

Other Programs

SFY

2023

This chapter describes programs and services not covered in other sections of the Briefing Book. These include: Additional Requirements – Emergent Needs (AREN), Consolidated Emergency Assistance Program (CEAP), Diversion Cash Assistance (DCA), Ongoing Additional Requirements (OAR), State Supplemental Payment (SSP), and Working Family Support (WFS).

ESA Briefing
Book

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Other Programs Overview

This chapter provides a summary of ESA cases and clients served by programs not covered in other sections of the Briefing Book. A description of each program, including the eligibility criteria, funding sources, and services/benefits provided, is available in the **Program Descriptions** section of the Briefing Book.

Highlights

Additional Requirements – Emergent Needs (AREN) – The program served an average of 41 cases each month in SFY 2023, an increase of 13.9% compared to SFY 2022 (36 monthly cases).

Consolidated Emergency Assistance Program (CEAP)¹ – The program served an average of 6 cases each month in SFY 2023, a decrease of 86.4% compared to SFY 2022 (44 monthly cases).

Diversion Cash Assistance (DCA) – The program served an average of 43 cases each month in SFY 2023, an increase of 19.4% compared to SFY 2022 (36 monthly cases).

Ongoing Additional Requirements (OAR) – The program served an average of 471 cases each month in SFY 2023, an increase of 6.8% compared to SFY 2022 (441 monthly cases).

State Supplemental Payment (SSP) – The program served an average of 41,290 cases each month in SFY 2023, an increase of 1.7% compared to SFY 2022 (40,592 monthly cases).

Working Family Support (WFS) – The program served an average of 7,071 cases each month in SFY 2023, an increase of 16.1% compared to SFY 2022 (6,091 monthly cases).

TECHNICAL NOTES:

DATA SOURCES:

- The majority of the data for this chapter was based on the ESA ACES database as of August 2023.
- The state population estimates are provided by OFM Forecasting Division.

DATA NOTES:

- Percentages may not add up to expected totals due to rounding.
- CSO of Issuance: Caseload distribution is based on the location from which benefits were issued. While most benefits are issued through ESA's Community Service Offices (CSO), benefits may be issued by Customer Service Contact Centers (CSCC) or Home and Community Services Offices (HCS) within DSHS's Aging and Long-Term Support Administration (AL TSA).
- CSO of Residence: Caseload distribution is based on the CSO coverage area clients live in.
- All reports of 10-year client or caseload trends reflect the monthly average for each state fiscal year (SFY).

¹ Effective November 22, 2021 through December 17, 2021, the Disaster Cash Assistance Program (DCAP), which is an expanded version of CEAP, was activated in response to Governor Inslee's declaration of a state of emergency in certain counties due to the devastating effects of severe weather. CEAP has funding throughout the year and is available exclusively for households with minor dependent children or pregnant women who are not eligible for other cash programs. DCAP was an expanded option for a broader array of households, though is only available per a governor's declared state of emergency.

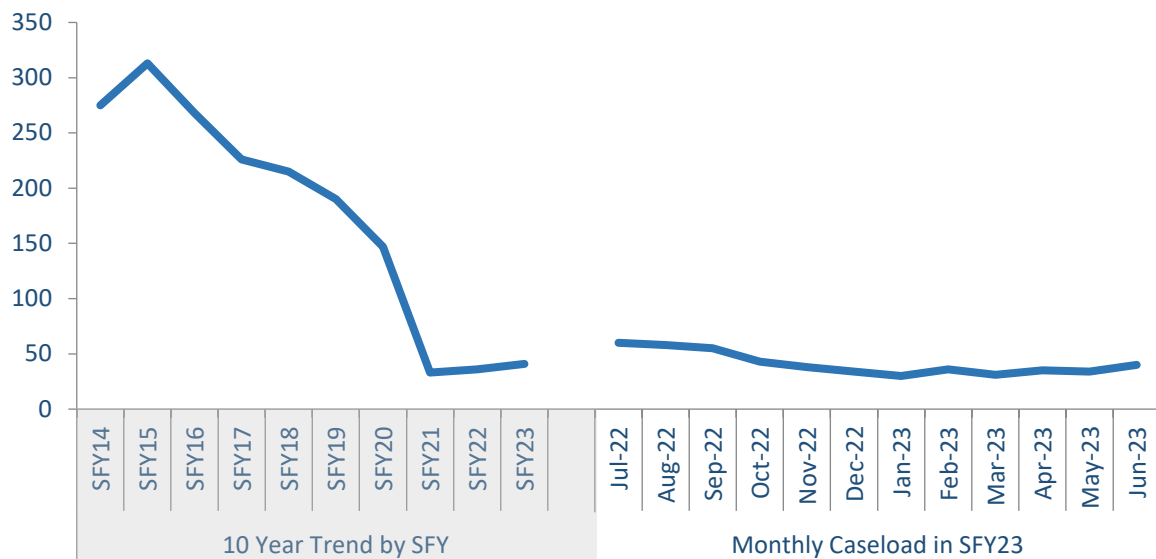
Selected Additional Requirements – Emergent Needs (AREN) Program Characteristics, SFY 2022 and SFY 2023

	SFY 2022	SFY 2023	
	(July 2021-June 2022)	(July 2022-June 2023)	Change
Average Number of Cases Per Month (Range)	36 (12 - 72)	41 (30 - 60)	13.9% (Increase) ↑
Average Number of Persons Per Month (Range)	103 (32 - 202)	114 (66 - 187)	10.7% (Increase) ↑
Average Number of Adults Per Month (Range)	36 (11 - 67)	35 (17 - 58)	-2.8% (Decrease) ↓
Average Number of Children Per Month (Range)	67 (19 - 136)	79 (49 - 129)	17.9% (Increase) ↑
State Population²	7,864,400	7,951,150	1.1% (Increase) ↑
Monthly Average Recipients as a Percent of State Total Population	<0.1%	<0.1%	No Change =
Children as Percent of Recipients	65.0%	69.3%	4.3% Point (Increase) ↑
Average Persons Per Case	2.9	2.8	-0.1 Point (Decrease) ↓
Average Children Per Case	1.9	1.9	No Change =
Average Children Per Adult	1.9	2.3	0.4 Point (Increase) ↑
Average Monthly Payment Per Case (Range)³	\$587.92 (\$522.92 - \$630.35)	\$523.27 (\$479.97 - \$571.35)	-11.0% (Decrease) ↓

² Source: Office of Financial Management (OFM) population estimates

³ Payments not adjusted for refunds

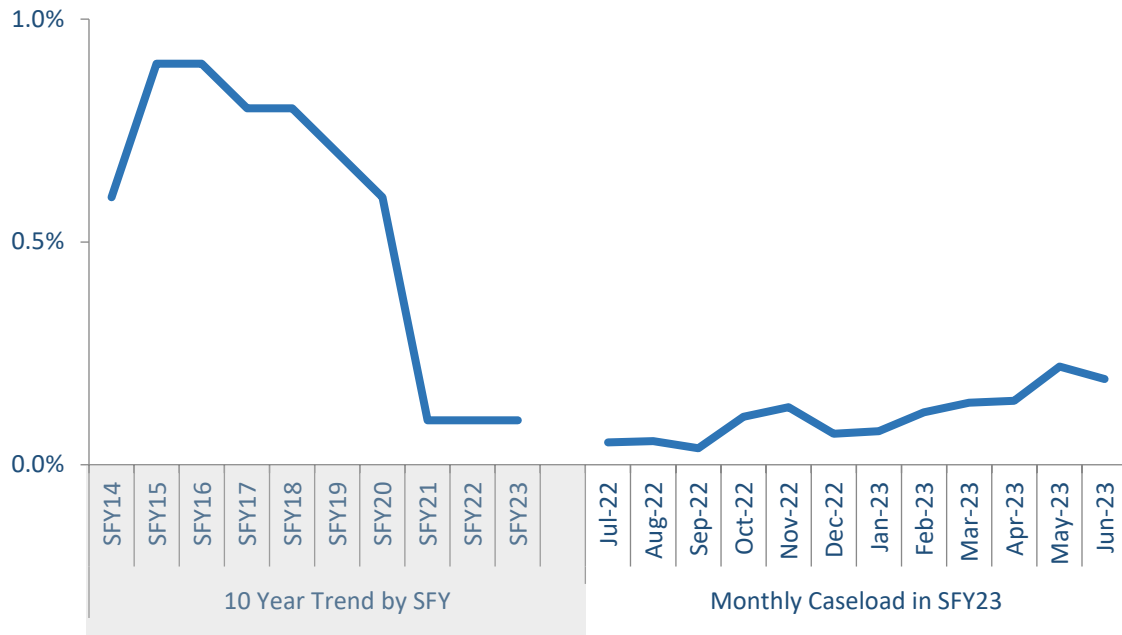
AREN Caseload, SFY 2014 – 2023



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY14	275	SFY19	190
SFY15	313	SFY20	147
SFY16	268	SFY21	33
SFY17	226	SFY22	36
SFY18	215	SFY23	41

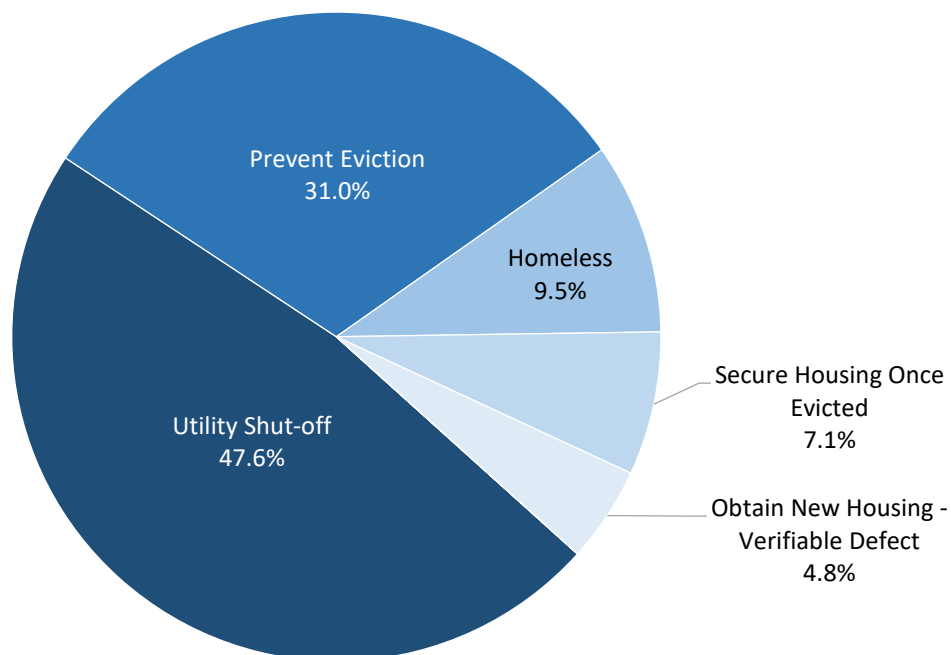
SFY 2023	Total # of Cases	Persons	Grant Expenditures	Average Payment Per Case
July	60	159	\$33,067	\$551.12
August	58	187	\$29,436	\$507.51
September	55	164	\$28,354	\$515.52
October	43	118	\$21,923	\$509.83
November	38	94	\$18,889	\$497.08
December	34	98	\$16,319	\$479.97
January	30	66	\$16,901	\$563.35
February	36	99	\$18,950	\$526.39
March	31	78	\$17,712	\$571.35
April	35	93	\$17,680	\$505.14
May	34	100	\$17,254	\$507.47
June	40	106	\$20,962	\$524.06
Mo. Avg.	41	114	\$21,454	\$523.27
Annual Undup. ⁴	463	1,267	\$257,446	\$556.04

⁴ Expenditures represent total expenditures in the SFY.

AREN Caseload as a Percent of the TANF Caseload, SFY 2014 – 2023

SFY 2023	TANF Caseload	AREN Caseload	% of TANF Caseload
July	31,727	60	0.2%
August	32,252	58	0.2%
September	32,413	55	0.2%
October	32,493	43	0.1%
November	32,605	38	0.1%
December	32,912	34	0.1%
January	33,070	30	0.1%
February	33,103	36	0.1%
March	32,962	31	0.1%
April	32,722	35	0.1%
May	32,694	34	0.1%
June	32,758	40	0.1%
Mo. Avg.	32,643	41	0.1%

Average Monthly AREN Caseload by Service Type, SFY 2023



AREN Case Type ⁵	Average Monthly AREN Caseload	
	# of Cases	% of Total
Utility Shut-off	20	47.6%
Prevent Eviction	13	31.0%
Homeless	4	9.5%
Secure Housing Once Evicted	3	7.1%
Obtain New Housing - Verifiable Defect	2	4.8%
Total Cases	42	100.0%

⁵ Numbers are based on the average monthly caseload by type. A case may receive more than one type of AREN assistance. As a result, the sum of AREN cases by type may exceed the monthly average cases that received AREN in the SFY.

