their subcontractors are responsible for the hiring and supervision of their kinship navigator employees and the day-to-day operation of the programs. This includes monitoring electronic GetCare records, fidelity check lists and maintaining a file of exceptions to policy and approval of any money spent. In addition, supervision staff can use the checklist below to make sure kinship navigators have the knowledge they need to support relative caregivers

Supe	Supervision Checklist					
	Basic understanding of WA's Kinship Navigator Program Overview. (Chapter 2.1)					
	Basic understanding of Characteristics & Duties of Navigators. (Chapter 3.1 b)					
	Basic understanding of the Essential Components of the Program /Program Principles and					
	Philosophy. <u>(Chapter 2.2</u>)					
	Basic understanding of Case Management. (Chapter 3.2 c)					
	Basic understanding of Fidelity Tracking and Client Satisfaction. (Chapter 3.4)					
	Basic understanding of Service Recording. (Chapter 4.1)					
	Basic understanding of Outreach, Education, and Peer to Peer Tracking. (Chapter 4.2)					

b. Characteristics of successful Kinship Navigators

Through their partnership with the AAAs and the agencies providing the kinship navigator services, ALTSA has developed a list of recommended skills and experiences that will help make a kinship navigator. AAAs and Tribes can use these characteristics to choose individuals who will be most likely to succeed in the navigator role.

- Lived experience as a kinship caregiver or experience serving and partnering with kinship caregivers
- Knowledge of community resources and community partners
- **Understanding** of state and local service systems
- **Experience collaborating** with a wide range of service providers
- Relationship building: Ability to establish and maintain respectful relationships between caregivers and service providers within a variety of service systems
- Advocacy, problem-solving, and follow-through skills
- Able to relate well to and communicate effectively with individuals from the community across the full spectrum of cultural, ethnic, socio-economic, religious, education, and age groups with a welcoming demeanor
- **Passionate** about helping kinship caregivers

The skills and experience listed above are critical to the execution of the navigator's duties and responsibilities which are explained in detail below, note how each skill and experience fits with the specific duties and responsibilities of the navigator.

B. Principal Duties and Responsibilities of Kinship Navigators

Each family that a kinship navigator works with will present new strengths, struggles, and the opportunity to support. The following section will discuss the three ways you can assist families. The kinship navigators, with input from the caregiver, will assess which level of service is needed: Information assistance/referral (I&A/I&R), case coordination, or case management.

• Information Assistance/Referral (I&A/I&R)

- Provide resource referral, assistance, and active listening to kinship caregivers who are raising kinship children or are planning to do so.
- Gather knowledge on relevant federal and state benefits as well as local resources.
- Maintain up to date and accurate information on community resources and partners in an ever-changing environment.

• Case Management

- If a caregiver screens in for case management services, kinship navigators conduct an intake interview, baseline assessment, and set goals with the kinship caregiver.
- Navigator follows up with an interview at three months after intake to assess progress towards goals, and if goals were not completed, they follow-up again six months after intake.
 - These visits focus on the SMART goals each family has set, how the family is progressing to meet their goals, and what support the caregivers need to help in the process.

• Outreach

 Using a variety of methods, navigators actively reach out and locate local kinship families, identifying those who are not involved in support group networks and/or need additional services; special attention is focused on serving geographically isolated and marginalized communities.

Collaboration

 Navigators develop strong collaborative working relationships with groups and agencies that work with kinship caregivers. This includes educating the community, such as service providers and faith-based organizations, about the needs of kinship care families and available resources and services to them.

• Liaison

- Navigators act as a liaison with state agency staff and/or service providers to make sure individual caregivers understand service eligibility requirements.
 - For example, navigators assist in establishing stable, respectful relationships between kinship caregivers and local DSHS staff, DCYF, Community Services Offices, and other agencies such as the Area Agencies on Aging and the Office of Education Ombudsman.

• Documentation

- Collect necessary program and service data and ensure that reports are completed in an accurate manner and on a timely basis, including:
 - Services or resources requested, and persons served
 - The needs of kinship caregivers and their satisfaction with the assistance provided
 - Identification of gaps and barriers to services
- The navigator must also be competent in managing the documentation and records of the kinship caregivers. Navigators use an administrative data collection system, known as GetCare, to store and access information on kinship caregiver demographics, needs, goals and follow-ups.

C. Initial and Ongoing Training

Training for Kinship Navigators

After selection and hiring of a navigator, the AAA and/or subcontractors, or parent agencies must train the navigator on kinship navigator program processes. Such training will ensure fidelity of program implementation and provide the groundwork for continued program evaluation. Initial training must include both discussion and practice of useful assessment strategies for gathering information and determining referral needs. For Washington State, the ALTSA kinship program will provide training on the data entry and enhanced case management program requirements. In addition to the initial training in Washington, ongoing kinship navigator training is conducted by ALTSA staff and their partners. These trainings are provided semiannually and may include additional supplemental trainings. Topics of the initial and ongoing training include the following:

- GetCare
- Case Management
- Setting SMART goals
- Kinship Caregiver Support Program (KCSP)
- Needs assessment and fidelity
- Strategies for outreach
- Effective ways to communicate with caregivers
- Trauma and Resiliency

Washington State Area Agencies on Aging (AAA's) and Tribes also facilitate trainings for their employees.

Additional navigator training topics may include:

- Person-centered, strengths-based case management (includes information on intake and assessment practice)
- Interviewing techniques
- Writing goals, and follow-up
- Current science of alcohol and cannabis
- Compassion fatigue

Supervision Support

In Washington State, check-in meetings are scheduled regularly between navigators and ALTSA kinship program manager and the fidelity analyst to support the navigator with program implementation. Agency supervisors and ALTSA kinship program staff should also be available to assist with any difficult questions or resource needs that might come up while navigators seek to support relative caregivers. Through the course of their work with the caregiver, kinship navigators may identify concerns that should be brought to the attention of their organization. Concerns might include the health and safety of the children in the caregiver's home.

3.2 Service Delivery

Kinship caregivers take numerous paths to reach kinship navigators. Kinship navigators may receive referrals from numerous sources including (but not limited to) state agencies, schools, churches and other community-based organizations, and word of mouth. Regardless of the referral method, kinship caregivers enter the kinship navigator program with varying levels of need.

Some caregivers seek out the kinship navigators for a quick information-only phone call or need while others are looking for more extensive assistance. There are three-levels of navigator services, 'Information assistance/referral (I&A/I&R)' 'case coordination' and 'case management'. Through either one or all services, kinship navigators provide information and linkages so that kinship caregivers have the knowledge and support they need to keep children and youth.

The kinship navigator program is open to all informal and formal kinship families. Navigators engage with kinship caregivers and offer to complete an intake to best understand how to serve the family The first point of contact with the kinship caregiver may occur over the phone or face to face.

Screening and service level determination-

During the first point of contact the navigator is responsible for collecting basic demographic information, determining the reason for the contact, and providing details of the three service pathways (information referral/assistance, case coordination, and case management). (See Prescreening Tool appendix O) The navigator will provide the information the kinship caregiver is asking for and log it into GetCare. If case management is not selected, then that signifies the end of service until the next point of contact initiated by the kinship caregiver. Case management requires an intake to be completed (see appendix E on following page).

A. Information Assistance /Referral (I&A/I&R)

Information assistance /referral (I&A/I&R) is defined as aiding caregivers in obtaining access to the services and resources that are available within their communities. The navigator provides the kinship caregiver with information that grows the kinship caregiver's awareness of and ability to directly access services

and supports. Follow-up may be required if the navigator was not able to provide immediate information to the kinship caregiver at the point of interaction. Therefore, follow-up in I&A/I&R is defined as a return call/email/text to the kinship caregiver after they have requested information. The follow-up for I&A/I&R should occur within two weeks of the kinship caregiver's request for referral.

B. Case Coordination

Contact is started by the client who indicates that they are looking for minimal help in one of the categories listed on the kinship needs assessment (<u>Appendix</u> <u>O</u>). A kinship needs screening or program intake can be completed. Units of time are recorded in GetCare. Case coordination includes clients that are getting only KSCP with no other services or support.

C. Case Management

Once it has been determined that case management is needed, the navigator follows three steps:

1. Description of the intake process. The description of the intake includes what documentation is required from the kinship caregiver and how long the intake process will take.

2.Provide the caregiver with an overview of the needs assessment and goal determination process.

3.Navigators describe their role in supporting the kinship caregiver through case management services as well as the structured timepoints for follow-up. *note-An intake appointment may last from 1 to 2 hours. (See TIP sheet <u>Appendix</u>]).

Case Management Intake

During the intake appointment, navigators verify and record documentation of the kinship caregiver relationship-child status in the kinship caregiver's file. Verifying the kinship caregiver is the child(ren) primary caregiver is required to engage in case management services and services specific to urgent funds (KCSP).

In the event the kinship caregiver does not have documentation of their

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relationship with the child, the navigator works with the kinship caregiver to obtain the needed documents. Navigators are responsible for obtaining consent from the kinship caregiver to contact an appropriate professional, agency, or a home visit to verify the primary kinship care relationship. Examples of verification documents include:

- Legal custody court documents
- Medical provider
- Parental consent agreement
- School documentation
- Tax return
- DSHS award letter for services, e.g., TANF Child Only Grant, Food Assistance
- Lease agreements where a relative child is listed, or Section 8 Housing vouchers which list relative children
- As a last option, a letter from a faith / religious/other community leader

• Please Note: Complete information should be gathered prior to any emergent funds being allocated towards client's needs

Needs Assessment

During the intake, navigators utilize the kinship caregiver needs assessment, which is comprised of four sections:

- **Demographics**
- Kinship child(ren)
- Caregiver health and needs
- Goal setting (see appendix $\underline{C}, \underline{D}, \underline{E}$, and \underline{F})

Other notes:

- For Spanish translated Needs Assessment see (<u>appendix G</u>).
- For Tribal adapted Needs Assessment see (<u>appendix H</u>).
- Signature pages are present in the needs assessment. Please note any signatures featured are not mandatory, administrators must guide navigators on the requirements for their agency.

Demographics section

The demographic section of the kinship caregiver needs assessment collects the following information: (see appendix D):

- Race
- Ethnicity
- Gender
- Income

- Relationship status
- Education

Kinship child section

The child section includes demographics, academics, and health information (see appendix D):

- **Demographics** collected on kinship child include race, ethnicity, gender, and their relationship with the caregiver and any other children in the home
- Academic information collected on the kinship child include attendance, grade, and educational supports, Individual Education Plans (IEP).
- **Kinship child health information** collected includes behavioral and physical health including current diagnoses

Caregiver health and needs

The kinship caregiver needs, and health section is comprised of three parts. The first two parts examine the use of services obtained or needed in a multitude of categories such as financial, behavioral, or physical health, childcare, parenting classes, and support groups.

Identifying needs & use of services

The first part of the needs section determines if a caregiver has used the service category prior or currently. The navigator uses the four-point scale to rate if the kinship caregiver has used or needs the service.

- Used in the past twelve months
- Currently use
- Don't currently use, but need
- Don't need at this time

How often a need is identified

Part of the needs section determines the frequency a caregiver has needed help obtaining the service in the last three months. The frequency of which the kinship caregiver has needed help obtaining the service is rated using a five-point scale.

- Never: caregiver never needed help getting or keeping the service/support
- Almost never: means the caregiver has needed help one time in the last three months to get or keep the service/support
- **Sometimes:** caregiver needed help two times in the last three months

to get or keep the service/support

- Almost always: caregiver needed help three times in the last three months to get or keep the service/support (if it is a monthly service and caregiver needed help every month, use this selection)
- **Always:** caregiver needed help more than three times in the last three months to get or keep the service/support

Goal setting

The goal setting section provides space for the navigator and kinship caregiver to identify the top three services they would like to learn about / receive. The navigator would then guide the kinship caregiver through the SMART goal setting model to establish concrete goals that are achievable within the six month timeframe of case management services. (see appendix F)

Once the navigator identifies the caregiver's needs the next step is to complete the caregiver goal setting tool and provide the information, support, and referrals to meet those needs. When developing goals, the kinship navigators will use the SMART model. Goals should be specific, measurable, attainable, relevant, and time-bound (able to be completed in six months or less) (see figure 2). Navigators should use the needs identified to set the desired objective and then build attainable steps (goals) the kinship caregiver will be able to accomplish within the six month case management timeline.

Navigators should guide their kinship caregivers to create 1-3 goals.

EXAMPLE GOALS THAT COULD BE WRITTEN TO ADDRESS CAREGIVER IDENTIFIED NEEDS

• Financial needs

example goal: I will complete the application for emergent funds within the next three weeks.

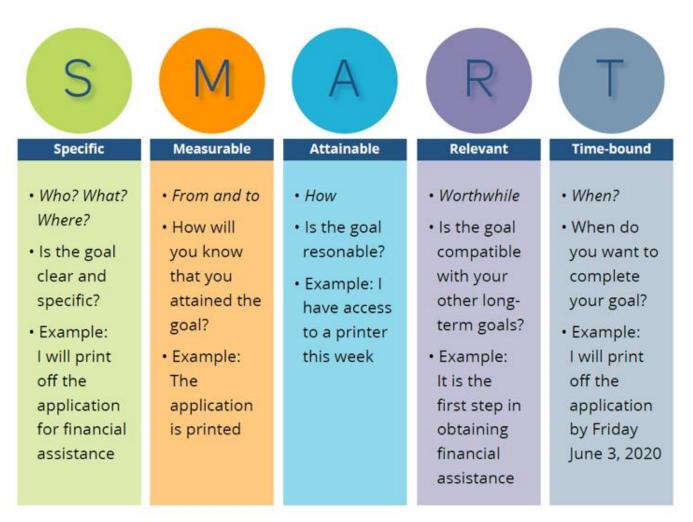
• Legal assistance

example goal: I will contact legal aid to find out about the steps needed to gain custody of my grandchild by next Thursday.

• Peer-to-peer interaction support

example goal: I will attend one peer support group within the next month.

Figure 2 Smart Goal Examples



These goals will be recorded on the Goal Setting form (see <u>appendix F</u>). Once the goals are created, case management requires tracking caregiver goals and needs throughout the six month service period. Kinship navigators contact caregivers at a minimum three times per year (intake, three months, and six months) if case management does not close at the three month time point.

This contact can be face to face, through email, over the phone, or by text. Due to the necessity of follow-up, case managers track all their contact with the caregivers in GetCare. Please note if you speak multiple times in one day with a caregiver, you can wait until the end of the day to complete one entry of contact in GetCare to save time.

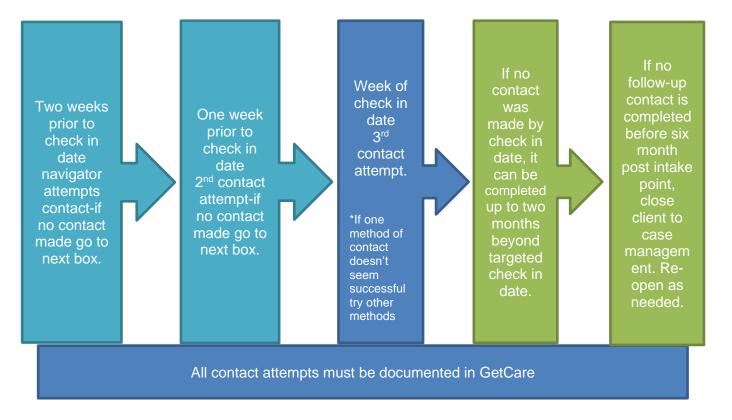
Follow-up

Kinship navigators will follow-up with caregivers at two different time points (three months after intake and six months after intake). Please note that a navigator may only complete one follow-up if the kinship caregiver's case management closes at the three month time-point. At six month follow-up, copy to review three month assessment in GetCare and update including goals. If goals are not completed, copy to review the six month assessment to new baseline.

To ensure fidelity, the navigator will complete a fidelity tool after intakes and at each follow-up (see appendix A). The fidelity form will be used by the navigators and supervisors to monitor adherence to the case management model. In Washington State, the navigator will e-mail it to ALTSA kinship Program Staff. Copies of the Fidelity Forms should be available for review upon audits.

If goals are completed client returns to I & A/I&R status and case management is closed. When completing the follow-ups, document any changes to demographics, child and caregiver health, child education, and caregiver needs (See appendix \underline{D} and \underline{E}). Follow-up appointments can take place in person or over the phone.

The navigator is responsible for arranging follow-up appointments with kinship caregivers receiving case management. To ensure timely follow-ups, it is suggested that navigators will begin contacting the kinship caregiver by phone, email, or text two weeks prior to their three month follow-up. If the first attempt at contact is unsuccessful, the navigator will reach out a second time one week prior to the three month follow-up. If the navigator has still not heard back from the caregiver, the navigator will reach out one more time at the three month timepoint. In Washington state, all attempts to contact the caregiver should be documented in GetCare.



Three Month Follow-up

During the three month the kinship navigator will ask the caregiver if any changes have occurred in the last three months. Navigators will use the needs assessment completed at intake as a guide. Navigators would also complete the "Kinship Child No Longer in Caregiver Home" if any kinship child(ren) have left the home (see <u>Appendix</u>]). Navigators will track the changes in the first three sections of the kinship caregiver needs assessment: (Appendix <u>E</u> and <u>I</u> respectively):

- **Demographics**: any changes in housing, contact information, employment, kinship child status, relationship, or caregiver education
- Kinship child section: any changes in demographics including custodial arrangement or agreements, academics, kinship child physical health (diagnosis, treatment, supports), and kinship child behavioral health (diagnosis, treatment, supports)
- Kinship caregiver needs and health: any changes to caregiver needs or health in the last three months such as any unmet needs or a change in health status (fair, poor, good, very good, excellent)

Goals: The last section of the kinship caregiver needs assessment is the goal

section. During the three month follow-up navigators review the goals set during the intake appointment. The review is designed to determine progress towards goals, identify barriers or challenges to completing the goal, and to celebrate successes of goal attainment. The following steps are suggested once it is determined if a goal has been attained or not:

- The goal has been met: the navigator would acknowledge this on the goal sheet and in GetCare by selecting the Goal completed and entering the date the goal was completed.
- The goal has not been met the navigator will:
 - Identify barriers to goal(s)
 - •Identify solutions to barriers
 - •Identify caregiver and navigator responsibilities
 - Update changes in GetCare

By identifying barriers, the navigator can strategize with the caregiver on how to overcome or work around those barriers (if possible). The navigator will strategize with the caregiver to develop the steps to addressing barriers. When developing these steps, the roles, and responsibilities of both the caregiver and the navigator will be clearly defined. If any goals have changed since the intake, the information will be updated in the most recent version of the assessment in the electronic monitoring system (GetCare).

New Goals: If the caregiver would like to set new goals the navigator would add them to the list of goals in the updated assessment. There should be a maximum of three goals created or being worked on at a time. Steps to create new goals at threemonths:

- •Review goals on the needs assessment to determine which need has not been met
- •Create a goal to address the preidentified need

•Identify new needs based off a change in circumstances in the last three months To ensure fidelity of service implementation, navigators complete the 'fidelity checklist' form at three months from the date of intake. The navigator will also email it to ALTSA kinship program staff. Copies of the fidelity forms should be available for review upon audits.

Please note: If all goals are met at the three Month Follow-Up and no

new goals are identified, this would signify "end of service". In GetCare select "Goal Complete" as well as "End of Service Period" for each goal.

If case management was closed but a caregiver expresses new needs at a later time, the navigator would conduct another assessment with the caregiver and reopen the case.

Six month follow-up

The six month follow-up includes "end of service" processing. Just as the intake is the beginning of services, the six month check-in is considered the "end of service." End of service occurs at the six month period unless the family is found to have reached their goals at the three months follow-up, at which time the case⁵ would have closed at three months.

The six month follow-up is the same process as intake. This includes updates to the demographic and kinship child section. However, the navigator will complete the kinship caregiver needs and health section sections for the second time rather than updating. Completing the kinship caregiver needs and health at the six month timepoint will inform navigators of any new emerging needs as well as indicating if the attained goals from intake have changed the needs of the kinship caregiver. To ensure fidelity of service implementation, navigators would complete the 'fidelity checklist' form.

In Washington state, the navigator will e-mail it to ALTSA kinship program staff. Copies of the fidelity forms should be available for review upon audits.

See appendix Jfor TIP sheet see appendix M to view the GetCare form.

After a case management case closes YOU WILL ENTER THE FOLLOWING INFORMATION IN GETCARE:

⁵ an open case is defined as a caregiver who is currently receiving services. A closed case would keep their electronic file and identification number in GetCare. A new "case" can be opened with the client if they identify new goals to work on that were not part of the previous case that was closed.

- i. Date of intake appointment
- ii. Kinship Needs Assessment
 - 1. Completed demographic section, including caregiver health (caregiver)
 - 2. Completed demographic section (child/youth)
 - 3. Completed goal setting
- iii. Three months
 - 1. Contacts to schedule three month follow-up can be entered as units of time into GetCare as part of the Case Coordination.
 - 2. Conducted three month follow-up (needs assessment)
- iv. Six months
 - 1. Contacts to schedule six month follow-up can be entered as units of time into GetCare as part of the Case Coordination.
 - 2. Conducted six month follow-up (needs assessment)
- v. In Progress Notes any attempts to contact the family if unable to locate for either the three or six month follow-ups

3.3. Information management

In Washington state, the kinship navigator pilot project uses GetCare as the primary administrative data collection system. GetCare is an electronic data sharing system in which kinship caregiver information and interactions with the kinship caregivers are recorded and stored. Kinship navigators are responsible for recording kinship caregiver information as well as details of follow-ups and services provided into GetCare.

Information management also includes recording the opening and closing of cases and goals. Navigators are responsible for entering the 'goal status' into GetCare by utilizing a dropdown menu that includes the following options:

- Goal completed
- Goal no longer relevant
- Caregiver no longer has kinship children
- Caregiver no longer wants services
- Lost contact with caregiver
- End of service period

When a goal is met, the kinship navigator would enter the date (see appendix F)

The data entry is monitored by administration. AAAs and Tribes will oversee the data as it is collected by their organizations and contractors and make sure the data is entered into the GetCare system maintained by ALTSA. Any GetCare question needs to be entered into issue manager in the GetCare system and ALTSA staff should be contacted.

3.4 Ongoing Program Management

Fidelity tracking

Fidelity refers to the consistency in which the kinship navigator program is implemented across multiple sites. Fidelity tools are used to determine if the program was implemented as designed (see <u>appendix A</u>). This includes needs assessment and goal setting, follow-ups, attempts to contact the caregiver if not able to contact, and satisfaction survey. To learn more about fidelity and the how to complete the fidelity tool see the DSHS/ALTSA website.

In Washington state, the day- to- day fidelity maintenance supervision will be the responsibility of the AAA or Tribes. Through regular communication and monitoring, the ALTSA Kinship Program will provide oversight to the local partners.

Client Satisfaction

The client satisfaction survey assesses the caregiver satisfaction with services received through the kinship navigator program (See <u>appendix K&L</u>). This includes having their needs met, points of contact, service availability, and whether the program helped them be more successful as a kinship caregiver.

The survey will identify what worked well or what areas could be improved within the kinship navigator program. It is recommended that satisfaction surveys are disseminated annually to all kinship caregivers that received services. The satisfaction survey is available in both English (see <u>appendix K)</u> and Spanish (see <u>appendix L</u>).

Chapter Four: Administrative Requirements

4.1 Service Recording Options

In Washington state, each kinship program and the agencies that run them track information in GetCare for the families they serve. Tracking every service ensures accurate representation of the work that kinship navigators do. The following information is recommended for collection and recording for each kinship caregiver encounter:

- Client identifier / GetCare number (this is auto populated in GetCare)
- Enter date of encounter
- Encounter recipient- Adult caregiver
- Type of encounter
- How the encounter was provided: In person, by telephone or other. For "Other", a brief description should be provided (for example, "by email") in the notes section
- Time spent providing services
- Any money spent providing services, including KCSP

For more details on entering information into GetCare see <u>Appendix P</u> for statewide kinship program: GetCare User Guide

4.2 Outreach, Education, and Peer to Peer Tracking

Navigators provide community-level outreach, education to agencies, and opportunities for peer-to-peer interaction and are responsible for tracking these interactions. Tracking these interactions helps to provide the data to determine what areas of outreach are saturated or lacking and require more attention. The following is the information to be documented for outreach efforts:

- Name & region of your program
- Date of event
- Event/Group name
- Purpose of event (for example support groups, conference, workshops). We are most interested in tracking the events that promote peer to peer interactions
- Number of people attending the event (Was the event advertised?

targeted mailings, newspaper, newsletter, and website etc.)

You can find more information about how to enter these activities into GetCare in <u>Appendix P</u>, statewide kinship program: GetCare User Guide in the Service Recording Options section.



GLOSSARY

Direct Referral - The navigator provides the referral to supports and services, assists the family in making the call to receive services, not waiting for the family to initiate the call themselves.

GetCare - A computer program that enables kinship navigators to track demographic information, clients' needs and goals, and contacts with client.

Kinship Caregiver - A relative caregiver most often grandparents but also aunts, uncles, siblings and can even include non-blood related "fictive kin"—who serve as short-term or long-term primary caregivers for children whose own parents are unable to care for them.

Kinship Navigator - An individual who assists kinship caregivers with understanding, navigating, and accessing the system of out-of-home care supports and services for kinship children.

Indirect Referral - The navigator provides the kinship caregiver with contact information for the referral. The kinship caregiver is responsible for contacting the referral on their own.

Initiation of Service - Service initiation occurs when the kinship navigator meets with the kinship caregiver to complete the intake.

