

ADMINISTRATOR STUDENT MANUAL

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Setting Up Your Home

Introduction

Setting up your home is one of the most critical things you will do to get licensed. Your licensor will cover all the items on the *Adult Family Home Initial Inspection Preparation Checklist*. If you are sure, you have met all the requirements on this checklist, you may not need a second licensing visit. Also refer to the <u>AFH Initial Inspection process slideshow</u> for direction.

Learning Objectives

At the end of this module, you will be able to:

- Discuss the requirements for setting up your home
- Explain what postings are required and where they must be located
- Describe how to protect your residents from water hazards
- Identify the exterior physical environment requirements

What do You Know?

True or False



- 1. All required workplace posters are free
- 2. Each resident bedroom must have adequate storage space for clothing and personal belongings.
- 3. The AFH Initial Inspection Preparation checklist is designed to assist the applicant in preparing for the initial inspection

Onsite Initial Licensing Inspection

The onsite initial inspection usually takes between three to five hours depending on the size of
the home, the organization of the applicant, and any unforeseen onsite environmental
challenges. The home should be move in ready on the day of initial inspection. Please only
schedule your initial inspection when you are sure your home meets all minimum licensing
requirements. The Adult Family Home Initial Inspection Preparation Checklist below is your BEST
FRIEND. It will help you prepare for you licensing inspection. Also refer to: AFH Initial Inspection
process slideshow

Adult Family Home Initial Inspection Preparation Checklist

This checklist is designed to assist the applicant in preparation for the initial inspection. You are responsible for meeting the requirements of the current Washington Administrative Code (WAC) & Revised Code of Washington (RCW). WACs are listed for reference only and are subject to revision.

FOR ADDITIONAL INFORMATION, ALSO REFER TO: https://www.dshs.wa.gov/altsa/residential-care-services/information-afh-prospective-providers

Always be sure you are using the most current copy. Click <u>HERE</u> to go to the *Information For AFH Prospective Providers* page and locate the AFH Initial Preparation Checklist link under, "What I need to know about getting my home ready for inspection?".

NOTE: This version of the checklist was *Last Updated 7/30/2022 and is being broken down line by line for training purposes.*

Interior Physical Environment - Postings

Postings: In a visible location for staff, visitor, and residents to view	WAC 388- 76-:
Post the ALTSA/Complaint Resolution Unit [CRU] hotline abuse/neglect contact information. [Use poster at link here.]	<u>10525</u>
Post the WA State Ombudsman contact information. [the above poster includes State Ombuds program toll free #]	<u>10525</u>
 Post the Disability Rights of Washington poster. [formerly Washington Protection & Advocacy System] to order poster call 1 800-562-2702 Or Click HERE to display a copy you can print and display 	<u>10525</u>
• Place in a visible location in common use area a copy of all complaint and inspection reports, follow-up reports and related cover letters from the last 12 months. For purposes of initial inspection, its only required to provide a location where these reports will be kept.	<u>10585</u>
• Post a statement that the past three years of annual inspection and complaint reports are available upon request.	<u>10585</u>
Have an area designated to post your AFH License.	<u>10584</u>
Post your emergency evacuation floor plan on each level of the house. *The floor plan for each level of the home should be specific to that level. [Indicate route from each bedroom out of home, the location of the doors, windows, and the outdoor meeting place.]	10885/10890

NOTE: If you will become an employer, several Workplan Posters will be required and/or recommended by the State of Washington. We will cover those requirements in Module 11: Hiring Staff.



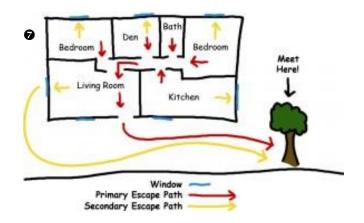
All postings and your business license must be viewable and in a common location used by staff, residents, and visitors.





You must have your Complaint and Inspection Report notebook set up (even though it will be empty) and displayed in a common area





Have an emergency evacuation floor plan on each level of the house that is specific to that level

What must I include in my emergency evacuation floor plan?

See WAC 388-76-10885

- An accurate floor plan of the home, including rooms, hallways, doorways, and windows leading to outside the home.
- Emergency evacuation routes showing the paths to take to exit the home; and
- The designated safe location for residents to meet outside the home.

Interior Physical Environment – Common Areas

COMMON AREA(S)	WAC 388-76-
Must be homelike, with furnishings that each resident may use and large enough for all residents to use at the same time. NOTE: This means enough chairs at the dining table and enough seats in the living room	<u>10705</u>
Common area/s must not be used as a bedroom or sleeping area.	<u>10705</u>
Must be large enough for all residents to use at the same time	<u>10705</u>
Lighting must be adequate for each task a resident or staff does.	<u>10740</u>
Fireplaces - Fireplaces that will be used must prevent the possibility of a resident being burned. A sturdy flame-resistant barrier will need to be installed that will prevent all access points to any hot surface of the fireplace. - If fireplace will not be used, plan to provide residents with some type of notice the home does not plan to utilize the fireplace. Also, plan to demonstrate for the Licensor how you plan to prevent usage of the fireplace.	10825 / <u>10750</u>

Interior Physical Environment – Bedrooms

Bedroom(s)	WAC 388-76-
 Resident privacy must be maintained in the bedroom; i.e. Curtains or blinds on windows Bedroom door that closes securely Pocket, bi-fold, side-hinged, and barn style doors are all acceptable provided the minimum door width opening is 27 inches and the door allows for visual and auditor privacy for residents. 	<u>10575</u> 'Y
Each bedroom is an outside room that allows natural light and must have direct access to hallways and corridors and unrestricted access to common use area. All resident bedrooms must have a window or a door that leads directly to the outside that allows for emergency evacuation.	<u>10685</u>
Bedrooms must meet minimum requirement of usable floor space. [80 usable sq feet for 1 resident & at least 120 usable sq feet for 2 residents] NOTE: See WAC definition section – "usable floor space"	10685 / 10690
Every bedroom must have a closet or place to store resident clothing. Resident bedroom closets are not required to have doors, but if the closet does have a door: It must open easily from the inside and outside. Slider style closet doors must have a floor guide installed at the bottom to ensure the slider doors stay securely in place while sliding each direction. Slider style closet doors must allow enough space when closed to allow for a resident to get their fingers in to slide the door open from the inside or the outside, or graspable handles must be placed on the inside and the outside	10715
of each slider closet door. Lighting must be adequate for each task a resident or staff does.	<u>10740</u>
Staff must have means of rapid access to locked bedrooms, toilet rooms, shower rooms, closet, and other resident rooms. Please note locks are not required on resident bedroom and bathroom doors for initial inspection.	<u>10750</u>

