

## Service Delivery Outcome Plan: Pre-ETS Informational Interview

DVR CUSTOMER		CRP CONTRACTOR		CRP REPRESENTATIVE'S NAME	
SERVICE DELIVERY DATES From:            To:		PROGRESS REPORTS REQUIRED <b>The contractor shall provide monthly progress updates to be submitted to the VCR in an SDOR.</b>			
NUMBER	EXPECTED OUTCOME	PARTY RESPONSIBLE	PURCHASE AND PAYMENT CRITERIA		COST (\$)
	<p>Pre-Employment Transition Services Informational Interviews are designed to help a student meet with employers to learn about vocational areas of interest. Each interview should be approximately 30-60 minutes in length. Specific CRP services include:</p> <ul style="list-style-type: none"> <li>Working with the student to identify sites and contact businesses</li> <li>Helping student prepare and practice questions for the interview</li> <li>Helping student plan appropriate grooming</li> <li>Helping student plan transportation to the site</li> <li>Accompany student to the site</li> <li>Accompany student to the interview</li> <li>Helping student prepare and deliver a thank-you note to the person interviewed</li> <li>Post-interview debriefing with the student</li> </ul> <p><b>Specific areas of interest identified by Student First Name:</b></p> <ol style="list-style-type: none"> <li>Enter interest area</li> <li>Enter interest area</li> <li>Enter interest area</li> </ol> <p>Student will participate in all Informational Interviewing activities, and will attend all scheduled meetings.</p> <p>DVR counselor is responsible for approving that services are consistent with the customer's vocational assessment. This includes discussing considerations for customer health and safety that may be inconsistent with certain kinds of work, and any factors that may require additional caution due to COVID-19.</p>	<p><b>CRP Student VRC</b></p>	<p><b>MAXIMUM TOTAL OUTCOME FEE:</b> Fee per hour is \$401 per interview. Contractor agrees to provide up to interviews. Maximum of three informational interviews with a maximum fee of \$1203. Outcome fee paid to Contractor upon receipt of invoice and outcomes achieved as described in the Service Delivery Outcome Report (SDOR). Fee is based on direct student activities, and does not include report writing time. SDOR must be written directly to the student and provided to both the student and DVR VRC. Report must include: (1) CRP representative name (2) Dates and hours of all activities (3) Describe Student's experience and what they learned from each informational interview (4) Specific recommendations for further student exploration and experience</p>		\$
		<p><b>Student DVR</b></p>	<p>Transportation Expenses if authorized by VRC: Travel Time: Paid upon receipt of invoice and a written report on the Service Delivery Outcome Report (SDOR) documenting distance driven, beginning time and arrival time at destination at the rate of \$37 per hour billed in 15 minute increments if actual service delivery occurs more than 50 miles from CRP's nearest staffed office location.</p>		\$