AREN Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2023 Annual Unduplicated

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	106	22.9%	297	23.4%	102	22.0%	290	22.9%
Region 2 CSOs	117	25.3%	344	27.2%	113	24.4%	329	26.0%
Region 3 CSOs	239	51.6%	625	49.3%	248	53.6%	648	51.1%
CSCCs	0	0.0%	0	0.0%	N/A			
ALTSA (HCS)	1	0.2%	1	0.1%				
DDA	0	0.0%	0	0.0%				
Tribal Locations	0	0.0%	0	0.0%				
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	463	100.0%	1,267	100.0%	463	100.0%	1,267	100.0%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2023 Annual Unduplicated (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	1	0.2%	3	0.2%	1	0.2%	3	0.2%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	3	0.6%	9	0.7%	3	0.6%	9	0.7%
ELLENSBURG	5	1.1%	11	0.9%	5	1.1%	11	0.9%
GOLDENDALE	5	1.1%	14	1.1%	5	1.1%	14	1.1%
KENNEWICK	8	1.7%	20	1.6%	8	1.7%	20	1.6%
MOSES LAKE	3	0.6%	11	0.9%	3	0.6%	11	0.9%
NEWPORT	2	0.4%	6	0.5%	2	0.4%	6	0.5%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	24	5.2%	67	5.3%	27	5.8%	79	6.2%
SPOKANE TRENT	32	6.9%	98	7.7%	28	6.0%	85	6.7%
SUNNYSIDE	2	0.4%	12	0.9%	3	0.6%	13	1.0%
TOPPENISH	1	0.2%	1	0.1%	0	0.0%	0	0.0%
WALLA WALLA	1	0.2%	4	0.3%	1	0.2%	4	0.3%
WENATCHEE	1	0.2%	2	0.2%	0	0.0%	0	0.0%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	18	3.9%	39	3.1%	16	3.5%	35	2.8%
Region 1 Total	106	22.9%	297	23.4%	102	22.0%	290	22.9%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2023 Annual Unduplicated (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	5	1.1%	15	1.2%	4	0.9%	12	0.9%
AUBURN	13	2.8%	41	3.2%	13	2.8%	41	3.2%
BELLINGHAM	4	0.9%	14	1.1%	4	0.9%	14	1.1%
BELLTOWN	4	0.9%	14	1.1%	3	0.6%	12	0.9%
CAPITOL HILL	3	0.6%	8	0.6%	3	0.6%	8	0.6%
EVERETT	17	3.7%	47	3.7%	16	3.5%	45	3.6%
FEDERAL WAY	3	0.6%	7	0.6%	3	0.6%	6	0.5%
KING EASTSIDE	17	3.7%	48	3.8%	17	3.7%	48	3.8%
KING NORTH	4	0.9%	8	0.6%	4	0.9%	8	0.6%
KING SOUTH	13	2.8%	40	3.2%	10	2.2%	31	2.4%
MOUNT VERNON	2	0.4%	8	0.6%	2	0.4%	8	0.6%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	7	1.5%	18	1.4%	7	1.5%	18	1.4%
RENTON	11	2.4%	34	2.7%	11	2.4%	33	2.6%
SKYKOMISH VALLEY	0	0.0%	0	0.0%	1	0.2%	2	0.2%
SMOKEY POINT	4	0.9%	14	1.1%	5	1.1%	15	1.2%
WHITE CENTER	10	2.2%	28	2.2%	10	2.2%	28	2.2%
Region 2 Total	117	25.3%	344	27.2%	113	24.4%	329	26.0%

AREN Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2023 Annual Unduplicated (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	14	3.0%	41	3.2%	14	3.0%	41	3.2%
BREMERTON	6	1.3%	11	0.9%	6	1.3%	11	0.9%
CHEHALIS	3	0.6%	9	0.7%	3	0.6%	9	0.7%
COLUMBIA RIVER	29	6.3%	78	6.2%	29	6.3%	77	6.1%
FORKS	1	0.2%	4	0.3%	1	0.2%	4	0.3%
KELSO	52	11.2%	133	10.5%	52	11.2%	133	10.5%
LAKEWOOD	59	12.7%	156	12.3%	59	12.7%	164	12.9%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	10	2.2%	27	2.1%	19	4.1%	45	3.6%
PIERCE NORTH	17	3.7%	46	3.6%	17	3.7%	44	3.5%
PIERCE SOUTH	28	6.0%	69	5.4%	30	6.5%	72	5.7%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	14	3.0%	31	2.4%	13	2.8%	29	2.3%
SHELTON	3	0.6%	13	1.0%	3	0.6%	13	1.0%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	3	0.6%	7	0.6%	2	0.4%	6	0.5%
Region 3 Total	239	51.6%	625	49.3%	248	53.6%	648	51.1%

AREN Caseload by Home and Community Services Offices (HCS), SFY 2023 Annual Unduplicated

ALTSA Home and Community Service Offices (HCS) – Region 1	HCS Office of Issuance			
	Cases	% of State Total	Clients	% of State Total
CLARKSTON HCS	0	0.0%	0	0.0%
COLVILLE HCS	0	0.0%	0	0.0%
ELLENSBURG HCS	0	0.0%	0	0.0%
MEDICAL LAKE HCS	0	0.0%	0	0.0%
MOSES LAKE HCS	0	0.0%	0	0.0%
OKANOGAN HCS	0	0.0%	0	0.0%
SPOKANE HCS	0	0.0%	0	0.0%
SUNNYSIDE HCS	0	0.0%	0	0.0%
TRI-CITIES HCS	0	0.0%	0	0.0%
WALLA WALLA HCS	0	0.0%	0	0.0%
WENATCHEE HCS	0	0.0%	0	0.0%
YAKIMA HCS	0	0.0%	0	0.0%
Region 1 Total	0	0.0%	0	0.0%

ALTSA Home and Community Service Offices (HCS) – Region 2	HCS Office of Issuance			
	Cases	% of State Total	Clients	% of State Total
ALDERWOOD HCS	0	0.0%	0	0.0%
BELLINGHAM HCS	0	0.0%	0	0.0%
EVERETT HCS	0	0.0%	0	0.0%
HOLGATE HCS	1	0.2%	1	0.1%
MOUNT VERNON HCS	0	0.0%	0	0.0%
SMOKEY POINT HCS	0	0.0%	0	0.0%
Region 2 Total	1	0.2%	1	0.1%

AREN Caseload by Home and Community Services Offices (HCS), SFY 2023 Annual Unduplicated (continued)

ALTSA Home and Community Service Offices (HCS) – Region 3	HCS Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS	0	0.0%	0	0.0%
BREMERTON HCS	0	0.0%	0	0.0%
CHEHALIS HCS	0	0.0%	0	0.0%
KELSO HCS	0	0.0%	0	0.0%
OLYMPIA HCS	0	0.0%	0	0.0%
PORT ANGELES HCS	0	0.0%	0	0.0%
STEILACOOM HCS	0	0.0%	0	0.0%
TACOMA HCS	0	0.0%	0	0.0%
VANCOUVER HCS	0	0.0%	0	0.0%
Region 3 Total	0	0.0%	0	0.0%

AREN Caseload by County of Residence, SFY 2023 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	2	0.4%	6	0.5%	Lewis	3	0.6%	9	0.7%
Asotin	1	0.2%	3	0.2%	Lincoln	0	0.0%	0	0.0%
Benton	7	1.5%	19	1.5%	Mason	3	0.6%	13	1.0%
Chelan	0	0.0%	0	0.0%	Okanogan	0	0.0%	0	0.0%
Clallam	1	0.2%	4	0.3%	Pacific	0	0.0%	0	0.0%
Clark	29	6.3%	77	6.1%	Pend Oreille	2	0.4%	6	0.5%
Columbia	0	0.0%	0	0.0%	Pierce	119	25.7%	309	24.4%
Cowlitz	52	11.2%	133	10.5%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	2	0.4%	8	0.6%
Ferry	0	0.0%	0	0.0%	Skamania	2	0.4%	6	0.5%
Franklin	1	0.2%	1	0.1%	Snohomish	26	5.6%	74	5.8%
Garfield	0	0.0%	0	0.0%	Spokane	55	11.9%	164	12.9%
Grant	1	0.2%	5	0.4%	Stevens	3	0.6%	9	0.7%
Grays Harbor	14	3.0%	41	3.2%	Thurston	19	4.1%	45	3.6%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	1	0.2%	4	0.3%
King	81	17.5%	233	18.4%	Whatcom	4	0.9%	14	1.1%
Kitsap	6	1.3%	11	0.9%	Whitman	0	0.0%	0	0.0%
Kittitas	5	1.1%	11	0.9%	Yakima	19	4.1%	48	3.8%
Klickitat	5	1.1%	14	1.1%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	463	100.0%	1,267	100.0%

AREN Client Demographics, SFY 2023 Annual Unduplicated

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	1,267	100.0%	417	100.0%
Gender	All Clients		All Adults	
Female	784	61.9%	345	82.7%
Male	482	38.0%	72	17.3%
Unknown	1	0.1%	0	0.0%
Ethnicity and Race	All Clients		All Adults	
Hispanic or Latino	245	19.3%	54	12.9%
Not Hispanic or Latino⁶	1,022	80.7%	363	87.1%
White	493	38.9%	200	48.0%
Black/African American	329	26.0%	108	25.9%
Asian/Pacific Islander	54	4.3%	19	4.6%
American Indian/Alaska Native	43	3.4%	15	3.6%
Two or More Races	54	4.3%	9	2.2%
Race Not Reported	49	3.9%	12	2.9%
Marital Status	All Adults			
Separated			35	8.4%
Married			70	16.8%
Never Married			244	58.5%
Divorced			63	15.1%
Widowed			5	1.2%
Not Reported/Unidentifiable			0	0.0%
Citizenship Status	All Clients		All Adults	
U.S. Citizen	1,214	95.8%	385	92.3%
Resident Noncitizen	52	4.1%	32	7.7%
U.S. National⁷	1	0.1%	0	0.0%
Not Reported/Unidentifiable	0	0.0%	0	0.0%

⁶ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

⁷ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

AREN Client Demographics, SFY 2023 Annual Unduplicated (continued)

Characteristic	<u>All Clients</u>		<u>All Adults</u>	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Homeless Status	<u>All Clients</u>		<u>All Adults</u>	
Homeless ⁸	121	9.6%	43	10.3%
Education Status	<u>All Adults</u>			
Less than a High School Diploma	75		18.0%	
High School Graduate or GED	165		39.6%	
Some College or College Degree	176		42.2%	
Not Reported/Unidentifiable	1		0.2%	
Age	<u>All Clients</u>		<u>All Adults</u>	
< 1 Year Old	25	2.0%	N/A	
1 – 5 Years Old	263	20.8%		
6 – 10 Years Old	276	21.8%		
11 – 15 Years Old	216	17.0%		
16 – 17 Years Old	70	5.5%		
18 – 24 Years Old	54	4.3%	54	12.9%
25 – 34 Years Old	164	12.9%	164	39.3%
35 – 44 Years Old	154	12.2%	154	36.9%
45 – 54 Years Old	41	3.2%	41	9.8%
55 – 64 Years Old	4	0.3%	4	1.0%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	8.1 Years			
Average Age of Adults	34.2 Years			

⁸ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

Selected Consolidated Emergency Assistance Program (CEAP) Program Characteristics, SFY 2022 and SFY 2023⁹

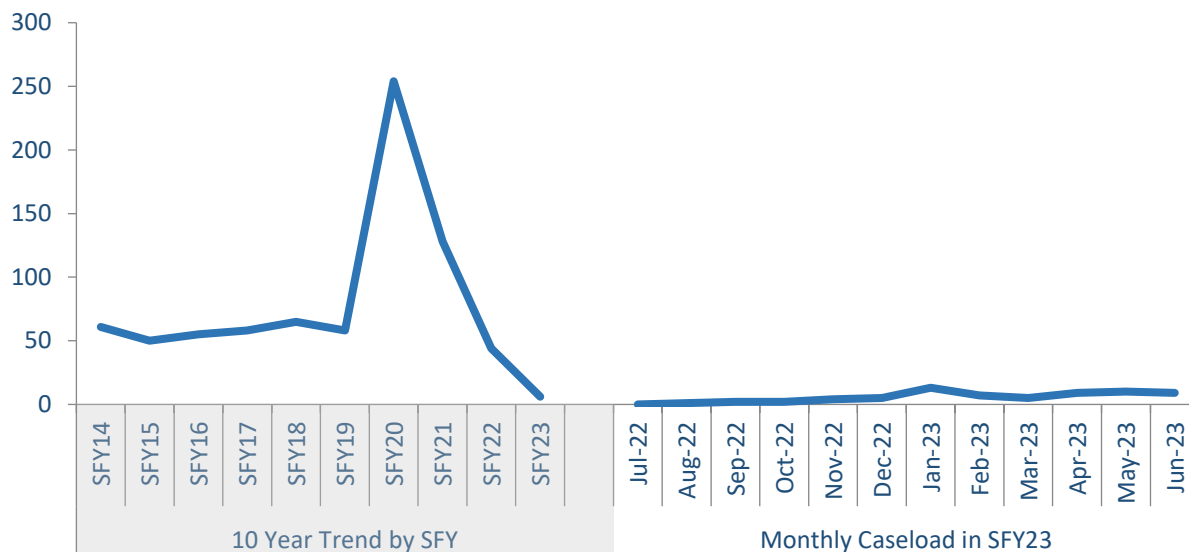
	SFY 2022 (July 2021-June 2022)	SFY 2023 (July 2022-June 2023)	Change	
Average Number of Cases Per Month (Range)	44 (0 - 458)	6 (0 - 13)	-86.4% (Decrease)	↓
Average Number of Persons Per Month (Range)	50 (0 - 482)	16 (0 - 37)	-68.0% (Decrease)	↓
Average Number of Adults Per Month (Range)	46 (0 - 469)	7 (0 - 17)	-84.8% (Decrease)	↓
Average Number of Children Per Month (Range)	4 (0 - 13)	9 (0 - 20)	125.0% (Increase)	↑
State Population ¹⁰	7,864,400	7,951,150	1.1% (Increase)	↑
Monthly Average Recipients as a Percent of State Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	8.0%	56.3%	48.3% Point (Increase)	↑
Average Persons Per Case	1.1	2.7	1.6 Point (Increase)	↑
Average Children Per Case	0.1	1.5	1.4 Point (Increase)	↑
Average Children Per Adult	0.1	1.3	1.2 Point (Increase)	↑
Average Monthly Payment Per Case (Range) ¹¹	\$416.55 (\$0 - \$888.00)	\$505.50 (\$0 - \$685.33)	21.4% (Increase)	↑

⁹ The larger number of CEAP cases in SFY 2022 is due to the activation of the Disaster Cash Assistance Program (DCAP) from November 22, 2021 through December 17, 2021. The data in this table reflects only CEAP, which has funding throughout the year and is available exclusively for households with minor dependent children or pregnant individuals who are not eligible for other cash programs. DCAP is an expanded option for a broader array of households, and it is only available per a state of emergency declared by the Governor. When DCAP is activated, some households eligible for CEAP may apply for assistance and receive CEAP instead.

