

# Annual Unduplicated Clients

SFY

# 2025

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This chapter provides the unduplicated number of clients served by ESA (all programs) as well as the unduplicated number of clients served by each ESA program in SFY 2025.

ESA Briefing  
Book

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## Overview

In other sections of the ESA Briefing Book, data is presented on the number of monthly clients and State Fiscal Year (SFY) monthly averages of clients served by each ESA program. Data in those sections do not address a question that is frequently asked by various interested parties: “How many total clients are served by ESA and by each program?” Many ESA clients receive services from more than one program; furthermore, clients can receive services within a single program that span multiple months in the course of the SFY. For example, a TANF family typically receives Basic Food assistance at the same time and also receives monthly benefits over multiple months in the same fiscal year.

This chapter presents data on the number of unduplicated clients served annually by ESA in SFY 2025 compared to SFY 2024, both overall (for all programs) and by each program. In addition, annual unduplicated clients by state legislative district for selected programs are reported in this section. The number of unduplicated clients served by ESA annually is obtained by counting the number of unique clients served by each ESA program covered in the Briefing Book so that an individual receiving services from more than one program (or services that span multiple months in the SFY) is counted only once. Similarly, annual total clients served by each program are calculated by counting the number of unique clients served by the program in the SFY.

In SFY 2025, ESA served over 1.7 million individuals, or more than one out of every five Washington state residents. When including clients served by ESA offices and Home and Community Services (HCS) offices, in partnership with DSHS’s Home and Community Living Administration (HCLA), this number comes to over 1.8 million individuals. These figures count each client once, regardless of the number of services received or the number of months those services were received.

### TECHNICAL NOTES:

#### DATA SOURCES:

- The majority of the data in this chapter was based on the ESA – Automated Client Eligibility System (ACES) as of August 2025.
- Data for the Child Support program was based on the ESA - Support Enforcement Management System (SEMS) as of October 2025.
- Data for the Refugee and Immigrant Assistance program was based on the ESA MyRIA, ACES and eJAS databases as of December 2025.
- For the tables below with adults and children, the sum of adults and children may not add up to the total. Birth date information is not available for some clients, and they cannot be categorized as adults or children.

## Annual Unduplicated Clients Served, SFY 2024 and SFY 2025

	SFY 2024					
	ESA Offices Only <sup>1</sup>			DSHS Offices (ESA, DDCS, & HCLA) <sup>2</sup>		
	Total	Adults	Children	Total	Adults	Children
<b>All Programs<sup>3</sup></b>	<b>1,748,689</b>	<b>1,207,440</b>	<b>535,485</b>	<b>1,853,477</b>	<b>1,308,108</b>	<b>539,605</b>
<b>Aged, Blind or Disabled (ABD)</b>	45,883	45,883	0	47,496	47,496	0
<b>Additional Requirements-Emergent Needs (AREN)</b>	2,819	1,029	1,790	2,819	1,029	1,790
<b>Basic Food Employment and Training (BFET)</b>	11,571	11,513	58	11,687	11,629	58
<b>Basic Food (SNAP/FAP)<sup>4</sup></b>	1,176,392	766,999	409,393	1,229,353	819,072	410,281
<b>Consolidated Emergency Assistance (CEAP)</b>	1,014	396	618	1,014	396	618
<b>Diversion Cash Assistance (DCA)</b>	1,796	707	1,089	1,796	707	1,089
<b>Housing and Essential Needs (HEN) Referral</b>	6,669	6,669	0	6,673	6,673	0
<b>Medical Assistance (Non-Cash Related)<sup>5</sup></b>	259,057	244,701	14,356	370,086	350,261	19,825
<b>Ongoing Additional Requirements (OAR)</b>	621	578	43	822	778	44
<b>Pregnant Women Assistance (PWA)</b>	52	52	0	52	52	0

<sup>1</sup> ESA Offices Only is based on CSO of issuance and includes all ESA-CSD offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 152 (CSCC Virtual Command Center), 153 (CSCC Northwest), 155 (CSCC South Sound), and 156 (CSCC Southwest).