В	EDROOM(S)	WAC 388-76-
	Windows must open easily and without a key or tool. Please Note: Resident bedroom windows must have a minimum opening area of 5.7 sq. ft. except a grade level floor window opening may have a minimum clear opening of 5.0 sq. ft. Resident bedroom windows must also have a minimum opening height of 24 inches and a minimum opening width of 20 inches. Resident bedroom windowsills cannot exceed 44 inches from the bedroom floor. *Please be aware the minimum listed height of 24 inches and the minimum listed width of 20 inches will only result in a 3.33 sq. ft. opening and will not meet the minimum required 5.7 and 5.0 sq. ft. opening.	<u>10795</u>
	NOTE: See <u>AFH Information Sheets</u> - Window Requirements	
	Windows must not have any obstructions blocking the window opening from the inside or the outside.	<u>10795</u>
	Windows must have some form of privacy such as curtains or blinds.	<u>10795</u>
	Screens must be intact on doors and window and installed securely in a way that will not allow the entry of insects. Window glass, window tracks and sills must be clean and free from anything that could harbor bacteria.	10685/ 10750
	Resident bedroom doorway widths must be a minimum of 27 inches. *This is a requirement by Residential Care Services and cannot be found in regulation. If you choose to add locks to resident bedroom doors, you must have an unlocking device nearby to demonstrate the lock can be quickly opened.	<u>10715</u>
	 Each resident bedroom must have adequate storage space for clothing and personal belongings. If the home will utilize an armoire, dresser, or something similar in lieu of a closet, the armoire/dresser must be in the resident bedroom at the time of inspection. The armoire/dresser or similar item being used in lieu of the resident room having a closet will be measured and subtracted from the useable floor space of the bedroom. 	<u>10765</u>

Bedroom(s)	WAC 388-76-
Please note: Resident bedrooms do not otherwise need to be furnished at time of	
initial inspection.	

Interior Physical Environment – Bathrooms

Bathroom(s)	WAC 388-76-
There must be securely fastened grab bars at the toilet, and in bathing facilities, such as tubs and showers to be utilized by residents.	
*Effective August 1, 2022, the local building official will be solely responsible for measuring the placement of toilet and tub/shower grab bars. Residential Care Services initial inspection Licensors will be responsible for ensuring grab bars that are installed are secure and safe. Licensors will also inspect and address any safety issues such as a toilet and/or shower/tub requiring additional grab bars to ensure resident safety.	<u>10695</u>
- Bathrooms not intended for resident use will not be required to meet the toilet and bathing unit grab bar requirements.	
- Applicants will need to demonstrate during initial inspection the plan to ensure residents do not access bathrooms not meeting toilet and bathing unit grab bar requirements. See <u>WAC 51-51-0330</u> for specific grab bar requirements.	
Tub and/or showers intended for resident use must have a non-slip surface.	<u>10750</u>
Staff must have a means of rapid access to locked bathroom if door has a lock on it. Bathroom vanity drawers must not block door when they are open.	<u>10750</u>
There must be access to a toilet, shower/tub without going through another resident's bedroom; including 1 flushing toilet per 5 persons. Please note: When calculating toilet to people ratio, any person living in the home to include residents, applicant, caregiver etc. will be counted when determining how many toilets will be required. Homes that have a licensed capacity of more than five residents must have at least two indoor flush toilets available and accessible for resident use without requiring any resident to go through another person's room.	<u>10780</u>

Bathroom(s)	WAC 388-76-
Every toilet must have a toilet paper holder.	<u>10750</u>
Residents must have visual and auditory privacy in the bathroom, with no gaps at the door and privacy coverings or glass at the windows.	<u>10575</u>
Bathrooms must have sufficient lighting.	10740
Bathroom water temperature must not be less than 105-degress and must not exceed 120-degrees Fahrenheit.	<u>10750</u>
Bathroom lighting must be adequate.	<u>10750</u>
Bathrooms must be free from toxins.	<u>10750</u>

Interior Physical Environment – Kitchen and Laundry Area

KITCHEN AND LAUNDRY AREA	WAC 388-76-
A plan must be in place for providing laundry service as needed. If laundry passes through kitchen, must have written infection control plan outlining how the home will prevent cross contamination.	<u>10410</u>
Kitchen must be stocked with pots/pans, dishes, silverware, and glasses. The kitchen should be stocked as if residents were moving in on inspection day.	<u>10750</u>
Kitchen and equipment must be maintained in a clean and sanitary state.	<u>10735</u>
Kitchen sink temperature must not be less than 105-degress and must not exceed 120-degrees Fahrenheit.	<u>10750</u>
Kitchen lighting must be adequate.	10750

Interior Physical Environment – Medications

Medications	WAC 388-76-
All prescribed, over the counter, and refrigerated medications must be kept in locked storage. Be sure to consider a storage method that ensures resident medications are kept separate. NOTE: you must have in place your medication storage process on day of inspection including how you will maintain any medications that require refrigeration.	<u>10485</u>







Interior Physical Environment – Other Items

OTHER ITEMS	WAC 388-76-
 Electronic Monitoring Equipment If using electronic monitoring equipment, review this WAC section carefully. Please note: Security style cameras can be utilized at entrances and exits of the home but may not show the view of any resident gathering area at the time of initial inspection. 	10720/ 10725
Call Bell System For residents to acquire care & services IF caregiver's bedroom is not within hearing distance.	10400/ 10685
Hazards in Garage If the garage contains hazards to the residents, you must have a plan as to how you will keep residents safe from these hazards.	<u>10750</u>
 Smoke Detectors - Working smoke detectors must be installed: on each level of the home, in each resident bedroom & in proximity to where staff sleep. 	<u>10805</u>

OTHER ITEMS	WAC 388-76-
Smoke detectors MUST be interconnected per the International Residential Code.	
NOTE: Interconnected smoke alarms work as an interlinked system instead of operating independently of one another. If one is activated, they all go off. The alarms can be wireless or hardwired.	
Each resident bedroom smoke detector <u>will be tested during initial inspection</u> to ensur the detector is working properly and interconnected.	e
Heaters Space heaters must be certified by an organization listed as a nationally recognized testing laboratory.	10825
If you have individual wall mounted (cadet) heaters, you need to follow manufactures instructions and safety information. If the heating unit is hot to the touch, the hot surface will be required to be made inaccessible.	10750
Baseboard heaters must be made inaccessible if unit is hot to the touch and poses a burn risk to residents.	<u>10750</u>
Water Temperature Ensure hot water temperature is at least one hundred five degrees and does not exceed one hundred twenty degrees Fahrenheit at all fixtures used by or accessible to residents (bathrooms and kitchen).	<u>10750</u>
Room temperature Must be at least 68°F during waking hours & not less than 60°F at night.	10775
Telephone A telephone for resident(s) to use in private; must be activated and in service at time o inspection. This does not have to be a landline.	<u>f</u> <u>10770</u>
Toxic Substance Storage and Supervision Provide storage for toxic substances that is only accessible to residents under direct supervision.	10750
(NOTE: Toxic substances would be anything with a warning, keep out of reach of children, poison and or toxin label.)	<u> </u>
All windows that can be opened must have screens to prevent flies and/or bugs from entering the home when the window is open.	10750

