Other Programs - Highlights	1
Selected Additional Requirements-Emergent Needs (AREN) Program Characteristics, SFY 2012 and SFY 2013	2
AREN Caseload, SFY 2004 through SFY 2013	3
AREN Caseload as Percent of the TANF Caseload, SFY 2004 through SFY 2013	4
Average Monthly AREN Caseload by Service Type, SFY 2013	5
AREN Caseload by DSHS Region and CSO, June 2013 Snapshot	6
AREN Caseload by County of Residence, April 2013 Snapshot	8
AREN Client Demographics, June 2013 Snapshot	9
Selected Consolidated Emergency Assistance (CEAP) Program Characteristics, SFY 2012 and SFY 2013	11
CEAP Caseload, SFY 2004 through SFY 2013	12
CEAP Caseload by DSHS Region and CSO, SFY 2013	13
CEAP Caseload by County of Residence, SFY 2013	15
CEAP Client Demographics, SFY 2013	16
Selected Diversion Cash Assistance (DCA) Program Characteristics, SFY 2012 and SFY 2013	18
DCA Caseload, SFY 2004 through SFY 2013	19
DCA Caseload by DSHS Region and CSO, June 2013 Snapshot	20
DCA Caseload by County of Residence, April 2013 Snapshot	22
DCA Client Demographics, June 2013 Snapshot	23
Selected Ongoing Additional Requirements (OAR) Program Characteristics, SFY 2012 and SFY 2013	25

OAR Caseload, SFY 2004 through SFY 2013
OAR Caseload by Service Type, SFY 201327
OAR Caseload by DSHS Region, CSO, and HCS Office, June 2013 Snapshot28
OAR Caseload by County of Residence, April 2013 Snapshot
OAR Client Demographics, June 2013 Snapshot
OFR Total Collections, SFY 2004 through SFY 2013
OFR Total Collections by Program, SFY 201334
Selected Refugee Cash Assistance (RCA) Program Characteristics, SFY 2012 and SFY 2013
RCA Caseload, SFY 2004 through SFY 2013
RCA Caseload by Country of Origin, June 2013 Snapshot
RCA Caseload by DSHS Region and CSO, June 2013 Snapshot
RCA Caseload by County of Residence, April 2013 Snapshot
RCA Client Demographics, June 2013 Snapshot
Selected State Supplemental Payment (SSP) Program Characteristics, SFY 2012 and SFY 2013
SSP Caseload, SFY 2004 through SFY 2013
SSP Caseload by DSHS Region, CSO, and HCS Office, June 2013 Snapshot
SSP Caseload by County of Residence, April 2013 Snapshot
SSP Client Demographics, June 2013 Snapshot
Washington Telephone Assistance Program (WTAP) Caseload, SFY 1993 to SFY 2013 50
WTAP Caseload by County of Residence, SFY 201351

AREN

CEAP

DCA

OAR

OFR

RCA

SSP

WTAP

This section describes programs and services not covered in other sections of the Briefing Book. These include: Additional Requirements – Emergent Needs (AREN); Consolidated Emergency Assistance Program¹ (CEAP); Diversion Cash Assistance (DCA); Ongoing Additional Requirements (OAR); agency billing and collection services provided by the Office of Financial Recovery (OFR); Refugee Cash Assistance (RCA); State Supplemental Payment (SSP); and Washington Telephone Assistance Program (WTAP).

Highlights:

- The average monthly AREN caseload was 278 cases in SFY 2013, compared to 396 cases in SFY 2012.
- The average monthly CEAP¹ caseload was 53 cases in SFY 2013, compared to 76 cases in SFY 2012. A total of 370 cases received CEAP in SFY 2013.
- The average monthly DCA caseload was 277 cases in SFY 2013, compared to 365 cases in SFY 2012.
- The average monthly OAR caseload was 282 cases in SFY 2013, compared to 296 cases in SFY 2012.
- Total OFR collections in SFY 2013 were about \$250.8 million², a decline from \$429.6 million in SFY 2012. The reduction largely resulted from the termination of two major collection functions in SFY 2013: the Medicaid Drug Rebate and the mental health Regional Support Network reimbursement functions.
- In SFY 2013 about two-thirds (75.2%) of OFR collections came from these three program areas: developmental disabilities (41.4%), vender overpayments (17.2%), and mental health (16.5%).
- The average monthly RCA caseload was 414 cases in SFY 2013, compared to 348 cases in SFY 2012.
- The average monthly SSP caseload was 35,241 cases in SFY 2013, compared to 34,075 cases in SFY 2012.
- The annual total of WTAP cases was 84,599 cases in SFY 2013, down from a total of 107,455 cases in SFY 2012.

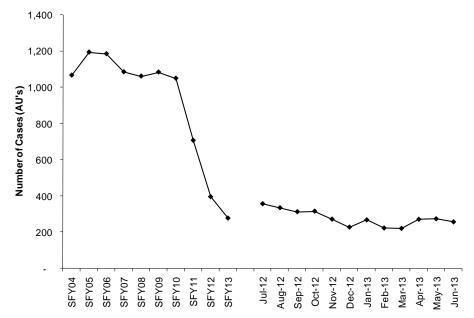
¹ CEAP ran out of funds in January 2013. A new WAC change allows the department to suspend the program when funds are exhausted. The suspension was lifted on July 1, 2013 for the start of the new fiscal year. ² Effective 7/1/2012, OFR no longer does the Medicaid Drug Rebate function. This line of business collected \$178,156,779 in FY12 and \$0 in FY13. Effective 1/1/2013, OFR stopped performing the majority of Regional Support Network reimbursement functions. This line of business collected \$29,650,257 in FY12 and \$304,347 in FY13.

Selected AREN Program Characteristics SFY 2012 and SFY 2013

	SFY 2012 (July 2011 – June 2012)	SFY 2013 (July 2012 – June 2013)
Average Number of Cases Per Month (Range)	396 (211 – 546)	278 (221 – 357)
Average Number of Persons Per Month (Range)	1,116 (554 – 1,632)	774 (583 – 1,002)
Average Number of Adults Per Month (Range)	414 (208 – 602)	306 (242 – 394)
Average Number of Children Per Month (Range)	703 (346 – 1,030)	468 (339 – 608)
Recipients as a Percent of State's Total Population	Trace	Trace
Total Statewide Population ³	6,817,770	6,882,400
Children as a Percent of All Recipients	63.0%	60.5%
Average Persons Per Case	2.8	2.8
Average Children Per Case	1.8	1.7
Average Children Per Adult	1.7	1.5
Average Monthly Payment Per Case (Range) ⁴	\$476.22 (\$458.96 – \$491.00)	\$480.20 (\$450.67 – \$498.40)

³ OFM Forecasting Division ⁴ Payments not adjusted for refunds.

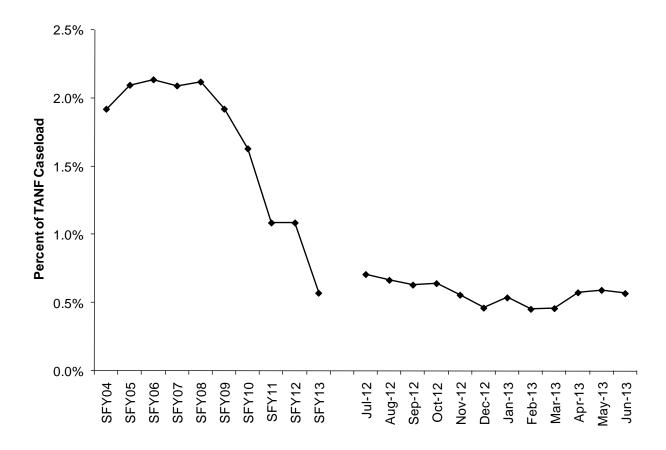
AREN Caseload SFY 2004 - SFY 2013



Mo. Avg.			Mo. Avg.
Year	Cases	Year	Cases
SFY04	1,067	SFY09	1,084
SFY05	1,194	SFY10	1,050
SFY06	1,185	SFY11	707
SFY07	1,086	SFY12	396
SFY08	1.062	SFY13	278

			Grant	Average Payment Per
SFY 2013	Cases	Persons	Expenditures	Case
July	357	1,002	\$167,776.00	\$469.96
August	335	947	\$161,694.00	\$482.67
September	313	882	\$151,404.00	\$483.72
October	316	901	\$155,915.00	\$493.40
November	272	792	\$133,489.00	\$490.77
December	228	631	\$112,132.00	\$491.81
January	268	747	\$120,780.00	\$450.67
February	223	583	\$102,070.00	\$457.71
March	221	612	\$100,392.00	\$454.26
April	271	767	\$135,066.00	\$498.40
May	274	729	\$136,029.00	\$496.46
June	257	694	\$126,586.00	\$492.55
Mo. Avg.	278	774	\$133,611.08	\$480.20

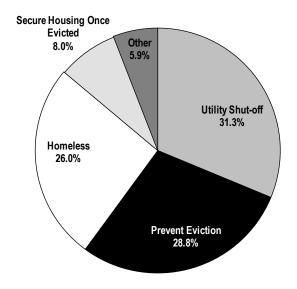
AREN Caseload as a Percent of the TANF Caseload SFY 2004 - SFY 2013



	TANF	AREN Caseload		AREN Total
SFY 2013	Caseload	Number	Percent	Expenditures
July	50,435	357	0.7%	\$167,776.00
August	50,341	335	0.7%	\$161,694.00
September	49,660	313	0.6%	\$151,404.00
October	49,266	316	0.6%	\$155,915.00
November	48,903	272	0.6%	\$133,489.00
December	49,388	228	0.5%	\$112,132.00
January	49,935	268	0.5%	\$120,780.00
February	49,230	223	0.5%	\$102,070.00
March	48,224	221	0.5%	\$100,392.00
April	47,197	271	0.6%	\$135,066.00
May	46,299	274	0.6%	\$136,029.00
June	45,218	257	0.6%	\$126,586.00
Mo. Avg.	48,675	278	0.6%	\$133,611.08

Average Monthly AREN Caseload by Service Type⁵ SFY 2013

Source: ESA-ACES Data



AREN Cases

AREN Case Type	Number	Percent
Utility Shut-off	90	31.3%
Prevent Eviction	83	28.8%
Homeless	75	26.0%
Secure Housing Once Evicted	23	8.0%
No Fuel for Heating or Cooking	8	2.8%
Obtain New Housing - Abusive Spouse	5	1.7%
Obtain New Housing - Verifiable Defect	2	0.7%
Exception to Rule	2	0.7%
Housing Due to Natural Disaster	0	0.0%
Clothing Due to Natural Disaster	0	0.0%
No Food	0	0.0%
Utility Repair	0	0.0%
Total Cases	288	100.0%

⁵ Numbers are based on the average monthly caseload by type. A number of cases received more than one type of AREN. Therefore, the sum of AREN cases by type was greater than the monthly average of unduplicated cases that received AREN.

