

Department of Social and Health Services
Olympia, Washington
EAZ Manual

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Category: Utility Chart
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Summary

Updated the chapter to add clarity and to reflect that SUA may be conferred in the eligibility calculation to those who receive LIHEAP through the WA Department of Commerce.

Updated January 31, 2024
See below for edited text:

Utility Chart

- **SUA** - Allowed if incurred or expected heating or cooling utility costs by an assistance unit (AU) in the residence ~~include a heating or cooling bill of more than \$20.~~
- **LUA** - Allowed for each AU if incurred or expected two utility costs, and do not qualify for SUA.
- **TUA** - Allowed for each AU that has a separate phone service if ~~the this is the~~ only utility bill for an AU. ~~residence is for phone service.~~
- **ZUA** – Used for households that report no utility costs.

[Always code ACES with the household’s actual circumstances. Eligibility for SUA through Heat and Eat, or through a contracted agency with Department of Commerce, will be automatically determined once the case is approved.](#)

LIVING SITUATION	HOW BILLED FOR UTILITY COSTS	ELIGIBILITY
One AU One Residence	One Meter - <ul style="list-style-type: none"> • AU gets bill 	SUA if AU has heating / cooling costs; or LUA, TUA , or ZUA if AU has no heating / cooling costs.
Two AUs One Residence	One Meter - <ul style="list-style-type: none"> • AU A gets bill; and • AU B pays share of bill to AU A 	Each AU gets a -SUA; or Each AU gets a -LUA/ TUA
	One Meter - <ul style="list-style-type: none"> • Off-site landlord gets bill(s) including heating costs 	Each AU gets TUA if each has phone service

[Heat and Eat: Clients receiving the Low Income Household Energy Assistance Program \(LIHEAP\) through the Heat and Eat program, may be allowed SUA in the benefit calculation, even if they are coded as LUA, TUA or ZUA. AUs meeting the following requirements receive a cash payment of \\$20.01 annually and qualify for SUA:](#)

- [Receive at least \\$1 in benefits;](#)
- [Not receiving the maximum in benefits;](#)
- [Not otherwise eligible to receive SUA; and](#)
- [Not receiving LIHEAP through another provider during the current federal fiscal year.](#)

[Those who receive benefits through the state-funded Food Assistance Program \(FAP\) can meet the same requirements for Heat and Eat SUA, although they don’t qualify to receive the cash payment.](#)