

## Marom im Eddo ko Am ikijen Jāān im Mōñā

ETAN CLIENT (ARMIJ EO BÖRAN MWEQ)

NOMBA IN ID AN CLIENT

### Eddo ko Am (Kwōj Aikuj)

- **Letok melele ko kim aikuj ñan lale elañe kwōmaron ebōk jibañ.**
- **Letok kamool ñan kim ilo ien kim aikuj.** Kim maron bōke ñan kwe. Melele eo kwōj lelok ñan opij eo enaj aikuj kamool jen ritjerbal ro an federal im state. Kein kamool emaron koba armij ro ñan kebaak in bar lale jen rijerbal ro an opij ekoba rietale ro ikijen koot.
- **Melele eo ej ripoot lok ñan Department of Social and Health Services (Ra eo ej bōk eddoin Kakien ko rej Jibañ Armij im Ejmour)** emaron jelōte am maron tōbrak ñan injuran in taktō eo ej kōmadmōd jen ibben Health Care Authority (Opij eo an kien ej bōk eddoin jikin ko rej lelok jibañ in ejmour) im Health Benefit Exchange (Jikin eo ej jibañ bōk injuran in taktō eo edik wonnen).
- **Ripoot oktak ko** (einwōt, atorej, kolla, bar juon) einwōt aikuj ilo WAC 388-418-0005. Ripoot kaki mokta jen 10 raan in allōñ eo juon.
- **Karejar ibben Division of Child Support (Opij eo ej bōk eddoin kakien ko rej kejbarok wonnen lale ajiri, DCS)** ñe kwōj ebōk jāān in jibañ jen TANF. Kwōj aikuj jibañ DCS kōmmāne, ukōt, ak kabine jibañ eo an ajiri ñan ajiri eo/ro kwōj lale, im kōmmāne peba ko rej kwalok woñ jemen (elañe aikuj). Kwōmaron makoko in karejar ibben DCS elañe kwōmaron kwalok ewōr wūnin am tōmak ke DCS ej likūt kwe, ajiri ro nejum, ak ajiri ro kwōj lale ilo uwōta in jorrāān jen jinen ak jemen eo im ajiri eo ejab bed ibben.
- **Kateruru ñan** im kōmmāne jerbal eo emmon jjoñan ñan bōke kolla eo kwōmaron jen jikin ko jet ilo ien am kajjitōk ak ebōk jibañ in jāān.
- **Kadedelok ripoot im etale ko rej mennin aikuj.**
- **Loor mennin aikuj ko ikijen jerbal** ñan jibañ in jāān im jibañ in mōñā.
- **Ba ñan kim** ñe kwōkōnaan an bar juon armij kōjerbal jibañ in jāān eo am ikijem
- **Karejar kin etale ko amim rej Kejbarok Joñan Emmon in Jerbal**
- **Kōjerbal jibañ in jāān** wōt ñan wia mōñā ñan armij ro ilo mweo imōm.
- **Kōjerbal jāān in jibañ** wōt ñan jibañ armij ro ilo mweo imōm.
- **Kwōj aikuj lelok Social Security Numbers (Nomba in Social Security ko, SSN)** ko ak peba in immigration an armij ro wōt rej kateruru ñan jibañ. Ñe kwōnaj kelet in jab lelok SSN ko ak peba in immigration ñan armij ro ilo mweo rejab kateruru, aoleb kolla ko an armij ro ilo mweo im mennin jibañ ko rej bōki renaj aikuj wōt kamool, elañe aikuj, ñan lale ñe remaron tōbrak ñan jibañ.

### Maron ko Am (Jej Aikuj)

- **Bōk juon ablikajon** ebed etam, atorej, im jain in etam ak etan armij eo emōj kōmelim an jutak ikijem.
- **Jibañ kwe kanne peba in DSHS ko.**
- **Kōmadmōde** kajjitōk eo am ñan jibañ in mōñā iloan 7 raan elañe kwōmaron tōbrak ñan jibañ eo emokaj lok.
- **Lewaj juon rijit** ñe kwōnaj kajjitōk juon ilo ien am letok peba ko.
- **Lewaj jemlok** eo ilo jeje, ilo elōñ wāween ko, iloan 30 raan.
- **Kwōmaron makoko in kenono ñan juon rietale jen Fraud Early Detection (Madmōdin Jerbal ñan lale ñe ewōr koot, FRED)** jen Office of Fraud and Accountability (Opij eo ej bōk eddoin kakien ko rej kejbarok jen koot im lale Jimwe in Jerbal). Kwōjab aikuj kadeloñ rietale eo ñan iloan mweo imōm. Kwōmaron kajjitōk an rietale eo bar rool waj ñan mweo imōm ilo bar juon ien. Mennin ebañ kakkure am maron tōbrak in ebōk jibañ.
- **Kwōmaron kajjitōke juon kōmadmōdin ien roñjak** ñe kwōjab errā kin jemlok eo an opij kin keij eo aō. Kwōmaron bar kajjitōk an juon supervisor ak rikōmadmōd etale jemlok ak makūtūt eo emōj jumae ilo an jab kakkure maron ko am ñan juon kōmadmōdin ien roñjak.
- **Kim aikuj kōjellaik kwe kin** kin kakien eo kin joñan jemlok eo ej 60 allōñ iomwin burokraam eo an Temporary Assistance for Needy Families (Jibañ an Jidik len ñan Baamle ro rej Aikuj, TANF). Joñan jemlok in ien eo ejab jerbal ñan Mōñā Basic eo am, ak wonnen lale ajiri.