AREN Caseload by DSHS Region and CSO June 2013 Snapshot

	Cases		Clients	
	Number	Percent	Number	Percent
Region 1				
ACCESS SPOKANE 032	39	15.2%	114	16.4%
COLVILLE CSO	1	0.4%	2	0.3%
ELLENSBURG CSO	2	0.8%	7	1.0%
KENNEWICK CSO	2	0.8%	8	1.2%
MOSES LAKE CSO	5	1.9%	10	1.4%
OKANOGAN CSO	1	0.4%	3	0.4%
SUNNYSIDE CSO	3	1.2%	7	1.0%
WENATCHEE CSO	3	1.2%	8	1.2%
YAKIMA CSO	18	7.0%	54	7.8%
Region Total	74	28.8%	213	30.7%
Region 2				
ALDERWOOD CSO	8	3.1%	23	3.3%
BELLINGHAM CSO	6	2.3%	13	1.9%
BELLTOWN CSO	1	0.4%	2	0.3%
CAPITOL HILL CSO	4	1.6%	9	1.3%
EVERETT CSO	13	5.1%	32	4.6%
FEDERAL WAY CSO	5	1.9%	15	2.2%
KING EASTSIDE CSO	2	0.8%	5	0.7%
KING NORTH CSO	2	0.8%	6	0.9%
KING SOUTH CSO	3	1.2%	7	1.0%
MT VERNON CSO	1	0.4%	2	0.3%
OAK HARBOR CSO	1	0.4%	2	0.3%
RAINIER CSO	7	2.7%	19	2.7%
RENTON CSO	2	0.8%	8	1.2%
SKY VALLEY CSO	2	0.8%	8	1.2%
SMOKEY POINT CSO	6	2.3%	14	2.0%
WHITE CENTER CSO	11	4.3%	32	4.6%
Region Total	74	28.8%	197	28.4%

AREN Caseload by DSHS Region and CSO (continued) June 2013 Snapshot

	Ca	Cases		ents
	Number	Percent	Number	Percent
Destru D				
Region 3	_		_	
ABERDEEN CSO	3	1.2%	7	1.0%
BREMERTON CSO	2	0.8%	6	0.9%
CHEHALIS CSO	3	1.2%	8	1.2%
COLUMBIA RIVER CSO	23	8.9%	61	8.8%
KELSO CSO	13	5.1%	31	4.5%
LAKEWOOD CSO	22	8.6%	60	8.6%
OLYMPIA CSO	11	4.3%	33	4.8%
PIERCE NORTH CSO	14	5.4%	37	5.3%
PIERCE SOUTH CSO	9	3.5%	21	3.0%
PUYALLUP VALLEY CSO	6	2.3%	11	1.6%
SHELTON CSO	1	0.4%	3	0.4%
STEVENSON CSO	2	0.8%	6	0.9%
Region Total	109	42.4%	284	40.9%
State Total	257	100.0%	694	100.0%

AREN Caseload by County of Residence April 2013 Snapshot⁶

	Cases		Clients	
County	Number	Percent	Number	Percent
Adams	0	0.0%	0	0.0%
Asotin	2	0.7%	6	0.8%
Benton	5	1.8%	11	1.4%
Chelan	3	1.1%	7	0.9%
Clallam	2	0.7%	4	0.5%
Clark	25	9.2%	78	10.2%
Columbia	0	0.0%	0	0.0%
Cowlitz	22	8.1%	63	8.2%
Douglas	1	0.4%	3	0.4%
Ferry	0	0.0%	0	0.0%
Franklin	1	0.4%	1	0.1%
Garfield	0	0.0%	0	0.0%
Grant	7	2.6%	20	2.6%
Grays Harbor	4	1.5%	11	1.4%
Island	0	0.0%	0	0.0%
Jefferson	1	0.4%	2	0.3%
King	47	17.3%	125	16.3%
Kitsap	1	0.4%	4	0.5%
Kittitas	1	0.4%	4	0.5%
Klickitat	2	0.7%	6	0.8%
Lewis	4	1.5%	9	1.2%
Lincoln	0	0.0%	0	0.0%
Mason	3	1.1%	12	1.6%
Okanogan	0	0.0%	0	0.0%
Pacific	3	1.1%	7	0.9%
Pend Oreille	0	0.0%	0	0.0%
Pierce	62	22.9%	156	20.3%
San Juan	0	0.0%	0	0.0%
Skagit	1	0.4%	2	0.3%
Skamania	0	0.0%	0	0.0%
Snohomish	15	5.5%	40	5.2%
Spokane	29	10.7%	108	14.1%
Stevens	4	1.5%	12	1.6%
Thurston	10	3.7%	33	4.3%
Wahkiakum	0	0.0%	0	0.0%
Walla Walla	0	0.0%	0	0.0%
Whatcom	2	0.7%	4	0.5%
Whitman	0	0.0%	0	0.0%
Yakima	14	5.2%	39	5.1%
State Total	271	100.0%	767	100.0%

⁶ For the SFY 13 ESA Briefing Book, the client's county of residence is reported as of April (rather than June as in past publications) due to an ACES data warehouse issue affecting county level data that started in May 2013.

AREN Client Demographics June 2013 Snapshot

		All Clients		Adults Only	
Characteristic		Number	Percent	Number	Percent
TOTAL		694	100.0%	272	100.0%
Gender					
	Female	415	59.8%	212	77.9%
	Male	279	40.2%	60	22.1%
Race					
	Hispanic Origin	77	11.1%	25	9.2%
	Not Hispanic or Latino	617	88.9%	247	90.8%
	White	329	47.4%	162	59.6%
	Black/African American	82	11.8%	40	14.7%
	Asian/Pacific Islander	24	3.5%	9	3.3%
	American Indian/ Alaska Native	8	1.2%	2	0.7%
	Two or More Races	21	3.0%	6	2.2%
	Not Reported/Unidentifiable	153	22.0%	28	10.3%
Marital St	atus (Adults Only)				
	Separated			25	9.2%
	Married			58	21.3%
	Never Married			159	58.5%
	Divorced			28	10.3%
	Widow			2	0.7%
Citizenshi	p				
	U.S. Citizen	647	93.2%	246	90.4%
	Resident Alien	47	6.8%	26	9.6%
	U.S. National ⁷	0	0.0%	0	0.0%
Homeless		113	16.3%	53	19.5%

⁷ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

AREN Client Demographics (continued) June 2013 Snapshot

		All Clients	Ad	dults Only
Characteristic	Number	Percent	Number	Percent
Education (Adults Only)				_
Less than a High School Dipl	oma		65	23.9%
High School Graduate or GEI	D		139	51.1%
Some College or College Deg	ree		61	22.4%
Unknown			7	2.6%
Age				
< 1 Year Old	50	7.2%		
1 - 5 Years Old	186	26.8%		
6 - 10 Years Old	98	14.1%		
11 - 15 Years Old	63	9.1%		
16 - 17 Years Old	21	3.0%		
18 - 24 Years Old	74	10.7%	70	25.7%
25 - 34 Years Old	119	17.1%	119	43.8%
35 - 44 Years Old	63	9.1%	63	23.2%
45 - 54 Years Old	17	2.4%	17	6.3%
55 - 64 Years Old	3	0.4%	3	1.1%
65+ Years Old	0	0.0%	0	0.0%
Avg. Age of Children	6.1	Years Old		
Avg. Age of Adults	31.1	Years Old		

Selected CEAP⁸ Program Characteristics SFY 2012 and SFY 2013

	SFY 2012 (July 2011 – June 2012)	SFY 2013 ⁹ (July 2012 – June 2013)
Average Number of Cases	76	53
Per Month (Range)	(0 - 163)	(0 - 84)
Average Number of Persons	264	181
Per Month (Range)	(0 – 644)	(0 - 301)
Average Number of Adults	93	67
Per Month (Range)	(0 – 210)	(0 - 108)
Average Number of Children	170	114
Per Month (Range)	(0 - 434)	(0 - 193)
Recipients as a Percent of State's Total Population	Trace	Trace
Total Statewide Population ¹⁰	6,817,770	6,882,400
Children as a Percent of All Recipients	65.4%	62.9%
Average Persons Per Case	3.5	3.4
Average Children Per Case	2.2	2.1
Average Children Per Adult	1.8	1.7
Average Monthly Payment Per Case (Range) ¹¹	\$ 427.91 (\$0 - \$471.63)	\$437.79 (\$0 - \$473.12)

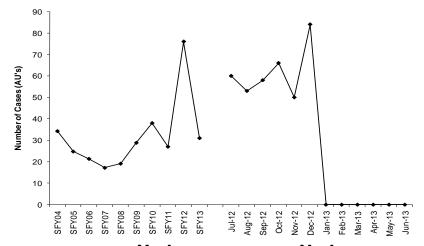
⁸ CEAP ran out of funds as of January 1, 2013. A new WAC change allows the department to suspend the program when funds are exhausted. The suspension was lifted on July 1, 2013 for the start of the new fiscal year.

⁹ Monthly averages are based on clients served in the six months (July-December 2012) during which the program was operating in the fiscal year.

¹⁰ OFM Forecasting Division

¹¹ Payments are not adjusted for refunds.

