

Division of Program Integrity

Program Description

The Division of Program Integrity plays a critical role in safeguarding the integrity of Washington's public assistance programs. We ensure they are accurate and comply with federal law. As a national leader in program integrity, DPI bridges the gap between eligibility accuracy and fraud investigations. We use data analytics, targeted reviews and preventive strategies to ensure benefits are delivered accurately.

DPI conducts work that allows ESA to:

- Produce a federally compliant SNAP payment error rate.
- Respond to federal corrective actions.
- Identify systemic and procedural inequities.
- Detect and prevent third-party fraud to protect benefits and public funds.

A high payment error rate in SNAP can lead to financial penalties and increased benefit cost-sharing. DPI's root cause analysis of errors and strong program partnerships lead the way to preventing errors while ensuring proper access to services. We don't just detect fraud. We work to stop it before it happens.

DPI is the only division within ESA responsible for federally mandated quality control reviews, management evaluations and fraud detection. That means DPI's work is high-stakes, mission-critical and essential to the long-term success of ESA programs, the integrity of benefit delivery and the confidence of the people we serve.

Understanding the Importance of DPI's Oversight

Our federally mandated role: DPI's primary function is to ensure that the state complies with federally required performance standards under laws like 2 CFR 275 and others. Our work directly impacts the payment error rate, which helps safeguard federal funds and protect access to benefits for vulnerable families.



Ensuring Accuracy Through Oversight

DPI reviews identify errors and drive improvements to strengthen benefit delivery across Washington.



Protecting Our State

DPI helps keep Washington's payment error rate low, avoiding millions of dollars in federal sanctions and program cost-sharing and helping safeguard the state's reputation.



Driving Compliance and Consistency

DPI ensures accurate benefit delivery through detailed reviews and statewide monitoring.



Safeguarding Program Integrity

DPI identifies and resolves dual-state benefit issues to prevent improper payments and protect taxpayer dollars.



Fighting Fraud with Data

DPI detects and prevents third-party fraud to protect benefits and uphold public trust.

More information:

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