

Date updated: February 14, 2025

- ☒ Draft Plan
☐ Final Plan

DSHS Policy 7.01 Plan

July 1, 2025 to June 30, 2026 Annual Plan and Progress Report

Quinault Tribe/UIO and

ESA: Division of Child Support (DCS), Region 3, Olympia Office

(contact information listed at end of plan)

	Yes	No
Met with Tribe/UIO?		x
Tribal input received?		x
Tribal approval of plan?		x

Most recent meeting date: 04/10/2023

Implementation Plan				Progress Report																																										
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update																																										
1) Provide child support services to Quinault tribe. Provide information regarding our services to Quinault tribal staff.	Olympia tribal team works all cases for Quinault tribal members and employees of the Quinault tribe.	Services provided as appropriate. Members and employees of the Quinault tribe can expect to interact with knowledgeable staff.	Jacqueline Johnson Melissa Kover Stephanie Silberlicht Gina James Debbie Martin Lynn Cheney Heather Hoyle Target Date: Annually	<p>All Quinault tribal members’ cases are assigned to Stephanie Silberlicht.</p> <p>The Quinault child support caseload currently has open cases involving 159 non-custodial parents (NCPs) whom self-identify as members of the Quinault tribe.</p> <p>Attached is a chart showing child support collections from 7/2024 – 12/2024 (most recent collection data). The Division of Child Support will provide a child support collections report on an annual basis.</p> <table><tr><th>Month</th><th>Monthly support obligation</th><th>Current support collected</th><th>Arrears collected</th><th># of NCPs</th><th># of NCPs paying</th></tr><tr><td>Jul-2024</td><td>\$ 19,628.53</td><td>\$ 7,341.23</td><td>\$ 7,894.66</td><td>157</td><td>43</td></tr><tr><td>Aug-2024</td><td>\$ 20,003.53</td><td>\$ 8,628.78</td><td>\$ 3,987.06</td><td>158</td><td>46</td></tr><tr><td>Sep-2024</td><td>\$ 19,641.53</td><td>\$ 7,021.30</td><td>\$ 11,251.95</td><td>159</td><td>45</td></tr><tr><td>Oct-2024</td><td>\$ 19,647.53</td><td>\$ 9,265.17</td><td>\$ 13,584.02</td><td>157</td><td>43</td></tr><tr><td>Nov-2024</td><td>\$ 20,652.53</td><td>\$ 7,657.92</td><td>\$ 2,997.17</td><td>155</td><td>38</td></tr><tr><td>Dec-2024</td><td>\$ 22,061.14</td><td>\$ 7,367.08</td><td>\$ 9,333.37</td><td>159</td><td>43</td></tr></table> <p>The Quinault tribal caseload also includes non-tribal NCPs whom are employed by the Quinault tribe.</p>	Month	Monthly support obligation	Current support collected	Arrears collected	# of NCPs	# of NCPs paying	Jul-2024	\$ 19,628.53	\$ 7,341.23	\$ 7,894.66	157	43	Aug-2024	\$ 20,003.53	\$ 8,628.78	\$ 3,987.06	158	46	Sep-2024	\$ 19,641.53	\$ 7,021.30	\$ 11,251.95	159	45	Oct-2024	\$ 19,647.53	\$ 9,265.17	\$ 13,584.02	157	43	Nov-2024	\$ 20,652.53	\$ 7,657.92	\$ 2,997.17	155	38	Dec-2024	\$ 22,061.14	\$ 7,367.08	\$ 9,333.37	159	43
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(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
	Provide direct access to Olympia tribal team via dedicated toll free number 866-850-1496.	Quinault members' calls are automatically routed to the tribal team.	The direct contact for Quinault members is: Stephanie Silberlicht Target Date: On Demand	Quinault caseload calls are directed to Stephanie. If Stephanie is unavailable, those calls are taken by other tribal liaisons in the Olympia office.
2) Ensure Communication with Quinault Tribe for information sharing, joint planning and problem solving.	Meet with tribe upon request for 7.01 planning and other meetings.	To ensure that the Quinault tribe is informed about child support issues and enable problem solving.	Gina James Debbie Martin Lynn Cheney Jacqueline Johnson Melissa Kover Stephanie Silberlicht Heather Hoyle Target Date: Annually	The Quinault tribe has yet to set a date for the 2025 - 2026 7.01 meeting. The Quinault tribe last met with DCS for the annual 7.01 meeting on 04/10/2023.
	Quinault IV-D program to provide a monthly summary report per the Federal Offset Agreement to the Division of Child Support by the 10th of each month. The Division of Child Support will provide whatever support is needed to achieve the goal of providing a monthly report.	Debts on the Quinault caseload will be accurate for Federal Offset purposes.	Stephanie Silberlicht Gina James Target Date: By the 10 th of every month.	Quinault tribe is routinely providing the report by the 10 th of every month.