Information Assistance/Referral (I&A/I&R)- provide information about a needed resource/support including specific name and contact information for a person to go to for the resource/support. See call outcomes, section I & A portion of GetCare of this manual for additional guidance on information/referral.

End of Service - End of service occurs six months after the intake is completed or if at the three- month follow-up if the family is found to have reached their goals.

New Case - A new case refers to the process of determining new goals or reaffirming previous unmet goals after end of service occurs.

Program Advertising - used by kinship navigator programs to inform and establish connections with formal and informal kinship families. Kinship navigator programs use a multi-method outreach strategies including distribution of brochures, the development of websites for each service area, community presentations, and community partnerships.

Success - Success is defined as the completion of one or more client identified goals that were developed during the intake process.

APPENDICES

Appendix A. Fidelity Tool

Fidelity refers to the consistency in which the kinship navigator program is implemented across multiple sites. You can watch a video for how to fill out this document on the DHSH/kinship webpage.

For this form the "Full Needs Assessment" inclue health, needs assessment, and goal setting. Please					ectior	ı, caregiver	
GetCare number:		County identity:					
□ New case management caregiver		□ Caregiver received case management previously					
Date baseline assessment was completed:							
	Yes	No			Yes	No	
Provided overview of kinship navigator program			Offered an intake appointment				
Baseline assessment Date it was completed:							
b. Enter baseline assessment into GetCare			Date it was completed:				
c. Kin Family received KCSP services			Date it was completed:				
d. Kin Family received other tangible services with non-federal funds			Date it was completed:				
Three-month			Follow-up attempted 3 times	□ Yes		No	
a. Three-month Follow-up form			Date 3 month was completed/attempted	:			
b. *Kin Child Left Caregiver's Home form	Date 3 month was completed:						
c. Emailed Fidelity form and/or Kin Child Left Caregiver's Home form to <u>ALTSA</u>			Date 3 month was completed:				
If client reached or continues with goals by the three	e-mo	onth a	ppointment, client chose:				
usual and case management closed) previous cont.)	•		R continue with e management □ Terminate a	all nav	gator	services	
If Case Management Closed at 3 Months: Satisfaction survey sent once a year							
Six-month			Follow-up attempted 3 times	□ Ye	es [] No	
a. Full 'Needs Assessment' completed			Date 6 month was completed/attempted	:			
b. *Kin Child Left Caregiver's Home form			Date 6 month was completed:				
c. Satisfaction survey sent to caregiver (only required once a year)			Date it was sent/arranged:				
d. Emailed Fidelity form and/or Kin Child Left Caregiver's Home form to <u>ALTSA</u>							
At six-month appointment client chose:							
□ I & A/I &R services (service as usual and case management closed) □ N	New c	case n	nanagement services	ıll navi	gator	services	
Additional notes: (add anything that is not captured in the five were made by e-mail, letter, phone call, or the status of the case		sessme	nt or notes on the case, including any attempt date	es or hov	v attem	pts to contact	

Appendix B. Follow-up for Closed Cases Only Follow-up for Closed Cases Only

Client identification number:			Timepoint: 🗌 th	ree-month] six-month 🔲 twelve-month
Follow up date:	Case cl	ose date:	Date sa	atisfaction su	rvey sent:
1. How many kir home?	iship children are curren	tly living in your			
	any kinship child(ren) lea regiver health, if yes go t		Yes No		
	child left the home. (if mo please complete question				
4. Gender	5. Birthdate	6. Race/Ethn	icity (Check all tha	nt apply)	
Male	//	American India			
Female	(MM / DD / YYYY)	Native;			American Indian/Alaska Native well as another race)
		Tribal affiliation:		_	,
		Black or Africa	n American		al Black (any Black indicated as ner race except American
		Hispanic or La	tino/Latinx	Indian/Alask	
		Asian/Pacific I	slander	Multiracia	al (all other combinations,
		White (Non-Hi	spanic)		ation of American
		Other:		Indian/Alask	a Native or Black)
				Unknown	(no races indicated)
7. Where did the	child move to?		returned to bi	rth parent	moved to another kin
			entered foste	r care	caregiver
					☐ aged out
					Other:

Caregiver Health These questions	(SF-12) ask your views abou	t your health.					
8. In thinking	l your own health, wh	ich resources a	are you in	terested in learning	g about? (C	Check all that a	pply)
Р				S			
🗌 Fall	Smoking	Nutrition		Fall prevention	🗌 Smokii	ng cessation	Nutrition
prevention	cessation	Chronic dis	sease	Heart health	Aging		Chronic
Heart health	Aging	(living well)		Memory	Self-Ca	are	disease (living
Memory	Self-Care	None of the	e above	Diabetes	🗌 Manag	ing stress	well)
Diabetes	Managing stress	Other:		Management			None of the
Management			_				above
							Other:
9. In general,	would you say your	overall health	Р			S	
is: (Select	one)		Excel	lent 🗌 Fair		Excellent	🗌 Fair
			Very	Good Door		Very Goo	d 🗌 Poor
			Good	l		Good Good	
10.Do you ha	ve any unmet healthc	are needs?	Р			S	
			Yes			Yes	
			🗌 No			🗌 No	
			🗌 If yes	, please specify:		🗌 If yes, ple	ase specify:

Kinship Child Health (If more than one child, please complete one for each chi	ild)	
11. In general, how would you rate your kinship child's physical health?	Excellent	Good Poor
	Very Good	🗌 Fair
12. In general, how would you rate your kinship child's behavioral health?	Excellent	Good Poor
	Very Good	🗌 Fair
13. Does your kinship child have access to primary care?	☐ Yes	
	□ No	
14. Does your kinship child have a diagnosed physical health issue?	☐ Yes	Not applicable
Please specify diagnosis	□ No	I don't know
15. Does your kinship child have a diagnosed behavioral health issue?	☐ Yes	Not applicable
Please specify diagnosis	🗌 No	I don't know
16. Are your kinship child's physical health needs being met?	Yes	Not applicable
	🗌 No	I don't know
17. Are your kinship child's behavioral health needs being met?	Ves	Not applicable
	🗌 No	I don't know
18.Is the child a pregnant or parenting youth in foster care as described	☐ Yes	Not applicable
in section 471e(2)B of the Act?		
	□ No	I don't know
19.1s the child in your care a pregnant or parenting youth in informal	☐ Yes	Not applicable
kinship relationship?	□ No	I don't know

20.Has your kinship child attended their we to live with you?	Yes No	 Not applicable I don't know 	
21. If the kinship child required an emergen (Check all that apply)	hs, what v	were the reasons for the ER visit(s)?	
Upper respiratory infections	Headache, including migraine	е	Allergic reactions
Otitis media and related conditions			Sprains and strains
Fever of unknown origin	infections		Viral infections
Open wounds of head, neck and trunk			Nausea and vomiting
Fracture of upper limb			
22. In the last 6 months, how many ER visits	has your kinship child had?		_visit(s)
23. What type of health insurance does your	kinship child have? (Select all t	hat apply)	
Medicaid / Apple Health	No insurance		
Employer-based Health Insurance	Not Applicable		
Tribally Supported Insurance Plan	Other, please explain:		

Kinship Child Education (If more than one child, please complete of	one for each child)		
1. Does your kinship child attend an early childhood program or school?	☐ Yes → ☐ No (skip to next)	If yes, what is your kinship child's grade?	Grade
2. Has your kinship child repeated any grades?	☐ Yes ☐ No		
	🗌 I don't know		

3. Does your kinship child receive special education services or other support programs?	 Yes → No (skip to next) I don't know 	Does your kinship child have a current IEP or 504 plan?	☐ Yes ☐ No ☐ I don't know
4. Is your kinship child receiving all of the services outlined in the IEP or 504 Plan?	Yes No I don't know		
5. Is your kinship child failing any classes?	☐ Yes ☐ No ☐ I don't know		
6. Do you need assistance addressing your kinship child's social or behavioral needs at school?	Yes No		
7. Do you need assistance requesting academic support for your kinship child?	Yes No		
8. Has your kinship child been suspended or expelled? (Check all that apply)	Yes, suspended Yes, expelled No I don't know		
9. How many absences has your kinship child had in the last year?	Number I don't know		

Appendix C. Needs assessment cover sheet

The cover sheet is designed to get quick information from the caregiver. This information includes how the caregiver heard about the program and a quick guide for Federal Income Guidelines.

Primary Caregiver	Name:						
Second Caregiver	Name:						
	Physical	Street Address/Apt	#	City	State	Zip Code	
	address:						
	Mailing address:	Street Address/Apt	#/ PO Box #	City	State	Zip Code	
Primary Caregiver	Email:						
Second Caregiver	Email:						
Primary Caregiver	Phone:						
Second Caregiver	Phone:						
Number of people (a	dults) in your house	hold:					
How did you hear ab	out the program?						
How long do you anti	cipate caring for yo	ur kinship child?					
If you are no longer a	ble to care for you	child, is there anothe	r family member that cou	Ild provide care?			
		2020 F	ederal Income Guidelines				
Household Size	•	Average A	nnual Income	Aver	age Monthly Inc	come	
2		-	4,480		\$ 2,873		
3		-	3,440		\$ 3,620		
4			2,400	\$ 4,367			
5			1,360		\$ 5,113		
6			0,320		\$ 5,860		
7			9,280		\$ 6,607		
8		-	8,240		\$ 7,353		
For each additional per	son add	\$ -	4,480		\$ 373.00		

Appendix D. Demographics form

SECTION I: DEMOGRAPHICS (for GetCare)

This grey box is for use at the three-month follow-up only:				
Caregiver Demographics: Were there any changes to any of the questions in the Demographic section. (<i>questions 14 and 15 are the most likely to have changes</i>) If so, please not the changes below:				
1. What is the time point of the survey?		Baseline Post-test (90 days) Post-test (6 months)		
2. Primary Caregiver name:		Caregiver date of birth:// //YYYY)		
3. Second caregiver name:		S Caregiver date of birth:// (MM / DD / YYYY)		
4. Client identification number:				
5. Date survey completed:				
 6. How was the survey completed? P and S Completed in a face-to-face interview with participant 				
Completed over the phone with participant				
7. In which county do you live?				
-				
 Date Kinship Navigator servic started? (Select one option) 		ago	5 to 10 years ago	
	1 to 2 years ago		over 10 years ago	
2 to 5 years ago				
9. Which gender do you identify with?		8		
	Male		Male	
		S Female		
10. What race do you identify with?		_	_	
	Hispanic 🔲 Non-Hispanic		Hispanic Non-Hispanic	
11. What ethnicity do you identify with? (Check all that apply)				
P	(encont an that apply)	S		
American Indian or Alaskan	Native Hawaiian or Pacific	American Indian or Alaskan Native Hawaiian or Pacific		
Native; Tribal affiliation:	Islander	Native; Tribal affili	ation: Islander	
Black or African American	White (Non-Hispanic)			
Hispanic or Latino/Latinx Other, please specify:		Hispanic or Latino/Latinx Other, please specify:		
Asian		Asian		
12. What is your relationship status? (Select one option)				
P		S		
Single	Widowed	Single	Widowed	
Married	Separated	Married	Separated	
Divorced	🔲 Cohabitating, not married	Divorced	🔲 Cohabitating, not married	

13. What is the <u>primary language</u> spoken in the home?							
14. Family housing: Please select (Select one option)	ct the option that best identifies y	your housing situation Temporary (shelter, temporary with friends/relatives)					
Rent Rent		Homeless					
Shared housing with relativ	/es/friends	Other, please specify:					
15. Select the highest level of ed	lucation you have completed: (S	elect one option)					
Р		S					
8 th grade or Less	Some college or	8th grade or Less	Some college or				
9th-11th grade	associate/technical degree	9th-11th grade	associate/technical degree				
High school graduate or	Bachelor's degree	High school graduate or	Bachelor's degree				
GED	Graduate degree	GED	Graduate degree				
	Other, please specify:		Other, please specify:				

SECTION II: PART 2 DEMOGRAPHICS

This grey box is for use at the three-month follow-up only								
Caregiver Part 2 Demographics: Were there any chan		mographics		o changes in this section				
section in the last three months? If so, please note the changes below: 1. 1. What is your current employment status?								
	Primary caregiver	Secondary care	giver	Other household member				
Employed full-time								
Employed part-time								
Self-employed								
Retired								
Not employed (by choice)								
Not employed								
Labor & Industry (workers' compensation)								
2. Have you or your spouse/partner/other household		P		<u>s</u>				
to cut back on job hours worked due to kinship ch	ildren needs?	Yes No		Yes No				
3. If you or your spouse/partner/other household me		<u>P</u>		<u>s</u>				
employed: is your ability to provide kinship care in employment status?	mpacted by your	Yes No		Yes No				
4. Select the monthly household income range that b	est reflects your to	al monthly house	nold inco	me:				
(Select one option)								
\$0-\$999		\$5000-\$5999						
\$1000-\$1999		🔲 \$6000 and ab	ove					
\$2000-\$2999		Did not disclos	se					
\$4000-\$4999								
Number of persons contributing to household income	e							

5. Please select any of the additional s (Check all that apply)	sources of income or i	ncome assistance that your household is	currently receiving:
NOTE: The grey sections (\$) of the additional source of income rep		completed for this question. Use as desired to	track the monetary amount
P and S; entire household	uneu.		
Pension	\$	Unemployment income	\$
Child support	\$	Survivor benefits for the child	\$
TANF TANF	\$	Monthly foster care reimbursement	\$
TANF child only	\$	Monthly adoption support subsidy	\$
Social Security Benefits (SSI)	\$	Monthly relative guardianship	\$
Social Security Benefits (SSD)	\$	assistance program (RGAP) subsidy	\$
Veteran benefits	\$	Per Cap	\$
Salary/Wages	\$	Other, please explain:	\$
6. What is your total annual income?			

SECTION III: Kinship Child

This grey box is for use at the three-month follow-up only							
Kinship Child Demographics: Were there any changes in the child's demographics or custody arrangements in the last th so, please note the changes below:			months? If	No changes in kinship child's demographics/custody arrangements			
Please provide addi	tional information on the	kinship child(ren) (under 18) cur	rently living in your home			
7. Kinship child's name: first/middle/last(Add kinship child)							
8. Gender 9. Birthdate 10. Race/Ethnicity (Check all that apply)							
Male	American Indian/ Alaskar		American no/Latinx ander panic)	 Multiracial American Indian/Alaska Native (any American Indian/Alaska Native indicated as well as another race) Multiracial Black (any Black indicated as well as another race except American Indian/Alaska Native) Multiracial (all other combinations, with no indication of American Indian/Alaska Native or Black) 			
				Unknown (no races indicated)			
11. Time kinship ch	ild has been in your			Month(s):			
care:		Year(s):					
12. Have you been o	caring for your kinship ch	ild continuously?	Yes	ittent (on and off)			

13. What is your relationship to the kinship ch	nild?		kinship child with other children in the		
(Select all that apply) Grandparent		home Sibling			
Aunt/Uncle		Family friend			
Foster parent		Niece/Nephew			
Adoptive parent		_	olain:		
		No other child in t			
Other, please explain:					
15. Please indicate the reason(s) your kinship	child came to be	Parental behavio			
		_	rai nealth		
Parental incarceration		Deportation			
Death of parent			unity for work/school		
Parental financial circumstance		Parental physical	I health		
Incident of child abuse/neglect		Military service			
Child's injury		Other, please exp	plain:		
Parental substance use	1				
16. Please select the option that best reflects your role:	*Defined as kinshi without involveme formal child welfar *If selected, proc	nt with CPS or	Formal *To be a formal kinship provider, your kinship child had to be placed in your home because of a CPS investigation or involvement with the child welfare system. If selected, answer questions 18 & 19.		
17. If you are caring for your kinship child through an informal arrangement, please indicate if any of these arrangements apply to your situation. (Check all that apply)	Parental Consent Agreement				
18. If your kinship child was placed in your home with the involvement of DCYF and the court, did you choose to be licensed? (<i>Please answer yes if you were</i> <i>a licensed foster parent prior to the child's</i> <i>placement</i>)	Yes No				
19 Please identify if you have completed	Adoption				
one of these permanent plans for your kinship child.	Guardianship				
	Non-parental c	ustody (sometimes re	ferred to as third-party custody)		
	Other, please s	specify:			
20. Since the date of your first assessment, has your child entered foster care?	Yes No				
If yes, when did they enter?	/ / (MM / DD / YYYY)	<u>,</u>			
Date of first Kinship Needs Assessment:	/ / (MM / DD / YYYY)	<u>,</u>			
Number of Days (between date of first Needs Assessment and date child entered foster care)					

This grey box is for use at the three-month follow-up only								
Kinship Child Health: Were there any changes in the kinship c			л П	o changes in ch	ild health			
behavioral health or insurance coverage in the last three month note the changes below:	ns? If so, please							
Kinship Child Health								
21. In general, how would you rate your kinship child's physica	al health?	🗌 Ex	cellent	🔲 Good	Poor 🗌			
		🗌 Ve	ry Good	🔲 Fair				
22. In general, how would you rate your kinship child's behavior	oral health?	Ex	cellent	Good Good	Poor			
		🗌 Ve	ry Good	E Fair				
23. Does your kinship child have access to primary care?		🔲 Ye	-					
		🗌 No)					
24. Does your kinship child have a diagnosed physical health i	ssue?	🗌 Ye	S	Not applicat	ble			
Blassa ana ifa dia mania		No)	I don't know				
Please specify diagnosis								
25. Does your kinship child have a diagnosed behavioral healt		Ye		Not applicat				
Please specify diagnosis		No)	🔲 I don't know				
26. Are your kinship child's physical health needs being met?		🗌 Ye	s	Not applicat	ble			
		No		I don't know				
27. Are your kinship child's behavioral health needs being me		Ye		Not applicat				
		No		I don't know				
	'		, ,					
28. Is the child a pregnant or parenting youth in foster care as	described in	🗌 Ye	s	🔲 Not applicat	ble			
section 471e(2)B of the Act?		🗌 No)	🔲 I don't know				
29. Is the child in your care a pregnant or parenting youth in in	formal	🗌 Ye	S	🔲 Not applicab	le			
kinship relationship?	1	No)	🔲 I don't know				
30. Has your kinship child attended their well-child visits since	they came to	🗌 Ye	<u>c</u>	Not applicab				
live with you?	-			I don't know				
			,					
31. If the kinship child required an emergency room visit in the	e last 6 months,	what	were the	reasons for the	ER visit(s)?			
(Check all that apply) Upper respiratory infections Headache, ir	ncluding migraine			llergic reactions				
	ocutaneous tissue			prains and strain	s.			
	culaneous lissue			•	5			
Fever of unknown origin infections			_	/iral infections				
Open wounds of head, neck and trunk Abdominal p				lausea and vomit	ing			
Fracture of upper limb								
32. In the last 6 months, how many ER visits has your kinship of visit(s)	child had?							
33. What type of health insurance does your kinship child have	2 (Select all that	annlv)					
Medicaid / Apple Health No insurance		appij	/					
Employer-based Health Insurance Not Applicab								
Tribally Supported Insurance Plan Other, please			6 - 11 -					
This grey box is for use a Kinship Child Education: Were there any changes in the kinshi			_					
status in the last three months? If so, please not the changes b				changes in chi	d education			
Kinship Child Education								
34. Does your kinship child attend an early childhood program	_			, what is your	- ·			
or school?	No (skip to	next)	kinsh	ip child's grade?	Grade			
35. Has your kinship child repeated any grades?	🔲 Yes							

	No		
36. Does your kinship child receive special education services	I don't know Yes →	Does your kinship child	Yes
or other support programs?	No (skip to next)	have a current IEP or	No No
	I don't know	504 plan?	🔲 I don't know
37. Is your kinship child receiving all of the services outlined in the IEP or 504 Plan?	Yes		
the IEP of 504 Plan?	No No		
	🔲 l don't know		
38. Is your kinship child failing any classes?	Yes		
	No No		
	🔲 l don't know		
39. Do you need assistance addressing your kinship child's	🔲 Yes		
social or behavioral needs at school?	No No		
40. Do you need assistance requesting academic support for	Yes		
your kinship child?	🔲 No		
41. Has your kinship child been suspended or expelled?	Yes, suspended		
(Check all that apply)	Yes, expelled		
	🔲 No		
	🔲 l don't know		
42. How many absences has your kinship child had in the last	Number		
year?	🔲 l don't know		

This grey box is for use at the three-month follow-up only										
	: Were there any char s? If so, please note t			ealth in the	🗆 No c	hanges in careg	iver health			
Caregiver Health	(SF-12)									
43. In thinking your own health, which resources are you interested in learning about? (Check all that apply)										
P S										
Fall prevention	Smoking cessation	Nutrition		Fall prevent	tion 🔲 Sm	oking cessation	Nutrition			
Heart health	🔲 Aging	Chronic dis	ease	Heart healt	h 🗌 Ag	ing	Chronic disease (living			
Memory	Self-Care	(living well)		Memory	🔲 Se	lf-Care	well)			
Diabetes	Managing stress	None of the	e above	Diabetes	🔲 Ma	inaging stress	None of the above			
Management		Other:		Management			Other:			
44. In general, w	ould you say your ov	erall health	Р			S				
is: (Select on	e)		Excel	lent 🗌	Fair	Excellent	t 🔲 Fair			
			Very	Good 🗌	Poor	Very God	od 🔲 Poor			
			Good 🔲			Good 🔲				
45. Do you have	any unmet healthcare	e needs?	Р			S	S			
			🔲 Yes	Yes			Yes			
	No				🔲 No					
			🔲 If yes	, please specify	y:	🔄 🔲 If yes, ple	ease specify:			

Client Declaration: I verify that all information provided is true and accurate to the best of my knowledge. I also declare under penalty of perjury that the income reported by me in this declaration is true, correct, and complete to the best of my knowledge and I realize that willful falsification of this information may subject me to penalties as provided in Washington State Law, RCW 74.08.055.

Client/Representative Signature:	Date:
Kinship Navigator Signature:	Date:

Appendix E. Kinship Caregiver Needs Assessment

Food Stamps, EBT, SNAP, etc.

The needs assessment helps the kinship navigator understand the areas of greatest need for the kinship caregiver.

