

Foundational Community Supports (FCS) Reference & Referral Guide

WellPoint (FCS administrator)

- Phone: 1-844-451-2828
- Email: FCSTPA@wellpoint.com
- Websites:
 - For Providers: [Wellpoint Provider sites](#)
 - For Clients: [Washington Foundational Community Supports | Wellpoint](#)

Supportive Housing

Each box must be checked to be eligible for the FCS Supportive Housing Program.

- Υ 18 or older
- Υ Medicaid-eligible
- Υ **At least one health needs-based criteria:**

Health Criteria	Example
Mental health treatment need	Individual is receiving mental health services through a behavioral health organization (BHO) or integrated managed care (IMC).
Substance use disorder (SUD) inpatient/outpatient treatment need	Individual is receiving SUD services through a BHO or IMC.
Assistance with three or more activities of daily living (ADL) or hands-on assistance with one or more ADL	Individual is eligible for or receiving services through the Aging and Long-Term Care Administration (AL TSA).
Disabling health condition which is a long continuing or indefinite	Individual has a disabling impairment (e.g. ABD recipient) as established by a Coordinated Entry provider assessment.

- Υ **At least one risk factor:**

Risk Factor	Example
Homeless for at least 12 months or homeless on at least four separate occasions in the last three years (combined to equal at least 12 months)	Individual is chronically homeless as established by a Coordinated Entry provider assessment.
Two or more contacts with an institutional setting in the past 12 months or a stay of 90 or more consecutive days	Institutional settings include: <ul style="list-style-type: none"> • Inpatient hospitals; • Psychiatric institutions; • Skilled nursing facilities; or • Correctional facilities.
Two or more adult residential care stays within the past 12 months	Residential care stays include: <ul style="list-style-type: none"> • Assisted living facilities, • Family homes; or • Residential treatment facilities.
Frequent turnover of in-home caregivers	Individual has had three or more different in-home caregivers within the past 12 months.

Predictive Risk Intelligence System (PRISM) score of 1.5 or above

Individual has a qualifying PRISM score, as determined by WellPoint.

Supported Employment

Each box must be checked to be eligible for the FCS Supported Employment Program.

Y 16 or older

Y Medicaid-eligible

Y **At least one health needs-based criteria:**

Health Criteria	Example
Mental health treatment need	Individual is receiving mental health services through a behavioral health organization (BHO) or integrated managed care (IMC).
Substance use disorder (SUD) inpatient/outpatient treatment need	Individual is receiving SUD services through a BHO or IMC.
Assistance with three or more activities of daily living (ADL) or hands-on assistance with one or more ADL	Individual is eligible for or receiving services through the Aging and Long-Term Care Administration (AL TSA).
Mental or physical impairment which demonstrates a need for assistance with basic work-related activities	Individual has been determined eligible for the Housing and Essential Needs (HEN) Referral or the Aged, Blind or Disabled (ABD) program.

Y **At least one risk factor:**

Risk Factor	Example
Unable to participate in gainful employment for at least 90 consecutive days due to a mental or physical impairment	Individual has been determined eligible for the Housing and Essential Needs (HEN) Referral or the Aged, Blind or Disabled (ABD) program.
Repeated SUD treatment episodes	Two or more instances of SUD treatment in the past two years.
Mental health and/or SUD condition that is at risk of deteriorating without intervention	Factors resulting in deterioration may include: <ul style="list-style-type: none"> • Social isolation; • Care from multiple provider types; • History of psychiatric treatment that requires continuation; or • Difficulty maintaining employment or education
An inability to obtain or maintain employment resulting from age, physical disability, or traumatic brain injury	Individual is eligible for or receiving services through the Aging and Long-Term Care Administration (AL TSA).

NOTE: The examples listed above are intended to provide guidance for referrals, and are not an exhaustive list of circumstances. Eligibility is ultimately determined by WellPoint based on a formal assessment.

Referrals

- ☐ If there is reason to believe an individual meets the above criteria for either benefit, they may submit a [Referral Form](#) and any supporting documentation to WellPoint.
- Individuals may also call WellPoint directly at 1-844-451-2828.