

Department of Social and Health Services
Olympia, Washington
EAZ Manual

Revision # 875
Category Benefit Errors - Basic Food Overpayments
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Summary

The USDA Food and Nutrition Service (FNS) recently provided revised guidance and clarification concerning when to establish overpayment claims for Supplemental Nutrition Assistance Program (SNAP) benefit overpayments discovered during the federal quality control (QC) review process. The EAZ Manual is being updated to reflect the revised requirements for Basic Food overpayment claims.

SNAP regulations at 7 CFR 273.18 (e) (2) establishes that States must begin collection action on all claims unless certain conditions apply. In specifying those conditions, this section of the regulations makes clear that the State must act if the overpayment is discovered in a quality control review. The federal regulations do not make this requirement conditional on whether the overpayment does or does not result in a quality control error being cited. In other words, 7 CFR 273 .18(e)(2) requires that the State agency establish and collect a claim on all overpayments discovered in a quality control review, regardless of the size of the overpayment.

Please see text below for summary of changes in red:

2. Overpayments discovered by QC Reviews:

If the department discovered an overpayment through the federal QC process or the QC process reports the case as ineligible for benefits, we must set up an overpayment if the amount is \$38 or more or if the case is reported as ineligible for benefits, regardless of the amount.

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