SECTION IV: Kinship Caregiver Needs Assessment

Complete this section only	at baseline and six-month follow-up

Client identification number:	•									
1. Date survey completed:	_//									
	A/DD/YYYY)									
2. How was the survey completed?	rview with participant									
Completed over the phone with	participant									
Please check which services you have re	eceived in the last 12	months, serv	ices you <u>curi</u>	rently receive	e, and	servi	ces you	ı need	in the f	uture
for yourself and/or your kinship child.	for yourself and/or your kinship child.									
For services used within the last 3 month	hs, please check how	frequently yo	u need help	to get or kee	p this	supp	ort?			
Never = 0, Almost Never = 1 time, Sometimes = 2 times, Almost Always = 3 times, Always = more than 3 times in the last three months. Services Used in Currently Don't Don't need In the last 3 months										
Services	past 12	use	currently	at this time			In the	last 3 n		
	months		use, but			L.	ost er	ຊ່າ	ost ays	ays
			need			Never	Almost Never	Some- times	Almost Always	Always
1. Financial support for necessities (Select all that apply)					(0)	(1)	(2)	(3)	(4+)
Rent	<u></u>									
Utilities										
Phone									l	
Other bills							_	_		
Car insurance										
Car repairs										
					_		In the last 3 months			
Services	Used in	Currently	Don't	Don't need			In the	last 3 r	nonths	
Services	past 12	Currently use	currently	Don't need at this time						s/
Services		-				ever				lways
	past 12 months	use	currently use, but			Never	Almost Never	last 3 r Limes Limes	Almost Always	Always
 Financial education support (i.e. ta retirement, budgeting) (Select all that 	xes, t apply)	use	currently use, but				Almost Never	Some- times	Almost Always	
 Financial education support (i.e. tarretirement, budgeting) (Select all that 3. Help finding/maintaining housing (xes, t apply) Select all that apply	use	currently use, but need	at this time		(0)	(1) Almost Never	Some- times		(4+)
 Financial education support (i.e. ta retirement, budgeting) (Select all tha Help finding/maintaining housing (Section 8 	xes, tt apply) Select all that apply	use	currently use, but need	at this time		(0)	C Almost	(2) times	□ ⓒ □ Almost Always	(4+)
 Financial education support (i.e. ta retirement, budgeting) (Select all tha 3. Help finding/maintaining housing (Section 8 Tribal housing 	xes, t apply) Select all that apply	use	currently use, but need	at this time		(0)	(1) Almost Never	Some- times	Almost Always	(4+)
 Financial education support (i.e. ta retirement, budgeting) (Select all tha Help finding/maintaining housing (Section 8 Tribal housing Shelter and transitional housing 	xes, tt apply) Select all that apply	use	currently use, but need	at this time		(0)	C Almost	(2) times	□ ⓒ □ Almost Always	(4+)
 Financial education support (i.e. ta retirement, budgeting) (Select all tha Help finding/maintaining housing (Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable 	xes, tt apply) Select all that apply	use	currently use, but need	at this time		(0) (0)	Image: Construction Image: Construction Image: Construction Image: Construction	(c) Some-	□ ⓒ □ Almost Always	(4+)
 Financial education support (i.e. ta retirement, budgeting) (Select all tha Help finding/maintaining housing (Section 8 Tribal housing Shelter and transitional housing 	xes, t apply) Select all that apply	use	currently use, but need	at this time			 Almost Never 	Some-	Almost	(4+) (4+)
 Financial education support (i.e. ta retirement, budgeting) (Select all tha Help finding/maintaining housing (Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing 	xes, t apply) Select all that apply	use	currently use, but need	at this time			 Almost Never 	Some-	Almost	(4+) (4+)
 2. Financial education support (i.e. tal retirement, budgeting) (Select all that 3. Help finding/maintaining housing (Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention 	xes, t apply) Select all that apply	use	currently use, but need	at this time			Almost Image: Construction of the second	Some- times	Almost	(4+) (4-)
 2. Financial education support (i.e. ta retirement, budgeting) (Select all tha 3. Help finding/maintaining housing (Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance 	xes, tt apply) Select all that apply		currently use, but need	at this time			Almost	Some-	Almost	(4+) (4-) (1) (1) (1) (1) (1) (1) (1) (1) (1) (1
 2. Financial education support (i.e. ta retirement, budgeting) (Select all tha 3. Help finding/maintaining housing (Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance Searching for housing (i.e. additional 	xes, tt apply) Select all that apply	use	currently use, but need	at this time			CICCU Almost	-some (2) (2) (2) (2) (2) (2) (2) (2) (2) (2)	Almost	(4+) (4-) (1) (1) (1) (1) (1) (1) (1) (1) (1) (1
 Financial education support (i.e. ta retirement, budgeting) (Select all tha Help finding/maintaining housing (Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance Searching for housing (i.e. additional lower cost) Support obtaining durable goods (xes, tt apply) Select all that apply Control Control Contro		currently use, but need	at this time				Some	Almost	
 Financial education support (i.e. ta retirement, budgeting) (Select all tha Help finding/maintaining housing (Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance Searching for housing (i.e. additional lower cost) 	xes, tt apply) Select all that apply Control Control Contro		currently use, but need	at this time			Almost	Some-	Almost	
 Financial education support (i.e. ta retirement, budgeting) (Select all tha 3. Help finding/maintaining housing (Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance Searching for housing (i.e. additional lower cost) Support obtaining durable goods (bedding, furniture, clothing) (Select a 	xes, t apply) Select all that apply Colored Select all that apply Colored Select all that apply Colored Colored Space, i.e. Il that		currently use, but need	at this time				Some	Almost	
 Financial education support (i.e. ta retirement, budgeting) (Select all tha 3. Help finding/maintaining housing (Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance Searching for housing (i.e. additional lower cost) Support obtaining durable goods (bedding, furniture, clothing) (Select a apply) 	xes, t apply) Select all that apply Select all that apply Control Control		currently use, but need	at this time			Almost	Some-	Almost Almost	
 Financial education support (i.e. tal retirement, budgeting) (Select all that 3. Help finding/maintaining housing (Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance Searching for housing (i.e. additional lower cost) Support obtaining durable goods (bedding, furniture, clothing) (Select a apply) Help getting enough food daily for 	xes, t apply) Select all that apply Colored Select all that apply Colored Select all that apply Colored Colored Space, i.e. Il that	use	currently use, but need	at this time			Verver Verver		Almost Almost	

Services	Used in	Currently	Don't	Don't need	In the last 3 months				
	past 12 months	use	currently use, but need	at this time	Never	Almost Never	Some- times	Almost Always	Always
6. Getting and keeping public assistance (Sele	ct all that a	pply)			(0)	(1)	(2)	(3)	(4+)
Medicaid									
Medicare									
Social Security (SSI)									
TANF									
Aged, Blind or Disabled (ABD)									
7. Help with transportation (Select all that appl	y)								
Bus/taxi pass									
Gas card									
Rides to/from appointments									
8. School related supports (Select all that appl	y)								
Preschool enrollment									
K-12 enrollment									
Special education services									
IEP/504 plan									
Educational advocate									
Tutoring									
Equipment (i.e. internet, computers, etc.)									
School transportations									
Post-secondary supports (i.e. scholarships, college applications, etc.)									

Services	Used in	Currently	Don't	Don't need		In the l	ast 3 m	onths	
	past 12 months	use	currently use, but need	at this time	Never	Almost Never	Some- times	Almost Always	Always
9. Help accessing primary care, other medical	care or res	ources (Sel	ect all that <u>a</u>	pply)	(0)	(1)	(2)	(3)	(4+)
For self									
For kinship child(ren)									
For other children/adults in the home									
10. Help accessing dental care services (Select	all that app	oly)							
For self									
For kinship child(ren)									
For other children/adults in the home									
11. <u>Child care</u> support (i.e. Working Connections, after school care, informal child care etc.)									
12 Respite: temporary, time-limited break for c	aregivers (Select all that	at apply)						
Respite for caregivers (DCYF)									
Respite programs (DD Administration)									
Other respite vouchers programs (e.g. Lifespan Respite)									
Camp/retreats									
Child/youth activities (e.g. extra- curricular activities, scouts, sports)									
Family recreation activities									
13. Referral to aging and disability resource center/I & A (Select all that apply)									

Services	Used in	Currently	Don't	Don't need		In the	last 3 n	nonths	
	past 12 months	use	currently use, but need	at this time	Mercel	Almost Never	Some- times	Almost Always	Always
					(0) (1)	(2)	(3)	(4+)
14. Personal and emotional support about <u>your</u> circumstance, someone to talk to. (i.e. family, friend, neighbor, or community- based groups, etc.) (Select all that apply)									
15. Someone to talk to regarding your <u>kinship</u> <u>child(ren)</u> (i.e. family, friend, neighbor, community-based groups, etc.)									
16. Behavioral health/ counseling (Select all that	t apply)								
For kinship child(ren)						1			
Culturally relevant/holistic healing									
Therapy/counseling									
Substance use/recovery support]			
17. Behavioral health/counseling (Select all that	apply)								
For self						1			
Culturally relevant/holistic healing]			
Therapy/counseling									
Substance use/recovery support]			
18. Kinship care support groups/networking (Se	elect all tha	t apply)							
For self									
For kinship child(ren)/youth									

Services	Used in	Currently	Don't	Don't need		In the	last 3 m	onths	
	past 12 months	use	currently use, but need	at this time	Never	Almost Never	Some- times	Almost Always	Always
					(0)	(1)	(2)	(3)	(4+)
19. Training for kinship caregivers (such as parenting classes and trainings) (Select all that apply									
20. Language services (Select all that apply)					_				
Language classes (i.e. ESL classes)									
Interpreter									
Translation services									
21. Access to legal services and advice (i.e. legal representation, custody, estate planning/end of life, child support, etc.) (Select all that apply)									
22. In-home family services (Select all that apply	y)								
Rides to/from appointments									
Home-visiting programs									
Family preservation									
In-home services									
Birth to 3/early intervention									

Services	Used in	Currently	Don't	Don't need			In the	last 3 m	onths	
	past 12 months	use	currently use, but need	at this time		Never	Almost Never	Some- times	Almost Always	Always
23. Other services (Select all that apply)						(0)	(1)	(2)	(3)	(4+)

The table below lists all services from the below. (1 = the most important need)	Kinship Needs Assessment. Please rank your to	op three to five needs from the options
Financial support for necessities	Help with transportation	Behavioral health / counseling
Financial education support	Help accessing primary care, other medical	Kinship Care Support groups /
Help finding/maintaining housing	care or resources	networking
Support obtaining durable goods	Help accessing dental care services	Training for kinship caregivers
Help getting enough food daily for your family	Personal and emotional support about <u>your</u> circumstance, someone to talk to Someone to talk to regarding your kinship	Language services Access to legal services and advice
Getting and keeping public assistance	child(ren)Child-care support	In-home family services Other:
School related supports Respite	Referral to aging and disability resource center	Other:

Appendix F. Goal Setting Sheet

This form helps the navigator track the goals established by the client as well as their progress towards the goal.

GOAL SETTING

Please enter the date goal set for each goal. Identify the category of each goal using the table above. The Essential Tasks section is available to give more detailed description of the goal. When a goal is completed, be sure to check the box in the goal status field and enter the date completed.

For three-month follow-up: Review goals set at baseline. If goals have been completed indicate this in goal status. If goals are still in progress, provide notes on next steps. If new goals are created, enter new goals.

Date Goal 1 Set:/	1	Category:		
Task 1:				
Describe Essential Tasks	5:			
What	you'll do:			
What other	s will do:			
How important is it for yo	u to work on t	the goal you identified above?		
Not Important			7 8 9	10 Very Important
How confident are you th	at you will be	successful in reaching the goal	you identified abov	/e?
Not Important	1 2			10 Very Important
Next Steps/Follow up	I			
Date Goal Completed				
Goal Status:	Goal con	npleted	🔲 Ca	retaker no longer wants services
		longer relevant	Lo:	st contact with caregiver
	Caretake	er no longer has children	🔲 En	d of service period
Client Signature		Opti	ons Counselor Sig	nature
Date Goal 2 Set:/		Category:		
Task 1:				
Describe Essential Tasks				
What yo	u'll do:			
What others v	will do:			
How important is it for yo	u to work on	the goal you identified above?		
Not Important	2 3			Very Important
		successful in reaching the goal	you identified abov	ve?
Not Important 1 Next Steps/Follow up	2 3	4 5 6 7	8 9 10	Very Important
····· -···				
Date Goal Completed	//			
Date Goal Completed Goal Status:	// Goal cor	npleted	Ca	retaker no longer wants services
-		npleted longer relevant		retaker no longer wants services st contact with caregiver
-	🔲 Goal no		Lo	-
-	🔲 Goal no	longer relevant	Lo	st contact with caregiver d of service period

Date Goal 3 Set:/		Category:				
Task 1:		•				
Describe Essential Tasks	5:					
What you	u'll do:					
What others v	vill do:					
How important is it for yo	u to work on t	he goal you identified above?				
Not Important	2 3	4 5 6 7	8 🔲 9	10 Very Importa	nt	
How confident are you th	at you will be	successful in reaching the goal	you identifi	ed above?		
Not Important 🛛 🔲 1	2 3		8 🔲 9	🔲 10 Very Importa	nt	
Next Steps/Follow up						
Date Goal Completed	//					
Goal Status:	🔲 Goal con	npleted		Caretaker no lor	ger wants services	
	🔲 Goal no I	longer relevant		Lost contact with	n caregiver	
	Caretake	er no longer has children		End of service p	eriod	
Client Signature			Options C	ounselor Signature		

Second Caregiver

Date Goal 1 Set://		Category:							
Task 1:									
Describe Essential Tasks:									
What you	'll do:								
What others w	ill do:								
How important is it for you to	work on	the goal you	identifie	ed abov	/e?				
Not Important	2	3 4	5	6 🗌	7	8 🔲	9	10	Very Important
How confident are you that y	ou will be	e successful in reaching the goal you identified above?							
Not Important	2	3 4	5	6	7	8 🔲	9	10	Very Important
Next Steps/Follow up		· · ·							
Date Goal Completed	_//								
Goal Status:	Goal cor	mpleted					🔲 Car	etaker	no longer wants services
	Goal no	longer relev	ant				Los	t conta	ct with caregiver
	Caretake	er no longer	has chile	dren			🔲 End	l of ser	vice period
Client Signature					Option	s Couns	selor Sigr	ature	

Date Goal 2 Set:/_	_/	Category:				
Task 1:						
Describe Essential Tasks	:					
What you	ı'll do:					
What others w	vill do:					
How important is it for you	u to work on th	he goal you identified above?				
Not Important	2 3	4 5 6 7	8 🔲 9	10 Very Import	ant	
How confident are you that	at you will be	successful in reaching the goal	you identifi	ed above?		
Not Important	2 3					
Next Steps/Follow up						
Date Goal Completed	///					
Goal Status:	🔲 Goal com	pleted		Caretaker no lo	nger wants services	
	🔲 Goal no le	onger relevant		Lost contact wit	h caregiver	
	Caretake	r no longer has children		End of service p	period	
Client Signature			Options C	ounselor Signature		

Date Goal 3 Set:/_		Goal 1 Category:				
Task 1:						
Describe Essential Tasks:						
What you	'll do:					
What others w	ill do:					
How important is it for you	to work on t	he goal you identified above?				
Not Important	2 3	4 5 6 7	8 🔲 9	🔲 10 Very Importa	int	
How confident are you that	nfident are you that you will be successful in reaching the goal you identified above?					
Not Important	2 3	3 4 5 6 7 8 9 10 Very Important				
Next Steps/Follow up						
Date Goal Set	//_			Date Goal Complete	ed	<u>//</u>
Goal Status:	🔲 Goal com	npleted		Caretaker no lon	nger wa	nts services
	🔲 Goal no l	onger relevant		Lost contact with	n caregi	ver
	Caretake	r no longer has children		End of service p	eriod	
Client Signature			Options C	ounselor Signature		

Appendix G. Needs Assessment [Spanish]

Cuidador Principal	Nombre completo:				
Cuidador Secundario	Nombre completo:				
	P	Calle y número / Depto.	Ciudad	Estado	Código postal
	Dirección física:				
		Calle y número / Depto. / Apartado posta	al Ciudad	Estado	Código postal
	Dirección postal:				
Cuidador Principal	Correo electrónico:				
Cuidador Secundario	Correo electrónico:				
Cuidador Principal	Teléfono:				
Cuidador Secundario	Teléfono:				
Cantidad de personas (adultos) en el hogar:				
¿Cómo se enteró del pr	rograma?				
¿Cuánto tiempo anticip	a usted cuidar del niño	familiar?			
Si ya no podrá cuidar d	el niño, ¿hay algún otro	miembro de la familia quien lo pueda	cuidar?		

Cantidad de Personas en el Hogar	Ingresos anuales por promedio	Ingresos mensuales por promedio
2	\$ 34,480	\$ 2,873
3	\$ 43,440	\$ 3,620
4	\$ 52,400	\$ 4,367
5	\$ 61,360	\$ 5,113
6	\$ 70,320	\$ 5,860
7	\$ 79,280	\$ 6,607
8	\$ 88,240	\$ 7,353
or cada persona adicional, sume otro:	\$ 4,480	\$ 373.00

SECCIÓN I: DATOS DEMOGRÁFICOS (para GetCare)

	-			ante la cita de se	guimiento	de tres meses:	
Datos Demográficos del Cuidado respuestas de la sección de Dato son las más probables haber car	os Demográ	áficos (las respuest	as a	a preguntas 14 y 15		hubo cambios en esta sección	
 ¿En qué etapa está llenand usted esta encuesta? 	•	Base 🔲 Pru	eba	a posterior (de 90 día	s) 🔲 Pr	ueba posterior (de seis meses)	
2. Nombre completo del cuida	ador primar	rio:	Fe	Fecha de nacimiento del cuidador: / / /			
3. Nombre completo del cuida	ador secun	dario:	Fe	echa de nacimiento	del cuidado	r: / / / (MM/ DD / AAAA)	
4. Número de identificación de	el cliente:						
5. Fecha en la que se complet	tó la encue	(MM7 DD 7 A		-			
6. ¿Como se completo la encuesta?				tó durante una entrev tó con el participante		ial con el participante no	
7. ¿En cuál condado vive uste	ed?						
8. ¿Hace cuánto iniciaron los	servicios d	del orientador famili	ar?	(Seleccione una opo	ción)		
🔲 Hace menos de 1 año		🔲 Hace 2 a 5 años	5		🔲 Hace	más de 10 años	
Hace 1 a 2 años		🔲 Hace 5 a 10 año	os				
9. ¿Con qué género se identi	fica usted?	Cuidador Primario)		Cuidador Se	ecundario	
		Masculino			Masculin	0	
		E Femenino			E Femenin	0	
10. ¿Con qué raza se identific	a usted?	Cuidador Primario)		Cuidador Se	ecundario	
		Hispano			🔲 Hispano		
		🔲 No hispano			🔲 No hispa	no	
		Declinó contes	tar		🔲 Declinó d	contestar	
		Desconocido			Descono	cido	
11. ¿Con qué grupo étnico se	identifica?	(Marque todos los q	ue	correspondan)			
Cuidador Primario				Cuidador Secunda			
Indígena de EEUU o Nativo de Alaska; afiliación tribal:	Nativo Pacífico	de Hawái o Isleño de	el	Indígena de EE de Alaska; afiliació		Nativo de Hawái o Isleño del Pacífico	
Negro o afroamericano	🔲 Blanco	(no hispano)		Negro o afroam	ericano	🔲 Blanco (no hispano)	
🔲 Hispano o latino/latinx	🔲 Otro, p	or favor, especifique	2	🔲 Hispano o latino	/latinx	Otro, por favor, especifique:	
Asiático				Asiático			
12. ¿Cuál es su estado civil? (Seleccione	una opción)					
Cuidador Primario	_			Cuidador Secunda	rio		
Soltero(a)	Viudo(a			Soltero(a)		Viudo(a)	
Casado(a)	Separa	ido(a)		Casado(a)		Separado(a)	
Divorciado(a)	En coh	abitación, no casado	(a)	Divorciado(a)		En cohabitación, no casado(a)	

13. ¿Cuál es el <u>idioma princ</u>	ipal que se habla en el hogar?		
14. Vivienda familiar: Selecci (Seleccione una opción) Propia Alquilar Vivienda compartida con f	sione la opción que mejor describa s familiares o amigos	_	poral con amigos o familiares) fique:
15. Seleccione el máximo ni	vel educativo que haya completado	: (Seleccione una opción)	
Cuidador Primario		Cuidador Secundario	
 8° grado o menos 9°-11° grado Preparatoria o GED 	 Cierta educación universitaria o grado de asociado/técnico Licenciatura Posgrado Otro, por favor especifique: 	 8° grado o menos 9°-11° grado Preparatoria o GED 	 Cierta educación universitaria o grado de asociado/técnico Licenciatura Posgrado Otro, por favor especifique:

SECCIÓN II: DATOS DEMOGRÁFICOS, PARTE 2

Esta cajita gris es para llenar solamente durante la cita de seguimiento de tres meses:

Datos Demográficos del Cuidador, Parte 2: ¿Hubo alg respuestas de la sección de datos demográficos, par anótelos abajo:			No hubo cambios en esta sección
1. ¿Cuál es su situación laboral actual?			
	Cuidador principal	Cuidador secundari	io Otro miembro del hogar
Empleado a tiempo completo			
Empleado a tiempo parcial			
Empleo independiente			
Jubilado			
Sin empleo (por decisión propia)			
Sin empleo			
Trabajo e Industrias (incapacidad laboral)			
2. ¿Ha tenido que reducir las horas de trabajar ustec		Cuidador Primario	Cuidador Secundario
cónyuge/pareja/otro miembro del hogar debido a del niño familiar?	las necesidades	🔲 Sí 🔲 No	🔲 Sí 🔲 No
3. Si usted o su cónyuge/pareja/otro miembro del ho	gar tiene empleo,	Cuidador Primario	Cuidador Secundario
¿estará afectada su capacidad para brindar cuida familiar por su situación laboral?	do a su niño	🔲 Sí 🛛 🗌 No	🔲 Sí 🔛 No
4. Seleccione el rango de ingresos mensuales que m	ejor refleje los ingre	sos mensuales totales	del hogar:
(Seleccione una opción)			-
\$0-\$999		500	0-\$5999
\$1000-\$1999		\$600	0 o más
\$2000-\$2999		🔲 No in	formó
\$4000-\$4999			
Número de personas que contribuyen a los ingresos	s totales del hogar		

correspondan)		ingresos o asistencia	que reciban en e	I hogar actualmente: (M	arque todas las que
				pregunta. Úselas si lo des	sea para calcular el
	o de las fuentes adicion Secundario; todo el hog		adas.		
Pensión	Secundano, todo el nog		Ingresos por de	sempleo	\$
Manutención p	ara niños		_ • •	upervivencia para el niño	\$
			_	sual de cuidado de acogida	\$
TANF sólo par	a el niño			al de soporte para adopción	
	Seguro Social (SSI)			ual del Programa de	\$
	Seguro Social (SSD)	\$		Tutela Familiar (RGAP)	\$
Beneficios para		\$	Per Cap		\$
Salarios/Sueld			Otro, por favor,	explique:	\$
6. ¿A cuánto ascier	nden sus				
ingresos totales	por año?				
		SECTION III: I	NIÑO FAMILIAF	र	
				a de seguimiento de f	tres meses:
	s del Niño Familiar: ¿⊦			□ No hubo cam	
cambios, por favor a	reglo de custodia den nótelos abajo:	tro de los ultimos tres	s meses? Si nubo	O demográficos arreglo de cus	del niño familiar <u>ní</u> al stodia
· •	•				
		nal sobre el (los) niño	(s) en cuidado de	familiares (menores de	
Por favor proporcior actualmente en su h		nal sobre el (los) niño	(s) en cuidado de		
7. Nombre comp	ogar. Ileto del niño familiar (nombre/segundo nor			18 años) que viven
7. Nombre comp	ogar. Ieto del niño familiar (en cuidado de familia	nombre/segundo nor		familiares (menores de	18 años) que viven
7. Nombre comp	ogar. Ileto del niño familiar ((nombre/segundo nor res) 10. Raza/Grup	mbre/apellidos) po étnico (marque	familiares (menores de	18 años) que viven
actualmente en su h 7. Nombre comp (Agregar niño	ogar. Ieto del niño familiar (en cuidado de familia 9. Fecha de	(nombre/segundo nor res) 10. Raza/Grup	mbre/apellidos) po étnico (marque	todas las que correspond	18 años) que viven
actualmente en su h 7. Nombre comp (Agregar niño 8. Género	ogar. Ieto del niño familiar (en cuidado de familia 9. Fecha de	(nombre/segundo nor res) 10. Raza/Grup Indígena de <u>El</u> Alaska;	mbre/apellidos) _ po étnico (marque EUU / Nativo de	todas las que correspond	18 años) que viven
actualmente en su h 7. Nombre comp (Agregar niño 8. Género Masculino	ogar. Ieto del niño familiar (en cuidado de familia 9. Fecha de nacimiento	(nombre/segundo nor ires) 10. Raza/Grup Indígena de <u>El</u> Alaska; Afiliación tribal:	mbre/apellidos) _ po étnico (marque EUU / Nativo de	todas las que correspond Multirracial: Indígena Alaska (cualquier tribu i raza)	18 años) que viven
actualmente en su h 7. Nombre comp (Agregar niño 8. Género Masculino	ogar. Ieto del niño familiar (en cuidado de familia 9. Fecha de nacimiento	(nombre/segundo nor res) 10. Raza/Grup Indígena de El Alaska; Afiliación tribal: Negro o Afroar	mbre/apellidos) _ po étnico (marque EUU / Nativo de mericano	todas las que correspond Multirracial: Indígena Alaska (cualquier tribu i raza) Multirracial: Negro (d	18 años) que viven
actualmente en su h 7. Nombre comp (Agregar niño 8. Género Masculino	ogar. Ieto del niño familiar (en cuidado de familia 9. Fecha de nacimiento	(nombre/segundo nor ires) 10. Raza/Grup Indígena de <u>F</u> Alaska; Afiliación tribal: Negro o Afroar Hispano o Lati	mbre/apellidos) _ po étnico (marque EUU / Nativo de mericano no/Latinx	todas las que correspond Multirracial: Indígena Alaska (cualquier tribu i raza) Multirracial: Negro (d negra/afroamericana ac excepción a Indígena d	18 años) que viven
actualmente en su h 7. Nombre comp (Agregar niño 8. Género Masculino	ogar. Ieto del niño familiar (en cuidado de familia 9. Fecha de nacimiento	(nombre/segundo nor res) 10. Raza/Grup Indígena de El Alaska; Afiliación tribal: Negro o Afroar Hispano o Lati	mbre/apellidos) po étnico (marque EUU / Nativo de mericano no/Latinx o del Pacífico	todas las que correspond Multirracial: Indígena Alaska (cualquier tribu i raza) Multirracial: Negro (d negra/afroamericana ad	18 años) que viven
actualmente en su h 7. Nombre comp (Agregar niño 8. Género Masculino	ogar. Ieto del niño familiar (en cuidado de familia 9. Fecha de nacimiento	(nombre/segundo nor res) 10. Raza/Grup Indígena de El Alaska; Afiliación tribal: Negro o Afroar Hispano o Lati Asiático/Isleño Blanco (no His	mbre/apellidos) _ po étnico (marque EUU / Nativo de mericano no/Latinx o del Pacífico spano)	todas las que correspond Multirracial: Indígena Alaska (cualquier tribu i raza) Multirracial: Negro (d negra/afroamericana ac excepción a Indígena d Alaska) Multirracial (cualquie	18 años) que viven
actualmente en su h 7. Nombre comp (Agregar niño 8. Género Masculino	ogar. Ieto del niño familiar (en cuidado de familia 9. Fecha de nacimiento	(nombre/segundo nor res) 10. Raza/Grup Indígena de El Alaska; Afiliación tribal: Negro o Afroar Hispano o Lati	mbre/apellidos) _ po étnico (marque EUU / Nativo de mericano no/Latinx o del Pacífico spano)	todas las que correspond Multirracial: Indígena Alaska (cualquier tribu i raza) Multirracial: Negro (d negra/afroamericana ac excepción a Indígena d Alaska)	18 años) que viven (an) a de <u>EEUU</u> /Nativo de ndicada además de otra cualquier persona demás de otra raza, con e <u>EEUU</u> /Nativo de er otra combinación, sin de <u>EEUU</u> /nativo de
actualmente en su h 7. Nombre comp (Agregar niño 8. Género Masculino	ogar. Ieto del niño familiar (en cuidado de familia 9. Fecha de nacimiento	(nombre/segundo nor res) 10. Raza/Grup Indígena de El Alaska; Afiliación tribal: Negro o Afroar Hispano o Lati Asiático/Isleño Blanco (no His	mbre/apellidos) _ po étnico (marque EUU / Nativo de mericano no/Latinx o del Pacífico spano)	todas las que correspond Multirracial: Indígena Alaska (cualquier tribu i raza) Multirracial: Negro (o negra/afroamericana ac excepción a Indígena d Alaska) Multirracial (cualquie indicación de indígena o Alaska o negro/afroame	18 años) que viven (an) a de <u>EEUU</u> /Nativo de ndicada además de otra cualquier persona demás de otra raza, con e <u>EEUU</u> /Nativo de er otra combinación, sin de <u>EEUU</u> /nativo de ericano)
actualmente en su h 7. Nombre comp (Agregar niño 8. Género Masculino Femenino 11. Cantidad de ti	ogar. Ileto del niño familiar (<u>en cuidado de familia</u> 9. Fecha de <u>nacimiento</u> // (MM / DD / AAAA) (MM / DD / AAAA)	(nombre/segundo nor res) 10. Raza/Grup Indígena de El Alaska; Afiliación tribal: Negro o Afroar Hispano o Lati Asiático/Isleño Blanco (no His Otro:	mbre/apellidos) _ po étnico (marque EUU / Nativo de mericano no/Latinx o del Pacífico spano)	todas las que correspond Multirracial: Indígena Alaska (cualquier tribu i raza) Multirracial: Negro (d negra/afroamericana ac excepción a Indígena d Alaska) Multirracial (cualquie indicación de indígena d Alaska o negro/afroame	18 años) que viven (an) a de <u>EEUU</u> /Nativo de ndicada además de otra cualquier persona demás de otra raza, con e <u>EEUU</u> /Nativo de er otra combinación, sin de <u>EEUU</u> /nativo de ericano)
actualmente en su h 7. Nombre comp (Agregar niño 8. Género Masculino Femenino 11. Cantidad de ti	ogar. Ieto del niño familiar (<u>en cuidado de familia</u> 9. Fecha de <u>nacimiento</u> 	(nombre/segundo nor res) 10. Raza/Grup Indígena de El Alaska; Afiliación tribal: Negro o Afroar Hispano o Lati Asiático/Isleño Blanco (no His	mbre/apellidos) _ po étnico (marque EUU / Nativo de mericano no/Latinx del Pacífico spano)	todas las que correspond Multirracial: Indígena Alaska (cualquier tribu i raza) Multirracial: Negro (o negra/afroamericana ac excepción a Indígena d Alaska) Multirracial (cualquie indicación de indígena o Alaska o negro/afroame	18 años) que viven (an) a de <u>EEUU</u> /Nativo de ndicada además de otra cualquier persona demás de otra raza, con e <u>EEUU</u> /Nativo de er otra combinación, sin de <u>EEUU</u> /nativo de ericano)
actualmente en su h 7. Nombre comp (Agregar niño 8. Género Masculino Femenino 11. Cantidad de ti familiar ha est 12. ¿Ha estado br	ogar. en cuidado de familiar (<u>en cuidado de familia</u> 9. Fecha de <u>nacimiento</u> <u>/</u> / (MM / DD / AAAA) empo que el niño tado bajo su cuidado: indando cuidados al r	(nombre/segundo nor rres) 10. Raza/Grup Indígena de El Alaska; Afiliación tribal: Negro o Afroar Hispano o Lati Asiático/Isleño Blanco (no His Otro:	mbre/apellidos)	todas las que correspond Multirracial: Indígena Alaska (cualquier tribu i raza) Multirracial: Negro (d negra/afroamericana ac excepción a Indígena d Alaska) Multirracial (cualquie indicación de indígena d Alaska o negro/afroame	18 años) que viven (an) a de <u>EEUU</u> /Nativo de ndicada además de otra cualquier persona demás de otra raza, con e <u>EEUU</u> /Nativo de er otra combinación, sin de <u>EEUU</u> /nativo de ericano)
actualmente en su h 7. Nombre comp (Agregar niño 8. Género Masculino Femenino 11. Cantidad de ti familiar ha est	ogar. en cuidado de familiar (<u>en cuidado de familia</u> 9. Fecha de <u>nacimiento</u> <u>/</u> / (MM / DD / AAAA) empo que el niño tado bajo su cuidado: indando cuidados al r	(nombre/segundo nor rres) 10. Raza/Grup Indígena de El Alaska; Afiliación tribal: Negro o Afroar Hispano o Lati Asiático/Isleño Blanco (no His Otro:	mbre/apellidos) po étnico (marque EUU / Nativo de mericano no/Latinx o del Pacífico spano)	todas las que correspond Multirracial: Indígena Alaska (cualquier tribu i raza) Multirracial: Negro (d negra/afroamericana ac excepción a Indígena d Alaska) Multirracial (cualquie indicación de indígena d Alaska o negro/afroame	18 años) que viven (an) a de <u>EEUU</u> /Nativo de ndicada además de otra cualquier persona demás de otra raza, con e <u>EEUU</u> /Nativo de er otra combinación, sin de <u>EEUU</u> /nativo de ericano)

