

FWB Accomplishments: 2023

EXECUTIVE SUMMARY

During 2023, the FWB team continued completing numerous medically fragile determinations for all children/youth in foster care, managing caseloads and providing Apple Health benefit and clinical consultation to multiple cross agencies, case workers and caregivers, including tribes statewide.

The team continues to streamline internal processes, advocate for program growth to be able to serve more populations, successfully developed external partnerships that are essential in supporting foster children and youth through advocacy such as multiple Centers of Excellence, Seattle Children’s Hospital and Department of Health.

OUR WORK & SERVICES:



Examples: Clinical consultation (policy & procedure review, medical record review, lab interpretation, provided clinical review on Flu Management Bulletin 2022-2023, provided clinical representation on behalf of DCYF at statewide committee workgroups & cross agency meetings which strengthened and created partnerships, provided coordination for Medicaid denials & prior authorizations, provided dental care coordination for all children and youth in foster care (whether in managed care or fee-for-service), medically fragile determination screenings for every child in dependency, age & condition specific health education to case workers and caregivers, & At Risk statements for DCYF adoption case workers

Internal Highlights: Developed/implemented the first artificial intelligence robotic process to support administratively heavy workloads previously done manually by program management staff. Started the development of website, annual report template, Teams background, program information flyers to share with case workers, caregiver and external partners; did a survey of our DCYF, HCA partners and foster parents to obtain client reviews of our program services for a social media campaign to create a flip book and PowerPoint

WHO WE ARE & OUR PURPOSE

We are a dedicated team of individuals who provide care coordination and clinical consultative services to DCYF and children that are eligible for Apple Health (fee-for-service Medicaid) population in out-of-home placement specifically for: Tribal-affiliated or in tribal custody (and have not opted to enroll in managed care organization (MCO) due to being American Indian/Alaska Native) and Non-Citizen. Our team is comprised of a Unit Manager, Registered Nurses, Program Specialists and Regional Medical Consultants that serve the entire state of Washington. Through our partnerships across the state and with various agencies, FWB has the unique ability to create connections between state agencies, case workers, local and national agencies, health care and behavioral health care services to ensure safe and equitable care for children in foster care and to connect case workers and caregivers to the supports and resources they need. FWB was created with an initial purpose of finding and reporting gaps in their health and mental/behavioral health. Now more than a decade after our creation, we continue to establish and nurture partnerships and participate in advocacy work by attending external/internal meetings, reviewing legislation with a clinical lens through bill analysis, and DCYF policy work. We continue to advocate for equitable access to care for our American Indian/Alaska Native and Non-Citizen clients through integrated care coordination, consultation and partnerships to ensure that foster children receive the care they deserve and support them, their case workers and caregivers as they navigate the physical, behavioral and mental health systems.



SUMMARY OF FWB DATA

Our team reviewed 1,939 CHET reports to determine medically fragile status (214 Fee-for-Service -7 medically fragile and 1,725 MCO - 32 medically fragile; Completed 209 expedited referrals, 83 comprehensive health overviews, answered 259 benefit questions, reviewed 99 Medicaid denials, made 8,949 contacts for coordination of services. Our RMCs completed 145 child specific and 558 non-child specific consultations, 87 Chart note reviews, and 47 Adoption At Risk Statements. FWB provided 15 consultations from DCYF Medically Fragile Group Home/Licensing/Contracts. We partner with Seattle Children’s Hospital to provide missed appointment coordination and outreached on 359 children. provided coordination for 84 age 0-to-5-year-old’s prescribed psychotropic medication.