Exterior Physical Environment

EXTERIOR PHYSICAL ENVIRONMENT	WAC 388-76-
The main entrance/exit door must have a lever handle that unlocks inside and outside mechanisms and opens the door, from inside of the house, with a single press of the lever handle, and allows for reentry without the use of a key, tool, or special knowledge. The door must also have a lever handle on the outside. See WAC 51-51-330.4 Look to make sure the threshold is not a tripping hazard.	<u>10695</u>
Step or stairs to be utilized by resident, must have handrails on both sides extending	
the full length of the step or stairs.	
If stairs will not be utilized by residents, applicant must show on day of inspection how they plan to make the steps inaccessible to residents. See WAC 51-51-330.10	<u>10695</u>
Ramps must have a safe slope (8.3% or less). All ramps must be inspected by building	
official. See <u>WAC 51-51-330-9</u>	
*Effective August 1, 2022, the local building official will be solely responsible for measuring ramp and landing slopes. Residential Care Services initial inspection Licensors will be responsible for ensuring all ramps have graspable handrails that extend the full length of the ramp slope and that they are securely installed. Licensors will also inspect and address any safety issues such as uneven or abrupt edges and drop off areas that may pose a trip/fall risk to residents.	<u>10695</u>
Ramps must have:	
 graspable handrails on both sides extending the full length of ramp, 3x3 ft. landings at top, bottom, and any change in direction, a safe slope, & 	
 non- slip surface Please note: Required ramp landing average measurements may not exceed 2% in 	
slope.	<u>10730</u> /
*Effective August 1, 2022, the local building official will be solely responsible for measuring ramp and landing slopes. Residential Care Services initial inspection Licensors will be responsible for ensuring all ramps have graspable handrails that extend the full length of the ramp slope and that they are securely installed. Licensors will also inspect and address any safety issues such as uneven or abrupt edges and drop off areas that may pose a trip/fall risk to residents.	<u>10745</u>
 Doorways Doorways must have smooth transitions on bottom of door threshold to maintain a safe, non-trip hazard. 	<u>10750</u>

EXTERIOR PHYSICAL ENVIRONMENT	WAC 388-76-
 Decks Decks must be safe including having: A non-slip surface, Sturdy barriers as required and Edges cannot be a trip hazard. 	<u>10750</u>
 Safe Outdoor Area for Residents An outdoor resident area must be safe [from hazards, i.e., busy roads, trip hazards, yard tools, chemicals etc.], usable and accessible to residents. This space must be large enough to accommodate all the AFH residents at the same time. Please note: This area does not have to be furnished on day of inspection. 	<u>10750</u>
If you have water hazards as described in WAC 388-76-10783, you must ensure resident safety per this WAC. Water hazards over twenty-four inches deep must be enclosed by fences and gates at least forty-eight inches high, equipped with an audible alarm that sounds when any door, screen or gate that directly leads to or surrounds the water hazard is opened and secured by locking any doors, screens or gates that lead directly to or surround the water hazard.	10783 /10784
If home is located on a busy street, you must be able to demonstrate a plan to ensure resident safety. If residents will have access to any drop off areas such as rock walls, a barrier must be in place to prevent residents from accessing the fall hazard.	10750
Front, back and side yards accessible to residents must be free from hazards and toxic materials.	10750 10750
Yard must be maintained.	10750
Outdoor buildings will need to be assessed to ensure safety.	10750
If the home has window wells in a resident bedroom, please review the window well requirements located in the International Residential Code sections R310.2.3 and R310.2.3.1.	International Residential Code

Group Activity: What Is Wrong with This Ramp?



SAMPLE RESIDENT RECORD REVIEW						
You must have a system to maintain confidential resident records so you can provide the needed care to the residents. During initial inspection, you will be required to demonstrate you have a location (i.e., binder) to house all the areas listed below. The only actual documents listed below you will be required to have at time of inspection is the Personal Inventory Sheet, Resident Information Sheet, Disclosure of Charges and Medication Log.						
YOUR SYSTEM MUST BE ORGANIZ	'ED	SO THERE IS A PLACE FOR THE FOLLO	WI	NG DOCUMENTS:	<u>10320</u>	
Medication Log [388-76-10475]		Resident Information Sheet [388-76-10320] Financial Record Kee		Financial Record Keeping	<u>10320</u>	
Personal Inventory Sheet [388-76-10320]		Medical Professional Orders [388-76-10320]		Legal Documents	10325	
Resident Assessment [388-76-10335]	Preliminary Service Plan [388-76-10320] Negotiated Care Plan		<u>10355</u>			
Nurse Delegation [388-76-10315]		Disclosure of Charges [388-76-10540]				

ADMINISTRATIVE RECORDS	WAC 388-76-
Provide a staff orientation checklist. This is the checklist the home will use to orient new staff to specific processes and requirements for the home. Please note this is not a checklist of all required staff trainings.	(388-112A- 0240)
Have a process and system to ensure employees meet caregiver qualifications, including 1 st Aid/CPR. see also [388-112A]	10130/ 10135
The adult family home must complete the department's disclosure of charges form and provide a copy to each resident admitted to the home.	10540
For any pets, living or visiting, in the home: proof of updated rabies vaccination is REQUIRED.	10230
Provide proof of type of sewage disposal system [PUBLIC SEWER OR INDEPENDENT SEWAGE SYSTEM]. NOTE: If you have a septic system, please be sure to obtain a document from your local health/inspecting authority showing the system has been inspected, approved, will be utilized in an AFH how many people (not bedrooms) can be accommodated with the system. If you have questions about this requirement please discuss with assigned Licensor, or call (360)725-2575	10755
Provide proof of your water system [PUBLIC OR PRIVATE WATER SUPPLY]. NOTE: If you have a private well, please be sure to obtain a document from your local health/inspecting authority showing the system has been inspected, approved and what type of water rating the well has. If you have questions about this requirement please discuss with assigned Licensor, or call (360)725-2575	<u>10790</u>
Policies	WAC 388-76-
Must have notice of rights and services (admission agreement) document. Please carefully review WAC Chapter 388-76 for the comprehensive requirements for this document.	<u>10520</u>
Must have written disaster plan. Please specifically address the actions to be taken during and immediately following a natural or man-made disaster to ensure resident safety in this plan.	10830/ 10835
Must have written policy on how the home will dispose of unused, left over, and any remaining medication.	10490
Must have policy for contacting emergency medical services.	<u>10250</u>
Must have policy about accepting Medicaid as a payment source. Please be sure to specifically address your homes policy and process for accepting residents who are funded by Medicaid.	<u>10522</u>

	ADMINISTRATIVE RECORDS	WAC
L		388-76-
	Must have policy that prohibits abandonment, abuse, neglect, and/or exploitation of any resident. Please be sure to address the specific action your home will take to ensure	
	resident safety in the case of alleged abuse by a staff in your home in this plan.	<u>10675</u>
Ī	Logs	WAC
		388-76-
	Must have accident / Incident / Injury Log.	<u>10220</u>
	Must have emergency Evacuation Drill Log.	<u>10900</u>
	Must have medication Log – this log can be a separate log or contained in resident record	<u>10475</u>
Ī	Respiratory Protection Program (Added) – see page 31 - Respiratory Protection Program for	Long-
	Term Care Facilities Washington State Department of Health	

EMERGENCY PREPAREDNESS	WAC 388-76-
Emergency lighting must be readily available for residents and staff. Please have enough emergency lighting available for each resident and ready to demonstrate it is in good working condition.	10740
Fire Extinguisher 5-pound 2A:10B-C rated fire extinguisher mounted on each level of home. Must be mounted or securely fastened in a stationary position at a minimum of four inches from the floor and a maximum of sixty inches from the floor; including visible proof of purchase or service within 1 year. When measuring the mounted fire extinguisher, it will be measured 4 inches from the bottom and 60 inches from the top.	<u>10810</u>
Emergency medical supplies including first aid supplies and a first aid manual	<u>10850</u>

MULTIPLE HOME PROVIDERS MUST HAVE: These plans must be provided for each home under the MHP management	WAC 388- 76-
A "24/7" staffing plan, including a resident manager for each home	<u>10036</u>
A daily operation plan for all homes	10035
A parking plan for each individual home which includes a plan for accessibility of emergency services	<u>10035</u>