13. ¿Cuál es su relación con el niño familiar (Seleccione todas las que correspondan)	r?	14 Relación del hogar	niño familiar con los otros niños en el
Abuelo(a)		Hermano(a)	
Hermano(a)		Primo(a)	
Tío(a)		🔲 Amigo(a) de la fa	milia
Padre sustituto		Sobrino(a)	
Padres adoptivos		🔲 Otra, por favor ex	colique:
No familiar		No hay otros niño	
Otro, por favor explique:			5
15. Indique los motivos por los que el niño	familiar llegó a es	tar bajo su cuidado:	(Seleccione todas las que correspondan)
Edad del padre o la madre			rtamiento del padre/la madre
Encarcelamiento del padre/la madre		Deportación	
Muerte del padre o la madre		El padre/la madr	e dejó la comunidad por trabajo/escuela
Circunstancias financieras de los padres		Salud física del p	
Incidente de maltrato o abandono del niño		Servicio militar	
Lesión del niño		Otro, por favor ex	xplique:
Consumo de sustancias de los padres			
16. Seleccione la opción que mejor	_		
describa su rol:	*Definido como cu	, continúe a la conteste la	Formal *Para ser un proveedor de cuidado de familiar formal, su niño familiar debe haber sido colocado en su casa debido a una investigación de CPS o su participación con el sistema de bienestar infantil. Si lo seleccionó, conteste las preguntas 18 y 19.
17 Si saté suidando dal niño familiar		noontimiente norontel	
 17. Si está cuidando del niño familiar mediante un arreglo informal, indique si alguno de estos arreglos se aplica a su situación. (Marque todas las que correspondan) 	 Poder notarial Acuerdo inform Decisión de la Consentimient Custodia no page 	nal (sin documentació familia o para cuidado de sal	n) ud da custodia de terceros)
18. Si su niño familiar fue colocado en su hogar con la participación del DCYF y el tribunal, ¿usted decidió obtener su licencia? (Conteste sí si ya era un padre o madre sustituto(a) con licencia antes de la colocación del niño)	Sí No		
19. Indique si usted ha completado uno de estos planes permanentes para su	Adopción		
niño familiar:	Tutela		
		-	da custodia de terceros)
20. Decida la facha da cumumora	Utro, por tavor	especifique:	
20. Desde la fecha de su primera evaluación de necesidades, ¿ha entrado su niño/a al cuidado sustituto?	Sí No		
Si es que sí, ¿cuándo entró?	/ / (MM / DD / AAAA)	
Fecha en que se completó la primera		_	
evaluación de necesidades	(MM / DD / AAAA)	

Esta cajita gris es para llenar solamente durante la cita de seguimiento de tres meses: Salud del niño familiar; / Ubico cambios a la salud física de su niño familiar; In o hubo cambio, por favor ancielos abjo: Salud del niño familiar; Excelente Buena Mala 21. En general, ¿cómo calificaria la <u>salud física</u> de su niño familiar? Excelente Buena Mala 23. ¿Tiene acceso a atención primaria su niño familiar? Si No No 24. ¿cómo calificaria la <u>salud de comportamiento</u> de su niño familiar? Si No Muy buena Regular 23. ¿Tiene acceso a atención primaria su niño familiar? Si No No Si Si No aplica familiar? Especifique el diagnóstico Si No aplica Si No aplica 25. Tiene algún problema diagnosticado de su salud física de su niño familiar? Si No aplica Si No aplica 26. ¿Se están satisfaciendo las necesidades de salud del comportamiento de su niño familiar? Si No aplica No No sé 27. ¿Se están satisfaciendo las necesidades de salud del como atérica a la given bajo su cuidado o está cuidando de su propio niño ta la como se describe en la sección 4714(2) B de la Ley? No	Numero de días (entre la fecha de la primera evaluación de necesidades y la fecha en que el niño entró al cuidado sustituto)					
comportamiento o a la cobertura del seguro médico dentro de los últimos tres familiar 21 En general, ¿cómo calificaria la <u>salud faisca</u> de su niño familiar? Excelente Buena Mala 22 En general, ¿cómo calificaria la <u>salud de comportamiento</u> de su niño Excelente Buena Mala 23 ¿Tiene acceso a atención primaria su niño familiar? Si No No 24 ¿Tiene algún problema diagnosticado de su salud física el niño Si No aplica 24 ¿Tiene algún problema diagnosticado de su salud del Si No aplica 25 ¿Tiene algún problema diagnosticado de su salud del Si No aplica 26 ¿Tiene algún problema diagnosticado de su salud del Si No aplica 26 ¿Tiene algún problema diagnosticado de su salud del Si No aplica 26 ¿Tiene algún problema diagnosticado de su salud del Si No aplica 27 ¿Se están satisfaciendo las necesidades de salud física de su niño No No sé 27 ¿Se están satisfaciendo las necesidades de salud del Si No aplica comportamiento de su niño familiar? No No sé 28 ¿Seta mabarazada la joven bajo su cuidado o está cuidando de su Si No aplica			cita de	e seguim	iento de tre	s meses:
Imese? Si hubo cambios, por favor anotelos abajo: Salud del info familiar Excelente Buena Mala 21. En general, ¿cómo calificaria la <u>salud de comportamiento</u> de su niño Muy buena Regular 22. En general, ¿cómo calificaria la <u>salud de comportamiento</u> de su niño Excelente Buena Mala 74. J'Tene acceso a atención primaria su niño familiar? Sí No No 23. J'Tene acceso a atención primaria su niño familiar? No No No 24. J'Tene algún problema diagnosticado de su salud física el niño Sí No aplica No 25. J'Tene algún problema diagnosticado de su salud del comportamiento el niño familiar? No No Sé Específique el diagnóstico 26. J'Tene algún problema diagnosticado de su salud del comportamiento de niño familiar? No No Sé Específique el diagnóstico 27. Jes están satisfaciendo las necesidades de salud del comportamiento de su niño familiar? No No Sé 28. ¿Está embarazada la joven bajo su cuidado o está cuidando de su Sí No aplica No propio niño ta com se describe en la sección 471e(2) B de la Ley? No No sé 29. ¿Está embarazada la joven bajo su cuidado o está cuidando de su Sí			3			os a la salud del niño
21 En general, ¿cômo calificaria la <u>salud física</u> de su niño familiar? Excelente Buena Mala 22 En general, ¿cômo calificaria la <u>salud de comportamiento</u> de su niño Excelente Buena Mala 23 ¿Tiene acceso a atención primaria su niño familiar? Si No Regular 23 ¿Tiene acceso a atención primaria su niño familiar? Si No No 24 ¿Tiene algún problema diagnosticado de su salud física el niño Sí No aplica Immiliar? 25 ¿Tiene algún problema diagnosticado de su salud del comportamiento el niño familiar? No No No sé 25 ¿Tiene algún problema diagnosticado de su salud del comportamiento el niño familiar? No No No sé 26 ¿Se están satisfaciendo las necesidades de salud física de su niño Sí No aplica No 27 ¿Se están satisfaciendo las necesidades de salud del comportamiento de su niño familiar? No No sé Sí No aplica 28. ¿Está embarazada la joven bajo su cuidado o está cuidando de su propio niño tal como se describe en la sección 471e(2) B de la Ley? No No sé 29. ¿Está embarazada la joven bajo su cuidado o está cuidando de su propio niño tal como se describe en la sección 471e(2) B de la Ley? No No sé 30 ¿Ha asistido su niño familiar necesitó visitar la sala de e		bajo:				
Muy buena Regular 22 En general, ¿cómo calificaria la <u>salud de comportamiento</u> de su niño Excelente Buena Mala 23 ¿Tiene acceso a atención primaria su niño familiar? Sí No 24 ¿Tiene algún problema diagnosticado de su salud fisica el niño Sí No aplica 25 ¿Tiene algún problema diagnosticado de su salud del comportamiento el niño familiar? No No sé 25 ¿Tiene algún problema diagnosticado de su salud del comportamiento el niño familiar? No No sé 26 ¿Se están satisfaciendo las necesidades de salud física de su niño Sí No aplica 7 ¿Se están satisfaciendo las necesidades de salud del comportamiento el niño familiar? No No sé 27 ¿Se están satisfaciendo las necesidades de salud del comportamiento de su niño familiar? No No sé 28 ¿Está mebarazada la joven bajo su cuidado o está cuidando de su propio niño va e pertence a un arreglo informal? No No sé 29 ¿Está embarazada la joven bajo su cuidado o está cuidando de su Sí No aplica No No sé 29 ¿Está embarazada la joven bajo su cuidado o está cuidando de su Sí Sí No aplica No No sé 29 ¿Está embarazada la joven bajo su cuidado o está cuidando de su <		sica de su niño familiar?	E E	rcalanta	Buena	Mala
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Seguro de salud del empleador No aplica Plan de seguro tribal Otro, por favor explique:	33. ¿Qué tipo de seguro médico tiene su niñ	o familiar? (Seleccione todas las	que c	orrespond	an)	
Plan de seguro tribal Otro, por favor explique:	Medicaid / Apple Health	No tiene seguro				
	Seguro de salud del empleador	🔲 No aplica				
Esta cajita gris es para llenar solamente durante la cita de seguimiento de tres meses:	Plan de seguro tribal	Otro, por favor explique:				
	Esta cajita gris es para lle	enar solamente durante la c	ita de	seguim	iento de tres	s meses:

La Educación del Niño Familiar: ¿Hubo algún cambió a la situación educativa dentro de los últimos tres meses? Si hubo cambios, por favor anótelos abajo:	No hubo cambios a la situación educativa

Educación del niño fam	niliar						
34. ¿Asiste a algún p la escuela?	programa preescola	ır su niño f	amiliar o a	I Sí → NO (continúe a la siguiente pregunta)	Si contes qué grad	stó que sí, ¿en lo va?	Grado
35. ¿Ha repetido alg	ún grado su niño fa	miliar?					
	-			🔲 No			
		,		No sé			
36. ;Recibe su niño o de otros progra		e educació	on especia	I □ Sí →		ctualmente un icativo (IEP) o	Sí No
o de otros progra	allias de apoyos			NO (continúe a la	plan 504		No sé
				siguiente pregunta)	familiar?		I NO SE
37. ¿Recibe su niño	familiar todos los s	ervicios de	ecritos er				
	o (IEP) o el plan 504		Scinos er				
				No			
				No sé			
38. ¿Está reproband	o alguna clase su n	iño familia	r?	🔲 Sí			
				No No			
39. ¿Necesita ayuda				🔲 Sí			
sociales o condu escuela?	ictuales de su niño	familiar en	la	No No			
40. ¿Necesita ayuda	para solicitar apov	o académio	co para su	Sí			
niño familiar?			•	□ No			
				No sé			
41 : He side suspen	dido o oveuloodo o	u niño fam	iliar2				
41. ¿Ha sido suspen (Marque todas las qu		u nino fam	illar ?	Sí, suspendido			
(Sí, expulsado			
				No			
				🔲 No sé			
42. ¿Cuántas veces en el último año?		ela su niño	o familiar	Cantidad		🔲 No sé	
	?						
Esta	cajita gris es par			e durante la cita d	e seguimier	nto de tres m	neses:
Esta La Salud del Cuidador:	cajita gris es par ¿Hubo algún camb	oio a la salu	ud del cuid	ador dentro de los		nto de tres m o cambios a l	
Esta	cajita gris es par ¿Hubo algún camb	oio a la salu	ud del cuid	ador dentro de los		o cambios a l	
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Esta La Salud del Cuidador: últimos tres meses? Si Salud del cuidador (SF 43. Al pensar en su Cuidador Primario Prevención de caídas Salud cardiaca	cajita gris es par ¿Hubo algún camb hubo cambios, por -12) propia salud, ¿sobr	e qué recu Nutrició Enferme crónicas (v Ningund anteriores	ud del cuid telos abajo rsos le intr n edades rivir bien)	ador dentro de los o: eresa aprender más? <i>Cuidador Secundario</i> Prevención de caída Salud cardiaca	No hut cuidad (Marque toda (Marque toda) (Marque toda) Env	o cambios a l or s las que corre ar de fumar ejecimiento dado personal trol del estrés	a salud del spondan) Nutrición Enfermedades rónicas (vivir bien) Ninguno de los nteriores
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SECCIÓN IV: EVALUACIÓN DE NECESIDADES PARA EL CUIDADOR FAMILIAR

•	ección solamente dur	ante la cita del	base y del segu	imiento de sei	s mese	25				
Número de identificación del cliente:										
1. Fecha en la que se completó la///////////////////////////	// ////////////////////////////////									
 ¿Cómo se completó la encuesta? Se completó durante una entrevista por la completó durante una entrevista por	presencial con el p	participante								
Se completó con el participante por el	el teléfono									
Marque los servicios que ha recibido durante en el futuro para usted o para su niño familia		<u>eses,</u> los sen	vicios que <u>rec</u>	ibe actualme	ente, y	/ los s	servicio	s que j	necesit	<u>ará</u>
Para los servicios utilizados dentro de los <u>últi</u> apoyo. Nunca = 0, Casi nunca = 1 vez, A veces = 2 v		-			-	-				este
Servicios	Usó en los	Usa	No usa	No		E	n los ú	ltimos	3 mese	s
	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora		Nunca	Casi nunca	A veces	Casi siempre	Siempre
1. Apoyo financiero para necesidades bás	sicas									
Alquiler										
Servicios básicos (luz, gas, etc)										
Teléfono										
Otras facturas										
Seguro de automóvil										
Reparación de automóvil										
Servicios	Usó en los	Usa	No usa	No		E	n los ú	ltimos	3 mese	s
	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora		Nunca	Casi nunca	4 veces	Casi siempre	Siempre

			necesita	por unoru	Nun	Cas	A ve	Ca: siem	Siem
 Apoyo para educación financiera (impuestos, jubilación, presupuestos, etc.) (Marque todas las que correspondan) 									
3. Ayuda para encontrar o mantener vivienda									
Sección 8									
Vivienda tribal									
Albergues y vivienda de transición									
Subsidios, cupones, vivienda asequible									
Prevención de desalojos									
Vivienda con servicios									
Vivienda compartida									
Reparación y mantenimiento de vivienda									
Búsqueda de vivienda (espacio adicional, menor costo)									
 Apoyo para obtener bienes duraderos (camas, mobiliario, ropa, etc) 									
5. Ayuda para conseguir la comida suficiente	cada día pa	ra su familia	1						
Banco de alimentos									
WIC									
Programa de almuerzos escolares									
Estampillas para alimentos, EBT, SNAP, etc.									

Servicios	Usó en los últimos 12	Usa actualmente	No usa	No necesita		En los	últimos	3 mese	s
	meses	actualmente	actualmente, pero necesita	por ahora	Nunca	Casi nunca	A veces	Casi siempre	Siempre
6. Obtener y conservar asistencia pública (Ma	rque todas l	as que corre	spondan)				1		
Medicaid									
Medicare									
Seguro Social (SSI)									
TANF									
Programa para ancianos, ciegos o discapacitados (ABD)						1			
7. Ayuda con el transporte (Marque todas las o	que corresp	ondan)					1		
Pase de autobús/taxi									
Tarjeta de gasolina									
Traslados hacia y desde citas									
8. Apoyos relacionados con la escuela (Marqu	e todas las	que corresp	ondan)				1		
Inscripción a preescolar									
Inscripción a K-12									
Servicios de educación especial									
Plan Educativo (IEP)/Plan 504									
Promotor educativo									
Tutoría									
Equipos (como internet, computadoras, etc.)									
Transporte escolar									
Apoyos para educación superior (como becas, solicitudes a la universidad, etc.)									
Servicios	Usó en los	Usa	No usa	No		En los	últimos	3 mese	s
	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora	Nunca		10	Casi siempre	Siempre
9. Ayuda para recibir atención primaria, otros	servicios o	recursos mé	dicos (Marqu	ie todas la	s que c	orrespo	ndan)		
Para sí mismo									
Para el niño familiar									
Para otros niños y adultos en el hogar									
10. Ayuda en recibir servicios de atención dent	al (Marque t	todas las que	correspond	an)					
		_							
Para sí mismo									
Para si mismo Para el niño familiar									
Para el niño familiar Para otros niños y adultos en el hogar				-					1
Para el niño familiar Para otros niños y adultos en el hogar 11. Apoyo con cuidado de niños (como Working Connections, cuidado después de la escuela, cuidado de niños informal, etc.)									
Para el niño familiar Para otros niños y adultos en el hogar 11. Apoyo con cuidado de niños (como Working Connections, cuidado después de la escuela, cuidado de niños informal, etc.) 12. Relevo: descanso temporal limitado para cu									
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Para el niño familiar Para otros niños y adultos en el hogar 11. Apoyo con cuidado de niños (como Working Connections, cuidado después de la escuela, cuidado de niños informal, etc.) 12. Relevo: descanso temporal limitado para cu Relevo para cuidadores (DCYF) Programas de relevo (Administración de DD)									
Para el niño familiar Para otros niños y adultos en el hogar 11. Apoyo con cuidado de niños (como Working Connections, cuidado después de la escuela, cuidado de niños informal, etc.) 12. Relevo: descanso temporal limitado para cu Relevo para cuidadores (DCYF) Programas de relevo (Administración de DD) Otros programas de cupones para relevo	iidadores (N	Aarque todas	las que corr	espondan					
Para el niño familiar Para otros niños y adultos en el hogar 11. Apoyo con cuidado de niños (como Working Connections, cuidado después de la escuela, cuidado de niños informal, etc.) 12. Relevo: descanso temporal limitado para cu Relevo para cuidadores (DCYF) Programas de relevo (Administración de DD) Otros programas de cupones para relevo (por ejemplo, Lifespan Respite)	iidadores (N	Aarque todas	las que corr	espondan					
Para el niño familiar Para otros niños y adultos en el hogar 11. Apoyo con cuidado de niños (como Working Connections, cuidado después de la escuela, cuidado de niños informal, etc.) 12. Relevo: descanso temporal limitado para cu Relevo para cuidadores (DCYF) Programas de relevo (Administración de DD) Otros programas de cupones para relevo (por ejemplo, Lifespan Respite) Campamentos/Retiros Actividades para niños y jóvenes (ej.	iidadores (N	Aarque todas		respondan					
Para el niño familiar Para otros niños y adultos en el hogar 11. Apoyo con cuidado de niños (como Working Connections, cuidado después de la escuela, cuidado de niños informal, etc.) 12. Relevo: descanso temporal limitado para cu Relevo para cuidadores (DCYF) Programas de relevo (Administración de DD) Otros programas de cupones para relevo (por ejemplo, Lifespan Respite) Campamentos/Retiros Actividades para niños y jóvenes (ej. actividades extraescolares, scouts, deportes)	iidadores (M	Aarque todas	a las que corr	espondan					
Para el niño familiar Para otros niños y adultos en el hogar 11. Apoyo con cuidado de niños (como Working Connections, cuidado después de la escuela, cuidado de niños informal, etc.) 12. Relevo: descanso temporal limitado para cu Relevo para cuidadores (DCYF) Programas de relevo (Administración de DD) Otros programas de cupones para relevo (por ejemplo, Lifespan Respite) Campamentos/Retiros Actividades para niños y jóvenes (ej.	iidadores (N	Aarque todas		respondan					

