THE BCCU BUZZ

BCS quarterly news & updates

October 2025

The Background Check Central Unit (BCCU)

Office hours 8 a.m.- 4:30 p.m., Monday through Friday (except holidays)

- **Email** – bccuinquiry@dshs.wa.gov
  Please allow 1-2 business days for a response.
- **Phone** – 360-902-0299
  Phone support is available 9-11 a.m. and 1-3 p.m. Monday through Friday (there are exceptions depending on availability)
- **Website & Newsletter Archive** – https://www.dshs.wa.gov/ffa/background-check-central-unit
  Our website contains a lot of helpful information for customers including FAQs and Turnaround Times.

INSIDE THIS ISSUE

1 Reading Results
2 New Fingerprint Locations
3 Pending Status
4 Applicant Types
5 Multiple Accounts
6 System Performance Survey

Fall is in full swing. Read on for updates, reminders, and share your input in our quick survey.

Turnaround Times

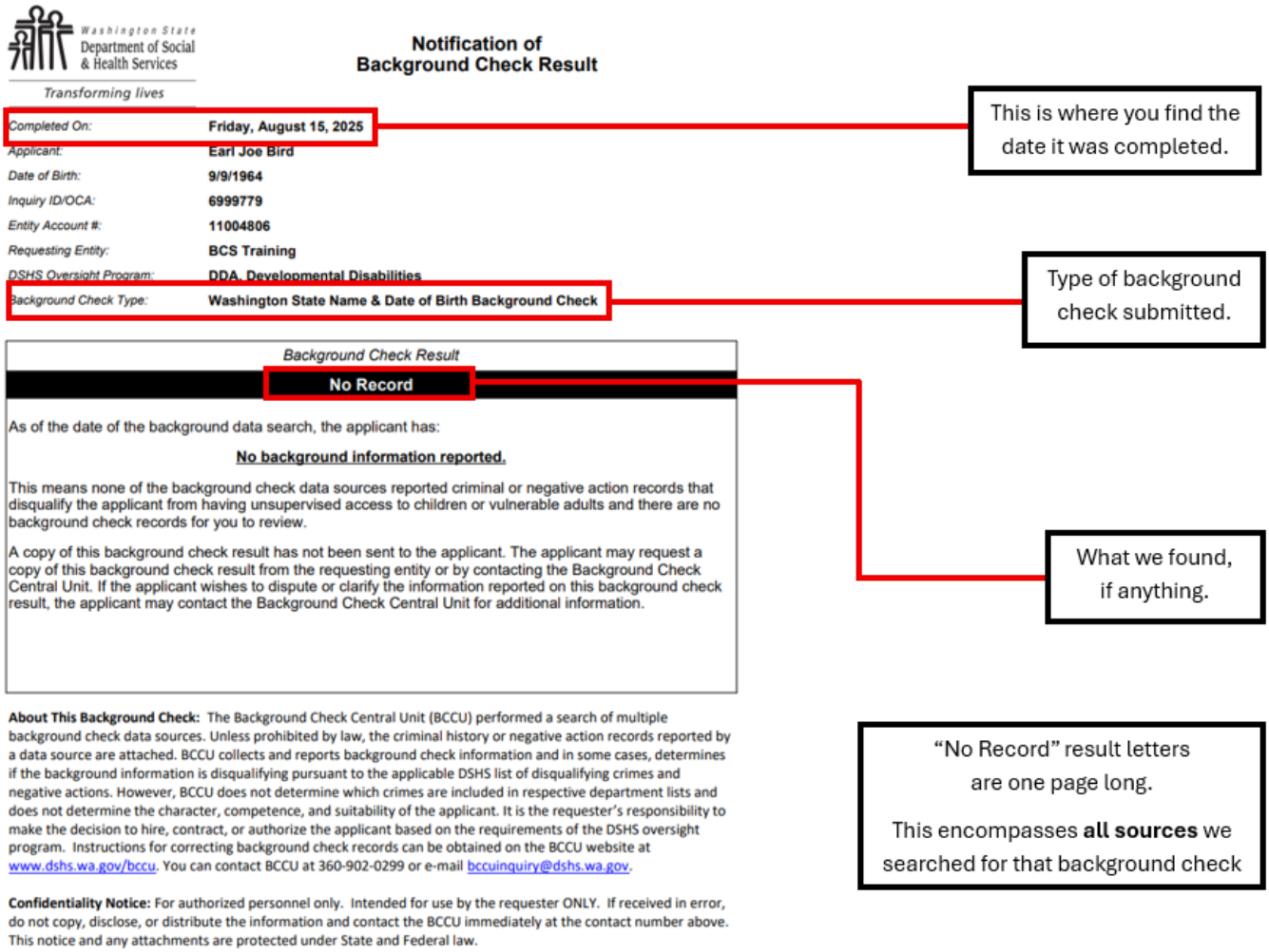
AVERAGE TURNAROUND TIMES:

