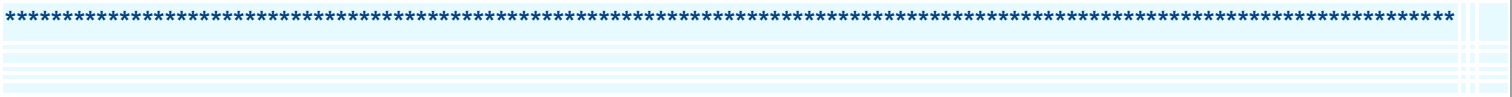


Department of Social and Health Services
Community Services Division
EA-Z Manual

Revision: # 1140
Category: **400 Series Reason Code Protocols**
Issued: February 10, 2021
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Summary

Updated 400 Series Reason Code Protocols to include Asset Verification Non-Cooperation Reason Code 418.



400 Series Reason Code Protocols

Revised ~~January 21~~ on February 10, 2021

Purpose:

- 400 Series Reason Code Protocols
- Go to the [Reason Code Link](#) chart to link directly to a specific reason code or scroll through the list below.
- For ACES Procedures go to [ACES Letters](#) in the ACES User Manual.
- Staff must add explanatory text to the notice unless the "Recommended Free Form Text" column specifies "None Required."
- The "Recommended Free Form Text" is the suggested wording for a reason code requiring **mandatory explanation** to the client.

Code	Reason Code Title / Text	WAC References	Recommended Free Form Text
<u>418</u>	<p><u>Non-Cooperation with Asset Verification</u></p> <p><u>You, or those financially responsible for you, didn't give the agency permission to contact financial institutions to verify resources through the Asset Verification System. We are unable to determine your eligibility.</u></p> <p><u>The agency must verify resources to determine eligibility for Aged, Blind or Disabled related medical coverage.</u></p> <p><u>If you, or those financially responsible for you, decide to provide authorization for Asset Verification, please contact us.</u></p> <p><u>See WAC rule (Washington Administrative Code):</u></p>	<p><u>182-503-0080</u></p> <p><u>182-503-0050</u></p> <p><u>182-503-0055</u></p>	<p><u>N/A</u></p>