Servicios	Usó en los	Usa	No usa	No		En los últimos 3 meses				
	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora		Nunca	Casi nunca	A veces	Casi siempre	Siempre
14. Apoyo personal y emocional referente a <u>sus</u> circunstancias, alguien con quien hablar. (como familiares, amigos, vecinos o grupos de la comunidad, etc.)										
15. Alguien con quien hablar acerca de sus <u>niños familiares</u> . (como familiares, amigos, vecinos o grupos de la comunidad, etc.)										
16. Salud de Comportamiento / Terapia (Marqu	e todas las	que corresp	ondan)							
🔲 Para el niño familiar										
Curación culturalmente relevante/holística										
Terapia/asesoría										
Apoyo para el consumo de										
sustancias/recuperación 17. Salud de Comportamiento / Terapia (Marqu	e todas las	que corresp	ondan)							
Para sí mismo										
Curación culturalmente relevante/holística										
Terapia/asesoría										
Apoyo para el consumo de										
sustancias/recuperación 18. Grupos de apoyo para cuidado de familiares	vredes de a				_	_	_			
Para sí mismo										
Para el niño familiar										
			_			_				_
Servicios	Usó en los	Usa	No usa	No		F	n los ú	ltimos	3 mese	<u>م</u>
Servicios	Usó en los últimos 12 meses	Usa actualmente	No usa actualmente, pero necesita	No necesita por ahora		Nunca	n los ú Casi nunca	Iltimos Seces Veces	Casi siempre	Siempre
19. Capacitación para cuidadores familiares	últimos 12		actualmente, pero	necesita						
19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora		Nunca				
 19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que Clases de idiomas (como clases de inglés 	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora		Nunca				
19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora] 🗌 Nunca	Casi nunca			Siempre
 19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que Clases de idiomas (como clases de inglés como segundo idioma) 	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora		Nunca	Casi nunca			Siempre
 19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que Clases de idiomas (como clases de inglés como segundo idioma) Intérprete 	últimos 12 meses correspone	actualmente	actualmente, pero necesita	necesita por ahora		Nunca	Casi nunca		Casi siempre	Siempre
 19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que Clases de idiomas (como clases de inglés como segundo idioma) Intérprete Servicios de traducción 21. Acceso a servicios y asesoría legal (como representación legal, custodia, planificación de 	últimos 12 meses correspone	actualmente	actualmente, pero necesita	necesita por ahora		Vunca	Casi nunca	A veces	Casi siempre	Siempre
 19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que Clases de idiomas (como clases de inglés como segundo idioma) Intérprete Servicios de traducción 21. Acceso a servicios y asesoría legal (como representación legal, custodia, planificación de patrimonio/testamento, manutención para niños, etc.) 	últimos 12 meses correspone	actualmente	actualmente, pero necesita	necesita por ahora		Vunca	Casi nunca	A veces	Casi siempre	Siempre
 19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que Clases de idiomas (como clases de inglés como segundo idioma) Intérprete Servicios de traducción 21. Acceso a servicios y asesoría legal (como representación legal, custodia, planificación de patrimonio/testamento, manutención para niños, etc.) 22. Servicios familiares en el hogar (Marque tod 	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora		Vunca	Casi	A veces	Casi siempre	Siempre
 19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que Clases de idiomas (como clases de inglés como segundo idioma) Intérprete Servicios de traducción 21. Acceso a servicios y asesoría legal (como representación legal, custodia, planificación de patrimonio/testamento, manutención para niños, etc.) 22. Servicios familiares en el hogar (Marque tod Transporte hacia y desde citas 	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora		Vrnnca	Casi		Casi siempre	Siempre
 19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que Clases de idiomas (como clases de inglés como segundo idioma) Intérprete Servicios de traducción 21. Acceso a servicios y asesoría legal (como representación legal, custodia, planificación de patrimonio/testamento, manutención para niños, etc.) 22. Servicios familiares en el hogar (Marque tod Transporte hacia y desde citas Programas de visita al hogar Conservación familiar Servicios dentro del hogar 	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora		Nunca	Casi nunca		Casi casi siempre	Siempre
 19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que Clases de idiomas (como clases de inglés como segundo idioma) Intérprete Servicios de traducción 21. Acceso a servicios y asesoría legal (como representación legal, custodia, planificación de patrimonio/testamento, manutención para niños, etc.) 22. Servicios familiares en el hogar (Marque tod Transporte hacia y desde citas Programas de visita al hogar Conservación familiar 	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora			Casi nunca		Casi ciempre	Siempre
 19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que Clases de idiomas (como clases de inglés como segundo idioma) Intérprete Servicios de traducción 21. Acceso a servicios y asesoría legal (como representación legal, custodia, planificación de patrimonio/testamento, manutención para niños, etc.) 22. Servicios familiares en el hogar (Marque tod Transporte hacia y desde citas Programas de visita al hogar Conservación familiar Servicios dentro del hogar Intervención temprana/Del nacimiento a los 3 	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora		Nunca	Casi		Casi siempre	Siempre
 19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que Clases de idiomas (como clases de inglés como segundo idioma) Intérprete Servicios de traducción 21. Acceso a servicios y asesoría legal (como representación legal, custodia, planificación de patrimonio/testamento, manutención para niños, etc.) 22. Servicios familiares en el hogar (Marque tod Transporte hacia y desde citas Programas de visita al hogar Conservación familiar Servicios dentro del hogar Intervención temprana/Del nacimiento a los 3 años 	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora		Nunca	Casi		Casi siempre	Siempre
 19. Capacitación para cuidadores familiares (como escuela para padres y clases) 20. Servicios de lenguaje (Marque todas las que Clases de idiomas (como clases de inglés como segundo idioma) Intérprete Servicios de traducción 21. Acceso a servicios y asesoría legal (como representación legal, custodia, planificación de patrimonio/testamento, manutención para niños, etc.) 22. Servicios familiares en el hogar (Marque tod Transporte hacia y desde citas Programas de visita al hogar Conservación familiar Servicios dentro del hogar Intervención temprana/Del nacimiento a los 3 años 	últimos 12 meses	actualmente	actualmente, pero necesita	necesita por ahora		Nunca	Casi		Casi siempre	Siempre

La siguiente tabla incluye todos los servicios de la Evaluación de Necesidades del Familiar. Por favor, escoja las 3 a 5 necesidades que más necesita usted. <i>Clasifíquelas de 1 a 5 (1 siendo la necesidad más importante para usted).</i>								
Apoyo financiero para necesidades	Ayuda con el transporte	Salud de Comportamiento / Terapia						
básicas	Ayuda para recibir atención primaria, u	Cuidado de soporte para cuidado de						
Apoyo en educación financiera	otros servicios o recursos médicos	familiares / redes						
Ayuda para encontrar o mantener	Ayuda en recibir servicios de atención dental	Capacitación para cuidadores familiares						
vivienda		Servicios de lenguaje						
Apoyo para obtener bienes duraderos	Apoyo personal y emocional: sobre <u>sus</u>	Acceso a servicios y asesoría legal						
Ayuda para conseguir la comida	circunstancias, alguien con quien hablar Alguien con quien hablar sobre sus	Servicios familiares dentro del hogar						
suficiente cada día para su familia	niños familiares	Otro:						
Obtener y conservar asistencia pública	Manutención para niños	Otro:						
Apoyos relacionados con la escuela	Derivación a centro de recursos para							
	personas de la tercera edad y/o con							
Relevo	discapacidades							

ESTABLECIMIENTO DE OBJETIVOS

Por favor, indique la fecha de establecer cada objetivo. Identifiqué la categoría de cada objetivo usando la tabla de arriba. La sección de "tareas esenciales" está disponible para proporcionar una descripción más detallada del objetivo. Cuando se logra un objetivo, asegúrese de marcar la casilla apropiada en el campo de "estado del objetivo" y anote la fecha de lograrlo. Para la cita de seguimiento de 3 meses: Revisen los objetivos creados en la cita de base. Si los objetivos se lograron, indíquelo en el campo de "estado de objetivo." Si los objetivos siguen pendientes, provea apuntes de los siguientes pasos. Si establece nuevos objetivos, anótelos por favor.

Cuidador Primario	Cuidador Primario					
		Categoría (consult	Categoría (consulte la tabla de la página anterior):			
Fecha de establecer objetiv	<u>vo1: / /</u>					
Objetivo 1:						
Describa las tareas esencia	iles:					
Lo que usted	l hará:					
Lo que harán otras pers	sonas:					
¿Qué tan importante es par	a usted trabaja	r para lograr el objetiv	o identificado arri	iba?		
No es importante 1	2 3	4 5 6	7 8	9 10	Es muy importante	
¿Qué tanta confianza tiene	de que logrará	el objetivo que identif	có arriba?			
No confío	2 3		7 8	9 10	Tengo mucha confianza	
Siguientes						
pasos/Seguimiento						
Fecha en que se logró el ob	ojetivo/_					
Estado del objetivo:	🔲 Objetivo lo	grado		🔲 El cuidador	r ya no desea servicios	
	🔲 Objetivo ya			Contacto perdido con el cuidador		
	El cuidado	r ya no tiene hijos		🔲 Fin del peri	iodo de servicio	
Firma del cliente			Firma del aseso	or de opciones		

Fecha de establecer objetivo 2:// Categoría (consulte la tabla de arriba):						
Objetivo 2:						
Describa las tareas esencial	les:					
Lo que usted	hará:					
Lo que harán otras pers	onas:					
¿Qué tan importante es para	a usted trabajar	para lograr el objetiv	o identificado arri	iba?		
No es importante 🛛 🔲 1	2 3		7 8	9 10	Es muy importante	
¿Qué tanta confianza tiene	de que logrará e	l objetivo que identifi	có arriba?			
No confío	2 3		7 8	9 10	Tengo mucha confianza	
Siguientes						
pasos/Seguimiento						
Fecha en que se logró el ob	jetivo/	_/				
Estado del objetivo: Digra		rado		El cuidador	r ya no desea servicios	
	🔲 Objetivo ya	Objetivo ya no está relevante		Contacto perdido con el cuidador		
	El cuidador	cuidador ya no tiene hijos		Fin del peri	iodo de servicio	
Firma del cliente			Firma del aseso	or de opciones		

Fecha de establecer objetivo 3: _// Categoría (consulte la tabla de arriba):							
Objetivo 3:							
Describa las tareas esenciales:	X.						
Lo que usted ha	ará:						
Lo que harán otras persona	as:						
¿Qué tan importante es para u	isted trabajar para lograr el objetivo	o identificado arri	iba?				
No es importante 1	2 3 4 5 6	7 8	9 10 Es muy importante				
¿Qué tanta confianza tiene de	que logrará el objetivo que identific	có arriba?					
No confío	2 3 4 5 6	7 8 1	🔲 9 🛛 🔲 10 🗧 Tengo mucha confianza				
Siguientes							
pasos/Seguimiento							
Fecha en que se logró el objeti	ivo//						
Estado del objetivo:	Objetivo logrado		El cuidador ya no desea servicios				
	Objetivo ya no está relevante		Contacto perdido con el cuidador				
	El cuidador ya no tiene hijos		Fin del periodo de servicio				
Firma del cliente		Firma del aseso	or de opciones				

Cuidador Secundario					
Eacha da astablasar abiativ	1. I I	Categoría (consulta	a la tabla de arrib	a):	
Fecha de establecer objetiv	/01//				
Objetivo 1:					
Describa las tareas esencia	iles:				
Lo que usted	l hará:				
Lo que harán otras pers	sonas:				
¿Qué tan importante es par	a usted trabajar	para lograr el objetiv	o identificado arri	iba?	
No es importante 🛛 🔲 1	2 3	4 5 6	7 8	9 10	Es muy importante
¿Qué tanta confianza tiene	de que logrará e	l objetivo que identifi	có arriba?		
No confío	2 3	4 5 6	7 8	9 10	Tengo mucha confianza
Siguientes					
pasos/Seguimiento					
Fecha en que se logró el ot	ojetivo/	_/			
Estado del objetivo:	🔲 Objetivo logi	rado		El cuidado	ya no desea servicios
		no está relevante		Contacto perdido con el cuidador	
				Fin del periodo de servicio	
		ya no tiene hijos		En der peri	
Firma del cliente			Firma del aseso	or de opciones	

Fecha de establecer objetive	Fecha de establecer objetivo 2: _// Categoría (consulta la tabla de arriba):							
Objetivo 2:		·						
Describa las tareas esencia	les:							
Lo que usted	hará:							
Lo que harán otras pers	Lo que harán otras personas:							
¿Qué tan importante es para								
No es importante 🛛 🔲 1	2	3 4		7 8	9 10	Es muy importante		
¿Qué tanta confianza tiene		logrará el obj						
No confío	2		4 🛄 5 🛄 6	7 8	9 10	Tengo mucha confianza		
Siguientes								
pasos/Seguimiento								
Fecha en que se logró el ob	jetivo	//_						
Estado del objetivo:	🔲 Ot	jetivo logrado)		El cuidado	r ya no desea servicios		
Objetivo ya no está relevante			🔲 Contacto p	erdido con el cuidador				
	El cuidador ya no tiene hijos			Fin del periodo de servicio				
Firma del cliente				Firma del aseso	or de opciones			

Fecha de establecer objetiv	Fecha de establecer objetivo 3: _/_/ Categoría (consulta la tabla de arriba):						
Objetivo 3:							
Describa las tareas esencia							
Lo que usted	hará:						
Lo que harán otras pers	ionas:						
¿Qué tan importante es para	a usted trabajar	para lograr el objetiv	o identificado arri	iba?			
No es importante	2 3		7 8	9 10	Es muy importante		
¿Qué tanta confianza tiene	de que logrará e	l objetivo que identifi	có arriba?		· · · ·		
No confío	2 3		7 8	9 🗌 10	Tengo mucha confianza		
Siguientes							
pasos/Seguimiento							
Fecha en que se logró el ob	jetivo/_	_/					
Estado del objetivo: Disetivo logi		rado		🔲 El cuidado	r ya no desea servicios		
🔲 Objetivo ya no está relevante		no está relevante		🔲 Contacto p	erdido con el cuidador		
	El cuidador	El cuidador ya no tiene hijos		🔲 Fin del per	iodo de servicio		
Firma del cliente			Firma del aseso	or de opciones			

Appendix H. Tribal Specific Needs Assessment

Primary Caregiver	Name:					
Second Caregiver	Name:					
	Physical	Street Address/Apt	:#	City	State	Zip Code
	address:					
	Mailing address:	Street Address/Apt #/ PO Box #		City	State	Zip Code
Contact	Email:					
Contact	Phone:					
Number of people (adults) in your household:						
How did you hear abo	out the program?					

Income Assistance 1. Please select any of the following sources of income or income assistance that your household is currently receiving to assist support the kin child(ren): (Check all that apply) NOTE: This information is being collected to assist your navigator in understanding what income sources you may be eligible for that you may not be currently receiving. Pension Unemployment income Child support Survivor benefits for the child TANF Monthly maintenance payment TANF child only Monthly adoption support subsidy Social Security Benefits (SSI) Monthly relative guardianship assistance program (RGAP) subsidy Social Security Benefits (SSD) Per Capita/Treaty Income Veteran benefits Other, please explain: _ Salary/Wages

This section is asking about your kinship child.

Please complete questions 1-25 of this section for ONE kinship child in your care/home. If you have more than one (1) kinship child in your care, please complete additional 'kinship child form' for EACH.

PI	Please provide additional information on the kinship child(ren) (under 18) currently living in your home						
1.	1. Kinship child's name: first/middle/last(Add kinship child)						
2.	Gender	3. Birthdate	4. Race/Ethnicity (Check all that appl	y)			
	🔲 Male	///	American Indian/ Alaskan Native;				
	Female	(MM / DD / YYYY)	Tribal affiliation:				
	🔲 Two Spirit		Black or African American				
	Transgender		Hispanic or Latino/Latinx				
	Non-binary		Asian/Pacific Islander				
			White (Non-Hispanic)				
			Other:				
5.	Time kinship child	has been in your care:	Year(s)	Month(s)			
6.	6. Have you been the primary caregiver for your kinship child continuously?						
	Yes						
	No No						
	Intermittent (on a	and off)					

7. What is your relationship to the kinship child? (Select all that ap Grandparent	oply)							
Sibling								
Aunt/Uncle								
Event Foster parent	Foster parent							
Adoptive parent								
Non-relative								
Other, please explain:								
8. Please indicate the reason(s) your kinship child came to be in your care: (Select all that apply)								
Age of parent	Parental behavioral health							
Parental incarceration	Deportation							
Death of parent	Parent left community for wor	k/school						
Parental financial circumstance	Parental physical health							
Incident of child abuse/neglect	Military service							
Child's injury	🔲 Other, please explain:							
Parental substance use								
	Yes No							
9. Did you have any kinship child(ren) leave your home? (if yes								
go to question 11, if no skip to question 13)								
10. Date kinship child left the home (if more than one child left	Date child left home:							
the home, please complete questions using separate forms).								
11. Where did the child move to?	returned to birth parent moved to another kin careg							
	entered foster care	aged out						
		Other:						

12 Date of first Kinship Needs Assessment (if this is not the first time you completed this form with this family):	/// (MM/DD/YYYY)			
Kinship Child Health				
13. In general, how would you rate your kinship child's physical he	ealth?	Excellent	Good Poor	
		Very Good	🔲 Fair	
14. In general, how would you rate your kinship child's behavioral	health?	Excellent	Good Poor	
		Very Good	🔲 Fair	
15. Does your kinship child have access to primary care?		Ves 1		
		🔲 No		
16. Are your kinship child's physical health needs being met?		Yes	Not applicable	
		🔲 No	I don't know	
17. Are your kinship child's behavioral health needs being met?		Yes	Not applicable	
		🔲 No	I don't know	
18. the child a pregnant or parenting youth in foster care as des	cribed in	Yes	Not applicable	
section xxx of the Port Gamble S'Klallam Tribal Code and triba		No No	I don't know	
19. Has your kinship child attended their well-child (annual	_	Yes	Not applicable	
physical/immunizations) visits since they came to live with you	1?	🔲 No	I don't know	
20. What type of health insurance does your kinship child have? (t apply)			
Medicaid / Apple Health	nce			
Employer-based Health Insurance	🔲 Not Applic	cable		
Tribally Supported Insurance Plan	🔲 Other, ple	please explain:		

Kinship Child Education						
21 Does your kinship child attend school (includes p if applicable)?	ore-school	☐ Yes → No (skip to negotial)		f yes, what is your inship child's grade?	Grade	
22. Does your kinship child receive or need any spec education services or other support programs?			vt) h	Does your kinship child have a current IEP or 504 plan?	Yes No I don't know	
23. Is your kinship child receiving <u>all of</u> the services the IEP or 504 Plan?	Yes Not applicable No I don't know					
24. Do you need assistance addressing your kinship social or behavioral needs at school?	child's	Yes	🔲 NO			
Please explain what you need help with.						
25. Do you need assistance requesting academic sup your kinship child?	port for	Yes	🔲 NO			
Please explain what you need help with.						
Caregiver Health (SF-12) These questions ask your views about your own hea	lth.					
26. In general, would you say your overall health is: (Select one)	Primary Exceller Very Go Good			Secondary Excellent Very Good Good	Fair Poor	
27. Do you have any unmet healthcare needs?	Primary Ves			Secondary Yes No		
	🔲 If yes, p	lease specify:		If yes, please spe	ecify:	

SECTION II: PART 2 Kinship Caregiver Needs Assessment

Client identification number:					
1. Date survey completed:	<u> </u>				
Please check which services you ha	(MM / DD / Y ave received i		onths servic	es vou currentl	v receive and
services you <u>need</u> for yourself and/o			ionino, oorvie	os you <u>currona</u>	<u>, 1000100</u> , unu
Services		Used in past 12 months	Currently use	Don't currently use, but need	Don't need <u>at this</u> <u>time</u>
1. Financial support for necessit	ies (Select a	ll that apply)			
Rent					
Utilities					
Phone					
Other bills					
Car insurance					
Car repairs					
 Financial education support (i retirement, budgeting) 	.e. taxes,				
Services		Used in past	Currently	Don't	Don't need at this
		12 months	use	currently use, but need	time
3. Current housing needs (Selec	t all that app	12 months	-	currently use,	
3. Current housing needs (Select Section 8	t all that app	12 months	-	currently use,	
Current housing needs (Selection 8 Tribal housing	t all that app	12 months	-	currently use,	
Current housing needs (Selection 8 Tribal housing Shelter and transitional housing	t all that app	12 months	-	currently use,	
Current housing needs (Select Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable	t all that app	12 months	-	currently use,	
Current housing needs (Selection 8 Tribal housing Shelter and transitional housing	t all that app	12 months	-	currently use,	
 3. Current housing needs (Selection 8) Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing 	t all that app	12 months	-	currently use,	
3. Current housing needs (Selec: Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention	t all that app	12 months	-	currently use,	
3. Current housing needs (Selection 8 Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services	t all that app	12 months	-	currently use,	
3. Current housing needs (Selec: Section 8 Tribal housing Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance Searching for housing (i.e. additional content in the service)		12 months	-	currently use,	
3. Current housing needs (Selec: Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance	ional space, bods (i.e. ural	12 months	-	currently use, but need	
 Current housing needs (Selection 8 Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance Searching for housing (i.e. additional food for bedding, furniture, clothing, culturactivities) (Select all that apply) Help getting additional food for boost and the set of the set	ional space, pods (i.e. j	12 months		currently use, but need	
 Current housing needs (Select Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance Searching for housing (i.e. additi lower cost) Support obtaining concrete go bedding, furniture, clothing, cultu activities) (Select all that apply) Help getting additional food for Food Bank 	ional space, pods (i.e. j	12 months		currently use, but need	
 Current housing needs (Select Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance Searching for housing (i.e. additi lower cost) Support obtaining concrete go bedding, furniture, clothing, cultu activities) (Select all that apply) Help getting additional food for 	ional space, pods (i.e. j	12 months		currently use, but need	
 Current housing needs (Select Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance Searching for housing (i.e. additi lower cost) Support obtaining concrete go bedding, furniture, clothing, cultu activities) (Select all that apply) Help getting additional food for Food Bank 	ional space, pods (i.e. j	12 months		currently use, but need	
 Current housing needs (Select Section 8 Tribal housing Shelter and transitional housing Subsidies, vouchers, affordable housing Eviction prevention Housing with services Shared housing Housing repair/maintenance Searching for housing (i.e. additi lower cost) Support obtaining concrete go bedding, furniture, clothing, cultu activities) (Select all that apply) Help getting additional food for Food Bank WIC 	ional space, pods (i.e. j	12 months		currently use, but need	

Services	Used in past 12 months	Currently use	Don't currently use, but need	Don't need at this time
6. Help accessing public assistance (Sele	ct all that apply)			
Medicaid				
Medicare				
Social Security (SSI)				
TANF				
Aged, Blind or Disabled (ABD)				
7. Help with transportation (Select all that	apply)			
Bus/taxi pass				
Gas card				
Rides to/from appointments				
8. Help with School related supports (Sele	ect all that apply)			
Preschool enrollment				
K-12 enrollment				
Special education services				
IEP/504 plan				
Educational advocate				
Tutoring				
Equipment (i.e. internet, computers, etc.)				
School transportations				
Post-secondary supports (i.e. scholarships, college applications, etc.)				
Services	Used in past 12 months	Currently use	Don't currently use, but need	Don't need at this time
9. Help accessing primary care, other me	dical <u>care</u> or reso	ources (Sele	ct all that app	ly)
For self				
For kinship child(ren)				
For other children/adults in the home				
For self				
For kinship child(ren)				
For other children/adults in the home				
10. Child care support (i.e. Working Connections, after school care, informal child care etc.)				
11 Respite: temporary, time-limited break	for caregivers (S	elect all that	apply)	-
Respite for caregivers (DCYF)				
Respite programs (DD Administration)				
Other respite vouchers programs (e.g. Lifespan Respite)				
Camp/retreats				
Child/youth activities (e.g. extra-				
curricular activities, scouts, sports) Family recreation activities				
•				
Tribal-specific Respite Program				

Services	Used in past 12 months	Currently use	Don't currently use, but need	Don't need at this time
12. Behavioral health/ counseling (Select a	ll that apply)			
For kinship child(ren)				
Culturally relevant/holistic healing				
Therapy/counseling				
Substance use/recovery support				
13. Behavioral health/counseling (Select al	l that apply)			
For your family members				
Culturally relevant/holistic healing				
Therapy/counseling				
Substance use/recovery support				
14. Kinship care support groups/networkin	ig (Select all that	t apply)		
For self				
For kinship child(ren)/youth				
Services	Used in past 12 months	Currently use	Don't currently use, but need	Don't need at this time
		-	currently use,	
Services 15. Training for kinship caregivers (such as parenting classes and trainings) (Select all that apply		-	currently use,	
15. Training for kinship caregivers (such as parenting classes and trainings)		-	currently use,	
15. Training for kinship caregivers (such as parenting classes and trainings) (Select all that apply 16. Language services Traditional Language classes		-	currently use,	
15. Training for kinship caregivers (such as parenting classes and trainings) (Select all that apply 16. Language services		-	currently use,	
15. Training for kinship caregivers (such as parenting classes and trainings) (Select all that apply 16. Language services Traditional Language classes 17. Access to legal services and advice (i.e. legal representation, custody, estate planning/end of life, child support, etc.)	months	-	currently use,	
 15. Training for kinship caregivers (such as parenting classes and trainings) (Select all that apply 16. Language services Traditional Language classes 17. Access to legal services and advice (i.e. legal representation, custody, estate planning/end of life, child support, etc.) (Select all that apply) 	months	-	currently use,	
 15. Training for kinship caregivers (such as parenting classes and trainings) (Select all that apply 16. Language services Traditional Language classes 17. Access to legal services and advice (i.e. legal representation, custody, estate planning/end of life, child support, etc.) (Select all that apply) 18. In-home family services (Select all that 	months	-	currently use,	
 15. Training for kinship caregivers (such as parenting classes and trainings) (Select all that apply 16. Language services Traditional Language classes 17. Access to legal services and advice (i.e. legal representation, custody, estate planning/end of life, child support, etc.) (Select all that apply) 18. In-home family services (Select all that Home-visiting programs 	months	-	currently use,	

The table below lists all services fro needs from the options below. (1 = t	m the Kinship Needs Assessment. Plea he most important need)	ase rank your <u>top three to five</u>
Financial support for necessities	Respite	Behavioral health / counseling
Financial education support	Help with transportation	Kinship Care Support groups /
Help finding/maintaining housing	Help accessing primary care, other	networking
Support obtaining durable goods	medical	Training for kinship caregivers
Help getting enough food daily for	care or resources	Language services
your family	Help accessing dental care services	Access to legal services and
Getting and keeping public	Personal and emotional support	advice
assistance	about <u>your</u>	In-home family services
	circumstance, someone to talk to	Other:
School related supports	Someone to talk to regarding your	
	<u>kinship</u>	Other:
	child(ren)	
	Child-care support	
	Referral to aging and disability	
	resource center	

GOAL SETTING

Please enter the date goal set for each goal. Identify the category of each goal using the table above. The Essential Tasks section is available to give more detailed description of the goal. When a goal is completed, be sure to check the box in the goal status field and enter the date completed.