### Melele ko Kwōj Aikuj Jeāā kin Kaat in EBT eo m

- **Bōd Kōjerbal Jibañ in Jāān:** Jibañ in mōñā im jāān ko rej ajej ilo kaat in EBT renaj lelok melele kin jikin ko kwar wia im kōjerbal jibañ ko am ñan DSHS. Opij eo enaj kōjerbal melele in wia ko ilo etale ko kin an bōd kōjerbal jibañ in jāān ak jañiji jibañ in mōñā ñan jāān ak bar jet mweiuk ko ewōr joñan aer aurok (wia kake).
- **Kōkkāāl kaat in EBT:** Kim maron lewaj wonnen an kōkkāāl kaat in EBT ko. Kejbarok kaat in EBT eo am im personal identification number (nomba eo ej kalikar kwe make, PIN) ilo juon jikin eo ewōr kejbarok im ekon.
- **Kaat in EBT ko Elab Joñan Pelan:** Ñe kwōjab kōjerbal jibañ ko am iomwin allōñ ilo juon wōt ien ak koba peba ko relab joñan ālikin elōñ allōñ ko, kim maron kebaak kwe ñan etale wāween eo am ak aikuj eo am ñan jibañ ko.

| Melele ko Kwōj Aikuj Jelā (Mōñā Basic)  |      |
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| <ul style="list-style-type: none"> <li><b>Kim ej jilkinlok melele</b> kin armij ro rej kateruru ñan Mōñā Basic ñan opij ko jet an Federal ñan lale ñe ejimwe melele ko. Ñe jabdewōt melele ebōd, armij ro rej kateruru remaron jab ebōk Mōñā Basic. Ñe juon armij enaj lelok melele eo rejelā ejab jimwe, remaron ioone kaje ko kin ruprup kakien. Kaje ko kin am jelā ilo am rup kakien ko an Mōñā Basic oktak jen am jab tōbrak ñan burokraam eo, ñan bakkin ko, ak emaron kalbuj.</li> <li><b>Ñe kwōnaj wia kake, kajeon in wia kake, jañij, ak aje jibañ in mōñā eo am</b> ñan jabdewōt men eo ewōr joñan an aurok einwōt jāān, wūno kajur, kein uror, ak jabdewōt mweiuk eo ejab mōñā jen juon jikin eo emōj kōmelim an wia kake mweiuk (wia kake), kwōmaron jab tōbrak jen am ebōk jibañ in mōñā ñan juon ien eo edik tata ej juon iio lok ñan labtata eo ej aoleben ien am mour im jab tōbrak jen bōd eo kein kajuon. Am jab maron tōbrak enaj woñmaanlok jekdoon kwōnaj emakūt jen State eo an Washington im kateruru ñan jibañ ko ilo bar juon state.</li> <li><b>Ñe kwōj aikuj bōk kwōnaam ilo mennin aikuj ko ikijen jerbal ñan Mōñā Basic</b>, im likjab in bōk kwōnaam, kwōmaron jab tōbrak iomwin juon allōñ im mae ien kwōnaj loor mennin aikuj ko ikijen jerbal ñan likjab eo kein kajuon; jilu allōñ im mae ien kwōnaj loor mennin aikuj ko ñan likjab eo kein karuo; im jiljino allōñ im mae ien kwōnaj loor mennin aikuj ñan ien eo kein kajilu im kajojo ien tokelik.</li> <li><b>Remaron jolok kwe jen burokraam eo an Mōñā Basic</b> ñan rupe juon kakien an burokraam eo an Mōñā Basic einwōt emōj kōmelele ilo kōjella in kaje ko an Mōñā Basic emōj kōlaajrak ilo peij in.</li> <li><b>Ripoot kin ta ko rimweo rej kolla wonnen elañe kwōkōnaan bwe opij eo en kobaiki wonnen ken ñan Mōñā Basic.</b> Ñe kwōjab ripoot im lelok kamool kin wonnen kein, innem kwōj ba ke kwōjab kōnaan amim kōjerbal wonnen kein ñan lale elañe kwōmaron bōk Mōñā Basic eo elablok joñan.</li> </ul>   |      |
| Melele ko Kwōj Aikuj Jelā (Jāān)  |      |
