

Department of Social and Health Services

Olympia, Washington

EAZ Manual

Revision # 790
Category Benefit Errors – Basic Food Overpayments
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Summary

Edits have been posted to the **Benefit Errors – Basic Food Overpayments** section of the EAZ Manual to emphasize certain Clarifying Information about intentional program violation (IPV) overpayments. Some staff has been attempting to code overpayments as IPV before an administrative disqualification hearing (ADH) can be held. Staff must wait until ADH hearing has been held and the outcome shows an IPV has been committed. Until that time, set up a suspected IPV overpayment as an inadvertent household error (IHE) overpayment until an administrative disqualification hearing or a court determines the client's intent.

Also, notes have been added to the Clarifying Information to make sure staff understands it is a federal requirement that claims for all valid Basic Food overpayments must be established within time limits and **priority** should be given for overpayments discovered as a result of **quality assurance (QA) payment error findings**.

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