<sup>2</sup> DSHS Offices include all ESA-CSD offices plus Home and Community Living Administration (HCLA) Offices -Home and Community Services (HCS) offices and Developmental Disability Community Services (DDCS) offices. Does not include HCA or PGST offices.

<sup>3</sup> Pandemic-EBT and SUN Bucks are not included in these counts. ESA coordinated with the Office of the Superintendent of Public Instruction (OSPI) and a third party vendor, Accenture, to validate eligibility and issue benefits.

<sup>4</sup> Pandemic-EBT and SUN Bucks are not included in these counts. ESA coordinated with the Office of the Superintendent of Public Instruction (OSPI) and a third party vendor, Accenture, to validate eligibility and issue benefits.

<sup>5</sup> Includes clients age 65+, disabled, or in long-term care administered by ESA. Does not include clients administered by the Health Care Authority (HCA).

## Annual Unduplicated Clients Served, SFY 2024 and SFY 2025 (continued)

	SFY 2024					
	ESA Offices Only <sup>6</sup>			DSHS Offices (ESA, DDCCS, & HCLA) <sup>7</sup>		
	Total	Adults	Children	Total	Adults	Children
Refugee Cash Assistance (RCA)	7,355	7,355	0	7,371	7,371	0
Refugee and Immigrant Assistance (RIA) <sup>8</sup>	18,704	17,942	693	18,704	17,942	693
State Supplemental Payment (SSP)	29,000	28,933	67	47,333	47,251	82
Temporary Assistance for Needy Families / State Family Assistance (TANF/SFA)	153,988	55,250	98,738	153,996	55,250	98,746
Washington State Combined Application Project (WASHCAP)	60,276	60,276	0	83,621	83,620	1
Transitional Food Assistance (TFA)	143,103	63,805	79,298	143,310	63,931	79,379
Working Family Support (WFS)	46,164	13,916	32,248	46,167	13,917	32,250
Child Support	788,023	543,185	239,143	788,023	543,185	239,143
Disaster Cash Assistance Program (DCAP) <sup>9</sup>	76	76	0	76	76	0

<sup>6</sup> ESA Offices Only is based on CSO of issuance and includes all ESA-CSD offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 152 (CSCC Virtual Command Center), 153 (CSCC Northwest), 155 (CSCC South Sound), and 156 (CSCC Southwest).

<sup>7</sup> DSHS Offices include all ESA-CSD offices plus Home and Community Living Administration (HCLA) Offices -Home and Community Services (HCS) offices and Developmental Disability Community Services (DDCCS) offices. Does not include HCA or PGST offices.

<sup>8</sup> This number includes clients served by these ORIA programs: Mobility and Empowerment (PRIME), LEP Pathway, and Naturalization Services.

<sup>9</sup> Effective Aug. 31, 2023 through Sept. 29, 2023 the Disaster Cash Assistance Program (DCAP) was activated in certain counties due to wildfires, per Gov. Inslee's Emergency Proclamation. Households impacted by wildfires who live in the counties listed below may be eligible for DCAP: Spokane, Pend Oreille, and Whitman.

