**SFY** 

# Other Programs

2024

This chapter describes programs and services not covered in other sections of the Briefing Book. These include: Additional Requirements – Emergent Needs (AREN), Consolidated Emergency Assistance Program (CEAP), Diversion Cash Assistance (DCA), Ongoing Additional Requirements (OAR), State Supplemental Payment (SSP), and Working Family Support (WFS).

ESA Briefing Book

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#### **Other Programs Overview**

This chapter provides a summary of ESA cases and clients served by programs not covered in other sections of the Briefing Book. A description of each program, including the eligibility criteria, funding sources, and services/benefits provided, is available in the Program Descriptions section of the Briefing Book.

#### **Highlights**

Additional Requirements – Emergent Needs (AREN) – The program served an average of 86 cases each month in SFY 2024, an increase of 109.8% compared to SFY 2023 (41 monthly cases).

Consolidated Emergency Assistance Program (CEAP)<sup>1</sup> – The program served an average of 26 cases each month in SFY 2024, an increase of 333.3% compared to SFY 2023 (6 monthly cases).

Disaster Cash Assistance Program (DCAP) – The program served an annual unduplicated total of 36 cases in SFY 2024 (no cases served in SFY 2023).

Diversion Cash Assistance (DCA) – The program served an average of 46 cases each month in SFY 2024, an increase of 7.0% compared to SFY 2023 (43 monthly cases).

Ongoing Additional Requirements (OAR) – The program served an average of 490 cases each month in SFY 2024, an increase of 4.0% compared to SFY 2023 (471 monthly cases).

State Supplemental Payment (SSP) – The program served an average of 42,369 cases each month in SFY 2024, an increase of 2.6% compared to SFY 2023 (41,290 monthly cases).

Working Family Support (WFS) - The program served an average of 5,623 cases each month in SFY 2024, a decrease of 20.5% compared to SFY 2023 (7,071 monthly cases).

#### **TECHNICAL NOTES:**

#### **DATA SOURCES:**

- The majority of the data for this chapter was based on the ESA ACES database as of August 2024.
- The state population estimates are provided by OFM Forecasting Division.

#### DATA NOTES:

- Percentages may not add up to expected totals due to rounding.
- CSO of Issuance: Caseload distribution is based on the location from which benefits were issued. While most benefits are issued through ESA's Community Service Offices (CSO), benefits may be issued by Customer Service Contact Centers (CSCC) or Home and Community Services Offices (HCS) within DSHS's Aging and Long-Term Support Administration (ALTSA).
- CSO of Residence: Caseload distribution is based on the CSO coverage area clients live in.
- All reports of 10-year client or caseload trends reflect the monthly average for each state fiscal year (SFY).

<sup>&</sup>lt;sup>1</sup> Effective Aug. 31, 2023 through Sept. 29, 2023 the Disaster Cash Assistance Program (DCAP), which is an expanded version of CEAP, was activated in certain counties due to wildfires, per Gov. Inslee's Emergency Proclamation. CEAP has funding throughout the year and is available exclusively for households with minor dependent children or pregnant women who are not eligible for other cash programs. DCAP was an expanded option for a broader array of households, athough it is only available per a governor' declared state of emergency.

#### Selected Additional Requirements – Emergent Needs (AREN) Program Characteristics, SFY 2023 and SFY 2024

	SFY 2023 (July 2022-June 2023)	SFY 2024 (July 2023-June 2024)	Change
Average Number of Cases Per Month (Range)	41 (30 - 60)	86 (57 - 111)	109.8% (Increase)
Average Number of Persons Per Month (Range)	114 (66 - 187)	249 (161 - 333)	118.4% (Increase)
Average Number of Adults Per Month (Range)	35 (17 - 58)	87 (54 - 112)	148.6% (Increase)
Average Number of Children Per Month (Range)	79 (49 - 129)	163 (107 - 221)	106.3% (Increase)
State Population <sup>2</sup>	7,951,150	8,035,700	1.1% (Increase)
Monthly Average Recipients as a Percent of State Total Population	<0.1%	<0.1%	No Change
Children as Percent of Recipients	69.3%	65.5%	-3.8% Point (Decrease)
Average Persons Per Case	2.8	2.9	0.1 Point (Increase)
Average Children Per Case	1.9	1.9	No Change
Average Children Per Adult	2.3	1.9	-0.4 Point (Decrease)
Average Monthly Payment Per Case (Range) <sup>3</sup>	\$523.27 (\$479.97 - \$571.35)	\$579.73 (\$540.02 - \$656.99)	10.8% (Increase)

<sup>&</sup>lt;sup>2</sup> Source: Office of Financial Management (OFM) population estimates

<sup>&</sup>lt;sup>3</sup> Payments not adjusted for refunds

#### AREN Caseload, SFY 2015 – 2024

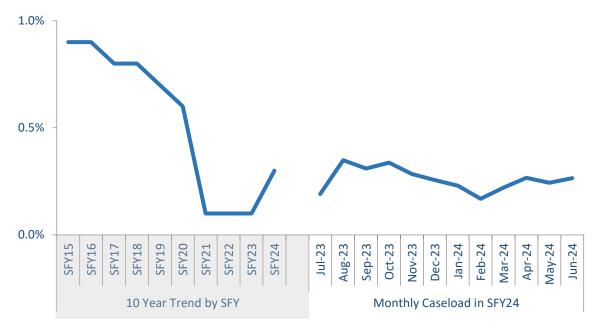


	Monthly Average		Monthly Average
SFY	Caseload	SFY	Caseload
SFY15	313	SFY20	147
SFY16	268	SFY21	33
SFY17	226	SFY22	36
SFY18	215	SFY23	41
SFY19	190	SFY24	86

				Average Payment
SFY 2024	Total # of Cases	Persons	Grant Expenditures	Per Case
July	61	175	\$35,189	\$576.86
August	111	333	\$62,010	\$558.65
September	99	276	\$65,042	\$656.99
October	109	326	\$62,622	\$574.52
November	92	283	\$49,682	\$540.02
December	84	240	\$48,049	\$572.01
January	77	229	\$45,074	\$585.38
February	57	161	\$31,672	\$555.64
March	75	194	\$44,105	\$588.07
April	91	268	\$51,538	\$566.36
May	84	250	\$50,068	\$596.05
June	91	258	\$53,234	\$584.99
Mo. Avg.	86	249	\$49,857	\$579.73
Annual Undup.4	966	2,819	\$598,286	\$619.34

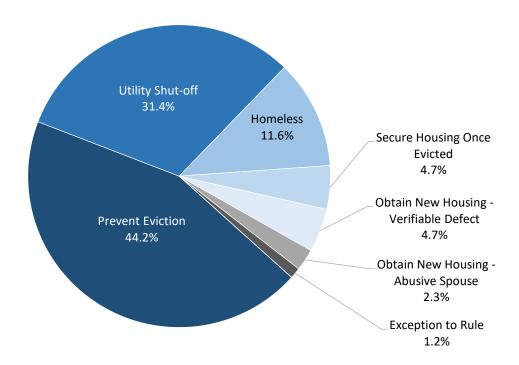
<sup>&</sup>lt;sup>4</sup> Expenditures represent total expenditures in the SFY.

#### AREN Caseload as a Percent of the TANF Caseload, SFY 2015 – 2024



SFY 2024	TANF Caseload	AREN Caseload	% of TANF Caseload
July	31,872	61	0.2%
August	31,832	111	0.3%
September	31,977	99	0.3%
October	32,286	109	0.3%
November	32,391	92	0.3%
December	32,784	84	0.3%
January	33,507	77	0.2%
February	33,728	57	0.2%
March	33,933	75	0.2%
April	34,171	91	0.3%
May	34,492	84	0.2%
June	34,375	91	0.3%
Mo. Avg.	33,112	86	0.3%

#### Average Monthly AREN Caseload by Service Type, SFY 2024



	Average Monthly AREN Caseload			
AREN Case Type <sup>5</sup>	# of Cases	% of Total		
Prevent Eviction	38	44.2%		
Utility Shut-off	27	31.4%		
Homeless	10	11.6%		
Secure Housing Once Evicted	4	4.7%		
Obtain New Housing - Verifiable Defect	4	4.7%		
Obtain New Housing - Abusive Spouse	2	2.3%		
Exception to Rule	1	1.2%		
Total Cases	86	100.0%		

<sup>&</sup>lt;sup>5</sup> Numbers are based on the average monthly caseload by type. A case may receive more than one type of AREN assistance. As a result, the sum of AREN cases by type may exceed the monthly average cases that received AREN in the SFY.

### AREN Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2024 Annual Unduplicated

		Office o	f Issuance		Office of Residence			
O comicos	# of	% of State	# of	% of State	# of	% of State	# of	% of State
Overview	Cases	Total	Clients	Total	Cases	Total	Clients	Total
Region 1 CSOs	246	25.5%	729	25.9%	245	25.4%	724	25.7%
Region 2 CSOs	263	27.2%	750	26.6%	251	26.0%	707	25.1%
Region 3 CSOs	454	47.0%	1,330	47.2%	469	48.6%	1,385	49.1%
CSCCs	3	0.3%	10	0.4%				
ALTSA (HCS)	0	0.0%	0	0.0%		NI.	/ A	
DDA	0	0.0%	0	0.0%		N,	A	
<b>Tribal Locations</b>	0	0.0%	0	0.0%				
Not Reported / Unidentifiable	0	0.0%	0	0.0%	1	0.1%	3	0.1%
State Total	966	100.0%	2,819	100.0%	966	100.0%	2,819	100.0%

### AREN Caseload by DSHS Region and CSO of Issuance and Residence, SFY **2024** Annual Unduplicated (continued)

		CSO of I	<u>ssuance</u>			CSO of R	<u>esidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 1 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
CLARKSTON	6	0.6%	17	0.6%	6	0.6%	17	0.6%
COLFAX	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLVILLE	5	0.5%	12	0.4%	5	0.5%	12	0.4%
ELLENSBURG	11	1.1%	26	0.9%	10	1.0%	23	0.8%
GOLDENDALE	6	0.6%	19	0.7%	6	0.6%	19	0.7%
KENNEWICK	18	1.9%	45	1.6%	20	2.1%	51	1.8%
MOSES LAKE	4	0.4%	17	0.6%	3	0.3%	15	0.5%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	1	0.1%	2	0.1%
SPOKANE MAPLE	35	3.6%	108	3.8%	44	4.6%	132	4.7%
SPOKANE TRENT	65	6.7%	202	7.2%	56	5.8%	179	6.3%
SUNNYSIDE	19	2.0%	65	2.3%	16	1.7%	57	2.0%
TOPPENISH	13	1.3%	45	1.6%	12	1.2%	39	1.4%
WALLA WALLA	4	0.4%	15	0.5%	4	0.4%	15	0.5%
WENATCHEE	14	1.4%	40	1.4%	12	1.2%	32	1.1%
WHITE SALMON	1	0.1%	3	0.1%	1	0.1%	3	0.1%
YAKIMA	45	4.7%	115	4.1%	49	5.1%	128	4.5%
Region 1 Total	246	25.5%	729	25.9%	245	25.4%	724	25.7%

#### AREN Caseload by DSHS Region and CSO of Issuance and Residence, SFY **2024** Annual Unduplicated (continued)

		CSO of I	<u>ssuance</u>		CSO of Residence			
	# of	% of State	# of	% of State	# of	% of State	# of	% of State
Region 2 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
ALDERWOOD	25	2.6%	74	2.6%	21	2.2%	60	2.1%
AUBURN	14	1.4%	51	1.8%	15	1.6%	51	1.8%
BELLINGHAM	22	2.3%	61	2.2%	23	2.4%	65	2.3%
BELLTOWN	14	1.4%	33	1.2%	13	1.3%	27	1.0%
CAPITOL HILL	8	0.8%	22	0.8%	8	0.8%	22	0.8%
EVERETT	40	4.1%	127	4.5%	35	3.6%	110	3.9%
FEDERAL WAY	8	0.8%	23	0.8%	8	0.8%	24	0.9%
KING EASTSIDE	16	1.7%	51	1.8%	15	1.6%	47	1.7%
KING NORTH	6	0.6%	20	0.7%	7	0.7%	22	0.8%
KING SOUTH	28	2.9%	78	2.8%	30	3.1%	85	3.0%
MOUNT VERNON	13	1.3%	33	1.2%	13	1.3%	33	1.2%
OAK HARBOR	1	0.1%	2	0.1%	1	0.1%	2	0.1%
RAINIER	6	0.6%	17	0.6%	6	0.6%	15	0.5%
RENTON	25	2.6%	54	1.9%	21	2.2%	43	1.5%
SKYKOMISH VALLEY	2	0.2%	7	0.2%	1	0.1%	4	0.1%
SMOKEY POINT	25	2.6%	75	2.7%	25	2.6%	78	2.8%
WHITE CENTER	10	1.0%	22	0.8%	9	0.9%	19	0.7%
Region 2 Total	263	27.2%	750	26.6%	251	26.0%	707	25.1%

### AREN Caseload by DSHS Region and CSO of Issuance and Residence, SFY **2024** Annual Unduplicated (continued)

	CSO of Issuance				CSO of Residence			
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 3 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
ABERDEEN	19	2.0%	55	2.0%	20	2.1%	56	2.0%
BREMERTON	13	1.3%	30	1.1%	13	1.3%	29	1.0%
CHEHALIS	8	0.8%	31	1.1%	10	1.0%	36	1.3%
COLUMBIA RIVER	81	8.4%	243	8.6%	81	8.4%	242	8.6%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	49	5.1%	145	5.1%	45	4.7%	135	4.8%
LAKEWOOD	98	10.1%	292	10.4%	100	10.4%	298	10.6%
LONG BEACH	1	0.1%	2	0.1%	1	0.1%	2	0.1%
OLYMPIA	56	5.8%	163	5.8%	75	7.8%	231	8.2%
PIERCE EAST	39	4.0%	115	4.1%	33	3.4%	98	3.5%
PIERCE NORTH	23	2.4%	67	2.4%	25	2.6%	71	2.5%
PIERCE SOUTH	55	5.7%	149	5.3%	53	5.5%	148	5.3%
PORT ANGELES	1	0.1%	1	<0.1%	1	0.1%	1	<0.1%
PORT TOWNSEND	2	0.2%	5	0.2%	2	0.2%	5	0.2%
SHELTON	4	0.4%	15	0.5%	5	0.5%	16	0.6%
SOUTH BEND	1	0.1%	3	0.1%	1	0.1%	3	0.1%
STEVENSON	4	0.4%	14	0.5%	4	0.4%	14	0.5%
Region 3 Total	454	47.0%	1,330	47.2%	469	48.6%	1,385	49.1%

## AREN Caseload by Home and Community Services Offices (HCS), SFY 2024 **Annual Unduplicated**

	HCS Office of Issuance						
ALTSA Home and Community		% of State		% of State			
Service Offices (HCS) – Region 1	Cases	Total	Clients	Total			
CLARKSTON HCS	0	0.0%	0	0.0%			
COLVILLE HCS	0	0.0%	0	0.0%			
ELLENSBURG HCS	0	0.0%	0	0.0%			
MEDICAL LAKE HCS	0	0.0%	0	0.0%			
MOSES LAKE HCS	0	0.0%	0	0.0%			
OKANOGAN HCS	0	0.0%	0	0.0%			
SPOKANE HCS	0	0.0%	0	0.0%			
TOPPENISH HCS	0	0.0%	0	0.0%			
TRI-CITIES HCS	0	0.0%	0	0.0%			
WALLA WALLA HCS	0	0.0%	0	0.0%			
WENATCHEE HCS	0	0.0%	0	0.0%			
YAKIMA HCS	0	0.0%	0	0.0%			
Region 1 Total	0	0.0%	0	0.0%			

	HCS Office of Issuance			
ALTSA Home and Community Service Offices (HCS) – Region 2	Conn	% of State	Clianta	% of State
ALDERWOOD HCS	Cases 0	Total 0.0%	Clients 0	Total 0.0%
BELLINGHAM HCS	0	0.0%	0	0.0%
EVERETT HCS	0	0.0%	0	0.0%
HOLGATE HCS	0	0.0%	0	0.0%
MOUNT VERNON HCS	0	0.0%	0	0.0%
SMOKEY POINT HCS	0	0.0%	0	0.0%
Region 2 Total	0	0.0%	0	0.0%

