

Date updated: March 18, 2025

- ☒ Draft Plan  
☐ Final Plan

### DSHS Policy 7.01 Plan

July 1, 2025 to June 30, 2026 Annual Plan and Progress Report

Nisqually Tribe/UIO and

ESA: Division of Child Support (DCS), Region 3, Olympia Office

(contact information listed at end of plan)

	Yes	No
Met with Tribe/UIO?		x
Tribal input received?		x
Tribal approval of plan?		x

Most recent meeting date: 03/22/2024

Implementation Plan				Progress Report																																										
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update																																										
1) Provide child support services to Nisqually Tribe. Provide information regarding our services to Nisqually tribal staff.	Olympia tribal team works all cases for Nisqually tribal members and employees of the Nisqually Tribe.	Services provided as appropriate.  Members and employees of the Nisqually Tribe can expect to interact with knowledgeable staff.	Marie McDonald Lorna Kalama Jacqueline Johnson Melissa Kover Natalia Guenther Heather Hoyle  Target Date: Annually	All Nisqually tribal members’ cases are assigned to Natalia Guenther.  The Nisqually child support caseload currently has open cases involving 51 non-custodial parents (NCPs) whom self-identify as members of the Nisqually Tribe.  Attached is a chart showing child support collections from 7/2024 – 12/2024 (most recent collection data). The Division of Child Support will provide a child support collections report on an annual basis. <table><tr><th>Month</th><th>Monthly support obligation</th><th>Current support collected</th><th>Arrears collected</th><th># of NCPs</th><th># of NCPs paying</th></tr><tr><td>Jul-2024</td><td>\$ 9,138.78</td><td>\$ 4,146.78</td><td>\$ 5,947.99</td><td>52</td><td>17</td></tr><tr><td>Aug-2024</td><td>\$ 9,138.78</td><td>\$ 4,041.38</td><td>\$ 5,823.00</td><td>52</td><td>19</td></tr><tr><td>Sep-2024</td><td>\$ 9,138.78</td><td>\$ 3,921.78</td><td>\$ 2,730.64</td><td>52</td><td>17</td></tr><tr><td>Oct-2024</td><td>\$ 9,249.78</td><td>\$ 4,694.28</td><td>\$ 3,613.46</td><td>51</td><td>18</td></tr><tr><td>Nov-2024</td><td>\$ 9,249.78</td><td>\$ 2,957.28</td><td>\$ 3,158.00</td><td>51</td><td>18</td></tr><tr><td>Dec-2024</td><td>\$ 9,249.78</td><td>\$ 4,501.78</td><td>\$ 3,552.00</td><td>51</td><td>16</td></tr></table> The Nisqually tribal caseload also includes non-tribal NCPs whom are employed by the Nisqually Tribe.	Month	Monthly support obligation	Current support collected	Arrears collected	# of NCPs	# of NCPs paying	Jul-2024	\$ 9,138.78	\$ 4,146.78	\$ 5,947.99	52	17	Aug-2024	\$ 9,138.78	\$ 4,041.38	\$ 5,823.00	52	19	Sep-2024	\$ 9,138.78	\$ 3,921.78	\$ 2,730.64	52	17	Oct-2024	\$ 9,249.78	\$ 4,694.28	\$ 3,613.46	51	18	Nov-2024	\$ 9,249.78	\$ 2,957.28	\$ 3,158.00	51	18	Dec-2024	\$ 9,249.78	\$ 4,501.78	\$ 3,552.00	51	16
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	Provide direct access to Olympia tribal team via dedicated toll free number 866-850-1496.	Nisqually members' calls are automatically routed to the tribal team.	<p>The direct contact for Nisqually members is</p> <p>Natalia Guenther</p> <p><b>Target Date:</b> On Demand</p>	Nisqually caseload calls are directed to Natalia Guenther. If Natalia is unavailable, those calls are taken by other tribal liaisons in the Olympia office.
<b>2) Ensure Communication with Nisqually Tribe for information sharing, joint planning and problem solving.</b>	Meet with tribe upon request for 7.01 planning and other meetings.	To ensure that the Nisqually Tribe is informed about child support issues and enable problem solving.	<p>Marie McDonald Lorna Kalama Jacqueline Johnson Melissa Kover Natalia Guenther Heather Hoyle</p> <p><b>Target Date:</b> Annually</p>	<p>The Nisqually Tribe has yet to set a date for the 2025-2026 7.01 meeting.</p> <p>The Nisqually Tribe met with DCS for the annual 7.01 meeting on 3/22/2024.</p>

