

Module 7: Participant Reimbursements

This section reviews:

Participant Reimbursement Requirements

Participant Reimbursement Directory

Participant Reimbursement Forms

Entering PR Into eJAS

PR Documentation

Making Changes to PRs in eJAS

eJAS Workaround for PR Maximum Limits





The BFET program allows for the use of participant reimbursements to support approved activities.

- Entitlements are transitional by nature and not an ongoing supplement.
- They are intended to help an individual during their participation in any BFET activities, including employment.
- PRs are not an entitlement and must be carefully managed.
- PRs cannot be available through another government program or private source.
- PRs cannot be used to pay bad debt such as outstanding fines or fees or to make ongoing, regular payments.
- Providers cannot use personal funds to pay for PRs.

The PR categories, allowable support services, guidance and reimbursement limits are detailed in the <u>Participant Reimbursement Directory</u> in the BFET Provider's Handbook.



The BFET program allows the use of participant reimbursement to support approved activities.

- PR should be reasonable and necessary for a participant to engage in a BFET activity.
 - A cost is reasonable if, in its nature and amount, it does not exceed that which a prudent person would pay under the circumstances.
 - Necessary costs are incurred to carry out essential functions, cannot be avoided without adversely affecting participant outcomes and do not duplicate existing efforts.

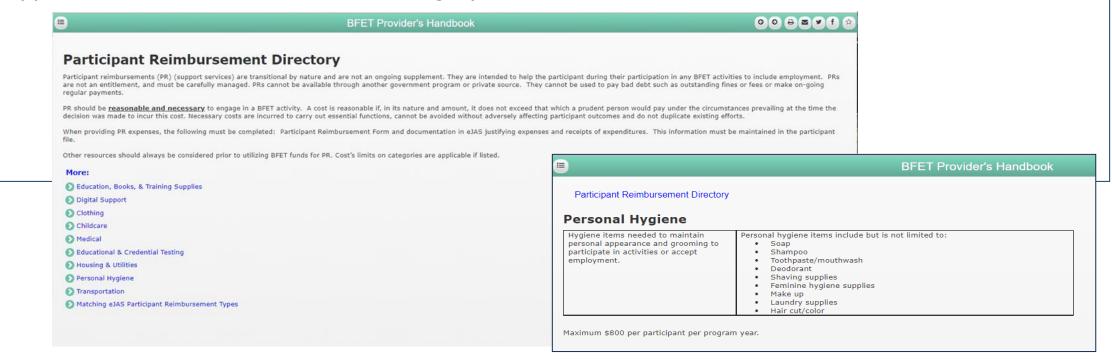
Suggested questions to ask when considering the issuance and level of participant reimbursement:

- Is the participant reimbursement reasonable and necessary for participation in the BFET component?
- What resources does the participant have available?
- Are there other resources in the community that can help with this cost?
- Is there a lower-cost alternative available?
- For reimbursements such as tools or assistance with licenses and fees, will these issuances result in employment?



Participant reimbursement services may be provided to the participant as stated, up to the prescribed limits in the <u>Participant Reimbursement Directory</u>.

The PR directory can be found in the BFET Provider's Handbook. It includes a breakdown of the PR types, description of the support services allowed, guidance for allowable PR in each PR type and, if applicable, annual limits for the PR category.