### AREN Caseload by Home and Community Services Offices (HCS), SFY 2024 **Annual Unduplicated (continued)**

ALTSA Home and Community	HCS Office of Issuance				
Service Offices (HCS) – Region 3	# of Cases	% of State Total	# of Clients	% of State Total	
ABERDEEN HCS	0	0.0%	0	0.0%	
BREMERTON HCS	0	0.0%	0	0.0%	
CHEHALIS HCS	0	0.0%	0	0.0%	
KELSO HCS	0	0.0%	0	0.0%	
OLYMPIA HCS	0	0.0%	0	0.0%	
PORT ANGELES HCS	0	0.0%	0	0.0%	
STEILACOOM HCS	0	0.0%	0	0.0%	
TACOMA HCS	0	0.0%	0	0.0%	
VANCOUVER HCS	0	0.0%	0	0.0%	
Region 3 Total	0	0.0%	0	0.0%	

# AREN Caseload by County of Residence, SFY 2024 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	9	0.9%	34	1.2%
Asotin	6	0.6%	17	0.6%	Lincoln	0	0.0%	0	0.0%
Benton	15	1.6%	37	1.3%	Mason	5	0.5%	16	0.6%
Chelan	5	0.5%	14	0.5%	Okanogan	0	0.0%	0	0.0%
Clallam	1	0.1%	1	<0.1%	Pacific	2	0.2%	5	0.2%
Clark	82	8.5%	245	8.7%	Pend Oreille	0	0.0%	0	0.0%
Columbia	2	0.2%	4	0.1%	Pierce	211	21.8%	615	21.8%
Cowlitz	46	4.8%	137	4.9%	San Juan	0	0.0%	0	0.0%
Douglas	7	0.7%	18	0.6%	Skagit	13	1.3%	33	1.2%
Ferry	1	0.1%	2	0.1%	Skamania	4	0.4%	14	0.5%
Franklin	5	0.5%	14	0.5%	Snohomish	82	8.5%	252	8.9%
Garfield	0	0.0%	0	0.0%	Spokane	100	10.4%	311	11.0%
Grant	3	0.3%	15	0.5%	Stevens	5	0.5%	12	0.4%
<b>Grays Harbor</b>	20	2.1%	56	2.0%	Thurston	75	7.8%	231	8.2%
Island	1	0.1%	2	0.1%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	2	0.2%	5	0.2%	Walla Walla	2	0.2%	11	0.4%
King	132	13.7%	355	12.6%	Whatcom	23	2.4%	65	2.3%
Kitsap	13	1.3%	29	1.0%	Whitman	0	0.0%	0	0.0%
Kittitas	10	1.0%	23	0.8%	Yakima	77	8.0%	224	7.9%
Klickitat	7	0.7%	22	0.8%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	966	100.0%	2,819	100.0%

#### **AREN Client Demographics, SFY 2024 Annual Unduplicated**

	All Clients		<u>Al</u>	l Adults
	# of % of Total		# of	% of Total
Characteristic	Clients	Clients	Clients	Adults
Total Clients	2,819	100.0%	1,023	100.0%

Gender	All Clients		Al	l Adults
Female	1,711	60.7%	805	78.7%
Male	1,108	39.3%	218	21.3%
Unknown	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults	
Hispanic or Latino	726	25.8%	219	21.4%
Not Hispanic or Latino <sup>6</sup>	2,093	74.2%	804	78.6%
White	1,009	35.8%	449	43.9%
Black/African American	574	20.4%	201	19.6%
Asian/Pacific Islander	170	6.0%	58	5.7%
American Indian/Alaska Native	89	3.2%	37	3.6%
Two or More Races	132	4.7%	30	2.9%
Race Not Reported	119	4.2%	29	2.8%

Marital Status		All Adults		
Separated	91	8.9%		
Married	213	20.8%		
Never Married	561	54.8%		
Divorced	149	14.6%		
Widowed	9	0.9%		
Not Reported/Unidentifiable	0	0.0%		

Citizenship Status	All Clients All		l Adults	
U.S. Citizen	2,598	92.2%	891	87.1%
Resident Noncitizen	218	7.7%	130	12.7%
U.S. National <sup>7</sup>	2	0.1%	1	0.1%
Survivors of Certain Crimes <sup>8</sup>	1	<0.1%	1	0.1%
Not Reported/Unidentifiable	0	0.0%	0	0.0%

<sup>&</sup>lt;sup>6</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>&</sup>lt;sup>7</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

<sup>&</sup>lt;sup>8</sup> Effective February 1, 2022, certain state-funded benefits including State Family Assistance (SFA), are available to noncitizens who have been harmed by a crime and have filed or are preparing to file with the U.S. Citizenship and Immigration Services an application for T visa for trafficking victims, U visa for victims of qualifying crimes or asylum status. This population is referred to as survivors of certain crimes (SCCs).

9.0%

92

#### **AREN Client Demographics, SFY 2024 Annual Unduplicated (continued)**

	All Clients		All Adults	
	9	6 of Total		% of Total
Characteristic	# of Clients	Clients	# of Clients	Adults
Homeless Status	<u>All Clients</u>		<u>All Ad</u>	<u>ults</u>

Equal Access	All	l Adults
Faual Access Needed	254	24.8%

7.2%

204

Education Status	All Adults		
Less than a High School Diploma	217	21.2%	
High School Graduate or GED	429	41.9%	
Some College or College Degree	375	36.7%	
Not Reported/Unidentifiable	2	0.2%	

Age	All Clients All Adults					
< 1 Year Old	55	2.0%				
1-5 Years Old	599	21.2%				
6 – 10 Years Old	584	20.7%	N	/A		
11 – 15 Years Old	421	14.9%				
16 – 17 Years Old	137	4.9%				
18 – 24 Years Old	112	4.0%	112	10.9%		
25 – 34 Years Old	415	14.7%	415	40.6%		
35 – 44 Years Old	368	13.1%	368	36.0%		
45 – 54 Years Old	106	3.8%	106	10.4%		
55 – 64 Years Old	22	0.8%	22	2.2%		
65+ Years Old	0	0.0%	0	0.0%		
Average Age of Children	7.9 Years					
Average Age of Adults	34.6 Years					

17 ESA Briefing Book

Homeless<sup>9</sup>

<sup>&</sup>lt;sup>9</sup> Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

#### Selected Consolidated Emergency Assistance Program (CEAP) Program Characteristics, SFY 2023 and SFY 2024<sup>10</sup>

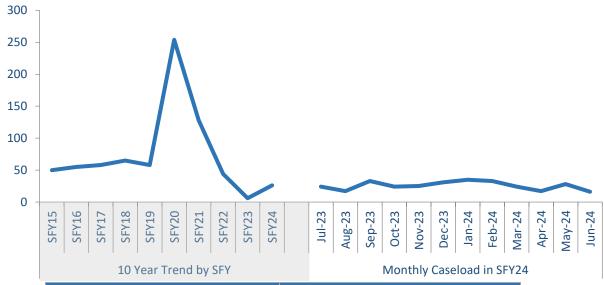
	SFY 2023	SFY 2024	
	(July 2022-June 2023)	(July 2023-June 2024)	Change
Average Number of Cases Per Month (Range)	6 (0 - 13)	26 (16 - 35)	333.3% (Increase)
Average Number of Persons Per Month (Range)	16 (0 - 37)	85 (46 - 115)	431.3% (Increase)
Average Number of Adults Per Month (Range)	7 (0 - 17)	32 (20 - 44)	357.1% (Increase)
Average Number of Children Per Month (Range)	9 (0 - 20)	53 (26 - 71)	488.9% (Increase)
State Population <sup>11</sup>	7,951,150	8,035,700	1.1% (Increase)
Monthly Average Recipients as a Percent of State Total Population	<0.1%	<0.1%	No Change
Children as Percent of Recipients	56.3%	62.4%	6.1% Point (Increase)
Average Persons Per Case	2.7	3.3	0.6 Point (Increase)
Average Children Per Case	1.5	2.0	0.5 Point (Increase)
Average Children Per Adult	1.3	1.7	0.4 Point (Increase)
Average Monthly Payment Per Case (Range) <sup>12</sup>	\$505.50 (\$0 - \$685.33)	\$590.85 (\$484.45 - \$663.35)	16.9% (Increase)

<sup>&</sup>lt;sup>10</sup> The larger number of CEAP cases in SFY 2024 is due to the activation of the Disaster Cash Assistance Program (DCAP) from August 31, 2023 through September 29, 2023. The data in this table reflects only CEAP, which has funding throughout the year and is available exclusively for households with minor dependent children or pregnant individuals who are not eligible for other cash programs. DCAP is an expanded option for a broader array of households, and it is only available per a state of emergency declared by the Governor. When DCAP is activated, some households eligible for CEAP may apply for assistance and receive CEAP instead.

<sup>&</sup>lt;sup>11</sup> Source: Office of Financial Management (OFM) population estimates

<sup>&</sup>lt;sup>12</sup> Payments not adjusted for refunds.

#### CEAP Caseload, SFY 2015-2024



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY15	50	SFY20	254
SFY16	55	SFY21	128
SFY17	58	SFY22	44
SFY18	65	SFY23	6
SFY19	58	SFY24	26

SFY 2024	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July	24	83	\$14,328	\$597.00
August	17	51	\$9,789	\$575.80
September	33	109	\$20,377	\$617.49
October	24	86	\$15,659	\$652.44
November	25	99	\$15,630	\$625.21
December	31	94	\$15,018	\$484.45
January	35	108	\$20,215	\$577.57
February	33	115	\$20,792	\$630.07
March	24	87	\$15,223	\$634.28
April	17	46	\$9,559	\$562.29
May	28	83	\$17,141	\$612.16
June	16	64	\$10,614	\$663.35
Mo. Avg.	26	85	\$15,362	\$590.85
Annual Undup. <sup>13</sup>	307	1,014	\$184,344	\$600.47

<sup>&</sup>lt;sup>13</sup> Expenditures represent total expenditures in the SFY.

## **CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY** 2024 Annual Unduplicated

		Office of Issuance				Office of I	<u>Residence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Overview	Cases	Total	Clients	Total	Cases	Total	Clients	Total
Region 1 CSOs	77	25.1%	256	25.2%	102	33.2%	342	33.7%
Region 2 CSOs	63	20.5%	195	19.2%	103	33.6%	329	32.4%
Region 3 CSOs	64	20.8%	219	21.6%	102	33.2%	343	33.8%
CSCCs	103	33.6%	344	33.9%				
ALTSA (HCS)	0	0.0%	0	0.0%		N,	/^	
DDA	0	0.0%	0	0.0%		IN	'A	
Tribal Locations	0	0.0%	0	0.0%				
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	307	100.0%	1,014	100.0%	307	100.0%	1,014	100.0%

### **CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY** 2024 Annual Unduplicated (continued)

		CSO of I	<u>lssuance</u>			CSO of R	<u>esidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 1 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
CLARKSTON	1	0.3%	3	0.3%	1	0.3%	3	0.3%
COLFAX	0	0.0%	0	0.0%	1	0.3%	3	0.3%
COLVILLE	1	0.3%	3	0.3%	1	0.3%	3	0.3%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	2	0.7%	8	0.8%
KENNEWICK	10	3.3%	32	3.2%	18	5.9%	57	5.6%
MOSES LAKE	5	1.6%	17	1.7%	7	2.3%	22	2.2%
NEWPORT	1	0.3%	3	0.3%	1	0.3%	3	0.3%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	9	2.9%	24	2.4%	14	4.6%	42	4.1%
SPOKANE TRENT	12	3.9%	32	3.2%	18	5.9%	52	5.1%
SUNNYSIDE	25	8.1%	93	9.2%	23	7.5%	85	8.4%
TOPPENISH	6	2.0%	25	2.5%	6	2.0%	25	2.5%
WALLA WALLA	2	0.7%	7	0.7%	2	0.7%	7	0.7%
WENATCHEE	2	0.7%	5	0.5%	2	0.7%	5	0.5%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	3	1.0%	12	1.2%	6	2.0%	27	2.7%
Region 1 Total	77	25.1%	256	25.2%	102	33.2%	342	33.7%

#### **CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2024 Annual Unduplicated (continued)**

		CSO of I	<u>ssuance</u>			CSO of R	<u>esidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 2 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
ALDERWOOD	2	0.7%	7	0.7%	6	2.0%	19	1.9%
AUBURN	3	1.0%	8	0.8%	5	1.6%	13	1.3%
BELLINGHAM	9	2.9%	28	2.8%	11	3.6%	36	3.6%
BELLTOWN	3	1.0%	7	0.7%	2	0.7%	5	0.5%
CAPITOL HILL	0	0.0%	0	0.0%	1	0.3%	2	0.2%
EVERETT	10	3.3%	32	3.2%	17	5.5%	55	5.4%
FEDERAL WAY	3	1.0%	10	1.0%	6	2.0%	20	2.0%
KING EASTSIDE	2	0.7%	7	0.7%	4	1.3%	13	1.3%
KING NORTH	3	1.0%	10	1.0%	8	2.6%	26	2.6%
KING SOUTH	6	2.0%	20	2.0%	6	2.0%	22	2.2%
MT VERNON	6	2.0%	16	1.6%	8	2.6%	24	2.4%
OAK HARBOR	1	0.3%	3	0.3%	1	0.3%	3	0.3%
RAINIER	3	1.0%	6	0.6%	5	1.6%	14	1.4%
RENTON	2	0.7%	5	0.5%	5	1.6%	13	1.3%
SKY VALLEY	1	0.3%	3	0.3%	1	0.3%	3	0.3%
SMOKEY POINT	5	1.6%	22	2.2%	7	2.3%	32	3.2%
WHITE CENTER	4	1.3%	11	1.1%	10	3.3%	29	2.9%
Region 2 Total	63	20.5%	195	19.2%	103	33.6%	329	32.4%

### **CEAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2024** Annual Unduplicated (continued)

		CSO of I	<u>ssuance</u>			CSO of R	<u>esidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 3 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
ABERDEEN	6	2.0%	22	2.2%	9	2.9%	41	4.0%
BREMERTON	10	3.3%	31	3.1%	12	3.9%	41	4.0%
CHEHALIS	0	0.0%	0	0.0%	2	0.7%	5	0.5%
COLUMBIA RIVER	9	2.9%	36	3.6%	19	6.2%	68	6.7%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	10	3.3%	32	3.2%	12	3.9%	36	3.6%
LAKEWOOD	9	2.9%	26	2.6%	10	3.3%	28	2.8%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	11	3.6%	37	3.6%	13	4.2%	43	4.2%
PIERCE EAST	2	0.7%	9	0.9%	7	2.3%	24	2.4%
PIERCE NORTH	0	0.0%	0	0.0%	1	0.3%	8	0.8%
PIERCE SOUTH	4	1.3%	14	1.4%	12	3.9%	33	3.3%
PORT ANGELES	1	0.3%	4	0.4%	2	0.7%	6	0.6%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SHELTON	1	0.3%	3	0.3%	2	0.7%	5	0.5%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	1	0.3%	5	0.5%	1	0.3%	5	0.5%
Region 3 Total	64	20.8%	219	21.6%	102	33.2%	343	33.8%

#### **CEAP Caseload by Customer Service Contact Centers (CSCC) and Other Locations, SFY 2024 Annual Unduplicated**

	Office of Issuance					
Customer Service Contact Centers	# of	% of State	# of	% of State		
(CSCC)	Cases	Total	Clients	Total		
CSCC Central Sound	0	0.0%	0	0.0%		
CSCC Northeast	0	0.0%	0	0.0%		
CSCC Northwest	0	0.0%	0	0.0%		
CSCC South Sound	0	0.0%	0	0.0%		
CSCC Southeast	0	0.0%	0	0.0%		
CSCC Southwest	0	0.0%	0	0.0%		
<b>CSCC Virtual Case Management Center</b>	103	33.6%	344	33.9%		
CSCC WASHCAP	0	0.0%	0	0.0%		
CSCC and WASHCAP Total	103	33.6%	344	33.9%		

	Office of Issuance						
DDA Locations	# of Cases	% of State Total	# of Clients	% of State Total			
DDA Behavioral Health Financial Unit	0	0.0%	0	0.0%			
DDA Long-Term Care & Special Programs	0	0.0%	0	0.0%			
DDA Locations Total	0	0.0%	0	0.0%			

		Office of I	<u>ssuance</u>			
	# of % of State # of % of St					
Tribal Locations	Cases	Total	Clients	Total		
Port Gamble S'Klallam Tribe (PGST)	0	0.0%	0	0.0%		

