

Updated: March 28, 2022

Policy 7.01 Plan and Progress Report

Draft Plan

Timeframe: July 1, 2022 to June 30, 2023

Final Plan

Administration/Division: ESA/CSD (DSHS) **Region/Office:** Region 3/Chehalis CSO

Tribe(s)/RAIO(s): Confederate Tribes of the Chehalis

Most Recent Meeting Date: 03/22/2022

	Yes	No
Met with Tribe?	X	
Tribe provided input?	X	
Tribal approval?		

Implementation Plan

Progress Report

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update Since the Last 7.01 Meeting																								
<p>1. Prepare and disseminate pertinent statistics on the Confederated Tribes of the Chehalis tribal members who receive and access CSD services.</p>	<p>A. The Community Services Division (CSD) will provide quarterly statistics on Chehalis tribal members receiving assistance through CSD programs.</p>	<p>Tribe will be informed about their members' utilization of CSD services.</p>	<p><u>Chehalis Tribe</u> Frances Pickernell</p> <p><u>Region 3 CSD</u> Yvonne Rivera</p> <p><u>Target Date</u> Quarterly</p>	<p>Number of Chehalis tribal households receiving benefits through Chehalis Community Services Office (CSO):</p> <p>February 2022</p> <table border="1" data-bbox="1465 768 1808 909"> <tr><td>SNAP</td><td>13</td><td></td></tr> <tr><td>Medical</td><td>4</td><td></td></tr> <tr><td>TANF</td><td>2</td><td></td></tr> <tr><td>ABD/HEN</td><td>0</td><td></td></tr> </table> <p>Total Statewide (all CSO's):</p> <p>February 2022</p> <table border="1" data-bbox="1465 1044 1808 1185"> <tr><td>SNAP</td><td>101</td><td></td></tr> <tr><td>Medical</td><td>20</td><td></td></tr> <tr><td>TANF</td><td>22</td><td></td></tr> <tr><td>ABD/HEN</td><td>0</td><td></td></tr> </table> <p>*The above numbers represent a point-in-time count for one month and may not be complete due to self-declaration and coding errors.</p>	SNAP	13		Medical	4		TANF	2		ABD/HEN	0		SNAP	101		Medical	20		TANF	22		ABD/HEN	0	
SNAP	13																											
Medical	4																											
TANF	2																											
ABD/HEN	0																											
SNAP	101																											
Medical	20																											
TANF	22																											
ABD/HEN	0																											

Updated: March 28, 2022 <input checked="" type="checkbox"/> Draft Plan <input type="checkbox"/> Final Plan Administration/Division: ESA/CSD (DSHS) Region/Office: Region 3/Chehalis CSO Timeframe: July 1, 2022 to June 30, 2023 Tribe(s)/RAIO(s): Confederate Tribes of the Chehalis Most Recent Meeting Date: 03/22/2022				
Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update Since the Last 7.01 Meeting
2. The Chehalis CSO will work with the Chehalis Tribe to determine their needs for negotiating and/or implementing local Tribal-State agreements, protocols, working agreement, or processes.	A. The Chehalis Tribe will identify needs of their Tribal population and determine whether current programs and policies meet these needs.	Strengthened collaboration between the Chehalis Tribe and the Chehalis CSO, ensuring that Tribal members' needs are met.	<u>Chehalis Tribe</u> Frances Pickernell <u>Office of Indian Policy</u> Heather Hoyle <u>Region 3 CSD</u> Yvonne Rivera <u>Target Date</u> Annual review	The Chehalis Tribe decided to review the 7.01 plan annually. The Chehalis CSO is available for any questions or concerns via phone or email. Questions or concerns may be sent to the management team via email: 021Mgmt@dshs.wa.gov
3. Continue to communicate with the Chehalis Tribe for information sharing, consultation, joint planning, and problem solving.	A. The Chehalis CSO will provide up-to-date information about available trainings, job postings, or program changes to the Chehalis Tribe. The Chehalis CSO will provide training in programs such as Financial Eligibility Supplemental Security Income	To provide better service coordination for Tribal staff, including consistent messaging regarding programs and services for our mutual customers.	<u>Chehalis Tribe</u> Frances Pickernell <u>Office of Indian Policy</u> Heather Hoyle <u>Region 3 CSD</u> Yvonne Rivera <u>Target Date</u> 6/30/2022	The Regional program coordinators and CSD HQ BFET team will provide trainings to the Chehalis tribe to include, TANF, BFET, ABD and SSIF.

	Yes	No
Met with Tribe?	X	
Tribe provided input?	X	
Tribal approval?		

