



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
*Aging and Long-Term Support Administration*  
*PO Box 45600, Olympia, Washington 98504-5600*

August 2, 2019

**AL TSA: ESF #2019-005**  
**ESF LOCATOR EXPANSION**

Dear Enhanced Services Facilities Providers:

In 2006, the Division of Residential Care Services (RCS) developed a website for consumers and customers seeking information about long term care facilities. For consistency and transparency amongst all programs regulated by RCS, a locator link was added to the AL TSA Enhanced Services Facilities (ESF) website in 2018.

The ESF locator link will now include any applicable Informal Dispute Resolution (IDR) letters, in addition to recertification survey reports, complaint investigation reports, fire Inspection reports, and letters regarding enforcement actions. IDR letters reference the results of a provider requested opportunity to present information to dispute deficiency citations and/or related enforcement. Information posted is retained online for three years from the date of the document. When a user clicks on "view reports," the additional category of IDR letters will display when a provider has documents posted.

Thank you for your continued commitment to resident health and safety.

If you have any questions, please contact Teva Weissman, Policy Unit Manager, at (360) 725-2327 or [teva.weissman@dshs.wa.gov](mailto:teva.weissman@dshs.wa.gov).

Sincerely,

Candace Goehring, Director  
Residential Care Services

DSHS: "Transforming Lives"