Date Goal 1 Set:/_		Category:						
Task 1:								
Describe Essential Tasks	S :							
What	you'll do:							
What other	s will do:							
How important is it for yo	u to work or	n the goal you io	dentified abov	/e?				
Not Important	1 2	3 4	5 6	7	8	9	10 Very Important	
How confident are you th	at you will b	be successful in	reaching the	goal yo	u identif	ied abov	e?	
Not Important	1 2	3 4	5 6	7	8 🔲	9	10 Very Important	
Next Steps/Follow up		i i	·					
Date Goal Completed	/	_/						
Goal Status:	🔲 Goal co	ompleted				🔲 Car	retaker no longer wants services	
	🔲 Goal no	no longer relevant				Lost contact with caregiver		
	Careta	ker no longer ha	as children			🔲 End	d of service period	

Date Goal 2 Set://		Category:	
Task 1:			
Describe Essential Tasks	s:		
What yo	u'll do:		
What others			
How important is it for yo	ou to work on t	he goal you identified above?	
Not Important	2 3		10 Very Important
		successful in reaching the goal you identifi	ed above?
Not Important 1 Next Steps/Follow up	2 3	4 5 6 7 8 9	10 Very Important
Date Goal Completed			
Goal Status:	Goal con	npleted	Caretaker no longer wants services
	Goal no l	onger relevant	Lost contact with caregiver
	Caretake	er no longer has children	End of service period
		-	
			ł
Date Goal 3 Set:/		Category:	
Date Goal 3 Set:/_ Task 1:		Category:	
	<u> </u>	Category:	<u></u>
 Task 1:		Category:	<u>.</u>
Task 1: Describe Essential Tasks	u'll do:	Category:	·
Task 1: Describe Essential Tasks What you What others w	u'll do: will do:	Category: he goal you identified above?	<u>.</u>
Task 1: Describe Essential Tasks What you What others w	u'll do: will do:	he goal you identified above?	□ 10 Very Important
Task 1: Describe Essential Tasks What you What others w How important is it for yo Not Important 1 1 How confident are you th	u'll do: will do: u to work on t u to work on t u to work on t	he goal you identified above?	ed above?
Task 1: Describe Essential Tasks What you What others w How important is it for yo Not Important 1 How confident are you th Not Important 1 1	u'll do: will do: u to work on t	he goal you identified above?	
Task 1: Describe Essential Tasks What you What others w How important is it for yo Not Important 1 1 How confident are you th	u'll do: will do: u to work on t u to work on t u to work on t	he goal you identified above?	ed above?
Task 1: Describe Essential Tasks What you What others w How important is it for yo Not Important 1 How confident are you th Not Important 1 1	u'll do: will do: u to work on t u to work on t u to work on t	he goal you identified above?	ed above?
Task 1: Describe Essential Tasks What you What others w How important is it for yo Not Important 1 How confident are you th Not Important 1 Next Steps/Follow up	u'll do: will do: u to work on t u to work on t u to work on t	he goal you identified above?	ed above?
Task 1: Describe Essential Tasks What you What others w How important is it for yo Not Important 1 How confident are you th Not Important 1 Next Steps/Follow up Date Goal Completed	u'll do: will do: u to work on t 2 3 at you will be 2 3 	he goal you identified above?	ed above? 10 Very Important Caretaker no longer wants services
Task 1: Describe Essential Tasks What you What others w How important is it for yo Not Important 1 How confident are you th Not Important 1 Next Steps/Follow up Date Goal Completed	u'll do: will do: u to work on ti 2 3 at you will be 2 3 	he goal you identified above?	ed above?

Appendix I. Child No Longer in Caregiver Home

Caregiver GetCare Identification Number: Timepoint: Three-month six-month Child GetCare Identification Number: 1. How many kinship children are currently living in your home? 🔲 Yes No No 2. Did you have any kinship child(ren) leave your home? (if yes go to question 3) 3. Date kinship child left the home. (if more than one child Date child left home: left the home, please complete questions separate forms) 5. Birthdate 4. Gender 6. Race/Ethnicity (Check all that apply) American Indian/ Alaskan Multiracial American Indian/Alaska Native (any American Indian/Alaska Native Male Native: (MM/DD/YYYY) indicated as well as another race) E Female Tribal affiliation: Multiracial Black (any Black indicated as Black or African American well as another race except American Hispanic or Latino/Latinx Indian/Alaska Native) Asian/Pacific Islander Multiracial (all other combinations, with no indication of American White (Non-Hispanic) Indian/Alaska Native or Black) Other: _____ Unknown (no races indicated) returned to birth parent moved to another kin caregiver 7. Where did the child move to? entered foster care aged out Other:

Appendix J. Intake TIPS from Navigators

- **Getting Contact Information:** Kinship navigators have stated that is easier to obtain contact information after sharing details about the services they offer. They emphasized the importance of their ability to assist caregivers and listen to their needs when they reach out for support.
- **Providing immediate referral to build relationship:** Navigators have found providing information about services and demonstrating the kinship navigator's ability to assist caregivers by listening to their needs increases the likelihood caregivers engage further with the kinship navigator program. For instance, offering immediate services such as a referral number, support group information, and details about available support events through newsletters, social media, and email marketing can encourage caregivers to provide their contact information for further follow-up.
- **Saving time at intake:** Navigators expressed the potential to begin the GetCare caregiver file by obtaining and inputting the caregiver's demographics information over the phone. This will help reduce the number of questions that will have to be addressed during the face-to-face intake meeting.
- **Break up intake appointment:** There is opportunity to break up the appointment into two sessions if needed. Please note navigators pointed out concerns with breaking up the intake into two sessions, specifically the caregiver may not come back to complete.
- Gathering caregiver contact information: If you have a kinship caregiver uncertain of providing contact information, explain that providing such information will help keep them updated on upcoming events and services.

Appendix K. Satisfaction Survey

In order to maintain confidentiality and keep the survey anonymous, please do not type/write any names, including the names of your kinship child(ren) in your responses. Taking this survey is voluntary and you can choose not to take the survey. You can skip any questions you don't want to answer. If you choose not to take the survey, or don't answer all the questions, there will not be any penalties. Choosing not to take the survey or not answering all the questions will not affect any services you may be receiving or affect access to any services in the future.

Participant ID: (first name initial, last name initial, city, month and year of birth)	Ex: AM-SEATT	LE-04	-199	1					
Date survey was	/								
completed:	(MM / DD / YYY	'Y)							
In what county do you	Thurston	Pier	ce	Cowlit	z	Snohomish	Skagit	Spokane	
receive kinship navigator services?	Yakima	Cla	rk	Wahki	akum	Whatcom	San Jua	in Other:	
<u>90 days (3 months)</u> and navigator was helpful ir	· · ·			-		ed with the	services yo	ou received and i	f the kinship
		D		u use this : he last 3 m		satisfied	vere you d with the ices?	in getting access	navigator helpful and/or using this ice?
		Yes	No	Service not available	Not applicable (N/A)	Yes	No	Yes	No
1. Financial support for n rent, utilities, phone, c insurance/repairs, etc	ar .)								
 Financial education su taxes, budgeting, retir 									

	Did you use this service? (in the last 3 months)			If so, were you satisfied with the services?		in getting access	navigator helpful and/or using this vice?	
	Yes	No	Service not available	Not applicable (N/A)	Yes	No	Yes	No
3. Support in finding/maintaining housing (i.e. section 8, tribal housing, eviction prevention, etc.)								
4. Support obtaining durable goods (i.e. bedding, furniture, clothing, etc.)								
 Help getting enough food daily for your family (i.e. food bank, WIC, Basic Food ("food stamps") SNAP, etc.) 								
6. Getting and keeping public assistance (i.e. Medicaid, Medicare, SSI, TANF, ABD, etc.)								
7. Help with transportation (i.e. bus/taxi fare, gas, rides, etc.)								
8. School related supports (i.e. enrollment, IEP/504, special education services, etc.)								
 Help accessing primary or other medical care (for self) 								
10. Help accessing primary or other medical care (for kinship child)								
11. Help accessing dental care services (for self)								
12. Help accessing dental care services (for kinship child)								
13. Child care support (i.e. Working Connections, after school care, informal child care, etc.)								

	[ou use this the last 3 i			If so, were you satisfied with the services?			Was the kinship naviga helpful in getting acces and/or using this service	
	Yes	No	Servic not availat	applica	able	Yes	No) Y	′es	No
14. Respite: temporary, time-limited break for caregivers (i.e. camps, retreat, youth activities, temporary help, etc.)										
15. Referral to Aging and Disability Resource Center (ADRC) or Area Agency on Aging (AAA) or Information or Assistance.										
 Personal and emotional support for yourself: someone to talk to (i.e. family, friend, neighbor, community-based groups, etc.). 										
17. Someone to talk to regarding your kinship child (i.e. family, friend, neighbor, community-based groups, etc.)										
 Professional behavioral health/counseling for kinship child (i.e. therapy, holistic healing, substance recovery, etc.) 										
 Professional behavioral health/counseling for self (i.e. therapy, psychiatry, holistic healing, substance recovery, etc.) 										
20. kinship care support groups										
21. Training for kinship caregivers (i.e. parenting classes, trainings, etc.)										
22. Language services (i.e. language classes (ESL), interpreter, translation services.)										
		Did you use this service? (in the last 3 months)				satis	o, were you fied with th services?	e help	oful in get	hip navigator ting access this service?
	Yes	No	Servic not availat	applica	able	Yes	No	Y	'es	No
 Access to legal services and information (legal representation, custody, estate planning/end of life, child support, etc.) In-home family services (i.e. visiting 										
nurses, family preservation, home health aide, etc.)										
25. Other services (please specify):										
26. Other services (please specify):										
As a result of participating in kinship care	progr	ams	or servic	es, please	tell us	s whet	her you ag	ree or disa	agree wi	th each of
the following statements:			Strongly	Disagree			Neither	Somewhat	Agree	Strongly
		C	lisagree		disag		agree nor disagree	agree		agree
27. I now feel that I am better able to cope with caring for the child I am raising than before I became involved in kinship care services and activities.		ng								
28. I do not feel as stressed out as I was before participating in kinship care services and	as stressed out as I was before									
29. I feel as if my overall health and sense of being have improved since participating i care services and activities.	well-				[
 I am enjoying life more now since particip kinship care services and activities. 	bating in	n								

	Strongly disagree	Disagree	Somewhat disagree		Somewhat agree	Agree	Strongly agree
31. I plan to continue to participate in kinship care activities/services.							
32. My kinship Navigator was very supportive.							
33. My kinship Navigator listened to my needs.							
34. My kinship Navigator was very knowledgeable of available resources and services.							
35. My kinship Navigator linked me to the services that I need.							
36. I would recommend the kinship Navigator program to others kinship caregivers.							
37. Where do you think your kinship child will be living one year (12 months) from now?	With m	e		F	Parent/guard	lian	
	Foster	parent		А	nother relat	ive	
	Other,	pleasespec	cify:				
38. If you had any difficulty accessing any service, or w	ere not sati	stied with th	ie service, p	Jease tell u	s about you	r experienc	.e:
39. What resources and/or services have been the mos	t helpful to y	you as a kin	ship caregiv	er raising a	a child?		

0. What were the helpful things that the kinship navigator did for you?
0. What were the helpful things that the kinship navigator did for you?
0. What were the helpful things that the kinship navigator did for you?
0. What were the helpful things that the kinship navigator did for you?
D. What were the helpful things that the kinship navigator did for you?
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0. What were the helpful things that the kinship navigator did for you?
0. What were the helpful things that the kinship navigator did for you?
0. What were the helpful things that the kinship navigator did for you?

41. What could the kinship navigator have done differently that would have been more helpful?	
· · · · · · · · · · · · · · · · · · ·	
42. Are there any service or services that you have or currently need but have not been able to get?	
Yes	
L If yes, please describe what service(s):	

Appendix L. Satisfaction Survey [Spanish]

Encuesta de satisfacción del programa de orientadores familiares Kinship Navigator Program Satisfaction Survey

Para mantener la confidencialidad y mantener el anonimato de la encuesta, no escriba ni escriba ningún nombre, como los nombres de su(s) hijo(s) familiar(es), en sus respuestas. **Tomar esta encuesta es voluntario y puede elegir no tomar la encuesta.** Puede omitir cualquier pregunta que no desee responder. Si elige no completar la encuesta o no responde a todas las preguntas, no habrá sanciones. Elegir no responder la encuesta o no responder todas las preguntas no afectará ningún servicio que pueda estar recibiendo, ni afectará el acceso a ningún servicio en el futuro.

Número de participante:	(iniciales de nombre y apellido, ciudad, mes y año de nacimiento) Ej: AM-SEATTLE-04-1991								
Fecha en que se	//_								
completó la encuesta.	(MM/DD/A	AAA)							
¿En qué condado	Thurston	🗌 Pier	rce	Cowlitz	Snohor	nish	Skagit	Spokane	
recibe servicios de	🗌 Yakima	Cla	rk 🗌	Wahkiakum	Whatco	m	San Jua	an 🗌 Otro:	
	ntador familiar?							(111)	
A continuación hay una días (3 meses) y, si fue a utilidad para obtener ac	así, indique si	quedó	satisfec	ho con los s	-				
· ·			•	ó este servici	o?	Si es as	, ¿quedó	¿El orientador	familiar fue de
			(en los	últimos 3 mes	ses)	satisfech	o con los		otener acceso a
		Sí	No	Servicio no	No	servi Sí	cios?	este servicio o Sí	para utilizarlo? No
		51	INO	disponible	aplicable	51	No	51	NO
1. Apoyo financiero para									
básicas (como alquiler									
básicos, teléfono, segu reparaciones de autor									
2. Apoyo para educación									
(impuestos, presupues	stos,								
jubilación, etc.)									
				ó este servicio			, ¿quedó		familiar fue de
		(en los últimos 3 meses)				io con los cios?	utilidad para obtener acceso a este servicio o para utilizarlo?		
		Sí	No	Servicio no	No	Sí	No	Sí	No
				disponible	aplicable				
3. Apoyo para encontrar									
vivienda (es decir, sec vivienda tribal, preveno									
desalojo, etc.)									
4. Apoyo para obtener bi									
duraderos (camas, mo etc.)	biliario, ropa,								
5. Ayuda para conseguir	suficiente								
comida diaria para su									
de alimentos, WIC, Ali									
Básicos ("estampillas alimentos"), SNAP, etc									
6. Obtener y conservar a	sistencia								
pública (Medicaid, Med	dicare, SSI,								
TANF, ABD, etc.) 7. Ayuda con el transport	te (tarifa de								
autobús/taxi, gasolina,									
etc.)									
 Apoyos relacionados o (inscripción, IEP/504, s) 									
educación especial, et									
9. Ayuda para conseguir	atención								
primaria u otros servic	ios médicos								
(para sí mismo) 10. Ayuda para conseguir	atención								
primaria u otros servic									
para el niño familiar)								
11. Ayuda para obtener se atención dental	ervicios de								
(para sí mismo)									

	¿Utilizó este servicio? (en los últimos 3 meses)				Si es así, satisfecho servio	o con los	¿El orientador familiar fue de utilidad para obtener acceso a este servicio o para utilizarlo?		
	Sí	No	Servicio no disponible	No aplicable (N/A)	Sí	No	Sí	No	
12. Ayuda para obtener servicios de atención dental (para el niño familiar)									
 Apoyo con cuidado de niños (como Working Connections, cuidado después de la escuela, cuidado de niños informal, etc.) 									
 Relevo: descanso temporal limitado para cuidadores (como campamentos, retiros, actividades para jóvenes, ayuda temporal, etc.) 									
 Derivación a centro de recursos para la tercera edad y discapacidades (ADRC) o a la Agencia Local para la Vejez (AAA) o información o asistencia. 									
16. Apoyo personal y emocional para usted , alguien con quien hablar. (como familiares, amigos, vecinos, grupos de la comunidad, etc.)									
17. Alguien con quien hablar sobre su niño familiar (como familiares, amigos, vecinos o grupos de la comunidad, etc.)									
18. Salud conductual o terapia profesional para el niño familiar (como terapia, sanación holística, recuperación de consumo de sustancias, etc.)									
			zó este servi		Si es así,	¿quedó		dor familiar	
		(en los	últimos 3 m	eses)	satisfecho servio		obtener ac	lidad para ceso a este ara utilizarlo?	
	Sí	(en los No	últimos 3 m Servicio no disponible	No aplicable (N/A)			obtener ac		
19. Salud conductual o terapia profesional para el niño familiar (como terapia, sanación holística, recuperación de consumo de sustancias, etc.)	Sí		Servicio no	No aplicable	servio	cios?	obtener ac servicio o pa	ceso a este ara utilizarlo?	
para el niño familiar (como terapia, sanación holística, recuperación de consumo de sustancias, etc.) 20. Grupos de soporte para cuidado de familiares	Sí		Servicio no	No aplicable	servio	cios?	obtener ac servicio o pa	ceso a este ara utilizarlo?	
para el niño familiar (como terapia, sanación holística, recuperación de consumo de sustancias, etc.) 20. Grupos de soporte para cuidado de familiares 21. Capacitación para cuidadores familiares (escuela para padres, capacitación, etc.)	Sí		Servicio no	No aplicable	servio	cios?	obtener ac servicio o pa	ceso a este ara utilizarlo?	
 para el niño familiar (como terapia, sanación holística, recuperación de consumo de sustancias, etc.) 20. Grupos de soporte para cuidado de familiares 21. Capacitación para cuidadores familiares (escuela para padres, capacitación, etc.) 22. Servicios de lenguaje (como clases de idiomas (inglés como segundo idioma), intérprete, servicios de traducción). 	Sí		Servicio no	No aplicable	servio	cios?	obtener ac servicio o pa	ceso a este ara utilizarlo?	
 para el niño familiar (como terapia, sanación holística, recuperación de consumo de sustancias, etc.) 20. Grupos de soporte para cuidado de familiares 21. Capacitación para cuidadores familiares (escuela para padres, capacitación, etc.) 22. Servicios de lenguaje (como clases de idiomas (inglés como segundo idioma), intérprete, servicios de traducción). 23. Acceso a servicios e información legal (como representación legal, custodia, planificación de patrimonio/testamento, manutención para niños, etc.) 	Sí		Servicio no	No aplicable	servio	cios?	obtener ac servicio o pa	ceso a este ara utilizarlo?	
 para el niño familiar (como terapia, sanación holística, recuperación de consumo de sustancias, etc.) 20. Grupos de soporte para cuidado de familiares 21. Capacitación para cuidadores familiares (escuela para padres, capacitación, etc.) 22. Servicios de lenguaje (como clases de idiomas (inglés como segundo idioma), intérprete, servicios de traducción). 23. Acceso a servicios e información legal (como representación legal, custodia, planificación de patrimonio/testamento, manutención para niños, etc.) 24. Servicios familiares en el hogar (como visitas de enfermeros, conservación de la familia, asistente de salud en el hogar, etc.) 	Sí		Servicio no	No aplicable	servio	cios?	obtener ac servicio o pa	ceso a este ara utilizarlo?	
 para el niño familiar (como terapia, sanación holística, recuperación de consumo de sustancias, etc.) 20. Grupos de soporte para cuidado de familiares 21. Capacitación para cuidadores familiares (escuela para padres, capacitación, etc.) 22. Servicios de lenguaje (como clases de idiomas (inglés como segundo idioma), intérprete, servicios e información legal (como representación legal, custodia, planificación de patrimonio/testamento, manutención para niños, etc.) 24. Servicios familiares en el hogar (como visitas de enfermeros, conservación de la familia, asistente de salud en el 	Sí		Servicio no	No aplicable	servio	cios?	obtener ac servicio o pa	ceso a este ara utilizarlo?	

Como resultado de su participación en progra desacuerdo con cada una de las siguientes a			dado de fan	niliares, díg	anos si está	de acuerdo	o en
desacuerdo con cada una de las siguientes a	Totalmente en desacuerdo	En desacuerdo	Algo en desacuerdo	en	Algo de acuerdo	De acuerdo	Totalmente de acuerdo
27. Siento que ahora estoy más capacitado para afrontar el cuidado del niño que estoy criando que antes de que participara en servicios y actividades de cuidado de familiares.							
28. No me siento tan estresado como antes de participar en servicios y actividades de cuidado de familiares.							
 Siento que mi estado de salud y sensación de bienestar general han mejorado desde que participo en servicios y actividades de cuidado de familiares. 							
30. Disfruto más la vida desde que participo en servicios y actividades de cuidado de familiares.							
31. Planeo seguir participando en actividades y							
servicios de cuidado de familiares. 32. Mi orientador familiar me ofreció mucho							
apoyo. 33. Mi orientador familiar escuchó mis necesidades.							
34. Mi orientador familiar tenía mucho conocimiento de los recursos y servicios disponibles.							
35. Mi orientador familiar me conectó con los servicios que necesito.							
36. Recomendaría el programa de orientadores familiares a otros cuidadores familiares.							
37. ¿En dónde cree que vivirá su niño familiar dentro de un año (12 meses)?		0			Padre/mag	dre/tutor	1
	Padres :	sustitutos		[Otro parie	nte	
38. Si ha tenido alguna dificultad para obtener ac experiencia:	ceso a algún	i servicio, o r	no se sintió s	atisfecho co	n el servicio,	háblenos de	e su
39. ¿Qué recursos y servicios le han sido de más	utilidad com	o cuidador f	amiliar que o	ría a un niñ	n?		

40. ¿Qué cosas útiles hizo el orientador por usted?
41. ¿Qué podría haber hecho el orientador de una manera diferente que hubiera sido más útil?
41. ¿Que podra haber necho el orientador de una manera direrente que hubiera sido más util?
42. ¿Hay algún servicio o servicios que necesita actualmente pero que no ha podido conseguir?
Sí
No
➡ Si contestó que sí, por favor describa qué servicio(s):
Si contesto que si, por lavoi describa que servicio(s).

Appendix M. Essential Components The following table details the *Essential Components*: What is included and measured in the six month time limited aspects of the KN Program?

		Definition	Does component end with the end of Case Management cycle?
1.	Program advertising	Multi-method outreach and marketing campaigns to reach kinship families using formal and informal service systems.	No
2.	Needs assessment	Collect culturally competent and inclusive family demographic information (for each individual child) and using an evidence-informed or based needs assessment to assess caregiver needs related to raising children.	Yes
3.	Resources and referral	Navigator has knowledge of cross-sector community supports and services for kinship family and understand the systems' processes for accessing successfully. The navigator provides the information (in various format; electronically, printed) needed for caregiver to access services. Intentionally coordinating the integration of kinship services in multiple sectors, school, child welfare, law, health, etc. The Resource and referral model is the service as usual model for the kinship navigator program.	No
4.	Peer to peer interaction support	The development of community collaboratives, or a group intentionally meeting to work together to support kinship families in the community.	No
5.	Case management services	Offer a kinship navigator case management model to build a more in-depth service delivery process when engaging with those kinship caregivers who have more complex needs.	Yes
6.	Urgent funds	The state funded Kinship Caregivers Support Program (KCSP), for caregivers not involved in the child welfare system, is available in every county and provides financial assistance to support the kinship caregivers who access kinship navigator providers. There may be other urgent need funds for both formal and informal kinship caregivers available in the community that kinship navigators can also access for all caregivers. *The urgent funds could be available without case management.	N
7.	Program oversight	The legislatively authorized, ongoing Kinship Care Oversight Committee (KCOC) (and/or subcommittee) will serve as the statewide advisory council. to ensure the fidelity of the kinship navigator program as well as monitor the satisfaction of caregivers and the continued effectiveness of the program.	No

Appendix N. Pre-Screening Tool

*Note-the term Case Coordination in GetCare is the term used to capture all time spent with clients receiving both paths Case Coordination and Case Management pathways. *Needs assessments will be offered to potential clients. Based on client's response see three options for support below.

Information Assistance/Referral

I&A/I&R

*Short communication such as giving someone a phone number or school referral.

*No need to follow-up with collecting client information or creating a client file.

Recording in GetCare

*Information recorded in GetCare for OAAPS 1



Case Coordination

*Contact started by client looking for **minimal help** in one of categories listed on pre-screening & action plan (next page).

Recording in GetCare

***Units of time** and client information are recorded including clients that are getting only KSCP with no other case management services or support.

*Information recorded in GetCare for OAAPS 1

Case Management

*Clients need **more intense support** for two or more of the categories listed on pre-screening & action plan (next page).

Recording in Getcare

*kinship **Needs Assessment** is completed with the client file in GetCare.

*Smart Goals are established, and the navigator initiates follow-up contact.

*Track nonfederal funds used for direct services provided to families by adding unit authorization with **dollar amounts** in service enrollment ribbon.

*Record **units of time**. (See GetCare training guide.)

*Information collected for OAAPS 1 and IV-E reimbursement 2

The navigator will mail the satisfaction survey annually. The survey will be sent back to the agency and kept on file for auditing

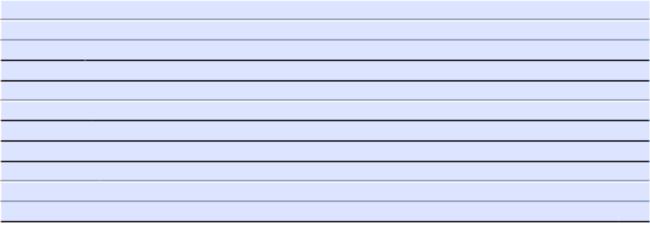
1) The Older Americans Act Performance System (OAAPS) reporting tool the Administration for Community Living (ACL)/Administration on Aging (AoA) uses to monitor performance and collect information on Older Americans Act (OAA) Title III, VI, and VII programs. States and Area Agencies on Aging (AAA) submit their annual performance report data on OAA program participants, services, and expenditures.

