



**STATE OF WASHINGTON**  
**DEPARTMENT OF SOCIAL AND HEALTH SERVICES**  
*Aging and Long-Term Support Administration*  
*PO Box 45600, Olympia, WA 98504-5050*

October 6, 2014

**AL TSA: ALF #2014-014**  
**RESIDENT & CLIENT PROTECTION PROGRAM (RCPP)**  
**TRANSITIONING TO ADULT PROTECTIVE SERVICES (APS)**

Dear Assisted Living Facility Administrator:

This letter is to inform you that effective November 1, 2014, Adult Protective Services as part of Home and Community Services will assume responsibilities for investigations of individuals related to allegations of abuse, neglect and exploitation/financial exploitation under Chapter 74.34 RCW, Abuse of Vulnerable Adults. This includes residents/clients being served in the residential settings and programs that are regulated by Residential Care Services (RCS). However, RCS will continue to provide regulatory oversight and responsibility for conducting systems-based, facility-focused provider practice investigations.

Please note that this is an internal business change only. The intent of this change is to provide business efficiencies, leverage staffing models and integrate the oversight of abuse investigations of individuals as defined by Chapter 74.34 RCW.

**There is no change to your reporting requirements for complaints.**

For questions on this transition, please contact either Loida Baniqued, Interim Quality Assurance Administrator at (360) 725-2405 or Kathy Morgan, Home and Community Services Chief of Operations at (360) 725-2321. Thank you for your continued support in serving our vulnerable populations.

Sincerely,

Carl I. Walters II., Director  
Residential Care Services

*"Transforming Lives"*