



Administrative Policy No. 19.85.20

Subject: Cash Receipting

Contact: Office of Accounting Services
Chief, (360) 664-5716

Authorizing Sources: RCW [43.01.050](#), Daily remittance of moneys to treasury –
Undistributed receipts account – Use.
OFM, State Administration & Accounting Manual
Section [85.20](#)

Effective Date: May 1, 2006

Last Revised: July 7, 2025

Approved By: Original approved by Richard Pannkuk
Assistant Secretary / Chief Financial Officer

Purpose

This policy establishes the Department of Social and Health Services' (DSHS) centralized cash receipting responsibilities.

Scope

This policy applies to all DSHS administrations, which accept or receive funds that are deposited with the Office of the State Treasurer (OST).

This policy does not apply to local funds receipts in DSHS residential facilities or hospitals. Refer to the DSHS institutional local funds manual for more information.

Additional Guidance

[DSHS forms picker](#)

Form 01-012, transmittal of funds

Form 19-048, cash and negotiable mail log

DSHS institutional local funds manual

Definitions

Administration means the affected DSHS programs, including the division, office, or staff designated by the assistant secretary or division director as being responsible for compliance with this policy.

Negotiables means checks, money orders, cash, or warrants.

24-hour deposit rule means compliance with [RCW 43.01.050](#) that requires daily transmission of funds received by DSHS, on the preceding business day, to the Office of the State Treasurer (OST).

Policy

A. DSHS staff must ensure all payers have the information needed when making payments.

To ensure payments are posted correctly when received, the following information is required:

1. All negotiables must be payable to DSHS.
2. A payment coupon or other identifying information must be provided:
 - a. Vendor, client or case name.
 - b. Identifying case number or unique identifier.
 - c. Reason for the payment.
3. Payments must be sent directly to the appropriate office:
 - a. Mail payments, except institutional cost-of-care recoveries and child support, to:
Department of Social and Health Services
Facilities, Finance, and Analytics Administration, Office of Financial Recovery
P O Box 9501
Olympia, WA 98507-9501
 - b. Mail institutional cost-of-care recovery payments to:
Department of Social and Health Services
Facilities, Finance, and Analytics Administration, Office of Financial Recovery
P O Box 9768
Olympia, WA 98507-9768
 - c. Mail child support payments to:
Washington State Support Registry
PO Box 45868
Olympia, WA 98504-5868

- d. If the payment is received at 712 Pear Street in Olympia, the payment should be placed in the secure drop box in the reception area.

B. DSHS administrations must have adequate internal controls in place for handling cash receipts.

At a minimum, the following controls must be in place:

1. When opening mail, managers must assign two individuals to facilitate the appropriate recording of all cash and negotiables.
2. When accepting a payment over the counter, the person accepting the payment must provide the payer with a receipt from a pre-numbered receipt book that contains an original and two copies of each receipt.
3. Deposit transmittals must be completed and sent to the division of child support (DCS) within 24 hours of receipt.

C. DCS must provide centralized scanning and depositing of negotiables of all cash receipts within DSHS.

DCS must ensure deposit transmittals are completed and deposited to the OST within 24 hours of receipt, as required by the 24-hour deposit rule, unless a waiver has been obtained.

D. The office of accounting services (OAS) must review requests for waivers to the 24-hour rule and is responsible for obtaining such waivers from the OST

OST is solely responsible for approving waivers to the 24-hour deposit rule. Waivers issued by OST are only valid for the period specified.

Policy Operational Requirements

A. Processing and transmitting negotiables.

1. Administration staff (originating offices):
 - a. Assign two individuals to open the mail and list all cash and negotiables on a *cash and negotiable mail log* (form 19-048) or equivalent.
 - i. If using a form that is of equivalent to 19-048, administrations need to have language at the bottom of the form that states: "in lieu of form 19-048" for reference.
 - b. If cash or negotiables are received over the counter, provide the payer with a receipt from a pre-numbered receipt book that contains an

original and two copies of each receipt. The original goes to the customer, one copy accompanies the payment, and the other copy stays in the receipt book. If the receipt is voided, all three copies must stay in the receipt book.

- c. Restrictively endorse all negotiables immediately upon receipt with a stamp that says "For Deposit Only – DSHS".
 - d. Assign a different person (from Procedure A.1.a, above) to record cash and negotiables on a *DSHS transmittal of funds* form (01-012).
 - e. Keep all cash and negotiables in a secure location. On the same day received, mail the cash and negotiables, and the original of the *DSHS transmittal of funds* (form 01-012) to the proper address per policy section A.3. a – d. listed above.
 - f. Maintain copies and retain transmittals in compliance with the current records retention schedule.
 - g. Reconcile the *cash and negotiable mail log* and the returned *DSHS transmittal of funds* forms at least monthly. An individual that is not involved with completing the mail log or the *DSHS transmittal of funds* form performs the reconciliation process.
 - h. Reconcile the receipt book to the *DSHS transmittal of funds* forms at least monthly. An individual that was not involved with completing the receipt book or the *DSHS transmittal of funds* form performs the reconciliation.
 - i. Direct questions on preparing the *DSHS transmittal of funds* (form 01-012) or handling cash and negotiables to FSD cash unit supervisor at (360) 664-5776.
2. DCS unit staff must:
- a. Process all mail and drop box payments in the central services' secure area with a minimum of two staff. Staff must ensure cash receipts, including unopened mail, are never left unsecured.
 - b. Scan and endorse all negotiables.
 - c. Reconcile check batches with cash control report.
 - d. Transmit transaction processing system (TPS) cash file and activate OAS cash import.
 - e. Reject checks from TPS and generate electronic image cash letter (ICL) to the OST FTP server.
 - f. Prepare paper deposit (if any) for pick-up by armored car service.
 - g. Secure all paper payment instruments that were deposited using the ICL process and destroy them after 45 days.
3. OAS cash unit staff:
- a. Process all OFR receivables in the cash receipt tool (CRT).
 - b. Reject payments received in error.

- c. Acknowledge receipt of cash and negotiables received from other offices via transmittal by returning a copy of the DSHS *transmittal of funds* form to the originating office.

B. Requesting a waiver from the 24-hour deposit rule.

- 1. Assistant secretary or designee must:
Submit written requests via email for an exemption to the OAS chief that includes a description of why a daily transfer is not administratively practical or feasible.
- 2. OAS staff must:
 - a. Review written requests and obtain clarifying information, if needed.
 - b. If the request is approved by the OAS chief:
 - i. Forward the request to the OST.
 - ii. Inform the requestor of the OST's approval or denial.
 - c. If the OAS chief denies the request, notify the requestor.