CEAP Caseload SFY 2004 - SFY 2013



	Mo. Avg.		Mo. Avg.
Year	Cases	Year	Cases
SFY04	34	SFY09	29
SFY05	25	SFY10	38
SFY06	21	SFY11	27
SFY07	17	SFY12	76
SFY08	19	SFY13	53

				Average
			Grant	Payment
SFY 2013 ¹²	Cases	Persons	Expenditures	Per Case
				_
July	60	212	\$28,387.38	\$473.12
August	53	175	\$23,455.30	\$442.55
September	58	194	\$24,852.52	\$428.49
October	66	219	\$28,892.98	\$437.77
November	50	163	\$19,628.70	\$392.57
December	84	301	\$37,202.95	\$442.89
January	0	0		
February	0	0		
March	0	0		
April	0	0		
May	0	0		
June	0	0		
Avg. Mo. ¹³ Annual	53	181	\$23,202.83	\$437.79
Unduplicated	370	1,260	\$162,419.83	\$438.97

 $^{^{12}}$ CEAP ran out of funds as of January 1, 2013. A new WAC change allows the department to suspend the program when funds are exhausted. The suspension was lifted on July 1, 2013 for the start of the new fiscal year.

 $^{^{13}}$ Monthly averages are based on clients served in the six months (July-December 2012) during which the program was operating in the fiscal year.

CEAP Annual Caseload by DSHS Region and CSO SFY 2013

	Cas	es	Clients	
	Number	Percent	Number	Percent
Region 1				
ACCESS SPOKANE 032	64	17.3%	218	17.3%
ELLENSBURG CSO	1	0.3%	2	0.2%
GOLDENDALE CSO	3	0.8%	14	1.1%
KENNEWICK CSO	9	2.4%	40	3.2%
MOSES LAKE CSO	5	1.4%	20	1.6%
NEWPORT CSO	1	0.3%	5	0.4%
OKANOGAN CSO	2	0.5%	5	0.4%
SUNNYSIDE CSO	45	12.2%	181	14.4%
WAPATO CSO	3	0.8%	15	1.2%
WENATCHEE CSO	2	0.5%	9	0.7%
WHITE SALMON CSO	4	1.1%	21	1.7%
Region Total	139	37.6%	530	42.1%
Region 2				
ALDERWOOD CSO	5	1.4%	16	1.3%
AUBURN CSO	1	0.3%	3	0.2%
BELLINGHAM CSO	5	1.4%	16	1.3%
BELLTOWN CSO	5	1.4%	11	0.9%
EVERETT CSO	8	2.2%	32	2.5%
KING EASTSIDE CSO	1	0.3%	2	0.2%
KING NORTH CSO	37	10.0%	113	9.0%
KING SOUTH CSO	4	1.1%	11	0.9%
MT VERNON CSO	12	3.2%	59	4.7%
RAINIER CSO	4	1.1%	14	1.1%
RENTON CSO	1	0.3%	3	0.2%
SMOKEY POINT CSO	10	2.7%	37	2.9%
WHITE CENTER CSO	2	0.5%	9	0.7%
Region Total	95	25.7%	326	25.9%

CEAP Annual Caseload by DSHS Region and CSO (continued) SFY 2013

	Ca	Cases		ients
	Number	Percent	Number	Percent
Region 3				
ABERDEEN CSO	3	0.8%	13	1.0%
BREMERTON CSO	32	8.6%	84	6.7%
COLUMBIA RIVER CSO	51	13.8%	151	12.0%
FORKS CSO	2	0.5%	13	1.0%
KELSO CSO	8	2.2%	25	2.0%
LAKEWOOD CSO	1	0.3%	2	0.2%
LONG BEACH CSO	1	0.3%	3	0.2%
OLYMPIA CSO	4	1.1%	11	0.9%
PIERCE SOUTH CSO	8	2.2%	28	2.2%
PORT ANGELES CSO	7	1.9%	21	1.7%
PORT TOWNSEND CSO	1	0.3%	2	0.2%
PUYALLUP VALLEY CSO	13	3.5%	36	2.9%
SHELTON CSO	5	1.4%	15	1.2%
Region Total	136	36.8%	404	32.1%
State Total	370	100.0%	1,260	100.0%

CEAP Annual Caseload by County of Residence SFY 2013

	Cas	es	Clier	nts
County	Number	Percent	Number	Percent
Adams	2	0.5%	7	0.6%
Asotin	0	0.0%	0	0.0%
Benton	4	1.1%	13	1.0%
Chelan	2	0.5%	9	0.7%
Clallam	8	2.2%	32	2.5%
Clark	48	13.0%	138	11.0%
Columbia	0	0.0%	0	0.0%
Cowlitz	11	3.0%	38	3.0%
Douglas	0	0.0%	0	0.0%
Ferry	0	0.0%	0	0.0%
Franklin	7	1.9%	29	2.3%
Garfield	0	0.0%	0	0.0%
Grant	3	0.8%	13	1.0%
Grays Harbor	2	0.5%	7	0.6%
Island	0	0.0%	0	0.0%
Jefferson	2	0.5%	4	0.3%
King	51	13.8%	166	13.2%
Kitsap	32	8.6%	84	6.7%
Kittitas	1	0.3%	2	0.2%
Klickitat	7	1.9%	35	2.8%
Lewis	0	0.0%	0	0.0%
Lincoln	1	0.3%	2	0.2%
Mason	5	1.4%	15	1.2%
Okanogan	1	0.3%	2	0.2%
Pacific	2	0.5%	9	0.7%
Pend Oreille	0	0.0%	0	0.0%
Pierce	22	5.9%	66	5.2%
San Juan	0	0.0%	0	0.0%
Skagit	12	3.2%	56	4.4%
Skamania	0	0.0%	0	0.0%
Snohomish	22	5.9%	74	5.9%
Spokane	63	17.0%	218	17.3%
Stevens	2	0.5%	8	0.6%
Thurston	6	1.6%	21	1.7%
Wahkiakum	0	0.0%	0	0.0%
Walla Walla	0	0.0%	0	0.0%
Whatcom	6	1.6%	17	1.3%
Whitman	0	0.0%	0	0.0%
Yakima	47	12.7%	194	15.4%
Unknown	1	0.3%	1	0.1%
State Total	370	100.0%	1,260	100.0%

CEAP Client Demographics June 2013 Snapshot

Character	istic	All Cl Number	ients Percent	Adults Number	Only Percent
TOTAL		1,260	100.0%	493	100.0%
Gender					
	Female	729	57.9%	361	73.2%
	Male	531	42.1%	132	26.8%
Race					
	Hispanic Origin	354	28.1%	119	24.1%
	Not Hispanic or Latino	906	71.9%	374	75.9%
	White	529	42.0%	262	53.1%
	Black/African American	126	10.0%	53	10.8%
	Asian/Pacific Islander	33	2.6%	12	2.4%
	American Indian/ Alaska Native	29	2.3%	12	2.4%
	Two or More Races	31	2.5%	7	1.4%
	Not Reported/Unidentifiable	158	12.5%	28	5.7%
Marital St	atus (Adults Only)				
	Separated			50	10.1%
	Married			98	19.9%
	Never Married			283	57.4%
	Divorced			52	10.5%
	Widow			5	1.0%
	Unknown			5	1.0%
Citizenshi	р				
	U.S. Citizen	1,098	87.1%	385	78.1%
	Resident Alien	34	2.7%	28	5.7%
	U.S. National ¹⁴	3	0.2%	2	0.4%
	Unknown	125	9.9%	78	15.8%
Homeless		167	13.3%	79	16.0%
		107	13.3/0	, ,	10.070

¹⁴ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

CEAP Client Demographics (continued) June 2013 Snapshot

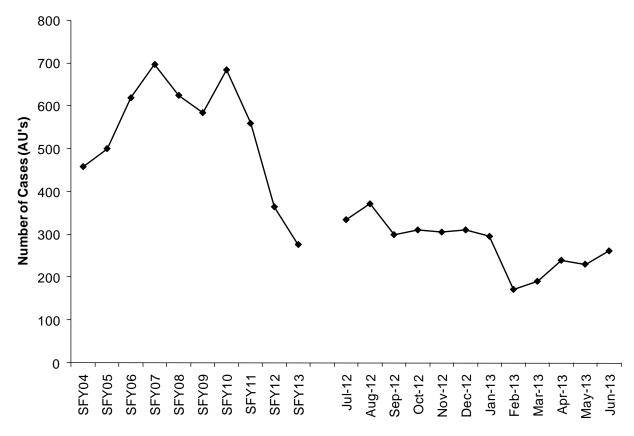
	Characteristic		ients	Adults Only	
Charact			Percent	Number	Percent
Educati	on (Adults Only)				
	Less than a High School Diploma			187	37.9%
	High School Graduate or GED			207	42.0%
	Some College or College Degree			86	17.4%
	Unknown			13	2.6%
Age					
	< 1 Year Old	11	0.9%		
	1 - 5 Years Old	216	17.1%		
	6 - 10 Years Old	248	19.7%		
	11 - 15 Years Old	220	17.5%		
	16 - 17 Years Old	72	5.7%		
	18 - 24 Years Old	89	7.1%	89	18.1%
	25 - 34 Years Old	200	15.9%	200	40.6%
	35 - 44 Years Old	144	11.4%	144	29.2%
	45 - 54 Years Old	50	4.0%	50	10.1%
	55 - 64 Years Old	8	0.6%	8	1.6%
	65+ Years Old	2	0.2%	2	0.4%
	Avg. Age of Children	8.7	Years Old		
	Avg. Age of Adults	33.1	Years Old		

Selected DCA Program Characteristics SFY 2012 and SFY 2013

	SFY 2012 (July 2011 – June 2012)	SFY 2013 (July 2012 – June 2013)
Average Number of Cases	365	277
Per Month (Range)	(199 - 548)	(172 - 372)
Average Number of Persons	1,163	872
Per Month (Range)	(625 – 1,783)	(553 – 1,149)
Average Number of Adults	488	368
Per Month (Range)	(267 – 744)	(243 – 480)
Average Number of Children	674	504
Per Month (Range)	(358–1,039)	(310–669)
Recipients as a Percent of State's Total Population	Trace	Trace
Fotal Population ¹⁵	6,817,770	6,882,400
Children as a Percent of All Recipients	58%	57.8%
Average Persons Per Case	3.2	3.1
Average Children Per Case	1.8	1.8
Average Children Per Adult	1.4	1.4
Average Monthly Payment	\$1,188.79	\$1,192.48
Per Case (Range) ¹⁶	(\$1,144.81 – \$1,199.69)	(\$1,183.22 – \$1,207.02)

¹⁵ OFM Forecasting Division
16 Payments are not adjusted for refunds.