## Annual Unduplicated Clients Served, SFY 2024 and SFY 2025 (continued)

	SFY 2025					
	ESA Offices Only <sup>10</sup>			DSHS Offices (ESA, DDCS, & HCLA) <sup>11</sup>		
	Total	Adults	Children	Total	Adults	Children
<b>All Programs<sup>12</sup></b>	<b>1,739,346</b>	<b>1,207,619</b>	<b>525,977</b>	<b>1,850,038</b>	<b>1,313,839</b>	<b>530,449</b>
<b>Aged, Blind or Disabled (ABD)</b>	51,582	51,582	0	53,287	53,287	0
<b>Additional Requirements-Emergent Needs (AREN)</b>	1,918	656	1,262	1,918	656	1,262
<b>Basic Food Employment and Training (BFET)</b>	13,046	13,018	28	13,179	13,151	28
<b>Basic Food (SNAP/FAP)<sup>13</sup></b>	1,186,453	779,593	406,860	1,241,391	833,555	407,836
<b>Consolidated Emergency Assistance (CEAP)</b>	814	336	478	814	336	478
<b>Diversion Cash Assistance (DCA)</b>	1,677	660	1,017	1,677	660	1,017
<b>Housing and Essential Needs (HEN) Referral</b>	7,045	7,045	0	7,051	7,051	0
<b>Medical Assistance (Non-Cash Related)<sup>14</sup></b>	251,428	238,259	13,169	368,729	349,624	19,105
<b>Ongoing Additional Requirements (OAR)</b>	1,128	1,042	86	1,381	1,293	88
<b>Pregnant Women Assistance (PWA)</b>	61	61	0	61	61	0

<sup>10</sup> ESA Offices Only is based on CSO of issuance and includes all ESA-CSD offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 152 (CSCC Virtual Command Center), 153 (CSCC Northwest), 155 (CSCC South Sound), and 156 (CSCC Southwest).

<sup>11</sup> DSHS Offices include all ESA-CSD offices plus Home and Community Living Administration (HCLA) Offices -Home and Community Services (HCS) offices and Developmental Disability Community Services (DDCS) offices. Does not include HCA or PGST offices.

<sup>12</sup> SUN Bucks is not included in these counts. ESA coordinated with the Office of the Superintendent of Public Instruction (OSPI) and a third party vendor, Accenture, to validate eligibility and issue benefits.

<sup>13</sup> SUN Bucks is not included in these counts. ESA coordinated with the Office of the Superintendent of Public Instruction (OSPI) and a third party vendor, Accenture, to validate eligibility and issue benefits.

<sup>14</sup> Includes clients age 65+, disabled, or in long-term care administered by ESA. Does not include clients administered by the Health Care Authority (HCA).

## Annual Unduplicated Clients Served, SFY 2024 and SFY 2025 (continued)

	SFY 2025					
	ESA Offices Only <sup>15</sup>			DSHS Offices (ESA, DDCS, & HCLA) <sup>16</sup>		
	Total	Adults	Children	Total	Adults	Children
<b>Refugee Cash Assistance (RCA)</b>	5,019	5,019	0	5,025	5,025	0
<b>Refugee and Immigrant Assistance (RIA)<sup>17</sup></b>	18,193	17,593	571	18,193	17,593	571
<b>State Supplemental Payment (SSP)</b>	29,393	29,326	67	48,602	48,521	81
<b>Temporary Assistance for Needy Families / State Family Assistance (TANF/SFA)</b>	159,174	57,722	101,452	159,192	57,722	101,470
<b>Washington State Combined Application Project (WASHCAP)</b>	59,116	59,116	0	83,147	83,147	0
<b>Transitional Food Assistance (TFA)</b>	149,527	66,732	82,795	149,729	66,845	82,884
<b>Working Family Support (WFS)</b>	43,714	13,183	30,531	43,717	13,184	30,533
<b>Child Support</b>	770,521	533,988	230,812	770,521	533,988	230,812
<b>Disaster Cash Assistance Program (DCAP)<sup>18</sup></b>	0	0	0	0	0	0

<sup>15</sup> ESA Offices Only is based on CSO of issuance and includes all ESA-CSD offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 152 (CSCC Virtual Command Center), 153 (CSCC Northwest), 155 (CSCC South Sound), and 156 (CSCC Southwest).

<sup>16</sup> DSHS Offices include all ESA-CSD offices plus Home and Community Living Administration (HCLA) Offices -Home and Community Services (HCS) offices and Developmental Disability Community Services (DDCS) offices. Does not include HCA or PGST offices.

