

Date updated: February 7, 2025

- ☒ Draft Plan
☐ Final Plan

DSHS Policy 7.01 Plan

July 1, 2025 to June 30, 2026 Annual Plan and Progress Report

Shoalwater Bay/UIO and

ESA: Division of Child Support (DCS), Region 3, Olympia Office

(contact information listed at end of plan)

	Yes	No
Met with Tribe/UIO?		x
Tribal input received?		x
Tribal approval of plan?		x

Most recent meeting date: 03/29/2017

Implementation Plan				Progress Report																																										
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update																																										
1) Provide child support services to Shoalwater members. Provide information regarding our services to Shoalwater tribal staff.	Olympia tribal team works all cases for Shoalwater tribal members and employees of the Shoalwater Bay tribe.	<p>Services provided as appropriate.</p> <p>Members and employees of the Shoalwater Bay tribe can expect to interact with knowledgeable staff.</p>	<p>Jacqueline Johnson Melissa Kover Jill Thibault Kathirine Horne Charlene Nelson Heather Hoyle</p> <p>Target Date: Annually</p>	<p>All Shoalwater Bay tribal members’ cases are assigned to Jill Thibault.</p> <p>The Shoalwater Bay child support caseload currently has open cases involving 0 non-custodial parents (NCPs) whom self-identify as members of the Shoalwater Bay tribe.</p> <p>Attached is a chart showing child support collections from 7/2024 – 12/2024 (most recent collection data). The Division of Child Support will provide a child support collections report on an annual basis.</p> <table><tr><th>Month</th><th>Monthly support obligation</th><th>Current support collected</th><th>Arrears collected</th><th># of NCPs</th><th># of NCPs paying</th></tr><tr><td>Jul-2024</td><td>\$ -</td><td>\$ -</td><td>\$ -</td><td>0</td><td>0</td></tr><tr><td>Aug-2024</td><td>\$ -</td><td>\$ -</td><td>\$ -</td><td>0</td><td>0</td></tr><tr><td>Sep-2024</td><td>\$ -</td><td>\$ -</td><td>\$ -</td><td>0</td><td>0</td></tr><tr><td>Oct-2024</td><td>\$ -</td><td>\$ -</td><td>\$ -</td><td>0</td><td>0</td></tr><tr><td>Nov-2024</td><td>\$ -</td><td>\$ -</td><td>\$ -</td><td>0</td><td>0</td></tr><tr><td>Dec-2024</td><td>\$ -</td><td>\$ -</td><td>\$ -</td><td>0</td><td>0</td></tr></table> <p>The Shoalwater Bay tribal caseload also includes non-tribal NCPs whom are employed by the Shoalwater Bay tribe.</p>	Month	Monthly support obligation	Current support collected	Arrears collected	# of NCPs	# of NCPs paying	Jul-2024	\$ -	\$ -	\$ -	0	0	Aug-2024	\$ -	\$ -	\$ -	0	0	Sep-2024	\$ -	\$ -	\$ -	0	0	Oct-2024	\$ -	\$ -	\$ -	0	0	Nov-2024	\$ -	\$ -	\$ -	0	0	Dec-2024	\$ -	\$ -	\$ -	0	0
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Dec-2024	\$ -	\$ -	\$ -	0	0																																									

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
	Provide direct access to tribal team via dedicated toll free number 866-850-1496.	Shoalwater Bay members' calls are automatically routed to the tribal team.	The direct contact is: Jill Thibault Target Date: On Demand	Shoalwater Bay members' calls that come in to the Olympia office are currently routed to Jill Thibault. If she is unavailable those calls will be routed to the other tribal liaisons in the Olympia office.
2) Ensure communication with Shoalwater Bay Tribe for information sharing, joint planning and problem solving.	Meet with tribe upon request for 7.01 planning and other meetings.	To ensure that the Shoalwater Bay tribe is informed about child support issues and enable problem solving.	Jacqueline Johnson Melissa Kover Jill Thibault Kathirine Horne Charlene Nelson Heather Hoyle Target Date: Annually	The Shoalwater Bay tribe met with DCS for 7.01 meeting on 3/29/2017 for the 7/2017 – 6/2018 plan year. The Shoalwater Bay tribe has not participated in 7.01 meetings or ongoing outreach since last 7.01 meeting. Shoalwater Bay tribe honors the wage withholding orders they receive from DCS. DCS regularly communicates with payroll for Shoalwater Bay tribal employers.
3) Identify needs of American Indian clients & communities and whether current programs and policies meet these needs.	Educate Shoalwater Bay social services staff and/or tribal members on child support issues.	Social services staff are better equipped to address questions and concerns community member have regarding child support issues. Complete outreach efforts to ensure cultural awareness and that the current programs and	Jacqueline Johnson Melissa Kover Jill Thibault Kathirine Horne Charlene Nelson Heather Hoyle Target Date: On Demand	

