



SERVICES CONTRACT

Supported Employment Technical Assistance and Training

DSHS Contract Number:
2532-61016
Resulting From Procurement Number:

This Contract is between the state of Washington Department of Social and Health Services (DSHS) and the Contractor identified below, and is governed by chapter 39.26 RCW.

Program Contract Number:

Contractor Contract Number:

CONTRACTOR NAME Washington Initiative for Supported Employment		CONTRACTOR doing business as (DBA) Washington Initiative for Supported Employment	
CONTRACTOR ADDRESS 16000 Christensen Road Ste 308 Tukwila, WA 98188		WASHINGTON UNIFORM BUSINESS IDENTIFIER (UBI) 601-222-124	DSHS INDEX NUMBER 1149
CONTRACTOR CONTACT Cesilee Coulson	CONTRACTOR TELEPHONE (206) 786-0239	CONTRACTOR FAX (800) 373-0589	CONTRACTOR E-MAIL ADDRESS cesilee@gowise.org

DSHS ADMINISTRATION Developmental Disabilities Admin	DSHS DIVISION Division of Developmental Disabilities	DSHS CONTRACT CODE 1000PC-32
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DSHS CONTACT NAME AND TITLE Megan Burr Social & Health Services Program Manager	DSHS CONTACT ADDRESS 4450 10th AVE SE Lacey, WA 98503-5310
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DSHS CONTACT TELEPHONE (360)725-3406	DSHS CONTACT FAX (350)407-0954	DSHS CONTACT E-MAIL ADDRESS Megan.Burr@dshs.wa.gov
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IS THE CONTRACTOR A SUBRECIPIENT FOR PURPOSES OF THIS CONTRACT? No	ASSISTANCE LISTING NUMBER(S)
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CONTRACT START DATE 07/01/2025	CONTRACT END DATE 06/30/2030	CONTRACT MAXIMUM AMOUNT \$8,074,700.00
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EXHIBITS. The following Exhibits are attached and are incorporated into this Contract by reference:

Exhibits (specify): No Data Security Exhibit
Exhibit A: Statement of Work Pathway to Employment

No Exhibits.

The terms and conditions of this Contract are an integration and representation of the final, entire and exclusive understanding between the parties superseding and merging all previous agreements, writings, and communications, oral or otherwise, regarding the subject matter of this Contract. The parties signing below represent that they have read and understand this Contract, and have the authority to execute this Contract. This Contract shall be binding on DSHS only upon signature by DSHS.

CONTRACTOR SIGNATURE Draft - Please Do Not Sign	PRINTED NAME AND TITLE	DATE SIGNED
DSHS SIGNATURE Draft - Please Do Not Sign	PRINTED NAME AND TITLE	DATE SIGNED

DSHS General Terms and Conditions

1. **Definitions.** The words and phrases listed below, as used in this Contract, shall each have the following definitions:
 - a. "Central Contracts and Legal Services" means the DSHS central headquarters contracting office, or successor section or office.
 - b. "Confidential Information" or "Data" means information that is exempt from disclosure to the public or other unauthorized persons under RCW 42.56 or other federal or state laws. Confidential Information includes, but is not limited to, Personal Information.
 - c. "Contract" or "Agreement" means the entire written agreement between DSHS and the Contractor, including any Exhibits, documents, or materials incorporated by reference. The parties may execute this contract in multiple counterparts, each of which is deemed an original and all of which constitute only one agreement. E-mail or Facsimile transmission of a signed copy of this contract shall be the same as delivery of an original.
 - d. "CCLS Chief" means the manager, or successor, of Central Contracts and Legal Services or successor section or office.
 - e. "Contractor" means the individual or entity performing services pursuant to this Contract and includes the Contractor's owners, members, officers, directors, partners, employees, and/or agents, unless otherwise stated in this Contract. For purposes of any permitted Subcontract, "Contractor" includes any Subcontractor and its owners, members, officers, directors, partners, employees, and/or agents.
 - f. "Debarment" means an action taken by a Federal agency or official to exclude a person or business entity from participating in transactions involving certain federal funds.
 - g. "DSHS" or the "Department" means the state of Washington Department of Social and Health Services and its employees and authorized agents.
 - h. "Encrypt" means to encode Confidential Information into a format that can only be read by those possessing a "key;" a password, digital certificate or other mechanism available only to authorized users. Encryption must use a key length of at least 256 bits for symmetric keys, or 2048 bits for asymmetric keys. When a symmetric key is used, the Advanced Encryption Standard (AES) must be used if available.
 - i. "Personal Information" means information identifiable to any person, including, but not limited to, information that relates to a person's name, health, finances, education, business, use or receipt of governmental services or other activities, addresses, telephone numbers, Social Security Numbers, driver license numbers, other identifying numbers, and any financial identifiers.
 - j. "Physically Secure" means that access is restricted through physical means to authorized individuals only.
 - k. "Program Agreement" means an agreement between the Contractor and DSHS containing special terms and conditions, including a statement of work to be performed by the Contractor and payment to be made by DSHS.
 - l. "RCW" means the Revised Code of Washington. All references in this Contract to RCW chapters or sections shall include any successor, amended, or replacement statute. Pertinent RCW chapters can be accessed at <http://apps.leg.wa.gov/rcw/>.

