



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
4500 10th Avenue Southeast • Lacey, Washington 98503

July 18, 2025

NH #2025-034
ICF/IID #2025-009
QSO-25-19-ALL, RELEASE OF CMS-2567: STATEMENT OF DEFICIENCIES AND
PLAN OF CORRECTION

Dear Nursing Facility/Home Administrator and ICF/IID Superintendent:

We are reaching out to notify providers that on **June 18, 2025**, the Centers for Medicare and Medicaid Services (CMS) released [QSO-25-19-All](#), updating the timeframe for the release of the *Form CMS-2567: Statement of Deficiencies (SOD) and Plan of Correction (POC)*.

State Survey Agencies (SAs) conduct initial surveys, recertification surveys and complaint investigations of Medicare-certified providers and suppliers. These surveys determine whether a provider meets the applicable health and safety regulation requirements for Medicare certification. The quality of care findings from these surveys are documented on the POC, also known as the CMS-2567.

Facilities have 10 calendar days to develop and submit an acceptable POC to the SA. The POC submission is intended to outline the facility's corrective actions and request a revisit.

Historically, CMS held the public release of the CMS-2567 for up to 90 days after the completion of a survey or until a POC was approved by the SA or CMS location. This often resulted in delays in sharing important quality and safety findings to the public, depending on when the provider submitted their POC and how long CMS took to conduct their subsequent administrative review. CMS has revised process, believing that none of these factors justify a delay in releasing this important health and safety information.

Effective immediately, the CMS-2567 will be publicly released within 14 days of the provider receiving it, meaning that the CMS-2567 can be immediately released upon receipt by the provider. This update aligns with the Nursing Home CMS-2567 process, which per regulation, are releasable within 14 days of transmission to the facility (See [42 CFR 488.325](#)).

CMS is updating the timeline for the public release of the CMS-2567; however, the review period for providers remains unchanged. Providers will still have time to review and respond to the survey findings through the POC process.

In accordance with [Admin Info-24-14-All](#), the POC can be released upon approval by CMS. If CMS is unable to approve a POC and chooses to conduct a revisit survey instead, there will **not** be a POC to release.

CMS believes that adopting the immediate release policy across all providers will enhance public transparency and streamline administrative processes, allowing residents and their families to make informed health care decisions.

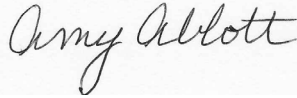
Dear NH Administrator/ICFIID Superintendent: **QSO-25-19-ALL, RELEASE OF CMS-2567:
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Thank you for your continued commitment to resident health and safety. If you have any questions, please contact Tiffany Meyers, Nursing Home Policy Program Manager, at rcspolicy@dshs.wa.gov or (360) 464-0373.

Sincerely,

A handwritten signature in black ink that reads "Amy Abbott". The signature is written in a cursive, flowing style.

Amy Abbott, Director
Residential Care Services

DSHS: *"Partnering with People"*

Related References: CMS [QSO-25-19-All](#), [42 CFR 488.325](#), CMS [Admin Info-24-14-All](#)