¹⁰ Source: Office of Financial Management (OFM) population estimates

¹¹ Payments not adjusted for refunds.

CEAP Caseload, SFY 2014 – 2023



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY14	61	SFY19	58
SFY15	50	SFY20	254
SFY16	55	SFY21	128
SFY17	58	SFY22	44
SFY18	65	SFY23	6

SFY 2023	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	0	0	\$0	\$0.00
August	1	3	\$654	\$654.00
September	2	5	\$1,182	\$591.00
October	2	7	\$1,298	\$649.00
November	4	14	\$2,724	\$681.00
December	5	11	\$2,172	\$434.40
January	13	37	\$7,105	\$546.54
February	7	23	\$3,338	\$476.86
March	5	13	\$2,201	\$440.20
April	9	22	\$3,661	\$406.76
May	10	29	\$5,889	\$588.90
June	9	29	\$6,168	\$685.33
Mo. Avg.	6	16	\$3,033	\$505.50

Annual Undup. ¹²	66	191	\$36,392	\$551.39
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CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2023 Annual Unduplicated

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	16	24.2%	46	24.1%	16	24.2%	46	24.1%
Region 2 CSOs	22	33.3%	63	33.0%	26	39.4%	72	37.7%
Region 3 CSOs	16	24.2%	49	25.7%	24	36.4%	73	38.2%
CSCCs	12	18.2%	33	17.3%	N/A			
AL TSA (HCS)	0	0.0%	0	0.0%				
DDA	0	0.0%	0	0.0%				
Tribal Locations	0	0.0%	0	0.0%				
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	66	100.0%	191	100.0%	66	100.0%	191	100.0%

¹² Expenditures represent total expenditures in the SFY.

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2023 Annual Unduplicated (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	1	1.5%	1	0.5%	1	1.5%	1	0.5%
COLVILLE	1	1.5%	4	2.1%	1	1.5%	4	2.1%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	0	0.0%	0	0.0%	0	0.0%	0	0.0%
MOSES LAKE	5	7.6%	14	7.3%	5	7.6%	14	7.3%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE TRENT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SUNNYSIDE	3	4.5%	11	5.8%	3	4.5%	11	5.8%
TOPPENISH	2	3.0%	7	3.7%	1	1.5%	4	2.1%
WALLA WALLA	1	1.5%	1	0.5%	1	1.5%	1	0.5%
WENATCHEE	3	4.5%	8	4.2%	3	4.5%	8	4.2%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	0	0.0%	0	0.0%	1	1.5%	3	1.6%
Region 1 Total	16	24.2%	46	24.1%	16	24.2%	46	24.1%

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2023 Annual Unduplicated (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	2	3.0%	5	2.6%	1	1.5%	3	1.6%
AUBURN	1	1.5%	3	1.6%	2	3.0%	6	3.1%
BELLINGHAM	2	3.0%	2	1.0%	1	1.5%	1	0.5%
BELLTOWN	1	1.5%	4	2.1%	1	1.5%	4	2.1%
CAPITOL HILL	0	0.0%	0	0.0%	1	1.5%	1	0.5%
EVERETT	5	7.6%	18	9.4%	6	9.1%	20	10.5%
FEDERAL WAY	1	1.5%	3	1.6%	1	1.5%	3	1.6%
KING EASTSIDE	1	1.5%	3	1.6%	2	3.0%	5	2.6%
KING NORTH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KING SOUTH	0	0.0%	0	0.0%	1	1.5%	2	1.0%
MT VERNON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OAK HARBOR	1	1.5%	2	1.0%	1	1.5%	2	1.0%
RAINIER	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RENTON	1	1.5%	2	1.0%	2	3.0%	3	1.6%
SKY VALLEY	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SMOKEY POINT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE CENTER	7	10.6%	21	11.0%	7	10.6%	22	11.5%
Region 2 Total	22	33.3%	63	33.0%	26	39.4%	72	37.7%

CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2023 Annual Unduplicated (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	3	4.5%	8	4.2%	4	6.1%	10	5.2%
BREMERTON	2	3.0%	7	3.7%	3	4.5%	12	6.3%
CHEHALIS	0	0.0%	0	0.0%	1	1.5%	4	2.1%
COLUMBIA RIVER	2	3.0%	8	4.2%	3	4.5%	12	6.3%
FORKS	0	0.0%	0	0.0%	1	1.5%	2	1.0%
KELSO	5	7.6%	13	6.8%	5	7.6%	13	6.8%
LAKEWOOD	1	1.5%	2	1.0%	1	1.5%	2	1.0%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	0	0.0%	0	0.0%	1	1.5%	1	0.5%
PIERCE NORTH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PIERCE SOUTH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PUYALLUP VALLEY	2	3.0%	8	4.2%	4	6.1%	14	7.3%
SHELTON	1	1.5%	3	1.6%	1	1.5%	3	1.6%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	16	24.2%	49	25.7%	24	36.4%	73	38.2%

CEAP Caseload by Customer Service Contact Centers (CSCC) and Other Locations, SFY 2023 Annual Unduplicated

Customer Service Contact Centers (CSCC)	# of Cases	Office of Issuance		
		% of State Total	# of Clients	% of State Total
CSCC Central Sound	0	0.0%	0	0.0%
CSCC Northeast	0	0.0%	0	0.0%
CSCC Northwest	0	0.0%	0	0.0%
CSCC South Sound	0	0.0%	0	0.0%
CSCC Southeast	0	0.0%	0	0.0%
CSCC Southwest	0	0.0%	0	0.0%
CSCC Virtual Case Management Center	12	18.2%	33	17.3%
CSCC WASHCAP	0	0.0%	0	0.0%
CSCC and WASHCAP Total	12	18.2%	33	17.3%

DDA Locations	# of Cases	Office of Issuance		
		% of State Total	# of Clients	% of State Total
DDA Behavioral Health Financial Unit	0	0.0%	0	0.0%
DDA Long-Term Care & Special Programs	0	0.0%	0	0.0%
DDA Locations Total	0	0.0%	0	0.0%

Tribal Locations	# of Cases	Office of Issuance		
		% of State Total	# of Clients	% of State Total
Port Gamble S'Klallam Tribe (PGST)	0	0.0%	0	0.0%

CEAP Caseload by County of Residence, SFY 2023 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	2	3.0%	6	3.1%	Lewis	1	1.5%	4	2.1%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	0	0.0%	0	0.0%	Mason	1	1.5%	3	1.6%
Chelan	3	4.5%	8	4.2%	Okanogan	0	0.0%	0	0.0%
Clallam	1	1.5%	2	1.0%	Pacific	0	0.0%	0	0.0%
Clark	3	4.5%	12	6.3%	Pend Oreille	0	0.0%	0	0.0%
Columbia	0	0.0%	0	0.0%	Pierce	5	7.6%	16	8.4%
Cowlitz	5	7.6%	13	6.8%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	0	0.0%	0	0.0%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	0	0.0%	0	0.0%	Snohomish	7	10.6%	23	12.0%
Garfield	0	0.0%	0	0.0%	Spokane	0	0.0%	0	0.0%
Grant	3	4.5%	8	4.2%	Stevens	1	1.5%	4	2.1%
Grays Harbor	4	6.1%	10	5.2%	Thurston	1	1.5%	1	0.5%
Island	1	1.5%	2	1.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	1	1.5%	1	0.5%
King	17	25.8%	46	24.1%	Whatcom	1	1.5%	1	0.5%
Kitsap	3	4.5%	12	6.3%	Whitman	1	1.5%	1	0.5%
Kittitas	0	0.0%	0	0.0%	Yakima	5	7.6%	18	9.4%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	66	100.0%	191	100.0%

CEAP Client Demographics, SFY 2023 Annual Unduplicated

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	191	100.0%	85	100.0%

Gender	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Female	104	54.5%	55	64.7%
Male	87	45.5%	30	35.3%
Unknown	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Hispanic or Latino	79	41.4%	33	38.8%
Not Hispanic or Latino¹³	112	58.6%	52	61.2%
White	68	35.6%	35	41.2%
Black/African American	18	9.4%	7	8.2%
Asian/Pacific Islander	5	2.6%	2	2.4%
American Indian/Alaska Native	2	1.0%	1	1.2%
Two or More Races	7	3.7%	2	2.4%
Race Not Reported	12	6.3%	5	5.9%

Marital Status	All Adults	
	# of Clients	% of Total Adults
Separated	5	5.9%
Married	17	20.0%
Never Married	50	58.8%
Divorced	8	9.4%
Widowed	3	3.5%
Not Reported/Unidentifiable	2	2.4%

Citizenship Status	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
U.S. Citizen	129	67.5%	51	60.0%
Resident Noncitizen	10	5.2%	6	7.1%
U.S. National¹⁴	0	0.0%	0	0.0%
Undocumented Noncitizen¹⁵	52	27.2%	28	32.9%
Not Reported/Unidentifiable	0	0.0%	0	0.0%

¹³ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

¹⁴ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

¹⁵ CEAP is one of the few programs that an undocumented noncitizen is qualified to receive.

CEAP Client Demographics, SFY 2023 Annual Unduplicated (continued)

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	All Clients		All Adults	
Homeless ¹⁶	35	18.3%	16	18.8%

Education Status	All Adults	
Less than a High School Diploma	41	48.2%
High School Graduate or GED	32	37.6%
Some College or College Degree	11	12.9%
Not Reported/Unidentifiable	1	1.2%

Age	All Clients		All Adults	
< 1 Year Old	0	0.0%	N/A	
1 – 5 Years Old	27	14.1%		
6 – 10 Years Old	42	22.0%		
11 – 15 Years Old	24	12.6%		
16 – 17 Years Old	13	6.8%		
18 – 24 Years Old	11	5.8%	11	12.9%
25 – 34 Years Old	31	16.2%	31	36.5%
35 – 44 Years Old	23	12.0%	23	27.1%
45 – 54 Years Old	17	8.9%	17	20.0%
55 – 64 Years Old	1	0.5%	1	1.2%
65+ Years Old	2	1.0%	2	2.4%
Average Age of Children	9.2 Years			
Average Age of Adults	36.1 Years			

Length of Stay	
Average Length of Stay ¹⁷	1.5 Months

¹⁶ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

¹⁷ Average cumulative months adult clients received CEAP since July 1997.

