



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

January 31, 2025

AL TSA: CCRSS #2025-001
WRITTEN CONSULTATION IN LIEU OF STATEMENT OF DEFICIENCY (SOD)
CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORTS (CCRSS)

Dear Certified Community Residential Services and Supports Provider:

Residential Care Services would like to inform Certified Community Residential Services and Supports (CCRSS) providers, that CCRSS contracted evaluators and complaint investigators have a possible option to issue the provider a written consultation in lieu of a Statement of Deficiency (SOD) provided the violation meets the conditions for a consultation.

- **Effective February 1, 2025, a consultation may be considered if:**
 - Approved by the Field Manager;
 - The provider corrects the deficient practice to the satisfaction of the department prior to the exit conference;
 - The violation has not been cited in one of the two most recent preceding certification evaluations or complaint investigations during that time period; and
 - The violation did not pose a significant risk of harm or actual harm to a client.
- **The following will not be considered for a consultation:**
 - Fire Safety
 - Medications
 - Background Checks

Thank you for your continued commitment to resident health and safety. If you have any questions, please contact your local RCS Field Manager (FM):

Region 1 Field Manager, Lori Redford, lori.redford1@dshs.wa.gov

Region 2 Field Manager, Arika Brasher, arika.brasier@dshs.wa.gov

Region 3 Field Manager, Andrea Pearson, andrea.pearson1@dshs.wa.gov

Sincerely,

Amy Abbott, Director
Residential Care Services

DSHS: "Partnering with People"