RESOURCES

REFER TO THIS WEB SITE: https://www.dshs.wa.gov/altsa/residential-care-services/information-afh-prospective-providers FOR THE FOLLOWING:

REGULATIONS

- O WACs:
 - 388-76 AFH Minimum Licensing Requirements
 - 388-112A *Training*
 - 246-840 Nurse Delegation
 - 388-105-0050 Medicaid Supplementation
- o RCWs:
 - 70.128 Adult Family Homes
 - 70.129 Resident Rights
 - 74.34 Abuse of Vulnerable Adults
- Background Check Information
- Emergency Planning Information
- Caregiving Experience Attestation [CEA] forms for Entity Representatives & Resident Managers

REFER TO THIS WEB SITE: https://www.dshs.wa.gov/altsa/home-and-community-services/training-requirements-and-classes FOR THE FOLLOWING:

- Training Requirements for adult family homes [AFH]
- Food Safety
- Finding community educators in your area
- Administrator Training Classes
- AFH Providers minimum instructor requirements

	CALCULATIONS: FO	R 'Door Swing	s'
Door Wil	OTH IN INCHES = SQ	FT FOR ¼ OF CI	RCLE SWING
DR WIDTH"	SQ FT 1/4 SWING	Dr Width"	SQ FT 1/4 SWING
25"	3.41 SQ FT	33"	5.94 SQ FT
26"	3.69 SQ FT	34"	6.30 SQ FT
27"	3.98 SQ FT	35"	6.68 SQ FT
28"	4.28 SQ FT	36"	7.07 SQ FT
29"	4.59 SQ FT	37"	7.47 SQ FT
30"	4.91 SQ FT	38"	7.88 SQ FT
31"	5.24 SQ FT	39"	8.30 SQ FT
32"	5.59 sq ft	40"	8.73 SQ FT

AFH Records

All Records must be set up prior to your initial inspection, even if they don't have any content.

Resident Records

See WAC 388-76-10320, WAC 388-76-10325, and AFH Information Sheet – Resident Records.

You must have a system in place to maintain resident records so you can provide the needed care to your residents. Resident records are confidential and must be stored in a way to prevent loss, alteration or destruction, and unauthorized use. Only the following people are authorized to have access to your resident's record:

- The department (DSHS)
- A health care institution
- When requested by the law
- The resident
- Your staff ensure your staff has access to the parts of the resident's record needed to provide care and services
- Representative of the long-term care ombuds if requirements are made
- Anyone the resident or their legal representative authorizes

Resident Records must be:

- Kept in the home where the resident lives.
- Kept in a location that is easy to access.
- Identifiable ensure you are using the right record for the right resident take a picture of each resident and attach to their record.
- In a format useful to the home paper or electronic.
 - If you use an electronic record keeping system, it must be:
 - Accessible to those who need to access the records and easy to navigate through
 - Printable the licensor/inspector may need request a paper copy of the resident's record
- Kept in a confidential manner for three years after the resident has either left the home or died.
- Your resident records must contain enough information so you and your staff can provide the needed care and services to each resident and organized so you can quickly find what you need. Consider creating tabs in a three-ring binder for each of the topic areas below.

The resident record, at a minimum, must contain the items bolded below per WAC 388-76-10320-10325:

- Resident Information Sheet/Face Sheet (Identifying information about the resident)
 - Social Security number
 - When the resident was:
 - Admitted to the home
 - Absent from the home
 - Discharged from the home
 - Name, address, and telephone number of the resident's:
 - Representative
 - Health Care Providers
 - Significant family members identified by the resident
 - Other individuals the resident wants involved or notified

- Personal Belongings Inventory Log DSHS 02-516 signed by the resident and provider
 BEST PRACTICE: Take a picture of their belongings and include in their binder
- Resident Assessment, Preliminary Service Plan, and Negotiated Care Plan
- Current Medical History, Dr. Orders, Labs, Vital Signs
- Medication Logs List of medications
- Medication Administration Record (MAR)
- Nurse Delegation documents (if receiving nurse delegation):
 - Nursing Assistant credentials and Training DSHS 10-217
 - Consent for Delegation Process DSHS 13-678
 - Instructions for Nursing Task DSHS 13-678
 - Nursing Visit DSHS 14-484
 - Change in Medical Orders DSHS 13-681
 - o PRN Medication DSHS 13-678A
- Legal Documents Powers of Attorney/court-order Guardianship
- Financial Record Keeping Managing resident funds
- Disclosure of Charges
- Admission Documents

Additional Resources:



- AFH Information Sheets
- AFH Information Sheet: Resident Records
- AFH Information Sheet: <u>Preservation of Resident Records</u> (When Voluntarily Closing Your AFH)

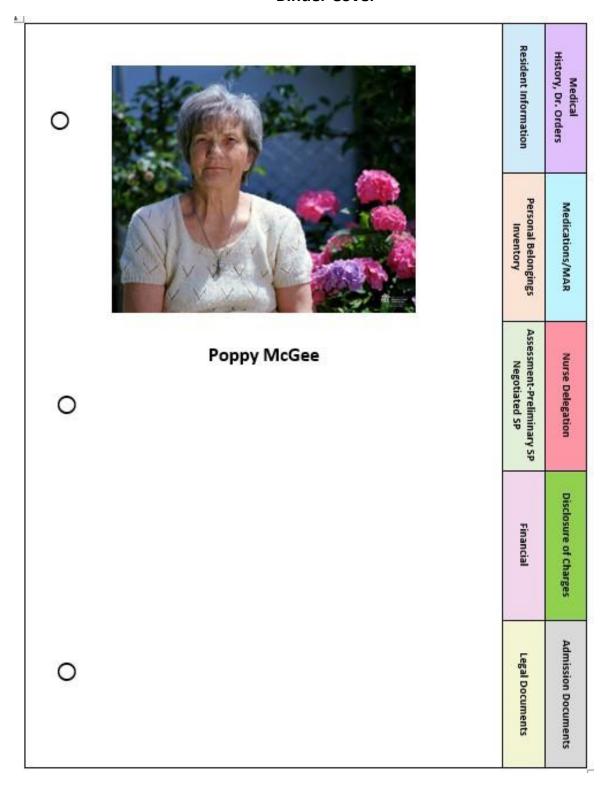
Electronic Record Keeping/Management Systems

If you keep your records electronically, you must be able to:

- Have them accessible to all staff who need them
- Be able to maintain confidentially
- Print them out if requested by an RCS licensor