Month Year	Background Checks (approximately 20% requiring staff review)	Records Requested by Applicants	Court Documents
April 2025	2.7	5.8	4.1
May 2025	2	2.8	3.7
June 2025	2	2.4	3.9
July 2025	2	1.5	2
August 2025	1.5	1	2.1
September 2025	1.3	1.3	3.6

BCCU's strategic goal is to maintain a 3-business day turnaround time or less for the above items in FY26-27.

Results

1st The first page of the notification highlights the result.



Washington State Department of Social & Health Services
Transforming lives

Notification of Background Check Result

Completed On:	**Friday, August 15, 2025**
Applicant:	**Earl Joe Bird**
Date of Birth:	**9/9/1964**
Inquiry ID/OCA:	**6999779**
Entity Account #:	**11004806**
Requesting Entity:	**BCS Training**
DSHS Oversight Program:	**DDA, Developmental Disabilities**
Background Check Type:	**Washington State Name & Date of Birth Background Check**

Background Check Result

No Record

As of the date of the background data search, the applicant has:

No background information reported.

This means none of the background check data sources reported criminal or negative action records that disqualify the applicant from having unsupervised access to children or vulnerable adults and there are no background check records for you to review.

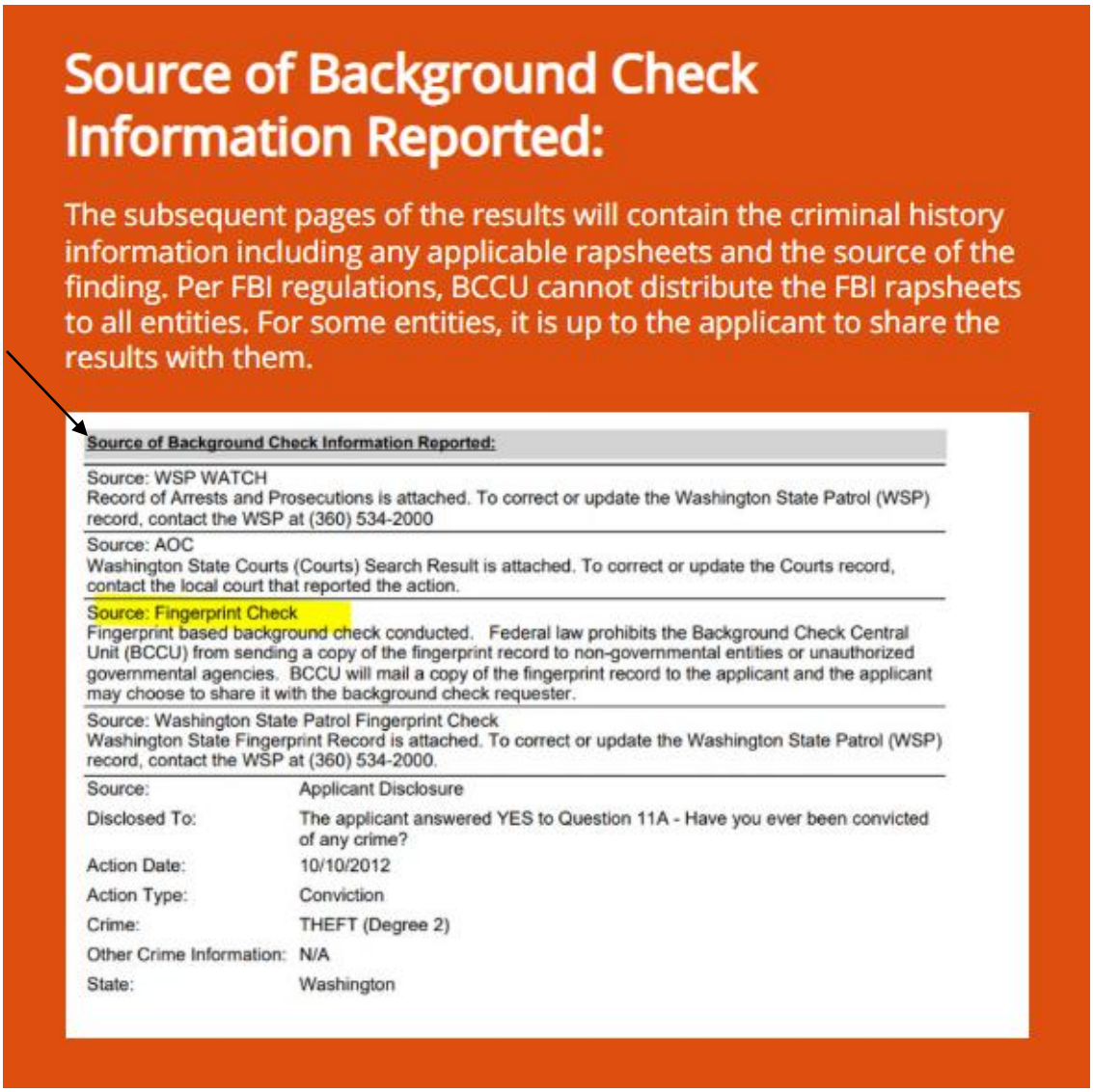
A copy of this background check result has not been sent to the applicant. The applicant may request a copy of this background check result from the requesting entity or by contacting the Background Check Central Unit. If the applicant wishes to dispute or clarify the information reported on this background check result, the applicant may contact the Background Check Central Unit for additional information.

About This Background Check: The Background Check Central Unit (BCCU) performed a search of multiple background check data sources. Unless prohibited by law, the criminal history or negative action records reported by a data source are attached. BCCU collects and reports background check information and in some cases, determines if the background information is disqualifying pursuant to the applicable DSHS list of disqualifying crimes