# **CEAP Caseload by County of Residence, SFY 2024 Annual Unduplicated**

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	1	0.3%	2	0.2%	Lewis	2	0.7%	5	0.5%
Asotin	1	0.3%	3	0.3%	Lincoln	0	0.0%	0	0.0%
Benton	14	4.6%	43	4.2%	Mason	2	0.7%	5	0.5%
Chelan	2	0.7%	5	0.5%	Okanogan	0	0.0%	0	0.0%
Clallam	2	0.7%	6	0.6%	Pacific	0	0.0%	0	0.0%
Clark	19	6.2%	68	6.7%	Pend Oreille	1	0.3%	3	0.3%
Columbia	0	0.0%	0	0.0%	Pierce	30	9.8%	93	9.2%
Cowlitz	12	3.9%	36	3.6%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	8	2.6%	24	2.4%
Ferry	0	0.0%	0	0.0%	Skamania	1	0.3%	5	0.5%
Franklin	4	1.3%	14	1.4%	Snohomish	31	10.1%	109	10.7%
Garfield	0	0.0%	0	0.0%	Spokane	32	10.4%	94	9.3%
Grant	6	2.0%	20	2.0%	Stevens	1	0.3%	3	0.3%
<b>Grays Harbor</b>	9	2.9%	41	4.0%	Thurston	13	4.2%	43	4.2%
Island	1	0.3%	3	0.3%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	2	0.7%	7	0.7%
King	52	16.9%	157	15.5%	Whatcom	11	3.6%	36	3.6%
Kitsap	12	3.9%	41	4.0%	Whitman	1	0.3%	3	0.3%
Kittitas	0	0.0%	0	0.0%	Yakima	35	11.4%	137	13.5%
Klickitat	2	0.7%	8	0.8%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	307	100.0%	1,014	100.0%

#### **CEAP Client Demographics, SFY 2024 Annual Unduplicated**

	All Clients		All Adults	
	# of % of Total		# of	% of Total
Characteristic	Clients	Clients	Clients	Adults
Total Clients	1,014	100.0%	392	100.0%

Gender	All Clients		All Adults	
Female	600	59.2%	299	76.3%
Male	414	40.8%	93	23.7%
Unknown	0	0.0%	0	0.0%

Ethnicity and Race	All Clients		All Adults	
Hispanic or Latino	354	34.9%	126	32.1%
Not Hispanic or Latino <sup>14</sup>	660	65.1%	266	67.9%
White	370	36.5%	158	40.3%
Black/African American	127	12.5%	51	13.0%
Asian/Pacific Islander	53	5.2%	20	5.1%
American Indian/Alaska Native	36	3.6%	15	3.8%
Two or More Races	42	4.1%	9	2.3%
Race Not Reported	32	3.2%	13	3.3%

Marital Status		All Adults
Separated	46	11.7%
Married	76	19.4%
Never Married	218	55.6%
Divorced	44	11.2%
Widowed	4	1.0%
Not Reported/Unidentifiable	4	1.0%

Citizenship Status	All Clients		<u>All Adults</u>	
U.S. Citizen	895	88.3%	318	81.1%
Resident Noncitizen	37	3.6%	29	7.4%
U.S. National <sup>15</sup>	3	0.3%	3	0.8%
Undocumented Noncitizen <sup>16</sup>	76	7.5%	40	10.2%
Not Reported/Unidentifiable	3	0.3%	2	0.5%

<sup>&</sup>lt;sup>14</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>&</sup>lt;sup>15</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

<sup>&</sup>lt;sup>16</sup> CEAP is one of the few programs that an undocumented noncitizen is qualified to receive.

51

13.0%

#### **CEAP Client Demographics, SFY 2024 Annual Unduplicated (continued)**

	All Clients		All Adults	
Characteristic	# of % of Total Clients Clients		# of Clients	% of Total Adults
Homeless Status	All Clients		All	Adults

Equal Access		All Adults
Equal Access Needed	72	18.4%

10.0%

101

Education Status	All Adults	
Less than a High School Diploma	121	30.9%
High School Graduate or GED	170	43.4%
Some College or College Degree	92	23.5%
Not Reported/Unidentifiable	9	2.3%

Age	All Clients All Adults			ll Adults	
< 1 Year Old	7	0.7%			
1-5 Years Old	116	11.4%	N/A		
6 – 10 Years Old	204	20.1%			
11 – 15 Years Old	214	21.1%			
16 – 17 Years Old	81	8.0%			
18 – 24 Years Old	49	4.8%	49	12.5%	
25 – 34 Years Old	97	9.6%	97	24.7%	
35 – 44 Years Old	183	18.0%	183	46.7%	
45 – 54 Years Old	55	5.4%	55	14.0%	
55 – 64 Years Old	8	0.8%	8	2.0%	
65+ Years Old	0	0.0%	0 0.0%		
Average Age of Children	9.9 Years				
Average Age of Adults	36.5 Years				

Length of Stay	
Average Length of Stay <sup>18</sup>	1.3 Months

Homeless<sup>17</sup>

<sup>&</sup>lt;sup>17</sup> Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

 $<sup>^{\</sup>rm 18}$  Average cumulative months adult clients received CEAP since July 1997.

#### Selected Disaster Cash Assistance Program (DCAP) Characteristics, SFY 2023 and SFY 2024<sup>19</sup>

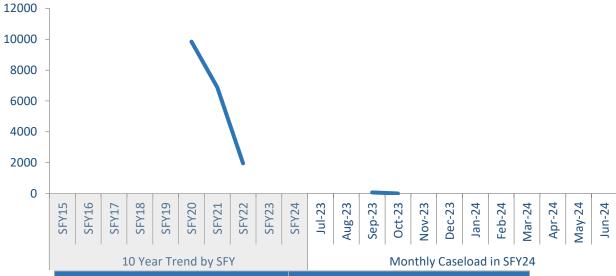
	SFY 2023 (July 2022-June 2023)	SFY 2024 (July 2023-June 2024)	Change
Annual Unduplicated Number of Total Cases	N/A	72	N/A
Annual Unduplicated Number of Total Persons	N/A	76	N/A
State Population <sup>20</sup>	7,951,150	8,035,700	1.1% (Increase)
Monthly Average Recipients as a Percent of State Total Population	N/A	<0.1%	N/A
Average Monthly Payment Per Case (Range) <sup>21</sup>	N/A	\$372.13 (\$232.67 - \$378.19)	N/A

<sup>&</sup>lt;sup>19</sup> Effective August 31, 2023 through September 29, 2023 the Disaster Cash Assistance Program (DCAP) was activated in certain counties due to wildfires, per Gov. Inslee's Emergency Proclamation. Households impacted by wildfires who live in the counties listed below may be eligible for DCAP: Spokane, Pend Oreille, and Whitman

<sup>&</sup>lt;sup>20</sup> Source: Office of Financial Management (OFM) population estimates

<sup>&</sup>lt;sup>21</sup> Payments not adjusted for refunds.

#### DCAP Caseload, SFY 2015 – 2024<sup>22</sup>



	Monthly Average		Monthly Average
SFY	Caseload	SFY	Caseload
SFY15	N/A	SFY20	9847
SFY16	N/A	SFY21	6890
SFY17	N/A	SFY22	1,959
SFY18	N/A	SFY23	N/A
SFY19	N/A	SFY24	36

SFY 2024	Total # of Cases	Clients	Grant Expenditures	Average Payment Per Case
July			N/A	
August			N/A	
September	69	73	\$26,095	\$378.19
October	3	3	\$698	\$232.67
November			N/A	
December			N/A	
January			N/A	
February			N/A	
March			N/A	
April			N/A	
May			N/A	
June			N/A	
Mo. Avg.	36	38	\$13,397	\$372.13
Annual Undup. <sup>23</sup>	72	76	\$26,793	\$372.13

<sup>&</sup>lt;sup>22</sup> The DCAP program is only periodically activated.

<sup>&</sup>lt;sup>23</sup> Expenditures represent total expenditures in the SFY.

## DCAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2024 Annual Unduplicated

		Office of	<u>Issuance</u>			Office of I	Residence	
Overview	# of Cases	% of State Total	# of Clients	% of State Total	# of Cases	% of State Total	# of Clients	% of State Total
Region 1 CSOs	59	81.9%	62	81.6%	68	94.4%	72	94.7%
Region 2 CSOs	1	1.4%	1	1.3%	1	1.4%	1	1.3%
Region 3 CSOs	3	4.2%	3	3.9%	3	4.2%	3	3.9%
CSCCs	9	12.5%	10	13.2%		N,	/A	
HCS	0	0.0%	0	0.0%		N,	/A	
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	72	100.0%	76	100.0%	72	100.0%	76	100.0%

#### DCAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2024 Annual Unduplicated (continued)

		CSO of I	<u>ssuance</u>			CSO of R	<u>esidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 1 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	1	1.4%	1	1.3%	1	1.4%	1	1.3%
COLVILLE	1	1.4%	1	1.3%	0	0.0%	0	0.0%
ELLENSBURG	0	0.0%	0	0.0%	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KENNEWICK	0	0.0%	0	0.0%	0	0.0%	0	0.0%
MOSES LAKE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
NEWPORT	1	1.4%	1	1.3%	2	2.8%	2	2.6%
OKANOGAN	2	2.8%	2	2.6%	0	0.0%	0	0.0%
REPUBLIC	1	1.4%	1	1.3%	0	0.0%	0	0.0%
SPOKANE MAPLE	32	44.4%	34	44.7%	37	51.4%	39	51.3%
SPOKANE TRENT	21	29.2%	22	28.9%	28	38.9%	30	39.5%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE SALMON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
YAKIMA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 1 Total	59	81.9%	62	81.6%	68	94.4%	72	94.7%

### DCAP Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2024 Annual Unduplicated (continued)

		CSO of I	<u>ssuance</u>			CSO of R	<u>lesidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 2 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
ALDERWOOD	0	0.0%	0	0.0%	0	0.0%	0	0.0%
AUBURN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
BELLINGHAM	0	0.0%	0	0.0%	0	0.0%	0	0.0%
BELLTOWN	1	1.4%	1	1.3%	1	1.4%	1	1.3%
CAPITOL HILL	0	0.0%	0	0.0%	0	0.0%	0	0.0%
EVERETT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
FEDERAL WAY	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KING EASTSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KING NORTH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KING SOUTH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
MT VERNON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OAK HARBOR	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RAINIER	0	0.0%	0	0.0%	0	0.0%	0	0.0%
RENTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SKY VALLEY	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SMOKEY POINT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WHITE CENTER	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 2 Total	1	1.4%	1	1.3%	1	1.4%	1	1.3%

#### DCAP Caseload by DSHS Region and CSO of Issuance and Residence, **SFY 2024 Annual Unduplicated (continued)**

		CSO of I	<u>ssuance</u>			CSO of R	<u>lesidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 3 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
ABERDEEN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
BREMERTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
CHEHALIS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLUMBIA RIVER	0	0.0%	0	0.0%	0	0.0%	0	0.0%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	0	0.0%	0	0.0%	0	0.0%	0	0.0%
LAKEWOOD	1	1.4%	1	1.3%	1	1.4%	1	1.3%
LONG BEACH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OLYMPIA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PIERCE EAST	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PIERCE NORTH	1	1.4%	1	1.3%	2	2.8%	2	2.6%
PIERCE SOUTH	1	1.4%	1	1.3%	0	0.0%	0	0.0%
PORT ANGELES	0	0.0%	0	0.0%	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SHELTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	3	4.2%	3	3.9%	3	4.2%	3	3.9%

#### DCAP Caseload by Customer Service Contact Centers (CSCC) and Other **Locations, SFY 2024 Annual Unduplicated**

	Office of Issuance				
Customer Service Contact Centers	# of	% of State	# of	% of State	
(CSCC)	Cases	Total	Clients	Total	
CSCC Central Sound	0	0.0%	0	0.0%	
CSCC Northeast	0	0.0%	0	0.0%	
CSCC Northwest	0	0.0%	0	0.0%	
CSCC South Sound	0	0.0%	0	0.0%	
CSCC Southeast	0	0.0%	0	0.0%	
CSCC Southwest	0	0.0%	0	0.0%	
<b>CSCC Virtual Case Management Center</b>	9	12.5%	10	13.2%	
CSCC WASHCAP	0	0.0%	0	0.0%	
CSCC and WASHCAP Total	9	12.5%	10	13.2%	

	Office of Issuance				
	# of % of State # of % of Sta				
DDA Locations	Cases	Total	Clients	Total	
DDA Behavioral Health Financial Unit	0	0.0%	0	0.0%	
DDA Long-Term Care & Special Programs	0	0.0%	0	0.0%	
DDA Locations Total	0	0.0%	0	0.0%	

		Office of Issuance				
	# of % of State # of % of State					
Tribal Locations	Cases	Total	Clients	Total		
Port Gamble S'Klallam Tribe (PGST)	0	0.0%	0	0.0%		

#### DCAP Caseload by Home and Community Services Offices (HCS), **SFY 2024 Annual Unduplicated**

	HCS of Issuance				
ALTSA Home and Community		% of State		% of State	
Service Offices (HCS) – Region 1	Cases	Total	Clients	Total	
CLARKSTON HCS	0	0.0%	0	0.0%	
COLVILLE HCS	0	0.0%	0	0.0%	
ELLENSBURG HCS	0	0.0%	0	0.0%	
MEDICAL LAKE HCS	0	0.0%	0	0.0%	
MOSES LAKE HCS	0	0.0%	0	0.0%	
OKANOGAN HCS	0	0.0%	0	0.0%	
SPOKANE HCS	0	0.0%	0	0.0%	
SUNNYSIDE HCS	0	0.0%	0	0.0%	
TRI-CITIES HCS	0	0.0%	0	0.0%	
WALLA WALLA HCS	0	0.0%	0	0.0%	
WENATCHEE HCS	0	0.0%	0	0.0%	
YAKIMA HCS	0	0.0%	0	0.0%	
Region 1 Total	0	0.0%	0	0.0%	

	HCS of Issuance					
ALTSA Home and Community		% of State		% of State		
Service Offices (HCS) – Region 2	Cases	Total	Clients	Total		
ALDERWOOD HCS	0	0.0%	0	0.0%		
BELLINGHAM HCS	0	0.0%	0	0.0%		
EVERETT HCS	0	0.0%	0	0.0%		
HOLGATE HCS	0	0.0%	0	0.0%		
MOUNT VERNON HCS	0	0.0%	0	0.0%		
OAK HARBOR HCS	0	0.0%	0	0.0%		
SKYKOMISH HCS	0	0.0%	0	0.0%		
SMOKEY POINT HCS	0	0.0%	0	0.0%		
Region 2 Total	0	0.0%	0	0.0%		

### DCAP Caseload by Home and Community Services Offices (HCS), **SFY 2024 Annual Unduplicated (continued)**

ALTSA Home and Community	HCS of Issuance						
Service Offices (HCS) – Region 3	# of Cases	% of State Total	# of Clients	% of State Total			
ABERDEEN HCS	0	0.0%	0	0.0%			
BREMERTON HCS	0	0.0%	0	0.0%			
CHEHALIS HCS	0	0.0%	0	0.0%			
KELSO HCS	0	0.0%	0	0.0%			
OLYMPIA HCS	0	0.0%	0	0.0%			
PORT ANGELES HCS	0	0.0%	0	0.0%			
STEILACOOM HCS	0	0.0%	0	0.0%			
TACOMA HCS	0	0.0%	0	0.0%			
VANCOUVER HCS	0	0.0%	0	0.0%			
Region 3 Total	0	0.0%	0	0.0%			

# DCAP Caseload by County of Residence, SFY 2024 Annual Unduplicated

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	0	0.0%	0	0.0%	Lewis	0	0.0%	0	0.0%
Asotin	0	0.0%	0	0.0%	Lincoln	0	0.0%	0	0.0%
Benton	0	0.0%	0	0.0%	Mason	0	0.0%	0	0.0%
Chelan	0	0.0%	0	0.0%	Okanogan	0	0.0%	0	0.0%
Clallam	0	0.0%	0	0.0%	Pacific	0	0.0%	0	0.0%
Clark	0	0.0%	0	0.0%	Pend Oreille	2	2.8%	2	2.6%
Columbia	0	0.0%	0	0.0%	Pierce	3	4.2%	3	3.9%
Cowlitz	0	0.0%	0	0.0%	San Juan	0	0.0%	0	0.0%
Douglas	0	0.0%	0	0.0%	Skagit	0	0.0%	0	0.0%
Ferry	0	0.0%	0	0.0%	Skamania	0	0.0%	0	0.0%
Franklin	0	0.0%	0	0.0%	Snohomish	0	0.0%	0	0.0%
Garfield	0	0.0%	0	0.0%	Spokane	65	90.3%	69	90.8%
Grant	0	0.0%	0	0.0%	Stevens	0	0.0%	0	0.0%
<b>Grays Harbor</b>	0	0.0%	0	0.0%	Thurston	0	0.0%	0	0.0%
Island	0	0.0%	0	0.0%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	0	0.0%	0	0.0%	Walla Walla	0	0.0%	0	0.0%
King	1	1.4%	1	1.3%	Whatcom	0	0.0%	0	0.0%
Kitsap	0	0.0%	0	0.0%	Whitman	1	1.4%	1	1.3%
Kittitas	0	0.0%	0	0.0%	Yakima	0	0.0%	0	0.0%
Klickitat	0	0.0%	0	0.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	72	100.0%	76	100.0%

## DCAP Client Demographics, SFY 2024 Annual Unduplicated

	Al	All Clients	
	# of	% of Total	
Characteristic	Clients	Clients	
<b>Total Clients</b>	76	100.0%	

Gender	All Clients		
Female	43	56.6%	
Male	33	43.4%	
Unknown	0	0.0%	

Ethnicity and Race	All Clients		
Hispanic or Latino	11	14.5%	
Not Hispanic or Latino <sup>24</sup>	65	85.5%	
White	46	60.5%	
Black/African American	2	2.6%	
Asian/Pacific Islander	0	0.0%	
American Indian/Alaska Native	6	7.9%	
Two or More Races	5	6.6%	
Race Not Reported	6	7.9%	

Marital Status	All Adults	
Separated	6	7.9%
Married	3	3.9%
Never Married	49	64.5%
Divorced	10	13.2%
Widowed	2	2.6%
Not Reported/Unidentifiable	6	7.9%

Citizenship Status	All Clients	
U.S. Citizen	64	84.2%
Undocumented Noncitizen <sup>25</sup>	11	14.5%
Not Reported/Unidentifiable	1	1.3%

<sup>&</sup>lt;sup>24</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>&</sup>lt;sup>25</sup> DCAP is one of the few programs that an undocumented noncitizen is qualified to receive.

