**Office of Rates Management Personnel**

**Office of Rates Management Phone Number Email**

Peter Graham – Office Chief 480-0842 [peter.graham@dshs.wa.gov](mailto:peter.graham@dshs.wa.gov)

Jonathon Smith – Rates Operations Manager 522-3366 [jonathon.smith@dshs.wa.gov](mailto:jonathon.smith@dshs.wa.gov)

Liz Pashley – Regulatory Advisor 995-2807 [elizabeth.pashley@dshs.wa.gov](mailto:elizabeth.pashley@dshs.wa.gov)

Serena Clark – Payment Coordinator 522-3184 [serena.clark@dshs.wa.gov](mailto:serena.clark@dshs.wa.gov)

Morgan Lingafelter – Administrative Assistant 725-2448 [morgan.lingafelter@dshs.wa.gov](mailto:morgan.lingafelter@dshs.wa.gov)

**Data & Modeling Unit/Aging and Long-Term Support Rates**

Bobbie Howard – Rates & Reimbursement Analyst 725-2474 [bobbie.howard@dshs.wa.gov](mailto:bobbie.howard@dshs.wa.gov)

Sarah Sausner – Management Analyst 5 725-2496 [sarah.sausner@dshs.wa.gov](mailto:sarah.sausner@dshs.wa.gov)

Helen Goldstein – Management Analyst 5 725-3274 [helen.goldstein@dshs.wa.gov](mailto:helen.goldstein@dshs.wa.gov)

Richard Carson – Management Analyst 5 725-3291 [richard.carson@dshs.wa.gov](mailto:richard.carson@dshs.wa.gov)

**Developmental Disability Rates**

Ken Callaghan – Manager 995-2810 [kenneth.callaghan@dshs.wa.gov](mailto:kenneth.callaghan@dshs.wa.gov)

Tod Johnson – Cost Reimbursement Analyst 4 725-2347 [tod.johnson@dshs.wa.gov](mailto:tod.johnson@dshs.wa.gov)

Tammy Paulk – Cost Reimbursement Analyst 4 725-2498 [tammy.paulk@dshs.wa.gov](mailto:tammy.paulk@dshs.wa.gov)

Charlene Hunt – Cost Reimbursement Analyst 4 725-2441 [charlene.hunt@dshs.wa.gov](mailto:charlene.hunt@dshs.wa.gov)

**Nursing Facility Rates**

Tiffany Hills – Manager 725-2472 [tiffany.hills@dshs.wa.gov](mailto:tiffany.hills@dshs.wa.gov)

Marylou LaLonde – Cost Reimbursement Analyst 4 725-3496 [marylou.lalonde@dshs.wa.gov](mailto:marylou.lalonde@dshs.wa.gov)

Jamie Franzen – Cost Reimbursement Analyst 4 725-2438 [jamie.franzen@dshs.wa.gov](mailto:jamie.franzen@dshs.wa.gov)

Melissa Ayala – Cost Reimbursement Analyst 4 725-2416 [melissa.ayala@dshs.wa.gov](mailto:melissa.ayala@dshs.wa.gov)

Chad Jenkins – Cost Reimbursement Analyst 3 725-2468 [chad.jenkins2@dshs.wa.gov](mailto:chad.jenkins2@dshs.wa.gov)

Jill Ramos – Cost Reimbursement Analyst 3 725-2514 [jill.ramos@dshs.wa.gov](mailto:jill.ramos@dshs.wa.gov)

Carrie Brubach – Cost Reimbursement Analyst 3 725-2439 [carrie.brubach@dshs.wa.gov](mailto:carrie.brubach@dshs.wa.gov)

**Campus Mail Stop: 45600**

**Physical Address: Office Rates Management, DSHS 4450 10th Ave SE, Lacey, Washington 98503**

**Fax Number: (360) 725-2641 Motor Pool: (360) 664-9207**