Updated: March 28, 2022

Policy 7.01 Plan and Progress Report

Draft Plan

Timeframe: July 1, 2022 to June 30, 2023

Final Plan

Administration/Division: ESA/CSD (DSHS) **Region/Office:** Region 3/Chehalis CSO

Tribe(s)/RAIO(s): Confederate Tribes of the Chehalis

Most Recent Meeting Date: 03/22/2022

	Yes	No
Met with Tribe?	X	
Tribe provided input?	X	
Tribal approval?		

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update Since the Last 7.01 Meeting
	Facilitation (SSIF), Aged Blind & Disabled (ABD), Temporary Assistance for Needy Families (TANF), and Washington Connections (WACONN)			
	B. The Chehalis CSO will inquire from the Chehalis Tribe to participate on the Chehalis CSO interview hiring panels.	Receive feedback from the tribe for determining the best candidates	<u>Chehalis Tribe</u> Frances Pickernell <u>Region 3 CSD</u> Yvonne Rivera <u>Target Date</u> As vacancies occur	The Chehalis CSO will provide an invitation to participate on the hiring panel for three recruitments that will be closed in April.
	C. Statewide Customer Service Contact Center (CSCC) will share updates and direct contact information	Easier access	<u>Chehalis Tribe</u> Frances Pickernell <u>Customer Service Contact Center (CSCC)</u> Rachel Seidel <u>Target Date</u>	The DSHS CSCC shared an updated contact information with the tribe.

Updated: March 28, 2022

Policy 7.01 Plan and Progress Report

Draft Plan

Timeframe: July 1, 2022 to June 30, 2023

Final Plan

Administration/Division: ESA/CSD (DSHS) **Region/Office:** Region 3/Chehalis CSO

Tribe(s)/RAIO(s): Confederate Tribes of the Chehalis

Most Recent Meeting Date: 03/22/2022

	Yes	No
Met with Tribe?	X	
Tribe provided input?	X	
Tribal approval?		

Implementation Plan

Progress Report

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update Since the Last 7.01 Meeting
	<p>E. Upon request from the tribe, the services of the CSD Mobile CSO—a self-contained mobile office—will be made available to determine eligibility for CSD programs.</p>	<p>Ensure individuals have access to CSD assistance programs during special events or when regular CSD services are interrupted due to disaster or emergency situations</p>	<p>03/28/2022 <u>Chehalis Tribe</u> Frances Pickernell <u>CSD HQ Operations Staff</u> Javier Ruiz Melissa Knox <u>Target Date</u> 08/2022</p>	<p>The DSHS Mobile CSO is scheduled to attend the Tribal Health Fair in August 2022.</p>
	<p>F. As requested by the Chehalis Tribe, the Chehalis CSO will coordinate with the Region 3 Access Consultant to help the tribe become a community partner (assisting agency) through Washington Connection.</p> <ul style="list-style-type: none"> • Training will include information on 	<p>Increased access to state benefits for the Chehalis Tribal members.</p>	<p><u>Chehalis Tribe</u> Frances Pickernell <u>Region 3 CSD</u> Yvonne Rivera <u>Target Date</u> 06/30/2022</p>	<p>Chehalis CSO will provide contact information for Elijah Moon, Region 3 Community Access Consultant. Consultant will reach out to the tribe regarding becoming a WaCon Community Partner.</p>

Implementation Plan		Progress Report		
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update Since the Last 7.01 Meeting
	setting up Secure Access Washington (SAW) and Client Benefit Accounts			
	G. The Chehalis CSO will consult with the Chehalis Tribe on assessments such as Teen Living Assessment (TLA), Time Limit Extension (TLE), and Non Compliance Sanctions (NCS).	Inclusion of the Chehalis Tribe in the assessment process.	<u>Chehalis Tribe</u> Frances Pickernell <u>Region 3 CSD</u> Karrie Antilla <u>Target Date</u> As requested	The Chehalis CSO will invite the Tribe to attend future TLA, TLE, and NCS case assessments.
	H. The Chehalis CSO will take the lead in introducing the Tribal Social Services Director to the Lewis county United Way Executive Director.	To enhance collaboration and resource sharing.	<u>Chehalis Tribe</u> Frances Pickernell <u>Region 3 CSD</u> Yvonne Rivera <u>Target Date</u> 3/25/2022	Email introductions were made with the United Way Director, Christian Bruhn on 3/25/2022

