

RESIDENTIAL CARE SERVICES (RCS) NURSING HOME (NH) INFORMAL DISPUTE RESOLUTION (IDR)

NH IDR Request

NH IDR Program RCSIDR@dshs.wa.gov

Fax: (360) 725-3225

Authority RCW 18.51.060, WAC 388-97-4420, and 42 CFR 488.331.

For further information about the IDR process, click here.

FACILITY NAME			CCN NUMBER
ADMINISTRATOR'S NAME			PHONE NUMBER (AND AREA CODE)
ALTERNATE PHONE NUMBER (AND AREA CODE)	ADMNISTRATOR	'S EMAIL ADDRESS	
MAILING ADDRESS	CITY	(STATE ZIP CODE WA
Submission			
Submit this form within 10 <u>calendar</u> days of the posted date of your official Statement of Deficiencies (SOD) or Enforcement Letter from ePOC to the email address listed above. You must submit a <u>separate</u> request form for each citation or enforcement action you are disputing. Note: Your IDR request could be denied if the request form is incomplete or inaccurate. Refer to your SOD cover letter for more details. If you have any questions, contact the IDR Program by telephone at (360) 725-3233 or via email at <u>RCSIDR@dshs.wa.gov</u> .			
Traditional IDR			
A Traditional IDR is required if disputing four or more citations or enforcement actions; however, it is optional for three or fewer citations. An IDR Program Manager (PM) conducts the IDR during a 1:1 meeting. The disputing facility representative gets two hours to present relevant information to the IDR PM. The IDR program requests that any supporting documentation be submitted at least one week prior to the scheduled IDR date. Panel IDR			
A Panel IDR is only conducted if you are disputing three or few citations or enforcement actions. A panel			
consisting of one provider, one consumer advocate, and one department staff virtually conducts and reviews the IDR. An IDR PM chairs the Panel IDR. The facility representative and department staff who initiated the citation or enforcement make brief presentations. The panel provides a recommendation to the IDR PM who makes the final decision. You must submit supporting documentation within 20 calendar days of receiving the official SOD. Documentation received after the deadline is considered untimely and will not be reviewed by the panel.			
IDR Review (check one): Traditional IDR Review Panel IDR Review			
IDR Type (check one): Video Conference Dispute:	_	Telephone	☐ Desk Review
STATEMENT OF DEFICIENCIES (SOD) DATE F-TAG / WAC BEING DISPUTED			
Concisely indicate why you are disputing the citation. Provide only relevant documentation to the dispute.			