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
4) The Division of Child Support and the Shoalwater Bay Tribe will share training and educational opportunities.	The Division of Child Support is more than willing to meet with Social Services staff and/or community members on child support issues such as modifying child support obligations and conference board write-off's etc.	policies meet these needs. Participation in outreach will assist tribal members with being more comfortable working with child support.	Jacqueline Johnson Melissa Kover Jill Thibault Kathirine Horne Charlene Nelson Target Date: On Demand	DCS is willing to provide direct services and outreach at the tribe for Shoalwater Bay members on a quarterly, or annual basis.
	Participating in events held to benefit Shoalwater Bay Tribe. DCS is interested in participating in events such as Georgetown Days Cultural Fair and other such events.	Participation in outreach will assist tribal members with being more comfortable working with child support.	Jacqueline Johnson Melissa Kover Jill Thibault Kathirine Horne Charlene Nelson Target Date: On Demand	

CONTACT INFORMATION SHOALWATER BAY TRIBE

Name	Title	Phone	E-Mail
Kathirine Horne	Social Services Director	360-267-8134	Khorne@shoalwaterbay-nsn.gov
Charlene Nelson	Tribal Chairperson	360-267-8101	Cnelson@shoalwaterbay-nsn.gov

CONTACT INFORMATION FOR STATE OF WASHINGTON

Name	Title	Phone	E-Mail
Jaci Johnson	District Manager	360-664-6978	Jacqueline.johnson@dshs.wa.gov
Melissa Kover	Tribal Supervisor	360-664-6876	Melissa.kover2@dshs.wa.gov
Jill Thibault	Tribal Liaison	360-664-6941	Jill.thibault1@dshs.wa.gov
Heather Hoyle	Region 3 Manager South – OIP	360-522-6018	Heather.hoyle@dshs.wa.gov

CRITERIA USED FOR CASES TO BE INCLUDED IN DCS TRIBAL CASELOAD

- A tribal case includes, at the minimum, one **or** more of the following:
 - A noncustodial parent (NCP) who is a member of a federally recognized Washington tribe.
 - An NCP who is not a member of a federally recognized Washington tribe, but is employed by the tribe, a tribal enterprise, or an Indian owned business located on a reservation or trust land in Washington, if:
 - An enforceable order exists, or
 - An enforceable order does not exist, but the Tribal Liaison recommended including the case in a tribal caseload.
 - A party included under a cooperative child support agreement with DCS.
 - A party receiving program services from a Washington:
 - Tribal TANF (Temporary Assistance for Needy Families) program.
 - Tribal IV-D program.
 - Paternity needs to be established and CP is a member of a Washington Tribe with a Tribal IV-D program.
 - Cases associated with a Washington tribal TANF case.
 - A Washington tribal TANF arrears-only case.
- A case involving other tribal connections.
 - Such as: One or more parties are members of a tribe. The NCP, CP or child has a tribal surname. The NCP, CP or child lives on or near a reservation. The NCP has a tribal employer. The NCP or CP has tribal income or assets. The NCP, CP or child receives tribal services. The tribe has a IV-D, TANF or foster care program. A CP has an associated tribal TANF arrears only case. The child was conceived on an Indian reservation. The child is potentially eligible for tribal enrollment. There is an existing tribal court order. DCS has a cooperative agreement or informal process with the tribe. A party receives Indian Health Services benefits.

Historical Goals not Actively Being Pursued

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update
2016 – 2017	Outreach		Eric Stender Dorothea Dunn	2/2/2017 Eric and Dorothea met with Kathirine & Charlene to discuss child support and tribal issues.
2017 – 2018	Outreach		Dorothea Dunn	No outreach was requested by the tribe.
2018 -2019	Outreach		Dorothea Dunn	No outreach was requested by the tribe.
2019 - 2020	Outreach		Dorothea Dunn Stephanie Silberlicht	COVID - No outreach was requested by the tribe. Stephanie replaced Dorothea as the tribal liaison.
2020 - 2021	Outreach		Stephanie Silberlicht	COVID -No outreach was requested by the tribe. DCS regularly communicates with payroll for Shoalwater Bay tribal employers.
2021 - 2022	Outreach		Stephanie Silberlicht	COVID -No outreach was requested by the tribe. DCS regularly communicates with payroll for Shoalwater Bay tribal employers.
2022 - 2023	Outreach		Natalia Guenther	No outreach was requested by the tribe. DCS regularly communicates with payroll for Shoalwater Bay tribal employers.
2023 - 2024	Outreach		Natalia Guenther	No outreach was requested by the tribe. DCS regularly communicates with payroll for Shoalwater Bay tribal employers.
2024 -2025	Outreach		Natalia Guenther Jill Thibault	No outreach was requested by the tribe. DCS regularly communicates with payroll for Shoalwater Bay tribal employers. Jill became tribal liaison effective 1/20/2025.