

Department of Social and Health Services

Olympia, Washington

**WAC and EAZ Manual**

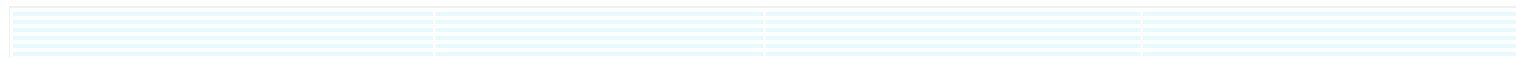
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**Summary**

The Community Services Division is amending WAC 388-458-0011 to align the language of this WAC section and several sections in “Chapter 388-406 WAC – Applications” concerning reconsideration of denied Basic Food applications. This change also brings the rules in line with current and accepted procedures for not requiring a new application when household circumstances have changed within the application reconsideration period.

Please see copy of track changes below:

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WAC 388-458-0011 DSHS sends you a denial letter when you can't get benefits.

1. When we finish processing your application, we send you a denial letter if you cannot get benefits.
2. On this letter, we tell you:
  - a. Why you cannot get benefits;
  - b. The rules that support our decision;
  - c. The date we ~~stopped~~ finished processing your application; and
  - d. Your right to have your case reviewed or ask for a ~~fair~~ an administrative hearing.

3. If we are denying your application because you did not give us ~~some~~ information that we needed and we can't figure out if you are eligible without it, we also tell you on the letter:
  - a. What information you didn't give to us;
  - b. The date we asked for the information and the date it was due;
  - c. That we cannot figure out if you can get benefits without this information; and
  - d. That we will review your eligibility if:
    - i. For cash and medical, you give us the information within 30 days of the date of the notice; or
    - ~~ii.~~ For food assistance, you give us the information within 60 days of the date you applied; ~~and~~
    - ~~iii.~~ ii. ~~Your circumstances have not changed.~~
4. We send denial letters to you according to the rules in Chapter [WAC 388-406](#).