EXAMPLE OF A RESIDENT RECORD

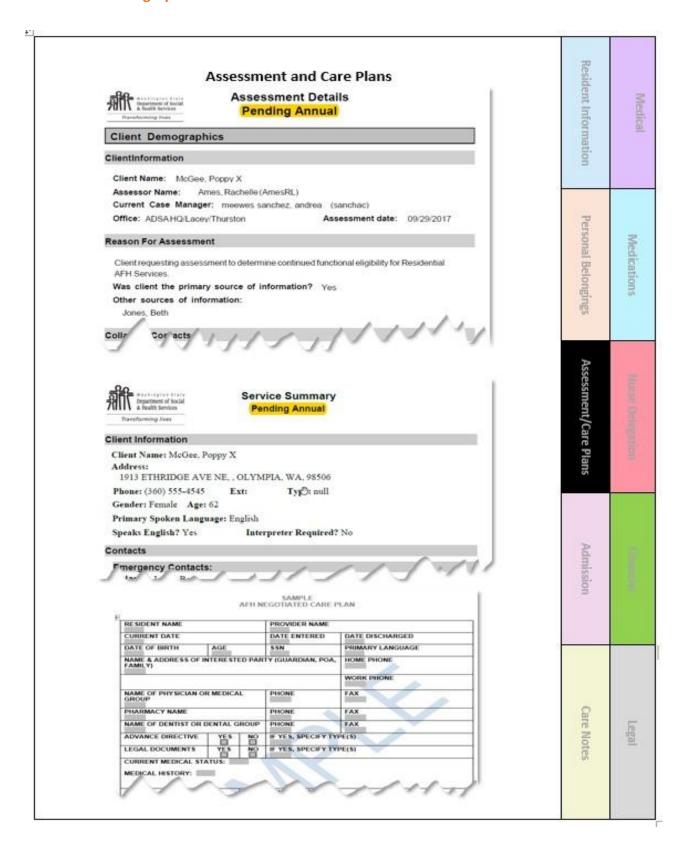
Binder Cover



0		Resident Information	Midde
		Personal belongings	Medications
0	Pronouns: Spouse/Significant Other: No Yes; Name: Family/Friends: Likes: Dislikes:	Adsessment/Care Plans	Service Security
	Also include: When the resident was: Admitted to your home Absent from the home Discharged from the home The name, address and telephone number of the resident's: Representative;	Admission	Financial
0	 Health care providers; Significant family members identified by the resident; and Other individuals the resident wants involved or notified. The resident's social security number Medical insurance cards Code Status: POLST Form, if applicable Funeral plan, disposition of body 	Care Notes	THE ETAL AND

Instruction	ns: Provider or Resident Manager complet resident's quardian or agent sign. File	in the resider	ission. The Provider/Resident M			Resident Information	Medi
RESIDENT	care shall be maintained in such a man S NAME	NAME OF R	serve confidentiality. ESIDENT'S GUARDIAN	DATE	OF ADMISSION	00	8
CONTACT	ENSES	DENTURES	II.			9	
		-2200000				on on	
EYE GLASS	SES	HEARING A	10				
JEWELRY		WATCH					
MONEY/CH	ECKBOOK/CREDIT CARDS	OTHER				Personal Belongings	
		CLOTHIN	GLIST			SO.	3
NUMBER	Bathrobe		DESCRIPTIO	IN.		าล	MEGREBORS
	Belt					Be	8
	Blouse	1				6	50
	Brassiere					- Br	6
	Coat					ing	
	Dress Girde	1				S	
	Gloves	1					
	Handkerchief					- 0	
	Hat						
	House coat					As	
	Necktie		Best Practice - Take a	nicture of		(0)	
	Nightgown Palamas	-	The same of the sa			55	1
	Pants		the resident's belo	ongings		76	
	Shirts					Assessment/Care Plans	
	Shoes		58.			8	
	Skirts					10	
	Slippers	1				32	
	Slips Socks	-				5	
	Stockings	1				UN.	
	Suit						
	Suspenders						
	Sweater						
	Undershirt Underpants						
	Underwear - long	1				1931	
	Vests					6	
	Other:					12.	
NUMBER	ITEM	MISCELLA	NEOUS DESCRIPTIO	ik)		Admission	1
HEMISER .	Brush		DESCRIPTIO			110	
	Cane or crutches	1					
	Clock	1					
	Luggage						
	Radio Television (model and serial number)					- 3	
	Walker						
	Wheelchair (model and serial number)						
	Other:						
	: I have read and agree that this is an ac			construction and a second	10200-	0	
PROVIDER	SIRESIDENT MANAGER'S SIGNATURE DAT	TE.	RESIDENT'S OR GUARDIAN'S	SIGNATURE	DATE	Case Notes	
					2	2	on the
SHS 02-516	(REV. 07/2017)					Ota	

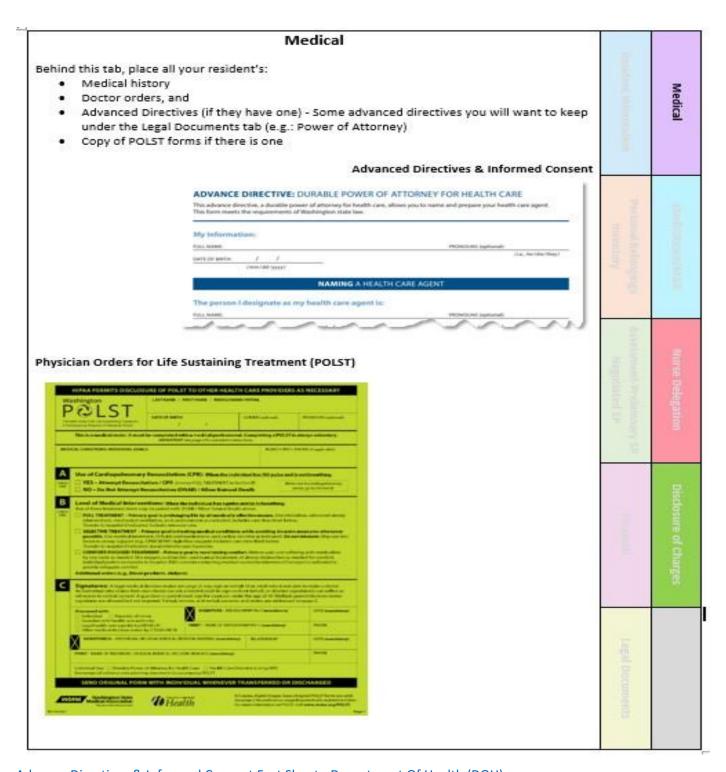
Personal Inventory Sheet <u>388-76-10320</u> - If you complete by hand, use additional pages if necessary. <u>Adult Family Home Resident Personal Belongings Inventory (DSHS 02-516 (REV. 07/2017)</u>



	A	dmission					
Admission Agreement	: Medicaid or Priva	ate Pay – Sampl	e			Resident Information	
	SAMPLE ADULT FAMILY			1		tini	
RESI	DENT ADMISSION		r			9	
(ME	DICAID ELIGIBLE	RESIDENTS)				at o	
	t are underlined and it Facility: they should					7	
admission agree							
This is an Agreement be (the "Facility") and			censed Provide	2		Perso	
The Facility is located a of Washington as an ad (license no.				e		Personal Belonging	
This Agreement / v no	t be terminated excep	at as provided in S	ection VII of th	is		ongi	
Ag eme				//		4	
Disclosure of Charg	es Form <u>Word</u> (DSHS 15-449)			-	_
	92					Ass	
	[3	88-76-10540				25	
						Ten	
All the		ome Disclosure of C	harnes			5	
		1 by RCW 70 128 28				5.27	
HOME : PROVIDER		f by RCW 70.128.28	0	NUMBER		Darre I	
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Also included in this section is the Admission Agreement and Notice of Rights and Services

Care N	Care Notes Notes Highlights You may want to maintain daily care notes is a daily binder under a tab for each resident. Once the binder gets full, move the historical notes to this tab in each resident's binder. The Care Notes describes the resident's care/progress and should be written daily	Resident Information	Medical
:	Make sure you are writing in the right record — a picture of the resident — can help avoid this error Write legibly— print or type the entry if your handwriting is hard to read Do not use a pencil — this is a permanent record Keep to the facts and avoid opinions If you need to add an entry later that your forgot, indicate that it is a late entry and date it If you make an error — draw one line through it — do not erase, use correction fluid or correction tape. Do not alter a record	Personal Belongings	Medications
•	() 프로마스 () 1800년 1800년 1800년 1820년 1820년 1820년 1821년 1820년 1820년 1820년 1820년 1820년 1820년 1820년 1820년 1820년 182	Assessment/Care Plans	Nurse Delegation
		Admission	Financial
		Care Notes	Legal