2) Our partners at DCYF will act as the passthrough for IV-E reimbursement through an SLA with ALTSA. Reimbursement is only allowable for families receiving case management level services. Allowable items for reimbursement include administrative expenses, time spent working with/for client, nonfederal funds used to support client such as clothing vouchers, or other tangible goods.

Pre-Screening Tool & Action Plan

Client GetCare ID #		Date:
Name:	Co	unty:
Phone:	Text okay	
Date of Birth:		
*This tool will be used with needs a	assessment and goal setting follow	up form at 3 and 6 month follow
ups.		-
The table below lists all ser	vices from the Kinship Nee	ds Assessment. Please
check off your top three to	five needs from the options	below.
Financial support for	Help accessing primary	Behavioral health /
necessities	care, other medical care or	counseling
Financial education	resources	Kinship care support
support	Help accessing dental	groups / networking
Help finding/maintaining	care services	Training for kinship
housing	Childcare support	caregivers
Support obtaining	Respite	Language service
durable goods	Referral to aging and	Access to legal services
Help getting enough	disability resource center	and advice
food daily for your family	Personal and emotional	
		In-home family services
Getting and keeping	support about your	Other:
public assistance	circumstance, someone to talk to	
Help with transportation		Other:
Cebeel related supports	Someone to talk to	
School related supports	regarding your kinship	
	child(ren)	

Notes:

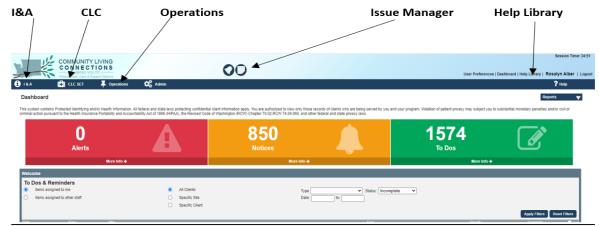


Appendix O. GetCare User Guide

Introduction/Your Dashboard in GetCare

This Guide is intended to assist you in working within the GetCare system. Upon each successful log-in to GetCare, your Dashboard will display. The dashboard page is where you will have information about alerts, reports or assignments.

From here you will see the key sections, or modules, used to enter information, apply units or pull reports from GetCare. The modules are identified below, including I&A, CLC Set, and Operations. Additionally, from the top banner, you will see links to open **User Preferences** and the **Help Library**. The note icon, identified by the piece of paper in the blue circle above the solid navy banner at the top center the screen opens issue manager. This is used to report system trouble or bugs for GetCare or ALTSA staff to review and respond. More information about using issue manager is available from the Help Library, look under category <u>Issue Manager & System Troubleshooting</u> for helpful guidance.



Please Note: Throughout this Guide you will see references to the **GetCare Help Library** where additional documents and guides are available with more details about related actions. We encourage you to review materials within this resource section.

Search for Existing Record:

To avoid creating duplicate records in GetCare, use the following search options to search for existing records: **I&A Search**

From the I&A Module click on New Contact to see if a record is present in the system. Also use this option for initial contact with new client or one-time quick referrals. Additional details about searching and adding new contacts within the I&A section of GetCare is available from the Help Library, refer to Category: I&A - New Contact and Follow-Up/Stats and look for the "*I&A User Manual*".

	🕄 I & A 📳 CLC SET 📮 Operations 🗱 Admin
	Type Of Contact Image: Caller:Referral Contact Caller:Referral Contact Image: Caller:Referral Contact Calling for: Semicone Else Interpreter Needed: Image: Caller:Referral Contact Interpreter Needed: Image: Caller:Referral Contact
COMMUNITY LIVING CONNECTIONS CADED 102 10 Provided Care & Statement Openers Call Care & Statement Openers Pollow-Up & States	Search by Need Service Area Nation-Wide Adams Asolin
Contact Assignment Manager	Follow-Up/Notes

Once you have selected either **Calling for Self** or **Calling for Someone Else**, you may choose to search for an existing consumer, or add a new consumer (caregiver). When adding a caller, you first need to see whether they have an existing record in the system. Enter the caller's name and/or Agency in the appropriate fields. Sometimes just typing in the first few letters of a name brings back more results, this is referred to as an 'Ajax search'.

18.4	ELC SET	4 Operations	🗱 Admin		
New Conta	ict				
Caller/F	e Of Contact	~	~	How did you hear about us? Call length 0 min	
Calling for: Consumer	Self Someone Else	Interprete	r Needed: 🗌		
Last Name,	, First Name Nickname	Phone number	Email	Address	ID number SS

When a caller's name doesn't appear in the Ajax menu, ensure they are not in the system by clicking the Search button at the far right. Another option for ensuring they are not in the system, especially if unsure of the spelling, is to enter the phone number and click the Search button. Search results will appear in a list below the search fields.

If the individual doesn't have a record listed, click Add New Record and a blank overlay will appear. This is where you can enter the caller's contact information.

New Contact	
Ivery of Contact Ivery of Contact Call length Call length Contacture Section Store Interpreter Needed: Contacture Section Store Interpreter Needed: Contacture Section Store Interpreter Needed: Contacture Section Store Se	
provide of you may a door har? Call length 0 min Calling for: Sold Source Etab Interpreter Needed: Consumer Consumer Consumer Consumer Consumer Consumer Far Name Far Nam Far Name Far Name Far Nam Far Name Far Name Far Nam Far Name Far Na	434 14
Containing fairs Service Attes Consumer Models Ranse: Consumer Models Ranse: [Last Name, First Name] Nickmane Phone number [Last Name] Nickmane Phone number [Last Advess] No DOB Sate: Sate: Modewati Home Search My Need Interview Search Arss Nisher-Wide Search My Need Interview	PAN 10
Model Name: Model Name: Carbonnet Print Name: (Lad Name, First Name) Phone number	
Classifier Wickname: [Last Name, First Name] No Doe [Last Name, First Name] No Doe Add New Stocol Is SS Provide Last of SSX Only Add New Stocol Is SS Provide Last of SSX Only Medicate Lines Address Moderation Area Address Search Note Control of States Video Search big Note Note Search big Note Note Search States Video Note Note	
ILat Name, Find Name Phone number Email Address Add.New.Roccol Bith Dates Sist Sist Add.New.Roccol Bith Dates Sist International Address Bith Lixbold Limits Bith Dates International Address International Address Search by Need Versite Last of SSN Pointel International Address Search by Need Versite International Address Line 2 Oucle Search Search Statewide Vaid Dates Freer (6r) 10022 Terr (bit Dates Freer (6r) 10022 Terr (bit Dates Freer (6r) 10022	
Lat Name, Find Name Phone number Email Address Add.New.Roccol Ibit Ibit Ibit Add.New.Roccol Ibit Ibit Ibit Ibit Ibit Ibit Ibit </td <td></td>	
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Add New Necole Note: Excluded Cleads Note: Excluded Cleads Note: Active and Assistance Search by Need Service Area (Fallon Vinle) Service (Fallon Vinle) Service Area (Fallon Vinle) Service (Fallon V	
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National Line Control II Search by Keed Search by National Control II National Control II National Control III	
Information and Assistance Search by Need Service Area (Nation-Wide State-Wide State-Wide Service Area (Nation-Wide Serv	
Search by Need Address Line 1 Address Line 2 City WA Zp Ouck Search Sarvice Area Nation-Wide State-Wide State-Wide	
Search by Need City WA 220 Cauck Search Vaid Dates From: 65:150222 Tei: 223:15999 State-Wide	
Service Area Nation-Wilde State-Wilde	
Service Area Nation-Wide	
Asotin Valid Dates From: (05/16/2022 Tec: (2)/10/099	
Email: Home V Email	
Do you want to follow up Please Select v Valid Dates From: (#5/16/2022 To: 12/3/19999	
Note	

CLC Set – Full Client Search

From the **CLC Set Module** select **Full Client Search** option and enter name or other identifying options associated to the individual you are searching for or adding to the system. Select 'Search'.



1				00		Password expires in: 2013771 day(s)Session Timer 34:
1 IAA	(+) CLC SET	Coperations	🔅 Admin	Enter Name		User Preferences Dashboard Help Library AKTORie Log Phelp
						Client Search History 🕎 Reports 🖤
Full Clier Name Gender	Last Name	First Name			Nickname	DOB Range To
Region Internal ID			~		City	GetCare ID Phone number
T. 4 44 No. 00						Search Reset
						Select Search

TIP: When searching, less is more. Searching using fewer parameters and fewer letters means you will get more potential record matches (and avoid missing a duplicate record with a typo).

After selecting 'Search' a list of records may display. Review list to see if the record you are searching for is already entered into GetCare.

Click on the correct client's name to pull up their information. *If existing client, make sure all demographic information is current.*

If there is not an existing record, click **Add New Record** to create a new record. Fill in client phone and address, including county. *The system will assign a GetCare number if the person is not already in the system.*

	Client S	earch										
Name	Kir	nship	N				Nickname			DOB		
Gende	r		~				Last Four S	SN		DOB Range	to	
Regior	n				~		City			GetCare ID		
Interna	al ID						Pending	Region Reassign		Phone number		
	Using fewer search parameters will produce more search results											
To Add Ne First use th		o make sure the client	is not already in the sy	stem.	lf	results	display mat	ching record, click	on record			
If your cli	ent is listed		ed. o begin working with th information, click "Edit"		not listed, clic	k "Add Ne	w Record" at th	e bottom of the page			If no matching resu Add New Record	ults then select
Enrolled	GetCare	Name (Last. First MI)	Nickname	SSN	DOB	<u>Gender</u>	<u>City</u>	Region	Reassign		_ \	\
×	786744	Kinship, Ned		XXX-XX-	04/09/1965	Male		PSA 6 - Lewis/Mason/Thurston Area Agency on Aging	Reassign		Form	
	877352	<u>Kinship, Nick</u>		XXX-XX-	01/26/2005	Male		PSA 4 - Aging and Disability Services	Reassign		Form	 A
												Add New Record

Information referral/Assistance I&R/I&A - Contacts

Entering Demographic Information

The GetCare **New Contact** page allows you to capture a broad set of demographic information NAPIS required demographic fields are indicated with a red asterisk (*).

Call Outcomes

Once you have added or verified demographics then **skip to bottom of page to Call Outcome** and select drop down option "kinship Navigator".

• Select one or more items from drop down options in "Please Select" box. You can multi select by holding

down the control key.

• Click on save and complete and go to client file.

General Note Assign Call to Staff Staff: Wote to Assignee	
Call Outcome Please Select Please Select Information and Assistance - Caregiver Programs Information and Assistance - Kinship Programs	Remplete Call Ease Too &

CLC SET (Client file)

This section holds the client (caregiver) file and captures client demographics and information for KCSP units and Case Coordination hours and contains annual assessment. *Client name, GetCare ID, birthdate, region, address, and phone will copy over from I&A section.*

 18A 		Operations	O ₀ Admin					? Help	
🔎 Enter a c		_							
Client File	Client File Assessment Manager							Client Search History 🔻 Reports	▼
Identification	TCARE Manager								•
Name GetCare ID	MTD Manager		uffix	SSN XXX-XX-	008 *		Age		
Homeless?		~	ckname				Client Face Sheet		
Case manager									
Provider One ID CARE ID								Attach Photo	
Internal ID									
Region Region History	,								
Region		Approved	d By		Approved	Date			
Caregiver Relatio	nship				# of Completed I&A C # of Completed MIPP Reguires assistance	A Contacts: 0			
NSIP Eligible					Requires assistance	in an emergency)			_
									3
Directions to Hon Update Date: U	ie Ipdate Agent: Agent Age	ncy:				lotes			_
Demographics									•
Contacts									•
Assessments									•
Service Enroll	nents								•
	rvice Enrollments								•
Care Plan							 		•
APS/RCS									•
Progress Note:	5								•

Identification Client File tend Name EEE Kneep, tee Suffix SSN XXX.C. DOB GEORTIES - Age 57 → Age 57

- Date of birth
- Gender
- Region
- Address including county-*Make updates as they occur*
- Phone-*Make updates as they occur*

Demographics

Fill in the following:

- Ethnicity
- Race
- Spoken Language
- Number in Household
- Household Composition
- Sex/Gender
- Veteran Status
- Military Branch
- At or below 100% FPL
- Income Range
- Benefits- *may be required at the local level*

NOTE: Urban/Rural status will auto-fill based on the caregivers Home Address.

Demographics	
Disability Type	Declined to state
	Physical Disability
	☐ Intellectual/Developmental disability (ID/DD)
	Mental illness
	Traumatic brain injury
	Dementia
	Memory Loss
	Other, specify
	□No Disability
Ethnicity*	Alaskan v
Race*	Black/African American 🗸
Tribal Enrollment	✓
Relationship Status	· · · ·
Spoken Language	▼ If other, specify
Written Language	If Other, Specify:
English fluency	
Education	
Residence type	✓ If other, specify
Resident Status	▼
Number in household	
Household Composition (Lives Alone) *	With Other Relative(s) v If other, specify
Length of time at present address Years	Months
Means of Transportation	Owns Car Friend Public Transport Senior Transport Family *
Urban/rural *	v
Sex/gender *	Male
Transgender	v
Sexual orientation	v
Veteran Status	Veteran #
Veteran	v
Military Branch	v
Legal status	✓ If other, specify
At or below 100% FPL *	V
Income Range	Number contributing to
	household income

Contacts

Contacts						•	
	clude various contac						
→ Use the Care	egiver Relationship s	ection to enter all ki	nship children associa	ated wit	h the C	Caregi	iver.
In this diagram,	one child is already	entered into system	. To add a child in the	e Careo	giver R	elatio	nship section
enter their name	e into the Search Clie	e <i>nt</i> field using the aj	ax search method me	ntionec	I earlie	er.	•
Caregiver Relationship		<u> </u>]
Name *	ORole *	O _{Relationship} *	Role Responsibilitie(s) * (MTD Only)	Active	Edit		
Kinship, Junior	Care Receiver	Grandchild			Edit	0	
Search Client	v	v	Backup Caregiver		Add		
Ľ			DPOA Financial				

Add New Kinship Child If the ajax search does not list the child, then you will add a new child by clicking on "add new client" box that will be directly under the new child name. Follow same (ajax) search process described in the I&A Search section to verify the child/care receiver is not already in the system.

Caregiver Relationship

Add New Client No Contact Manager Matching

This overlay screen will pop up and you will fill out the new child information.

→ Before you enter a new child (client) verify first/last name and all demographic data is accurate.

	-				
Add New Client					
Last Name: 😑 K-Ship					
Suffix:					
Middle Name:					
First Name: 🔵 Test					
Nickname:					
Gender: 🗾 🗸 Birth Date: 🗌 🔘 🗌 No DO	В				
SSN:					
No SSN Provided Last 4 of SSN Only					
Region					
Address1: Home V County1: V Search Address:					
Address Line 1 Address Line 2					
City WA V Zip					
Valid Dates From: 05/23/2022 To: 12/31/9999					
Phone1: Home	Ð				
Valid Dates From: 05/23/2022 To: 12/31/9999					
Email1: Home	Ð				
Valid Dates From: 05/23/2022 To: 12/31/9999					

Once the information is completed on the overlay, click Save.

You will then be able to fill in the **Role** (the child/youth is always care receiver) and the **Relationship** (grandchild, relative child, etc.) Once you fill these in, click on the Add button to save.

regiver Relationship						
Name * Practice, Joe	Role *	Relationship *	Role Responsibilitie(s) * (MTD Only) Backup Caregiver	Active	Edit Edit	
Practice, Baby	Care Receiver	Grandchild			Edit	0
practice, b	Care Receiver	Grandshid			Edt	0
Search Client	V	V	Backup Caregiver DPOA Financial DPOA Healthcare Guardian *	ø	Add	

When creating a new record through the relationship 'Add New Record' process, the GetCare system will automatically generate a GetCare ID number for the care receiver.

Assessments

You will find Kinship Program Intake Assessment here. If an assessment has been completed and you are updating, find the most recent assessment and select Copy to Review to open a new, editable Kinship intake Assessment that includes entries from previous version.

If this is the first assessment for the caregiver:

Click on Add New Assessment

Assessments	▼
Last Completed Between to Last edited by:	Next Due Between to
	Apply Reset Add New Assessment

When you click on Add New Assessment, this overlay screen will appear. Click on the drop-down button in the Select Form Box and select **Kinship Needs Assessment.** You will need to click on the save button to have the assessment overlay pop up.

Add New Assessment			×
Select Form:	Kinship Needs Asse	es 🗸	
Frequency:	Annual	~	
Date Locked: Start Date:	11/23/2022		
Assessment Date:	11/23/2022		
Status:	11232022		
Next Due:	11/23/2023		
		Save	Cancel

• Complete all information and lock assessment. Once the assessment is locked, it cannot be changed. You can save in draft temporarily, but the draft form does not get pulled over when running reports. See required elements indicated with yellow dots below.

_	
	KNP / KCSP Intake
	Kinship Caregiver Intake For
	Reason(s) for kinship child(ren) coming to be raised by Parent incarcerated (one or both) Parent alcohol/drug addiction (one or both) Parent deceased (one or both) Parent health issues (one or both) Financial hardship (one or both) Other
	If child(ren) was referred by DSHS Children's Administration to live with kinship caregiver(s), which program/service(s) was CPS Family Assessment Response (FAR) CPS Family Welfare Services (CFWS)/Family Voluntary Services Foster Care Other
	Number of unduplicated kinship children age 18 and younger being raised by kinship caregiver(s) in househ
	Kinship Caregiver receives a TANF Need or Child Only Grant (KCS
ç	Kinship Care family receives Basic Food Assistar
	Length of Time Kinship Caregiver(s) has raised Kinship Child
	Average Household income - Based on Federal Poverty Level (
	The child(ren) receives Apple Health benefit
	Number of Children currently involved with the formal child welfare system (foster care or living with unlicensed relation
	Need(s) requested that could not be met by KCSP or KNP.

Service Enrollments

Add new enrollment/s for clients receiving KCSP units or Case Coordination Services hours that are not currently enrolled. This client is currently enrolled and authorized for one unit of basic needs, food clothing or supplies.



To add a new enrollment for someone that is not enrolled or to enroll for a different type of unit/hours, click on **Add New Enrollment**. A new overlay screen will appear.

Scope of Work selections will usually be: Supplemental Services/KCSP or Case Coordination or Support Group/KCSP or Respite/Youth Activities.

Program: select-OAA TIIIE GPRG/KCSP/LOC

This is what New Enrollment looks like when filled out-required fields are marked. Once it is filled out, click on Save. See guidance on adding service units to enrollments later in this guide in 'Service Recording'.

Add New Enrollment	Kinship, Ned
SO#:0 Created from PO#	GetCare ID:786744
General	
Region/Contracto	~
Provider: Family Education and Support Services	▼
Ourrent Fiscal Year ○ All Fiscal Years	
Scope of Work: USUPplemental Services/KCSP	~
Program OAA TIIE GPRG/KCSP/LOC	~
Service Detail: 0 Basic Needs: Housing (Rent, Deposit, Etc.)	~
Service Code: 7802 <u>Reset Enrollment Details</u> Site: No Site Assigned	
International Conternational Conternatio Conternational Conternational Conternational Conternational Conte	<u> </u>
Assigned Stati: From: Thru: Note:	
Note.	
Enrollment	
Current Status:Disenrolled Add: Referral	aitlist Enrollment
Status From Thru Reason Needed Unmet	
History From From Reason Qty Need Enrolled 07/08/2020 12/31/9999 V 1.0 Unit(s) / Year 0.0 Save	Delete
Authorization	▼
Authorization From 07/08/2020 Thru: 12/31/9999	
Authorized Qty: 1 Unit(s) Period: Year Rate	
First Month Quantity .00Unit(s) Full Monthly Quantity .08Unit(s) First Monthly Amount .00	
Cost Share Option Cost Share Total 0.00	
Ad	d Additional Authorization
Schedule	
	Add Additional Schedule
	Save Cancel

Troubleshooting: If this client has received navigation services in the past, first confirm that an enrollment does not already exist for the service detail you are currently trying to enroll. If you get an error message "This

enrollment date range is overlapping with an existing enrollment," click okay and cancel the current add new enrollment. Look under the Service enrollment noting the scope of work and service detail.

Note:		Fron	n: Thru:			
Enrollment		This enrollment da	te range is overlapping with an ex	kisting enrollment.		
Current Status:	Enrolled				Referral Waitli	st Enrollment
Status History Fro	m Thru	Reason	Needed Qty		Unmet Need	
Enrolled 0	5/16/2022 12/31	9999	×	v / v	0.0 Save	Delete

Progress Notes

Click on Add New Note

Progress Notes	
Add New Note	
All Clients	Enrollment

In the notes field, write in your progress (case note) here. This should include enough information for someone unfamiliar with the case to know what is happening by reading the note.

When this is complete, save and sign here. (You will need to use your Signature Password)

Progress Notes						
	Encountered Date 12/	/09/2021 Time	2:33 PM Enter	ed Date 12/09/2021	Time 12:33 PM	
▶ 2 単善書言曰:※伊 ? (*?・3)						
Test note Kinship caregiver called todayadd details here						
Vensable by Everyone v						
 Evenigne: viewable to anyone who has access to the client file regardless of user's agency Region/PSA: viewable to anyone in the REI/PSA who has access to the client file. 						•
<u>Agency/Provider</u> viewable only to users who have access to enter enrollments within the client file for the specified agency (i.e. a subcontracted provider, the second provider) is select Element:	the AAA, and the state)					
Select Element:						
Add AddRional (Research				Save as Dra	aft Save and Sign	Cancel

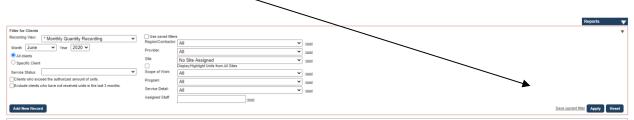
Operations

Service Recording Overview

This section is where you can enter the units or hours of service provided. Click on month you wish to view

- Click on Region/Contractor-select your region from drop-down
- Click on Provider-select drop down
- Click on Site (if there is more than one site providing services in your region)
- Click on Scope of Work
- Click on Program
- Click on Service Detail

• Click on Apply (bottom right corner)_



You will now be able to view the list of clients. If clients have units and/or hours assigned, they should appear in the units and/or hours section. If units/hours have been authorized for usage, they should appear in the box labeled Monthly Quantity. Once you see the client's name, you will need to fill in the box with the number of units provided for KCSP or the number of hours provided for case coordination.