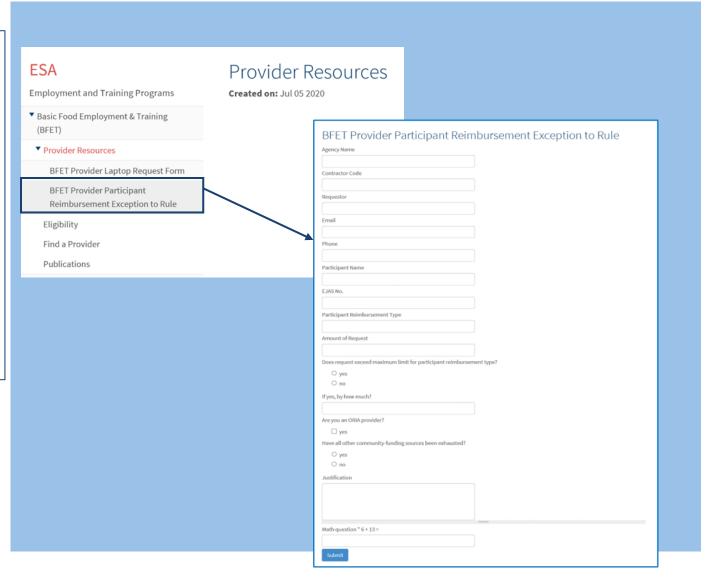




All allowable PRs are listed in the Participant Reimbursement directory.

If an individual's need exceeds the stated limits in the PR directory, providers can submit a participant reimbursement **Exception to the Rule** request.

- An ETR request form is available on the BFET Provider Resource website.
- ETRs must indicate the client's eJAS number, amount requested, whether other community funding sources have been exhausted and justification of the PR need.
- Prior to submitting an ETR, be sure eJAS components and client notes are updated to show participation and progress.





All participant reimbursements must be tracked using the PR form, and receipts must be maintained in the participant's file.

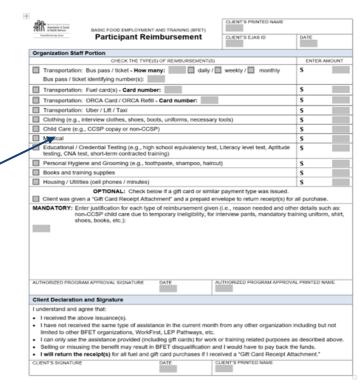
When issuing a support service, the PR form in eJAS must be completed.

If you are unable to issue, print and obtain signature at time of issuance, you must use the BFET Participant Reimbursements (07-103) form to collect signatures.

The information must be entered into eJAS within seven business days.

Whenever possible, it is best to enter the PR information directly in eJAS and print the PR form from there.

If necessary, the form BFET Participant Reimbursements (07-103) is available on the BFET Provider Resources website.



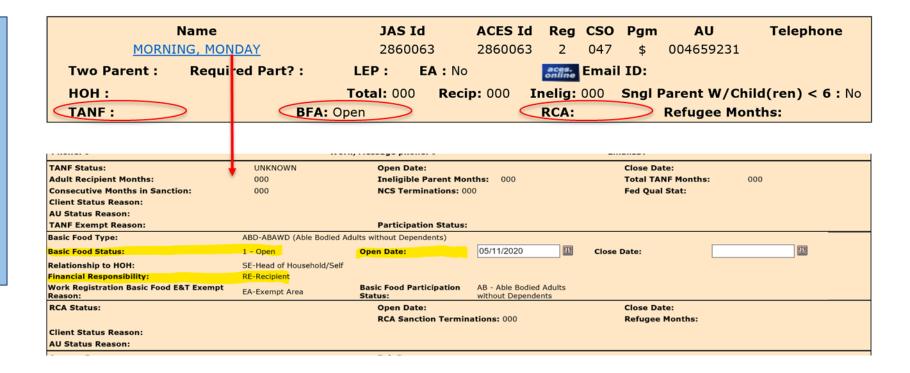
BASIC FOOD EMPLOYMENT AND TRAINING (BFET) PARTICIPANT REIMBURSEMEN DSHS 07-103 (REV. 04/2020)



Access the participant's information in eJAS through your Caseload screen by clicking on the participant's name. You may also find participants by using the BFET Contractor Historical Report or the search feature from the home page.

Before issuing a Participant Reimbursement, review the client demographic information to be sure BFA is open and TANF and RCA are not open.