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- m. "Regulation" means any federal, state, or local regulation, rule, or ordinance.
 - n. "Secured Area" means an area to which only authorized representatives of the entity possessing the Confidential Information have access. Secured Areas may include buildings, rooms or locked storage containers (such as a filing cabinet) within a room, as long as access to the Confidential Information is not available to unauthorized personnel.
 - o. "Subcontract" means any separate agreement or contract between the Contractor and an individual or entity ("Subcontractor") to perform all or a portion of the duties and obligations that the Contractor is obligated to perform pursuant to this Contract.
 - p. "Tracking" means a record keeping system that identifies when the sender begins delivery of Confidential Information to the authorized and intended recipient, and when the sender receives confirmation of delivery from the authorized and intended recipient of Confidential Information.
 - q. "Trusted Systems" include only the following methods of physical delivery: (1) hand-delivery by a person authorized to have access to the Confidential Information with written acknowledgement of receipt; (2) United States Postal Service ("USPS") first class mail, or USPS delivery services that include Tracking, such as Certified Mail, Express Mail or Registered Mail; (3) commercial delivery services (e.g. FedEx, UPS, DHL) which offer tracking and receipt confirmation; and (4) the Washington State Campus mail system. For electronic transmission, the Washington State Governmental Network (SGN) is a Trusted System for communications within that Network.
 - r. "WAC" means the Washington Administrative Code. All references in this Contract to WAC chapters or sections shall include any successor, amended, or replacement regulation. Pertinent WAC chapters or sections can be accessed at <http://apps.leg.wa.gov/wac/>.
- 2. Amendment.** This Contract may only be modified by a written amendment signed by both parties. Only personnel authorized to bind each of the parties may sign an amendment.
- 3. Assignment.** The Contractor shall not assign this Contract or any Program Agreement to a third party without the prior written consent of DSHS.
- 4. Billing Limitations.**
- a. DSHS shall pay the Contractor only for authorized services provided in accordance with this Contract.
 - b. DSHS shall not pay any claims for payment for services submitted more than twelve (12) months after the calendar month in which the services were performed.
 - c. The Contractor shall not bill and DSHS shall not pay for services performed under this Contract, if the Contractor has charged or will charge another agency of the state of Washington or any other party for the same services.
- 5. Compliance with Applicable Law and Washington State Requirements.**
- a. **Applicable Law.** Throughout the performance of this Agreement, Contractor shall comply with all federal, state, and local laws, regulations, and executive orders to the extent they are applicable to this Agreement.
 - b. **Civil Rights and Nondiscrimination.** Contractor shall comply with all federal and state civil rights and nondiscrimination laws, regulations, and executive orders to the extent they are applicable to

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this Agreement, including, but not limited to, and as amended, Titles VI and VII of the Civil Rights Act of 1964; Sections 503 and 504 of the Rehabilitation Act of 1973; the Americans with Disabilities Act (ADA); Executive Order 11246; the Health Insurance Portability and Accountability Act of 1996 (HIPAA); the Age Discrimination in Employment Act of 1967, the Age Discrimination Act of 1975, the Vietnam Era Veterans' Readjustment Assistance Act of 1974, and Chapter 49.60 of the Revised Code of Washington, Washington's Law Against Discrimination. These laws, regulations and executive orders are incorporated by reference herein to the extent that they are applicable to the Contract and required by law to be so incorporated.

In the event of the Contractor's noncompliance or refusal to comply with any applicable nondiscrimination laws, regulations, and executive orders, this Agreement may be rescinded, canceled, or terminated in whole or in part.

c. **Nondiscrimination.**

(1) **Nondiscrimination Requirement.** During the term of this Contract, Contractor, including any subcontractor, shall not discriminate on the bases enumerated at RCW 49.60.530(3). In addition, Contractor, including any subcontractor, shall give written notice of this nondiscrimination requirement to any labor organizations with which Contractor, or subcontractor, has a collective bargaining or other agreement.

(2) **Obligation to Cooperate.** Contractor, including any subcontractor, shall cooperate and comply with any Washington state agency investigation regarding any allegation that Contractor, including any subcontractor, has engaged in discrimination prohibited by this Contract pursuant to RCW 49.60.530(3).

d. **Certification Regarding Russian Government Contracts and/or Investments.** Contractor shall abide by the requirements of Governor Jay Inslee's Directive 22-03 and all subsequent amendments. The Contractor, by signature to this Contract, certifies that the Contractor is not presently an agency of the Russian government, an entity which is Russian-state owned to any extent, or an entity sanctioned by the United States government in response to Russia's invasion of Ukraine. The Contractor also agrees to include the above certification in any and all Subcontracts into which it enters. The Contractor shall immediately notify DSHS if, during the term of this Contract, Contractor does not comply with this certification. DSHS may immediately terminate this Contract by providing Contractor written notice if Contractor does not comply with this certification during the term hereof.

6. **Confidentiality.**

a. The Contractor shall not use, publish, transfer, sell or otherwise disclose any Confidential Information gained by reason of this Contract for any purpose that is not directly connected with Contractor's performance of the services contemplated hereunder, except:

(1) as provided by law; or,

(2) in the case of Personal Information, with the prior written consent of the person or personal representative of the person who is the subject of the Personal Information.

b. The Contractor shall protect and maintain all Confidential Information gained by reason of this Contract against unauthorized use, access, disclosure, modification or loss. This duty requires the Contractor to employ reasonable security measures, which include restricting access to the Confidential Information by:

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- (1) Allowing access only to staff that have an authorized business requirement to view the Confidential Information.
- (2) Physically Securing any computers, documents, or other media containing the Confidential Information.
- (3) Ensure the security of Confidential Information transmitted via fax (facsimile) by:
 - (a) Verifying the recipient phone number to prevent accidental transmittal of Confidential Information to unauthorized persons.
 - (b) Communicating with the intended recipient before transmission to ensure that the fax will be received only by an authorized person.
 - (c) Verifying after transmittal that the fax was received by the intended recipient.
- (4) When transporting six (6) or more records containing Confidential Information, outside a Secured Area, do one or more of the following as appropriate:
 - (a) Use a Trusted System.
 - (b) Encrypt the Confidential Information, including:
 - i. Encrypting email and/or email attachments which contain the Confidential Information.
 - ii. Encrypting Confidential Information when it is stored on portable devices or media, including but not limited to laptop computers and flash memory devices.

Note: If the DSHS Data Security Requirements Exhibit is attached to this contract, this item, 6.b.(4), is superseded by the language contained in the Exhibit.

- (5) Send paper documents containing Confidential Information via a Trusted System.
 - (6) Following the requirements of the DSHS Data Security Requirements Exhibit, if attached to this contract.
- c. Upon request by DSHS, at the end of the Contract term, or when no longer needed, Confidential Information shall be returned to DSHS or Contractor shall certify in writing that they employed a DSHS approved method to destroy the information. Contractor may obtain information regarding approved destruction methods from the DSHS contact identified on the cover page of this Contract.
 - d. Paper documents with Confidential Information may be recycled through a contracted firm, provided the contract with the recycler specifies that the confidentiality of information will be protected, and the information destroyed through the recycling process. Paper documents containing Confidential Information requiring special handling (e.g. protected health information) must be destroyed on-site through shredding, pulping, or incineration.
 - e. Notification of Compromise or Potential Compromise. The compromise or potential compromise of Confidential Information must be reported to the DSHS Contact designated on the contract within one (1) business day of discovery. Contractor must also take actions to mitigate the risk of loss and comply with any notification or other requirements imposed by law or DSHS.