<u>Advance Directives & Informed Consent Fact Sheet</u> - <u>Department Of Health (DOH)</u>

		s's medications ant to add the			nat a medication log one number as well):	Resident Information	Wedical
Doctor: Medication (Name) 1. 2. 3.	Dosage 40 mg	Unit Tablet	Frequency 1 tablet daily	Purpose High Cholesterol	Notes Have Dr. order to crush Started 1/1/21	Personal Belongings	Medications
					cord (MAR) in a n each resident's	Assessment/Care Plans	Nurse Delegation
						Admission	Financial
						Care Notes	Legal

Nurse Delegation Forms Nursing Assistant credentials and Training DSHS 10-217 Nurse Delegation: Credentials and Training Verification 1. LONG TERM CARE WORKER'S (LTCW) NAME PRINTY 1. Credentials and Training Verification 1. Credentials Search	Resident Information	Medical
Washington State Certificate / Registration Number for NAR NAC HCA - C Expiration Date: NAR NAC HCA - C Expiration Date: NAC and HCA - C NAC NOn-excernge LTCW Israeloxysed affer January 7, 2812 (HCS) and January 1, 2015 (DDAI): 9 hour ND for numbing assistants Date: 3 hour special focus on diabetes Date: 3 hour special focus on diabetes Date: Date:	Personal Belongings	Medications
Consent for Delegation Process DSHS 13-678 Nurse Delegation: Consent for Delegation: Consent for Delegation: Consent for Delegation: Consent for Delegation Process 1. CLENT ANAME 2. DATE OF BIRTH 3. SOSETING (OFTIONAL) 4. CLENT ADDRESS. CITY STATE 29 CODE 5. TELEPHONE NUMBER 8. FACILITY OR PROCESSAN CONTACT 9. STATE 29 CODE 5. TELEPHONE NUMBER 9. FACI NUMBER 10. SETTING 11. CLENT DIAGNOSS 12. ALLERGES 10. SETTING 11. CLENT DIAGNOSS 12. ALLERGES 10. Destined Community Residential Program for Developmentally	Assessment/Care Plans	Nurse Delegation
Instructions for Nursing Task DSHS 13-678 Instructions for Nursing Task DSHS 13-678 Nurse Delegation: Instructions for Nursing Task Nurse Delegation:	Admission	STEPPEN I
Complete 6 and 7 only if medication(s) delegated: 6. List securic webication(s), goalacies and resource of Medication of Policy and Precision of Policy and Policy of Date (ADDITIONAL FORM ATTACHED.) MAME (TITLE METHOD OF VERFICATION OF DELEGATED MEDICATION DATE (ADDITIONAL FORM ATTACHED.) 8. STEPS TO PERFORM THE TASK: Check here if additional fraching aide(s) attached.	Care Notes	Legal

Nursing Visit DSHS 1	urse Delegation Forms 4-484		ResidentInformation	2
The Commence of Training of Training of Training Oracle Services	Nurse Delegation: Nursing Visit		Tinfor	Medical
1. CLIENT NAME	2. DATE OF BRITH	3. SETTING AFH DDA In-home Other.	natio	
4. CHECK ALL THAT APPLY Initial Client Assessment (See at Condition Change 5. CLIENT REQUIRES NURSE DELEGA	☐ Initial Insulin Delegation ☐ Other	Caregiver Delegation	3	
RELATED TO:			70	
REVIEW OF SYSTEMS: ONLY CHEC Cardovascular	OX CHANGES IN CONDITION FROM LAST ASSESSMEN ght/Nutrition Neutrological GLIFter at ADL Sensor) cital Muscufoskintetal Cognition 7. Notes	roductive GI	Personal Belongings	Medications
Change in Medical Or	ders DSHS 13-681	V12 VII	gings	ns
-86	Nurse Delegation:		Ass	22
	Change in Medical / Treatment (Assessment/Care Plans	Nurse Delegation
CLENT NAME A DATE RND WAS NOTIFIED S. BY	WHOM 6. CHANGES IN ORDERS	OF BIRTH 3 SETTING) nak	e De
	☐ New med. ☐ New nursing task	☐ Change in a delegated med ☐ Change in a nursing task.	/Car	lega
T HOW WAS THE CHANGE RECEIVED Written Faxed Verbal	IZ	CTIVE DATE OF CHANGE	e P	tio
Only Complete if number 7 was NAMEOF PERSON PROVIDING VERIF		DEFICATION DATE OF VERIFICATION	器	1950
10. NURSING TASK(S) New task(s) NURSING TASK / ORDER	s) sheet required Current task(s) sheets(s) update	I ☐ No change to task(s) sheet(s)		
11. This medication(s) is: New 12 DATE ORDERED 13 MAKE OF	v Changed	ART DATE 15. STOP DATE (IF APPLICABLE)		
16. STRENGTHIDOSE	17. MEDICATION FREQUENCY 18. ROUTE	16 NOT TO EXCEED		
20. REASON FOR MEDICATION	A STATE OF THE PARTY OF THE PAR	100000000000000000000000000000000000000	P	1100
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PRN Medication DSH	S 13_678A			
Travillodication <u>Doil</u>	5 15-67611			
Pill Department of Social Num	rse Delegation: PRN Medicatio	n		
Paraleming lives	OMPLETED ONLY IF PRIN MEDICATIONS ARE DELEC			
I. CLIENT NAME	2. DATE OF BIR	H 3. SETTING	0	
DATE ORDERED 5 NAME OF MEDICATION	Order 1 ON 6 DOSE / FREQUENCY / ROUTE	7. ROUTE	are Notes	5
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NOT TO EXCEED III. REASON FOR MEDIC	CATION		13	
IO. SYMPTOMS FOR ADMINISTRATION	7 P.O			
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4

Financial Record Keeping If you manage any funds for your residents, keep those accounting records behind the Financial tab. If you keep an electronic copy, indicate the name of the file. Resident Rights: WAC 388-76-10555 – Resident Rights – Financial Affairs WAC 388-76-10560 – Adult Family Home Management of Resident Financial Affairs WAC 388-76-10561 – Resident Security Deposit Account	Resident Information	Medical
WAC 388-76-10565 – Adult Family Home System for Management of Resident Financial Affairs WAC 388-76-10570 – Financial Affairs Related to Resident Death Resident Record - Content WAC 388-76-10320 INSTRUCTOR NOTE: Review all the WAC references if you manage any of your resident's funds. Resident rights—Adult family home management of resident financial affairs.	Personal Belongings	Medications
If the adult family home agrees to manage a resident's personal funds, the home must do all of the following: (1) Hold, safeguard, manage, and account for the personal funds of the resident deposited with the home; (2) Have a written authorization from the resident; (3) Deposit a resident's personal funds in excess of one hundred dollars in an interest-bearing account or accounts separate from any of the home's operating accounts, and that credits all interest earned on residents' funds to that account;	Assessment/Care Plans	Nurse Delegation
 (4) If funds are pooled accounts, there must be a separate accounting for each resident's share; and (5) Keep a resident's personal funds that do not exceed one hundred dollars in a noninterest-bearing account, interest-bearing account, or petty cash fund. 	Admission	Financial
	Care Notes	Legal

