



**STATE OF WASHINGTON**  
**DEPARTMENT OF SOCIAL AND HEALTH SERVICES**  
Home and Community Living Administration  
P.O. Box 45600 • Olympia, Washington 98504

July 18, 2025

**CCRSS #2025-016**  
**RESIDENTIAL CARE SERVICES & COMMUNITY RESIDENTIAL**  
**SERVICES ASSOCIATION (CRSA) PROVIDER FORUM**

Dear Certified Community Residential Services and Supports Provider:

Residential Care Services is pleased to announce the upcoming RCS and CRSA Provider Forum. The purpose of these forums is to offer providers the opportunity to network, facilitate the exchange of information, identify issues, and build and strengthen relationships. The Department will present information on various issues and wants to hear from the providers which topics are important to you.

The forum will be offered virtually, once per quarter. The next forum will be held on **August 20, 2025, 1:00 p.m. to 3:00 p.m.** The following topics will be on the agenda:

- Introduction to RCS CCRSS Regional Teams
- New Evaluator Introduction
- CCRSS Top 2 most common citations
- Enforcement
- Consultations
- Plan of Corrections refresher
- Provider Letters/Management Bulletins
- Client Characteristic Roster/ CCRSS Information Change Form/RCS CCRSS Inbox
- Q&A

If you are interested in attending the Forum with RCS in collaboration with CRSA, **click [here](#) to join** on August 20, 2025, at 1:00 p.m. Thank you for your continued commitment to client health and safety. If you have any questions, please contact Ross Devito, Field Services Administrator Region 2 at (253) 281-1245 or [anthony.devito1@dshs.wa.gov](mailto:anthony.devito1@dshs.wa.gov).

Sincerely,

Amy Abbott, Director  
Residential Care Services

DSHS: *"Partnering with People"*