#### DCAP Client Demographics, SFY 2024 Annual Unduplicated (continued)

All Clients		
# of	% of Total	
Clients	Clients	
	# of	

Homeless Status	All Clients		
Homeless <sup>26</sup>	37	48.7%	

Equal Access	<u>All Adults</u>		
Equal Access Needed	16	21.1%	

Education Status	All Clients		
Less than a High School Diploma	25	32.9%	
High School Graduate or GED	35	46.1%	
Some College or College Degree	16	21.1%	
Not Reported/Unidentifiable	0	0.0%	

Age	All Clients		
< 1 Year Old			
1-5 Years Old			
6 – 10 Years Old			
11 – 15 Years Old			
16 – 17 Years Old			
18 – 24 Years Old	3	3.9%	
25 – 34 Years Old	18	23.7%	
35 – 44 Years Old	32	42.1%	
45 – 54 Years Old	18	23.7%	
55 – 64 Years Old	4	5.3%	
65+ Years Old	1	1.3%	
Average Age of Adults	40.5 Years		

<sup>&</sup>lt;sup>26</sup> Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

#### Selected Diversion Cash Assistance (DCA) Program Characteristics, SFY 2023 and SFY 2024

	SFY 2023 (July 2022-June 2023)	SFY 2024 (July 2023-June 2024)	Change
Average Number of Cases Per Month (Range)	43 (21 - 57)	46 (23 - 61)	7.0% (Increase)
Average Number of Persons Per Month (Range)	147 (67 - 200)	150 (64 - 206)	2.0% (Increase)
Average Number of Adults Per Month (Range)	55 (27 - 72)	57 (26 - 77)	3.6% (Increase)
Average Number of Children Per Month (Range)	93 (40 - 136)	93 (38 - 132)	No Change
State Population <sup>27</sup>	7,951,150	8,035,700	1.1% (Increase)
Monthly Average Recipients as a Percent of State Total Population	<0.1%	<0.1%	No Change
Children as Percent of Recipients	63.3%	62.0%	-1.3% Point (Decrease)
Average Persons Per Case	3.4	3.3	-0.1 Point (Decrease)
Average Children Per Case	2.2	2.0	-0.2 Point (Decrease)
Average Children Per Adult	1.7	1.6	-0.1 Point (Decrease)
Average Monthly Payment Per Case (Range) <sup>28</sup>	\$1,189.56 (\$1,122.05 - \$1,231.19)	\$1,185.27 (\$1,141.90 - \$1,219.98)	-0.4% (Decrease)

<sup>&</sup>lt;sup>27</sup> Source: Office of Financial Management (OFM) population estimates

<sup>&</sup>lt;sup>28</sup> Payments not adjusted for refunds

#### DCA Caseload, SFY 2015 - 2024



SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY15	256	SFY20	109
SFY16	222	SFY21	24
SFY17	189	SFY22	36
SFY18	171	SFY23	43
SFY19	152	SFY24	46

				Average Payment
SFY 2024	Total # of Cases	Clients	Grant Expenditures	Per Case
July	49	170	\$59,305	\$1,210.30
August	61	206	\$71,083	\$1,165.30
September	47	143	\$55,605	\$1,183.09
October	57	202	\$67,046	\$1,176.25
November	45	145	\$54,763	\$1,216.96
December	43	138	\$50,032	\$1,163.53
January	57	190	\$67,355	\$1,181.66
February	23	64	\$28,059	\$1,219.98
March	41	121	\$46,818	\$1,141.90
April	48	173	\$57,504	\$1,197.99
May	41	121	\$46,869	\$1,143.14
June	41	123	\$49,828	\$1,215.32
Mo. Avg.	46	150	\$54,522	\$1,185.27
Annual Undup. <sup>29</sup>	553	1,796	\$654,268	\$1,183.12

<sup>&</sup>lt;sup>29</sup> Expenditures represent total expenditures in the SFY.

## DCA Caseload by DSHS Region of Issuance and Residence, SFY 2024 Annual **Unduplicated**

		Office o	f Issuance		Office of Residence			
	# of	% of State	# of	% of State	# of	% of State	# of	% of State
Overview	Cases	Total	Clients	Total	Cases	Total	Clients	Total
Region 1 CSOs	171	30.9%	590	32.9%	170	30.7%	586	32.6%
Region 2 CSOs	142	25.7%	459	25.6%	142	25.7%	459	25.6%
Region 3 CSOs	239	43.2%	741	41.3%	241	43.6%	751	41.8%
CSCCs	1	0.2%	6	0.3%				
ALTSA (HCS)	0	0.0%	0	0.0%		N	/A	
DDA	0	0.0%	0	0.0%		IN,	/A	
<b>Tribal Locations</b>	0	0.0%	0	0.0%				
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	553	100.0%	1,796	100.0%	553	100.0%	1,796	100.0%

#### DCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2024 **Annual Unduplicated (continued)**

		CSO of	<u>lssuance</u>			CSO of R	<u>esidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 1 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
CLARKSTON	2	0.4%	6	0.3%	2	0.4%	6	0.3%
COLFAX	1	0.2%	4	0.2%	1	0.2%	4	0.2%
COLVILLE	1	0.2%	5	0.3%	1	0.2%	5	0.3%
ELLENSBURG	3	0.5%	9	0.5%	3	0.5%	9	0.5%
GOLDENDALE	2	0.4%	5	0.3%	2	0.4%	5	0.3%
KENNEWICK	23	4.2%	84	4.7%	23	4.2%	84	4.7%
MOSES LAKE	13	2.4%	47	2.6%	13	2.4%	47	2.6%
NEWPORT	0	0.0%	0	0.0%	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%	0	0.0%	0	0.0%
SPOKANE MAPLE	34	6.1%	113	6.3%	37	6.7%	123	6.8%
SPOKANE TRENT	46	8.3%	160	8.9%	43	7.8%	150	8.4%
SUNNYSIDE	8	1.4%	30	1.7%	8	1.4%	30	1.7%
TOPPENISH	3	0.5%	14	0.8%	2	0.4%	10	0.6%
WALLA WALLA	5	0.9%	18	1.0%	5	0.9%	18	1.0%
WENATCHEE	6	1.1%	14	0.8%	6	1.1%	14	0.8%
WHITE SALMON	1	0.2%	3	0.2%	1	0.2%	3	0.2%
YAKIMA	23	4.2%	78	4.3%	23	4.2%	78	4.3%
Region 1 Total	171	30.9%	590	32.9%	170	30.7%	586	32.6%

## DCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2024 **Annual Unduplicated (continued)**

		CSO of	<u>lssuance</u>			CSO of R	<u>lesidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 2 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
ALDERWOOD	10	1.8%	35	1.9%	10	1.8%	35	1.9%
AUBURN	19	3.4%	59	3.3%	19	3.4%	59	3.3%
BELLINGHAM	11	2.0%	32	1.8%	11	2.0%	32	1.8%
BELLTOWN	4	0.7%	13	0.7%	4	0.7%	13	0.7%
CAPITOL HILL	4	0.7%	10	0.6%	4	0.7%	10	0.6%
EVERETT	17	3.1%	61	3.4%	17	3.1%	61	3.4%
FEDERAL WAY	12	2.2%	48	2.7%	12	2.2%	48	2.7%
KING EASTSIDE	8	1.4%	27	1.5%	8	1.4%	27	1.5%
KING NORTH	1	0.2%	2	0.1%	1	0.2%	2	0.1%
KING SOUTH	18	3.3%	64	3.6%	18	3.3%	64	3.6%
MT VERNON	8	1.4%	26	1.4%	7	1.3%	24	1.3%
OAK HARBOR	1	0.2%	2	0.1%	2	0.4%	4	0.2%
RAINIER	7	1.3%	20	1.1%	7	1.3%	20	1.1%
RENTON	5	0.9%	16	0.9%	5	0.9%	16	0.9%
SKY VALLEY	1	0.2%	2	0.1%	1	0.2%	2	0.1%
SMOKEY POINT	9	1.6%	25	1.4%	9	1.6%	25	1.4%
WHITE CENTER	7	1.3%	17	0.9%	7	1.3%	17	0.9%
Region 2 Total	142	25.7%	459	25.6%	142	25.7%	459	25.6%

#### DCA Caseload by DSHS Region and CSO of Issuance and Residence, SFY 2024 **Annual Unduplicated (continued)**

		CSO of I	<u>ssuance</u>			CSO of R	<u>esidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 3 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
ABERDEEN	7	1.3%	28	1.6%	7	1.3%	28	1.6%
BREMERTON	18	3.3%	57	3.2%	18	3.3%	57	3.2%
CHEHALIS	5	0.9%	13	0.7%	5	0.9%	13	0.7%
COLUMBIA RIVER	70	12.7%	233	13.0%	70	12.7%	233	13.0%
FORKS	1	0.2%	2	0.1%	1	0.2%	2	0.1%
KELSO	22	4.0%	71	4.0%	22	4.0%	71	4.0%
LAKEWOOD	37	6.7%	105	5.8%	36	6.5%	103	5.7%
LONG BEACH	1	0.2%	2	0.1%	1	0.2%	2	0.1%
OLYMPIA	19	3.4%	51	2.8%	20	3.6%	55	3.1%
PIERCE EAST	20	3.6%	68	3.8%	20	3.6%	68	3.8%
PIERCE NORTH	11	2.0%	36	2.0%	11	2.0%	36	2.0%
PIERCE SOUTH	17	3.1%	43	2.4%	19	3.4%	51	2.8%
PORT ANGELES	1	0.2%	4	0.2%	1	0.2%	4	0.2%
PORT TOWNSEND	1	0.2%	2	0.1%	1	0.2%	2	0.1%
SHELTON	8	1.4%	23	1.3%	8	1.4%	23	1.3%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	1	0.2%	3	0.2%	1	0.2%	3	0.2%
Region 3 Total	239	43.2%	741	41.3%	241	43.6%	751	41.8%

## DCA Caseload by Customer Service Contact Centers (CSCC) and Other Locations, June 2024 Snapshot

	Office of Issuance		Office o	of Residence
Customer Service Contact Centers (CSCC)	# of Cases	% of State Total	# of Clients	% of State Total
CSCC Central Sound	0	0.0%	0	0.0%
CSCC Northeast	0	0.0%	0	0.0%
CSCC Northwest	0	0.0%	0	0.0%
CSCC South Sound	0	0.0%	0	0.0%
CSCC Southeast	0	0.0%	0	0.0%
CSCC Southwest	0	0.0%	0	0.0%
CSCC Virtual Case Management Center	1	0.2%	6	0.3%
CSCC WASHCAP	0	0.0%	0	0.0%
CSCC and WASHCAP Total	1	0.18%	6	0.33%

	Office	of Issuance	Office of Residence		
DDA Locations	# of Cases	% of State Total	# of Clients	% of State Total	
DDA Behavioral Health Financial Unit	0	0.0%	0	0.0%	
DDA Long-Term Care & Special Programs	0	0.0%	0	0.0%	
DDA Locations Total	0	0.0%	0	0.0%	

## DCA Caseload by Home and Community Services Office (HCS), June 2024 **Snapshot**

	HCS Office of Issuance					
ALTSA Home and Community Service Offices (HCS) – Region 1	# of Cases	% of State Total	# of Clients	% of State Total		
CLARKSTON HCS	0	0.0%	0	0.0%		
COLVILLE HCS	0	0.0%	0	0.0%		
ELLENSBURG HCS	0	0.0%	0	0.0%		
MEDICAL LAKE HCS	0	0.0%	0	0.0%		
MOSES LAKE HCS	0	0.0%	0	0.0%		
OKANOGAN HCS	0	0.0%	0	0.0%		
SPOKANE HCS	0	0.0%	0	0.0%		
TOPPENISH HCS	0	0.0%	0	0.0%		
TRI-CITIES HCS	0	0.0%	0	0.0%		
WALLA WALLA HCS	0	0.0%	0	0.0%		
WENATCHEE HCS	0	0.0%	0	0.0%		
YAKIMA HCS	0	0.0%	0	0.0%		
Region 1 Total	0	0.0%	0	0.0%		

	HCS Office of Issuance						
ALTSA Home and Community Service Offices (HCS) – Region 2	# of Cases	% of State Total	# of Clients	% of State Total			
ALDERWOOD HCS	0	0.0%	0	0.0%			
BELLINGHAM HCS	0	0.0%	0	0.0%			
EVERETT HCS	0	0.0%	0	0.0%			
HOLGATE HCS	0	0.0%	0	0.0%			
MOUNT VERNON HCS	0	0.0%	0	0.0%			
SMOKEY POINT HCS	0	0.0%	0	0.0%			
Region 2 Total	0	0.0%	0	0.0%			

## DCA Caseload by Home and Community Services Office (HCS), June 2024 **Snapshot (continued)**

	HCS Office of Issuance						
ALTSA Home and Community Service Offices (HCS) – Region 3	# of Cases	% of State Total	# of Clients	% of State Total			
ABERDEEN HCS	0	0.0%	0	0.0%			
BREMERTON HCS	0	0.0%	0	0.0%			
CHEHALIS HCS	0	0.0%	0	0.0%			
KELSO HCS	0	0.0%	0	0.0%			
OLYMPIA HCS	0	0.0%	0	0.0%			
PORT ANGELES HCS	0	0.0%	0	0.0%			
STEILACOOM HCS	0	0.0%	0	0.0%			
TACOMA HCS	0	0.0%	0	0.0%			
VANCOUVER HCS	0	0.0%	0	0.0%			
Region 3 Total	0	0.0%	0	0.0%			

## DCA Caseload by County of Residence, SFY 2024 Annual Unduplicated

	# of	% of	# of	% of		# of	% of	# of	% of
County	Cases	Total	Clients	Total	County	Cases	Total	Clients	Total
Adams	3	0.5%	8	0.4%	Lewis	5	0.9%	13	0.7%
Asotin	2	0.4%	6	0.3%	Lincoln	0	0.0%	0	0.0%
Benton	14	2.5%	53	3.0%	Mason	8	1.4%	23	1.3%
Chelan	5	0.9%	11	0.6%	Okanogan	0	0.0%	0	0.0%
Clallam	2	0.4%	6	0.3%	Pacific	1	0.2%	2	0.1%
Clark	70	12.7%	233	13.0%	Pend Oreille	0	0.0%	0	0.0%
Columbia	1	0.2%	2	0.1%	Pierce	86	15.6%	258	14.4%
Cowlitz	22	4.0%	71	4.0%	San Juan	0	0.0%	0	0.0%
Douglas	1	0.2%	3	0.2%	Skagit	7	1.3%	24	1.3%
Ferry	0	0.0%	0	0.0%	Skamania	1	0.2%	3	0.2%
Franklin	9	1.6%	31	1.7%	Snohomish	37	6.7%	123	6.8%
Garfield	0	0.0%	0	0.0%	Spokane	80	14.5%	273	15.2%
Grant	10	1.8%	39	2.2%	Stevens	1	0.2%	5	0.3%
<b>Grays Harbor</b>	7	1.3%	28	1.6%	Thurston	20	3.6%	55	3.1%
Island	2	0.4%	4	0.2%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	1	0.2%	2	0.1%	Walla Walla	4	0.7%	16	0.9%
King	85	15.4%	276	15.4%	Whatcom	11	2.0%	32	1.8%
Kitsap	18	3.3%	57	3.2%	Whitman	1	0.2%	4	0.2%
Kittitas	3	0.5%	9	0.5%	Yakima	33	6.0%	118	6.6%
Klickitat	3	0.5%	8	0.4%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	553	100.0%	1,796	100.0%