Legal Documents WAC 388-76-10325	esident	8
Resident record—Legal documents—If available.	info	E .
When available, the adult family home must obtain copies of the following legal documents for the resident's records: (1) Any powers of attorney granted by the resident, including for health care decision making and financial; and	Resident Information	2.
(2) Court order of guardianship for the resident.	200	
DURABLE POWER OF ATTORNEY (WITH HEALTH CARE POWERS ONLY)	Personal	Medi
NOTICE: The powers granted by this document are broad and sweeping. If you have any questions about these powers, obtain competent legal advice. Free legal information regarding construction of the powers granted by this document and completion of this form may be obtained by calling the Legal Services Developer, Aging Services, Oklahoma Department of Human Services, (405) 522-3069, or your local legal aid or legal services office. This document authorizes your agent to make medical and other health care decisions for you. You may revoke this power of attorney if you later wish to do so.	Personal Belongings	Actications
1		
(insert name and address)	>	
DURABLE POWER OF ATTORNEY FOR FINANCES	Assessment/Care Plans	Jaco Driegotico
(Print or type your full name) voluntarily make this designation. I revoke any financial powers of attorney I have sign in the past.	Admission	Ī
Or		
GUARDIANSHIP		
Consider:		
Advanced Directives (DNR, Living Will, POLST)		
Medicaid Policy Acknowledgement		
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Authorization for Release of Information Photo Consent Form	96	

Staff Records

You must keep documents related to your staff in a place readily accessible to authorized department staff. These documents must be available during the staff's employment, and for at least two years following employment. The documents must include but are not limited to:

- Orientation Checklist
- Caregiver qualifications, including first aid and CPR
- Staff information such as address and contact information.
- Staff orientation and training records pertinent to duties, including, but not limited to:
 - Training required by chapter 388-112A WAC, including as appropriate for each staff person, orientation, basic training or modified basic training, specialty training, nurse delegation core training, and continuing education;
 - Cardiopulmonary resuscitation;
 - o First aid; and
 - HIV/AIDS training.
- Tuberculosis testing results.
- Respiratory Protection Program (More about this program requirements in Module 11 Hiring Staff)
- Criminal history disclosure and background check results as required.

AFH Administrative Records

Setting up your records - Your system must include the following documents:

- Evacuation Drill
- Accident/Injury Log
- Succession Plan

A Succession Plan (<u>WAC 388-76-10201</u>) requires AFHs to have a written plan addressing how they will continue to meet the requirements of Chapter 388-76 WAC if the provider or entity representative is unable to fulfill their duties in the home. The AFH must make the plan available to the department upon request

- Policies
 - Medication Disposal
 - o Abuse, Neglect, Exploitation
 - Contacting Emergency Services
 - Medicaid Policy
- Disaster Plans
 - o <u>Emergency Preparedness Workbook for AFHs</u>
 - o Emergency Planning Information
 - o AFH Response to Natural or Human-Made Disaster
- Notice of Rights and Service Requirements
- Liability Insurance
- Respiratory Protection Program
 - The written respiratory protection program is a plan for how you will provide respiratory protection for employees at your facility. It helps you identify procedures for your facility to

follow in providing proper respiratory protection, medical evaluations, respirator training, respirator fit testing, etc. See Washington Administrative Code (WAC) <u>296-842-12005</u> for details about the written respiratory protection program requirements.

 Respiratory Protection Program for Long-Term Care Facilities | Washington State Department of Health

Adult Family Home Records

The information below is shared by Joseph Spada - AFH Owner/AFH Administrator Instructor and outlines how he sets up the records for his AFHs. Some areas have been updated.

Binders To Set Up Your AFH Records

Set up the following binders and tabs for your AFH operation. Also, get binder labels so each binder can be labeled with the appropriate title or resident name.

1. Resident Record – 1 for each resident

- 1.1 Face Sheet/Resident Information Sheet
- 1.2 When admitted to the home, absent from the home, and discharged from the home
- 1.3 Names, addresses and phone numbers of the representative, health care provider, family members
- 1.4 Assessment and preliminary service plan
- 1.5 Negotiated Care Plan (NCP)
- 1.6 Personal Care Record
- 1.7 Inventory of Belongings
- 1.8 Medical Orders (Physician's Orders)
- 1.9 Vital Signs
- 1.10 Care Notes
- 1.11 Labs
- 1.12 Nursing Delegation (RND)
- 1.13 Emergency (POLST form, living will, etc.)
- 1.14 POA documents
- 1.15 MAR and Daily Care Log
- 1.16 Hospice
- 1.17 Medical History
- 1.18 Receipts (DME delivered and other receipts)
- 1.19 Pharmacy
- 1.20 Legal (Residency Agreement, Disclosures, AFH Policies, DSHS Disclosure of Charges, etc.)
- 1.21 Financial records
- 1.22 Pets if you accept pets
- 1.23 Miscellaneous

2. Medication Administration Record (MAR) - 1 per AFH

- 2.1 6 tabs 1 for each resident's Medication Administration Record (MAR) and Daily Care Log (Added: Best Practice Take a photo of each resident and attach to their tab to ensure meds are given to the correct resident)
- 2.2 6 additional spare tabs for other documentation, i.e., daily care notes (move those to the Resident's Record to the archive when full).

3. Provider Record – 1 per person, i.e., provider and co-provider.

- 3.1 Certifications
- 3.2 Insurance for liability Insurance + additional if ARNP, RN, LPN, etc.
- 3.3 AFH Application (keep application copy + documents submitted
- 3.4 Miscellaneous

4. AFH Administration Record - 1 per AFH

- 4.1 DSHS Incident Log
- 4.2 Fire Drills Log
- 4.3 Liability Insurance
- 4.4 License Copy
- 4.5 Miscellaneous
- 4.6 ADDED: Respiratory Protection Program

5. Emergency Preparedness Plan - 1 per AFH

5.1 Keep Emergency and Disaster Plan and related documents

6. Employee Records – 1 per employee

- 6.1 Employment Application
- 6.2 Certifications and Licenses
- 6.3 Training records including CPR, first aid, HV/AIDS
- 6.4 CEs for continuing education
- 6.5 TB results
- 6.6 Criminal history disclosure and background check results
- 6.7 Performance Reviews
- 6.8 AFH Orientation Checklist (used for all new hires)
- 6.9 Nurse Delegation
- 6.10 Employment Agreement(s)/Job offer
- 6.11 I-9, W-4, etc.
- 6.12 Notes (for documenting all employee interactions, verbal, hone, or otherwise)
- 6.13 Claims (for any LNI, ESD, or other claims for the employee

7. Inspection Reports A

- 7.1 Inspection Reports statements of deficiencies (SOD)
- 7.2 Plan of Corrections (POC)
- 7.3 Complaint Investigations
- 7.4 Miscellaneous

8. Inspection Reports B

8.1 For a POSTED COPY of the most recent inspection report + Plan of Correction if any

9. Menus

9.1 Menus

- 9.2 Recipes
- 9.3 Miscellaneous (swallowing precautions, etc.

10. Activities

Resident Photographs and Video Recording



In today's world of social media such as Twitter, Facebook, Instagram, YouTube, and TikTok, you may not stop to consider a resident's right to privacy before sharing a funny video of a group activity or posting pictures to advertise your AFH. However, without written authorization from the resident or their representative, this is a violation of their privacy.

