



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, WA 98504-5600

January 26, 2017

AL TSA NH #2017-003
ELECTRONIC PLAN OF CORRECTION

Dear Nursing Facility/Home Administrator:

Residential Care Services is pleased to announce that we are one of the States participating in the Center for Medicaid Medicare Services (CMS) Electronic Plan of Correction (ePOC) project.

The ePOC application will automate the distribution of the federal statements of deficiency 2567 (SOD) and State Licensure WAC citations via a secure website created by CMS. The CMS website will also allow for the electronic submission of plans of correction. At this time CMS is only making the ePOC available to certified nursing facilities. Residential Care Services plans to implement the ePOC Statewide very soon. This process will be used for all nursing facility health/life safety code surveys and complaint investigation SODs.

CMS has created a webinar to explain how nursing facilities will use the system for processing their plans of correction using the ePOC process. Access to your online SOD requires **advance** enrollment in ePOC. Users will need to apply for two log-in IDs in order to access the CMS ePOC system. The link to the provider webinar and directions for enrollment is <https://www.dshs.wa.gov/altsa/residential-care-services/electronic-plan-correction-epoc>.

Enrollment in ePOC for providers is available now. Surveys that are eligible for ePOC may begin as early as April 1, 2017. **Unless you are enrolled by April 1st** you may not be able to access survey reports or enforcement information from Residential Care Services. Failure to enroll does not alleviate your responsibility to respond to survey reports and may lead to corrective action, including decertification.

Questions concerning the ePOC application for Nursing Homes may be emailed to WAePOC@dshs.wa.gov. Thank you for your anticipated cooperation in this matter.

Sincerely,

Candace Goehring, Director
Residential Care Services

"Transforming Lives"