DCA Caseload SFY 2004 – SFY 2013



				Average
			Grant	Payment
SFY 2013	Cases	Persons	Expenditures	Per Case
July	335	1,058	\$404,102.40	\$1,206.28
August	372	1,149	\$444,606.09	\$1,195.18
September	300	925	\$354,967.01	\$1,183.22
October	311	988	\$368,707.59	\$1,185.55
November	306	965	\$365,644.86	\$1,194.92
December	311	989	\$368,060.69	\$1,183.47
January	296	901	\$353,575.03	\$1,194.51
February	172	553	\$207,607.15	\$1,207.02
March	191	586	\$226,858.68	\$1,187.74
April	240	769	\$284,737.60	\$1,186.41
May	231	738	\$274,708.30	\$1,189.21
June	262	838	\$310,241.69	\$1,184.13
Mo. Avg.	277	872	\$330,318.00	\$1,192.48

DCA Caseload by DSHS Region and CSO June 2013 Snapshot

		Cas	es	Clients	
		Number	Percent	Number	Percent
Region 1					
	ACCESS SPOKANE 032	47	17.9%	146	17.4%
	CLARKSTON CSO	2	0.8%	8	1.0%
	GOLDENDALE CSO	6	2.3%	17	2.0%
	KENNEWICK CSO	5	1.9%	15	1.8%
	MOSES LAKE CSO	2	0.8%	6	0.7%
	OKANOGAN CSO	1	0.4%	5	0.6%
	SUNNYSIDE CSO	1	0.4%	2	0.2%
	WALLA WALLA CSO	1	0.4%	3	0.4%
	WAPATO CSO	7	2.7%	25	3.0%
	WENATCHEE CSO	1	0.4%	2	0.2%
	WHITE SALMON CSO	3	1.1%	7	0.8%
	YAKIMA CSO	3	1.1%	7	0.8%
	Region Total	79	30.2%	243	29.0%
Region 2					
	ALDERWOOD CSO	3	1.1%	10	1.2%
	AUBURN CSO	3	1.1%	8	1.0%
	BELLINGHAM CSO	9	3.4%	28	3.3%
	BELLTOWN CSO	1	0.4%	2	0.2%
	CAPITOL HILL CSO	4	1.5%	20	2.4%
	EVERETT CSO	18	6.9%	58	6.9%
	FEDERAL WAY CSO	4	1.5%	14	1.7%
	KING EASTSIDE CSO	5	1.9%	14	1.7%
	KING NORTH CSO	5	1.9%	20	2.4%
	KING SOUTH CSO	2	0.8%	8	1.0%
	MT VERNON CSO	4	1.5%	11	1.3%
	RAINIER CSO	3	1.1%	9	1.1%
	RENTON CSO	3	1.1%	7	0.8%
	SKY VALLEY CSO	1	0.4%	4	0.5%
	SMOKEY POINT CSO	6	2.3%	16	1.9%
	WHITE CENTER CSO	8	3.1%	34	4.1%
	Region Total	79	30.2%	263	31.4%

DCA Caseload by DSHS Region and CSO (continued) June 2013 Snapshot

	Са	ses	Clients	
	Number	Percent	Number	Percent
Region 3				
ABERDEEN CSO	2	0.8%	6	0.7%
BREMERTON CSO	1	0.4%	2	0.2%
CHEHALIS CSO	7	2.7%	25	3.0%
COLUMBIA RIVER CSO	36	13.7%	125	14.9%
FORKS CSO	1	0.4%	2	0.2%
KELSO CSO	3	1.1%	10	1.2%
LAKEWOOD CSO	11	4.2%	34	4.1%
OLYMPIA CSO	8	3.1%	19	2.3%
PIERCE NORTH CSO	8	3.1%	23	2.7%
PIERCE SOUTH CSO	9	3.4%	25	3.0%
PORT ANGELES CSO	1	0.4%	3	0.4%
PORT TOWNSEND CSO	2	0.8%	4	0.5%
PUYALLUP VALLEY CSO	11	4.2%	38	4.5%
SHELTON CSO	2	0.8%	7	0.8%
SOUTH BEND CSO	1	0.4%	4	0.5%
Region Total	103	39.3%	327	39.0%
CUSTOMER SERV LTC	1	0.4%	5	0.6%
State Total	262	100.0%	838	100.0%

DCA Caseload by County of Residence April 2013 Snapshot¹⁷

Source: ESA-ACES Data

	Cases		Clients	3
County	Number	Percent	Number	Percent
Adams	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%
Benton	1	0.4%	4	0.5%
Chelan	2	0.8%	5	0.7%
Clallam	2	0.8%	5	0.7%
Clark	31	12.9%	99	12.9%
Columbia	0	0.0%	0	0.0%
Cowlitz	4	1.7%	14	1.8%
Douglas	1	0.4%	4	0.5%
Ferry	0	0.0%	0	0.0%
Franklin	1	0.4%	2	0.3%
Garfield	0	0.0%	0	0.0%
Grant	0	0.0%	0	0.0%
Grays Harbor	4	1.7%	12	1.6%
Island	1	0.4%	2	0.3%
Jefferson	0	0.0%	0	0.0%
King	34	14.2%	120	15.6%
Kitsap	7	2.9%	25	3.3%
Kittitas	3	1.3%	10	1.3%
Klickitat	4	1.7%	13	1.7%
Lewis	3	1.3%	10	1.3%
Lincoln	0	0.0%	0	0.0%
Mason	2	0.8%	6	0.8%
Okanogan	0	0.0%	0	0.0%
Pacific	0	0.0%	0	0.0%
Pend Oreille	0	0.0%	0	0.0%
Pierce	44	18.3%	134	17.4%
San Juan	0	0.0%	0	0.0%
Skagit	3	1.3%	8	1.0%
Skamania	3	1.3%	8	1.0%
Snohomish	16	6.7%	52	6.8%
Spokane	47	19.6%	150	19.5%
Stevens	0	0.0%	0	0.0%
Thurston	3	1.3%	8	1.0%
Wahkiakum	0	0.0%	0	0.0%
Walla Walla	2	0.8%	5	0.7%
Whatcom	10	4.2%	30	3.9%
Whitman	0	0.0%	0	0.0%
Yakima	12	5.0%	43	5.6%
State Total	240	100.0%	769	100.0%

¹⁷ For the SFY 13 ESA Briefing Book, the client's county of residence is reported as of April (rather than June as in past publications) due to an ACES data warehouse issue affecting county level data that started in May 2013.

DCA Client Demographics June 2013 Snapshot

		All Clients		Adults Only	
Character	istic	Number	Percent	Number	Percent
TOTAL		838	100.0%	338	100.0%
Gender					
	Female	486	58.0%	245	72.5%
	Male	352	42.0%	93	27.5%
Race					
	Hispanic Origin	77	9.2%	21	6.2%
	Not Hispanic or Latino	761	90.8%	317	93.8%
	White	418	49.9%	199	58.9%
	Black/African American	80	9.5%	36	10.7%
	Asian/Pacific Islander	38	4.5%	16	4.7%
	American Indian/ Alaska Native	26	3.1%	11	3.3%
	Two or More Races	20	2.4%	5	1.5%
	Not Reported/Unidentifiable	179	21.4%	50	14.8%
Marital St	atus (Adults Only)				
	Separated			37	10.9%
	Married			103	30.5%
	Never Married			158	46.7%
	Divorced			31	9.2%
	Widow			1	0.3%
	Unknown			8	2.4%
Citizenshi	р				
	U.S. Citizen	799	95.3%	307	90.8%
	Resident Alien	37	4.4%	30	8.9%
	U.S. National ¹⁸	2	0.2%	1	0.3%
Homeless		27	3.2%	17	5.0%

¹⁸ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

DCA Client Demographics (continued) June 2013 Snapshot

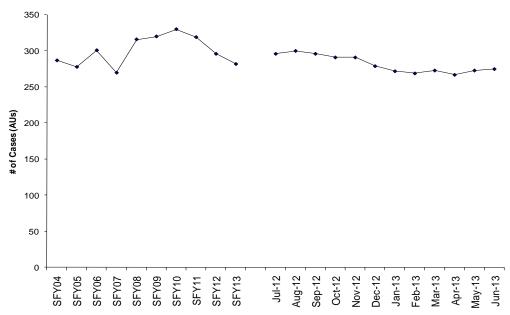
		All Clients		Adults	Only
Charact	Characteristic		Percent	Number	Percent
Education	on (Adults Only)				
	Less than a High School Diploma			44	13.0%
	High School Graduate or GED			216	63.9%
	Some College or College Degree			77	22.8%
	Unknown			1	0.3%
Age					
	< 1 Year Old	52	6.2%		
	1 - 5 Years Old	184	22.0%		
	6 - 10 Years Old	135	16.1%		
	11 - 15 Years Old	88	10.5%		
	16 - 17 Years Old	34	4.1%		
	18 - 24 Years Old	55	6.6%	48	14.2%
	25 - 34 Years Old	188	22.4%	188	55.6%
	35 - 44 Years Old	80	9.5%	80	23.7%
	45 - 54 Years Old	19	2.3%	19	5.6%
	55 - 64 Years Old	3	0.4%	3	0.9%
	65+ Years Old	0	0.0%	0	0.0%
	Avg. Age of Children	6.8	Years Old		
	Avg. Age of Adults	32.0	Years Old		

Selected OAR Program Characteristics SFY 2012 and SFY 2013

	SFY 2012 (July 2011 – June 2012)	SFY 2013 (July 2012 – June 2013)
Average Number of Cases Per Month (Range)	296 (290 - 303)	282 (267 - 300)
Average Number of Persons Per Month (Range)	303 (293 - 312)	288 (275 - 302)
Average Number of Adults Per Month (Range)	294 (287 - 302)	278 (264 - 293)
Average Number of Children Per Month (Range)	10 (6-13)	10 (6-13)
Recipients as a Percent of State's Total Population	Trace	Trace
Total Statewide Population ¹⁹	6,817,770	6,882,400
Children as a Percent of All Recipients	3.3%	3.5%
Average Persons Per Case	1	1
Average Children Per Case	0	0
Average Children Per Adult	0	0
Average Monthly Payment Per Case (Range) ²⁰	\$44.04 (\$42.50 – \$45.18)	\$43.58 (\$42.37 – \$44.60)

¹⁹ OFM Forecasting Division ²⁰ Payments are not adjusted for refunds.