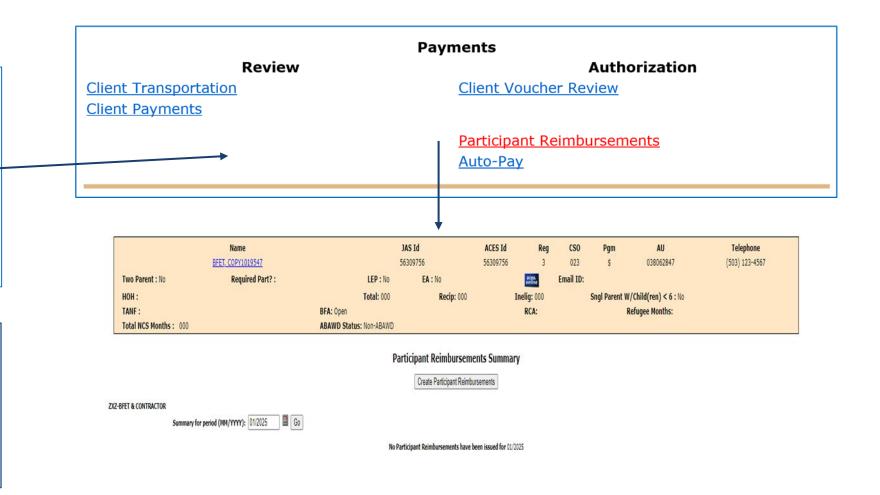
Also ensure the participant's component is current and not expired.



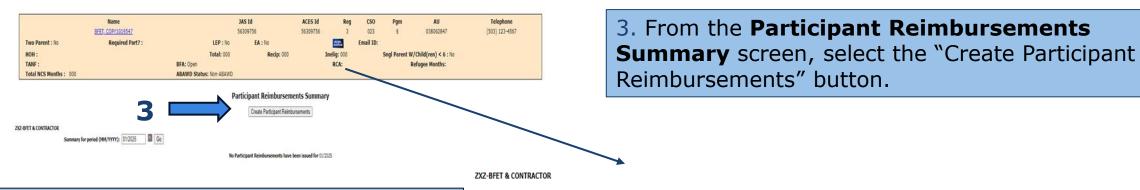


E&T Component Information
Employment Information
Client Notes
Payments
Strategies For Success
Commerce Program Plans
Individual Employment Plan

From the client screen, select the Payments link.
Then select the link for Participant Reimbursements.







- Select the component this PR is supporting.
- Select the PR type.
- Enter the amount of the PR.
- Enter a justification, including why this PR is **necessary** to support the participant's BFET activity and that the support and amount are reasonable.
- Enter the date reimbursement was issued.

4 suance Date: 04/10/2025	Program Type: BFET
Component: BK-05 ✓	Participant Reimbursement Type: Clothing
	Total amount for Clothing:
Created By: VEHO300 - VENESSA RUSSELL - 04/10/2025	
Canceled By:	
Updated By:	
	Justification (mandatory)
Participant is applying for several jobs which require steel toe boots as mandatory s work ready when offered a position. Voucher issued for local store with lowest priced (61 of 420 characters left)	afety gear. Participant does not have these and does not have the resources to purchase them. Approving PR so they will be boots that meet requirement.
Early separate and A	
5	Save

Home | Main | Payments | Back | Help



After saving the PR entry, you will be back at the **Participant Reimbursements Summary** screen.

Your new PR will now show in the PR Summary, and a link to the PR entry details will show below.

