



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
*Aging and Long-Term Support Administration*  
*PO Box 45600, Olympia, Washington 98504-5600*

September 27, 2024

**AL TSA: CCRSS #2024-029**  
**RESIDENTIAL CARE SERVICES & COMMUNITY RESIDENTIAL SERVICES ASSOCIATION**  
**(CRSA) PROVIDER FORUM**

Dear Certified Community Residential Services and Supports Provider:

Residential Care Services is pleased to announce the second RCS and CRSA Provider Forum.

The purpose of the forum is to offer providers the opportunity to network, facilitate the exchange of information, identify issues, and build and strengthen relationships. The Department will present information on various issues and wants to hear from the providers which topics are important to you.

The forum will be offered virtually, once per quarter. The second forum will be held on October 9, 2024, 10:00 a.m. to noon. The following topics will be on the agenda:

- Introduction to RCS CCRSS Regional Teams
- Top Citations
- Behavioral Health Support Team
- Quality Improvement Program
- Evaluations backlog update
- Plan of Corrections overview
- Provider Letters
- Management Bulletins
- Client Characteristic Roster/ CCRSS Information Change Form/RCS CCRSS Inbox
- Q&A

If you are interested in attending the Forum with RCS in collaboration with CRSA click [here](#) to join on October 9, 2024 at 10:00 a.m.

Thank you for your continued commitment to resident health and safety. If you have any questions, please contact Jody Just, Field Services Administrator, at (360) 450-1376 or [jody.just@dshs.wa.gov](mailto:jody.just@dshs.wa.gov).

Sincerely,

Amy Abbott, Director  
Residential Care Services

DSHS: "Partnering with People"