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
	The Division of Child Support will communicate and coordinate with Quinault IV-D staff to determine if Quinault wants jurisdiction before DCS proceeds with paternity establishment and resulting support order.	Paternity establishment for Quinault tribal members.	Stephanie Silberlicht Target Date: On Demand	Stephanie routinely communicates with Quinault IV-D staff to determine if Quinault wants jurisdiction before DCS proceeds on paternity and/or order establishment.
3) Identify needs of American Indian clients & communities and whether current programs and policies meet these needs.	<p>The Olympia tribal team is committed to meeting with the Quinault tribal staff and Quinault tribal clients for outreach every other month to be available to tribal members and tribal staff to resolve any child support issues, help with paperwork etc.</p> <p>The Division of Child Support is interested in participating in events such as resource fairs, health fairs or other events held to benefit the Quinault community. The Quinault tribe will notify DCS of upcoming events that they would like DCS to participate in.</p>	<p>Complete outreach efforts to ensure cultural awareness and that the current programs and policies meet these needs.</p> <p>Participation in outreach will assist tribal members with being more comfortable working with child support.</p>	Target Date: 	<p>DCS completed the following outreach during the period 7/2024 – present.</p> <ul style="list-style-type: none"> • 7/30/2024 – Day trip • 9/30/2024 – 10/1/2024 – Overnight trip • 1/14/2025 – Day trip <p>--</p> <ul style="list-style-type: none"> • 11/19/2024 day trip cancelled due to travel freeze • 12/19/2024 day trip cancelled due to storm <p>Olympia tribal team looks forward to participating in Quinault community events that we are invited to.</p>
4) The Division of Child Support and the Quinault Tribe will share training and educational opportunities.	Educating Quinault tribal staff on child support issues so they can better address concerns and questions from community members.	Quinault staff will be better equipped to counsel community members regarding their child support issues. Quinault	Stephanie Silberlicht Target Date: On Demand	

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
	The Division of Child Support is willing to provide “Child Support 101” training to Quinault tribal staff and the Quinault community.	tribal community members will have a better understanding of how support is calculated and options available to them such as modification, conference board write-offs etc.		
	The Division of Child Support is willing to provide training on the use of SEMS Web to staff of the Quinault IV-D program.	Ensure Quinault IV-D staff have the skills and knowledge necessary to effectively use the SEMS Web program.	Stephanie Silberlicht Target Date: On Demand	
5) The Division of Child Support is willing to partner with the Quinault Tribe in developing strategies aimed at increasing the number of tribal members paying toward their child support obligation.	The Division of Child Support is willing to meet with the Quinault social services staff to discuss strategies that result in increasing the amount of child support received each month.	Increase in the number of non-custodial parents supporting their children with child support payments.	Stephanie Silberlicht Target Date: On Demand	

CONTACT INFORMATION QUINAULT TRIBE

Name	Title	Phone	E-Mail
Gina James	Program Manager – Child Support Services	360-276-8211 x4205	Gjames@quinault.org
Debbie Martin	Administration Director	360-276-8211 x4010	Dmartin@quinault.org
Lynn Cheney	Administrative Assistant	360-276-8211 x4201	Lcheney@quinault.org

CONTACT INFORMATION FOR STATE OF WASHINGTON

Name	Title	Phone	E-Mail
Jaci Johnson	District Manager	360-664-6978	Jacqueline.johnson@dshs.wa.gov
Melissa Kover	Tribal Supervisor	360-664-6876	Melissa.kover2@dshs.wa.gov
Stephanie Silberlicht	Tribal Liaison	360-664-6977	Stephanie.silberlicht@dshs.wa.gov
Heather Hoyle	Regional Manager – Office of Indian Policy	360-522-6018	Heather.hoyle@dshs.wa.gov

CRITERIA USED FOR CASES TO BE INCLUDED IN DCS TRIBAL CASELOAD

- A tribal case includes, at the minimum, one **or** more of the following:
 - A noncustodial parent (NCP) who is a member of a federally recognized Washington tribe.
 - An NCP who is not a member of a federally recognized Washington tribe, but is employed by the tribe, a tribal enterprise, or an Indian owned business located on a reservation or trust land in Washington, if:
 - An enforceable order exists, or
 - An enforceable order does not exist, but the Tribal Liaison recommended including the case in a tribal caseload.
 - A party included under a cooperative child support agreement with DCS.
 - A party receiving program services from a Washington:
 - Tribal TANF (Temporary Assistance for Needy Families) program.
 - Tribal IV-D program.
 - Paternity needs to be established and CP is a member of a Washington Tribe with a Tribal IV-D program.
 - Cases associated with a Washington tribal TANF case.
 - A Washington tribal TANF arrears-only case.
- A case involving other tribal connections.
 - Such as: One or more parties are members of a tribe. The NCP, CP or child has a tribal surname. The NCP, CP or child lives on or near a reservation. The NCP has a tribal employer. The NCP or CP has tribal income or assets. The NCP, CP or child receives tribal services. The tribe has a IV-D, TANF or foster care program. A CP has an associated tribal TANF arrears only case. The child was conceived on an Indian reservation. The child is potentially eligible for tribal enrollment. There is an existing tribal court order. DCS has a cooperative agreement or informal process with the tribe. A party receives Indian Health Services benefits.

Historical Goals not Actively Being Pursued

(1) Plan Year	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
2020 – 2021	Explore alternate options for collection/enforcement by gaining the ability to suspend driver and professional licenses to Quinault Tribal members that were not paying their child support.		Stephanie Silberlicht Ann Bailie	Language added to the Quinault orders that allows for suspension of licenses by serving individuals by regular mail rather than service by certified mail.
2021 – 2022	Outreach		Stephanie Silberlicht Ann Bailie	Completed outreach as requested.
2022 – 2023	Outreach		Stephanie Silberlicht Ann Bailie	Completed outreach as requested.
2023 – 2024	Outreach		Stephanie Silberlicht Ann Bailie	Completed outreach on 7/25/2023, 9/18/2023, 11/13/2023, 1/30/2024, 3/13/2024, 4/16/2024
	SEMS training		Stephanie Silberlicht Ann Bailie	Completed SEMS training January 30, 2024.
2024 – 2025	Outreach		Stephanie Silberlicht Ann Bailie	Completed outreach on 7/30/2024, 9/30/2024 – 10/1/2024, 1/14/2025. Scheduled outreach on 11/19/2024 was canceled due to travel freeze. Scheduled outreach on 12/19/2024 was canceled due to storm. Ann Bailie retired effective 11/25/2024.