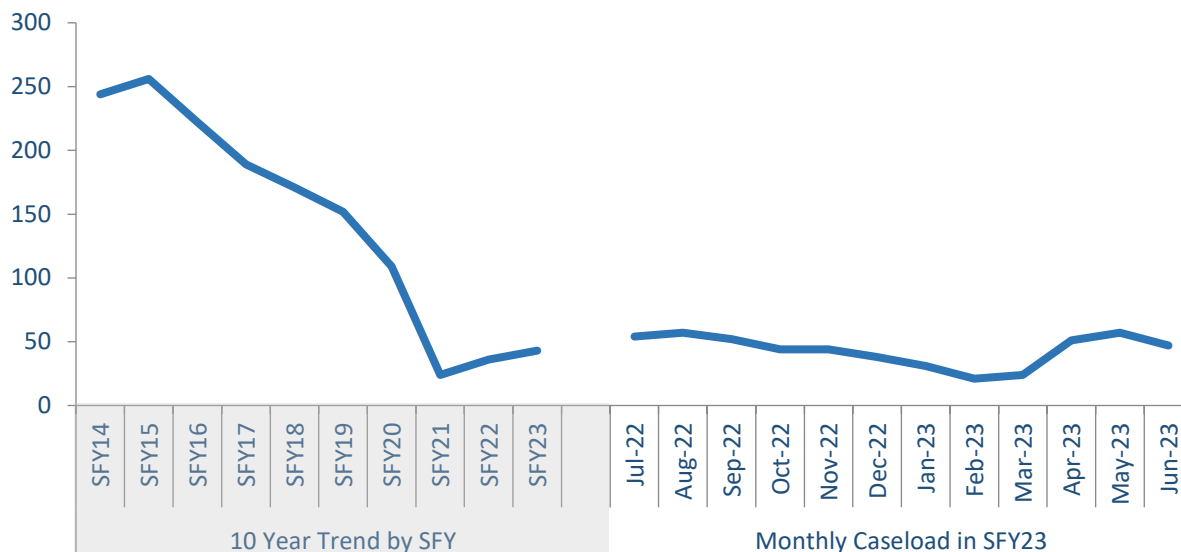
Selected Diversion Cash Assistance (DCA) Program Characteristics, SFY 2022 and SFY 2023

	SFY 2022	SFY 2023		
	(July 2021-June 2022)	(July 2022-June 2023)	Change	
Average Number of Cases Per Month (Range)	36 (15 - 53)	43 (21 - 57)	19.4% (Increase)	↑
Average Number of Persons Per Month (Range)	114 (40 - 178)	147 (67 - 200)	28.9% (Increase)	↑
Average Number of Adults Per Month (Range)	42 (16 - 65)	55 (27 - 72)	31.0% (Increase)	↑
Average Number of Children Per Month (Range)	72 (24 - 113)	93 (40 - 136)	29.2% (Increase)	↑
State Population ¹⁸	7,864,400	7,951,150	1.1% (Increase)	↑
Monthly Average Recipients as a Percent of State Total Population	<0.1%	<0.1%	No Change	=
Children as Percent of Recipients	63.2%	63.3%	0.1% Point (Increase)	↑
Average Persons Per Case	3.2	3.4	0.2 Point (Increase)	↑
Average Children Per Case	2.0	2.2	0.2 Point (Increase)	↑
Average Children Per Adult	1.7	1.7	No Change	=
Average Monthly Payment Per Case (Range) ¹⁹	\$1,155.67 (\$1,081.38 - \$1,219.38)	\$1,189.56 (\$1,122.05 - \$1,231.19)	2.9% (Increase)	↑

¹⁸ Source: Office of Financial Management (OFM) population estimates

¹⁹ Payments not adjusted for refunds

DCA Caseload, SFY 2014 – 2023



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY14	244	SFY19	152
SFY15	256	SFY20	109
SFY16	222	SFY21	24
SFY17	189	SFY22	36
SFY18	171	SFY23	43

SFY 2023	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	54	187	\$64,041	\$1,185.95
August	57	196	\$67,723	\$1,188.12
September	52	176	\$58,347	\$1,122.05
October	44	147	\$54,172	\$1,231.19
November	44	164	\$51,788	\$1,177.00
December	38	123	\$46,385	\$1,220.66
January	31	109	\$37,019	\$1,194.16
February	21	67	\$25,814	\$1,229.22
March	24	73	\$28,098	\$1,170.74
April	51	166	\$60,567	\$1,187.59
May	57	200	\$66,251	\$1,162.30
June	47	158	\$53,608	\$1,140.61
Mo. Avg.	43	147	\$51,151	\$1,189.56

Annual Undup. ²⁰	520	1,766	\$613,813	\$1,180.41
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DCA Caseload by DSHS Region of Issuance and Residence, SFY 2023 Annual Unduplicated

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	138	26.5%	471	26.7%	138	26.5%	471	26.7%
Region 2 CSOs	165	31.7%	562	31.8%	164	31.5%	561	31.8%
Region 3 CSOs	217	41.7%	733	41.5%	218	41.9%	734	41.6%
CSCCs	0	0.0%	0	0.0%	N/A			
ALTSA (HCS)	0	0.0%	0	0.0%				
DDA	0	0.0%	0	0.0%				
Tribal Locations	0	0.0%	0	0.0%				
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	520	100.0%	1,766	100.0%	520	100.0%	1,766	100.0%

²⁰ Expenditures represent total expenditures in the SFY.

DCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2023 Annual Unduplicated (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	1	0.2%	3	0.2%	1	0.2%	3	0.2%
COLFAX	3	0.6%	8	0.5%	3	0.6%	8	0.5%
COLVILLE	2	0.4%	11	0.6%	2	0.4%	11	0.6%
ELLENSBURG	3	0.6%	7	0.4%	3	0.6%	7	0.4%
GOLDENDALE	2	0.4%	6	0.3%	2	0.4%	6	0.3%
KENNEWICK	35	6.7%	135	7.6%	35	6.7%	135	7.6%
MOSES LAKE	8	1.5%	28	1.6%	8	1.5%	28	1.6%
NEWPORT	1	0.2%	4	0.2%	1	0.2%	4	0.2%
OKANOGAN	2	0.4%	8	0.5%	2	0.4%	8	0.5%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	18	3.5%	56	3.2%	26	5.0%	83	4.7%
SPOKANE TRENT	37	7.1%	123	7.0%	29	5.6%	96	5.4%
SUNNYSIDE	1	0.2%	2	0.1%	1	0.2%	2	0.1%
TOPPENISH	5	1.0%	17	1.0%	5	1.0%	17	1.0%
WALLA WALLA	5	1.0%	15	0.8%	5	1.0%	15	0.8%
WENATCHEE	3	0.6%	14	0.8%	3	0.6%	14	0.8%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	12	2.3%	34	1.9%	12	2.3%	34	1.9%
Region 1 Total	138	26.5%	471	26.7%	138	26.5%	471	26.7%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2023 Annual Unduplicated (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	10	1.9%	26	1.5%	10	1.9%	26	1.5%
AUBURN	30	5.8%	117	6.6%	30	5.8%	117	6.6%
BELLINGHAM	3	0.6%	9	0.5%	3	0.6%	9	0.5%
BELLTOWN	5	1.0%	17	1.0%	4	0.8%	16	0.9%
CAPITOL HILL	5	1.0%	13	0.7%	5	1.0%	13	0.7%
EVERETT	14	2.7%	49	2.8%	14	2.7%	49	2.8%
FEDERAL WAY	23	4.4%	71	4.0%	22	4.2%	69	3.9%
KING EASTSIDE	11	2.1%	36	2.0%	11	2.1%	36	2.0%
KING NORTH	5	1.0%	11	0.6%	5	1.0%	11	0.6%
KING SOUTH	11	2.1%	41	2.3%	11	2.1%	41	2.3%
MT VERNON	2	0.4%	6	0.3%	2	0.4%	6	0.3%
OAK HARBOR	1	0.2%	4	0.2%	1	0.2%	4	0.2%
RAINIER	5	1.0%	17	1.0%	5	1.0%	17	1.0%
RENTON	14	2.7%	49	2.8%	15	2.9%	51	2.9%
SKY VALLEY	2	0.4%	9	0.5%	2	0.4%	9	0.5%
SMOKEY POINT	13	2.5%	53	3.0%	13	2.5%	53	3.0%
WHITE CENTER	11	2.1%	34	1.9%	11	2.1%	34	1.9%
Region 2 Total	165	31.7%	562	31.8%	164	31.5%	561	31.8%

DCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2023 Annual Unduplicated (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	5	1.0%	18	1.0%	5	1.0%	18	1.0%
BREMERTON	10	1.9%	40	2.3%	10	1.9%	40	2.3%
CHEHALIS	9	1.7%	32	1.8%	9	1.7%	32	1.8%
COLUMBIA RIVER	37	7.1%	112	6.3%	37	7.1%	112	6.3%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	29	5.6%	105	5.9%	29	5.6%	105	5.9%
LAKEWOOD	33	6.3%	111	6.3%	33	6.3%	111	6.3%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	24	4.6%	71	4.0%	23	4.4%	68	3.9%
PIERCE NORTH	18	3.5%	60	3.4%	18	3.5%	60	3.4%
PIERCE SOUTH	18	3.5%	66	3.7%	19	3.7%	67	3.8%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	2	0.4%	6	0.3%	2	0.4%	6	0.3%
PUYALLUP VALLEY	20	3.8%	66	3.7%	20	3.8%	66	3.7%
SHELTON	7	1.3%	23	1.3%	8	1.5%	26	1.5%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	5	1.0%	23	1.3%	5	1.0%	23	1.3%
Region 3 Total	217	41.7%	733	41.5%	218	41.9%	734	41.6%

DCA Caseload by County of Residence, SFY 2023 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	9	1.7%	32	1.8%
Asotin	1	0.2%	3	0.2%	Lincoln	2	0.4%	4	0.2%
Benton	24	4.6%	93	5.3%	Mason	8	1.5%	26	1.5%
Chelan	3	0.6%	14	0.8%	Okanogan	2	0.4%	8	0.5%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	37	7.1%	112	6.3%	Pend Oreille	1	0.2%	4	0.2%
Columbia	0	0.0%	0	0.0%	Pierce	90	17.3%	304	17.2%
Cowlitz	29	5.6%	105	5.9%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	2	0.4%	6	0.3%
Ferry	0	0.0%	0	0.0%	Skamania	5	1.0%	23	1.3%
Franklin	11	2.1%	42	2.4%	Snohomish	39	7.5%	137	7.8%
Garfield	0	0.0%	0	0.0%	Spokane	53	10.2%	175	9.9%
Grant	8	1.5%	28	1.6%	Stevens	2	0.4%	11	0.6%
Grays Harbor	5	1.0%	18	1.0%	Thurston	23	4.4%	68	3.9%
Island	1	0.2%	4	0.2%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	2	0.4%	6	0.3%	Walla Walla	5	1.0%	15	0.8%
King	119	22.9%	405	22.9%	Whatcom	3	0.6%	9	0.5%
Kitsap	10	1.9%	40	2.3%	Whitman	3	0.6%	8	0.5%
Kittitas	3	0.6%	7	0.4%	Yakima	18	3.5%	53	3.0%
Klickitat	2	0.4%	6	0.3%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	520	100.0%	1,766	100.0%

DCA Client Demographics, SFY 2023 Annual Unduplicated

Characteristic	All Clients		All Adults	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults
Total Clients	1,766	100.0%	682	100.0%

Gender	All Clients		All Adults	
Female	1,053	59.6%	506	74.2%
Male	713	40.4%	176	25.8%
Unknown	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults	
Hispanic or Latino	429	24.3%	138	20.2%
Not Hispanic or Latino²¹	1,337	75.7%	544	79.8%
White	658	37.3%	301	44.1%
Black/African American	369	20.9%	139	20.4%
Asian/Pacific Islander	92	5.2%	34	5.0%
American Indian/Alaska Native	73	4.1%	25	3.7%
Two or More Races	67	3.8%	18	2.6%
Race Not Reported	78	4.4%	27	4.0%

Marital Status	All Adults	
Separated	47	6.9%
Married	185	27.1%
Never Married	350	51.3%
Divorced	96	14.1%
Widowed	4	0.6%
Not Reported/Unidentifiable	0	0.0%

Citizenship Status	All Clients		All Adults	
U.S. Citizen	1,690	95.7%	626	91.8%
Resident Noncitizen	65	3.7%	50	7.3%
U.S. National²²	11	0.6%	6	0.9%
Not Reported/Unidentifiable	0	0.0%	0	0.0%

²¹ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

²² U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

DCA Client Demographics, SFY 2023 Annual Unduplicated (continued)

Characteristic	<u>All Clients</u>		<u>All Adults</u>	
	# of Clients	% of Total Clients	# of Clients	% of Total Adults

Homeless Status	<u>All Clients</u>		<u>All Adults</u>	
Homeless ²³	98	5.5%	37	5.4%

Education Status	<u>All Adults</u>	
Less than a High School Diploma	93	13.6%
High School Graduate or GED	292	42.8%
Some College or College Degree	294	43.1%
Not Reported/Unidentifiable	3	0.4%

Age	<u>All Clients</u>		<u>All Adults</u>	
< 1 Year Old	46	2.6%	N/A	
1 – 5 Years Old	337	19.1%		
6 – 10 Years Old	340	19.3%		
11 – 15 Years Old	279	15.8%		
16 – 17 Years Old	82	4.6%		
18 – 24 Years Old	90	5.1%	90	13.2%
25 – 34 Years Old	286	16.2%	286	41.9%
35 – 44 Years Old	225	12.7%	225	33.0%
45 – 54 Years Old	77	4.4%	77	11.3%
55 – 64 Years Old	4	0.2%	4	0.6%
65+ Years Old	0	0.0%	0	0.0%
Average Age of Children	8.0 Years			
Average Age of Adults	33.9 Years			

Length of Stay	
Average Length of Stay ²⁴	1.7 Months

²³ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

²⁴ Average cumulative number of months adult clients received DCA since July 1997.