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
<b>3) Identify needs of American Indian clients &amp; communities and whether current programs and policies meet these needs.</b>	<p>The Olympia Tribal Team is committed to meeting with the Nisqually tribal staff and Nisqually tribal clients for outreach monthly to be available to Tribal members and Tribal staff to resolve any child support issues, help with paperwork etc.</p> <p>The Nisqually Tribe will invite DCS staff to participate in community events and the Tribal Team will attend Nisqually community events when available.</p>	<p>Complete outreach efforts to ensure cultural awareness and that the current programs and policies meet these needs.</p> <p>Participation in outreach will assist tribal members with being more comfortable working with child support.</p>	<p>Natalia Guenther Jesse Youckton</p> <p><b>Target Date:</b> Monthly</p>	<p>DCS completed the following outreach during the period 7/2024 – present.</p> <ul style="list-style-type: none"> <li>• Monthly outreach on first Tuesday of each month.</li> <li>• 9/25/2024 – Quarterly PTFS event</li> <li>• 11/6/2024 – Quarterly PTFS event</li> <li>• 2/12/2025 – Quarterly PTFS event</li> </ul> <p>Olympia tribal team looks forward to participating in future Nisqually community events that we are invited to.</p>
<b>4) The Division of Child Support and the Nisqually Tribe will share training and educational opportunities.</b>	<p>Educating Nisqually tribal staff on child support issues so they can better address concerns and questions from community members.</p> <p>The Division of Child Support is willing to provide “Child Support 101” training to Nisqually tribal staff and the Nisqually community.</p>	<p>Nisqually staff will be better equipped to counsel community members regarding their child support issues. Nisqually tribal community members will have a better understanding of how support is calculated and options available to them such as modification, conference board write-offs etc.</p>	<p>Natalia Guenther</p> <p><b>Target Date:</b> On Demand</p>	<p>The Division of Child Support would like to continue to participate in the Nisqually TANF orientation.</p>

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
<b>5) DSHS Staff will be trained on the American Indian Policy, Administrative Policy 7.01 and Government to Government Training by GOIA.</b>	Facilitate training of 7.01 policy and Government to Government training for new staff.	Staff will be trained on government-to-government relations and how DSHS works with tribes.	Chris Franks Heather Hoyle  <b>Target Date:</b> On Demand	

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### CONTACT INFORMATION NISQUALLY TRIBE

Name	Title	Phone	E-Mail
Marie McDonald	Community Service Director	360-456-5221	McDonald.Marie@nisqually-nsn.gov
Lorna Kalama	TANF Site Manager	360-456-5237 x2159	Kalama.Lorna@nisqually-nsn.gov
Jesse Youckton	Intake Specialist	360-456-5237 x2210	Youckton.Jesse@nisqually-nsn.gov

**CONTACT INFORMATION FOR STATE OF WASHINGTON**

Name	Title	Phone	E-Mail
Jaci Johnson	District Manager	360-664-6978	Jacqueline.johnson@dshs.wa.gov
Melissa Kover	Tribal Supervisor	360-664-6876	Melissa.kover2@dshs.wa.gov
Natalia Guenther	Tribal Liaison	360-664-6859	Natalia.guenther@dshs.wa.gov
Heather Hoyle	Office of Indian Policy Regional 3 Manager South	360-522-6018	Heather.hoyle@dshs.wa.gov

## CRITERIA USED FOR CASES TO BE INCLUDED IN DCS TRIBAL CASELOAD

- A tribal case includes, at the minimum, one **or** more of the following:
  - A noncustodial parent (NCP) who is a member of a federally recognized Washington tribe.
  - An NCP who is not a member of a federally recognized Washington tribe, but is employed by the tribe, a tribal enterprise, or an Indian owned business located on a reservation or trust land in Washington, if:
    - An enforceable order exists, or
    - An enforceable order does not exist, but the Tribal Liaison recommended including the case in a tribal caseload.
  - A party included under a cooperative child support agreement with DCS.
  - A party receiving program services from a Washington:
    - Tribal TANF (Temporary Assistance for Needy Families) program.
    - Tribal IV-D program.
  - Paternity needs to be established and CP is a member of a Washington Tribe with a Tribal IV-D program.
  - Cases associated with a Washington tribal TANF case.
  - A Washington tribal TANF arrears-only case.
- A case involving other tribal connections.
  - Such as: One or more parties are members of a tribe. The NCP, CP or child has a tribal surname. The NCP, CP or child lives on or near a reservation. The NCP has a tribal employer. The NCP or CP has tribal income or assets. The NCP, CP or child receives tribal services. The tribe has a IV-D, TANF or foster care program. A CP has an associated tribal TANF arrears only case. The child was conceived on an Indian reservation. The child is potentially eligible for tribal enrollment. There is an existing tribal court order. DCS has a cooperative agreement or informal process with the tribe. A party receives Indian Health Services benefits.

## Historical Goals not Actively Being Pursued

(1) Plan Year	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
2019 – 2020	Monthly Outreach		Lisa Vasquez	Lisa completed regular outreach on the first Tuesday of each month. No outreach since 3/12/2020 due to COVID.
2020 – 2021	Monthly Outreach		Lisa Vasquez	COVID
2021 – 2022	Monthly Outreach		Lisa Vasquez Natalia Guenther	COVID. Natalia became the tribal liaison 12/2021 as Lisa retired.
2022 – 2023	Monthly Outreach		Natalia Guenther	Outreach resumed the first Tuesday of every month.
	Participating in Community Resource Gatherings		Natalia Guenther	Natalia attended PTFS on 2/15/2023.
2023 - 2024	Monthly Outreach		Natalia Guenther	Natalia completed outreach on the first Tuesday of each month.
	Participating in Community Resource Gatherings		Natalia Guenther	Natalia attended PTFS on 8/23/2023, 11/7/2023, 2/21/2024, and 5/15/2024.
2024 - 2025	Monthly Outreach		Natalia Guenther	Natalia completed outreach on the first Tuesday of each month.
	Participating in Community Resource Gatherings		Natalia Guenther	Natalia attended PTFS on 9/25/2024, 11/6/2024, 2/12/2025 to date.