Department of Social and Health Services

Olympia, Washington

EAZ Manual

Revision # 972

Category Fraud

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Summary

Updated Worker Responsibilities WAC 388-446-0001. See below for edited text:

Worker Responsibilities - WAC 388-446-0001

Referral to the Office of Fraud and Accountability (OFA)

- 1. <u>Complete a referral to OFR and listList</u> the documents in the case file that demonstratinge intent_on the referral. Documents to examine for theat time period include:
 - o Rights and Responsibilities signed by client;
 - o Application showing facts omitted or false information declared;
 - o Eligibility Review reflecting false circumstances found later to be untrue;
 - Mid Certification Review (MCR) completed and signed but does not reporting the change;
 - o Change of Circumstance reporting one change but not another; and-

- Any other document presented by the client or a collateral contact which
 demonstratinges the intent of the client to give misleading or incorrect information in
 order to receive benefits.
- 2. Initiate an Intentional Overpayment Investigation Referral (OFA referral) through the client's ECR when:
 - o An intentional cash assistance overpayment has been is identified and processed;
 - A food assistance overpayment <u>is has been completed which and appears to be intentional determined intentional as defined in #2 of Clarifying Information WAC 388-446-0001 above; or</u>
 - Documents in the case record appear toprovide give clear evidence of the client's willful concealment of information or intentional failure to reveal information, which causedcausing the overpayment.
- 3. Set a tickler for a 60-day response from **DFIOFA**. If no response is received, request a response date. **DFI_OFA** will respond with their decision on forwarding the case for prosecution and instructions to the worker on whether to proceed with the Administrative Disqualification Hearing (ADH) for food assistance.
- 4. Follow the CSO policy regarding the preparation of cases for prosecution. In some CSOs, the FSS is responsible for the copying of documents to be used infor the prosecution's case.