

**Policy 7.01 Implementation Plan
SEATTLE INDIAN HEALTH BOARD (SIHB)
Region 2 Community Services Division (CSD)**

Timeframe: July 1, 2022 to June 30, 2023
Revised 04/11/2022

Annual Key Due Dates:

April 1st - CSD Regional Administrators submit 7.01 Plan and Progress Reports (PPRs) to CSD HQ Coordinator.

April 13th – CSD HQ Coordinator will submit Executive Summary & 7.01 PPRs to the ESA Office of Assistant Secretary for final review.

April 23rd - ESA Office of the Assistant Secretary will send all 7.01 PPRs to Office of Indian Policy (OIP).

7.01 Meetings:

02/24/21 – virtual

Meeting 08/25/21 (bi-annual)

Meeting 02/23/2022.

Bi-annual mtg scheduled for 08/17/2022, virtual TEAMS.

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(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year Starting Last July 1
1). Prepare and disseminate pertinent statistics on Native American and Alaskan Native community (AI/AN) and participant populations, numbers of AI/AN participants served and other relevant data.	<ul style="list-style-type: none"> • Continue to work with OIP • Provide a report sharing pertinent data related to the tribe. <ul style="list-style-type: none"> ○ Provide a handout of tribe statistics. 	<ul style="list-style-type: none"> • Recognized American Indian Organization (RAIO) will be better informed about their member's utilization of services that will aid in increasing participation rates for those services. 	Denise Kelly, Denise.Kelly@dshs.wa.gov – DSHS/CSD Tribal Liaison Tim Fryer, FryerTL@dshs.wa.gov –DSHS/CSD Capitol Hill Community Services Office Administrator (CSOA) Christina Diego – Policy Program Director, SIHB	On-going issue data for outreach staff, work – Not able to separate out the outreach work provided for locations that they serve. On-going discussions regarding data and percentages of AI/AN households that are in sanction status vs. non-AI/AN households. Data Reports provided at each 7.01 meeting.

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			Jonelle McGee , Operations Director, SIHB Jessica Dominy-Elopre – SIHB Elders CM Target Date: June 30, 2023	
2). Ensure efforts are made to recruit/hire American Indian/Alaska Native staff to meet the overall DSHS goal of having a diverse workforce.	<ul style="list-style-type: none"> Job Announcements are sent to Aimee Gone and she forwards them to the RAIOS. 	<ul style="list-style-type: none"> Native American population will be better informed about and able to compete for employment opportunities as they arise. 	Aimee Gone, goneae@dshs.wa.gov –DSHS/ Office of Indian Policy (OIP) Regional Manager Target Date: June 30, 2023	Job Announcements continue to be shared via email by Aimee Gone (OIP).

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3). Work with Seattle Indian Health Board to determine the need for, negotiate and/or implement local Tribal-State agreements, protocols, contracts, or processes.	<ul style="list-style-type: none"> Enhanced coordination of services leading to clients' self-sufficiency and increasing access to services, information and updates. Continue to meet periodically with Seattle Indian Health Board representatives and community agencies to ensure services and processes meet the Americans Indian needs and achieve program goals. Per the 7.01 protocol ensuring that all key staff are aware and follow the enhanced coordination of services. 	<ul style="list-style-type: none"> Tribal Members, Urban Natives and Agency Staff will be better informed of the enhanced coordination of services. 	Denise Kelly, DSHS/CSD Tribal Liaison Tim Fryer , DSHS/CSD Capitol Hill CSOA Jonelle McGee , Operations Director, SIHB Christina Diego SIHB Policy Program Director Target Date: June 30, 2023	Web sites shared with the RAIO: http://www.dshs.wa.gov/dcs/tribal/csagreements.asp http://www.dshs.wa.gov/oip/index.shtml DSHS continues to support SIHB operations via DSHS Outstation staff who continue to provide Community Services Division (CSD) program support via onsite eligibility determination for public assistance benefits – at both Seattle Indian Health Board (12 th Avenue Seattle) and Thunderbird Treatment Center (Renton Avenue Seattle) – weekly schedule as follows: Discussion on virtual outstation/outreach continues. Request for SIHB to share expectations of outreach/outstation schedules upon re-opening. Discussion on possible video conferencing for outstation worker and Elders.