7. **Debarment Certification.** The Contractor, by signature to this Contract, certifies that the Contractor is not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded

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by any Federal department or agency from participating in transactions (Debarred). The Contractor also agrees to include the above requirement in any and all Subcontracts into which it enters. The Contractor shall immediately notify DSHS if, during the term of this Contract, Contractor becomes Debarred. DSHS may immediately terminate this Contract by providing Contractor written notice if Contractor becomes Debarred during the term hereof.

8. **E-Signature and Records.** An electronic signature or electronic record of this Contract or any other ancillary agreement shall be deemed to have the same legal effect as delivery of an original executed copy of this Contract or such other ancillary agreement for all purposes.
9. **Governing Law and Venue.** This Contract shall be construed and interpreted in accordance with the laws of the state of Washington and the venue of any action brought hereunder shall be in Superior Court for Thurston County.
10. **Independent Contractor.** The parties intend that an independent contractor relationship will be created by this Contract. The Contractor and his or her employees or agents performing under this Contract are not employees or agents of the Department. The Contractor, his or her employees, or agents performing under this Contract will not hold himself/herself out as, nor claim to be, an officer or employee of the Department by reason hereof, nor will the Contractor, his or her employees, or agent make any claim of right, privilege or benefit that would accrue to such officer or employee.
11. **Inspection.** The Contractor shall, at no cost, provide DSHS and the Office of the State Auditor with reasonable access to Contractor's place of business, Contractor's records, and DSHS client records, wherever located. These inspection rights are intended to allow DSHS and the Office of the State Auditor to monitor, audit, and evaluate the Contractor's performance and compliance with applicable laws, regulations, and these Contract terms. These inspection rights shall survive for six (6) years following this Contract's termination or expiration.
12. **Maintenance of Records.** The Contractor shall maintain records relating to this Contract and the performance of the services described herein. The records include, but are not limited to, accounting procedures and practices, which sufficiently and properly reflect all direct and indirect costs of any nature expended in the performance of this Contract. All records and other material relevant to this Contract shall be retained for six (6) years after expiration or termination of this Contract.

Without agreeing that litigation or claims are legally authorized, if any litigation, claim, or audit is started before the expiration of the six (6) year period, the records shall be retained until all litigation, claims, or audit findings involving the records have been resolved.
13. **Order of Precedence.** In the event of any inconsistency or conflict between the General Terms and Conditions and the Special Terms and Conditions of this Contract or any Program Agreement, the inconsistency or conflict shall be resolved by giving precedence to these General Terms and Conditions. Terms or conditions that are more restrictive, specific, or particular than those contained in the General Terms and Conditions shall not be construed as being inconsistent or in conflict.
14. **Severability.** If any term or condition of this Contract is held invalid by any court, the remainder of the Contract remains valid and in full force and effect.
15. **Survivability.** The terms and conditions contained in this Contract or any Program Agreement which, by their sense and context, are intended to survive the expiration or termination of the particular agreement shall survive. Surviving terms include, but are not limited to: Billing Limitations; Confidentiality, Disputes; Indemnification and Hold Harmless, Inspection, Maintenance of Records, Notice of Overpayment, Ownership of Material, Termination for Default, Termination Procedure, and Treatment of Property.

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16. Contract Renegotiation, Suspension, or Termination Due to Change in Funding.

If the funds DSHS relied upon to establish this Contract or Program Agreement are withdrawn, reduced or limited, or if additional or modified conditions are placed on such funding, after the effective date of this contract but prior to the normal completion of this Contract or Program Agreement:

- a. At DSHS's discretion, the Contract or Program Agreement may be renegotiated under the revised funding conditions.
- b. At DSHS's discretion, DSHS may give notice to Contractor to suspend performance when DSHS determines that there is reasonable likelihood that the funding insufficiency may be resolved in a timeframe that would allow Contractor's performance to be resumed prior to the normal completion date of this contract.
 - (1) During the period of suspension of performance, each party will inform the other of any conditions that may reasonably affect the potential for resumption of performance.
 - (2) When DSHS determines that the funding insufficiency is resolved, it will give Contractor written notice to resume performance. Upon the receipt of this notice, Contractor will provide written notice to DSHS informing DSHS whether it can resume performance and, if so, the date of resumption. For purposes of this subsection, "written notice" may include email.
 - (3) If the Contractor's proposed resumption date is not acceptable to DSHS and an acceptable date cannot be negotiated, DSHS may terminate the contract by giving written notice to Contractor. The parties agree that the Contract will be terminated retroactive to the date of the notice of suspension. DSHS shall be liable only for payment in accordance with the terms of this Contract for services rendered prior to the retroactive date of termination.
- c. DSHS may immediately terminate this Contract by providing written notice to the Contractor. The termination shall be effective on the date specified in the termination notice. DSHS shall be liable only for payment in accordance with the terms of this Contract for services rendered prior to the effective date of termination. No penalty shall accrue to DSHS in the event the termination option in this section is exercised.

17. **Waiver.** Waiver of any breach or default on any occasion shall not be deemed to be a waiver of any subsequent breach or default. Any waiver shall not be construed to be a modification of the terms and conditions of this Contract. Only the CCLS Chief or designee has the authority to waive any term or condition of this Contract on behalf of DSHS.

Additional General Terms and Conditions – Professional Service Contracts:

18. **Advance Payment.** DSHS shall not make any payments in advance or anticipation of the delivery of services to be provided pursuant to this Contract.
19. **Construction.** The language in this Contract shall be interpreted as to its fair meaning and not strictly for or against any party. Any rule of construction to the effect that ambiguities are to be resolved against the drafting party shall not apply in interpreting this Contract.
20. **Contractor Certification Regarding Ethics.** The Contractor certifies that the Contractor is now, and shall remain, in compliance with Chapter 42.52 RCW, Ethics in Public Service, throughout the term of this Contract.