#### DCA Client Demographics, SFY 2024 Annual Unduplicated

	All Cl	ients	<u>All Adults</u>	
	# of	% of Total	# of	% of Total
Characteristic	Clients	Clients	Clients	Adults
Total Clients	1,796	100.0%	705	100.0%

Gender	All Clients		All Adults	
Female	1,047	58.3%	527	74.8%
Male	749	41.7%	178	25.2%
Unknown	0	0.0%	0	0.0%

Ethnicity and Race	All C	All Clients		<u>ldults</u>
Hispanic or Latino	478	26.6%	140	19.9%
Not Hispanic or Latino <sup>30</sup>	1,318	73.4%	565	80.1%
White	711	39.6%	323	45.8%
Black/African American	280	15.6%	109	15.5%
Asian/Pacific Islander	112	6.2%	50	7.1%
American Indian/Alaska Native	70	3.9%	31	4.4%
Two or More Races	79	4.4%	28	4.0%
Race Not Reported	66	3.7%	24	3.4%

Marital Status	All Adults		
Separated	57	8.1%	
Married	183	26.0%	
Never Married	344	48.8%	
Divorced	114	16.2%	
Widowed	7	1.0%	
Not Reported/Unidentifiable	0	0.0%	

Citizenship Status	All Clients		All Adults	
U.S. Citizen	1,706	95.0%	645	91.5%
Resident Noncitizen	89	5.0%	59	8.4%
U.S. National <sup>31</sup>	1	0.1%	1	0.1%
Not Reported/Unidentifiable	0	0.0%	0	0.0%

<sup>&</sup>lt;sup>30</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>&</sup>lt;sup>31</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

#### DCA Client Demographics, SFY 2024 Annual Unduplicated (continued)

	All Clients		<u>All Adults</u>		
Characteristic	# of Clients	% of Total Clients	# of Clients	% of Total Adults	
Homeless Status	All Clients		All Clients All Adu		
Homeless <sup>32</sup>	84	4.7%	34	4.8%	
Equal Access	All Adu		l Adults		
Equal Access Needed			69	9.8%	

Education Status		<u>All Adults</u>		
Less than a High School Diploma	111	15.7%		
High School Graduate or GED	310	44.0%		
Some College or College Degree	277	39.3%		
Not Reported/Unidentifiable	7	1.0%		

Age	Al	l Clients	Al	l Adults	
< 1 Year Old	53	3.0%			
1-5 Years Old	338	18.8%			
6 – 10 Years Old	320	17.8%		N/A	
11 - 15 Years Old	295	16.4%			
16 – 17 Years Old	85	4.7%			
18 – 24 Years Old	79	4.4%	79	11.2%	
25 – 34 Years Old	308	17.1%	308	43.7%	
35 – 44 Years Old	230	12.8%	230	32.6%	
45 – 54 Years Old	78	4.3%	78 11.1%		
55 – 64 Years Old	10	0.6%	10	1.4%	
65+ Years Old	0	0.0%	0	0.0%	
Average Age of Children	8.1 Years				
Average Age of Adults	34.4 Years				

Length of Stay	
Average Length of Stay <sup>33</sup>	1.9 Months

<sup>&</sup>lt;sup>32</sup> Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

<sup>&</sup>lt;sup>33</sup> Average cumulative number of months adult clients received DCA since July 1997.

#### Selected Ongoing Additional Requirements (OAR) Program Characteristics, SFY 2023 and SFY 2024<sup>34</sup>

	SFY 2023 (July 2022-June 2023)	SFY 2024 (July 2023-June 2024)	Chan	ge
Average Number of Cases Per Month (Range)	471 (455 - 495)	490 (453 - 566)	4.0% (Increase)	1
Average Number of Persons Per Month (Range)	482 (462 - 509)	498 (454 - 604)	3.3% (Increase)	1
Average Number of Adults Per Month (Range)	471 (453 - 494)	486 (447 - 570)	3.2% (Increase)	1
State Population <sup>35</sup>	7,951,150	8,035,700	1.1% (Increase)	1
Monthly Average Recipients as a Percent of State Total Population	<0.1%	<0.1%	No Change	=
Average Persons Per Case	1.0	1.0	No Change	=
Average Monthly Payment Per Case (Range) <sup>36, 37</sup>	\$39.19 (\$37.75 - \$40.99)	\$49.19 (\$38.60 - \$80.02)	25.5% (Increase)	1

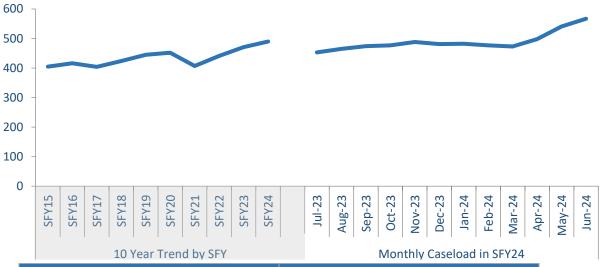
<sup>&</sup>lt;sup>34</sup> In the 2024 ESA Briefing Book, SSI clients in long-term medical programs served by ALTSA have been added to the OAR population. This results in an additional caseload both for SFY 2024 and in historical years.

<sup>&</sup>lt;sup>35</sup> Source: Office of Financial Management (OFM) population estimates

<sup>&</sup>lt;sup>36</sup> Payments not adjusted for refunds.

<sup>&</sup>lt;sup>37</sup> Effective April 1, 2024, ESSB 5950 expanded OAR services to HEN referral recipients, added new services and increased payment standards for many existing services.

#### OAR Caseload, SFY 2015 – 2024<sup>38</sup>



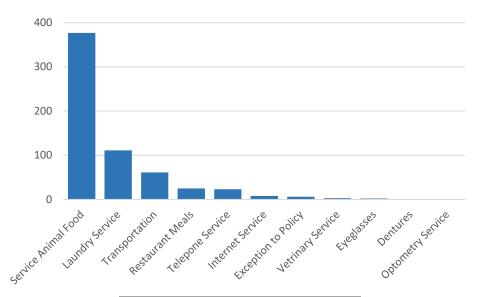
SFY	Monthly Average Caseload	SFY	Monthly Average Caseload
SFY15	405	SFY20	452
SFY16	416	SFY21	407
SFY17	404	SFY22	441
SFY18	424	SFY23	471
SFY19	445	SFY24	490

			Grant	Average Payment
SFY 2024	Total # of Cases	Clients	Expenditures	Per Case
July	453	454	\$17,486	\$38.60
August	465	467	\$18,212	\$39.16
September	474	475	\$18,511	\$39.05
October	477	481	\$19,857	\$41.63
November	488	490	\$19,353	\$39.66
December	481	484	\$19,230	\$39.98
January	482	486	\$19,409	\$40.27
February	477	480	\$19,279	\$40.42
March	473	481	\$18,818	\$39.79
April	498	513	\$34,754	\$69.79
May	541	563	\$43,290	\$80.02
June	566	604	\$41,035	\$72.50
Mo. Avg.	490	498	\$24,103	\$49.19
Annual Undup. <sup>39</sup>	795	822	\$289,232	\$363.81

<sup>&</sup>lt;sup>38</sup> In the 2024 ESA Briefing Book, SSI clients in long-term medical programs served by ALTSA have been added to the OAR population. This results in an additional caseload both for SFY 2024 and in historical years.

<sup>&</sup>lt;sup>39</sup> Expenditures represent total expenditures in the SFY.

#### Average Monthly OAR Caseload by Service Type<sup>40</sup>, SFY 2024



	Average Monthly OAR Caseload
OAR Case Type	# of Cases
Service Animal Food	377
Laundry Service	111
Transportation	61
Restaurant Meals	25
Telepone Service	23
Internet Service	8
<b>Exception to Policy</b>	6
Veterinary Service	3
Eyeglasses	2
Dentures	1
Optometry Service	1
Boarding for Service Animal	0
Hearing Aids	0
Home-delivered meals	0

<sup>&</sup>lt;sup>40</sup> Numbers are based on the average monthly caseload by type. A case may receive more than one type of OAR assistance. As a result, the sum of OAR cases by type may exceed the monthly average cases that received OAR in the SFY.

## OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2024 Snapshot

		Office of	<u>Issuance</u>			Office of	<u>Residence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Overview	Cases	Total	Clients	Total	Cases	Total	Clients	Total
Region 1 CSOs	113	20.0%	115	19.0%	178	31.4%	180	29.8%
Region 2 CSOs	65	11.5%	70	11.6%	232	41.0%	234	38.7%
Region 3 CSOs	90	15.9%	121	20.0%	156	27.6%	190	31.5%
CSCCs	130	23.0%	130	21.5%				
ALTSA (HCS)	160	28.3%	160	26.5%		N	/A	
DDA	8	1.4%	8	1.3%		IN,	/A	
<b>Tribal Locations</b>	0	0.0%	0	0.0%				
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	566	100.0%	604	100.0%	566	100.0%	604	100.0%

## OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2024 Snapshot (continued)

		CSO of I	<u>lssuance</u>			CSO of R	<u>esidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 1 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
CLARKSTON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
COLFAX	1	0.2%	1	0.2%	1	0.2%	1	0.2%
COLVILLE	1	0.2%	1	0.2%	2	0.4%	2	0.3%
ELLENSBURG	8	1.4%	8	1.3%	10	1.8%	10	1.7%
GOLDENDALE	10	1.8%	11	1.8%	10	1.8%	11	1.8%
KENNEWICK	2	0.4%	2	0.3%	5	0.9%	5	0.8%
MOSES LAKE	39	6.9%	40	6.6%	45	8.0%	46	7.6%
NEWPORT	0	0.0%	0	0.0%	2	0.4%	2	0.3%
OKANOGAN	0	0.0%	0	0.0%	3	0.5%	3	0.5%
REPUBLIC	0	0.0%	0	0.0%	1	0.2%	1	0.2%
SPOKANE MAPLE	29	5.1%	29	4.8%	50	8.8%	50	8.3%
SPOKANE TRENT	20	3.5%	20	3.3%	39	6.9%	39	6.5%
SUNNYSIDE	0	0.0%	0	0.0%	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%	0	0.0%	0	0.0%
WENATCHEE	2	0.4%	2	0.3%	5	0.9%	5	0.8%
WHITE SALMON	1	0.2%	1	0.2%	1	0.2%	1	0.2%
YAKIMA	0	0.0%	0	0.0%	4	0.7%	4	0.7%
Region 1 Total	113	20.0%	115	19.0%	178	31.4%	180	29.8%

## OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2024 Snapshot (continued)

		CSO of I	<u>ssuance</u>			CSO of R	<u>lesidence</u>	
		% of		% of		% of		% of
5 1 0000	# of	State	# of	State	# of	State	# of	State
Region 2 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
ALDERWOOD	4	0.7%	7	1.2%	13	2.3%	13	2.2%
AUBURN	4	0.7%	4	0.7%	10	1.8%	10	1.7%
BELLINGHAM	3	0.5%	3	0.5%	38	6.7%	38	6.3%
BELLTOWN	5	0.9%	5	0.8%	11	1.9%	11	1.8%
CAPITOL HILL	5	0.9%	7	1.2%	8	1.4%	10	1.7%
EVERETT	12	2.1%	12	2.0%	53	9.4%	53	8.8%
FEDERAL WAY	3	0.5%	3	0.5%	6	1.1%	6	1.0%
KING EASTSIDE	2	0.4%	2	0.3%	10	1.8%	10	1.7%
KING NORTH	5	0.9%	5	0.8%	8	1.4%	8	1.3%
KING SOUTH	1	0.2%	1	0.2%	6	1.1%	6	1.0%
MT VERNON	3	0.5%	3	0.5%	24	4.2%	24	4.0%
OAK HARBOR	1	0.2%	1	0.2%	3	0.5%	3	0.5%
RAINIER	2	0.4%	2	0.3%	5	0.9%	5	0.8%
RENTON	2	0.4%	2	0.3%	4	0.7%	4	0.7%
SKY VALLEY	2	0.4%	2	0.3%	4	0.7%	4	0.7%
SMOKEY POINT	8	1.4%	8	1.3%	22	3.9%	22	3.6%
WHITE CENTER	3	0.5%	3	0.5%	7	1.2%	7	1.2%
Region 2 Total	65	11.5%	70	11.6%	232	41.0%	234	38.7%

## OAR Caseload by DSHS Region and CSO of Issuance and Residence, June 2024 Snapshot (continued)

		CSO of I	<u>ssuance</u>			CSO of R	<u>esidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 3 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
ABERDEEN	12	2.1%	24	4.0%	22	3.9%	34	5.6%
BREMERTON	4	0.7%	4	0.7%	9	1.6%	9	1.5%
CHEHALIS	7	1.2%	8	1.3%	10	1.8%	11	1.8%
COLUMBIA RIVER	15	2.7%	24	4.0%	26	4.6%	35	5.8%
FORKS	0	0.0%	0	0.0%	0	0.0%	0	0.0%
KELSO	1	0.2%	1	0.2%	6	1.1%	6	1.0%
LAKEWOOD	3	0.5%	3	0.5%	10	1.8%	10	1.7%
LONG BEACH	1	0.2%	1	0.2%	2	0.4%	2	0.3%
OLYMPIA	12	2.1%	21	3.5%	23	4.1%	35	5.8%
PIERCE EAST	3	0.5%	3	0.5%	6	1.1%	6	1.0%
PIERCE NORTH	5	0.9%	5	0.8%	11	1.9%	11	1.8%
PIERCE SOUTH	19	3.4%	19	3.1%	19	3.4%	19	3.1%
PORT ANGELES	4	0.7%	4	0.7%	5	0.9%	5	0.8%
PORT TOWNSEND	0	0.0%	0	0.0%	1	0.2%	1	0.2%
SHELTON	4	0.7%	4	0.7%	6	1.1%	6	1.0%
SOUTH BEND	0	0.0%	0	0.0%	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Region 3 Total	90	15.9%	121	20.0%	156	27.6%	190	31.5%

## **OAR Caseload by Customer Service Contact Centers (CSCC) and Other** Locations, June 2024 Snapshot

	Office	Office of Issuance		of Residence
Customer Service Contact Centers (CSCC)	# of Cases	% of State Total	# of Clients	% of State Total
CSCC Central Sound	0	0.0%	0	0.0%
CSCC Northeast	0	0.0%	0	0.0%
CSCC Northwest	0	0.0%	0	0.0%
CSCC South Sound	0	0.0%	0	0.0%
CSCC Southeast	0	0.0%	0	0.0%
CSCC Southwest	0	0.0%	0	0.0%
CSCC Virtual Case Management Center	0	0.0%	0	0.0%
CSCC WASHCAP	130	23.0%	130	21.5%
CSCC and WASHCAP Total	130	23.0%	130	21.5%

	Office	of Issuance	Office of Residence		
DDA Locations	# of Cases	% of State Total	# of Clients	% of State Total	
DDA Behavioral Health Financial Unit	0	0.0%	0	0.0%	
DDA Long-Term Care & Special Programs	8	1.4%	8	1.3%	
DDA Locations Total	8	1.4%	8	1.3%	

	Office of Issuance		Office o	of Residence
Tribal Locations	# of Cases	% of State Total	# of Clients	% of State Total
Port Gamble S'Klallam Tribe (PGST)	0	0.0%	0	0.0%

#### OAR Caseload by Home and Community Services Office (HCS), June 2024 **Snapshot**

	HCS Office of Issuance					
ALTSA Home and Community Service Offices (HCS) – Region 1	# of Cases	% of State Total	# of Clients	% of State Total		
CLARKSTON HCS	0	0.0%	0	0.0%		
COLVILLE HCS	3	0.5%	3	0.5%		
ELLENSBURG HCS	1	0.2%	1	0.2%		
MEDICAL LAKE HCS	1	0.2%	1	0.2%		
MOSES LAKE HCS	1	0.2%	1	0.2%		
OKANOGAN HCS	1	0.2%	1	0.2%		
SPOKANE HCS	18	3.2%	18	3.0%		
TOPPENISH HCS	0	0.0%	0	0.0%		
TRI-CITIES HCS	1	0.2%	1	0.2%		
WALLA WALLA HCS	0	0.0%	0	0.0%		
WENATCHEE HCS	2	0.4%	2	0.3%		
YAKIMA HCS	2	0.4%	2	0.3%		
Region 1 Total	30	5.3%	30	5.0%		

	HCS Office of Issuance <sup>41</sup>						
ALTSA Home and Community		% of State		% of State			
Service Offices (HCS) – Region 2	# of Cases	Total	# of Clients	Total			
ALDERWOOD HCS	0	0.0%	0	0.0%			
BELLINGHAM HCS	0	0.0%	0	0.0%			
EVERETT HCS	0	0.0%	0	0.0%			
HOLGATE HCS	111	19.6%	111	18.4%			
MOUNT VERNON HCS	0	0.0%	0	0.0%			
SMOKEY POINT HCS	0	0.0%	0	0.0%			
Region 2 Total	111	19.6%	111	18.4%			

<sup>&</sup>lt;sup>41</sup> HCS Region 2 merged caseloads under Holgate HCS site. Other physical offices exist and serve clients but cases may not be recorded under those offices.

