

Staff and Family Consultation

External



Did you know the Department of Social and Health Services' Developmental Disabilities Administration has a waiver service called Staff and Family Consultation?

Staff and Family Consultation provides assistance to your family and providers who help support you to get your needs met and increase your independence and inclusion in your community.

What is Staff and Family Consultation?

This service provides advice and consultation to family and providers currently working with you on things like.

- Keeping track of your health, medications, and any changes with them;
- Using positioning equipment (like a Hoyer lift, stander, or walker);
- Understanding a better way to meet your unique needs in ways that you want and need them to;
- Utilizing equipment for communication and learning the best way to use your special equipment;
- Following a nutritional plan made by a dietician;
- Providing information and education- including understanding a diagnosis and common symptoms related to it;

- Finding ideas for the best way to work with and interact with you;
- Making it easier for you to get around in your home and use items in your home;
- Understanding and making a plan of care for you;
- Parenting skills, for parents to support you through your life path as you age.

Who can receive this service?

Staff and Family Consultation is available to participants enrolled on any of the five DDA waivers, the Roads to Community Living grant or the Preadmission Screening and Resident Review program (PASRR).

How do I get this service?

Contact your case resource manager. They will walk you through the steps to start the service.

How do I find a provider?

Your CRM will give you a list of the providers with a contract in the area where you live who have the skills to support you and your providers.

What do I do when I find a provider?

Talk with the provider about your ideas, goals, needs and when your family or caregivers can work with them. Once you have spoken with the provider and figured out the number of hours needed to work on your goals, let your case resource manager know which provider you chose so they can add them to your plan. Your CRM will send a new person-centered service plan for you to sign. When you sign it, this will let your case manager know you agree to the service.

When can my provider start?

After the service is in your Person-Centered Service Plan, your CRM will let you know when the service is authorized and when your provider can start.

What should I expect from my provider?

After your CRM authorizes services, your provider should contact you to set up a meeting. With your input, the provider must complete an initial plan that describes what your staff or family member will work on together within the first 30 days of the service being authorized, and then updated and completed every 90 days after that. Make sure you and your provider agree on what your goals are and what you are working on together.

How much of this service can I receive?

The annual assessment and the program rules will determine how much you can receive.

Who is a qualified service provider?

A provider must be contracted with DDA and be one of the professionals listed in [WAC 388-845-2005](#).

Interested in becoming a provider?

If you are interested in becoming a contracted provider for a DDA service, call your local DDA office and ask for the contracts department or go online to learn more: www.dshs.wa.gov/dda/developmental-disabilities-administration-contracts.

Office Location, phone number and email

Everett | 425-740-6400
R2.Resource@dshs.wa.gov

Seattle | 206-568-5700
R2.Resource@dshs.wa.gov

Spokane | 509-329-2900
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Tacoma | 253-404-5500
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Tumwater | 360-725-4250
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Yakima | 509-225-7970
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