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- 21. DES Filing Requirement.** Under RCW 39.26, sole source contracts and amendments must be filed with the State of Washington Department of Enterprise Services (DES). If this Contract is one that must be filed, it shall not be effective nor shall work commence or payment be made until the fifteenth (15th) working day following the date of filing subject to DES approval. In the event DES fails to approve the Contract or any amendment hereto, the Contract or amendment shall be null and void.
- 22. Health and Safety.** Contractor shall perform any and all of its obligations under this Contract in a manner that does not compromise the health and safety of any DSHS client with whom the Contractor has contact.
- 23. Indemnification and Hold Harmless.**
- a. The Contractor shall be responsible for and shall indemnify, defend, and hold DSHS harmless from any and all claims, costs, charges, penalties, demands, losses, liabilities, damages, judgments, or fines, of whatsoever kind of nature, arising out of or relating to a) the Contractor's or any Subcontractor's performance or failure to perform this Contract, or b) the acts or omissions of the Contractor or any Subcontractor.
 - b. The Contractor's duty to indemnify, defend, and hold DSHS harmless from any and all claims, costs, charges, penalties, demands, losses, liabilities, damages, judgments, or fines shall include DSHS' personnel-related costs, reasonable attorney's fees, court costs, and all related expenses.
 - c. The Contractor waives its immunity under Title 51 RCW to the extent it is required to indemnify, defend, and hold harmless the State and its agencies, officials, agents, or employees.
 - d. Nothing in this term shall be construed as a modification or limitation on the Contractor's obligation to procure insurance in accordance with this Contract or the scope of said insurance.
- 24. Industrial Insurance Coverage.** The Contractor shall comply with the provisions of Title 51 RCW, Industrial Insurance. If the Contractor fails to provide industrial insurance coverage or fails to pay premiums or penalties on behalf of its employees, as may be required by law, Agency may collect from the Contractor the full amount payable to the Industrial Insurance accident fund. The Agency may deduct the amount owed by the Contractor to the accident fund from the amount payable to the Contractor by the Agency under this contract, and transmit the deducted amount to the Department of Labor and Industries, (L&I) Division of Insurance Services. This provision does not waive any of L&I's rights to collect from the Contractor.
- 25. Publicity.** The Contractor shall not name DSHS as a customer, nor use any information related to this Contract, in any format or media, in any Contractor's advertising or publicity without prior written consent from DSHS.
- 26. Notice of Overpayment.** If the Contractor receives a vendor overpayment notice or a letter communicating the existence of an overpayment from DSHS, the Contractor may protest the overpayment determination by requesting an adjudicative proceeding. The Contractor's request for an adjudicative proceeding must:
- a. Be *received* by the Office of Financial Recovery (OFR) at Post Office Box 9501, Olympia, Washington 98507-9501, within twenty-eight (28) calendar days of service of the notice;
 - b. Be sent by certified mail (return receipt) or other manner that proves OFR received the request;
 - c. Include a statement as to why the Contractor thinks the notice is incorrect; and

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- d. Include a copy of the overpayment notice.

Timely and complete requests will be scheduled for a formal hearing by the Office of Administrative Hearings. The Contractor may be offered a pre-hearing or alternative dispute resolution conference in an attempt to resolve the overpayment dispute prior to the hearing.

Failure to provide OFR with a written request for a hearing within twenty-eight (28) days of service of a vendor overpayment notice or other overpayment letter will result in an overpayment debt against the Contractor. DSHS may charge the Contractor interest and any costs associated with the collection of this overpayment. DSHS may collect an overpayment debt through lien, foreclosure, seizure and sale of the Contractor's real or personal property; order to withhold and deliver; or any other collection action available to DSHS to satisfy the overpayment debt.

27. **Site Security.** While providing services at a DSHS location, the Contractor, its agents, employees, or Subcontractors shall conform in all respects with physical, fire, or other security regulations specific to the DSHS location.
28. **Subcontracting.** Except as otherwise provided in this Contract, the Contractor shall not Subcontract any of the contracted services without the prior written approval of DSHS. Contractor is responsible to ensure that all terms, conditions, assurances and certifications set forth in this Contract are included in any and all Subcontracts. Any failure of Contractor or its Subcontractors to perform the obligations of this Contract shall not discharge the Contractor from its obligations hereunder or diminish DSHS' rights or remedies available under this Contract.
29. **Subrecipients.**
 - a. General. If the Contractor is a subrecipient of federal awards as defined by 2 CFR Part 200 and this Agreement, the Contractor shall:
 - (1) Maintain records that identify, in its accounts, all federal awards received and expended and the federal programs under which they were received, by Assistance Listing Numbers (ALN) title and number, award number and year, name of the federal agency, and name of the pass-through entity;
 - (2) Maintain internal controls that provide reasonable assurance that the Contractor is managing federal awards in compliance with laws, regulations, and provisions of contracts or grant agreements that could have a material effect on each of its federal programs;
 - (3) Prepare appropriate financial statements, including a schedule of expenditures of federal awards;
 - (4) Incorporate 2 CFR Part 200, Subpart F audit requirements into all agreements between the Contractor and its Subcontractors who are subrecipients;
 - (5) Comply with the applicable requirements of 2 CFR Part 200, including any future amendments to 2 CFR Part 200, and any successor or replacement Office of Management and Budget (OMB) Circular or regulation; and
 - (6) Comply with the Omnibus Crime Control and Safe streets Act of 1968, Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, Title II of the Americans with Disabilities Act of 1990, Title IX of the Education Amendments of 1972, The Age Discrimination Act of 1975, and The Department of Justice Non-Discrimination Regulations, 28 C.F.R. Part 42, Subparts C.D.E. and G, and 28 C.F.R. Part 35 and 39. (Go to <https://ojp.gov/about/offices/ocr.htm> for additional information and access to the aforementioned

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Federal laws and regulations.)

- b. **Single Audit Act Compliance.** If the Contractor is a subrecipient and expends \$750,000 or more in federal awards from any and/or all sources in any fiscal year, the Contractor shall procure and pay for a single audit or a program-specific audit for that fiscal year. Upon completion of each audit, the Contractor shall:
 - (1) Submit to the DSHS contact person the data collection form and reporting package specified in 2 CFR Part 200, Subpart F, reports required by the program-specific audit guide (if applicable), and a copy of any management letters issued by the auditor;
 - (2) Follow-up and develop corrective action for all audit findings; in accordance with 2 CFR Part 200, Subpart F; prepare a "Summary Schedule of Prior Audit Findings" reporting the status of all audit findings included in the prior audit's schedule of findings and questioned costs.
- c. **Overpayments.** If it is determined by DSHS, or during the course of a required audit, that the Contractor has been paid unallowable costs under this or any Program Agreement, DSHS may require the Contractor to reimburse DSHS in accordance with 2 CFR Part 200.

