Annual Unduplicated Clients

SFY

2017

This chapter provides the unduplicated number of clients served by ESA (all programs) as well as the unduplicated number of clients served by each ESA program in SFY 2017.

ESA Briefing Book

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Overview

In other sections of the ESA Briefing Book, we present data on the number of monthly clients and State Fiscal Year (SFY) monthly averages of clients served by each ESA program. Data in those sections do not address a question that is frequently asked by various stakeholders: "How many total clients are served by ESA and by each program?" Many ESA clients receive services from more than one program; furthermore, clients can receive services within a single program that span multiple months in the course of the State Fiscal Year (SFY). For example, a TANF family typically receives Basic Food assistance at the same time and also receives monthly benefits over multiple months in the same fiscal year.

This chapter presents data on the number of unduplicated clients served annually by ESA, both overall (for all programs) and by each program. The number of unduplicated clients served by ESA annually is obtained by counting the number of unique clients served by each ESA program covered in the Briefing Book so that an individual receiving services from more than one program (or services that span multiple months in the SFY) is counted only once. Similarly, annual total clients served by each program are calculated by counting the number of unique clients served by the program in the SFY.

In SFY 2017, ESA served over 1.9 million clients, or roughly one out of every four Washington State residents. When including clients served by ESA offices *and* Home and Community Services (HCS) offices, in partnership with DSHS's Aging and Long-Term Support Administration (ALTSA), this number comes to nearly 2 million clients, or about 27% of Washington State residents. These figures count each client once, regardless of the number of services received or the number of months those services were received.

TECHNICAL NOTES
DATA SOURCES:
1. The majority of the data in this chapter was based on the ESA – Automated Client Eligibility System (ACES) as of September 2017.
2. Data for the Child Support program was based on the ESA - Support Enforcement Management System (SEMS) as of September 2017.
3. Data for the Refugee and Immigrant Assistance program was based on the ESA MyRIA, ACES and eJAS databases as of October 2017.
4. Child care data was based on the Social Service Payment System (SSPS) as of September 2017.

Annual Unduplicated Clients Served, SFY 2016 and SFY 2017

	SFY 2016		SFY 2017	
	ESA Only[1]	DSHS Offices (ESA & HCS)[2]	ESA Only[1]	DSHS Offices (ESA & HCS)[2]
All Programs	*1,983,181*	*2,046,662*	*1,907,304*	*1,972,486*
Aged, Blind or Disabled (ABD)	33,201	33,972	32,940	33,749
Additional Requirements- Emergent Needs (AREN)	8,318	8,318	7,152	7,152
Basic Food Employment and Training (BFET)	18,977	19,074	18,916	19,028
Basic Food (SNAP/FAP)	1,306,881	1,338,753	1,230,908	1,264,660
Consolidated Emergency Assistance (CEAP)	1,316	1,316	2,301	2,301
Diversion Cash Assistance (DCA)	8,437	8,439	7,177	7,177
Housing and Essential Needs (HEN) Referral[3]	16,734	16,743	14,295	14,298
Medical Assistance (Non-Cash Related)[4]	253,884	319,250	235,709	303,128
Ongoing Additional Requirements (OAR)	361	472	359	372
Pregnant Women Assistance (PWA)	296	296	252	252

[1] ESA Offices Only is based on CSO of issuance and includes all offices in Regions 1, 2, and 3, plus the following statewide call centers: 151, 153, 155, 156, 157, 128, 130, and 132.

[2] DSHS Offices include all ESA offices plus Home and Community Services (HCS) offices.

[3] The HEN Referral Program was implemented on January 1, 2014.

[4] The Affordable Care Act was implemented on October 1, 2013, when the Washington Healthplanfinder web portal became available for Washingtonians to shop for and enroll in health care plans, for coverage to begin on January 1, 2014. Many clients that were served in the past by ESA are now directed to apply for medical care services via the Healthplanfinder administered by the Washington Health Benefit Exchange (HBE). These clients are not included in the SFY 2016 and SFY 2017 totals.

Annual Unduplicated Clients Served, SFY 2016 and SFY 2017 (continued)

	SFY 2016		SFY 2017	
	ESA Only	**DSHS Offices (ESA & HCS)**	**ESA Only**	**DSHS Offices (ESA & HCS)**
Refugee Cash Assistance (RCA)	1,379	1,379	1,680	1,681
Refugee and Immigrant Assistance (RIA)[5]	8,616	8,616	8,399	8,399
State Supplemental Payment (SSP)	27,453	42,013	27,158	42,344
Temporary Assistance for Needy Families / State Family Assistance (TANF/SFA)	137,435	137,443	127,814	127,816
Washington State Combined Application Project (WASHCAP)	74,044	88,687	70,502	85,833
Transitional Food Assistance (TFA)	104,848	104,968	94,926	94,989
Working Family Support (WFS)[6]	7,959	7,959	58,447	58,450
Child Care – Working Connections Child Care (WCCC) and Seasonal Child Care (SCC)[7]	131,875	131,875	128,175	128,175
Child Support	1,001,357	1,001,357	979,560	979,560

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[5] This number includes clients served by these ORIA programs: LEP Pathway and Naturalization Services.

[6] The Working Family Support (WFS) program began on May 1, 2016; therefore, data for SFY 2016 is for a partial year.

[7] Child Care data comes from the Social Service Payment System and is provided by the DSHS Research and Data Analysis Division (RDA).

Annual Unduplicated Clients[8] Served, Adults and Children, by ESA Division[9], SFY 2017

	DSHS Offices (All ESA & HCS)	2017			
		ESA Only	CSD & HCS	CSD Only	DCS Only
Total	1,972,486	1,907,304	1,374,174	1,306,872	979,560
Adults	1,340,323	1,275,697	897,192	830,690	659,892
Children	623,047	622,491	476,982	476,182	310,552
Age Unknown[10]	9,116	9,116	N/A	N/A	9,116

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[8] Age of client is based on age as of July 1, 2017.
[9] Community Services Division (CSD) and the Division of Child Support (DCS).
[10] These are DCS clients who don't have a birth date available.