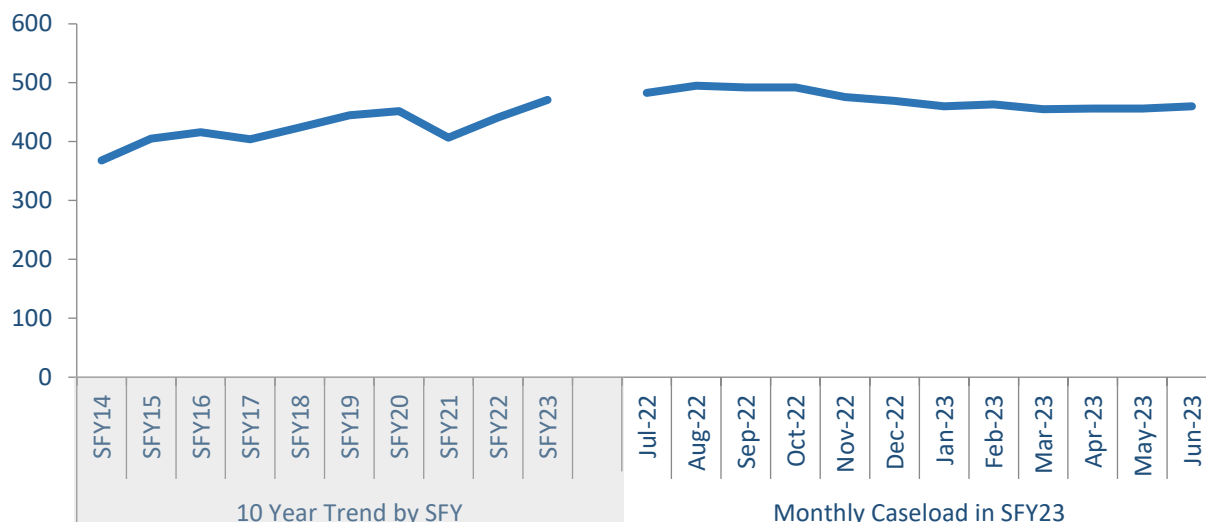
Selected Ongoing Additional Requirements (OAR) Program Characteristics, SFY 2022 and SFY 2023²⁵

	SFY 2022 (July 2021-June 2022)	SFY 2023 (July 2022-June 2023)	Change	
Average Number of Cases Per Month (Range)	441 (422 - 472)	471 (455 - 495)	6.8% (Increase)	↑
Average Number of Persons Per Month (Range)	454 (433 - 489)	482 (462 - 509)	6.2% (Increase)	↑
Average Number of Adults Per Month (Range)	440 (422 - 473)	471 (453 - 494)	7.0% (Increase)	↑
State Population ²⁶	7,864,400	7,951,150	1.1% (Increase)	↑
Monthly Average Recipients as a Percent of State Total Population	<0.1%	<0.1%	No Change	=
Average Persons Per Case	1.0	1.0	No Change	=
Average Monthly Payment Per Case (Range) ²⁷	\$39.37 (\$37.78 - \$43.68)	\$39.19 (\$37.75 - \$40.99)	-0.5% (Decrease)	↓

²⁵ In the 2023 ESA Briefing Book, SSI clients in long-term medical programs served by ALTSA have been added to the OAR population. This results in an additional caseload both for SFY 2023 and in historical years.

²⁶ Source: Office of Financial Management (OFM) population estimates

²⁷ Payments not adjusted for refunds.

OAR Caseload, SFY 2014 – 2023²⁸

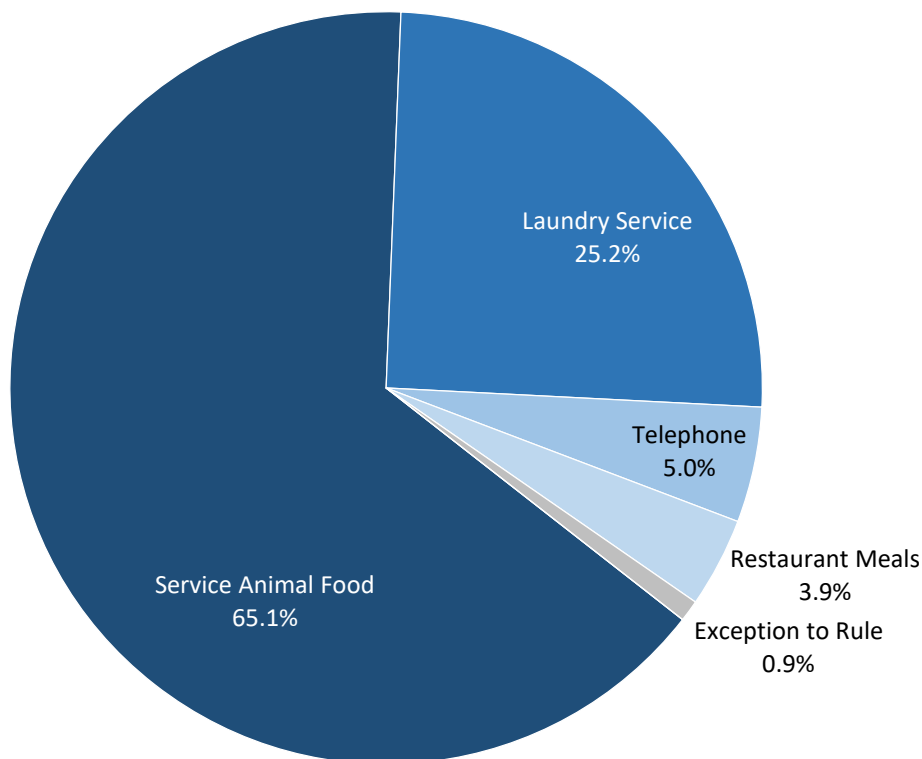
SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY14	368	SFY19	445
SFY15	405	SFY20	452
SFY16	416	SFY21	407
SFY17	404	SFY22	441
SFY18	424	SFY23	471

SFY 2023	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	483	495	\$18,601	\$38.51
August	495	509	\$20,289	\$40.99
September	492	503	\$18,876	\$38.37
October	492	505	\$19,732	\$40.11
November	476	483	\$17,968	\$37.75
December	469	476	\$17,846	\$38.05
January	460	474	\$18,150	\$39.46
February	463	475	\$18,160	\$39.22
March	455	462	\$17,542	\$38.55
April	456	467	\$18,288	\$40.11
May	456	464	\$17,717	\$38.85
June	460	471	\$18,321	\$39.83
Mo. Avg.	471	482	\$18,458	\$39.19
Annual Undup. ²⁹	651	681	\$221,490	\$340.23

²⁸ In the 2023 ESA Briefing Book, SSI clients in long-term medical programs served by ALTSA have been added to the OAR population. This results in an additional caseload both for SFY 2023 and in historical years.

²⁹ Expenditures represent total expenditures in the SFY.

Average Monthly OAR Caseload by Service Type³⁰, SFY 2023



OAR Case Type	Average Monthly OAR Caseload	
	# of Cases	% of Total
Service Animal Food	354	65.1%
Laundry Service	137	25.2%
Telephone	27	5.0%
Restaurant Meals	21	3.9%
Exception to Rule	5	0.9%
Total Cases	544	100.0%

³⁰ Numbers are based on the average monthly caseload by type. A case may receive more than one type of OAR assistance. As a result, the sum of OAR cases by type may exceed the monthly average cases that received OAR in the SFY.

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2023 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	116	25.2%	120	25.5%	173	37.6%	177	37.6%
Region 2 CSOs	40	8.7%	41	8.7%	194	42.2%	195	41.4%
Region 3 CSOs	22	4.8%	28	5.9%	91	19.8%	97	20.6%
CSCCs	130	28.3%	130	27.6%	N/A			
ALTSA (HCS)	147	32.0%	147	31.2%				
DDA	5	1.1%	5	1.1%				
Tribal Locations	0	0.0%	0	0.0%				
Not Reported / Unidentifiable	0	0.0%	0	0.0%	2	0.4%	2	0.4%
State Total	460	100.0%	471	100.0%	460	100.0%	471	100.0%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2023 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%	1	0.2%	1	0.2%
COLVILLE	1	0.2%	1	0.2%	2	0.4%	2	0.4%
ELLENSBURG	14	3.0%	14	3.0%	15	3.3%	15	3.2%
GOLDENDALE	15	3.3%	19	4.0%	14	3.0%	18	3.8%
KENNEWICK	5	1.1%	5	1.1%	8	1.7%	8	1.7%
MOSES LAKE	54	11.7%	54	11.5%	58	12.6%	58	12.3%
NEWPORT	2	0.4%	2	0.4%	4	0.9%	4	0.8%
OKANOGAN	0	0.0%	0	0.0%	4	0.9%	4	0.8%
REPUBLIC	0	0.0%	0	0.0%	1	0.2%	1	0.2%
SPOKANE MAPLE	12	2.6%	12	2.5%	32	7.0%	32	6.8%
SPOKANE TRENT	11	2.4%	11	2.3%	25	5.4%	25	5.3%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	0	0.0%	0	0.0%	2	0.4%	2	0.4%
WHITE SALMON	1	0.2%	1	0.2%	2	0.4%	2	0.4%
YAKIMA	1	0.2%	1	0.2%	5	1.1%	5	1.1%
Region 1 Total	116	25.2%	120	25.5%	173	37.6%	177	37.6%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2023 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	2	0.4%	2	0.4%	15	3.3%	15	3.2%
AUBURN	1	0.2%	1	0.2%	6	1.3%	6	1.3%
BELLINGHAM	4	0.9%	4	0.8%	35	7.6%	35	7.4%
BELLTOWN	5	1.1%	5	1.1%	7	1.5%	7	1.5%
CAPITOL HILL	1	0.2%	1	0.2%	4	0.9%	4	0.8%
EVERETT	7	1.5%	8	1.7%	52	11.3%	53	11.3%
FEDERAL WAY	1	0.2%	1	0.2%	3	0.7%	3	0.6%
KING EASTSIDE	2	0.4%	2	0.4%	5	1.1%	5	1.1%
KING NORTH	4	0.9%	4	0.8%	8	1.7%	8	1.7%
KING SOUTH	0	0.0%	0	0.0%	5	1.1%	5	1.1%
MT VERNON	5	1.1%	5	1.1%	21	4.6%	21	4.5%
OAK HARBOR	1	0.2%	1	0.2%	3	0.7%	3	0.6%
RAINIER	2	0.4%	2	0.4%	4	0.9%	4	0.8%
RENTON	2	0.4%	2	0.4%	4	0.9%	4	0.8%
SKY VALLEY	1	0.2%	1	0.2%	3	0.7%	3	0.6%
SMOKEY POINT	2	0.4%	2	0.4%	11	2.4%	11	2.3%
WHITE CENTER	0	0.0%	0	0.0%	8	1.7%	8	1.7%
Region 2 Total	40	8.7%	41	8.7%	194	42.2%	195	41.4%

OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2023 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	2	0.4%	5	1.1%	14	3.0%	17	3.6%
BREMERTON	1	0.2%	1	0.2%	7	1.5%	7	1.5%
CHEHALIS	3	0.7%	4	0.8%	8	1.7%	9	1.9%
COLUMBIA RIVER	1	0.2%	3	0.6%	11	2.4%	13	2.8%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	2	0.4%	2	0.4%	8	1.7%	8	1.7%
LAKEWOOD	1	0.2%	1	0.2%	5	1.1%	5	1.1%
LONG BEACH	0	0.0%	0	0.0%	1	0.2%	1	0.2%
OLYMPIA	4	0.9%	4	0.8%	16	3.5%	16	3.4%
PIERCE NORTH	3	0.7%	3	0.6%	10	2.2%	10	2.1%
PIERCE SOUTH	1	0.2%	1	0.2%	2	0.4%	2	0.4%
PORT ANGELES	2	0.4%	2	0.4%	2	0.4%	2	0.4%
PORT TOWNSEND	0	0.0%	0	0.0%	1	0.2%	1	0.2%
PUYALLUP VALLEY	0	0.0%	0	0.0%	3	0.7%	3	0.6%
SHELTON	2	0.4%	2	0.4%	3	0.7%	3	0.6%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	22	4.8%	28	5.9%	91	19.8%	97	20.6%

OAR Caseload by Customer Service Contact Centers (CSCC) and Other Locations, June 2023 Snapshot

Customer Service Contact Centers (CSCC)	Office of Issuance		Office of Residence	
	# of Cases	% of State Total	# of Clients	% of State Total
CSCC Central Sound	0	0.0%	0	0.0%
CSCC Northeast	0	0.0%	0	0.0%
CSCC Northwest	0	0.0%	0	0.0%
CSCC South Sound	0	0.0%	0	0.0%
CSCC Southeast	0	0.0%	0	0.0%
CSCC Southwest	0	0.0%	0	0.0%
CSCC Virtual Case Management Center	0	0.0%	0	0.0%
CSCC WASHCAP	130	28.3%	130	27.6%
CSCC and WASHCAP Total	130	28.3%	130	27.6%

DDA Locations	Office of Issuance		Office of Residence	
	# of Cases	% of State Total	# of Clients	% of State Total
DDA Behavioral Health Financial Unit	0	0.0%	0	0.0%
DDA Long-Term Care & Special Programs	5	1.1%	5	1.1%
DDA Locations Total	5	1.1%	5	1.1%

Tribal Locations	Office of Issuance		Office of Residence	
	# of Cases	% of State Total	# of Clients	% of State Total
Port Gamble S'Klallam Tribe (PGST)	0	0.0%	0	0.0%