30. Termination for Convenience. DSHS may terminate this Contract in whole or in part when it is in the best interest of DSHS by giving the Contractor at least thirty (30) calendar days' written notice.

31. Termination for Default. The CCLS Chief may immediately terminate this Contract for default, in whole or in part, by written notice to the Contractor if DSHS has a reasonable basis to believe that the Contractor has:

- a. Failed to meet or maintain any requirement for contracting with DSHS;
- b. Failed to protect the health or safety of any DSHS client;
- c. Failed to perform under, or otherwise breached, any term or condition of this Contract; and/or
- d. Violated any applicable law or regulation.

If it is later determined that the Contractor was not in default, the termination shall be considered a termination for convenience.

32. Termination or Expiration Procedure. The following terms and conditions apply upon Contract termination or expiration:

- a. The Contractor shall cease to perform any services required by this Contract as of the effective date of termination or expiration.
- b. If the Contract is terminated, the Contractor shall comply with all instructions contained in the termination notice.
- c. The Contractor shall immediately deliver to the DSHS contact named on page one of this Contract, or to his or her successor, all DSHS property in the Contractor's possession. The Contractor grants DSHS the right to enter upon the Contractor's premises for the sole purpose of recovering any DSHS property that the Contractor fails to return within ten (10) calendar days of the effective date of termination or expiration of this Contract. Upon failure to return DSHS property within ten (10) calendar days, the Contractor shall be charged with all reasonable costs of recovery, including transportation.

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- d. DSHS shall be liable only for payment required under the terms of this Contract for service rendered up to the effective date of termination or expiration.
- e. DSHS may withhold a sum from the final payment to the Contractor that DSHS determines necessary to protect DSHS against loss or additional liability.
- f. The rights and remedies provided to DSHS in this Section are in addition to any other rights and remedies provided at law, in equity, and/or under this Contract, including consequential and incidental damages.

33. Treatment of Property. All property purchased or furnished by DSHS for use by the Contractor during this Contract term shall remain with DSHS. Title to all property purchased or furnished by the Contractor for which the Contractor is entitled to reimbursement by DSHS under this Contract shall pass to and vest in DSHS. The Contractor shall protect, maintain, and insure all DSHS property in its possession against loss or damage and shall return DSHS property to DSHS upon Contract termination or expiration.

34. Taxes.

- a. Where required by statute or regulation, Contractor shall pay for and maintain in current status all taxes that are necessary for Contract performance. DSHS will pay sales or use taxes, if any, imposed on the services and materials acquired hereunder. Contractor must pay all other taxes including without limitation Washington Business and Occupation Tax, other taxes based on Contractor's income or gross receipts, or personal property taxes levied or assessed on Contractor's personal property. DSHS, as an agency of Washington State government, is exempt from property tax.
- b. Contractor shall complete registration with the Washington State Department of Revenue and be responsible for payment of all taxes due on payments made under this Contract in accordance with the requirements of [Title 82 RCW](#) and [Title 458 WAC](#). Out-of-state Contractors must contact the Department of Revenue to determine whether they meet criteria to register and establish an account with the Department of Revenue. Refer to WAC 458-20-101 (Tax registration and tax reporting) and call the Department of Revenue at 800-647-7706 for additional information. When out-of-state Contractors are not required to collect and remit sales tax, DSHS shall be responsible for paying use tax, if applicable, directly to the Department of Revenue.
- c. All payments accrued on account of payroll taxes, unemployment contributions, any other taxes, insurance, or other expenses for Contractor or Contractor's staff shall be Contractor's sole responsibility.

Special Terms and Conditions

1. **Definitions Specific to Special Terms.** The words and phrases listed below, as used in this Contract, shall each have the following definitions:

a. ““DDA” means Developmental Disabilities Administration which is an administration within DSHS.

2. **Purpose.** The purpose of this Contract is to provide training, technical assistance and consultation services for the Developmental Disabilities Administration. All service will convey the values, principles, and expectations stated in the [County Guide to achieve DDA Guiding Values](#) and the [County Services for Working Age Adults Policy 4.11](#) for these statewide services.

3. **Statement of Work.** The Contractor shall provide the services and staff, and otherwise do all things necessary for or incidental to the performance of work, as set forth in Exhibit A, Statement of Work.

4. **Contractor Qualifications.** A provider that has demonstrated competencies in the following areas: System design, change and transformation; community capacity building; leadership development; change management; policy implementation; incubation and start-ups; organizational development; accreditation and certification; supported employment best practices; and best practices in the workplace.

The technical ability and expertise to deliver training and technical assistance in Washington state comprising of multiple topics including the following: Assistive and information technology; using social media; navigating the service system; person centered planning; goal development and plan writing autism and employment; guardianship & trusts; customized employment strategies; large employer initiatives; job coaching and natural supports; systematic instruction and building natural supports; community inclusion; understanding public benefits including cash and medical.

Demonstrates the skill to consult with employers, individuals and families, employment agencies, teachers and government agencies.

Ability to demonstrate large community event management skills and online platforms.

Expertise in delivering necessary client services including functional assessments and designing positive behavior support plans for people in crisis or at risk of losing access to the community.

5. **Term of Contract.** This Contract shall last for Five (5) years beginning July 1, 2025 and ending June 30, 2030. The Maximum Contract value for the first fiscal year, July 1, 2025-June 30, 2026, shall be \$1,614,940.00. DSHS anticipates adding \$1,614,940.00 each fiscal year in response to funding allocated by the legislature.

6. **Consideration.** Total consideration payable to Contractor for satisfactory performance of the work under this Contract is up to a maximum of \$8,074,700 (approximately \$1,614,940 annually). Consideration is dependent on legislatively mandated program service budget allotments and including any and all expenses.

Fiscal Year allotments shall be based on the following:

a. **Travel.** Contractor agrees that its anticipated travel expenses are not to exceed \$3,000.

(1) Travel reimbursement is based on State Travel regulations and mileage will be billed at the current DSHS reimbursement rate.

b. **Training and Technical Assistance.**

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- (1) General Training and Technical Assistance. The Contractor may bill \$18,040 monthly up to a maximum amount of \$216,480 to deliver a minimum of 1312 hours.