Completed or Tabled Items

Goal/Activity/Outcome	Date	Item Description
CSD will provide training for Tribal staff on Basic Food Employment & Training (BFET) program services and accessibility as requested	10/23/2019 Tabled	The Chehalis Tribe decided that at this time they are not in need of BFET services.
The Answer Phone (secure line for individuals receiving benefits to access information about their case).	10/23/19 Tabled	Answer Phone presentation
Goal #3, Activity D – Follow-up on the Chehalis Tribe’s request for inquiry access to ACES online.	July 2, 2018 Completed	In 2017, Chehalis CSO Administrator referred this issue to Martin Bohl, Tribal Relations at HQ. Mr. Bohl reviewed the Agency Contracts Database for existing agreements between the state and the Confederated Tribes of the Chehalis Reservation and forwarded on a database access request form. Request for ACES access was denied on 7/2/18 by ESA Data Sharing Committee, as tribe does not administer Tribal TANF. Tribal staff was referred to Children’s Administration to inquire about accessing client information for Indian Child Welfare investigations.
Goal #3, Activity A – Continue to openly communicate for information sharing, planning, etc. Improve the service delivery of DSHS programs to Tribal members.	September 13, 2017 Completed	The Mobile Unit followed up on the Tribe’s request for attending the Chehalis Tribal Health Fair in September. A couple of staff attended with laptops.
Goal #3, Activity A – Continue to openly communicate for information sharing, planning, etc. Improve the service delivery of DSHS programs to Tribal members.	September 13, 2017 Completed	The Mobile Unit followed up on the Tribe’s request for attending the Chehalis Tribal Health Fair in September. A couple of staff attended with laptops.

<p>Goal #3, Activity A – Continue to openly communicate for information sharing, planning, etc. Improve the service delivery of DSHS programs to Tribal members.</p>	<p>August 2017 Completed</p>	<p>The Office of Indian Policy completed a review of the Manual to confirm that it accurately reflects the Indian Disregard and Per Capita.</p>
<p>Goal #1, Activity B – Prepare and disseminate pertinent statistics/Chehalis Tribe requests a report by age category to identify children receiving benefits, specifically medical and food, for the past 3 years.</p>	<p>January 2017 Completed</p>	<p>The CSO provided a report that identified children receiving medical and food benefits for the past three years.</p>
<p>Goal #3, Activity A - Improve the service delivery of DSHS programs to Tribal members.</p>	<p>February 2016 Completed</p>	<p>DSHS, Martin Bohl, Tribal Relations Program Administrator for TANF (360-725-4656 Martin.bohl@dshs.wa.gov) Shared information from the Community Service Department Headquarters to assist the Tribe in accessing services offered through the Department of Social Health Services.</p> <p>The CSD Tribal Relations and TANF Program Administrator presented information on Washington Connections as a resource available to the Tribe and provided an update on additional information on Tribal eligibility, such as: sources of unearned income, application of Indian Country Disregard, and the American Indian Labor Force Report, published by the Department of Interior</p>

Contact Information

DSHS Contacts	Tribal Contacts
Heather Hoyle Region 3 South Regional Manager Heather.hoyle@dshs.wa.gov 360-725-4880	Frances Pickernell Director of Social Services fpickernell@chehalistribe.org 360-709-1754
Kristine Hammond Deputy Regional Administrator CSD Region 3 Regional Tribal Liaison kristine.hammond@dshs.wa.gov 360-587-3149	Holli Gomes APS Social Worker hgomes@chehalistribe.org 360-709-1745
Rodriguez Eddie Regional Administrator CSD Region 3 Eddie.rodriquez@dshs.wa.gov 253-476-7044	Christibeth Klatush ICW Social Worker bklatush@chehalistribe.org 360-709-1776
Yvonne Rivera CSO Administrator yvonne.rivera@dshs.wa.gov 021Mgmt@dshs.wa.gov 360-740-3801 360-481-9694 cell	Amy Mendoza Family Services Coordinator amendoza@chehalistribe.org 360-709-1750
Rachel Seidel, Southwest Administrator Customer Service Contact Center rachel.seidel2@dshs.wa.gov 360-764-0162	
Karrie Antilla Social Services Supervisor karrie.antilla@dshs.wa.gov 021Mgmt@dshs.wa.gov	
Thelma Baltazar Public Benefits Specialist Supervisor thelma.baltazar@dshs.wa.gov 021Mgmt@dshs.wa.gov	

<p>Mary Anderson Tribal Relations Program Administrator for TANF mary.anderson@dshs.wa.gov 360-651-6845</p>	
<p>Javier Ruiz Mobile CSO Administrator javier.ruiz@dshs.wa.gov 360-480-4772</p>	
<p>Melissa Knox West Mobile CSO Supervisor Melissa.knox@dshs.wa.gov 360-628-6647</p>	
<p>David Skaar BFET Supervisor david.skaar@dshs.wa.gov 206-406-6862</p>	
<p>Spring Benson Basic Food Employment and Training (BFET) Administrator spring.benson@dshs.wa.gov 360-397-9632 360-522-0179 cell</p>	
<p>Elijah Moon Washington Connections elijah.moon@dshs.wa.gov</p>	