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4). Ensure communication with Tribes and Recognized American Indian Organizations (RAIO) for information sharing, collaboration, joint planning, and problem solving.	Set up regularly scheduled meetings with the Seattle Indian Health Board to improve communication and Coordination. (7.01 Plan Meetings) <ul style="list-style-type: none"> Continue urban outreach to urban native American organizations Continue to invite tribal representatives to LPA meetings and other appropriate forums 	Continue strengthening the relationships between the Seattle Indian Health Board and the department. Record Meeting Minutes and Attendance Records	Aimee Gone, DSHS/OIP Regional Manager Denise Kelly, DSHS/CSD Tribal Liaison Tim Fryer, DSHS/CSD Capitol Hill CSOA Francesca Murnan, francescam@sihb.org – Policy Director, SIHB Target Date: June 30, 2023	DSHS continues to share information regarding resources, planning and problem solving with Seattle Indian Health Board, to include Local Planning Area (LPA) meetings, King County Community Partnership for Transition Solution (KCCPTS) meetings, and disbursement of Program Policy information as it becomes available.

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<p>5). Identify needs of AI/AN clients & communities and whether current programs and policies meet these needs.</p> <p>Identify outstanding issues / gaps in service and develop performance expectations which can be implemented, monitored and evaluated</p>	<p>Work with OIP, Tribal Staff and RAIOS to obtain information about what services are needed and how they should be delivered.</p> <p>Outstation Staff with Urban Outreach downtown Seattle.</p> <p>Work with OIP Regional Manager, Tribal staff, Urban and Community Workers to assess gaps and develop appropriate strategies to address them.</p> <p>On-going discussions regarding implementation of ACA</p>	<p>Provide most advantageous customer service to tribal members.</p> <p>Increase access to services for tribal members.</p> <p>Identify and resolve any unmet needs and service issues that are identified.</p> <p>Share information and best practices about what is working</p>	<p>Aimee Gone, DSHS/OIP Regional Manager</p> <p>Denise Kelly, DSHS/CSD Tribal Liaison</p> <p>Tim Fryer, DSHS/CSD Capitol Hill CSOA</p> <p>Francesca Murnan, francescam@sihb.org – Policy Director, SIHB</p> <p>Jonelle McGee, Operations Director, SIHB</p>	<p>Continued communications between CSD/CSD and SIHB to ensure needs are being met. Discussion of possible video conferencing between outstation worker and elders – dependent on policy and approval of HQ.</p>

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			Target Date: June 30, 2023	
6). Provide identified needed training to ESA staff on major principles of federal Indian law	Training <ul style="list-style-type: none"> • 7.01 • Government to Government • Centennial Accord • Other Pertinent Training as ongoing for CSD Staff. • Encourage attendance at Tribal Celebrations and events 	Gain understanding of the history driving the activities of how tribes and state interact and conduct business. Gain an understanding of the tribes' respective history and cultures. Utilize the information from the training(s) to engage tribes at a higher level to better meet their needs	Aimee Gone, DSHS/OIP Regional Manager Target Date: June 30, 2023	7.01 training is now virtual with Aimee Gone, IOP.

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7. Provide Washington Connection training and information to SIHB staff	Training and details for Washington Connection website for SIHB staff to enable them to provide information to relatives/clients with assistance in completing and submitting on-line applications for DSHS benefits.	Continued Partnership/Contract for WaCon Services. Staff at SIHB will be trained, enabling them to best assist relatives/clients with applications for DSHS benefits via WaCon	Anh Ong, Program Consultant anh.ong@dshs.wa.gov Target Date June 30, 2023	Anh Ong, Stephanie and Clayton will coordinate additional WaCon training for new staff.

Completed or Tabled Items	Goal/Activity	Date	Item/Outcome
	DSHS no longer outstations at Thunderbird Treatment Center at this time due to facility temporarily closed.	02/01/2020	Thunderbird Treatment Center W-F 1PM-4:30PM DSHS Outstation Desk Phone: (206) 722-7152 ext. 3252
		02/01/2020	King County Community Partnership to Transition Services (KCCPTS) currently works with the Seattle Indian Health Board at the Thunderbird Treatment Center providing re-entry services and resources for justice involved or previously incarcerated individuals and their families
	7.01 meetings held/scheduled	2020	February 14 th , 2020 at Capitol Hill Community Services Office Next tentatively scheduled biannual meeting will be August 2020. 08/2020 meeting cancelled due to pandemic. Next meeting to be determined. November 4, 2020 – Zoom. Next meetings scheduled 02/24/21 and 08/25/21 (virtual)
	Goal 1 5	02/2020	02/2020: Provided most recent statistical info available for 12/2019 regarding Native American populations receiving benefits from DSHS in Region 2. Used this data as an example of the types of data CSD can provide to SIHB. Will provide updated data quarterly per the request of SIHB. Requesting statistical data information displaying the American Indian population that Seattle Indian Health Board provides assistance and is currently receiving assistance.
	Goal 1 5	11/04/2020	Dan Story went through data reports. Data in the future will be for King County utilizing data from the past six months to identify trends in programs.
	Goal 1 5	11/2021	11/01/2021 Updated contact: Francesca Murnan no longer with SIHB. Updated to SIHB Policy Manager, Christina Diego.
	Goal 3 5	02/2021	DSHS continues to support SIHB operations via DSHS Outstation staff who continue to provide Community Services Division (CSD) program support via onsite eligibility determination for public assistance benefits – at both Seattle Indian Health Board (12 th Avenue Seattle) and Thunderbird Treatment Center (Renton Avenue Seattle) – weekly schedule as follows: Seattle Indian Health Board M-Tu-Th 1PM-4:30PM DSHS Outstation Desk Phone: (206)324-9360
	Goal 3 5	03/2020	03/2020 State and Tribal offices closed and teleworking began due to pandemic.
	Goal 3 5	02/2022	05/2020 to 02/2022: all new programs, program updates and waivers to programs shared via e-mail as received. Clients being served through Statewide Call Center and virtual outstation.