OAR Caseload by Home and Community Services Office (HCS), June 2023 Snapshot

ALTSA Home and Community Service Offices (HCS) – Region 1	HCS Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON HCS	0	0.0%	0	0.0%
COLVILLE HCS	2	0.4%	2	0.4%
ELLENSBURG HCS	0	0.0%	0	0.0%
MEDICAL LAKE HCS	1	0.2%	1	0.2%
MOSES LAKE HCS	2	0.4%	2	0.4%
OKANOGAN HCS	1	0.2%	1	0.2%
SPOKANE HCS	13	2.8%	13	2.8%
SUNNYSIDE HCS	0	0.0%	0	0.0%
TRI-CITIES HCS	1	0.2%	1	0.2%
WALLA WALLA HCS	0	0.0%	0	0.0%
WENATCHEE HCS	1	0.2%	1	0.2%
YAKIMA HCS	1	0.2%	1	0.2%
Region 1 Total	22	4.8%	22	4.7%

ALTSA Home and Community Service Offices (HCS) – Region 2	HCS Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD HCS	0	0.0%	0	0.0%
BELLINGHAM HCS	33	7.2%	33	7.0%
EVERETT HCS	12	2.6%	12	2.5%
HOLGATE HCS	15	3.3%	15	3.2%
MOUNT VERNON HCS	45	9.8%	45	9.6%
SMOKEY POINT HCS	0	0.0%	0	0.0%
Region 2 Total	105	22.8%	105	22.3%

OAR Caseload by Home and Community Services Office (HCS), June 2023 Snapshot (continued)

ALTSA Home and Community Service Offices (HCS) – Region 3	HCS Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS	5	1.1%	5	1.1%
BREMERTON HCS	0	0.0%	0	0.0%
CHEHALIS HCS	7	1.5%	7	1.5%
KELSO HCS	0	0.0%	0	0.0%
OLYMPIA HCS	3	0.7%	3	0.6%
PORT ANGELES HCS	0	0.0%	0	0.0%
STEILACOOM HCS	0	0.0%	0	0.0%
TACOMA HCS	3	0.7%	3	0.6%
VANCOUVER HCS	2	0.4%	2	0.4%
Region 3 Total	20	4.3%	20	4.2%

OAR Caseload by County of Residence, June 2023 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	5	1.1%	5	1.1%	Lewis	8	1.7%	9	1.9%
Asotin	0	0.0%	0	0.0%	Lincoln	3	0.7%	3	0.6%
Benton	6	1.3%	6	1.3%	Mason	3	0.7%	3	0.6%
Chelan	1	0.2%	1	0.2%	Okanogan	4	0.9%	4	0.8%
Clallam	2	0.4%	2	0.4%	Pacific	1	0.2%	1	0.2%
Clark	12	2.6%	14	3.0%	Pend Oreille	4	0.9%	4	0.8%
Columbia	0	0.0%	0	0.0%	Pierce	20	4.3%	20	4.2%
Cowlitz	8	1.7%	8	1.7%	San Juan	1	0.2%	1	0.2%
Douglas	1	0.2%	1	0.2%	Skagit	20	4.3%	20	4.2%
Ferry	1	0.2%	1	0.2%	Skamania	0	0.0%	0	0.0%
Franklin	2	0.4%	2	0.4%	Snohomish	81	17.6%	82	17.4%
Garfield	0	0.0%	0	0.0%	Spokane	55	12.0%	55	11.7%
Grant	52	11.3%	52	11.0%	Stevens	2	0.4%	2	0.4%
Grays Harbor	14	3.0%	17	3.6%	Thurston	16	3.5%	16	3.4%
Island	3	0.7%	3	0.6%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	1	0.2%	1	0.2%	Walla Walla	0	0.0%	0	0.0%
King	54	11.7%	54	11.5%	Whatcom	35	7.6%	35	7.4%
Kitsap	7	1.5%	7	1.5%	Whitman	1	0.2%	1	0.2%
Kittitas	15	3.3%	15	3.2%	Yakima	5	1.1%	5	1.1%
Klickitat	16	3.5%	20	4.2%	Not Reported/ Unidentifiable	1	0.2%	1	0.2%

	# of Cases	% of Total	# of Clients	% of Total
State Total	460	100.0%	471	100.0%

OAR Client Demographics, June 2023 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	471	100.0%
Total Adults	460	97.7%

Gender			All Clients
Female	330	70.1%	
Male	141	29.9%	
Unknown	0	0.0%	

Ethnicity and Race			All Clients
Hispanic or Latino	42	8.9%	
Not Hispanic or Latino ³¹	429	91.1%	
White	350	74.3%	
Black/African American	23	4.9%	
Asian/Pacific Islander	16	3.4%	
American Indian/Alaska Native	10	2.1%	
Two or More Races	5	1.1%	
Race Not Reported	25	5.3%	

Marital Status			All Adults
Separated	44	9.6%	
Married	26	5.7%	
Never Married	193	42.0%	
Divorced	162	35.2%	
Widowed	34	7.4%	
Not Reported/Unidentifiable	1	0.2%	

Citizenship Status			All Clients
U.S. Citizen	452	96.0%	
Resident Noncitizen	19	4.0%	
U.S. National ³²	0	0.0%	
Not Reported/Unidentifiable	0	0.0%	

³¹ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

³² U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

OAR Client Demographics, June 2023 Snapshot (continued)

<u>All Clients</u>		
Characteristic	# of Clients	% of Total Clients

<u>All Clients</u>		
Homeless Status		
Homeless ³³	61	13.0%

<u>All Adults</u>		
Education Status		
Less than a High School Diploma	82	17.8%
High School Graduate or GED	247	53.7%
Some College or College Degree	123	26.7%
Not Reported/Unidentifiable	8	1.7%

<u>All Clients</u>		
Age		
< 1 Year Old	0	0.0%
1 – 5 Years Old	0	0.0%
6 – 10 Years Old	4	0.8%
11 – 15 Years Old	4	0.8%
16 – 17 Years Old	3	0.6%
18 – 24 Years Old	16	3.4%
25 – 34 Years Old	28	5.9%
35 – 44 Years Old	84	17.8%
45 – 54 Years Old	84	17.8%
55 – 64 Years Old	129	27.4%
65+ Years Old	119	25.3%
Average Age of Clients	53.8 Years	

³³ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

Selected State Supplemental Payment (SSP) Program Characteristics³⁴, SFY 2022 and SFY 2023

	SFY 2022 (July 2021-June 2022)	SFY 2023 (July 2022-June 2023)	Change	
Average Number of Persons Per Month (Range)	40,592 (40,473 - 40,734)	41,290 (40,644 - 41,782)	1.7% (Increase)	↑
State Population³⁵	7,864,400	7,951,150	1.1% (Increase)	↑
Monthly Average Recipients as a Percent of State Total Population	0.5%	0.5%	No Change	=
State Population Age 18 and Over	6,164,228	6,255,743	1.5% (Increase)	↑
Monthly Average Recipients as a Percent of State Population Age 18 and Over	0.7%	0.7%	No Change	=
Average Monthly Payment Per Case (Range)³⁶	\$38.25 (\$38.25 - \$38.26)	\$38.25 (\$38.25 - \$38.26)	No Change	=

³⁴ The Social Security Act requires Washington state to maintain a State Supplemental Program (SSP) because Washington operated a state-funded assistance program prior to the implementation of the federal Supplemental Security Income (SSI) program in 1974. Washington state is required to inform the Social Security Administration (SSA) each year how the program will be managed through an annual State Plan agreement.

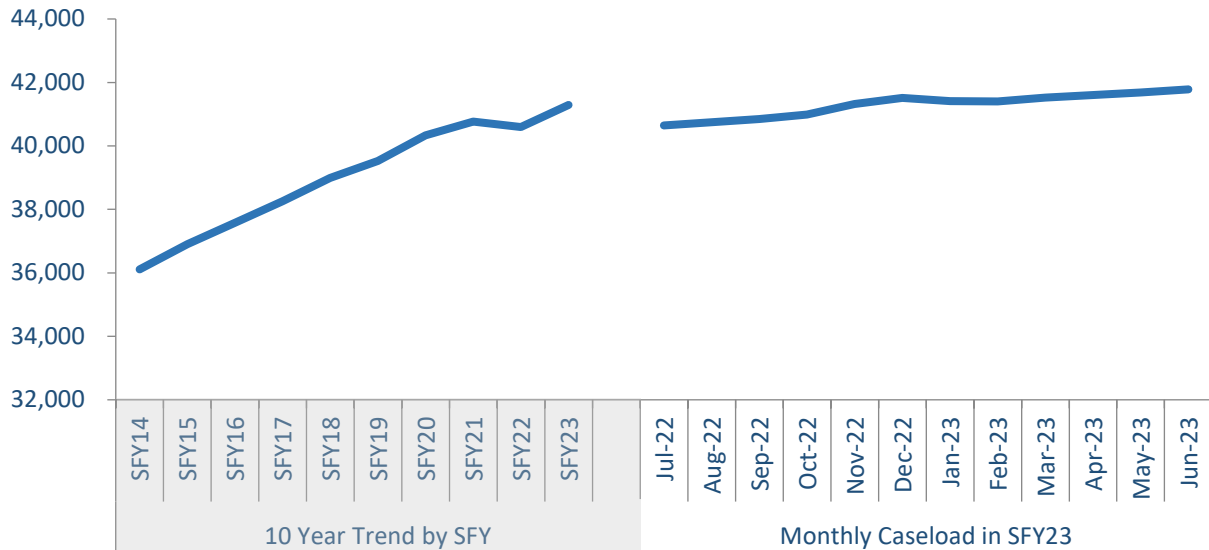
At the inception of the SSP program until 2002, Washington state has paid SSA to administer the program. The 2002 Washington State Legislature redirected the funding for SSP. It was divided between the Division of Developmental Disabilities (DDD), Children's Administration, and the Economic Services Administration (ESA). State administration of SSP began in October 2002.

Currently ESA is allotted maintenance of effort (MOE) money to spend on SSI recipients who meet one or more of these criteria: (1) are grandfathered-in SSI recipients (also called Mandatory Income Level clients by SSI); (2) have an SSI-ineligible spouse; (3) are age 65 or older; (4) are blind; (5) are determined eligible for DSHS SSP by the Developmental Disability Administration; or (6) are receiving SSI as a foster child who receives specific services through the Department of Children, Youth & Families (DCYF) Behavior Rehabilitation Services (BRS) for part or all of a month and are not eligible for foster care reimbursement under Title IV-E of the Social Security Act.

³⁵ Source: Office of Financial Management (OFM) population estimates

³⁶ Payments not adjusted for refunds.

SSP Clients, SFY 2014 – 2023



SFY	Monthly Average Clients	SFY	Monthly Average Clients
SFY14	36,110	SFY19	39,522
SFY15	36,908	SFY20	40,331
SFY16	37,577	SFY21	40,764
SFY17	38,254	SFY22	40,592
SFY18	38,996	SFY23	41,290

SFY 2023	Clients	Grant Expenditures	Average Payment Per Client
July	40,644	\$1,554,922	\$38.26
August	40,751	\$1,558,823	\$38.25
September	40,849	\$1,562,739	\$38.26
October	40,986	\$1,567,865	\$38.25
November	41,319	\$1,580,640	\$38.25
December	41,517	\$1,588,252	\$38.26
January	41,415	\$1,584,197	\$38.25
February	41,406	\$1,583,891	\$38.25
March	41,523	\$1,588,443	\$38.25
April	41,606	\$1,591,503	\$38.25
May	41,683	\$1,594,410	\$38.25
June	41,782	\$1,598,464	\$38.26
Mo. Avg.	41,290	\$1,579,512	\$38.25
Annual Undup. ³⁷	46,217	\$18,954,147	\$410.11

³⁷ Expenditures represent total expenditures in the SFY.

SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2023 Snapshot

Overview	Office of Issuance		Office of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
Region 1 CSOs	1,903	4.6%	8,342	20.0%
Region 2 CSOs	4,499	10.8%	21,146	50.6%
Region 3 CSOs	2,594	6.2%	12,287	29.4%
CSCCs	15,105	36.2%	N/A	
ALTSA (HCS)	17,222	41.2%		
DDA	458	1.1%		
Tribal Locations	0	0.0%		
Not Reported / Unidentifiable	1	<0.1%	7	<0.1%
State Total	41,782	100.0%	41,782	100.0%

SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2023 Snapshot (continued)

Region 1 CSO	CSO of Issuance		CSO of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
CLARKSTON	32	0.1%	128	0.3%
COLFAX	29	0.1%	106	0.3%
COLVILLE	85	0.2%	310	0.7%
ELLENSBURG	19	<0.1%	108	0.3%
GOLDENDALE	20	<0.1%	83	0.2%
KENNEWICK	307	0.7%	1,268	3.0%
MOSES LAKE	136	0.3%	536	1.3%
NEWPORT	39	0.1%	139	0.3%
OKANOGAN	76	0.2%	308	0.7%
REPUBLIC	19	<0.1%	71	0.2%
SPOKANE MAPLE	195	0.5%	1,208	2.9%
SPOKANE TRENT	400	1.0%	1,789	4.3%
SUNNYSIDE	75	0.2%	268	0.6%
TOPPENISH	74	0.2%	273	0.7%
WALLA WALLA	68	0.2%	317	0.8%
WENATCHEE	114	0.3%	445	1.1%
WHITE SALMON	9	<0.1%	47	0.1%
YAKIMA	206	0.5%	938	2.2%
Region 1 Total	1,903	4.6%	8,342	20.0%

SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2023 Snapshot (continued)

Region 2 CSO	CSO of Issuance		CSO of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
ALDERWOOD	469	1.1%	1,726	4.1%
AUBURN	211	0.5%	1,077	2.6%
BELLINGHAM	307	0.7%	1,162	2.8%
BELLTOWN	177	0.4%	1,466	3.5%
CAPITOL HILL	194	0.5%	1,132	2.7%
EVERETT	270	0.6%	1,410	3.4%
FEDERAL WAY	171	0.4%	946	2.3%
KING EASTSIDE	583	1.4%	2,090	5.0%
KING NORTH	288	0.7%	1,602	3.8%
KING SOUTH	330	0.8%	1,602	3.8%
MT VERNON	128	0.3%	598	1.4%
OAK HARBOR	46	0.1%	202	0.5%
RAINIER	302	0.7%	1,615	3.9%
RENTON	381	0.9%	1,571	3.8%
SKY VALLEY	109	0.3%	323	0.8%
SMOKEY POINT	157	0.4%	707	1.7%
WHITE CENTER	376	0.9%	1,917	4.6%
Region 2 Total	4,499	10.8%	21,146	50.6%

SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2023 Snapshot (continued)

Region 3 CSO	CSO of Issuance		CSO of Residence	
	# of Clients	% of State Total	# of Clients	% of State Total
ABERDEEN	130	0.3%	587	1.4%
BREMERTON	217	0.5%	916	2.2%
CHEHALIS	108	0.3%	515	1.2%
COLUMBIA RIVER	486	1.2%	2,433	5.8%
FORKS	15	<0.1%	71	0.2%
KELSO	145	0.3%	635	1.5%
LAKEWOOD	256	0.6%	1,118	2.7%
LONG BEACH	20	<0.1%	79	0.2%
OLYMPIA	274	0.7%	1,223	2.9%
PIERCE NORTH	236	0.6%	1,288	3.1%
PIERCE SOUTH	279	0.7%	1,425	3.4%
PORT ANGELES	52	0.1%	347	0.8%
PORT TOWNSEND	35	0.1%	190	0.5%
PUYALLUP VALLEY	262	0.6%	1,031	2.5%
SHELTON	58	0.1%	303	0.7%
SOUTH BEND	15	<0.1%	92	0.2%
STEVENSON	6	<0.1%	34	0.1%
Region 3 Total	2,594	6.2%	12,287	29.4%

SSP Caseload by Customer Service Contact Centers (CSCC) and Other Locations, June 2023 Snapshot

Customer Service Contact Centers (CSCC)	Office of Issuance	
	# of Clients	% of State Total
CSCC Central Sound	0	0.0%
CSCC Northeast	0	0.0%
CSCC Northwest	0	0.0%
CSCC South Sound	0	0.0%
CSCC Southeast	0	0.0%
CSCC Southwest	0	0.0%
CSCC Virtual Case Management Center	0	0.0%
CSCC WASHCAP	15,105	36.2%
CSCC and WASHCAP Total	15,105	36.2%

DDA Locations	Office of Issuance	
	# of Clients	% of State Total
DDA Behavioral Health Financial Unit	0	0.0%
DDA Long-Term Care & Special Programs	458	1.1%
DDA Locations Total	458	1.1%

Tribal Locations	Office of Issuance	
	# of Clients	% of State Total
Port Gamble S'Klallam Tribe (PGST)	0	0.0%

SSP Clients by Home and Community Services Offices (HCS), June 2023 Snapshot

ALTSA Home and Community Service Offices (HCS) – Region 1	HCS Office of Issuance	
	# of Clients	% of State Total
CLARKSTON HCS	50	0.1%
COLVILLE HCS	107	0.3%
ELLENSBURG HCS	31	0.1%
MEDICAL LAKE HCS	13	<0.1%
MOSES LAKE HCS	257	0.6%
OKANOGAN HCS	81	0.2%
SPOKANE HCS	1,269	3.0%
SUNNYSIDE HCS	251	0.6%
TRI-CITIES HCS	523	1.3%
WALLA WALLA HCS	87	0.2%
WENATCHEE HCS	76	0.2%
YAKIMA HCS	218	0.5%
Region 1 Total	2,963	7.1%

ALTSA Home and Community Service Offices (HCS) – Region 2	HCS Office of Issuance	
	# of Clients	% of State Total
ALDERWOOD HCS	1,223	2.9%
BELLINGHAM HCS	506	1.2%
EVERETT HCS	970	2.3%
HOLGATE HCS	6,266	15.0%
MOUNT VERNON HCS	752	1.8%
SMOKEY POINT HCS	0	0.0%
Region 2 Total	9,717	23.3%

SSP Clients by Home and Community Services Offices (HCS), June 2023 Snapshot (continued)

ALTSA Home and Community Service Offices (HCS) – Region 3	HCS Office of Issuance	
	# of Clients	% of State Total
ABERDEEN HCS	177	0.4%
BREMERTON HCS	363	0.9%
CHEHALIS HCS	345	0.8%
KELSO HCS	0	0.0%
OLYMPIA HCS	362	0.9%
PORT ANGELES HCS	0	0.0%
STEILACOOM HCS	0	0.0%
TACOMA HCS	1,993	4.8%
VANCOUVER HCS	1,302	3.1%
Region 3 Total	4,542	10.9%

SSP Clients by County of Residence, June 2023 Snapshot

County	# of Clients	% of Total	County	# of Clients	% of Total
Adams	86	0.2%	Lewis	513	1.2%
Asotin	121	0.3%	Lincoln	53	0.1%
Benton	832	2.0%	Mason	304	0.7%
Chelan	313	0.7%	Okanogan	308	0.7%
Clallam	417	1.0%	Pacific	170	0.4%
Clark	2,446	5.9%	Pend Oreille	135	0.3%
Columbia	31	0.1%	Pierce	4,858	11.6%
Cowlitz	618	1.5%	San Juan	48	0.1%
Douglas	130	0.3%	Skagit	545	1.3%
Ferry	76	0.2%	Skamania	34	0.1%
Franklin	439	1.1%	Snohomish	4,151	9.9%
Garfield	9	<0.1%	Spokane	2,945	7.0%
Grant	456	1.1%	Stevens	305	0.7%
Grays Harbor	584	1.4%	Thurston	1,224	2.9%
Island	202	0.5%	Wahkiakum	18	<0.1%
Jefferson	189	0.5%	Walla Walla	284	0.7%
King	15,019	35.9%	Whatcom	1,161	2.8%
Kitsap	917	2.2%	Whitman	106	0.3%
Kittitas	108	0.3%	Yakima	1,474	3.5%
Klickitat	128	0.3%	Not Reported/ Unidentifiable	25	0.1%

	# of Clients	% of Total
State Total	41,782	100.0%

SSP Client Demographics, June 2023 Snapshot

Characteristic	All Clients	
	# of Clients	% of Total Clients
Total Clients	41,782	100.0%
Total Adults	41,711	99.8%

Gender			All Clients
Female	26,781	64.1%	
Male	15,001	35.9%	
Unknown	0	0.0%	

Ethnicity and Race			All Clients
Hispanic or Latino	3,464	8.3%	
Not Hispanic or Latino ³⁸	38,318	91.7%	
White	20,084	48.1%	
Black/African American	3,100	7.4%	
Asian/Pacific Islander	10,458	25.0%	
American Indian/Alaska Native	845	2.0%	
Two or More Races	403	1.0%	
Race Not Reported	3,428	8.2%	

Marital Status			All Adults
Separated	3,253	7.8%	
Married	10,212	24.5%	
Never Married	9,101	21.8%	
Divorced	10,277	24.6%	
Widowed	8,369	20.1%	
Not Reported/Unidentifiable	499	1.2%	

Citizenship Status			All Clients
U.S. Citizen	36,117	86.4%	
Resident Noncitizen	5,531	13.2%	
U.S. National ³⁹	134	0.3%	
Not Reported/Unidentifiable	0	0.0%	

³⁸ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

³⁹ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

SSP Client Demographics, June 2023 Snapshot (continued)

Characteristic	All Clients	
	# of Clients	% of Total Clients

Homeless Status			All Clients
Homeless ⁴⁰	1,030	2.5%	

Education Status			All Adults
Less than a High School Diploma	11,206	26.9%	
High School Graduate or GED	20,564	49.3%	
Some College or College Degree	6,230	14.9%	
Not Reported/Unidentifiable	3,711	8.9%	

Age			All Clients
< 1 Year Old	0	0.0%	
1 – 5 Years Old	10	<0.1%	
6 – 10 Years Old	26	0.1%	
11 – 15 Years Old	29	0.1%	
16 – 17 Years Old	6	<0.1%	
18 – 24 Years Old	111	0.3%	
25 – 34 Years Old	266	0.6%	
35 – 44 Years Old	373	0.9%	
45 – 54 Years Old	463	1.1%	
55 – 64 Years Old	899	2.2%	
65+ Years Old	39,599	94.8%	
Average Age of Recipients			73.5 Years

Length of Stay	
Average Length of Stay ⁴¹	93.6 Months

⁴⁰ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

⁴¹ Average cumulative number of months adult clients received SSP since July 1997

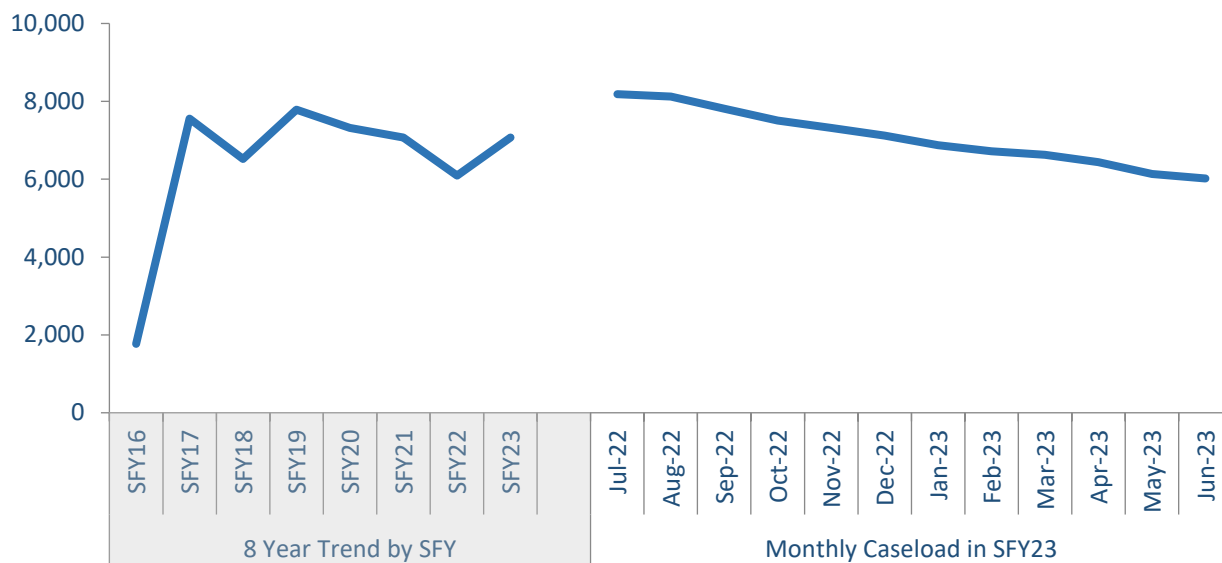
Selected Working Family Support (WFS) Program Characteristics, SFY 2022 and SFY 2023

	SFY 2022 (July 2021-June 2022)	SFY 2023 (July 2022-June 2023)	Change	
Average Number of Cases Per Month (Range)	6,091 (5,365 - 7,710)	7,071 (6,019 - 8,184)	16.1% (Increase)	↑
Average Number of Persons Per Month (Range)	21,526 (18,832 - 27,289)	25,316 (21,884 - 28,960)	17.6% (Increase)	↑
State Population⁴²	7,864,400	7,951,150	1.1% (Increase)	↑
Monthly Average Recipients as a Percent of State Population	0.4%	0.4%	No Change	=
Average Persons Per Case	3.5	3.6	0.1 Point (Increase)	↑
Average Monthly Payment Per Case (Range)⁴³	\$10.00 (\$10.00)	\$10.00 (\$10.00)	No Change	=

⁴² Source: Office of Financial Management (OFM) population estimates

⁴³ Payments not adjusted for refunds.

WFS Caseload, SFY 2014 – 2023



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY14	N/A	SFY19	7,788
SFY15	N/A	SFY20	7,316
SFY16 ⁴⁴	1,770	SFY21	7,068
SFY17	7,559	SFY22	6,091
SFY18	6,524	SFY23	7,071

SFY 2023	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	8,184	28,960	\$81,840	\$10.00
August	8,125	28,778	\$81,250	\$10.00
September	7,807	27,545	\$78,070	\$10.00
October	7,504	26,579	\$75,040	\$10.00
November	7,321	26,088	\$73,210	\$10.00
December	7,118	25,454	\$71,180	\$10.00
January	6,870	24,670	\$68,700	\$10.00
February	6,715	24,234	\$67,150	\$10.00
March	6,627	24,002	\$66,270	\$10.00
April	6,436	23,322	\$64,360	\$10.00
May	6,130	22,274	\$61,300	\$10.00
June	6,019	21,884	\$60,190	\$10.00
Mo. Avg.	7,071	25,316	\$70,713	\$10.00

⁴⁴ The Working Family Support program began on May 1, 2016; therefore, data for SFY 2016 is for a partial year.

