



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
AGING AND DISABILITY SERVICES ADMINISTRATION  
PO Box 45600 · Olympia, WA 98504-5600

January 13, 2009

Dear Stakeholder:

In November 2008 we informed you that the federal Centers for Medicare and Medicaid Services (CMS) had selected Washington to be in the next phase of the new Quality Indicator Survey (QIS) process. We also told you at that time that the federally contracted consultants planned to have a statewide stakeholder call to provide information and answer questions.

CMS, the QIS consultants, and the department have settled on the date, January 29, 2009. Please see the call information detail below and on the attached flyer.

**Date & Time:** January 29, 2009 from 12:30pm - 2:00 pm

**Stakeholder dial-in information:**

Dial-in number: 1-800-697-5978 (Alternate dial-in: 1-630-691-2750)  
Passcode: 7249409#

**Location of presentation PowerPoint on Web:**

<http://www.nursinghomequality.com/washingtonqis>

This information will be posted to the website and sent by e-mail to individual stakeholders and interested parties on the "list-serve". Residential Care Services staff will also be calling facilities with the information.

Thank you for your continued commitment to the well-being of the vulnerable residents who live in nursing homes in Washington.

Sincerely,

A handwritten signature in cursive script that reads "Joyce Pashley Stockwell".

Joyce Pashley Stockwell, Director  
Residential Care Services

cc: Kathy Leitch, Assistant Secretary – RCS  
Chris Martin, Branch Manager – CMS