

CONTRACTOR NAME

## COMMUNITY SERVICES DIVISION BASIC CLIENT SERVICE / CITIZENSHIP SERVICES CONTRACT MONITORING CHECKLIST

DATE OF REVIEW

**REGION / OFFICE** 

## **On-Site Review**

**Instructions**: This checklist is to be used when conducting a site-monitoring visit for <u>any</u> contractor providing client services. It will be used in combination with other program-specific, addendum checklists. A copy of this checklist will be maintained with the contract file.

CONTRACT NUMBER

ESC	RIPTION OF SERVICES			
	t <b>code</b> in appropriate column. equirement met X Requirem	nent not met NA Not applicable P Presumed of	compliance–no evidence to the contrar	y
		Contract Terms and Conditi		
	REVIEW ELEMENT	REQUIREMENT	COMMENTS	CODE
1.	Billing and payment	Contractor paid according to fee schedules and only for authorized services		
		<ul> <li>Invoices submitted monthly per billing instructions and not for services paid for by another source.</li> </ul>		
		<ul> <li>Invoices submitted within 45 days after the last day of the month in which services were provided.</li> </ul>		
		Contractor did not bill for duplicate services.		
2.	Confidentiality	Contractor did not disclose personal information without prior, written consent.		
		<ul> <li>Maintain confidential information in accordance with state and federal laws, and have adequate policies and procedures in place to ensure compliance.</li> </ul>		
		Complies with datashare requirements.		
3.	Inspection; maintenance of records – site review	DSHS provided reasonable access to site, client and contractor records, maintained for term of contract, plus 6 years.		
4.	Interpretation and translations	Contractor provides services necessary to perform obligations, with no compensation.		
5.	Reporting and review	Contractor collected information required by DSHS and submit monthly <i>(or per contract)</i> .		
6.	Single audit act	If subrecipient and expend \$300,000 federal funds/fiscal year, must procure A- 133 audit, submit report/management letter to DSHS.		
7.	Subcontracting	Obtain prior, written approval from ORIA.     Provide subcontractor qualification.		
		• Submit copies of subcontract agreement along with subcontract monitoring plan.		
		• Submit monitoring reports within 30 days of monitoring visit.		

8.	Non-discrimination	Comply with all applicable federal, state, local laws (e.g., ADA).		
9.	Program training	Ensure employees who provide services under this contract attend ORIA program training as requested by DSHS.		
10.	Exception to Policy	Submit request in writing to DSHS Contact, or designee.		
		Statement of Work Documen	tation	
	REVIEW ELEMENT	REQUIREMENT	COMMENTS	CODE
1.	Individual Files	Secured and inaccessible to participants. As required.		
2.	Narrative / Progress Notes	As required		
3.	Signed Release of Information	While may not be required by contract – still "best practice standard".		
4.	Intake Evaluation	As required.		
		Additional Contractor Require	ements	
		QUIREMENT	COMMENTS	CODE
1.	Provide ORIA with the following information within 60 days of the contract's start date:			
	<ul> <li>List of training classes available for participants; Names of instructors and qualifications;</li> </ul>			
	Class locations, days and times; Curriculum and materials used, and			
	Language capabilities (teachers, class materials, etc.)			
2.	Provide ORIA with any char reported at start of contract	anges / updates to program information ct.		
3.	Certificate of Insurance av	ailable for review upon request.		