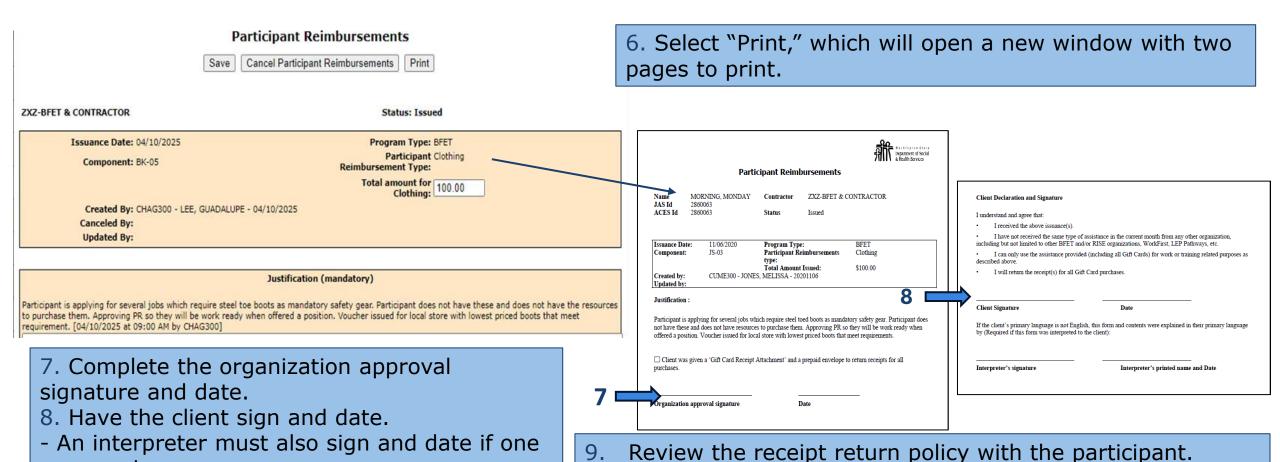
5. Select the link to view PR details and print the PR form.



 $5 \implies$

<u>Issuance</u> <u>Date</u> ▼	Create Date	<u>Participant</u> <u>Reimbursement</u> <u>Type</u>	Total Amount	Component/ Hours	Created By	Canceled By	Status
04/10/2025	04/10/2025	Clothing	\$100.00	BV-05	CHAG300 - LEE, GUADALUPE		Issued





Updated 06/2025

was used.

10. Save the signed PR form and receipt in the participant file.



Notes

Created Participant Reimbursement GUADALUPE LEE CSD BFET TEAM 04/10/2025 09:00:13

Clothing; Amount \$100.00 Click here to view Participant Reimbursement

This auto-note meets the PR documentation requirements, unless the date the PR was issued and the date entered in eJAS are different. In that case, please enter a client note to document the date PR was issued to the participant.

When the PR entry is saved, a note will automatically be entered on the Client Note screen documenting the issuance date, PR type and amount. It will also include a link to the full PR details with the justification.

Participant Reimbursements Save Cancel Participant Reimbursements Print ZXZ-BFET & CONTRACTOR Status: Issued Issuance Date: 04/10/2025 Program Type: BFET Participant Clothing Reimbursement Type: Total amount for Clothing: 100.00 Created By: CHAG300 - LEE, GUADALUPE - 04/10/2025 Canceled By: Updated By:

Justification (mandatory)

Participant is applying for several jobs which require steel toe boots as mandatory safety gear. Participant does not have these and does not have the resources to purchase them. Approving PR so they will be work ready when offered a position. Voucher issued for local store with lowest priced boots that meet requirement. [04/10/2025 at 09:00 AM by CHAG300]



PR Documentation

To review, a complete participant reimbursement issuance requires:

- PR must be entered into eJAS.
- The PR form must be signed and dated by the provider and participant.
 - Kept in the participant file.
- Must have a receipt confirming PR use and actual amount.
 - Kept in the participant file, attached to the PR form if possible.

Missing receipts:

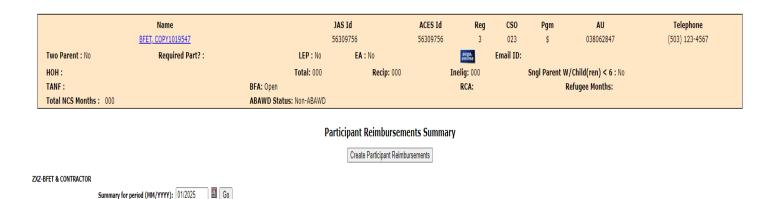
A receipt is considered missing when a monetary value is exchanged for goods and/or services and a receipt was requested but failed to be returned.