and negative actions. However, BCCU does not determine which crimes are included in respective department lists and does not determine the character, competence, and suitability of the applicant. It is the requester's responsibility to make the decision to hire, contract, or authorize the applicant based on the requirements of the DSHS oversight program. Instructions for correcting background check records can be obtained on the BCCU website at www.dshs.wa.gov/bccu. You can contact BCCU at 360-902-0299 or e-mail bccuinquiry@dshs.wa.gov.

Confidentiality Notice: For authorized personnel only. Intended for use by the requester ONLY. If received in error, do not copy, disclose, or distribute the information and contact the BCCU immediately at the contact number above. This notice and any attachments are protected under State and Federal law.

Note: 80% of background checks go through a quick return and those "No Record" results are back within seconds.

The 2nd page of the notification has the source of the reported information



Source of Background Check Information Reported:

The subsequent pages of the results will contain the criminal history information including any applicable rapsheets and the source of the finding. Per FBI regulations, BCCU cannot distribute the FBI rapsheets to all entities. For some entities, it is up to the applicant to share the results with them.

Source of Background Check Information Reported:

Source: WSP WATCH
Record of Arrests and Prosecutions is attached. To correct or update the Washington State Patrol (WSP) record, contact the WSP at (360) 534-2000

Source: AOC
Washington State Courts (Courts) Search Result is attached. To correct or update the Courts record, contact the local court that reported the action.

Source: Fingerprint Check
Fingerprint based background check conducted. Federal law prohibits the Background Check Central Unit (BCCU) from sending a copy of the fingerprint record to non-governmental entities or unauthorized governmental agencies. BCCU will mail a copy of the fingerprint record to the applicant and the applicant may choose to share it with the background check requester.

