



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
*Aging and Long-Term Support Administration*  
*PO Box 45600, Olympia, Washington 98504-5600*

October 12, 2023

**AL TSA: AFH #2023-034**  
**ADULT FAMILY HOME TRAINING: USING 911 AND EMS**

Dear Adult Family Home Provider:

On September 21, 2023, Residential Care Services (RCS) joined the Adult Family Home Council and Emergency Medical Services (EMS) community partners in a recorded presentation on the use of 911 and EMS. The presenters shared information about:

- How emergency response systems operate
- How to prepare for calling 911 and EMS arrival
- Alternatives to calling 911
- Regulatory references
- Resources for providers

To access the free webinar, click on the link below. Enter your name and email address in the form fields and click "register". The video will then open.

<https://attendee.gotowebinar.com/recording/3686790465285313454>

If you have any questions, please contact Colleen Jensen, Policy Program Manager, at (564) 999-3182 or [colleen.jensen1@dshs.wa.gov](mailto:colleen.jensen1@dshs.wa.gov).

Members of the Adult Family Home Council can also contact Karen Cordero at (360) 754-3329 or [karen@adultfamilyhomecouncil.org](mailto:karen@adultfamilyhomecouncil.org).

Sincerely,

Amy Abbott, Director  
Residential Care Services

DSHS: "Transforming Lives"