General Technical Assistance Activities	Percent
General Technical Assistance/County Guidelines and Employment Outcomes	65%
Transition Services	35%

- (2) Learning Management System (LMS). The Contractor will develop new on-demand content through an offering of Webinars which will be recorded, produced and uploaded into the LMS. Prior to Webinar development, the Contractor will review proposed content with DDA Headquarters (HQ) staff. A minimum of 36 Webinars per year will be available free to Washington state residents who are of the developmental disabilities community. The Contractor will receive \$35,795/mo. for Webinar development up to a maximum of \$429,540.

c. Specialty Training.

- (1) WISE Online Academy 100 ACRE Series class will be an outcome payment of \$200 per student per course on the web up to a maximum amount of \$45,000. Student will receive the Social Security course free on the LMS.
- (2) WISE Online Academy 200 Series will be reimbursable at an hourly rate based on fees in this Section. Up to a maximum amount of \$50,000.
- (3) Washington state-specific information access to a site featuring content related to the WA state specific system of benefits and services and continuing education for certified benefits planners and state agency subject matter experts. Trainings will be an outcome payment of \$10,000.

c. **Event services** shall be reimbursed up to a maximum amount of \$213,520.

d. **Benefits Information and Referral** for the months of reimbursable at an hourly rate based on fee schedule up to a maximum amount of \$417,740.

e. **Quality Assurance** shall be reimbursable at an hourly rate based on fee schedule up to a maximum amount of \$229,660

7. Billing and Payment.

- a. The Contractor shall provide services as outlined in Exhibit A, Statement of Work, and shall be reimbursed per annual listed budget as referenced in Section 6. Consideration.
- b. Invoice System. The Contractor shall submit invoices using State Form A-19 Invoice Voucher, or such other form as designated by DSHS. Consideration for services rendered shall be payable upon receipt of properly completed invoices which shall be submitted to Employment & Day Program HQ staff at DSHS-DDA PO Box 45310 Olympia, WA 98504-5310 or their designee or successor, by the Contractor not more often than monthly. The invoices shall describe and document to DSHS' satisfaction a description of the work performed, activities accomplished, the progress of the project, and fees. The rates shall be in accordance with those set forth in Section 6, Consideration, of this Contract.

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- c. The DSHS DDA Program Manager will monitor monthly and quarterly activity reports to compare them to the previous year's deliverables. Based on the outcome of that monitoring, adjustment may be made in the compensation model, Statement of Work, or deliverables by Amendment.
- d. Payment. Payment shall be considered timely if made by DSHS within thirty (30) days after receipt and acceptance by DSHS of the properly completed invoices. Payment shall be sent to the address designated by the Contractor on page one (1) of this Contract. DSHS may, at its sole discretion, withhold payment claimed by the Contractor for services rendered if Contractor fails to satisfactorily comply with any term or condition of this Contract.

8. Insurance

The Contractor shall obtain and maintain for the duration of the Contract, at Contractor's expense, the following insurance coverages, and comply with the following insurance requirements.

a. General Liability Insurance

The Contractor shall maintain Commercial General Liability Insurance or Business Liability Insurance, no less comprehensive than coverage under Insurance Service Offices, Inc. (ISO) form CG 00-01, including coverage for bodily injury, property damage, and contractual liability. The amount of coverage shall be no less than \$2,000,000 per occurrence and \$4,000,000 General Aggregate. The policy shall include liability arising out of the parties' performance under this Contract, including but not limited to premises, operations, independent contractors, products-completed operations, personal injury, advertising injury, and liability assumed under an insured contract. The State of Washington, Department of Social & Health Services (DSHS), its elected and appointed officials, agents, and employees of the state, shall be named as additional insureds.

- b. In lieu of general liability insurance mentioned in Subsection a. above, if the Contractor is a sole proprietor with less than three contracts, the contractor may choose one of the following three general liability policies, but only if attached to a professional liability policy. If selected the policy shall be maintained for the life of the contract:

Supplemental Liability Insurance, including coverage for bodily injury and property damage that will cover the contractor wherever the service is performed with minimum limits of \$2,000,000 per occurrence; and \$4,000,000 General Aggregate. The State of Washington, DSHS, its elected and appointed officials, agents, and employees shall be named as additional insureds;

or

Workplace Liability Insurance, including coverage for bodily injury and property damage that provides coverage wherever the service is performed with minimum limits of \$2,000,000 per occurrence; and \$4,000,000 General Aggregate. The State of Washington, DSHS, its elected and appointed officials, agents, and employees shall be named as additional insureds:

or

Premises Liability Insurance if services are provided only at their recognized place of business, including coverage for bodily injury, property damage with minimum limits of \$2,000,000 per occurrence; and \$4,000,000 General Aggregate. The State of Washington, DSHS, its elected and appointed officials, agents, and employees shall be named as additional insureds.

c. Workers' Compensation

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The Contractor shall comply with all applicable Workers' Compensation, occupational disease, and occupational health and safety laws and regulations. The State of Washington and DSHS shall not be held responsible for claims filed for Workers' Compensation under Title 51 RCW by the Contractor or its employees under such laws and regulations.

d. Employees and Volunteers

Insurance required of the Contractor under the Contract shall include coverage for the acts and omissions of the Contractor's employees and volunteers. In addition, the Contractor shall ensure that all employees and volunteers who use vehicles to transport clients or deliver services have personal automobile insurance and current driver's licenses.

e. Subcontractors

The Contractor shall ensure that all subcontractors have and maintain insurance with the same types and limits of coverage as required of the Contractor under the Contract. Failure of Subcontractors to comply with the insurance requirements in this Contract does not limit the Contractor's liability or responsibility.

f. Separation of Insureds

All insurance policies shall include coverage for cross liability and contain a "Separation of Insureds" provision.

g. Insurers

The Contractor shall obtain insurance from insurance companies identified as an admitted insurer/carrier in the State of Washington, with a current Best's Reports' rating of A-, Class VII, or better.

h. Evidence of Coverage

The Contractor shall, upon request by DSHS, submit a copy of the Certificate of Insurance, policy, and additional insured endorsement for each coverage required of the Contractor under this Contract. The Certificate of Insurance shall identify the Washington State Department of Social and Health Services as the Certificate Holder. A duly authorized representative of each insurer, showing compliance with the insurance requirements specified in this Contract, shall execute each Certificate of Insurance.