| <ul style="list-style-type: none"> <li><b>Ilo am ebōk Temporary Assistance for Needy Families (Jibañ an Jidik len ñan Baamle ko rej Aikuj, TANF)</b> kwōj lelok maron ko am ñan jibañ eo ikijen ajiri im armij eo belem ñan Division of Child Support (Opij eo ej bōk eddoin kakien ko rej kejbarok wonnen lale ajiri). Melelein mennin ke DCS emaron kejbarok jibañ eo remuri ñan kwe, lok ñan joñan jibañ in kien eo kwar bōke. <b>Kwōj aikuj kaju ba ñan DCS elañe kwar ebōk kolla ak jibañ kin jibañ in lale ajiri</b> ñan ajiri eo ilo ien am ebōk TANF.</li> <li><b>Ñe ebōjrak am ebōk TANF</b> kwōj aikuj ba ñan DCS kin jabdewōt oktak ko rej ukōte jibañ eo ñan lale ajiri, einwōt an ajiri eo emakūt ak oktak atorej eo aō.</li> <li><b>Ñe kwōj ebōk TANF, kwōmaron kajjitōk lablok in jāān</b> ñan jibañ kolla wonnen imōn jokwe ko an kōtāān im idin ien.</li> </ul> <p>Ilo ad loor kakien ko an federal rej kejbarok maron ko an armij ilo juon jikin im kakien ko rej kejbarok maron ko an armij ilo juon jikin an U.S. Department of Agriculture (Ra eo an Amedka ej bōk eddoin kakien ko an jikin atake, USDA), jikin in emo an kalijeklok kin an armij riia, kalor in kil, lal ko rekkar ejaak jeñe, kora ak emmaan (ekoba wāween an armij kalikar ak kōnaan kora ak emmaan), tōmak in kabuñ, utamwe, dettan iio, pade in kien, ak ukōt nana ñan makūtkūt moktalok kin maron ko an armij ilo juon jikin.</p> <p>Melele kin burokraam eo emaron wōr ilo kajin ko jet roktak jen kajin Belle. Armij ro ewōr aer utamwe im rej aikuj wāween ko jet ñan bōk melele ko kin burokraam (einwōt, Braille, jeje ko relab, teep in roñjak, Kajin Kakōlle an Amedka), rej aikuj kebaak opij eo (state ak jukjuikinbed) ilo jikin eo rekkar kateruru ñan jibañ ko. Kajojo armij ro rejaroñroñ ak ebin aer roñjak ak ewōr aer utamwe in kenono remaron kebaak USDA ilo Jikin Jibañ eo an Federal ñan Leto Letak Melele ñan ro ewōr aer Utamwe (Federal Relay Service) ñan (800) 877-8339.</p> <p>Ñan bael ae juon abnōñō kin kalijeklok, Armij eo ej lelok abnōñō aikuj kadedelok Peba AD-3027, Peba in Lelok Abnōñō kin Kalijeklok ilo Burokraam eo an USDA im kwōmaron loe online ilo: <a href="https://www.usda.gov/sites/default/files/documents/ad-3027.pdf">https://www.usda.gov/sites/default/files/documents/ad-3027.pdf</a>, jen jabdewōt opij an USDA ak ilo am kall ae lok (833) 620-1071, ak ilo am jeiki juon leta im atorej ae lok ñan USDA. Leta eo aikuj koba etan armij eo ej lelok abnōñō, atorej, nomba in talebon, im kōmelele ilo jeje kin makūtkūt in kalijeklok eo rej nae ruen kin tibdikin melele eo ebwe joñan ñan kōjellaik Assistant Secretary for Civil Rights (Assistant Secretary an Opij eo ej lale Maron ko an Armij, ASCR) kin wāween im raan eo emōj kwalok ekkar ruprup kakien kin maron ko an armij. Peba AD-3027 ak leta aikuj etal ñan:</p> <ol style="list-style-type: none"> <li><b>Mael:</b> Food and Nutrition Service, USDA<br/>1320 Braddock Place, Room 334<br/>Alexandria VA 22314;</li> <li><b>Fax:</b> (833) 256-1665 ak (202) 690-7442; ak</li> <li><b>'Imeili:</b> <a href="mailto:FNSCivilRightsComplaints@usda.gov">mailto:FNSCivilRightsComplaints@usda.gov</a></li> </ol> <p>Jikin in ej juon jikin lelok jibañ ejellok kalijeklok.</p> <p>Ilo ao jaini etta ijin lal, ij kwalok ke emōj letok maron im eddo ko aō ilo aer letok melele kin jibañ im burokraam ko an DSHS ñan na. Imelele ke elañe inaj makoko in jaini peba in ebañ kakkure aō maron tōbrak bōtab enaj aō eddo in loor mennin aikuj ko an burokraam eo im maron loe kaje ko rekkar ñan burokraam ak ruprup kakien ko relab.</p> |      |
| JAIN IN ETAN ARMIJ EO EJ KATERURU   | RAAN |
| JAIN IN ETAN ARMIJ EO JUON EJ KATERURU  | RAAN |

ID EO AN RIJERBAL IN DSHS ÑAN LALE MELELE:

☐ Makoko in jain.