#### OAR Caseload by Home and Community Services Office (HCS), June 2024 **Snapshot (continued)**

	HCS Office of Issuance <sup>42</sup>			
ALTSA Home and Community Service Offices (HCS) – Region 3	# of Cases	% of State Total	# of Clients	% of State Total
ABERDEEN HCS	0	0.0%	0	0.0%
BREMERTON HCS	0	0.0%	0	0.0%
CHEHALIS HCS	19	3.4%	19	3.1%
KELSO HCS	0	0.0%	0	0.0%
OLYMPIA HCS	0	0.0%	0	0.0%
PORT ANGELES HCS	0	0.0%	0	0.0%
STEILACOOM HCS	0	0.0%	0	0.0%
TACOMA HCS	0	0.0%	0	0.0%
VANCOUVER HCS	0	0.0%	0	0.0%
Region 3 Total	19	3.4%	19	3.1%

<sup>&</sup>lt;sup>42</sup> HCS Region 3 merged caseloads under Chehalis HCS site. Other physical offices exist and serve clients but cases may not be recorded under those offices.

# OAR Caseload by County of Residence, June 2024 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	2	0.4%	2	0.3%	Lewis	10	1.8%	11	1.8%
Asotin	0	0.0%	0	0.0%	Lincoln	3	0.5%	3	0.5%
Benton	4	0.7%	4	0.7%	Mason	6	1.1%	6	1.0%
Chelan	4	0.7%	4	0.7%	Okanogan	3	0.5%	3	0.5%
Clallam	5	0.9%	5	0.8%	Pacific	2	0.4%	2	0.3%
Clark	26	4.6%	35	5.8%	Pend Oreille	2	0.4%	2	0.3%
Columbia	0	0.0%	0	0.0%	Pierce	46	8.1%	46	7.6%
Cowlitz	6	1.1%	6	1.0%	San Juan	1	0.2%	1	0.2%
Douglas	1	0.2%	1	0.2%	Skagit	23	4.1%	23	3.8%
Ferry	1	0.2%	1	0.2%	Skamania	0	0.0%	0	0.0%
Franklin	1	0.2%	1	0.2%	Snohomish	91	16.1%	91	15.1%
Garfield	0	0.0%	0	0.0%	Spokane	87	15.4%	87	14.4%
Grant	42	7.4%	43	7.1%	Stevens	2	0.4%	2	0.3%
<b>Grays Harbor</b>	22	3.9%	34	5.6%	Thurston	23	4.1%	35	5.8%
Island	3	0.5%	3	0.5%	Wahkiakum	0	0.0%	0	0.0%
Jefferson	1	0.2%	1	0.2%	Walla Walla	0	0.0%	0	0.0%
King	76	13.4%	78	12.9%	Whatcom	38	6.7%	38	6.3%
Kitsap	9	1.6%	9	1.5%	Whitman	1	0.2%	1	0.2%
Kittitas	10	1.8%	10	1.7%	Yakima	4	0.7%	4	0.7%
Klickitat	11	1.9%	12	2.0%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	# of Cases	% of Total	# of Clients	% of Total
State Total	566	100.0%	604	100.0%

#### **OAR Client Demographics, June 2024 Snapshot**

	All C	<u>lients</u>
		% of
	# of	Total
Characteristic	Clients	Clients
Total Clients	604	100.0%
Total Adults	570	94.4%

Gender	All Clients		
Female	396	65.6%	
Male	207	34.3%	
Unknown	1	0.2%	

Ethnicity and Race	All Clients	
Hispanic or Latino	69	11.4%
Not Hispanic or Latino <sup>43</sup>	535	88.6%
White	405	67.1%
Black/African American	35	5.8%
Asian/Pacific Islander	27	4.5%
American Indian/Alaska Native	26	4.3%
Two or More Races	10	1.7%
Race Not Reported	32	5.3%

Marital Status	All Adults	
Separated	46	8.1%
Married	45	7.9%
Never Married	243	42.6%
Divorced	202	35.4%
Widowed	33	5.8%
Not Reported/Unidentifiable	1	0.2%

Citizenship Status	All Clients	
U.S. Citizen	575	95.2%
Resident Noncitizen	29	4.8%
U.S. National <sup>44</sup>	0	0.0%
Not Reported/Unidentifiable	0	0.0%

<sup>&</sup>lt;sup>43</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>&</sup>lt;sup>44</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

#### **OAR Client Demographics, June 2024 Snapshot (continued)**

	<u>All</u>	<u>Clients</u>
Characteristic	# of Clients	% of Total Clients
Homeless Status	All	<u>Clients</u>
Homeless <sup>45</sup>	106	17.5%

Equal Access	All Adults	
Equal Access Needed	373	61.8%

Education Status	All Adults		
Less than a High School Diploma	119	20.9%	
High School Graduate or GED	272	47.7%	
Some College or College Degree	166	29.1%	
Not Reported/Unidentifiable	13	2.3%	

Age	All Clients		
< 1 Year Old	1	0.2%	
1-5 Years Old	5	0.8%	
6 – 10 Years Old	11	1.8%	
11 – 15 Years Old	12	2.0%	
16 – 17 Years Old	5	0.8%	
18 – 24 Years Old	22	3.6%	
25 – 34 Years Old	55	9.1%	
35 – 44 Years Old	92	15.2%	
45 – 54 Years Old	122	20.2%	
55 – 64 Years Old	143	23.7%	
65+ Years Old	136	22.5%	
Average Age of Clients	53.0 Years		

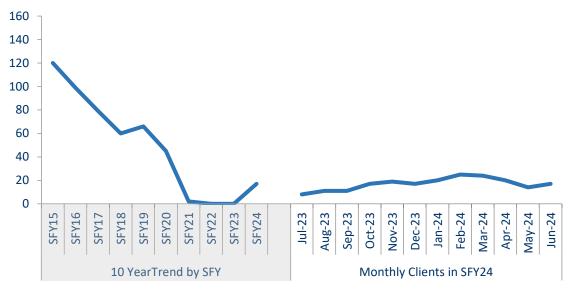
<sup>&</sup>lt;sup>45</sup> Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

#### Selected Pregnant Women Assistance (PWA) Program Characteristics, SFY 2023 and SFY 2024

	SFY 2023 (July 2012-June 2023)	SFY 2024 (July 2023-June 2024)	Change	2
Average Number of Persons Per Month (Range)	0 (0 -0)	17 (8 - 25)	N/A	
State Population <sup>46</sup> 18 and Over	6,255,743	6,341,261	1.4% (Increase)	1
Monthly Average Recipients as a Percent of State Population Age 18 and Over	<0.1%	<0.1%	No Change	=
Average Monthly Payment Per Case (Range)	\$0.00 (\$0.00 - \$0.00)	\$395.27 (\$307.00 - \$450.00)	N/A	

<sup>&</sup>lt;sup>46</sup> Source: Office of Financial Management (OFM) population estimates

# PWA Clients, SFY 2015 - 2024



SFY	Monthly Avgerage Clients	SFY	Monthly Avgerage Clients
SFY15	120	SFY20	45
SFY16	99	SFY 21	2
SFY17	79	SFY22	0
SFY18	60	SFY23	0
SFY19	66	SFY 24	17

SFY 2024	Cliente	Grant	Average Payment
SFY 2024	Clients	Expenditures	Per Client
July	8	\$3,198	\$399.75
August	11	\$3,846	\$349.64
September	11	\$4,465	\$405.91
October	17	\$5,219	\$307.00
November	19	\$7,426	\$390.84
December	17	\$6,235	\$366.76
January	20	\$8,548	\$427.40
February	25	\$9,686	\$387.44
March	24	\$10,072	\$419.67
April	20	\$8,184	\$409.20
May	14	\$6,300	\$450.00
June	17	\$7,060	\$415.29
Mo. Avg.	17	\$6,687	\$395.27
Annual Undup.47	52	\$80,239	\$1,543.06

 $<sup>^{\</sup>rm 47}$  Expenditures represent total expenditures in the SFY.

#### PWA Clients by DSHS Region and CSO of Issuance and Residence, SFY 2024 **Annual Unduplicated**

	Office of Issuance		Office o	f Residence
Overview	# of Clients	% of State Total	# of Clients	% of State Total
Region 1 CSOs	11	21.2%	11	21.2%
Region 2 CSOs	18	34.6%	18	34.6%
Region 3 CSOs	23	44.2%	23	44.2%
CSCCs	0	0.0%		
ALTSA (HCS)	0	0.0%	,.	
DDA	0	0.0%		N/A
Tribal Locations	0	0.0%		
Not Reported / Unidentifiable	0	0.0%	0	0.0%
State Total	52	100.0%	52	100.0%

## PWA Clients by DSHS Region and CSO of Issuance and Residence, SFY 2024 **Annual Unduplicated (continued)**

	CSO of Issuance		CSO of Residence	
Region 1 CSO	# of Clients	% of State Total	# of Clients	% of State Total
CLARKSTON	0	0.0%	0	0.0%
COLFAX	0	0.0%	0	0.0%
COLVILLE	0	0.0%	0	0.0%
ELLENSBURG	0	0.0%	0	0.0%
GOLDENDALE	0	0.0%	0	0.0%
KENNEWICK	0	0.0%	0	0.0%
MEDICAL LAKE	0	0.0%	0	0.0%
MOSES LAKE	1	1.9%	1	1.9%
NEWPORT	0	0.0%	0	0.0%
OKANOGAN	0	0.0%	0	0.0%
REPUBLIC	0	0.0%	0	0.0%
SPOKANE MAPLE	1	1.9%	1	1.9%
SPOKANE TRENT	7	13.5%	7	13.5%
SUNNYSIDE	0	0.0%	0	0.0%
TOPPENISH	0	0.0%	0	0.0%
WALLA WALLA	0	0.0%	0	0.0%
WENATCHEE	1	1.9%	1	1.9%
WHITE SALMON	0	0.0%	0	0.0%
YAKIMA	1	1.9%	1	1.9%
Region 1 Total	11	21.2%	11	21.2%

## PWA Clients by DSHS Region and CSO of Issuance and Residence, SFY 2024 **Annual Unduplicated (continued)**

	CSO of Issuance		CSO of	Residence
Region 2 CSO	# of Clients	% of State Total	# of Clients	% of State Total
ALDERWOOD	1	1.9%	1	1.9%
AUBURN	1	1.9%	1	1.9%
BELLINGHAM	0	0.0%	0	0.0%
BELLTOWN	1	1.9%	1	1.9%
CAPITOL HILL	2	3.8%	2	3.8%
EVERETT	2	3.8%	2	3.8%
FEDERAL WAY	2	3.8%	2	3.8%
KING EASTSIDE	0	0.0%	0	0.0%
KING NORTH	0	0.0%	0	0.0%
KING SOUTH	3	5.8%	3	5.8%
MT VERNON	0	0.0%	0	0.0%
OAK HARBOR	0	0.0%	0	0.0%
RAINIER	1	1.9%	1	1.9%
RENTON	1	1.9%	1	1.9%
SKY VALLEY	0	0.0%	0	0.0%
SMOKEY POINT	0	0.0%	0	0.0%
WHITE CENTER	4	7.7%	4	7.7%
Region 2 Total	18	34.6%	18	34.6%

#### PWA Clients by DSHS Region and CSO of Issuance and Residence, SFY 2024 **Annual Unduplicated (continued)**

	CSO of Issuance		CSO of	<u>Residence</u>
Region 3 CSO	# of Clients	% of State Total	# of Clients	% of State Total
ABERDEEN	1	1.9%	1	1.9%
BREMERTON	3	5.8%	3	5.8%
CHEHALIS	0	0.0%	0	0.0%
COLUMBIA RIVER	4	7.7%	4	7.7%
FORKS	0	0.0%	0	0.0%
KELSO	1	1.9%	1	1.9%
LAKEWOOD	4	7.7%	4	7.7%
LONG BEACH	0	0.0%	0	0.0%
OLYMPIA	4	7.7%	4	7.7%
PIERCE EAST	3	5.8%	3	5.8%
PIERCE NORTH	1	1.9%	1	1.9%
PIERCE SOUTH	1	1.9%	1	1.9%
PORT ANGELES	0	0.0%	0	0.0%
PORT TOWNSEND	0	0.0%	0	0.0%
SHELTON	1	1.9%	1	1.9%
SOUTH BEND	0	0.0%	0	0.0%
STEVENSON	0	0.0%	0	0.0%
Region 3 Total	23	44.2%	23	44.2%

# PWA Clients by County of Residence, SFY 2024 Annual Unduplicated

County	# of Clients	% of Total	County	# of Clients	% of Total
Adams	0	0.0%	Lewis	0	0.0%
Asotin	0	0.0%	Lincoln	0	0.0%
Benton	0	0.0%	Mason	1	1.9%
Chelan	1	1.9%	Okanogan	0	0.0%
Clallam	0	0.0%	Pacific	0	0.0%
Clark	4	7.7%	Pend Oreille	0	0.0%
Columbia	0	0.0%	Pierce	9	17.3%
Cowlitz	1	1.9%	San Juan	0	0.0%
Douglas	0	0.0%	Skagit	0	0.0%
Ferry	0	0.0%	Skamania	0	0.0%
Franklin	0	0.0%	Snohomish	3	5.8%
Garfield	0	0.0%	Spokane	8	15.4%
Grant	1	1.9%	Stevens	0	0.0%
<b>Grays Harbor</b>	1	1.9%	Thurston	4	7.7%
Island	0	0.0%	Wahkiakum	0	0.0%
Jefferson	0	0.0%	Walla Walla	0	0.0%
King	15	28.8%	Whatcom	0	0.0%
Kitsap	3	5.8%	Whitman	0	0.0%
Kittitas	0	0.0%	Yakima	1	1.9%
Klickitat	0	0.0%	Not Reported/ Unidentifiable	0	0.0%

	# of Clients	% of Total
State Total	52	100.0%

## **PWA Client Demographics, SFY 2024 Annual Unduplicated**

	All Clients		
Characteristic	# of Clients	% of Total Clients	
Total Clients	52	100.0%	

Gender	All Clients		
Female	52	100.0%	
Male	0	0.0%	
Unknown	0	0.0%	

Ethnicity and Race	<u>All</u>	<u>Clients</u>
Hispanic or Latino	9	17.3%
Not Hispanic or Latino <sup>48</sup>	43	82.7%
White	20	38.5%
Black/African American	14	26.9%
Asian/Pacific Islander	3	5.8%
American Indian/Alaska Native	4	7.7%
Two or More Races	1	1.9%
Race Not Reported	1	1.9%

Marital Status	All Clients	
Separated	4	7.7%
Married	2	3.8%
Never Married	38	73.1%
Divorced	8	15.4%
Widowed	0	0.0%
Not Reported/Unidentifiable	0	0.0%

Citizenship Status	All Clients	
U.S. Citizen	50	96.2%
Resident Noncitizen	2	3.8%
Not Reported/Unidentifiable	0	0.0%

<sup>&</sup>lt;sup>48</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

### PWA Client Demographics, SFY 2024 Annual Unduplicated (continued)

	All Clients		
Characteristic	# of Clients	% of Total Clients	
Homeless Status	All Clients		
Homeless <sup>49</sup>	10	19.2%	
Favial Assess		dulto	
Equal Access	All A		
Equal Access Needed	18	34.6%	
Education Status	All Cl	<u>ients</u>	
Less than a High School Diploma	11	21.2%	
High School Graduate or GED	22	42.3%	
Some College or College Degree	19	36.5%	
Not Reported/Unidentifiable	0	0.0%	
Age	All Cl	ients	
< 18 Years Old	N/A	N/A	
18 – 24 Years Old	0	0.0%	
25 – 34 Years Old	31	59.6%	
35 – 44 Years Old	20	38.5%	
45 – 54 Years Old	1	1.9%	
55 – 64 Years Old	0	0.0%	
65+ Years Old	0	0.0%	
·			
Average Age of Clients	34.5	Years	

**Average Length of Stay** 6.3 Months

<sup>&</sup>lt;sup>49</sup> Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

<sup>&</sup>lt;sup>50</sup> Average Length of Stay Since November 2011

#### Selected State Supplemental Payment (SSP) Program Characteristics<sup>51</sup>, SFY 2023 and SFY 2024

	SFY 2023 (July 2022-June 2023)	SFY 2024 (July 2023-June 2024)	Chang	ge
Average Number of Persons Per Month (Range)	41,290 (40,644 - 41,782)	42,369 (41,838 - 42,726)	2.6% (Increase)	1
State Population <sup>52</sup>	7,951,150	8,035,700	1.1% (Increase)	1
Monthly Average Recipients as a Percent of State Total Population	0.5%	0.5%	No Change	=
State Population Age 18 and Over	6,255,743	6,341,261	1.4% (Increase)	1
Monthly Average Recipients as a Percent of State Population Age 18 and Over	0.7%	0.7%	No Change	=
Average Monthly Payment Per Case (Range) <sup>53</sup>	\$38.25 (\$38.25 - \$38.26)	\$37.56 (\$35.50 - \$38.25)	-1.8% (Decrease)	1

At the inception of the SSP program until 2002, Washington state has paid SSA to administer the program. The 2002 Washington State Legislature redirected the funding for SSP. It was divided between the Division of Developmental Disabilities (DDD), Children's Administration, and the Economic Services Administration (ESA). State administration of SSP began in October 2002.