<sup>17</sup> This number includes clients served by these ORIA programs: Mobility and Empowerment (PRIME), LEP Pathway, and Naturalization Services.

<sup>18</sup> DCAP was not activated in SFY 2025; its most recent activation occurred during SFY 2024.

## Annual Unduplicated Clients Served,<sup>19</sup> Adults and Children, by ESA Division,<sup>20</sup> SFY 2025

	SFY 2025				
	DSHS Offices (All ESA & HCS) <sup>21</sup>	ESA Offices Only <sup>22</sup>	CSD & HCS Offices	CSD Offices	DCS Offices
<b>Total</b>	<b>1,850,038</b>	<b>1,739,346</b>	<b>1,367,613</b>	<b>1,253,524</b>	<b>770,521</b>
Adults	1,313,839	1,207,619	946,187	837,246	533,988
Children	530,449	525,977	421,397	416,249	230,812
Age Unknown <sup>23</sup>	5,750	5,750	29	29	5,721

<sup>19</sup> Age of client is based on age as of July 1, 2025.

<sup>20</sup> Community Services Division (CSD) and the Division of Child Support (DCS).

<sup>21</sup> DSHS Offices include all ESA-CSD offices plus Home and Community Living Administration (HCLA) Offices -Home and Community Services (HCS) offices and Developmental Disability Community Services (DDCS) offices. Does not include HCA or PGST offices.

<sup>22</sup> ESA Offices Only is based on CSO of issuance and includes all ESA-CSD offices in Regions 1, 2, and 3, plus the following statewide call centers: 128 (CSCC Southeast), 130 (WASHCAP), 132 (CSCC Central Sound), 151 (CSCC Northeast), 152 (CSCC Virtual Case Management Center), 153 (CSCC Northwest), 155 (CSCC South Sound), and 156 (CSCC Southwest).

<sup>23</sup> These are clients, primarily served by DCS, whose birth date information is unavailable.

## Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District,<sup>24</sup> SFY 2025

State Legislative District	TANF/SFA <sup>25</sup>		
	# Total Clients	# of Adults	# of Children
<b>Statewide Total</b>	<b>159,192</b>	<b>57,722</b>	<b>101,470</b>
State Legislative District 1	964	375	589
State Legislative District 2	2,784	992	1,792
State Legislative District 3	5,358	2,084	3,274
State Legislative District 4	3,683	1,352	2,331
State Legislative District 5	1,198	457	741
State Legislative District 6	5,039	1,766	3,273
State Legislative District 7	3,749	1,178	2,571
State Legislative District 8	2,936	966	1,970
State Legislative District 9	2,357	847	1,510
State Legislative District 10	1,617	532	1,085
State Legislative District 11	3,947	1,526	2,421
State Legislative District 12	2,362	853	1,509
State Legislative District 13	3,594	1,116	2,478
State Legislative District 14	5,045	1,576	3,469
State Legislative District 15	6,040	1,792	4,248
State Legislative District 16	4,300	1,490	2,810
State Legislative District 17	2,120	816	1,304
State Legislative District 18	2,677	1,009	1,668
State Legislative District 19	4,583	1,618	2,965
State Legislative District 20	2,925	1,014	1,911
State Legislative District 21	3,575	1,426	2,149
State Legislative District 22	3,957	1,511	2,446
State Legislative District 23	1,666	542	1,124
State Legislative District 24	2,520	860	1,660
State Legislative District 25	2,724	1,016	1,708
State Legislative District 26	1,785	640	1,145
State Legislative District 27	4,352	1,593	2,759
State Legislative District 28	3,533	1,344	2,189
State Legislative District 29	6,385	2,366	4,019
State Legislative District 30	5,947	2,249	3,698
State Legislative District 31	2,205	838	1,367
State Legislative District 32	2,980	1,191	1,789
State Legislative District 33	7,202	2,777	4,425

<sup>24</sup> Data is based on clients served by both ESA-CSD offices and HCLA-HCS offices. The legislative district designation is based on the client's most recent residential address in the state fiscal year.

