

New Employer for Individual Providers



How will this benefit IPs?

- More options for recording hours worked (mobile device, computer connected to the internet, telephone call or in-home device)
- Assistance with payment, training and credentialing
- Face-to-face assistance
- Assigned Service Coordinators
- Growth and retention of workforce

Where can I get more information?

Stay Informed about the CDE Project
www.dshs.wa.gov/altsa/cde

- Sign up to receive Consumer Directed Employer updates by email.
- Sign up to attend a monthly informational webinar or stakeholder meeting.
- Review the latest Materials & Resources.

Contact Us

Email:
CDE@dshs.wa.gov

Web:
www.dshs.wa.gov/altsa/cde



Consumer Directed Employer

What is happening?

In 2021, Consumer Direct Washington (CDWA), a private company, will become the Consumer Directed Employer (CDE) in Washington State. CDWA will be the employer of all the Individual Providers (IPs) who care for clients receiving services from the Department of Social and Health Services (DSHS).

Who will this affect?

This will affect IPs who are contracted with DSHS and clients who receive a service from an IP.



What will change?

- IPs will be employees of the CDE and will no longer contract with DSHS.
- Authorizations will be made to the CDE instead of IPs.
- The CDE will issue payment to IPs.
- Clients and IPs will contact the CDE with IP-related questions.
- Client responsibility will be paid directly to the CDE.
- Clients will work with the CDE and IP on assignment of authorized hours.
- The CDE's system will support Electronic Visit Verification (EVV).
- Paydays will be every other week.
- The CDE will have an issue resolution process for clients and IPs.

What will stay the same?

- Clients are the managing employer and determine who provides care and when services are scheduled.
- Work week and overtime limits
- Case manager assessing benefit level and authorizing services
- DOH credentialing, training and background check requirements
- Rate of pay and benefits

What are the next steps?

1. Keep your personal information current in IPOne, including mailing and email address.
2. Stay current with training and background checks.
3. If not already receiving electronic payments, sign up for electronic funds transfer (EFT) to your bank account or choose to receive an ALINE Pay debit card.
4. Attend CDE webinars to stay up to date.
5. Stay connected to know when changes will occur.

