

Policy 7.01 Plan
 2022 - 2023 Annual Plan and Progress Report
 NATIVE Project of Spokane
 and
 Region 1 Community Services Division—Spokane Maple CSO, Spokane Trent CSO, Call Center and Childcare
 April 5, 2018
 2019-2020 Mid-Year Update September 2019
 Updated March 13, 2020
 Update April 12, 2021 – NATIVE Project did not feel a meeting was necessary
 Update – 2022 – NATIVE Project did not feel a meeting was necessary

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
Work together to maintain open communication with the NATIVE Project to identify issues/gaps in service; recognize needs of Native American clients and communities; and, determine if the current programs and policies meet the needs.	<p>Describe efforts to facilitate positive working relationships to define needs. Make use of surveys and research completed by tribal staff to make program enhancements, where possible, to improve services to Native American clients.</p> <p>Discuss and document outstanding issues/gaps</p>	<p>Identify and develop a plan to resolve issues cooperatively.</p> <p>Attach meeting minutes, correspondence,</p>	<p>Cheryl Evans-Holbrook, Region 1 Regional Administrator cheryl.evan-holbrook@dshs.wa.gov 509-227-2769</p> <p>Lori Hunley CSO Administrator, Spokane Maple HunleLA@dshs.wa.gov 509-227-2444</p>	<p>Interaction with the NATIVE Project, at the program manager level, has been on an informal, case-by-case basis.</p> <p>DSHS continues to provide an outstation worker at the NATIVE Project.</p> <p>**Note: due to COVID, outstation worker is not located on-site at NATIVE Project request.</p>

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	in service at meetings with the NATIVE Project.	reports, and other documentation.	Chris Scott CSO Administrator/Region 1 Tribal Liaison, Chris.Scott@dshs.wa.gov 509-846-8532 Kristen Charlet Contact Center Community Relations Manager CharlKA@dshs.wa.gov 509-834-0112	

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			Tribal Representatives	
Provide pertinent statistics on Native American community and participant populations, numbers of Native American	Work closely to provide accurate information in a timely manner <ul style="list-style-type: none"> Complete an 'ad-hoc' request to Headquarters staff that will allow us to 	Assist the NATIVE Project in developing plans and support grant applications as well as other	Cheryl Evans-Holbrook	CSOs continue information-sharing of clients that are shared by both programs. From January 1, 2017 to February 28, 2018 DSHS staff served 610 NATIVE

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<p>participants served in Spokane County, and other relevant data.</p>	<p>identify Tribal members receiving financial assistance under specific program types including medical.</p> <ul style="list-style-type: none"> Chris Scott will coordinate with NATIVE Project representative and any other clinic representatives identified on providing access to real-time data of tribal member open assistance cases 	<p>program enhancements they identify.</p> <p>NATIVE Project will be able to determine which of their members are currently receiving assistance from DSHS.</p>	<p>Chris Scott Lori Hunley Tribal Representatives: Dylan Dressler, Clinic Director Ddressler@nativeproject.org Jodie Lemery, Pt. Services jlemery@nativeproject.org</p>	<p>Project patients; 431 of the patients are Tribal members.</p> <p>Number of Tribal Members receiving benefits through the CSOs: Spokane County Totals: January 2018:</p> <table border="1"> <thead> <tr> <th>Program</th> <th>January 2018</th> </tr> </thead> <tbody> <tr> <td>Basic Food</td> <td>2311</td> </tr> <tr> <td>Medical (non-cash)</td> <td>291</td> </tr> <tr> <td>ABD</td> <td>69</td> </tr> <tr> <td>TANF</td> <td>158</td> </tr> </tbody> </table>	Program	January 2018	Basic Food	2311	Medical (non-cash)	291	ABD	69	TANF	158
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	through the online Benefit Verification System (BVS) that is available.			The above number may not be complete due to self-declaration and coding errors. Tribes continue to provide information regarding commodity food participants
Work together to develop a working agreement to provide quality services to all.	Establish a process for discussion of needed agreements.	Document all discussion with NATIVE Project on processes and agreements.	Chris Scott Lori Hunley Tribal Representatives: Maureen Rosette, COO mrosette@nativeproject.org	Maple CSO and NATIVE Project to updated the working agreement for the outstation Financial staff August 2017 and are waiting for final document approval from CSD Headquarters. Chris Scott and Lori Hunley are working to get this agreement back from HQ ASAP.

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Promote and communicate training opportunities with the NATIVE Project.	Monitor and identify all training sessions, identify available training slots, and invite participation by tribal staff.	Contribute to training opportunities for staff	Chris Scott Lori Hunley Tribal Representatives	Maple CSO will invite NATIVE Project staff to trainings as available.. The Maple CSO and NATIVE Project will face to face at least once a year.
				The NATIVE Project did not feel the need to meet to discuss the 7.01 for 2020-2021. CSD will continue to provide services and meet the goals and objectives of the current plan.