Source: Washington State Patrol Fingerprint Check
Washington State Fingerprint Record is attached. To correct or update the Washington State Patrol (WSP) record, contact the WSP at (360) 534-2000.

Source:	Applicant Disclosure
Disclosed To:	The applicant answered YES to Question 11A - Have you ever been convicted of any crime?
Action Date:	10/10/2012
Action Type:	Conviction
Crime:	THEFT (Degree 2)
Other Crime Information:	N/A
State:	Washington

Source: Fingerprint Check
Fingerprint based background check conducted. Federal law prohibits the Background Check Central Unit (BCCU) from sending a copy of the fingerprint record to non-governmental entities or unauthorized governmental agencies. BCCU will mail a copy of the fingerprint record to the applicant and the applicant may choose to share it with the background check requester.

*If an applicant has an FBI RAPsheet on file, the source will show as "Fingerprint Check." Applicants must provide a copy of their FBI RAPsheet to any entity prohibited from receiving them automatically. Not all applicants will have an FBI RAPsheet. Double check the source of the finding to confirm.

Founded Findings

In Washington state, a "founded finding" is a legal determination by the Department of Children, Youth, and Families (DCYF) that there is sufficient credible evidence to conclude that child abuse or neglect occurred.

You might also see Founded Findings as a source of information.

Source: DCYF
It has been reported the above-named individual has a substantiated FINDING of abuse and/or neglect of a child. Additional Information about this action may be obtained directly by the above-named individual by contacting the Department of Children, Youth and Families: dcyf.foundedfindings@dcyf.wa.gov or 1-800-998-3898 Option 5, Monday through Friday 8:00 a.m. to 5:00 p.m.

BCCU doesn't know any additional information about the finding. The applicant should contact the reporting agency for additional information.

NEW Fingerprint Locations

Vancouver, WA 98682
AF Corporate Investments LLC dba ATax
14612 NE Fourth Plain Blvd Ste. D
DOO/HOO: Monday, Tuesday, Thursday, and Friday 10:00am to 4:00pm

Mount Vernon, WA 98273
Sunrise Home Care Agency
1115 Riverside Dr
DOO/HOO: Monday-Friday 9:00am-3:00pm

Kennewick, WA 99336
Chinook Home Health Care LLC
3311 W Clearwater Ave, Suite B160
DOO/HOO: Monday-Friday: 9:00 AM - 12:00 PM & 12:30 PM - 5:00 PM

FAQ

PENDING STATUS

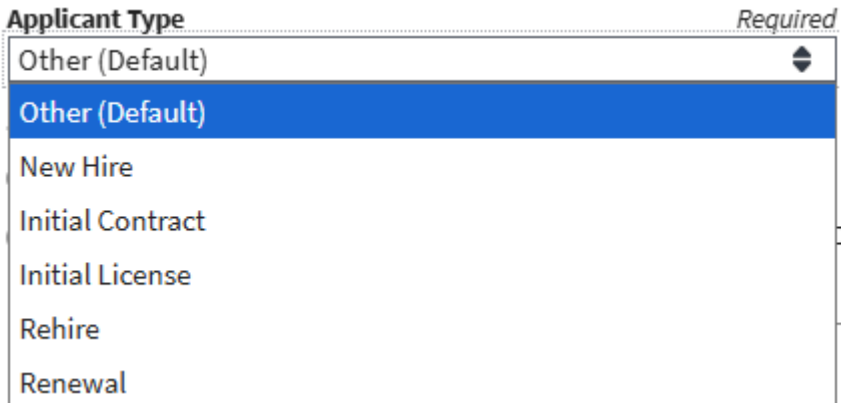
Q: What if a background check has been pending for a while and it is past the posted turnaround times?

A: There are certain circumstances that would make a background check take longer than the suggested turn-around-time listed on our website For more in-depth research on why a particular background check is taking longer than what is listed on our website, please reach out to us by phone or email so we can investigate. 306-902-0299 or BCCUinquiry@dshs.wa.gov. Please keep in mind that background checks that are in Pending FP Results status means BCCU is waiting on WSP or the FBI to process prints and we don't know exact turnaround time as it varies due to the volume of fingerprints being processed.