The Contractor shall maintain copies of Certificates of Insurance, policies, and additional insured endorsements for each subcontractor as evidence that each subcontractor maintains insurance as required by the Contract.

i. Material Changes

The insurer shall give the DSHS point of contact listed on page one of this Contract 45 days advance written notice of cancellation or non-renewal of any insurance policy required under this Contract. If cancellation is due to non-payment of premium, the insurer shall give DSHS 10 days advance written notice of cancellation. Failure to provide notice as required may result in termination of the Contract.

j. Waiver of Subrogation

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Contractor waives all rights of subrogation against DSHS for the recovery of damages to the extent such damages are or would be covered by insurance required under the Contract. Contractor agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation, but this provision applies whether or not DSHS receives the waiver of subrogation endorsement from the insurer.

k. Coverage Limits

By requiring insurance, the State of Washington and DSHS do not represent that the coverage and limits required in this Contract will be adequate to protect the Contractor. Such coverage and limits shall not limit the Contractor's liability in excess of the required coverage and limits, and shall not limit the Contractor's liability under the indemnities and reimbursements granted to the State and DSHS in this Contract.

l. Primary Coverage

All Contractor's insurance provided in compliance with this Contract shall be primary and shall not seek contribution from insurance or self-insurance programs afforded to or maintained by the State. Insurance or self-insurance programs afforded to or maintained by the State shall be in excess of, and shall not contribute with, insurance required of the Contractor and Subcontractors under this Contract.

m. Waiver

The Contractor waives all rights, claims and causes of action against the State of Washington and DSHS for the recovery of damages to the extent said damages are covered by insurance maintained by Contractor.

n. Liability Cap

Any limitation of liability or liability cap set forth in this Contract shall not preclude DSHS from claiming under any insurance maintained by the Contractor pursuant to this Contract, up to the policy limits.

o. Business Automobile Liability Insurance

The Contractor shall maintain a Business Automobile Policy on all vehicles used to transport clients, including vehicles hired by the Contractor or owned by the Contractor's employees, volunteers or others, with the following minimum limits: \$1,000,000 per accident combined single limit. The Contractor's carrier shall provide DSHS with a waiver of subrogation or name DSHS as an additional insured.

p. Professional Liability (errors & omissions)

The Contractor shall maintain insurance of at least \$1,000,000 per occurrence, \$2,000,000 General Aggregate for malpractice or errors and omissions coverage against liability for damages because of personal injury, bodily injury, death, or damage to property, including loss of use, and damages because of negligent acts, errors, and omissions in any way related to this contract.

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Exhibit A

Statement of Work Pathway to Employment

The contractor will provide the following statewide services and activities:

1. Hours of Training and Technical Assistance:

- a. The Contractor shall annually provide a minimum of 853 hours of general technical assistance to individuals, families, counties, schools, and service providers to increase the expectation and capacity of communities to employ people with developmental disabilities.
- b. The contractor will respond to technical assistance requests for each geographical region of the state by dividing technical assistance hours between Eastern and Western Washington while prioritizing smaller counties with less resources. Any requests that come from an entity other than Washington DDA or the Washington counties must be approved by DDA beforehand. It is the responsibility of the Contractor to notify all regions, counties, and others in Washington State of their services.
- c. Annually provide a minimum of 459 hours of general training and technical assistance to increase the capacity of schools to provide educational opportunities resulting in jobs for DDA transition aged students prior to leaving the school system at age 21. The contractor will coordinate, with the DDA, on training topics. Training delivery, via webinar or fiscal location and dates to be agreed upon by DDA and contractor. Increasing the expectation and capacity of communities to employ people with developmental disabilities.
- d. The contractor will record trainings into a Learning Management System (LMS) and have on demand trainings available for continued support to providers to be qualified to deliver client services and for continued professional development.
- e. The contractor will maintain curriculum for online on demand training to support DDA Policy 6.13 Provider Qualification for Employment and Day Program services requirements. DDA will provide the contractor with the training topic/policy information, content, as well as the names of the Subject Matter Expert (SME) for each area. The contractor will be responsible for the development, vetting and on-demand location and will contact the SMEs annually, so that the SME can assure the training topic/policy information is up to date and if not provide corrected information, so that the contractor can update the online training(s). The following training topic/policies will be included and found at [Policy Manual | DSHS](#)
 - DDA Policy 15.03 Community Protection Standards for Employment Program Services
 - DDA Policy 5.06 Client Rights
 - DDA Policy 5.14 Positive Behavior Support Principles
 - DDA Policy 6.08 Incident Management and Reporting Requirements for County and County Contracted Providers
 - [County Guide to Achieve DDA Guiding Values](#)
 - [Community Inclusion "Service Plans"](#)
 - [Employment "Service Plans"](#)
- f. The Contractor will develop over the 12-month period 36 Webinar trainings courses on agreed upon topics. Webinars which will be recorded, produced and uploaded into the LMS. The Contractor will manage registration, provide Continuing Education credit proof to participants, and provide DDA

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with participant information. The Contractor will work with staff from the DDA every six (6) months during the contract period to review and come to agreement on the effectiveness of existing online.