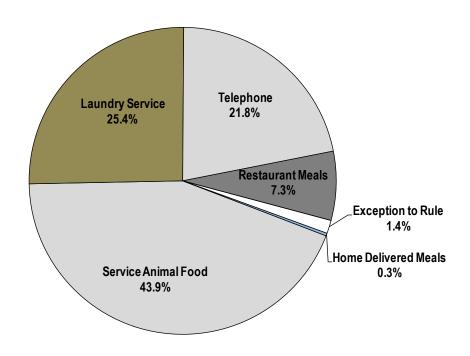
OAR Caseload SFY 2004 - SFY 2013



	Mo. Avg.		Mo. Avg.
Year	Cases	Year	Cases
SFY04	287	SFY09	320
SFY05	278	SFY10	330
SFY06	301	SFY11	319
SFY07	270	SFY12	296
SFY08	316	SFY13	282

SFY 2013	Cases	Persons	Total Expenditures	Average Payment Per Case
July	200	206	Ć42 EC2 OE	
July	296	296	\$12,563.95	\$42.45
August	300	300	\$12,711.56	\$42.37
September	296	300	\$12,764.18	\$43.12
October	291	297	\$12,680.98	\$43.58
November	291	302	\$12,655.94	\$43.49
December	279	289	\$12,419.39	\$44.51
January	272	282	\$12,123.32	\$44.57
February	269	277	\$11,996.08	\$44.60
March	273	281	\$12,001.31	\$43.96
April	267	275	\$11,701.51	\$43.83
May	273	280	\$11,873.54	\$43.49
June	275	281	\$11,989.05	\$43.60
Mo. Avg.	282	288	\$12,290.00	\$43.58

Average Monthly OAR Caseload by Service Type²¹ SFY 2013



OAR Cases OAR Case Type Number Percent Service Animal Food 157 43.9% **Laundry Service** 91 25.4% Telephone 78 21.8% **Restaurant Meals** 26 7.3% Exception to Rule²² 5 1.4% **Home Delivered Meals** 1 0.3% 100% **Total Cases** 358

²¹ Numbers are based on the average monthly caseload by type. Several cases received more than one type of OAR. Therefore, the sum of OAR cases by type may sum to more than the monthly average of unduplicated cases that received OAR.

²² ETR (Exception to Rule), formerly ETP (Exception to Policy), is detailed in WAC 388-440-0001.

OAR Caseload by DSHS Region, CSO, and HCS Office June 2013 Snapshot

	Cas	Cases		nts
	Number	Percent	Number	Percent
Region 1				
ACCESS SPOKANE 032	11	4.0%	13	4.6%
Region Total	11	4.0%	13	4.6%
Region 2				
ALDERWOOD CSO	1	0.4%	1	0.4%
BELLINGHAM CSO	8	2.9%	9	3.2%
EVERETT CSO	1	0.4%	1	0.4%
KING NORTH CSO	2	0.7%	2	0.7%
MT VERNON CSO	2	0.7%	2	0.7%
OAK HARBOR CSO	1	0.4%	1	0.4%
WHITE CENTER CSO	3	1.1%	3	1.1%
Region Total	18	6.5%	19	6.8%
Region 3				
ABERDEEN CSO	2	0.7%	2	0.7%
BREMERTON CSO	1	0.4%	1	0.4%
CHEHALIS CSO	1	0.4%	1	0.4%
KELSO CSO	1	0.4%	1	0.4%
LAKEWOOD CSO	1	0.4%	1	0.4%
OLYMPIA CSO	2	0.7%	2	0.7%
PIERCE NORTH CSO	1	0.4%	1	0.4%
PORT ANGELES CSO	3	1.1%	3	1.1%
SHELTON CSO	1	0.4%	1	0.4%
Region Total	13	4.7%	13	4.6%

OAR Caseload by DSHS Region, CSO, and HCS Office (continued) June 2013 Snapshot

Source: ESA-ACES Data

	Cas	Cases		nts
	Number	Percent	Number	Percent
HCS Region 1				
CLARKSTON HCS OFFICE	1	0.4%	1	0.4%
SPOKANE HCS OFFICE	8	2.9%	8	2.8%
YAKIMA HCS OFFICE	1	0.4%	1	0.4%
Region Total	10	3.6%	10	3.6%
HCS Region 2				
ALDERWOOD HCS OFFICE	16	5.8%	16	5.7%
BELLINGHAM HCS OFC	1	0.4%	1	0.4%
EVERETT HCS OFFICE	62	22.5%	62	22.1%
HOLGATE HCS OFFICE	2	0.7%	2	0.7%
SMOKEY POINT HCS	3	1.1%	3	1.1%
Region Total	84	30.5%	84	29.9%
HCS Region 3				
ABERDEEN HCS OFFICE	1	0.4%	1	0.4%
BREMERTON HCS OFFICE	1	0.4%	1	0.4%
KELSO HCS	1	0.4%	1	0.4%
PORT ANGELES HCS	1	0.4%	1	0.4%
TACOMA HCS OFFICE	3	1.1%	3	1.1%
Region Total	7	2.5%	7	2.5%
WASHCAP ²³	127	46.2%	127	45.2%
State Total	275	100.0%	281	100.0%

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 $^{^{\}rm 23}$ The WASHCAP office is part of the Statewide Customer Service Call Center (CSC).

OAR Caseload by County of Residence April 2013 Snapshot²⁴

	Case	s	Clien	its
County	Number	Percent	Number	Percent
Adams	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%
Benton	3	1.1%	3	1.1%
Chelan	0	0.0%	0	0.0%
Clallam	6	2.2%	6	2.2%
Clark	5	1.9%	5	1.8%
Columbia	0	0.0%	0	0.0%
Cowlitz	5	1.9%	5	1.8%
Douglas	0	0.0%	0	0.0%
Ferry	0	0.0%	0	0.0%
Franklin	0	0.0%	0	0.0%
Garfield	0	0.0%	0	0.0%
Grant	3	1.1%	3	1.1%
Grays Harbor	11	4.1%	11	4.0%
Island	5	1.9%	5	1.8%
Jefferson	3	1.1%	3	1.1%
King	21	7.9%	21	7.6%
Kitsap	9	3.4%	9	3.3%
Kittitas	0	0.0%	0	0.0%
Klickitat	1	0.4%	1	0.4%
Lewis	2	0.7%	2	0.7%
Lincoln	0	0.0%	0	0.0%
Mason	3	1.1%	3	1.1%
Okanogan	1	0.4%	1	0.4%
Pacific	0	0.0%	0	0.0%
Pend Oreille	1	0.4%	1	0.4%
Pierce	19	7.1%	19	6.9%
San Juan	0	0.0%	0	0.0%
Skagit	3	1.1%	3	1.1%
Skamania	0	0.0%	0	0.0%
Snohomish	101	37.8%	104	37.8%
Spokane	31	11.6%	34	12.4%
Stevens	0	0.0%	0	0.0%
Thurston	9	3.4%	9	3.3%
Wahkiakum	0	0.0%	0	0.0%
Walla Walla	1	0.4%	1	0.4%
Whatcom	20	7.5%	22	8.0%
Whitman	0	0.0%	0	0.0%
Yakima	4	1.5%	4	1.5%
State Total	267	100.0%	275	100.0%

²⁴ For the SFY 13 ESA Briefing Book, the client's county of residence is reported as of April (rather than June as in past publications) due to an ACES data warehouse issue affecting county level data that started in May 2013.

OAR Client Demographics June 2013 Snapshot

Characteristic	All Cli Number	ients Percent
TOTAL	281	100.0%
Gender		
Female	203	72.2%
Male	78	27.8%
Race		
Hispanic Origin	11	3.9%
Not Hispanic or Latino	270	96.1%
White	201	71.5%
Black/African American	8	2.8%
Asian/Pacific Islander	16	5.7%
American Indian/ Alaska Native	5	1.8%
Two or More Races	0	0.0%
Not Reported/Unidentifiable	40	14.2%
Marital Status		
Separated	27	9.6%
Married	36	12.8%
Never Married	104	37.0%
Divorced	84	29.9%
Widow	27	9.6%
Unknown	3	1.1%
Citizenship		
U.S. Citizen	250	89.0%
Resident Alien	31	11.0%
U.S. National ²⁵	0	0.0%
Unknown	0	0.0%
Homeless	15	5.3%

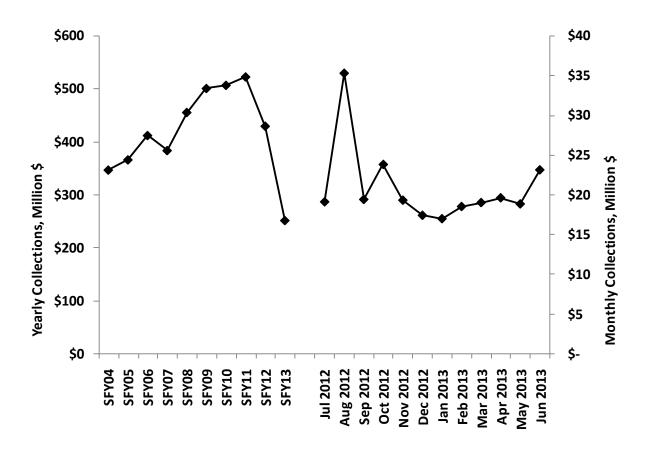
²⁵ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

OAR Client Demographics (continued) June 2013 Snapshot

		All Cl	ients
Characteri	stic	Number	Percent
Education			
	Less than a High School Diploma	58	20.6%
	High School Graduate or GED	165	58.7%
	Some College or College Degree	45	16.0%
	Unknown	13	4.6%
Age			
	< 1 Year Old	1	0.4%
	1 - 5 Years Old	1	0.4%
	6 - 10 Years Old	5	1.8%
	11 - 15 Years Old	2	0.7%
	16 - 17 Years Old	1	0.4%
	18 - 24 Years Old	8	2.8%
	25 - 34 Years Old	14	5.0%
	35 - 44 Years Old	37	13.2%
	45 - 54 Years Old	53	18.9%
	55 - 64 Years Old	68	24.2%
	65+ Years Old	91	32.4%
	Avg. Age of Clients	56.3	Years Old