Scope of Work Examples:

Recording Vev: Monthly Quantify Recording Use saved fitters Month November Year 2021 All cleats Provider: Family Education and Support Services test Specific Client Ste: No Site Assigned test Service Status: Scope of Work: Ste: DisplayHighlight Units from All Sites test Exclude clients who exceed the authorized amount of units. Scope of Work: All test test Exclude clients who have not received units in the last 3 months. Service Detail: Assigned Statf: Access Assistance test Add New Record Grand Total 0.0 Unique Clients Service 0 Information Services lient(s) Units Total 0.0 Information Services lient(s) Units Total 0.0 Every Clients Served 0 lient(s) Units Total 0.0 Every Clients Served 0 lient(s) Units Total 0.0 Every Clients Served 0 Provider: All Transaction Loos Supplemental Services/KCSP Supplemental Services/KCSP	Filter for Clients			
All clients Sevice Status: Provider: All clients All clients Sevice Status: Clients who exceed the authorized amount of units. Program: Exclude clients who have not received units in the last 3 months. Service Detail: Add New Record Recording Census: Grand Total 0.0 Unique Clients Services Respite/Youth Activities	Wonany Quantity Recording			▼ reset
Specific Client > bite: No. Site Assigned ✓ tradit Service Status: ✓ Soope of Work: All ✓ tradit Clients who exceed the authorized amount of units. Program. All ✓ tradit Exclude clients who have not received units in the last 3 months. Service Detail: All ✓ tradit Add New Record Cases Coordination Information Services Ilent(s) Units Total 0.0 Unique Clients Served 0 Ilent(s) Units Total 0.0 Event All Ilent(s) Units Total 0.0 Event All Provider: All Respite/Youth Activities Respite/Youth Activities Ilent(s) Units Total 0.0		Provider:	Family Education and Support Services	▼ reset
Service Status: Scope of Work: Dispay-inginite from Aid sides Clients who exceed the authorized amount of units. Program. Exclude clients who have not received units in the last 3 months. Service Detail: Add New Record Access Assistance Case Coordination Information Services Provider: All Information Services Provider: All Respite/Youth Activities		Site:	No Site Assigned	
Add New Record Case Coordination Recording Grand Total 0.0 Unique Clients Served 0 Provider: All Case Coordination Information Services Respite/Youth Activities				
Exclude clients who have not received units in the last 3 months. Service Detail: All recess Add New Record Access Assistance recess Recording Census: Grand Total 0.0 Unique Clients Served 0 Information Services Provider: All Respite/Youth Activities Respite/Youth Activities		Scope of Work:	All	✓ reset
Add New Record Service Detail: Assigned Staff: Access Assistance Add New Record Case Coordination Recording Grand Total 0.0 Unique Clients Served 0 Provider: All Respite/Youth Activities	0	Program:	AU	reset
Add New Record Case Coordination Recording Census: Grand Total 0.0 Unique Clients Served 0 Information Services Provider: All Respite/Youth Activities	Exclude clients who have not received units in the last 3 months.	Service Detail:		reset
Recording Case Coordination Recording Census: Orand Total 0.0 Unique Clients Served 0 Information Services Provider: All Respite/Youth Activities		Assigned Staff:	Access Assistance	
Provider: All Respite/Youth Activities ew Enrollments 0	Add New Record		Case Coordination	
Information Services ew Enrollments 0 Provider: All Respite/Youth Activities				
Provider: All Respite/Youth Activities			Information Services	
Transarting Loss	· · · ·		Respite/Vouth Activities	
Transaction Logs Supplemental Services/KCSP				
	Transaction Logs		Supplemental Services/KCSP	
				-
Program/Service Details Site GC ID DOB <u>client Name</u> Support Group Date	Program/ Service Detail/ Site GC ID DOB	Client Name	Support Group	
Subservice Code Date ng	Subservice Code Date		Training (Operative)	ng
Program/Service Detail/Sta GC ID DOB <u>Client Name</u>	Program/ Service Detail/ Site GC ID DOB	Client Name		Date

Service Set Examples:

18A	CLC SET	Operations	🗱 Admin		
_		+ operations	Mg Admin	PSA 6 - Lewiswason Infusion Area Agency on Aging	1000
Month	lovember 💙 Year 2021 🗸		Provider.	Family Education and Support Services	
Al dien			Site:		rosat
O Specific	Clent			DisplayHighlight Units from All Sites	1000
Service Sta			 Scope of Work: 	Al	 mast
	ho exceed the authorized amount of u		Program:	Al	esei
Exclude (clients who have not received units in	the last 3 months.	Service Detail:	Al	reset
			Assigned Staff:	AI	
Add New	Record			-	
_				- 1 Activity	
Recording	Census:		and Total 0.0		lient(s) Units Total 0.0
		Ut	ique Clients Served D	1 Contact	lew Enrolments 0
Provider: A	a			1 Hour	
Transactio					
				1 Session	
Program/Se	cvice Detail Stie	GC 10 008	Client Name)ete
				1 Youth Activity	
	seen/ce Code	Date		Assistive Technology (Devices/DME/Medications) - 1 Item	9
Program/Se	evice Detail/Sta	GCID DOB	Client Name	Assistive rectributyy (Devices/DME/Medications) - Titem)ata
Total (Page)				Assistive Technology (Devices/DME/Medications) - 1 Unit	
Total (Grand	: .00				
				Basic Needs: Food, Clothing, Supplies	
				Basic Needs: Housing (Rent, Deposit, Etc.)	
				Dasic Neeus, Housing (Neni, Depusi, Elc.)	
				Caregiver Training - 1 Session	
				Consultation - 1 Session	
				Dissemination Of Publications - 1 Activity	
				Ussenimatuli Ul Publicatoris - L'Activity	
				Grandparent Raising Grandchild - 1 Session.	
				Group Presentation - 1 Activity	
				http://www.h	
				Interpreter Services	
				Legal Services	
				Publicity/Media Campaign - 1 Activity	
				School and Youth Activities - 1 Activity	
				Transportation: Voucher/Gas/Bus Pass/Car Repair	
				managements, reserver over over over the poli	

Service Recording Options

Registered Services

For Kinship services requiring enrollments and other client level details you will enter units either via service recording or using Progress Notes/Units. Please refer to CLC Help Library materials for more guidance on adding service enrollments and recording units. From the CLC Set section we recommend reviewing: *CLC Set - Adding a Client Record + Client File Overview + Reports*.

Recording Case Coordination

Case Coordination requires a service enrollment (Scope of Work: Case Coordination Service Detail: 1 Hour). In this case, once the KCSP recipient is enrolled there are two options for recording service units. **Note:** Both options will fill in the required information for data needs.

- 1. Through the **progress notes** inside the client's file (this may be the best option for monthly or less frequent work with the client). This may be the best option when working throughout the month with the client.
- 2. Through **service recording** in the Operations Module. Step by step directions for service recording are in the Help Library under the Service Enrollment section and the document is attached here. This may be the best option for monthly or less frequent work with the client.

Case Coordination is set up with 1 hour as the service detail. You can use quarter hour (.25) increments to indicate time spent in case coordination activities.

Service Display S.O. #	~	Provider Enrollment Period	✓ Fiscal Year C	Enrollment		₩ 10/01/2021	Thru 09/30/2	022
		Authorization Period	Fiscal Year	~	Fro	m	Thru Apply	Reset
Scope of Work	<u>Program</u>	Service Detail	<u>Provider</u>	Enrollment Dates		Authorization Dates	Authorized <u>Status</u> Quantity	<u>Cost</u> <u>Share</u> Pledge
Case Coordination	OAA TIIIE GPRG/KCSP/KNAV/LOC	1 Hour	Catholic Charities of the Diocese of Yakima (00569)	10/13/2021 -10/31/2022		10/13/2021 -10/31/2022	Enrolled	
Supplemental Services/KCSP	OAA TIIIE GPRG/KCSP/LOC	Basic Needs: Food, Clothing, Supplies	Catholic Charities of the Diocese of Yakima (00569)	09/23/2021 -12/23/2021		09/23/2021 -12/23/2021	Enrolled	0
Access Assistance	OAA TIIIE GPRG/KNAV/LOC	1 Contact	PSA 3 - Snohomish County LTC and Aging Division (00548)	08/25/2021 -11/30/2021		08/25/2021 -11/30/2021	Enrolled	0
Supplemental Services/KCSP	OAA TIIIE GPRG/KCSP/LOC	Basic Needs: Food, Clothing, Supplies	PSA 3 - Snohomish County LTC and Aging Division (00548)	08/25/2021 -08/31/2022		08/25/2021 -08/31/2022	Enrolled	0

Adding Case Coordination Units through Progress Notes

To service record in a progress note, go to the progress notes ribbon and click on it to open up the Progress Notes page. The client will have to already be enrolled in the service you are trying to apply unit toward.

APS/RCS	•
Progress Notes	•
Electronic File Cabinet	•

Once the Progress Notes page opens, click on the Add New Note button.

Progress Notes		▼
Add New Note		0
All Clients Specific Client Finklfied, Test lii Linked Records Include Non- Consumers: Date Range: From To	Enrollment v Region: v Provider: v Scope of Work: v Program: v Service Detail: v	Note Contains:
Time Range: From To	Site:	more Call:
Contact Type: Event: Mode:		Client has 1 or v more Enrollment:
		Export Results Apply Reset

Once the Progress Note narrative box opens, put documentation in the open field and then go to the Select Element Drop down and select the 'Units' from the drop-down list. Click on the word units.

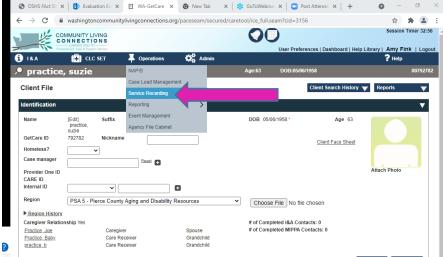
Progress Notes		
		Encountered Date 09/17/2021 Time 06:59 PM Entered Date 09/17/2021 Time 06:59 PM
	Event	
B / U 📕	Home Visit	
Put documentati	^{ic} Mode	
	Attachment	
	Problem	
	New Service	
ewable by: Ev	Existing Service	
Everyone: viewa Region/PSA: vie		ess to the client file regardless of user's agency IPSA who has access to the client file.
Agency/Provide	Schedule Follow-Up	o have access to enter enrollments within the client file for the specified agency (i.e a subcontracted provider, the AAA, and the state)
Select Element:	~	
Add Additional E	lement	Save as Draft Save and Sign Cancel

The following fields will display. Make sure that the unit date is correct—this field is editable. Select the Enrollment reflecting access assistance—case coordination from the Service Enrollment dropdown and then type in the number of units (hours can be entered in quarter hour units as needed). Once the progress note and the service unit is completed, click on the save and sign button and place your electronic signature in to complete the process.

Select Element: Units	✓ Unit Date: 09/17/2021	Service Enrollment:	$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$	Units 1.75		
Add Additional Element						
				Save as Draft	Save and Sign	Cancel

Adding Case Coordination through Service Recording

Service Recording in the Operation Module. Hover cursor on the word Operations—this displays the drop-down options. Move cursor to Service Recording and click on this option.



See example of the Service Recording screen below. To service record in the Operations Module, enter the fields exactly how they were entered in the enrollment. When the time frame to service record has been entered along with the fields that match the service enrollment (service set), then click on the Apply button.

			Reports	$\mathbf{\nabla}$
Filter for Clients Recording View: * Monthly Quantity Recording Month October View Year 2021 All clients Specific Client	Use saved filters Region/Contractor: Provider: Site:	PSA 9 - Southeast WA Aging and Long Term Care Catholic Charities of the Diocese of Yakima (00569)	reset reset reset	•
Service Status: Clients who exceed the authorized amount of units. Exclude clients who have not received units in the last 3 months.	Scope of Work: Program: Service Detail: Assigned Staff:	Case Coordination OAA TIIIE GPRG/KCSP/KNAV/LOC	 reset reset reset 	
Add New Record		Save curre	nt filter Apply	Reset

The following service recording options will display for clients enrolled in Case Coordination for October 2021 set and you can now enter the data in the field beside the client's name. Once the data has been entered, click on the Save button.

ecoraing										
Census: Grand Total 0.0		Client(s) Units Total 0.0			Non-Registered Total Units 0.0			Units Delivered over Authorization 0.00		
	Unique Clients Served 0		New E	nrollments 1		Non-Regis	tered Enrollmen	ts 0	Non-Registered Month Served 0	ly .
rovider: Catholic Cha	arities of the Diocese of Ya	kima	Service: Cas	e Coordination	Progr OAA GPR0	ram: TIIIE S/KCSP/KNAV/L		Detail: 1 Hour	10/01/21 -1	0/31/21
Transaction Logs									Save	Cancel
Program/Service Detail/	Site	GC ID	DOB	Client Name		Monthly Quantity	Recording Quantity	Authorized Qty	. Enrollment Date	pi-pi wext
OULDING VICE	COUR	Date			Millout	Managara n		OTHER .	one renainly	
DAA TIIIE GPRG/KCSP/F	(NAV/LOC /1 Hour	792782	05/08/1958	Practice, Suzie		1.25	.00	0.00	<u>10/13/2021 - 10/31/2022</u>	
Program/Service Detail/	Site	GC ID	DOB	Client Name		Monthly Quantity	Recording Quantity	Authorized Qty	y. Enrollment Date	
Select Enrolled Client to Add	Start enrolling clients	from other	sites.							
						0	.00	.00		
tal (Page) : .00 tal (Grand) : .00									Previous	pr-pr Next
									Save	Cancel

Non-Registered Services

This requires only the number of clients served and Service Recording of units of service, an enrollment is not required if the caregiver has a client file. Enter aggregate data in Operations/Service Recording.

I&A Aggregate data

For Access Assistance enter the number of caregivers contacted and total number contacts (number of contacts-can be done at the end of each month).

Filter for Clients	_				*
Recording View: * Monthly Quantity Recording		e saved filters			
Month November v Year 2021 v	Region	n/Contractor	PSA 6 - Lewis/Mason/Thurston Area Agency on Aging	~	reset
All clients	Provid	ior:	Family Education and Support Services	~	reset
Specific Client	Site:		No Site Assigned	~	reset
Carrier Other	V Same		Display/Highlight Units from All Sites		
Service Status:	 Scope 	a of Work:	Access Assistance	~	reset
Clients who exceed the authorized amount of units. Exclude clients who have not received units in the last 3 months.	Progra	am:	OAA TIIIE GPRG/KNAV/LOC	v	reset
	Servic	ce Detail:	1 Contact	×	reset
	Assign	ned Staff:	reset		
Add New Record					Save current filter Apply Reset

Fill in:

- Correct month
- Region/Contractor
- Provider
- Site
- Scope of Work
- Program
- Service Detail

Then click on Apply and then Click on Non-Registered link

Scope of Work.	Access As	ssistance			~
Program:	OAA TIII	e gprg/knav	/LOC		~
Service Detail:	1 Contact	t			~
Assigned Staff:			res	et	
Client(s) Unit	is Total 0.0		Non-	Registered 1	Fotal Units 0.0
New Enrollm	ents 0		Non-	Registered I	Enrollments 0
rvice: Access As	sistance		Program: DAA TIIIE GPRG	KNAV/LOC	Service Detai
Client Name		Monthly Quantity	Recording Quantity	Authorize	d Qty. Enrollment D
	Amount	Amount	Remaining	Units	Units Remainir
Non-registered			.00		

An overlay will populate:

Fill in number of persons contacted in the New in FY column.

IT) C							
5 YC - 8 1	Save	Cancel	Print		Registered Clients	Newly Enrolled in the	Monthly Clion
1.4	NON-Re	gistered ar	nd Regist	tered Enrollment Counts	Enrolled		Served (duplic
lbo	Total Cli	ents for Pro	gram/Se	vice		15	
u io	Total Ge	nder					

When you have filled in all the relevant boxes, click on save.

Next back on the service recording screen, enter the total number of calls/contacts for the service recording time frame.

Scope or work.	Access Assis	tance			~	reset
Program:	OAA TIIIE G	reset				
Service Detail:	1 Contact				~	reset
Assigned Staff:						
Client(s) Units	s Total 0.0		Non-I	Registered Tota	al Units 0.0	
New Enrollme	ents 0		Non-I	Registered Enro	ollments 0	
rvice: Access Ass	istance		ogram: AA TIIIE GPRG	KNAV/LOC	Service Deta	il: 1 Contact
Add Nu	umber of	Access	Assista	ance cal	ls/conta	cts here
<u>Client Name</u>		Monthly Guantity	Recording Quantity	Authorized G	ty. Enrollment (Date
	Amount	Amount Re	maining	Units	Units Remaini	ng
<u>Non-registered</u>		22	.00			

Note: It is important to enter <u>both number of persons served</u>, using the non-registered overlay and the number <u>of contacts</u> back on the service recording screen.

Additional Resources on How Enter Service Units in GetCare

The GetCare Help Library includes a wealth of resources and guides describing processes for working in the CLC Set/Client File, I&A Module and Reporting. Documents are categorized by service or feature to help you find needed information.

Service Recording <u>Master Service List + How to add Services and Providers + Template.xls</u> (XLS Forma	at)
How to Record Services in GetCare (PDF	
Non-Registered Units Quick Guide (PDF Format)	
I&A Non Registered (PDF Format)	

Event Management

Used to enter aggregate number of attendees for events, support groups, newsletters, outreach, classes, etc. For detailed steps on using Event Manager, refer to the **CLC Event Management and Service Recording** guidance in the Help Library/Operations.

To get to the Event Management page where you will be able to track presentations, events, trainings, and plan activities you will first go to the Operations Tab, then find Event Management.



Adding a kinship Related Event

To create a new event in the **Event Management** tool you must first click the "**Add New**" button or for a recurring event select "**Copy To New**".

rm Beach Senior Community	Johnson, Lori	P5/
		Pre
08/30/2018	08/30/2018	08/30/2018

<u>Event ID</u>	<u>Date</u>	Organization Name	Presenter Name	<u>Staff Entered</u> <u>Event</u>	<u>Region</u>	Event or Group Name	Status
4962	11/13/2019 - 11/13/2019	Klickitat County Senior Serives	Bryan,Stacy	Bryan, Stacy	PSA 7 - Area Agency on Aging & Disabilities of Southwest Washington	Caregiver Support Group	Copy to New
Fields	to Compl	ete:					
Enter d	ate at top	o left					
Enter s	taff name	9					
Enter R	legion						
Enter S	tatus						

- Skip: Event ID
- Is this event a MIPPA event? -enter "No"
- Click on Apply and Add New

Event Management The purpose of this section is to privide organizations the means to track presentations, outreach and assistance events, trainings, planning activities, support groups, media campaigns and other small or large group activities designed to meel agency and programmatic poals.	
Event List	1
From To Staff Entering Event Bestaff Region v Status V Event ID is this event all MPPA event? v	
	Apply Reset

Event Information

- Enter Date
- Event or Group Name
- Enter Event Purpose
- Enter Event Type
- Enter Event Topic
- Skip: MIPPA Event Topic

Organization Information

- Enter Organization Name
- Enter Organizer name

Presenter Information

- Presenter name
- Total hours spent on activity
- Number of presenters
- Number of presenters who are volunteers

Target Information

- Target Audiences
- Target Audience Race/Ethnicity
- Age Target

Event Location Information

- Event Location Name
- Event Location Category
- Event Location Contact Last Name
- Event Location Contact First Name
- Event Location Type, Address, Phone

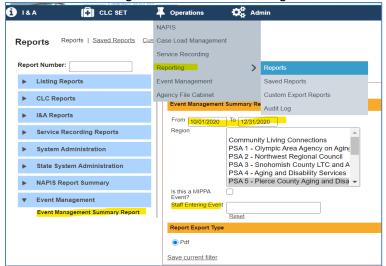
Event Outcome

- Fill in numbers 1,2,4,5,6,7- *skip #3*
- Age of attendees estimate

Once all Event information is entered save and complete.

Service Recording Events

Use saved Event information to populate service recording for Information Services. To pull a summary of events use Event Management Summary Report. This tool is available from the Operations Module/Reports, select Event Management. Enter date range and use other filters to get to select results.



Once your Event Summary results are generated you can use this to populate service recording for Information Services for:

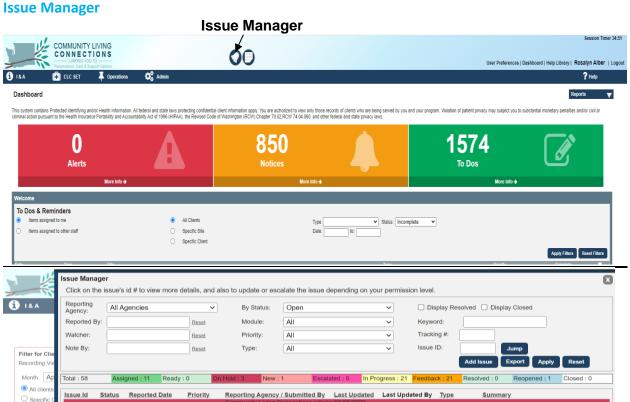
Group Presentations

Enter the total **number of Group Presentations** on the service recording screen and then select the unregistered link to bring up the overlay to enter **audience size**.

Publications and Publicity/Media Campaigns

Enter the number of unique publications or campaigns and audience size is the estimated persons reached for either of these activity types.

Resources & Reporting System Related Trouble



This is where you go to enter any problems you may be encountering with data entry, etc. Screen shots are helpful. When adding an issue report as many details as possible to help the Vendor and system technicians with solving the problem in a timely manner.

→ Be sure to notify your supervisor or your AAA/GetCare primary contact when you post an issue so they are

aware of your reported issue and can offer assistance if it is resolvable at the local level. If needed, they

will escalate the issue for the vendor. Issue not escalated stay in 'New' status and are not readily reviewed.

Help Library

A variety of tutorials and source documents and reference guides are available for reference. Find the link to the Help Library located at the top right of the screen, in the banner section. We encourage you to review materials within the CLC Set, I&A - New Contact and Follow-Up/Stats and Service Recording categories to help you with further understanding around working with GetCare and data entry related to kinship programs.

User Preferences/Signature Password

Your signature password is how you digitally sign assessments & progress notes. To add or update your <u>Signature Password go to **User Preferences** located at the top of the screen, in the banner section.</u>



An overlay will pop up. Click on "*I would like to change my signature password*". Create password and save. You can add or update your signature password while working on a record, this action does not require you to log out and back in again.

s	User Preferences I would like to change my Password SAML Name ID: DP3FZ8PF5FQ3L-1QT1MW4LL8-D Link SAML ID to my account:	1LW4VZ0FD-DD9DQ4ZP8L	User Preferences
	 I would like to change my Signature Password Signature: Re-type Signature: 	•••	Client Sea
	I would like to change my phone number I would like to change my email address I would like to update my address I would like to change my Pagination (Pagination is the number of results you wish to se navigate to the next page of results)	e on a page before you	d to view only those more Portability and Act

The User Preferences overlay offers several other options to update your information.

Applying a Unit Rate to Enrolled Services (only for case

management model)

All Service Enrollments include an Authorization subsection. For tracking nonfederal funds utilized as part of case management you can add unit authorization with dollar amounts in service enrollment ribbon.

In the example below, the caregiver is enrolled in Supplemental Services/KCSP, Basic Needs - Food, Clothing, Supplies. For the current Fiscal Year, they are enrolled from 1/1/2022 thru 12/31/22. Scrolling down to the Authorization Section you will the navigator was able add multiple authorizations with varying rates for each date a service and cost was provided to the caregiver.

• One in Feb for \$200 and two in March - one for \$50 allocated for first part of March and another \$30 for second half of the month.

If the cost is expected to be the same each month, then the authorization timeframe can span the expected dates the service will be provided and does not need to be updated authorization for each occurrence.

IMPORTANT: Adding authorization details to the Enrollment does not take the place of service recording units. Please follow guidance above for adding units via Progress Notes or through Service Recording.

Scope of Work:	Supplemental Services/	KCSP					~
Program	OAA TIIIE GPRG/KCSP	~					
Service Detail:	Basic Needs: Food, Clo	~					
Service Code:	7802		Rese	t Enrollment	Details		
Site:	No Site Assigned						~
Assigned Staff:		From:	Thru:		4		
Note:							
Enrollment							
Current Status:En	rolled					Add: Referra	Waitlist Enrollment
Status History F	From Thru Re	ason Needed			Unmet		
	07/04/2019 12/31/2021	Qty	nit(s) /	Year	Need	Edit	On Hold
	01/01/2022 12/31/2022		nit(s) /	rea	0.0	Edit	
Childled C	1012022 12/31/2022	0.0 01	nt(5)7		0.0	LOR	On Hold
Remove Authorization	2						
Authorizatio	n						▼
Authorization	From	w.()					
Period:	From 02/01/2022 Th	ru: 02/28/2022					
Authorized Qty:	1 Unit(s)	~	Period: Month	✓ Ra	te 200		
First Month Quar	ntity 1.00Unit(s) Full Monthly		First Mor	thly Amount	200.00		
Cost Share Option	Cost Sha	are Total 0.00					v v
		60					
							Add Additional Authorization
Schedule							
							Add Additional Schedule
Remove Authorization	1						
Authorizatio	n						—
							2014 -
Authorization Period:	From 03/01/2022 Th	IFU 03/19/2022					
Authorized Qty:	1 Unit(s)	~	Period: Month	✓ Ra	te 50		
First Month Quar	ntity .61Unit(s) Full Monthly	Quantity 1.00Unit(s)	First Mor	hthly Amount	30.65		
Cost Share Option	Cost Sha	are Total 0.00					
	10 - 30 	1					
							Add Additional Authorization
Schedule							
							Add Additional Schedule
Remove Authorization	1						
Authorizatio	n						▼
Authorization Period:	From 03/20/2022 Th	Iru: 03/31/2022					
Authorized Qty:	1 Unit(s)	v	Period: Month	✓ Ra	te 30		
	, orm(o)	•	month		00		

How to pull report with Unit Rate totals

You can generate a report to see authorization details, including rates, as entered into the service enrollment/authorization section described above using Custom Export reporting. For more information about using Custom Export reports, go to the **Help Library** in GetCare look under the **Operations/Reporting** section for *Custom Export Reports – Overview and Report Use Examples*.

In Operations, go to Reporting and select Custom Export. From here select Custom Type 'Client'. Once the fields display, you will see an option near top of screen "Use a saved filter". Open the menu and scroll down to select 'kinship Service by Auth – Rate'. Once the selected report fields populate, scroll to the bottom of the page, and select from the Filters.



In the Filter box you will enter a date span for months you want to see enrollments/authorizations and rates and then select the service set details where authorizations and rates are applied.

Once you have selected the date and service set filters, select Run Report. When the report is available you will receive a dashboard notification, or you can select from the Alert Bell at the top of the GetCare screen.

For the enrollment/caregiver record example described above, Supplemental Services/KCSP for Basic Needs: Food Clothing and Supplied, the report results include rates for months of February and March, see highlighted.

GC ID	Provider	Scope of Work	Program	<mark>Service Detail</mark>	Authorization	Authorization	Rate
					<mark>From</mark>	<mark>Thru</mark>	
786744	Family Education and	Supplemental	OAA TIIIE	Basic Needs: Food, Clothing,	<mark>03-20-2022</mark>	<mark>03-31-2022</mark>	<mark>30</mark>
	Support Services	Services/KCSP	GPRG/KCSP/LOC	Supplies			
786744	Family Education and	Supplemental	OAA TIIIE	Basic Needs: Housing (Rent,	03-01-2022	03-31-2022	600
	Support Services	Services/KCSP	GPRG/KCSP/LOC	Deposit, Etc.)			
786744	Family Education and	Supplemental	OAA TIIIE	Basic Needs: Food, Clothing,	<mark>03-01-2022</mark>	<mark>03-19-2022</mark>	<mark>50</mark>
	Support Services	Services/KCSP	GPRG/KCSP/LOC	Supplies			
786744	Family Education and	Supplemental	OAA TIIIE	Basic Needs: Food, Clothing,	<mark>02-01-2022</mark>	<mark>02-28-2022</mark>	<mark>200</mark>
	Support Services	Services/KCSP	GPRG/KCSP/LOC	Supplies -			

Any amount that is not currently matched federally. Double tracking as they are already tracking from AAA. Covid Federal funding wouldn't be tracked. In-Kind donations we are unsure if they want dollar amount attached to that. If you have a specific dollar amount that has been shared, please add that as units. It must be trackable and be able to provide proof in the event of an audit. This would include the amount.