If a participant fails to submit a receipt, providers must document the attempts in eJAS made to encourage the client to return the receipt, and a Lost/Stolen Receipt affidavit must be kept in the individual's file.

If a participant fails to return two receipts, PR can no longer be issued to that individual.



You can modify the amount of the participant reimbursement if the actual amount is different from the issued amount. Select Create Participant Reimbursement to bring up the participant reimbursements summary.

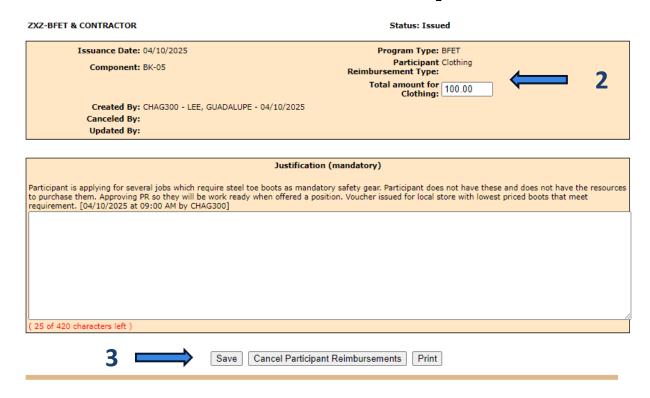


No Participant Reimbursements have been issued for 01/2025

1. Select the link to view PR details and modify the PR.







2. Change the amount to match the receipt.

You can only modify the amount.

- If you need to change the PR type, you will be required to cancel the PR and enter a new one.
- If you need to modify or add information to the justification, you can enter a client note.

3. Select "Save."

You do not need to reprint and have the participant sign again if only the amount has changed.



After you select "Save," the updated amount will show on the participant reimbursement summary.

The PR details will also show the modified amount and the date it was updated.

Created By: CHAG300 - LEE, GUADALUPE - 04/10/2025



Participant Reimbursements

Cancel Participant Reimbursements Print Status: Issued Issuance Date: 04/10/2025 Program Type: BFET Participant Clothing Reimbursement Type: Total amount for 100.00

Clothing:

Participant reimbursements may now be modified as many times as needed for up to 60 days from the date of initial issuance.

Updated 06/2025

ZXZ-BFET & CONTRACTOR

Component: BK-05

Canceled By:

Updated By:





Add New JAS Notes

Notes Summary | Print

Open General Search Options Note/CE/Assessment Search

Notes

MODIFIED Participant Reimbursement

MELISSA JONES CSD BFET TEAM 11/06/2020 11:25:01

Clothing; Amount \$97.56 Click here to view Participant Reimbursement

Created Participant Reimbursement

MELISSA JONES CSD BFET TEAM 11/06/2020 10:59:29

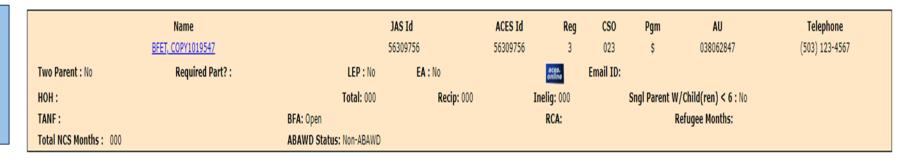
Clothing; Amount \$100.00 Click here to view Participant Reimbursement

When the PR entry modification is saved, a note will automatically be entered on the Client Note screen documenting the modification date, PR type and amount. It will also include a link to the full PR details with the justification.



Cancel a PR in eJAS

You can cancel the participant reimbursement if it was created in error or unused.