Currently ESA is allotted maintenance of effort (MOE) money to spend on SSI recipients who meet one or more of these criteria: (1) are grandfathered-in SSI recipients (also called Mandatory Income Level clients by SSI); (2) have an SSI-ineligible spouse; (3) are age 65 or older; (4) are blind; (5) are determined eligible for DSHS SSP by the Developmental Disability Administration; or (6) are receiving SSI as a foster child who receives specific services through the Department of Children, Youth & Families (DCYF) Behavior Rehabilitation Services (BRS) for part or all of a month and are not eligible for foster care reimbursement under Title IV-E of the Social Security Act.

<sup>&</sup>lt;sup>51</sup> The Social Security Act requires Washington state to maintain a State Supplemental Program (SSP) because Washington operated a state-funded assistance program prior to the implementation of the federal Supplemental Security Income (SSI) program in 1974. Washington state is required to inform the Social Security Administration (SSA) each year how the program will be managed through an annual State Plan agreement.

<sup>&</sup>lt;sup>52</sup> Source: Office of Financial Management (OFM) population estimates

<sup>&</sup>lt;sup>53</sup> Payments not adjusted for refunds.

### SSP Clients, SFY 2015 – 2024



	Monthly Average		Monthly Average
SFY	Clients	SFY	Clients
SFY15	36,908	SFY20	40,331
SFY16	37,577	SFY21	40,764
SFY17	38,254	SFY22	40,592
SFY18	38,996	SFY23	41,290
SFY19	39,522	SFY24	42,369

SFY 2024	Clients	Grant Expenditures	Average Payment Per Client
July	41,838	\$1,600,415	\$38.25
August	41,923	\$1,603,628	\$38.25
September	42,014	\$1,607,186	\$38.25
October	42,120	\$1,611,240	\$38.25
November	42,398	\$1,621,759	\$38.25
December	42,587	\$1,629,026	\$38.25
January	42,512	\$1,626,081	\$38.25
February	42,504	\$1,625,928	\$38.25
March	42,582	\$1,628,759	\$38.25
April	42,603	\$1,512,624	\$35.51
May	42,621	\$1,513,121	\$35.50
June	42,726	\$1,516,848	\$35.50
Mo. Avg.	42,369	\$1,591,385	\$37.56
Annual Undup.54	47,333	\$19,096,614	\$403.45

 $<sup>^{\</sup>rm 54}$  Expenditures represent total expenditures in the SFY.

# SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2024 Snapshot

	Office of Issuance		Office o	f Residence
Overview	# of Clients	% of State Total	# of Clients	% of State Total
Region 1 CSOs	1,815	4.2%	8,521	19.9%
Region 2 CSOs	4,451	10.4%	21,497	50.3%
Region 3 CSOs	2,592	6.1%	12,702	29.7%
CSCCs	15,579	36.5%		
ALTSA (HCS)	17,818	41.7%		N1 / A
DDA	471	1.1%		N/A
Tribal Locations	0	0.0%		
Not Reported / Unidentifiable	0	0.0%	6	<0.1%
State Total	42,726	100.0%	42,726	100.0%

### SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2024 **Snapshot (continued)**

	CSO of Issuance		CSO of	Residence
Region 1 CSO	# of Clients	% of State Total	# of Clients	% of State Total
CLARKSTON	23	0.1%	114	0.3%
COLFAX	34	0.1%	119	0.3%
COLVILLE	69	0.2%	298	0.7%
ELLENSBURG	18	<0.1%	128	0.3%
GOLDENDALE	23	0.1%	89	0.2%
KENNEWICK	309	0.7%	1,294	3.0%
MOSES LAKE	129	0.3%	539	1.3%
NEWPORT	36	0.1%	146	0.3%
OKANOGAN	55	0.1%	318	0.7%
REPUBLIC	18	<0.1%	73	0.2%
SPOKANE MAPLE	201	0.5%	1,268	3.0%
SPOKANE TRENT	382	0.9%	1,839	4.3%
SUNNYSIDE	67	0.2%	257	0.6%
TOPPENISH	70	0.2%	275	0.6%
WALLA WALLA	76	0.2%	320	0.7%
WENATCHEE	108	0.3%	448	1.0%
WHITE SALMON	8	<0.1%	42	0.1%
YAKIMA	189	0.4%	954	2.2%
Region 1 Total	1,815	4.2%	8,521	19.9%

# SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2024 **Snapshot (continued)**

	CSO of Issuance		CSO of Re	<u>esidence</u>
	# of	% of State	# of	% of State
Region 2 CSO	Clients	Total	Clients	Total
ALDERWOOD	459	1.1%	1,727	4.0%
AUBURN	215	0.5%	1,157	2.7%
BELLINGHAM	328	0.8%	1,210	2.8%
BELLTOWN	182	0.4%	1,443	3.4%
CAPITOL HILL	171	0.4%	1,104	2.6%
EVERETT	293	0.7%	1,457	3.4%
FEDERAL WAY	184	0.4%	995	2.3%
KING EASTSIDE	570	1.3%	2,117	5.0%
KING NORTH	274	0.6%	1,571	3.7%
KING SOUTH	345	0.8%	1,705	4.0%
MT VERNON	136	0.3%	618	1.4%
OAK HARBOR	46	0.1%	199	0.5%
RAINIER	278	0.7%	1,580	3.7%
RENTON	360	0.8%	1,630	3.8%
SKY VALLEY	108	0.3%	329	0.8%
SMOKEY POINT	142	0.3%	702	1.6%
WHITE CENTER	360	0.8%	1,953	4.6%
Region 2 Total	4,451	10.4%	21,497	50.3%

### SSP Clients by DSHS Region and CSO of Issuance and Residence, June 2024 **Snapshot (continued)**

	CSO of Issuance		CSO of Res	sidence
Region 3 CSO	# of Clients	% of State Total	# of Clients	% of State Total
ABERDEEN	127	0.3%	612	1.4%
BREMERTON	199	0.5%	926	2.2%
CHEHALIS	110	0.3%	510	1.2%
COLUMBIA RIVER	487	1.1%	2,506	5.9%
FORKS	17	<0.1%	75	0.2%
KELSO	145	0.3%	691	1.6%
LAKEWOOD	240	0.6%	1,120	2.6%
LONG BEACH	19	<0.1%	82	0.2%
OLYMPIA	262	0.6%	1,252	2.9%
PIERCE EAST	317	0.7%	1,170	2.7%
PIERCE NORTH	235	0.6%	1,306	3.1%
PIERCE SOUTH	277	0.6%	1,457	3.4%
PORT ANGELES	50	0.1%	354	0.8%
PORT TOWNSEND	32	0.1%	184	0.4%
SHELTON	57	0.1%	328	0.8%
SOUTH BEND	14	<0.1%	92	0.2%
STEVENSON	4	<0.1%	37	0.1%
Region 3 Total	2,592	6.1%	12,702	29.7%

### SSP Caseload by Customer Service Contact Centers (CSCC) and Other Locations, June 2024 Snapshot

	Office of Issuance	
<b>Customer Service Contact Centers</b>		% of State
(CSCC)	# of Clients	Total
CSCC Central Sound	0	0.0%
CSCC Northeast	0	0.0%
CSCC Northwest	0	0.0%
CSCC South Sound	0	0.0%
CSCC Southeast	0	0.0%
CSCC Southwest	0	0.0%
<b>CSCC Virtual Case Management Center</b>	1	<0.1%
CSCC WASHCAP	15,578	36.5%
CSCC and WASHCAP Total	15,579	36.5%

	Office of Issuance		
	% of Sta		
DDA Locations	# of Clients	Total	
DDA Behavioral Health Financial Unit	0	0.0%	
DDA Long-Term Care & Special Programs	471	1.1%	
DDA Locations Total	471	1.1%	

	Office of Issuance		
	% of State		
Tribal Locations	# of Clients	Total	
Port Gamble S'Klallam Tribe (PGST)	0	0.0%	

### SSP Clients by Home and Community Services Offices (HCS), June 2024 Snapshot<sup>55</sup>

	HCS Office of Issuance	
ALTSA Home and Community Service		% of State
Offices (HCS) – Region 1	# of Clients	Total
CLARKSTON HCS	79	0.2%
COLVILLE HCS	114	0.3%
ELLENSBURG HCS	51	0.1%
MEDICAL LAKE HCS	20	<0.1%
MOSES LAKE HCS	220	0.5%
OKANOGAN HCS	95	0.2%
SPOKANE HCS	1,317	3.1%
TOPPENISH HCS	222	0.5%
TRI-CITIES HCS	563	1.3%
WALLA WALLA HCS	73	0.2%
WENATCHEE HCS	97	0.2%
YAKIMA HCS	209	0.5%
Region 1 Total	3,060	7.2%

	HCS Office of Issuance		
ALTSA Home and Community Service		% of State	
Offices (HCS) – Region 2	# of Clients	Total	
ALDERWOOD HCS	1	<0.1%	
BELLINGHAM HCS	0	0.0%	
EVERETT HCS	3	<0.1%	
HOLGATE HCS	10,119	23.7%	
MOUNT VERNON HCS	1	<0.1%	
SMOKEY POINT HCS	0	0.0%	
Region 2 Total	10,124	23.7%	

 $<sup>^{55}</sup>$  The population reflected in the data includes those cases that receive a State Supplemental Payment to supplement the Personal Needs Allowance authorized in RCW 74.09.340.

### SSP Clients by Home and Community Services Offices (HCS), June 2024 Snapshot<sup>56</sup> (continued)

	HCS Office of Issuance		
ALTSA Home and Community Service		% of State	
Offices (HCS) – Region 3	# of Clients	Total	
ABERDEEN HCS	0	0.0%	
BREMERTON HCS	0	0.0%	
CHEHALIS HCS	4,629	10.8%	
KELSO HCS	0	0.0%	
OLYMPIA HCS	4	<0.1%	
PORT ANGELES HCS	0	0.0%	
STEILACOOM HCS	0	0.0%	
TACOMA HCS	0	0.0%	
VANCOUVER HCS	0	0.0%	
Region 3 Total	4,633	10.8%	

<sup>&</sup>lt;sup>56</sup> The population reflected in the data includes those cases that receive a State Supplemental Payment to supplement the Personal Needs Allowance authorized in RCW 74.09.340.

# SSP Clients by County of Residence, June 2024 Snapshot

County	# of Clients	% of Total	County	# of Clients	% of Total
Adams	97	0.2%	Lewis	507	1.2%
Asotin	106	0.2%	Lincoln	66	0.2%
Benton	859	2.0%	Mason	327	0.8%
Chelan	319	0.7%	Okanogan	316	0.7%
Clallam	426	1.0%	Pacific	174	0.4%
Clark	2,509	5.9%	Pend Oreille	141	0.3%
Columbia	34	0.1%	Pierce	5,046	11.8%
Cowlitz	669	1.6%	San Juan	49	0.1%
Douglas	126	0.3%	Skagit	562	1.3%
Ferry	75	0.2%	Skamania	39	0.1%
Franklin	434	1.0%	Snohomish	4,207	9.8%
Garfield	8	<0.1%	Spokane	3,036	7.1%
Grant	455	1.1%	Stevens	295	0.7%
<b>Grays Harbor</b>	603	1.4%	Thurston	1,250	2.9%
Island	201	0.5%	Wahkiakum	20	<0.1%
Jefferson	186	0.4%	Walla Walla	282	0.7%
King	15,237	35.7%	Whatcom	1,208	2.8%
Kitsap	928	2.2%	Whitman	116	0.3%
Kittitas	129	0.3%	Yakima	1,482	3.5%
Klickitat	131	0.3%	Not Reported/ Unidentifiable	71	0.2%

	# of Clients	% of Total
State Total	42,726	100.0%

### SSP Client Demographics, June 2024 Snapshot

	All Clients	
	# of % of Total	
Characteristic	Clients	Clients
Total Clients	42,726	100.0%
Total Adults	42,652	99.8%

Gender	All Clients		
Female	27,376	64.1%	
Male	15,350	35.9%	
Unknown	0	0.0%	

Ethnicity and Race	ace <u>All Clients</u>	
Hispanic or Latino	panic or Latino 3,537 8	
Not Hispanic or Latino <sup>57</sup>	39,189	91.7%
White	20,696	48.4%
Black/African American	3,322	7.8%
Asian/Pacific Islander	10,524	24.6%
American Indian/Alaska Native	870	2.0%
Two or More Races	424	1.0%
Race Not Reported	3,353	7.8%

Marital Status	All A	All Adults	
Separated	3,246	7.6%	
Married	10,175	23.9%	
Never Married	9,382	22.0%	
Divorced	10,700	25.1%	
Widowed	8,678	20.3%	
Not Reported/Unidentifiable	471	1.1%	

Citizenship Status	All Clients	
U.S. Citizen	36,771	86.1%
Resident Noncitizen	5,806	13.6%
U.S. National <sup>58</sup>	149	0.3%
Not Reported/Unidentifiable	0	0.0%

 $<sup>^{57}</sup>$  Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>&</sup>lt;sup>58</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

### SSP Client Demographics, June 2024 Snapshot (continued)

	All Clients	
	# of	% of Total
Characteristic	Clients	Clients

Homeless Status	All Clients	
Homeless <sup>59</sup>	1,143	2.7%

Equal Access	All Adults		
Equal Access Needed	21,013	49.2%	

Education Status	All .	Adults
Less than a High School Diploma	11,466	26.9%
High School Graduate or GED	20,842	48.9%
Some College or College Degree	6,728	15.8%
Not Reported/Unidentifiable	3,616	8.5%

Age	All Clients			
< 1 Year Old	0	0.0%		
1-5 Years Old	12	<0.1%		
6 – 10 Years Old	24	0.1%		
11 – 15 Years Old	27	0.1%		
16 – 17 Years Old	11	<0.1%		
18 – 24 Years Old	112	0.3%		
25 – 34 Years Old	245	0.6%		
35 – 44 Years Old	381	0.9%		
45 – 54 Years Old	408	1.0%		
55 – 64 Years Old	832	1.9%		
65+ Years Old	40,674	95.2%		
Average Age of Recipients 73.7 Years				

Length of Stay	
Average Length of Stay <sup>60</sup>	93.7 Months

<sup>&</sup>lt;sup>59</sup> Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

 $<sup>^{60}</sup>$  Average cumulative number of months adult clients received SSP since July 1997

#### Selected Working Family Support (WFS) Program Characteristics, SFY 2023 and SFY 2024

	SFY 2023 (July 2022-June 2023)	SFY 2024 (July 2023-June 2024)	Chang	e
Average Number of Cases Per Month (Range)	7,071 (6,019 - 8,184)	5,623 (5,510 - 5,844)	-20.5% (Decrease)	1
Average Number of Persons Per Month (Range)	25,316 (21,884 - 28,960)	20,539 (20,064 - 21,290)	-18.9% (Decrease)	<b>↓</b>
State Population <sup>61</sup>	7,951,150	8,035,700	1.1% (Increase)	1
Monthly Average Recipients as a Percent of State Population	0.4%	0.4%	No Change	=
Average Persons Per Case	3.6	3.7	0.1 Point (Increase)	1
Average Monthly Payment Per Case (Range) <sup>62</sup>	\$10.00 (\$10.00)	\$10.00 (\$10.00)	No Change	=

<sup>&</sup>lt;sup>61</sup> Source: Office of Financial Management (OFM) population estimates

<sup>&</sup>lt;sup>62</sup> Payments not adjusted for refunds.

