

SUMMARY OF MEETING 5

Welcome and agenda review Anita Maguire
 Call attention to community agreements Anita Maguire
 Informational update Theresa Powell
 Breakout room discussions Breakout Room Facilitators and Participants
 Breakout room discussion recap Breakout Room Facilitators
 Homework for Meeting 6 Malia Wallace-Mello
 Conclusion and next steps Anita Maguire

Meeting 5 Participants

Gabrielle Bachmeier	Eliana Lobo	Elsie Rodriguez Paz
Milena Calderari-Waldron	Ruiqin Miao, PhD	John Rogers
Vicky Chan	Leroy Mould	Zenaida Rojas
Rep. Carolyn Eslick	Natalya Mytareva	María Sigüenza
JoAnna Gaffney	Hugo Nuñez	Yvonne Simpson
Zugey García	Casey Peplow	Elena Vasiliev
Aranzazu Granrose	Theresa Powell	Cathy Vue
Tony Griego	Joana Ramos	Yun-Mei Wang Wilborn
Carrie Huie-Pascua	Cindy Roat	James Wells
Cristina Labra		

Meeting 5 DSHS Support Staff

- Scott Hubbell, Breakout Room Facilitator
- Benjamin Lee, Zoom Host
- Anita Maguire, Main Room Facilitator
- Morgan Olson, Breakout Room Facilitator
- Tony Rice, Breakout Room Facilitator
- Malia Wallace-Mello, Project Manager
- Don Winslow, Breakout Room Facilitator

WELCOME AND AGENDA REVIEW

The Main Room Facilitator introduced herself and the Zoom Host. She then gave a quick recap of the agenda.

COMMUNITY AGREEMENTS

The Main Room Facilitator held space for self-review of the [Community Agreements](#) established during the first meeting:

- Respect each other in action and speech.
- Stay present.
- Listen with an open mind.
- Arrive prepared and ready to engage.
- Consider your thoughts before speaking.
- Honesty in all communication.
- Contribute from your lived experience.
- Clarify to avoid assumptions.
- Plain speak as much as possible.
- Avoid acronyms and complications.
- Ask questions out of curiosity.
- Use specific and, whenever possible, share brief examples for clarity.
- Be open to different cultural and linguistic modes of expression.
- Respectful disagreement is ok.

Participants were thanked for accepting these agreements and for holding themselves accountable to them as the group works together to develop understanding and propose recommendations.

INFORMATIONAL UPDATE

The Senior Director of DSHS's Office of Equity, Diversity, Access, and Inclusion provided an informational update:

- The Attorney General's Office reviewed the Language Access Work Group's [FAQs](#) page to ensure that answers to questions are clear.
 - Highlights from the updated FAQs were shared.
- If any participant has a question that is not covered under the FAQs, please contact Theresa Powell directly at theresa.powell@dshs.wa.gov.

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BREAKOUT ROOMS

Participants moved into breakout rooms to discuss recommendations necessary to support language access and interpretive services that include:

- Strategies for increasing access to language access providers in rural communities and for languages of lesser demand,
- Strategies for workforce resiliency including adequate workload and compensation, and
- Standards of ethics and professional responsibility.

For more information about the breakout room discussions, please see the notes from each of the four breakout rooms on the [Meeting 5 of 6](#) page of the SSB 5304 Language Access Work Group site.

CONCLUSION AND NEXT STEPS

The Project Manager introduced participants to a new page on the Language Access Work Group website called [Draft Options](#). She then explained the contents of the two tables on that page.

To get ready for the sixth and final meeting of the Language Access Work Group, which will be held from 10:30am-12:00pm on Tuesday, October 3, please:

- Review **Table One** and **Table Two** on the [Draft Options](#) page and decide which interpretive service certification programs you think work best for Washington State.
- Be prepared to discuss your recommendations during the October 3 meeting. Following the discussions, we will ask you to take an online poll to rank the options. The top recommendations from the poll will be shared in the final report to the legislature.

Participants were encouraged to contact the Project Manager, Malia Wallace-Mello, if they have any questions.

Everyone was thanked.

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