<sup>25</sup> TANF/SFA clients are classified as adults or children based on their relationship to the head of household, rather than age.

## Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District,<sup>26</sup> SFY 2025 (continued)

State Legislative District	TANF/SFA <sup>27</sup>		
	# Total Clients	# of Adults	# of Children
State Legislative District 34	2,290	848	1,442
State Legislative District 35	2,348	824	1,524
State Legislative District 36	616	258	358
State Legislative District 37	4,548	1,643	2,905
State Legislative District 38	4,755	1,741	3,014
State Legislative District 39	2,032	649	1,383
State Legislative District 40	2,006	665	1,341
State Legislative District 41	1,008	388	620
State Legislative District 42	2,684	923	1,761
State Legislative District 43	1,107	438	669
State Legislative District 44	1,601	640	961
State Legislative District 45	1,109	399	710
State Legislative District 46	1,895	765	1,130
State Legislative District 47	5,864	2,266	3,598
State Legislative District 48	1,666	638	1,028
State Legislative District 49	6,190	2,419	3,771
Not Reported/Unidentifiable	1,364	506	858

<sup>26</sup> Data is based on clients served by both ESA-CSD offices and HCLA-HCS offices. The legislative district designation is based on the client's most recent residential address in the state fiscal year

<sup>27</sup> Adults and children for TANF/SFA are defined based on the client relationship to the head of household.

## Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District,<sup>28</sup> SFY 2025 (continued)

State Legislative District	SNAP/FAP		
	# Total Clients	# of Adults	# of Children
<b>Statewide Total</b>	<b>1,241,391</b>	<b>833,555</b>	<b>407,836</b>
State Legislative District 1	8,038	5,760	2,278
State Legislative District 2	25,287	16,791	8,496
State Legislative District 3	38,557	28,289	10,268
State Legislative District 4	30,427	20,471	9,956
State Legislative District 5	8,704	5,713	2,991
State Legislative District 6	34,516	22,396	12,120
State Legislative District 7	36,333	23,707	12,626
State Legislative District 8	25,342	15,229	10,113
State Legislative District 9	21,367	14,640	6,727
State Legislative District 10	17,640	12,111	5,529
State Legislative District 11	25,703	17,270	8,433
State Legislative District 12	21,335	14,053	7,282
State Legislative District 13	33,650	20,704	12,946
State Legislative District 14	42,294	26,211	16,083
State Legislative District 15	51,391	27,835	23,556
State Legislative District 16	35,086	22,270	12,816
State Legislative District 17	17,987	12,152	5,835
State Legislative District 18	22,122	14,274	7,848
State Legislative District 19	38,803	27,783	11,020
State Legislative District 20	26,735	18,231	8,504
State Legislative District 21	20,666	13,526	7,140
State Legislative District 22	27,838	19,869	7,969
State Legislative District 23	15,139	10,322	4,817
State Legislative District 24	28,213	20,564	7,649
State Legislative District 25	23,613	15,331	8,282
State Legislative District 26	17,959	12,737	5,222
State Legislative District 27	32,133	23,251	8,882
State Legislative District 28	25,080	16,378	8,702
State Legislative District 29	43,830	29,233	14,597
State Legislative District 30	37,594	23,428	14,166
State Legislative District 31	18,103	11,824	6,279
State Legislative District 32	20,930	15,194	5,736
State Legislative District 33	39,528	25,300	14,228

<sup>28</sup> Data is based on clients served by both ESA-CSD offices and HCLA-HCS offices. The legislative district designation is based on the client's most recent residential address in the state fiscal year

## Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District,<sup>29</sup> SFY 2025 (continued)