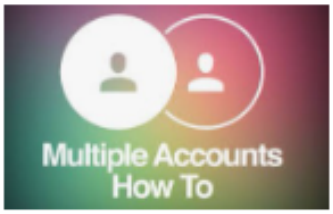
Turnaround Times

Background Check Item	Working on inquiries submitted the day of:
Inquiries in a Pending Status may include Name and Date of Birth Checks, Interim Fingerprint Checks, Final Fingerprint Checks	October 14, 2025
Court Documents, Applicant Affidavits, and Legal Documents including Additional Information Needed Notification requested documents	October 10, 2025
Applicant Requests for Background Check Information	October 15, 2025

Applicant Types in the Background Check System

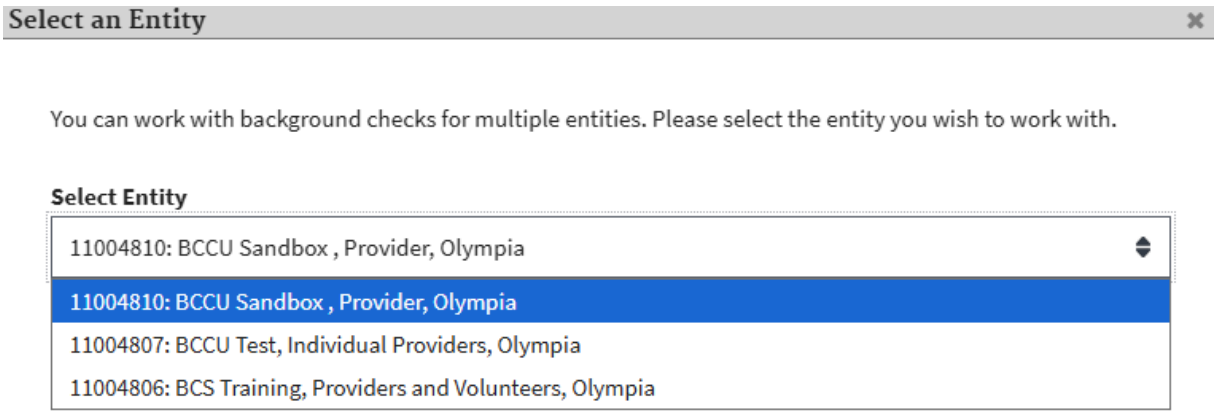


A common question we get asked is do applicant types affect the background check result. Selecting the applicant type before submitting a background check is for your records only. It does not affect the results of a background check.



Managing Multiple Accounts

If you are a user with access to multiple accounts in the Background Check System, make sure you are selecting the appropriate account when you log in. This ensures that the background check is run under the correct DSHS license or contract and with the appropriate settings and permissions.



We have heard your feedback.

In our last user survey we received feedback that the Background Check System has been running slower than usual or acting a bit glitchy. We know how frustrating that can be, especially when you are working under tight deadlines.

To better understand what's happening and where, we are asking for your input through a short **System Performance Survey.** Your responses will help us pinpoint specific issues, and reproduce the problems you are having.

The survey should take no more than 5 minutes to complete and your feedback will directly shape the improvements we make.

Suvey Link

Suvey Link

https://www.surveymonkey.com/r/3X287G2

Thank you for taking the time to share your experience.

Employee Spotlight

Angie Eatinger

Position: Management Analyst 3

Length of Employment: 7 years

Favorite Part of Job: I enjoy being a part of such a great team. Each of our sections work so well together and it is great to work with so many wonderful people doing such important impactful work.

Hobbies: Running! I participated in my first 5k race this month and plan on working my way to a half marathon in the near future. I also enjoy cooking and baking and am always looking for new things to try in the kitchen.

MARK YOUR CALENDAR

Upcoming Holidays:

- **November 11 (Tuesday) – Veterans Day**
- **November 27 (Thursday) – Thanksgiving**
- **November 28 (Friday) – Native American Heritage Day**
- **December 25 (Thursday) – Christmas Day**
- **January 1 (Thursday) – New Year's Day**