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Goal 3 5	11/18/2020	09/16/2020 Krista Hanley, Behavioral Health Care Coordinator, SIHB requesting re-engagement with CSD for outreach issues. Provided contact info for resolution. Patrick Bowman of Capitol Hill will do presentation for SIHB staff on DSHS programs on 11/18/2020 and Anh Ong will followup with WaCon presentation.	
Goal 4 5	02/24/2021	Presentation from Annie Kirk, King Co DOH on Vaccines (COVID).	
Goal 4 5	10/2018	October 2018: Seattle Indian Health Board/Urban Indian Health Institute (UIHI) presented at the Aging and Long Term Care Administration's (AL TSA) "Money Follows the Person" Tribal Summit in Chehalis.	
Goal 4 5	12/2018	<p>Matthew Doxey, UIHI presented key results in regards to UIHI's King County Elders and Disabled Needs Assessment where 30.4% of Respondents were in the Downtown Seattle area: Urban natives make up 60 – 70% of the native population, and often do not have access to services provided by tribal organizations. This is reflected in over 30 different tribes represented in the survey results. This also aligns with where respondents currently lived or had lived most of their lives. 78.4% of respondents indicated they currently lived in an urban area, while 59.8% of respondents indicated they had lived in urban areas most of their lives.</p> <p>Top Three Health Concerns*: 1. Diabetes 2. Substance Abuse 3. Mental Health</p> <p>Top Three Health Needs*: 1. Housing Assistance 2. Transportation 3. Healthcare Literacy/Assistance</p> <p>*Found that there is a strong correlation between Income and Health.</p>	
Goal 4 5	02/2022	Services provided to relatives/clients through virtual means. Continued conversations and communications with all contacts from CSD/DCS and SIHB to ensure all relatives/clients' needs are being met.	
Goal 5 5	02/2022	11/2020 Outstation re-engagement began 11/2020 (was closed due to Covid).	

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Goal 5 5	01/2020	<p>January 2019 – Concern regarding the US Federal Government Shutdown, which impacted 23% of Seattle Indian Health Board's budget and is particularly harmful to both their inpatient substance use disorder and traditional health service profiles.</p> <p>Seattle Indian Health Board is among the hundreds of Indian Health Care Providers working to reduce gaps in health care services for the millions of American Indian and Alaskan Native citizens that depend on the Indian Health Services (IHS), <u>I</u>HS Direct, <u>T</u>ribal 638, and <u>U</u>rban Indian Health Program, <u>I/T/U</u> system of care.</p> <p>September 2018 – 29th Annual Centennial Accord, Suquamish Clearwater Resort, Suquamish WA:</p> <ul style="list-style-type: none"> ○ Indian Policy Advisory Council (IPAC) 09/24/2019 ○ DSHS & Tribal Leaders Summit 09/24/2019 ○ Centennial Accord 09/25/2019 <p>Where Economic Services Administration (ESA) discussed the Governor's Poverty Reduction Workgroup, the Community Services Division's (CSD) Transforming Case Management efforts, and the Division of Child Support's (DCS) Child Support Schedule Workgroup – in addition to discussing the ESA impacts of the new state agency, the Department of Children, Youth and Families (DCYF).</p>
Goal 5 5	02/2021	<p>02/24/21 SIHB has been providing telehealth services for routine care and is a testing site for Covid-19.. Homelessness investments has just resumed its Street Outreach.</p>
Goal 7 5	08/2021	<p>08/25/2021 Anh, Jessica and Sam will coordinate date, times and staff needing WaCon training and Anh will provide.</p>