

LEARNING ACTIVITY: Abuse and Reporting Scenarios



Read each example below and complete the tasks:

1. Identify what is happening - abuse (physical, sexual, mental, personal exploitation, and improper use of restraints), neglect, exploitation, or abandonment
2. Where do you report it?

Abuse and Reporting Scenarios:

1. A caregiver assigned to John, an 82-year-old resident with severe contractures of the arms and legs, approaches his bed and begins morning care. Without introducing herself or offering an explanation, she roughly turns John from side to side, causing John to cry out in pain.
 - a. What is happening? **Physical Abuse**
 - b. Where do you report it? **CRU**
2. Mary, a 78-year-old resident, is walking slowly down the hall to the dining room. A caregiver takes hold of Mary's arm and begins to walk briskly toward the dining room, pulling Mary along despite her objections. "We have to get you to the dining room," the caregiver says to Mary, "Do you want to miss lunch?"
 - a. What is happening? **Physical Abuse**
 - b. Where do you report it? **CRU**
3. Nancy, a 68-year-old resident with Alzheimer's disease, is weeping and calling out for her daughter. The AFH provider says to Nancy, "Stop that! Your daughter never comes to visit you, and she's not coming now".
 - a. What is happening? **Mental Abuse**
 - b. Where do you report it? **CRU**
4. An 89-year-old resident is told by a provider that if he doesn't stop asking for help, the other providers will "get mad at him" and won't help him to the dining room for lunch.
 - a. What is happening? **Mental Abuse**
 - b. Where do you report it? **CRU**
5. A caregiver, while helping a female resident out of bed, intentionally fondles the resident's breasts.
 - a. What is happening? **Sexual Abuse**
 - b. Where do you report it? **Law enforcement, then CRU, then APS. If providers report to CRU, the CRU will ask who else the provider reported to, and even if providers contacted LE, CRU will too.**

6. Helen, a 70-year-old cognitively impaired resident, frequently gives her caregiver small amounts of money. The caregiver keeps the money and does not notify anyone of this practice.
 - a. What is happening? **Financial Misappropriation**
 - b. Where do you report it? **Law Enforcement, CRU**

7. The facility has a difficult time finding staff to work on weekends and nights. To deal with this chronic staff shortage, most residents must remain in bed during these periods and are not toileted according to their care plans.
 - a. What is happening? **Neglect**
 - b. Where do you report it? **CRU**

8. Jane, a resident with moderate Alzheimer's disease, continuously paces and does not sit down for more than a minute at mealtime. It is noted that she has lost considerable weight during the past quarter. There is no mention of this problem on either an assessment or care plan.
 - a. What is happening? **Neglect**
 - b. Where do you report it? **CRU**

9. Susan is the only weekend caregiver at the XYZ Adult Family Home. Susan regularly leaves the residents alone for three hours on Sunday mornings so she can attend church services by herself.
 - a. What is happening? **Neglect**
 - b. Where do you report it? **CRU**

10. Cathy is “helped” by a couple from her church who have “adopted” her, after learning from her that she has no close local family. She tells you they are her new “best friends”. She gives them “consent” to transfer her bank account into their names so they can help her pay her bills. Without her knowledge, the couple makes countless withdrawals of the resident’s money to buy themselves three new cars.
 - a. What is happening? **Financial Exploitation**
 - b. Where do you report it? **Police/911 and CRU and/or APS**

11. Lisa has Dementia and has lived at the XYZ AFH for 2 years. She loves to watch old Bonanza reruns. The AFH provider left Lisa in her favorite chair watch Bonanza to go and fix dinner. When the provider when to get Lisa for dinner, she was gone. Three hours later, Lisa was found on a bench in the neighborhood park.
 - a. What is happening? **(1) report Lisa’s elopement, (2) Report Lisa’s return**
 - b. Where do you report it? **Police/911 and the CRU**

12. Sarah has paralysis in her legs and lower body. She loves to paint and can spend hours working on her latest art project. Sarah gets impatient with caregivers when they come in to help reposition her in her wheelchair. Lately, she has been refusing to be repositioned or to help as it

interferes with her art “vibes”. The provider documents each refusal and conversation with Sarah’s doctor. Sarah develops a pressure ulcer.

- a. What is happening? Sarah developed a pressure ulcer – evaluation for neglect
- b. Where do you report it? Report the pressure ulcer to the CRU as it is a result of the resident refusing care. Due to good documentation and follow-up with Sarah’s doctor, the provider is not issued a neglect citation