Participant Reimbursements Summary

Create Participant Reimbursements

ZXZ-BFET & CONTRACTOR

Summary for period (MM/YYYY): 01/2025 🗓 Go

1. Select the link to view PR details and cancel the PR.

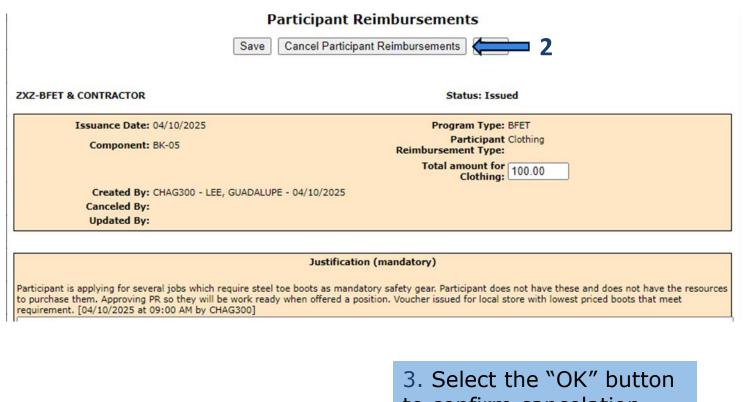
Participant Reimbursements for 01/2025

Number of records: 1

<u>Issuance Date</u> ▼	<u>Create Date</u>	<u>Participant</u> <u>Reimbursement</u> <u>Ivpe</u>	Total Amount	Component/ Hours	Created By	Canceled By	Status	
01/22/2025	01/22/2025	Transportation	\$50.00	88-15	CHAG300 - LEE, GUADALUPE		Issued	

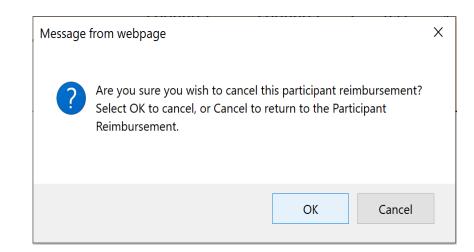


Cancel a PR in eJAS



to confirm cancelation.

2. Select the "Cancel Participant Reimbursement" button.





Cancel a PR in eJAS



When the PR is canceled, the Participant Reimbursement Summary screen will update to reflect the change. The PR status will show as canceled.



JAS Notes

Add New JAS Notes Notes Summary Print

Open General Search Options Note/CE/Assessment Search

When the PR entry is canceled, a note will automatically be entered on the Client Note screen.

It is helpful for invoicing if you enter an additional client note to explain why the PR was canceled.

Notes Case Review Ongoing Observation **GUADALUPE LEE CSD BFET TEAM 01/22/2025 14:35:38** Cancelled PR issued on 1/22/2025 for Transportation in the amount of \$50, cancelled because participant did not use voucher Cancelled Participant Reimbursement GUADALUPE LEE CSD BFET TEAM 01/22/2025 14:31:25 Transportation; Amount \$50.00 Click here to view Participant Reimbursemen **Created Participant Reimbursement** GUADALUPE LEE CSD BFET TEAM 01/22/2025 14:06:27 Transportation; Amount \$50.00 Click here to view Participant Reimbursemen **BFET Eligibility Auto-checked** BRITNEY MILLER REGION 2, BELLINGHAM CSO 06/07/2024 11:09:42 Client eligible for BFET NICOLE MILES DSHS 06/06/2024 15:04:05 Click here to view BFET Referral for Contractor ZXZ - BFET & CONTRACTOR BFET Eligibility Auto-checked BROOKE MERCHANT CENTRALIA COLLEGE 06/05/2024 09:39:46 Client eligible for BFET

Issuance Date 7



Questions?

For any eJAS-related questions or for assistance, please don't hesitate to contact your assigned BFET Field Operations team member or send us an e-message in eJAS.

