

One of the Quality Assurance Staff for DDD listed below will be contacting you soon.

Region 1

1-800-462-0624

Renee Ervin

Cheryl Alderman

Region 2

1-800-822-7840

Christine Fox

Region 3

1-800-788-2053

Danny Johnson

Lynne Cimler

Region 4

1-800-314-3296

Jessica Zinda

Martha Gluck

Region 5

1-800-248-0949

Bob Furman

Dennis Kaeser

Region 6

1-800-339-8227

Bruce Treichler

Kate Gallagher

Andrea Hymas



Washington State has been participating in the National Core Indicators (NCI) since 1999.

Our State's NCI Coordinator is:

Lisa Weber, *Senior Researcher*

Division of Developmental Disabilities

PO Box 45310

Olympia, WA 98504-5310

Phone (360) 725 -3411

Fax (360) 407-0955

TTY (360) 902-8455

weberla@dshs.wa.gov

The National Core Indicators is part of DDD's quality assurance plan. For more information about Quality Assurance within the Division of Developmental Disabilities (DDD) contact:

Janet Adams, *Office Chief*

Quality Programs & Services

Division of Developmental Disabilities

PO Box 45310

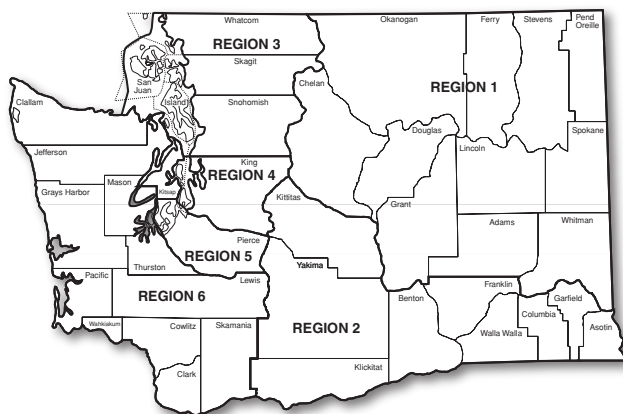
Olympia, WA 98504-5310

Phone (360) 725 -3408

Fax (360) 407-0955

TTY (360) 902-8455

adamsje@dshs.wa.gov



Visit the DDD website at:

<http://www1.dshs.wa.gov/ddd/index.shtml>



ADSA Aging & Disability
Services Administration

DSHS 22-1142 (4/06)

It is the policy of the Department of Social and Health Services that people shall not be discriminated against because of race, color, national origin, creed, religion, sex, age, or disability.

National Core Indicators Survey

What Do You Think About Your Services?



A Quality Assurance Staff Member from the Division of Developmental Disabilities (DDD) will be contacting you soon!



We Want to Know What You Think About Your Services.

We are visiting some DDD clients who receive services through DDD's Home and Community Based Services (HCBS) Waivers.

Your name has been randomly chosen to participate in the face-to-face survey. We hope you will be willing to help us.

A DDD Staff member will ask permission to come to your home for about one hour. He/she will ask you when is the best time to visit.

He/she may also ask to bring a volunteer who represents the Developmental Disabilities Council (DDC) to help with the interview.

We will talk with you and your family or support staff about your services. We will ask if we're doing a good job of providing the services on your plan. The information we gather will be used to make our services better for everyone.

Washington State is one of more than 20 states that participate in the **National Core Indicators (NCI)**, a survey used by states to measure how an individual state is performing and compare that information with other states. States use these survey responses to make changes in the way they do business in order to improve services.

Reports of survey results do not include names or other information that might identify you.

For more information about the National Core Indicators, visit: www.hsri.org/nci