2. Specialty Training / Events: The contractor will provide including:

- a. Association of Community Rehabilitation Educators (ACRE) approved curriculum that supports employment service competencies and prepares a minimum of 100 individuals to become a Certified Employment Support Professional (CESP). Each quarter there will be four different courses delivered via the web and one course (Social Security Information) on the LMS in order for students to complete competencies.
- b. A Washington State-specific training and continuing education training portal maintained within a Learning Management System, which is focused on information that assists State agency subject matter experts and credential benefits planners in navigating the system of services and benefits and obtaining continuing education required by Cornell University YTI. Information will include Medicaid, Medicare Savings Plans, ABLE Accounts, DDA Endowment Trust Fund, Healthcare for Workers with Disabilities (HWD), Long-Term Care Medicaid coverage and other state specific information to assist in navigating the system of services, as well as other relevant and continuing education qualified training topics designed to address skills development. The target audience will be individuals pursuing and maintaining their Benefits Planner, as well as State Agency subject matter experts in program and policy management. The contractor will work with DDA to identify participants, and targeted content and speakers for development. This will include tracking of registered users courses completed and reporting to support achievement of Cornell required continuing education to maintain certification and, as allowable, other continuing education requirements, as well as a directory of cross disability Benefits Network members. The contractor will receive an outcome payment of \$10,000.
- c. Provide 303 hours annually to coordinate WISE Online Academy Series 200 for Employment Professional certificate program covering Foundations of Supported Employment; Essential to Marketing and Job Development; Job Support and Retention; Field Practicum.
- d. Event services including Community Summit and Technology, Transition and Employment First conference(s) or training modules if permitted, must be agreed to by both parties. The Community Summit shall be hosted as an in-person event or a virtual event, to be determined on a yearly basis in conjunction with DSHS.
 - (1) The Community Summit shall feature presentations workshops, speakers, panel discussion and keynote addresses the focus on strengthening community and system infrastructure to support individuals with developmental disabilities to live full, meaningful and independent lives, which includes employment, community involvement, self-determination, and independence in home and community.
 - (2) The Contractor will coordinate the planning and logistics for a statewide Community Summit that brings together a group of between 900 – 1200 people.
 - (3) This group will consist of all stakeholder groups: (a) people with intellectual/developmental disabilities (self-advocates) and (b) their families and allied advocates, (c) employment and (d) residential providers, (e) state government employees, (f) counties, and (g) others including municipalities, business and community leaders, and any and all other interested community members.
 - (4) The Contractor will provide documented stakeholder outreach efforts and number of conference attendees in each stakeholder group to DSHS.

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- (5) The Community Summit shall offer content that showcases state of the art Assistive Technology strategies, applications, and devices for users with intellectual/developmental disabilities which promote greater independence, communication, and community participation.
- (6) The Contractor will ensure conference communication needs are met as directed by DSHS.
- (7) The Contractor will participate in phone, video, or face-to-face meetings with DSHS personnel to ensure communication needs are being met.
- (8) As directed by DSHS, the Contractor will ensure that the look and feel of news releases, statements, advisories, publications and social media are written in plain language, and in alignment with the DSHS mission, vision and goals.
- (9) The Contractor will ensure DSHS communications standards and policies are followed, by working with the DSHS/DDA Communications representative.
- (10) The Contractor will ensure the quality, both in content and design, of conference materials for external distribution and materials have a consistent look and feel for DSHS publications, ensuring the use of the DSHS brand.
- (11) The Contractor will develop and submit a budget for all costs of the Community Summit.
- (12) The Community Summit budget will incorporate costs for: coordination; venue and online platforms; presenters (fees and travel); Social events; printing and supplies, marketing, scholarships, scholarship recipient lodging, catering, language and accessibility requests for attendees and presenters, and any and all additional cost associated with the Community Summit.
- (13) The Community Summit budget also includes anticipated revenue from other sources such as payment of registration fees, and county, DVR, advocacy organization, and community provider support.
- (14) The Community Summit budget and any subsequent changes will need to be approved by DSHS (DDA RCL Quality Improvement Specialist or designee.)
- (15) The Contractor will develop and submit an Event Accessibility Project plan which will include a timeline along with the following:
 - (a) Outline specific activities, responsibility and anticipated completion date for logistics of planning Community Summit.
 - (b) The timeline will need to be approved by the DSHS (DDA RCL Quality Improvement Specialist or designee.)
- (16) The Contractor will:
 - (c) Work with DSHS to assemble the Community Summit Planning Committee, to include representatives from the stakeholder groups detailed above. The Community Summit Planning Committee will meet regularly to design the program for the conference.
 - (d) Secure presenters for keynotes, sessions, discussions, and organize social events. This includes but is not limited to: developing marketing materials and conference agendas/booklets and should be done with the guidance from the statewide planning

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committee and DSHS.

- (17) The Contractor will work with the conference venue provider to coordinate logistics for the conference.
- (18) The Contractor will provide a virtual attendance option for live stream viewing by registered guests for a portion of the conference, the number of streamed sessions to be determined in conjunction with DSHS and will record sessions and make them available for viewing in a library/archive. Virtual live streams shall be recorded and retained in a Learning Management System to allow for ongoing tracking and reporting of those taking those sessions beyond the live event.
- (19) The Contractor will register conference participants and coordinate scholarships and lodging for those conference participants who request them.
- (20) Professional connections to the Washington state counties for the coordination of general support and registration of scholarship applications and lodging.
- (21) The Contractor will evaluate accessibility of in-person and virtual conference venues, spaces, and scholarship sponsored lodgings and develop a plan to mitigate accessibility issues to promote equitable inclusion and participation in all aspects of the Community Summit for all attendees.
- (22) The Contractor will submit a final report of the Community Summit to include a summary of the evaluation of the Summit by conference participants and a breakdown of the number of attendees by stakeholder groups, as identified above.

- 3. Benefits Information and Referral Center.** The contractor will have up to 2,214 hours annually to:
- a. Maintain contracts if approved by DDA with and issue payment to qualified community-based credentialed benefits planners. A qualified planner will have the ability to present information, will provide a presentation on work incentives and will have proof of certification that includes:
 - (1) Cornell Certification, Washington State training, 60 hours Continuing Education Units over 5-year period logged in and approved by Cornell; or
 - (2) Virginia Commonwealth University (VCU) Initial Training, Washington State training, 18 Continuing Certification Credits annually (15 from VCU); or
 - (3) Other recognized certification, and Washington State specific training as well as continued maintenance of certification.
 - b. Acts as an entry point for DDA participants age 14 and over and their families seeking benefit support;
 - c. Staff fielding and answering benefit questions must have same qualification as community-based credentialed benefits planner;
 - d. Assesses needs and provides benefits information as well as individualized benefits planning services to eligible customers and refers those not meeting eligibility for DDA funded benefits planning services to other benefits planning entities or information.

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- e. Provides follow-up to assess if customers' needs are met;
 - f. Maintains a database of all customers.
 - g. Manages an active list of all members, which includes identifiers helpful for making referrals (areas served; expertise; etc.);
 - h. Collaborates with the DDA quality assurance (QA) / technical assistance (TA) contract entity to identify TA and QA needs and be actively involved with benefits systems improvement; and
 - i. Maintain Benefits website / resource library.
4. **Quality Assurance.** The contractor will have up to 1392 hours annually for Quality Assurance on the quality and effectiveness of the Supported Employment Program and benefits planning network member support and benefits planning quality assurance and technical assistance.