### WFS Caseload, SFY 2015 – 2024



	Monthly Average		Monthly Average
SFY	Caseload	SFY	Caseload
SFY15	N/A	SFY20	7,316
SFY16 <sup>63</sup>	1,770	SFY21	7,068
SFY17	7,559	SFY22	6,091
SFY18	6,524	SFY23	7,071
SFY19	7,788	SFY24	5,623

			Grant	Average Payment
SFY 2024	Total # of Cases	Clients	Expenditures	Per Case
July	5,844	21,290	\$58,440	\$10.00
August	5,764	20,991	\$57,640	\$10.00
September	5,696	20,733	\$56,960	\$10.00
October	5,589	20,455	\$55,890	\$10.00
November	5,604	20,570	\$56,040	\$10.00
December	5,626	20,611	\$56,260	\$10.00
January	5,679	20,776	\$56,790	\$10.00
February	5,555	20,374	\$55,550	\$10.00
March	5,535	20,250	\$55,350	\$10.00
April	5,541	20,224	\$55,410	\$10.00
May	5,510	20,064	\$55,100	\$10.00
June	5,527	20,124	\$55,270	\$10.00
Mo. Avg.	5,623	20,539	\$56,225	\$10.00
Annual Undup. <sup>64</sup>	12,956	46,167	\$674,700	\$52.08

<sup>&</sup>lt;sup>63</sup> The Working Family Support program began on May 1, 2016; therefore, data for SFY 2016 is for a partial year.

<sup>&</sup>lt;sup>64</sup> Expenditures represent total expenditures in the SFY.

# WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2024 Snapshot

	Office of Issuance				Office of Residence			
				% of				% of
	# of	% of State	# of	State	# of	% of State	# of	State
Overview	Cases	Total	Clients	Total	Cases	Total	Clients	Total
Region 1 CSOs	1,881	34.0%	6,716	33.4%	1,882	34.1%	6,719	33.4%
Region 2 CSOs	1,694	30.6%	6,480	32.2%	1,691	30.6%	6,467	32.1%
Region 3 CSOs	1,952	35.3%	6,928	34.4%	1,954	35.4%	6,938	34.5%
CSCCs	0	0.0%	0	0.0%				
ALTSA (HCS)	0	0.0%	0	0.0%		N/	/ <b>^</b>	
DDA	0	0.0%	0	0.0%		IN/	A	
<b>Tribal Locations</b>	0	0.0%	0	0.0%				
Not Reported / Unidentifiable	0	0.0%	0	0.0%	0	0.0%	0	0.0%
State Total	5,527	100.0%	20,124	100.0%	5,527	100.0%	20,124	100.0%

# WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2024 Snapshot (continued)

		CSO of I	<u>ssuance</u>			CSO of R	<u>esidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 1 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
CLARKSTON	32	0.6%	107	0.5%	32	0.6%	107	0.5%
COLFAX	37	0.7%	117	0.6%	37	0.7%	117	0.6%
COLVILLE	35	0.6%	142	0.7%	35	0.6%	142	0.7%
ELLENSBURG	16	0.3%	57	0.3%	16	0.3%	57	0.3%
GOLDENDALE	3	0.1%	8	<0.1%	3	0.1%	8	<0.1%
KENNEWICK	431	7.8%	1,578	7.8%	432	7.8%	1,583	7.9%
MOSES LAKE	154	2.8%	539	2.7%	155	2.8%	542	2.7%
NEWPORT	15	0.3%	60	0.3%	15	0.3%	60	0.3%
OKANOGAN	51	0.9%	192	1.0%	51	0.9%	192	1.0%
REPUBLIC	13	0.2%	47	0.2%	13	0.2%	47	0.2%
SPOKANE MAPLE	193	3.5%	681	3.4%	224	4.1%	792	3.9%
SPOKANE TRENT	405	7.3%	1,437	7.1%	374	6.8%	1,326	6.6%
SUNNYSIDE	75	1.4%	287	1.4%	74	1.3%	282	1.4%
TOPPENISH	59	1.1%	209	1.0%	60	1.1%	212	1.1%
WALLA WALLA	48	0.9%	171	0.8%	47	0.9%	167	0.8%
WENATCHEE	95	1.7%	312	1.6%	95	1.7%	312	1.6%
WHITE SALMON	5	0.1%	18	0.1%	5	0.1%	18	0.1%
YAKIMA	214	3.9%	754	3.7%	214	3.9%	755	3.8%
Region 1 Total	1,881	34.0%	6,716	33.4%	1,882	34.1%	6,719	33.4%

# WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2024 Snapshot (continued)

		CSO of	<u>lssuance</u>			CSO of R	<u>esidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 2 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
ALDERWOOD	90	1.6%	335	1.7%	90	1.6%	335	1.7%
AUBURN	186	3.4%	750	3.7%	186	3.4%	752	3.7%
BELLINGHAM	122	2.2%	435	2.2%	122	2.2%	435	2.2%
BELLTOWN	10	0.2%	37	0.2%	10	0.2%	37	0.2%
CAPITOL HILL	18	0.3%	64	0.3%	17	0.3%	60	0.3%
EVERETT	155	2.8%	536	2.7%	154	2.8%	532	2.6%
FEDERAL WAY	172	3.1%	700	3.5%	168	3.0%	682	3.4%
KING EASTSIDE	74	1.3%	262	1.3%	74	1.3%	262	1.3%
KING NORTH	56	1.0%	206	1.0%	56	1.0%	208	1.0%
KING SOUTH	185	3.3%	789	3.9%	185	3.3%	788	3.9%
MT VERNON	108	2.0%	391	1.9%	102	1.8%	369	1.8%
OAK HARBOR	35	0.6%	109	0.5%	41	0.7%	131	0.7%
RAINIER	46	0.8%	183	0.9%	48	0.9%	192	1.0%
RENTON	129	2.3%	495	2.5%	131	2.4%	502	2.5%
SKY VALLEY	24	0.4%	80	0.4%	24	0.4%	80	0.4%
SMOKEY POINT	101	1.8%	368	1.8%	102	1.8%	372	1.8%
WHITE CENTER	183	3.3%	740	3.7%	181	3.3%	730	3.6%
Region 2 Total	1,694	30.6%	6,480	32.2%	1,691	30.6%	6,467	32.1%

# WFS Caseload by DSHS Region and CSO of Issuance and Residence, June 2024 Snapshot (continued)

		CSO of I	<u>ssuance</u>			CSO of R	<u>esidence</u>	
		% of		% of		% of		% of
	# of	State	# of	State	# of	State	# of	State
Region 3 CSO	Cases	Total	Clients	Total	Cases	Total	Clients	Total
ABERDEEN	82	1.5%	282	1.4%	83	1.5%	285	1.4%
BREMERTON	156	2.8%	541	2.7%	155	2.8%	535	2.7%
CHEHALIS	66	1.2%	222	1.1%	66	1.2%	222	1.1%
COLUMBIA RIVER	514	9.3%	1,832	9.1%	514	9.3%	1,832	9.1%
FORKS	6	0.1%	24	0.1%	6	0.1%	24	0.1%
KELSO	152	2.8%	515	2.6%	152	2.8%	515	2.6%
LAKEWOOD	224	4.1%	851	4.2%	224	4.1%	851	4.2%
LONG BEACH	7	0.1%	22	0.1%	7	0.1%	22	0.1%
OLYMPIA	188	3.4%	631	3.1%	192	3.5%	651	3.2%
PIERCE EAST	207	3.7%	765	3.8%	209	3.8%	775	3.9%
PIERCE NORTH	106	1.9%	381	1.9%	106	1.9%	379	1.9%
PIERCE SOUTH	162	2.9%	603	3.0%	158	2.9%	585	2.9%
PORT ANGELES	26	0.5%	84	0.4%	26	0.5%	84	0.4%
PORT TOWNSEND	7	0.1%	21	0.1%	7	0.1%	21	0.1%
SHELTON	33	0.6%	104	0.5%	34	0.6%	110	0.5%
SOUTH BEND	10	0.2%	37	0.2%	9	0.2%	34	0.2%
STEVENSON	6	0.1%	13	0.1%	6	0.1%	13	0.1%
Region 3 Total	1,952	35.3%	6,928	34.4%	1,954	35.4%	6,938	34.5%

# WFS Caseload by Customer Service Contact Centers (CSCC) and Other Locations, June 2024 Snapshot

	Office of Issuance					
Customer Service Contact Centers (CSCC)	# of Cases	% of State Total	# of Clients	% of State Total		
CSCC Central Sound	0	0.0%	0	0.0%		
CSCC Northeast	0	0.0%	0	0.0%		
CSCC Northwest	0	0.0%	0	0.0%		
CSCC South Sound	0	0.0%	0	0.0%		
CSCC Southeast	0	0.0%	0	0.0%		
CSCC Southwest	0	0.0%	0	0.0%		
CSCC Virtual Case Management Center	0	0.0%	0	0.0%		
CSCC WASHCAP	0	0.0%	0	0.0%		
CSCC and WASHCAP Total	0	0.0%	0	0.0%		

	Office of Issuance					
DDA Locations	# of Cases	% of State Total	# of Clients	% of State Total		
DDA Behavioral Health Financial Unit	0	0.0%	0	0.0%		
DDA Long-Term Care & Special Programs	0	0.0%	0	0.0%		
DDA Locations Total	0	0.0%	0	0.0%		

	Office of Issuance					
Tribal Locations	# of Cases	% of State Total	# of Clients	% of State Total		
Port Gamble S'Klallam Tribe (PGST)	0	0.0%	0	0.0%		

# WFS Caseload by County of Residence, June 2024 Snapshot

County	# of Cases	% of Total	# of Clients	% of Total	County	# of Cases	% of Total	# of Clients	% of Total
Adams	22	0.4%	80	0.4%	Lewis	66	1.2%	222	1.1%
Asotin	28	0.5%	95	0.5%	Lincoln	6	0.1%	21	0.1%
Benton	267	4.8%	973	4.8%	Mason	34	0.6%	110	0.5%
Chelan	61	1.1%	201	1.0%	Okanogan	50	0.9%	189	0.9%
Clallam	32	0.6%	108	0.5%	Pacific	17	0.3%	59	0.3%
Clark	514	9.3%	1,832	9.1%	Pend Oreille	15	0.3%	60	0.3%
Columbia	3	0.1%	7	<0.1%	Pierce	698	12.6%	2,593	12.9%
Cowlitz	150	2.7%	511	2.5%	San Juan	4	0.1%	13	0.1%
Douglas	35	0.6%	114	0.6%	Skagit	99	1.8%	363	1.8%
Ferry	13	0.2%	47	0.2%	Skamania	6	0.1%	13	0.1%
Franklin	165	3.0%	610	3.0%	Snohomish	370	6.7%	1,319	6.6%
Garfield	4	0.1%	12	0.1%	Spokane	592	10.7%	2,097	10.4%
Grant	133	2.4%	462	2.3%	Stevens	35	0.6%	142	0.7%
<b>Grays Harbor</b>	82	1.5%	282	1.4%	Thurston	192	3.5%	651	3.2%
Island	41	0.7%	131	0.7%	Wahkiakum	2	<0.1%	4	<0.1%
Jefferson	7	0.1%	21	0.1%	Walla Walla	44	0.8%	160	0.8%
King	1,055	19.1%	4,210	20.9%	Whatcom	121	2.2%	428	2.1%
Kitsap	155	2.8%	535	2.7%	Whitman	37	0.7%	117	0.6%
Kittitas	16	0.3%	57	0.3%	Yakima	348	6.3%	1,249	6.2%
Klickitat	8	0.1%	26	0.1%	Not Reported/ Unidentifiable	0	0.0%	0	0.0%

	Cases	% of Total	Clients	% of Total
State Total	5,527	100.0%	20,124	100.0%

### WFS Client Demographics, June 2024 Snapshot

	All Clients		All Adults		All Children	
		% of		% of		% of
	# of	Total	# of	Total	# of	Total
Characteristic	Clients	Clients	Clients	Clients	Clients	Clients
Total Clients	20,124	100.0%	5,576	100.0%	14,548	100.0%

Gender	All Clients		All Adults		All Children	
Female	10,058	50.0%	2,977	53.4%	7,081	48.7%
Male	10,064	50.0%	2,598	46.6%	7,466	51.3%
Unknown	2	<0.1%	1	<0.1%	1	<0.1%

Ethnicity and Race	All Clients		All Adults		All Children	
Hispanic or Latino	5,600	27.8%	1,445	25.9%	4,155	28.6%
Not Hispanic or Latino <sup>65</sup>	14,524	72.2%	4,131	74.1%	10,393	71.4%
White	7,963	39.6%	2,451	44.0%	5,512	37.9%
Black/African American	1,981	9.8%	519	9.3%	1,462	10.0%
Asian/Pacific Islander	2,237	11.1%	628	11.3%	1,609	11.1%
American Indian/Alaska Native	480	2.4%	138	2.5%	342	2.4%
Two or More Races	736	3.7%	148	2.7%	588	4.0%
Race Not Reported	1,127	5.6%	247	4.4%	880	6.0%

Marital Status	All Clients	All Adults		All Children
Separated		435	7.8%	
Married		2,569	46.1%	
Never Married		1,921	34.5%	
Divorced		615	11.0%	
Widowed		31	0.6%	
Not Reported/Unidentifiable		5	0.1%	

Citizenship Status	All Clients		All Adults		All Children	
U.S. Citizen	17,372	86.3%	4,385	78.6%	12,987	89.3%
Resident Noncitizen	2,656	13.2%	1,147	20.6%	1,509	10.4%
U.S. National <sup>66</sup>	96	0.5%	44	0.8%	52	0.4%
Not Reported/Unidentifiable	0	0.0%	0	0.0%	0	0.0%

<sup>&</sup>lt;sup>65</sup> Includes clients not reporting whether or not they are of Hispanic or Latino origin.

<sup>&</sup>lt;sup>66</sup> U.S. National: A national of the United States or a person who, though not a citizen of the United States, owes permanent allegiance to the United States (e.g., persons born in American Samoa or Swains Island).

### WFS Client Demographics, June 2024 Snapshot (continued)

	All Clients		<u>All Adults</u>		<u>All C</u>	<u>Children</u>
	# of	% of Total	# of	% of Total	# of	% of Total
Characteristic	Clients	Clients	Clients	Clients	Clients	Clients
Homeless Status	All Clients		All Adults		All C	<u>hildren</u>
Homeless <sup>67</sup>	290	1.4%	93	1.7%	197	1.4%

Equal Access	<u>All Adults</u>
Equal Access Needed	417 7.5%

Education Status	<u>All Adults</u>					
Less than a High School Diploma	882 15.8%					
High School Graduate or GED	2,790 50.0%					
Some College or College Degree	1,833 32.9%					
Not Reported/Unidentifiable	71 1.3%					

Age	All Clients		All A	All Adults		nildren	
Under 1 Year Old	451	2.2%			451	3.1%	
1 - 5 Years Old	4,335	21.5%			4,335	29.8%	
6 - 10 Years Old	4,594	22.8%	N	I/A	4,594	31.6%	
11 - 15 Years Old	3,951	19.6%			3,951	27.2%	
16 - 17 Years Old	1,217	6.0%			1,217	8.4%	
18 – 24 Years Old	304	1.5%	304	5.5%	N/A		
25 – 34 Years Old	2,142	10.6%	2,142	38.4%			
35 – 44 Years Old	2,370	11.8%	2,370	42.5%			
45 – 54 Years Old	661	3.3%	661	11.9%			
55 – 64 Years Old	93	0.5%	93	1.7%			
65+ Years Old	6	<0.1%	6	0.1%			
Average Age of Adults	36.1 Years						
Average Age of Children	8.3 Years						

Length of Stay	
Average Length of Stay <sup>68</sup>	11.6 Months

<sup>&</sup>lt;sup>67</sup> Homeless is defined (based on the self-reported living arrangement code in ACES) as: homeless without housing, homeless with housing (staying temporarily with family or friends—commonly referred to as "couch surfing"), emergency shelter, or domestic violence shelter.

<sup>&</sup>lt;sup>68</sup> Average cumulative number of months adult clients received WFS since May 2016 when the program was implemented.