State Legislative District	SNAP/FAP		
	# Total Clients	# of Adults	# of Children
State Legislative District 34	24,936	18,619	6,317
State Legislative District 35	23,231	15,840	7,391
State Legislative District 36	7,002	5,902	1,100
State Legislative District 37	33,372	24,223	9,149
State Legislative District 38	31,401	21,433	9,968
State Legislative District 39	18,803	12,095	6,708
State Legislative District 40	20,155	14,199	5,956
State Legislative District 41	6,479	4,522	1,957
State Legislative District 42	24,093	16,278	7,815
State Legislative District 43	13,114	11,748	1,366
State Legislative District 44	11,095	7,549	3,546
State Legislative District 45	6,792	4,550	2,242
State Legislative District 46	13,255	10,087	3,168
State Legislative District 47	35,261	22,876	12,385
State Legislative District 48	9,690	6,953	2,737
State Legislative District 49	40,496	27,683	12,813
Not Reported/Unidentifiable	10,273	6,151	4,122

<sup>29</sup> Data is based on clients served by both ESA-CSD offices and HCLA-HCS offices. The legislative district designation is based on the client's most recent residential address in the state fiscal year

## Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District,<sup>30</sup> SFY 2025 (continued)

State Legislative District	ABD	HEN Referral	RCA
	# of Adults	# of Adults	# of Adults
<b>Statewide Total</b>	<b>53,287</b>	<b>7,051</b>	<b>5,025</b>
State Legislative District 1	453	22	45
State Legislative District 2	828	131	31
State Legislative District 3	2,294	559	169
State Legislative District 4	1,214	210	145
State Legislative District 5	413	34	37
State Legislative District 6	1,244	210	129
State Legislative District 7	833	159	9
State Legislative District 8	735	85	88
State Legislative District 9	613	99	15
State Legislative District 10	799	80	10
State Legislative District 11	1,170	105	229
State Legislative District 12	704	97	9
State Legislative District 13	1,191	136	21
State Legislative District 14	1,181	175	1
State Legislative District 15	929	117	42
State Legislative District 16	1,030	172	153
State Legislative District 17	496	45	73
State Legislative District 18	584	61	173
State Legislative District 19	2,195	348	2
State Legislative District 20	1,012	180	13
State Legislative District 21	1,100	87	245
State Legislative District 22	1,354	253	27
State Legislative District 23	604	126	2
State Legislative District 24	1,327	151	4
State Legislative District 25	738	96	78
State Legislative District 26	796	181	6
State Legislative District 27	1,582	277	96
State Legislative District 28	1,200	136	45
State Legislative District 29	1,541	218	93
State Legislative District 30	1,500	121	481
State Legislative District 31	557	79	153
State Legislative District 32	1,281	115	79
State Legislative District 33	1,618	130	655

<sup>30</sup> Data is based on clients served by both ESA-CSD offices and HCLA-HCS offices. The legislative district designation is based on the client's most recent residential address in the state fiscal year

## Annual Unduplicated Clients Served in Select ESA Programs, By Legislative District,<sup>31</sup> SFY 2025 (continued)

State Legislative District	ABD	HEN Referral	RCA
	# of Adults	# of Adults	# of Adults
State Legislative District 34	2,090	216	58
State Legislative District 35	846	178	0
State Legislative District 36	633	55	7
State Legislative District 37	2,183	182	104
State Legislative District 38	2,082	210	150
State Legislative District 39	781	52	26
State Legislative District 40	977	222	62
State Legislative District 41	470	31	32
State Legislative District 42	820	176	77
State Legislative District 43	1,546	154	23
State Legislative District 44	618	44	105
State Legislative District 45	372	12	67
State Legislative District 46	982	90	51
State Legislative District 47	1,661	159	498
State Legislative District 48	662	46	75
State Legislative District 49	1,264	204	286
Not Reported/Unidentifiable	184	25	46

<sup>31</sup> Data is based on clients served by both ESA-CSD offices and HCLA-HCS offices. The legislative district designation is based on the client's most recent residential address in the state fiscal year