OFR Total Collections SFY 2004 - SFY 2013

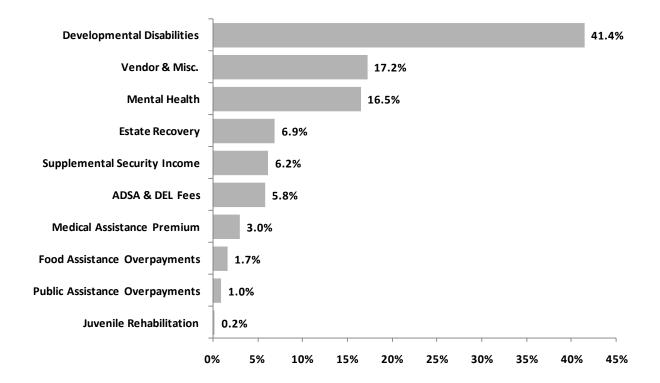
Source: Office of Financial Recovery



	ıotai		iotai
Year	Collections	Year	Collections
SFY04	\$346,440,101	SFY09	\$501,094,673
SFY05	\$365,748,404	SFY10	\$507,122,495
SFY06	\$411,945,972	SFY11	\$523,043,246
SFY07	\$383,371,727	SFY12	\$429,598,175
SFY08	\$455,621,170	SFY13	\$250,758,274

OFR Total Collections by Program SFY 2013²⁶

Source: Office of Financial Recovery



Program	SFY 2013
Developmental Disabilities	\$103,872,683
Vendor & Misc.	\$43,255,072
Mental Health	\$41,457,598
Estate Recovery	\$17,326,541
Supplemental Security Income	\$15,530,101
ADSA & DEL Fees	\$14,625,299
Medical Assistance Premium	\$7,565,877
Food Assistance Overpayments	\$4,160,816
Public Assistance Overpayments	\$2,419,599
Total	\$250,758,274

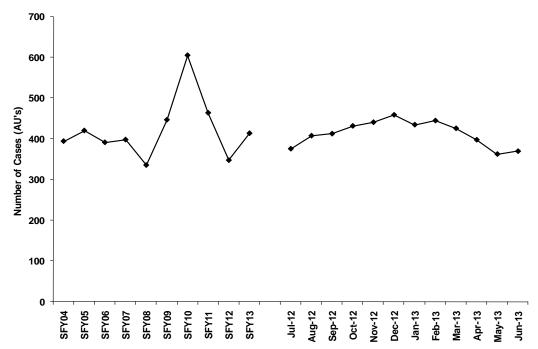
²⁶ Effective 7/1/2012, OFR no longer does the Medicaid Drug Rebate function. This line of business collected \$178,156,779 in FY12 and \$0 in FY13. Effective 1/1/2013, OFR stopped performing the majority of Regional Support Network reimbursement functions. This line of business collected \$29,650,257 in FY12 and \$304,347 in FY13.

Selected RCA Program Characteristics SFY 2012 and SFY 2013

SFY12	SFY13
(July 2011- June 2012)	(July 2012- June 2013)
348	414
(291 - 405)	(363 - 459)
377	458
(315 - 440)	(395 - 508)
Trace	Trace
6 047 770	6 002 400
6,817,770	6,882,400
Trace	Trace
Trucc	Huce
5,244,275	5,303,670
1.1	1.1
\$278.64	\$279.22
(\$263.71 - \$288.59)	(\$269.91 - \$288.16)
	(July 2011– June 2012) 348 (291 - 405) 377 (315 - 440) Trace 6,817,770 Trace 5,244,275 1.1 \$278.64

²⁷ OFM Forecasting Division ²⁸ lbid. ²⁹ Payments are not adjusted for refunds.

RCA Caseload SFY 2004 - SFY 2013



	Mo. Avg.		Mo. Avg.
 Year	Cases	Year	Cases
SFY04	395	SFY09	447
SFY05	421	SFY10	605
SFY06	392	SFY11	464
SFY07	398	SFY12	348
SFY08	336	SFY13	414

				Avg. Payment
SFY2013	Cases	Persons	Grant Expenditures	Per Case
July	376	424	\$104,594.00	\$278.18
August	408	461	\$113,629.50	\$278.50
September	413	462	\$114,805.00	\$277.98
October	432	484	\$118,721.50	\$274.82
November	441	494	\$124,088.00	\$281.38
December	459	508	\$130,539.79	\$284.40
January	435	474	\$124,360.29	\$285.89
February	445	483	\$120,111.50	\$269.91
March	426	467	\$119,289.28	\$280.02
April	398	436	\$114,689.28	\$288.16
May	363	395	\$101,780.28	\$280.39
June	370	403	\$100,574.28	\$271.82
Mo. Avg.	414	458	\$115,599.00	\$279.22

RCA Caseload by Country of Origin June 2013 Snapshot

		Percent of
	Number of	Statewide
Country	Persons	Cases
Afghanistan	1	0.2%
Argentina	5	1.2%
Belarus (Belorussia)	2	0.5%
Myanmar (Burma)	48	11.9%
Bosnia-Herzegovina	1	0.2%
Bhutan	13	3.2%
Bulgaria	2	0.5%
Congo, Democratic Republic of	1	0.2%
Congo	2	0.5%
Cuba	20	5.0%
Ecuador	1	0.2%
Egypt	4	1.0%
Eritrea	20	5.0%
Ethiopia	25	6.2%
Gambia, The	5	1.2%
Iraq	77	19.1%
Iran	32	7.9%
Israel	1	0.2%
Kenya	6	1.5%
Kyrgyzstan	3	0.7%
Moldova	5	1.2%
Mongolia	2	0.5%
Malaysia	7	1.7%
Malta	1	0.2%
Nepal	7	1.7%
Russia	3	0.7%
Saudi Arabia	1	0.2%
Saint Martin	5	1.2%
Somalia	57	14.1%
Sudan	14	3.5%
Syria	2	0.5%
Thailand	6	1.5%
Tunisia	1	0.2%
Uganda	2	0.5%
Ukraine	10	2.5%
OTHER COUNTRIES	11	2.7%
Total	403	100.0%

RCA Caseload by DSHS Region and CSO June 2013 Snapshot

		Cas	Cases		Clients	
		Number	Percent	Number	Percent	
Dogion 1						
Region 1	ACCESS SPOKANE 032	40	10.8%	41	10.2%	
	COLFAX CSO	1	0.3%	1	0.2%	
	KENNEWICK CSO	34	9.2%	43	10.7%	
	WALLA WALLA CSO	3	0.8%	3	0.7%	
	WAPATO CSO	1	0.3%	1	0.2%	
	YAKIMA CSO	1	0.3%	1	0.2%	
	Region Total	80	21.6%	90	22.3%	
Region 2						
	ALDERWOOD CSO	19	5.1%	19	4.7%	
	AUBURN CSO	3	0.8%	3	0.7%	
	BELLINGHAM CSO	1	0.3%	1	0.2%	
	BELLTOWN CSO	4	1.1%	4	1.0%	
	CAPITOL HILL CSO	7	1.9%	7	1.7%	
	EVERETT CSO	19	5.1%	22	5.5%	
	FEDERAL WAY CSO	3	0.8%	3	0.7%	
	KING EASTSIDE CSO	16	4.3%	18	4.5%	
	KING NORTH CSO	25	6.8%	26	6.5%	
	KING SOUTH CSO	58	15.7%	67	16.6%	
	RAINIER CSO	20	5.4%	21	5.2%	
	RENTON CSO	31	8.4%	32	7.9%	
	SKY VALLEY CSO	1	0.3%	1	0.2%	
	WHITE CENTER CSO	67	18.1%	70	17.4%	
	Region Total	274	74.1%	294	73.0%	
Region 3						
J = J	COLUMBIA RIVER CSO	9	2.4%	12	3.0%	
	PIERCE NORTH CSO	4	1.1%	4	1.0%	
	PIERCE SOUTH CSO	2	0.5%	2	0.5%	
	PUYALLUP VALLEY CSO	1	0.3%	1	0.2%	
	Region Total	16	4.3%	19	4.7%	
State Tot	al	370	100.0%	403	100.0%	

RCA Caseload by County of Residence April 2013 Snapshot³⁰

	Case	es	Clien	its
County	Number	Percent	Number	Percent
Adams	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%
Benton	32	8.0%	38	8.7%
Chelan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%
Clark	11	2.8%	18	4.1%
Columbia	0	0.0%	0	0.0%
Cowlitz	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%
Ferry	0	0.0%	0	0.0%
Franklin	1	0.3%	1	0.2%
Garfield	0	0.0%	0	0.0%
Grant	0	0.0%	0	0.0%
Grays Harbor	0	0.0%	0	0.0%
Island	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%
King	255	64.1%	274	62.8%
Kitsap	0	0.0%	0	0.0%
Kittitas	0	0.0%	0	0.0%
Klickitat	0	0.0%	0	0.0%
Lewis	0	0.0%	0	0.0%
Lincoln	0	0.0%	0	0.0%
Mason	0	0.0%	0	0.0%
Okanogan	0	0.0%	0	0.0%
Pacific	0	0.0%	0	0.0%
Pend Oreille	0	0.0%	0	0.0%
Pierce	11	2.8%	11	2.5%
San Juan	0	0.0%	0	0.0%
Skagit	0	0.0%	0	0.0%
Skamania	0	0.0%	0	0.0%
Snohomish	29	7.3%	33	7.6%
Spokane	47	11.8%	48	11.0%
Stevens	0	0.0%	0	0.0%
Thurston	1	0.3%	1	0.2%
Wahkiakum	0	0.0%	0	0.0%
Walla Walla	4	1.0%	5	1.1%
Whatcom	4	1.0%	4	0.9%
Whitman	1	0.3%	1	0.2%
Yakima	2	0.5%	2	0.5%
State Total	398	100.0%	436	100.0%

³⁰ For the SFY 13 ESA Briefing Book, the client's county of residence is reported as of April (rather than June as in past publications) due to an ACES data warehouse issue affecting county level data that started in May 2013.