Due to media reports that highlighted nursing home staff taking unauthorized pictures or videos of residents, CMS sent out a stern reminder in 2016 about protecting resident privacy and prohibiting mental abuse. A resident has the right to personal privacy. Taking photos or recording a resident in their personal space without their or their representative's written consent is a violation of that privacy. This includes posting those photos/video on any websites or social media. Examples include photos of the resident's room, whether they are in it or not, as well as residents having a meal or participating in an activity.

There are some allowances for security and safety reasons, and they are outlined in $\underline{\text{WAC } 388-76-10720}$ and $\underline{\text{WAC } 388-76-10725}$.

Video Monitoring

Except for the exceptions outlined below or in WAC 388-76-10725, you must not use any audio monitoring equipment or video monitoring equipment if it includes an audio component.

You may video monitor and video record activities in and around the home, without an audio component, only in the following areas:



- Entrances and Exits if the cameras are focused only on the entrance/exit doorways and not focused on any areas where your residents gather
- Outdoor Areas
 - Accessible by both your residents and the public such as driveways and walkways if the intent is for security and safety reasons
 - Not commonly used by residents
 - Can be used in designated smoking areas under these conditions:
 - Resident needs supervision for smoking
 - A staff person watches the video monitor when residents are using the smoking area
 - The video camera is clearly visible
 - The video monitor is in a place that is not viewable by the public

NOTE: The presence of cameras must not alter/replace your responsibility to provide appropriate inperson assistance and monitoring due to a resident's individual physical or cognitive limitations.

Video Notification

You must notify all residents, in writing, of the video monitoring equipment, and each person or organization that will have access to the electronic monitoring.

The notification must be signed by you and the resident, and a copy kept for your records. The resident's signature acknowledges that they know about the equipment and have received written notification.

Video Monitoring Requested by Resident

Audio or video monitoring equipment may not be installed in any resident sleeping area unless the resident or the resident's representative has requested and consents to the monitoring.

A resident may limit their consent of using monitoring equipment in their bedroom to:

- specific times or situations,
- pointing the camera in a particular direction, or
- prohibiting the use of certain devices.

Before any electronic monitoring can occur, you must ensure:

- The monitoring does not violate a resident's privacy as outlined in RCW 9.73.
- That if the resident has a roommate, they have provided written consent to the use of the equipment.
- The written request for monitoring includes an agreed upon specific duration of time that the monitoring equipment will be used.
- The equipment is installed so it is safe for the resident.

The AFH must also:

- Check in with the resident, at least quarterly, about the use of the monitoring equipment, and have each documented evaluation signed and dated by the resident.
- Immediately stop electronic monitoring if the resident or their roommate no longer wants/consents to it, or the resident is no longer able to give consent unless the consent was already provided by their representative.

Audio Monitoring

Only the resident or their court appointed guardian/attorney-in-fact, who has obtained a court order, for audio electronic monitoring can give consent. If the consent is made by the resident's decision maker as outlined here, you must obtain a copy of the court order and keep the consent in the resident's record.

Electronic Monitoring Key Points

- You cannot refuse to admit an individual, or discharge a resident, solely because of a request to conduct authorized electronic monitoring.
- You cannot release any audio or video monitoring recording except to authorized persons or required by law.
- If you find that a resident, resident's family, or other third party is electronically monitoring a resident's bedroom without complying with the requirements in <u>WAC 388-76-10725</u>, you must

disconnect or remove such equipment until the appropriate consent is obtained and notice given.

• WAC 388-76-10725 does not prevent you from using electronic monitoring items such as motion sensor alerts, floor pressure sensors, or global positioning devices, if the monitoring does not transmit or record a human-viewable image, sound, or resident name. Use of these devices must be included in the resident's NCP.

Reference:

 Centers for Medicare & Medicaid Services (CMS); Center for Clinical Standards and Quality/Survey & Certification Group — <u>Protecting Resident Privacy and Prohibiting Mental</u> Abuse Related to Photographs and Audio/Video Recordings by Nursing Home Staff.

Home Maintenance

If it important to keep your AFH in good repair and condition. Not only for the safety of your residents, but for their wellbeing. <u>WAC 388-76-10750</u> outlines the safety and maintenance requirements.

Your AFH must:

- Keep the home both internally and externally in good repair and condition with a safe, comfortable, sanitary, and homelike environment that is free of hazards.
 You may want to set aside 1-3% of your home's purchase price each year to cover maintenance. There are several Home Maintenance checklists online you can use to help you maintain your home and property.
- Ensure that there is existing outdoor space that is safe and usable for residents.
- Provide clean, functioning, safe, adequate household items and furnishings to meet the needs of each resident.
- Ensure items and furnishings brought into the home by the resident for their use are clean, functioning, and safe.
- Provide safe and functioning systems for:
 - Heating
 - o Cooling, including air circulating fans
 - Hot and cold water
 - Electricity
 - Plumbing
 - o Garbage disposal





- Sewage
- Cooking
- Laundry
- Artificial and natural light
- Ventilation
- o And any other feature of the home

- Ensure hot water temperature is at least 105 degrees and does not exceed 120 degrees Fahrenheit at all fixtures used by or accessible to residents, such as tub, showers, and sinks.
- Keep all toxic substances and hazardous materials in locked storage and in their original containers.
- Grant a resident access to and use of toxic substances and hazardous materials only with direct supervision unless the resident has been assessed as safe to use the substance or material without direct supervision and the use is documented in their negotiated care plan.
- Provide rapid access for all staff to any bedroom, toilet room, shower room, closet, other room occupied by each resident.
- Keep all firearms locked and accessible only to authorized persons.
- Keep the home free from:
 - Rodents
 - Flies
 - Cockroaches
 - And other vermin

BEST PRACTICE: Develop A Home Maintenance Plan – housekeeping and safety practices (see AFH Info sheet – Safety and Maintenance). Include changing batteries in smoke detectors or replacing when required.

Summary Review

During this module, we learned about:

- The requirements for setting up your home
- The postings that are required and where they must be located
- How to protect your residents from hazards
- The exterior physical environment requirements
- What else?

Test Your Knowledge

True or False



- 1. Resident records are confidential and only accessible to authorized individuals.
- 2. If you use the checklist, you will cover all requirements and be ready for your inspection.
- 3. The hot water temperature must not exceed 140 degrees.

Get Ready for Your Next Class



Read assigned modules

Acronyms Used in this Module

Acronym	Description
AFH	Adult Family Home
CMS	Centers for Medicare & Medicaid Services
CPR	Cardiopulmonary Resuscitation
CRU	Complaint Resolution Unit
L&I	Department of Labor and Industries
MAR	Medication Administration Record
NCP	Negotiated Care Plan
POA	Power of Attorney
POC	Plan of Corrections
POLST	Physicians Order for Life Sustaining Treatment
RND	Nursing Delegation
SOD	Statements of Deficiencies
UL	Underwriters Laboratories

Revision Table

Date	Volume	Changes	Page(s)
1/2025	V5.2	 Minor grammar, formatting corrections Added/removed, and repaired links throughout Added reference to the new AFH Initial Inspection Process slideshow for direction (pg. 1) Added Succession Plan to Admin Records requirements (pg. 31) Added Summary Review (pg. 37) 	

Module 6 – Setting Up Your Home						