Annual Undup.⁴⁵	15,675	55,139	\$848,560	\$54.13
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⁴⁵ Expenditures represent total expenditures in the SFY.

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2023 Snapshot

Overview	Office of Issuance				Office of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	2,058	34.2%	7,433	34.0%	2,056	34.2%	7,424	33.9%
Region 2 CSOs	1,760	29.2%	6,619	30.2%	1,761	29.3%	6,620	30.3%
Region 3 CSOs	2,198	36.5%	7,816	35.7%	2,196	36.5%	7,811	35.7%
CSCCs	3	<0.1%	16	0.1%	N/A			
ALTSA (HCS)	0	0.0%	0	0.0%				
DDA	0	0.0%	0	0.0%				
Tribal Locations	0	0.0%	0	0.0%				
Not Reported / Unidentifiable	0	0.0%	0	0.0%	6	0.1%	29	0.1%
State Total	6,019	100.0%	21,884	100.0%	6,019	100.0%	21,884	100.0%

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2023 Snapshot (continued)

Region 1 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
CLARKSTON	36	0.6%	110	0.5%	36	0.6%	110	0.5%
COLFAX	29	0.5%	89	0.4%	30	0.5%	92	0.4%
COLVILLE	42	0.7%	166	0.8%	40	0.7%	158	0.7%
ELLENSBURG	29	0.5%	94	0.4%	29	0.5%	94	0.4%
GOLDENDALE	8	0.1%	30	0.1%	8	0.1%	30	0.1%
KENNEWICK	405	6.7%	1,480	6.8%	402	6.7%	1,468	6.7%
MOSES LAKE	181	3.0%	647	3.0%	182	3.0%	649	3.0%
NEWPORT	15	0.2%	60	0.3%	15	0.2%	60	0.3%
OKANOGAN	72	1.2%	238	1.1%	71	1.2%	235	1.1%
REPUBLIC	7	0.1%	28	0.1%	8	0.1%	32	0.1%
SPOKANE MAPLE	218	3.6%	796	3.6%	253	4.2%	916	4.2%
SPOKANE TRENT	398	6.6%	1,454	6.6%	363	6.0%	1,335	6.1%
SUNNYSIDE	95	1.6%	362	1.7%	95	1.6%	362	1.7%
TOPPENISH	87	1.4%	316	1.4%	86	1.4%	313	1.4%
WALLA WALLA	48	0.8%	169	0.8%	49	0.8%	173	0.8%
WENATCHEE	115	1.9%	411	1.9%	115	1.9%	411	1.9%
WHITE SALMON	5	0.1%	15	0.1%	5	0.1%	15	0.1%
YAKIMA	268	4.5%	968	4.4%	269	4.5%	971	4.4%
Region 1 Total	2,058	34.2%	7,433	34.0%	2,056	34.2%	7,424	33.9%

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2023 Snapshot (continued)

Region 2 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ALDERWOOD	102	1.7%	369	1.7%	101	1.7%	364	1.7%
AUBURN	185	3.1%	756	3.5%	187	3.1%	763	3.5%
BELLINGHAM	120	2.0%	437	2.0%	119	2.0%	434	2.0%
BELLTOWN	8	0.1%	27	0.1%	9	0.1%	30	0.1%
CAPITOL HILL	17	0.3%	58	0.3%	17	0.3%	58	0.3%
EVERETT	182	3.0%	646	3.0%	181	3.0%	641	2.9%
FEDERAL WAY	166	2.8%	644	2.9%	166	2.8%	640	2.9%
KING EASTSIDE	93	1.5%	340	1.6%	92	1.5%	336	1.5%
KING NORTH	51	0.8%	188	0.9%	54	0.9%	204	0.9%
KING SOUTH	183	3.0%	719	3.3%	184	3.1%	722	3.3%
MT VERNON	117	1.9%	420	1.9%	108	1.8%	386	1.8%
OAK HARBOR	69	1.1%	222	1.0%	78	1.3%	256	1.2%
RAINIER	59	1.0%	243	1.1%	59	1.0%	243	1.1%
RENTON	80	1.3%	290	1.3%	79	1.3%	287	1.3%
SKY VALLEY	26	0.4%	101	0.5%	25	0.4%	92	0.4%
SMOKEY POINT	119	2.0%	433	2.0%	122	2.0%	452	2.1%
WHITE CENTER	183	3.0%	726	3.3%	180	3.0%	712	3.3%
Region 2 Total	1,760	29.2%	6,619	30.2%	1,761	29.3%	6,620	30.3%

WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2023 Snapshot (continued)

Region 3 CSO	CSO of Issuance				CSO of Residence			
	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN	84	1.4%	298	1.4%	82	1.4%	286	1.3%
BREMERTON	198	3.3%	686	3.1%	198	3.3%	686	3.1%
CHEHALIS	83	1.4%	286	1.3%	83	1.4%	286	1.3%
COLUMBIA RIVER	499	8.3%	1,763	8.1%	498	8.3%	1,757	8.0%
FORKS	14	0.2%	52	0.2%	14	0.2%	52	0.2%
KELSO	170	2.8%	597	2.7%	169	2.8%	595	2.7%
LAKEWOOD	270	4.5%	970	4.4%	272	4.5%	979	4.5%
LONG BEACH	7	0.1%	23	0.1%	7	0.1%	23	0.1%
OLYMPIA	222	3.7%	758	3.5%	229	3.8%	790	3.6%
PIERCE NORTH	103	1.7%	357	1.6%	98	1.6%	339	1.5%
PIERCE SOUTH	192	3.2%	722	3.3%	195	3.2%	727	3.3%
PORT ANGELES	32	0.5%	118	0.5%	32	0.5%	118	0.5%
PORT TOWNSEND	8	0.1%	25	0.1%	9	0.1%	28	0.1%
PUYALLUP VALLEY	251	4.2%	942	4.3%	245	4.1%	926	4.2%
SHELTON	47	0.8%	162	0.7%	47	0.8%	162	0.7%
SOUTH BEND	7	0.1%	26	0.1%	7	0.1%	26	0.1%
STEVENSON	11	0.2%	31	0.1%	11	0.2%	31	0.1%
Region 3 Total	2,198	36.5%	7,816	35.7%	2,196	36.5%	7,811	35.7%

WFS Caseload by Customer Service Contact Centers (CSCC) and Other Locations, June 2023 Snapshot

Customer Service Contact Centers (CSCC)	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
CSCC Central Sound	1	<0.1%	7	<0.1%
CSCC Northeast	0	0.0%	0	0.0%
CSCC Northwest	1	<0.1%	5	<0.1%
CSCC South Sound	0	0.0%	0	0.0%
CSCC Southeast	0	0.0%	0	0.0%
CSCC Southwest	0	0.0%	0	0.0%
CSCC Virtual Case Management Center	1	<0.1%	4	<0.1%
CSCC WASHCAP	0	0.0%	0	0.0%
CSCC and WASHCAP Total	3	<0.1%	16	0.1%

DDA Locations	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
DDA Behavioral Health Financial Unit	0	0.0%	0	0.0%
DDA Long-Term Care & Special Programs	0	0.0%	0	0.0%
DDA Locations Total	0	0.0%	0	0.0%

Tribal Locations	Office of Issuance			
	# of Cases	% of State Total	# of Clients	% of State Total
Port Gamble S'Klallam Tribe (PGST)	0	0.0%	0	0.0%

WFS Caseload by County of Residence, June 2023 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	32	0.5%	123	0.6%	Lewis	83	1.4%	286	1.3%
Asotin	34	0.6%	104	0.5%	Lincoln	10	0.2%	40	0.2%
Benton	256	4.3%	910	4.2%	Mason	47	0.8%	162	0.7%
Chelan	76	1.3%	282	1.3%	Okanogan	71	1.2%	235	1.1%
Clallam	46	0.8%	170	0.8%	Pacific	14	0.2%	49	0.2%
Clark	498	8.3%	1,757	8.0%	Pend Oreille	15	0.2%	60	0.3%
Columbia	5	0.1%	18	0.1%	Pierce	810	13.5%	2,971	13.6%
Cowlitz	165	2.7%	585	2.7%	San Juan	7	0.1%	25	0.1%
Douglas	39	0.6%	129	0.6%	Skagit	101	1.7%	361	1.6%
Ferry	8	0.1%	32	0.1%	Skamania	11	0.2%	31	0.1%
Franklin	146	2.4%	558	2.5%	Snohomish	428	7.1%	1,545	7.1%
Garfield	2	<0.1%	6	<0.1%	Spokane	608	10.1%	2,220	10.1%
Grant	152	2.5%	539	2.5%	Stevens	40	0.7%	158	0.7%
Grays Harbor	82	1.4%	286	1.3%	Thurston	229	3.8%	790	3.6%
Island	78	1.3%	256	1.2%	Wahkiakum	4	0.1%	10	<0.1%
Jefferson	9	0.1%	28	0.1%	Walla Walla	44	0.7%	155	0.7%
King	1,028	17.1%	3,999	18.3%	Whatcom	119	2.0%	434	2.0%
Kitsap	199	3.3%	690	3.2%	Whitman	30	0.5%	92	0.4%
Kittitas	30	0.5%	97	0.4%	Yakima	450	7.5%	1,646	7.5%
Klickitat	13	0.2%	45	0.2%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	Cases	% of Total	Clients	% of Total
State Total	6,019	100.0%	21,884	100.0%

WFS Client Demographics, June 2023 Snapshot

Characteristic	All Clients		All Adults		All Children	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients
Total Clients	21,884	100.0%	6,087	100.0%	15,797	100.0%
Gender	All Clients		All Adults		All Children	
Female	11,096	50.7%	3,278	53.9%	7,818	49.5%
Male	10,786	49.3%	2,809	46.1%	7,977	50.5%
Unknown	2	<0.1%	0	0.0%	2	<0.1%
Ethnicity and Race	All Clients		All Adults		All Children	
Hispanic or Latino	5,840	26.7%	1,500	24.6%	4,340	27.5%
Not Hispanic or Latino⁴⁶	16,044	73.3%	4,587	75.4%	11,457	72.5%
White	9,177	41.9%	2,845	46.7%	6,332	40.1%
Black/African American	2,166	9.9%	587	9.6%	1,579	10.0%
Asian/Pacific Islander	2,307	10.5%	648	10.6%	1,659	10.5%
American Indian/Alaska Native	521	2.4%	146	2.4%	375	2.4%
Two or More Races	793	3.6%	158	2.6%	635	4.0%
Race Not Reported	1,080	4.9%	203	3.3%	877	5.6%
Marital Status	All Clients		All Adults		All Children	
Separated			438	7.2%		
Married			2,750	45.2%		
Never Married			2,153	35.4%		
Divorced			700	11.5%		
Widowed			40	0.7%		
Not Reported/Unidentifiable			6	0.1%		
Citizenship Status	All Clients		All Adults		All Children	
U.S. Citizen	19,453	88.9%	4,971	81.7%	14,482	91.7%
Resident Noncitizen	2,339	10.7%	1,072	17.6%	1,267	8.0%
U.S. National⁴⁷	92	0.4%	44	0.7%	48	0.3%
Not Reported/Unidentifiable	0	0.0%	0	0.0%	0	0.0%

⁴⁶ Includes clients not reporting whether or not they are of Hispanic or Latino origin.

⁴⁷ U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

WFS Client Demographics, June 2023 Snapshot (continued)

Characteristic	<u>All Clients</u>		<u>All Adults</u>		<u>All Children</u>	
	# of Clients	% of Total Clients	# of Clients	% of Total Clients	# of Clients	% of Total Clients

Homeless Status	<u>All Clients</u>		<u>All Adults</u>		<u>All Children</u>	
Homeless ⁴⁸	342	1.6%	111	1.8%	231	1.5%

Education Status	<u>All Adults</u>	
Less than a High School Diploma	953	15.7%
High School Graduate or GED	3,070	50.4%
Some College or College Degree	1,990	32.7%
Not Reported/Unidentifiable	74	1.2%

Age	All Clients		All Adults		All Children	
Under 1 Year Old	480	2.2%	N/A		480	3.0%
1 - 5 Years Old	4,730	21.6%			4,730	29.9%
6 - 10 Years Old	5,085	23.2%			5,085	32.2%
11 - 15 Years Old	4,243	19.4%			4,243	26.9%
16 - 17 Years Old	1,259	5.8%			1,259	8.0%
18 – 24 Years Old	308	1.4%	308	5.1%	N/A	
25 – 34 Years Old	2,462	11.3%	2,462	40.4%		
35 – 44 Years Old	2,514	11.5%	2,514	41.3%		
45 – 54 Years Old	693	3.2%	693	11.4%		
55 – 64 Years Old	107	0.5%	107	1.8%		
65+ Years Old	3	<0.1%	3	<0.1%		
Average Age of Adults	36.0 Years					
Average Age of Children	8.3 Years					

Length of Stay		
Average Length of Stay ⁴⁹	11.9 Months	

⁴⁸ Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

⁴⁹ Average cumulative number of months adult clients received WFS since May 2016 when the program was implemented.