RCA Client Demographics June 2013 Snapshot

	All Cl	ients
Characteristic	Number	Percent
TOTAL	403	100.0%
Gender		
Female	153	38.0%
Male	250	62.0%
Race		
Hispanic Origin	38	9.4%
Not Hispanic or Latino	365	90.6%
White	36	8.9%
Black/African American	67	16.6%
Asian/Pacific Islander	7	1.7%
American Indian/ Alaska Native	0	0.0%
Two or More Races	2	0.5%
Not Reported/Unidentifiable	253	62.8%
Marital Status		
Separated	16	4.0%
Married	80	19.9%
Never Married	278	69.0%
Divorced	10	2.5%
Widow	6	1.5%
Unknown	13	3.2%
Citizenship		
U.S. Citizen	0	0.0%
Resident Alien	403	100.0%
U.S. National ³¹	0	0.0%
Homeless	22	5.5%

³¹ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

RCA Client Demographics (continued) June 2013 Snapshot

		All Cl	ients
Characteri	stic	Number Percen	
Education			
	Less than a High School Diploma	125	31.0%
	High School Graduate or GED	198	49.1%
	Some College or College Degree	39	9.7%
	Unknown	41	10.2%
Age			
	Under 18 Years Old	0	0.0%
	18 - 24 Years Old	148	36.7%
	25 - 34 Years Old	140	34.7%
	35 - 44 Years Old	39	9.7%
	45 - 54 Years Old	30	7.4%
	55 - 64 Years Old	32	7.9%
	65+ Years Old	14	3.5%
	Avg. Age of Clients	32.3	Years Old

Selected SSP Program Characteristics³² SFY 2012 and SFY 2013

Source: ESA-ACES Data

	SFY 2012 (July 2011 – June 2012)	SFY 2013 (July 2012 – June 2013)
Average Number of Cases Per Month (Range)	34,075 (33,629 – 34,608)	35,241 (34,716 – 35,663)
Average Number of Persons Per Month (Range)	34,075 (33,629 – 34,608)	35,240 (34,716 – 35,663)
Recipients as a Percent of State's Total Population	0.5%	0.5%
State Population Total ³³	6,817,770	6,882,400
Recipients as a Percent of State's Population Age 18 and Over	0.6%	Trace
State Population Age 18 and Over ³⁴	5,244,275	5,303,670
Average Persons Per Case	1	1
Average Monthly Payment Per Case (Range) ³⁵	\$46.01 (\$46.00 – \$60.62)	\$46.90 (\$46.00 – \$56.69)

³² The Social Security Act requires the state of Washington to maintain a State Supplemental Program (SSP) because Washington operated a state-funded assistance program prior to the implementation of the federal Supplemental Security Income (SSI) program in 1974. Washington State is also required to tell the Social Security Administration (SSA) each year how the program will be managed through an annual State Plan agreement. Since the inception of SSP, Washington State has paid SSA to administer the program.

The 2002 Washington State Legislature redirected the funding for SSP effective July 1, 2002. Funding for SSP was divided between the Division of Developmental Disabilities (DDD) and the Economic Services Administration (ESA). ESA was given \$4.8 million of the \$28.9 million maintenance of effort (MOE) money to spend on SSI recipients who have an SSI ineligible spouse and grandfathered in SSI recipients, also called MIL clients.

SSA managed the reduced program July 1, 2002 through September 30, 2002. State administration of SSP began in October 2002.

Numbers reported here represent the number of cases managed by ESA. As of January 2004, ESA added approximately 25,000 aged and blind individuals to the SSP caseload, as part of the 2004 State Plan agreement with SSA.

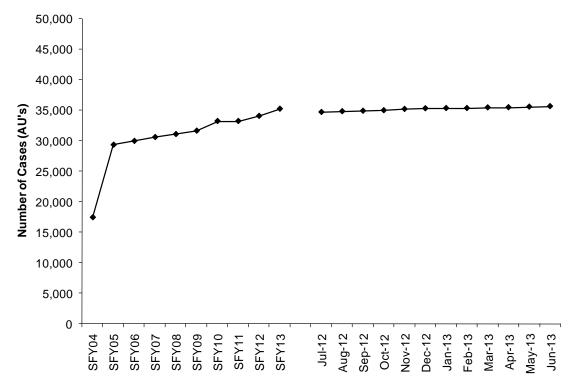
³³ OFM Forecasting Division.

³⁴ lbid.

³⁵ Payments are not adjusted for refunds.

SSP Caseload³⁶ SFY 2004 - SFY 2013

Source: ESA-ACES Data



				Avg.
				Payment
SFY2013	Cases	Persons	Grant Expenditures	Per Case
July	34,716	34,716	\$1,597,292.39	\$46.01
August	34,835	34,835	\$1,602,720.39	\$46.01
September	34,910	34,910	\$1,606,262.39	\$46.01
October	34,998	34,998	\$1,610,136.65	\$46.01
November	35,210	35,207	\$1,619,749.91	\$46.00
December	35,318	35,318	\$2,002,348.91	\$56.69
January	35,355	35,354	\$1,626,346.67	\$46.00
February	35,356	35,354	\$1,626,484.67	\$46.00
March	35,458	35,458	\$1,631,293.55	\$46.01
April	35,486	35,486	\$1,632,627.55	\$46.01
May	35,584	35,584	\$1,636,859.55	\$46.00
June	35,663	35,663	\$1,640,815.55	\$46.01
Mo. Avg.	35,241	35,240	\$1,652,745.00	\$46.90

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³⁶ Please refer to note on page 42 for changes made to the SSP program. Washington State is required to expend the same amount of state supplemental monies each year. Adjustments to the SSP payment amount are made as needed to balance the SSP budget.

SSP Caseload by DSHS Region, CSO, and HCS Office June 2013 Snapshot

		Cas	Cases		Clients	
		Number	Percent	Number	Percent	
Region 1						
	ACCESS SPOKANE 032	756	2.1%	756	2.19	
	CLARKSTON CSO	39	0.1%	39	0.19	
	COLFAX CSO	23	0.1%	23	0.19	
	COLVILLE CSO	78	0.2%	78	0.29	
	CSD-CSC RICHLAND	1	0.0%	1	0.09	
	ELLENSBURG CSO	26	0.1%	26	0.19	
	GOLDENDALE CSO	37	0.1%	37	0.1	
	KENNEWICK CSO	331	0.9%	331	0.9	
	MOSES LAKE CSO	166	0.5%	166	0.5	
	NEWPORT CSO	36	0.1%	36	0.19	
	OKANOGAN CSO	112	0.3%	112	0.3	
	REPUBLIC CSO	34	0.1%	34	0.1	
	SUNNYSIDE CSO	148	0.4%	148	0.4	
	WALLA WALLA CSO	109	0.3%	109	0.3	
	WAPATO CSO	147	0.4%	147	0.4	
	WENATCHEE CSO	161	0.5%	161	0.5	
	WHITE SALMON CSO	15	0.0%	15	0.0	
	YAKIMA CSO	291	0.8%	291	0.8	
	Region Total	2,510	7.0%	2,510	7.0	
Region 2						
region 2	ALDERWOOD CSO	482	1.4%	482	1.4	
	AUBURN CSO	86	0.2%	86	0.2	
	BELLINGHAM CSO	326	0.9%	326	0.9	
	BELLTOWN CSO	267	0.7%	267	0.7	
	CAPITOL HILL CSO	310	0.9%	310	0.9	
	EVERETT CSO	295	0.8%	295	0.8	
	FEDERAL WAY CSO	376	1.1%	376	1.1	
	KING EASTSIDE CSO	734	2.1%	734	2.1	
	KING NORTH CSO	446	1.3%	446	1.3	
	KING SOUTH CSO	344	1.0%	344	1.0	
	MT VERNON CSO	191	0.5%	191	0.5	
	OAK HARBOR CSO	64	0.2%	64	0.2	
	RAINIER CSO	532	1.5%	532	1.5	
	RENTON CSO	359	1.0%	359	1.0	
	SKY VALLEY CSO	98	0.3%	98	0.3	
	SMOKEY POINT CSO	158	0.4%	158	0.4	
	WHITE CENTER CSO	542	1.5%	542	1.5	
	Region Total	5,610	15.7%	5,610	15.7	

SSP Caseload by DSHS Region, CSO, and HCS Office (continued) June 2013 Snapshot

Source: ESA-ACES Data

		Case	es .	Clients	
		Number	Percent	Number	Percent
Region 3					
ABERDEI	EN CSO	123	0.3%	123	0.3%
BREMER	TON CSO	273	0.8%	273	0.8%
CHEHALI	S CSO	133	0.4%	133	0.4%
COLUMB	BIA RIVER CSO	624	1.7%	624	1.7%
FORKS C	SO	25	0.1%	25	0.1%
KELSO C	SO	178	0.5%	178	0.5%
LAKEWO	OD CSO	261	0.7%	261	0.7%
LONG BE	ACH CSO	35	0.1%	35	0.1%
OLYMPIA	A CSO	304	0.9%	304	0.9%
PIERCE N	IORTH CSO	319	0.9%	319	0.9%
PIERCE S	OUTH CSO	392	1.1%	392	1.1%
PORT AN	IGELES CSO	82	0.2%	82	0.2%
PORT TO	WNSEND CSO	24	0.1%	24	0.1%
PUYALLU	JP VALLEY CSO	252	0.7%	252	0.7%
SHELTON	N CSO	74	0.2%	74	0.2%
SOUTH B	BEND CSO	17	0.0%	17	0.0%
STEVENS	SON CSO	14	0.0%	14	0.0%
Region T	otal	3,130	8.8%	3,130	8.8%
CUSTOM	IER SERV LTC	99	0.3%	99	0.3%
CUSTOM	IER SVC CENTRAL	33	0.1%	33	0.1%
WASHCA	\P ³⁷	10,559	29.6%	10,559	29.6%

 $^{
m 37}$ The WASHCAP office is part of the Statewide Customer Service Call Center (CSC).

