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with people



Department of Social and Health Services
Aging and Long-Term Support Administration

Remote Caregiving

*A New Way to Get Caregiving
Help from Home*

What is Remote Caregiving?

Caregivers helping you with daily tasks using video* or phone call instead of coming to your home.

Why Choose Remote Caregiving?

- Get help faster when no in-person caregiver is available.
- It's flexible – you can get care without someone coming inside your home.
- Ensure continuity of care when transiting from an institution to home care.

Catholic Community Services provides remote caregiving, including all necessary equipment, setup, and all technical support. *Video is preferred.



How Do I Start?

Talk to:

Your Social Services Specialist.

– or –

Your Area Agency on Aging
Case Manager.

They'll help you get set up.



When does remote caregiving make sense?

- Waiting for permanent in-person caregiving.
- Only needs remote services.
- Needs a combination of in-person (agency) and remote caregiving.
- Needs a combination of in-person (Individual Provider) and remote caregiving.

What kinds of tasks can be done remotely?

- Get help faster when no in-person caregiver is available.
- It's flexible – you can get care without someone coming inside your home.
- Ensure continuity of care when transiting from an institution to home care.

Who provides the care and support?

- Certified caregivers employed by Catholic Community Services.
- Includes help with participation needs, such as equipment setup and instructions.



What if I need physical help with some tasks, but not all of them?

In-person and remote personal care services can be combined, provided the total hours from the care assessment are not exceeded. For example, an individual provided may assist in-person while CCS providers offer remote support.