SSP Caseload by DSHS Region, CSO, and HCS Office³⁸ (continued) June 2013 Snapshot

	Ca	Cases		Clients	
	Number	Percent	Number	Percent	
UCS Pagion 1					
HCS Region 1 CLARKSTON HCS OFFICE	44	0.1%	44	0.1%	
COLVILLE HCS OFFICE	69	0.1%	69	0.1%	
	22	0.2%	22	0.2%	
ELLENSBURG HCS					
MOSES LK HCS OFFICE	144	0.4%	144	0.4%	
OKANOGAN HCS OFFICE	55	0.2%	55 1 000	0.2%	
SPOKANE HCS OFFICE	1,000	2.8%	1,000	2.8%	
SUNNYSIDE HCS OFFICE	95	0.3%	95	0.3%	
TRI-CITIES HCS OFC	387	1.1%	387	1.1%	
WALLA WALLA HCS OFC	106	0.3%	106	0.3%	
WAPATO HCS	2	0.0%	2	0.0%	
WENATCHEE HCS OFFICE	80	0.2%	80	0.2%	
YAKIMA HCS OFFICE	245	0.7%	245	0.7%	
Region Total	2,249	6.3%	2,249	6.3%	
HCS Region 2					
ALDERWOOD HCS OFFICE	394	1.1%	394	1.1%	
BELLINGHAM HCS OFC	354	1.0%	354	1.0%	
EVERETT HCS OFFICE	686	1.9%	686	1.9%	
HOLGATE HCS OFFICE	6,055	17.0%	6,055	17.0%	
MT VERNON HCS OFFICE	142	0.4%	142	0.4%	
SMOKEY POINT HCS	102	0.3%	102	0.3%	
Region Total	7,733	21.7%	7,733	21.7%	
HCS Region 3					
ABERDEEN HCS OFFICE	79	0.2%	79	0.2%	
BREMERTON HCS OFFICE	225	0.6%	225	0.6%	
CHEHALIS HCS OFFICE	67	0.0%	67	0.0%	
KELSO HCS	124	0.2%	124	0.2%	
OLYMPIA HCS OFFICE	308	0.5%	308	0.5%	
PACIFIC COUNTY HCS	56	0.9%	56	0.5%	
PORT ANGELES HCS	96	0.2%	96	0.2%	
TACOMA HCS OFFICE	1,595	4.5%	1,595	4.5%	
VANCOUVER HCS	1,190	3.3%	1,190	3.3%	
Region Total	3,740	10.5%	3,740	10.5%	
State Total	35,663	100.0%	35,663	100.0%	

 $^{^{38}}$ A number of SSP cases received services through a Home Community Service Center (HCS) administered through the Aging and Adult Services Administration. These cases are listed separately since they are not managed by the Community Services Division (CSD).

SSP Caseload by County of Residence April 2013 Snapshot³⁹

Source: ESA-ACES Data

	Cas	ses	Clie	nts
County	Number	Percent	Number	Percent
Adams	75	0.2%	75	0.2%
Asotin	103	0.3%	103	0.3%
Benton	589	1.7%	589	1.7%
Chelan	310	0.9%	310	0.9%
Clallam	290	0.8%	290	0.8%
Clark	2,233	6.3%	2,233	6.3%
Columbia	20	0.1%	20	0.1%
Cowlitz	469	1.3%	469	1.3%
Douglas	109	0.3%	109	0.3%
Ferry	44	0.1%	44	0.1%
Franklin	351	1.0%	351	1.0%
Garfield	4	0.0%	4	0.0%
Grant	370	1.0%	370	1.0%
Grays Harbor	406	1.1%	406	1.1%
Island	163	0.5%	163	0.5%
Jefferson	107	0.3%	107	0.3%
King	13,756	38.8%	13,756	38.8%
Kitsap	744	2.1%	744	2.1%
Kittitas	70	0.2%	70	0.2%
Klickitat	106	0.3%	106	0.3%
Lewis	312	0.9%	312	0.9%
Lincoln	33	0.1%	33	0.1%
Mason	206	0.6%	206	0.6%
Okanogan	234	0.7%	234	0.7%
Pacific	127	0.4%	127	0.4%
Pend Oreille	89	0.3%	89	0.3%
Pierce	3,931	11.1%	3,931	11.1%
San Juan	24	0.1%	24	0.1%
Skagit	445	1.3%	445	1.3%
Skamania	33	0.1%	33	0.1%
Snohomish	3,224	9.1%	3,224	9.1%
Spokane	2,297	6.5%	2,297	6.5%
Stevens	225	0.6%	225	0.6%
Thurston	866	2.4%	866	2.4%
Wahkiakum	9	0.0%	9	0.0%
Walla Walla	289	0.8%	289	0.8%
Whatcom	899	2.5%	899	2.5%
Whitman	73	0.2%	73	0.2%
Yakima	1,506	4.2%	1,506	4.2%
Unknown	345	1.0%	345	1.0%
State Total	35,486	100.0%	35,486	100.0%

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³⁹ For the SFY 13 ESA Briefing Book, the client's county of residence is reported as of April (rather than June as in past publications) due to an ACES data warehouse issue affecting county level data that started in May 2013.

SSP Client Demographics June 2013 Snapshot

Source: ESA-ACES Data

	All Clients		
Characteristic	Number	Percent	
TOTAL	35,663	100.0%	
Gender			
Female	23,086	64.7%	
Male	12,577	35.3%	
Race			
Hispanic Origin	2,853	8.0%	
Not Hispanic or Latino	32,810	92.0%	
White	16,132	45.2%	
Black/African American	1,666	4.7%	
Asian/Pacific Islander	8,679	24.3%	
American Indian/ Alaska Native	621	1.7%	
Two or More Races	84	0.2%	
Not Reported/Unidentifiable	5,628	15.8%	
Marital Status (Adults Only)			
Separated	2,822	7.9%	
Married	11,845	33.2%	
Never Married	6,747	18.9%	
Divorced	5,947	16.7%	
Widow	7,255	20.3%	
Unknown	1,047	2.9%	
Citizenship			
U.S. Citizen	28,260	79.2%	
Resident Alien	7,311	20.5%	
U.S. National ⁴⁰	89	0.2%	
Unknown	3	0.0%	
Homeless	280	0.8%	

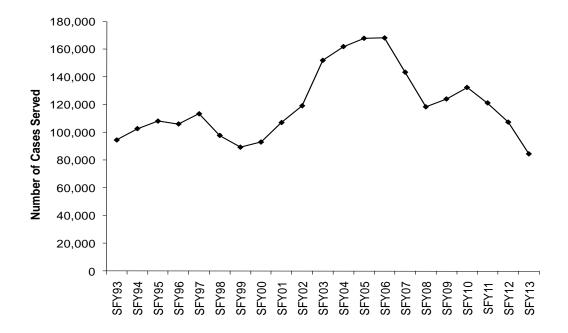
⁴⁰ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

SSP Client Demographics (continued) June 2013 Snapshot

		All Clients	
Characteristic		Number	Percent
Education			
Ludcation	Less than a High School Diploma	11 275	31.9%
	-	11,375	
	High School Graduate or GED	16,603	46.6%
	Some College or College Degree	3,021	8.5%
	Unknown	4,664	13.1%
A = 0			
Age	< 1 Year Old	1	0.0%
		_	
	1 - 5 Years Old	23	0.1%
	6 - 10 Years Old	18	0.1%
	11 - 15 Years Old	23	0.1%
	16 - 17 Years Old	12	0.0%
	18 - 24 Years Old	171	0.5%
	25 - 34 Years Old	502	1.4%
	35 - 44 Years Old	632	1.8%
	45 - 54 Years Old	946	2.7%
	55 - 64 Years Old	1,312	3.7%
	65+ Years Old	32,023	89.8%
	Avg. Age of Clients	72.2 Years Old	

WTAP Caseload SFY 1993 to SFY 2013⁴¹

Source: Information System Services Division (ISSD)



SFY	Cases Served
1993	94,577
1994	102,765
1995	108,193
1996	106,145
1997	113,450
1998	97,888
1999	89,384
2000	93,078
2001	107,159
2002	119,238
2003	151,972
2004	161,884
2005	167,884
2006	168,164
2007	143,419
2008	118,486
2009	124,146
2010	132,450
2011	121,295
2012	107,455
2013	84,599

⁴¹ Likely due to an increasing number of individuals turning to cell phones for primary phone service, the number of cases participating in WTAP declined in SFY 2013.

WTAP Caseload By County of Residence SFY 2013

Source: Information System Services Division (ISSD)

	Number of Cases	Percent of Total Cases	Number of Eligible	Percent of Eligible Cases
County	Participating	Participating	Cases	Participating
Adams	323	0.4%	3,410	9.5%
Asotin	399	0.5%	4,170	9.6%
Benton	1,686	2.0%	24,017	7.0%
Chelan	1,053	1.2%	10,924	9.6%
Clallam	1,315	1.6%	11,653	11.3%
Clark	5,272	6.2%	61,803	8.5%
Columbia	112	0.1%	682	0.0%
Cowlitz	2,082	2.5%	21,472	9.7%
Douglas	377	0.4%	4,498	8.4%
Ferry	270	0.3%	1,522	24.8%
Franklin	960	1.1%	11,266	2.4%
Garfield	41	0.0%	234	0.0%
Grant	1,411	1.7%	14,573	0.3%
Grays Harbor	1,354	1.6%	15,281	9.2%
Island	654	0.8%	7,300	18.5%
Jefferson	538	0.6%	4,391	14.9%
King	21,284	25.2%	224,132	0.2%
Kitsap	2,543	3.0%	31,221	8.1%
Kittitas	448	0.5%	5,595	8.0%
Klickitat	234	0.3%	3,443	6.8%
Lewis	1,794	2.1%	15,022	11.9%
Lincoln	126	0.1%	884	14.3%
Mason	1,019	1.2%	10,090	10.1%
Okanogan	1,143	1.4%	8,143	14.0%
Pacific	392	0.5%	4,152	9.4%
Pend Oreille	383	0.5%	2,454	15.6%
Pierce	8,801	10.4%	123,869	7.1%
San Juan	235	0.3%	1,337	17.6%
Skagit	1,465	1.7%	18,480	7.9%
Skamania	34	0.0%	1,658	2.1%
Snohomish	6,024	7.1%	85,358	7.1%
Spokane	8,334	9.9%	82,299	10.1%
Stevens	1,496	1.8%	7,416	20.2%
Thurston	3,123	3.7%	35,639	8.8%
Wahkiakum	83	0.1%	507	16.4%
Walla Walla	821	1.0%	8,623	9.5%
Whatcom	2,741	3.2%	30,576	9.0%
Whitman	325	0.4%	4,077	8.0%
Yakima	3,861	4.6%	47,379	8.1%
Unknown	43	0.1%	492	8.7%
State Total	84,599	100%	950,042	8.9%